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CaptionCall Awards Scholarships to Eight Audiology Graduate Students

SALT LAKE CITY, May 17, 2021 – Today, CaptionCall, the leading provider of captioned telephone service, announced the names of eight audiology graduate students who will each receive a \$3,000 <u>CaptionCall scholarship</u>. In its fifth year, the scholarship program aids students in pursuing their educational goals. The eight awardees were selected from more than 60 students who applied for the scholarship.

"The CaptionCall Scholarship program is an important investment in the education of these future hearing health practitioners as well as in the field of audiology itself," says CaptionCall Chief Executive Officer Scott Wood. "More than 48 million Americans experience some form of hearing loss, so training a new generation of audiologists is essential to helping people navigate hearing health challenges so they can stay connected with others."

2021 CaptionCall Scholarship recipients are:

Jennifer Lowe	East Tennessee State University
Sarah Goltsman	Washington University in St. Louis
Santiago Perez	Pacific University
Megan Horsley	East Tennessee State University
Kate Lemons	University of Colorado at Boulder
Matthew Randal	University of Texas at Austin
Emma Lundstrom	University of Wisconsin-Madison
Rhonda Labib	University of the Pacific

The CaptionCall Scholarship recipients represent diverse backgrounds and interests in the field of audiology. Megan Horsley, a first-year audiology doctoral student, says she was called into the field as a junior in high school after using hearing aids herself since she was 3 years old. She hopes to provide quality care to future patients while serving as a bridge between the hearing world and the Deaf world as she supports patients in the identity they choose.

"Audiologists help people experiencing hearing loss find a pathway forward, which includes learning how to maintain important social connections," says CaptionCall Chief Marketing Officer Paul Kershisnik. "We are excited to support these ambitious audiology students in their educational endeavors."

For more information about CaptionCall, visit <u>www.captioncall.com</u> or call 877-557-2227.

About CaptionCall, LLC

CaptionCall is the industry leader in the provision of captioned-telephone service that is available at nocost to anyone who has hearing loss that necessitates the use of captions to use the phone. While hearing loss affects millions of people for many different reasons – age, illness, injury, loud working conditions, and military service – it doesn't have to limit the quality of their phone conversations. With CaptionCall, it's easy to communicate confidently with friends, family, and colleagues.

CaptionCall uses advanced voice recognition technology, a transcription service, and human captioning agents to quickly provide written captions of what callers say on a large, easy-to-read screen. The CaptionCall phone works like a traditional telephone – callers simply dial and answer calls, as usual, and speak and listen using a phone handset. CaptionCall users see captions of what callers say.

All eligible customers receive Red Carpet Service that includes professional installation, product training, and friendly customer support, enabling people everywhere to get more from their phone conversations – and more from life.

CaptionCall is also committed to providing this essential service in a safe manner during the pandemic. Customers can choose self-guided, remotely guided, or in-person installation of phones by local CaptionCall representatives who follow current COVID-19 guidelines, including the wearing of masks. In addition, as many people with hearing loss read lips to better understand conversations, most CaptionCall representatives use clear plastic face masks.

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