

Disbursement Procedures

Once funds are received at ETSU, they must go through an automated overnight process that applies your money to your account. Balance of aid refunds are generated and direct deposited as early as the next day or mailed (if you did not sign up for direct deposit) when the paper check is available. Therefore, you should allow 2-3 days after the expected date (listed on your GoldLink account under Award-Award Payment Schedule) before you receive your money. You can see when your money applies to your account and when your balance of aid refund is made by viewing your student account on GoldLink.

*Note: The procedures of each individual bank vary; therefore, the time it takes for the funds to be available once ETSU has sent the direct deposit can vary.