ANYTIME DINING MEAL PLAN TERMS AND CONDITIONS FOR RESIDENT STUDENTS
ACADEMIC YEAR 2016-2017

These terms and conditions govern the Anytime Dining Meal Plan. By participating, the dining membership payer and/or recipient agree to the following:

DINING PLAN PROVISIONS

A. Anytime Dining Meal Plans will be charged to your Student Gold Link Account as a combined room and board charge (tax free).

B. Your ETSU ID card serves as your dining card. It is required for all transactions and is limited to your use only - no exceptions. It is a violation of University policy to use/possess another person’s ID. If your ETSU ID card is lost or stolen, you must immediately report it to ID Services in the D.P. Culp University Center, the ID Services website, or the Campus Police. ETSU Dining will not be held responsible for any unauthorized purchases. Failure to report a lost or stolen card may result in a loss of funds. You must also apply for a new card at ID Services.

C. Resident dining membership beginning in the fall is a two-semester agreement. Fall 2016 meal plans begin on Friday, August 19, 2016 at 11:00am in the Marketplace. Spring meal plans begin on Saturday, January 14, 2017 at 11:00am for normal hours of operation. Dining Plans that begin in the spring are a one semester commitment.

D. Meals are not transferable to others. Members may bring guests using their guest passes, Dining Dollars, ID Bucs, credit card or cash only.

E. Students with special dietary needs or food allergies are to meet directly with Dining Services staff to discuss and prepare a plan for accommodation.

F. Meals can be provided for pick up in the event you are ill, by calling the dining office at 423-439-4389 to reserve a meal.

G. 5-Day Anytime Dining plan begins at 7am on Monday - 12am Friday. 7-Day Anytime Dining plans begins at 7am on Monday - 12am Sunday.

H. ETSU Dining Services reserves the right to alter services or hours of operation. Notice will be given with modified schedules posted in all dining locations and online at www.etsudining.com and www.etsu.edu/housing.

I. Meals will not be available during school breaks (i.e. Winter Break and Spring Break); however, Dining Dollars, ID Bucs, credit or cash will be accepted at any retail dining location that is open for the break.

J. Any unpaid balances may subject dining membership participants to “academic hold status,” which may prevent registering, receiving transcripts and/or graduating.

DINING DOLLARS

A. Dining Dollars may be used at all ETSU retail dining locations.

B. Additional Dining Dollars can be purchased anytime throughout the semester. This is a separate charge and will be payable to ETSU. Dining Dollars can be purchased at ID Services located on the 2nd floor of the D.P. Culp University Center.

C. Dining Dollars are non-refundable. Unused dining dollars will carry over from Fall to Spring, if the student is enrolled for the spring, but unused dollars are forfeited at the end of spring semester.

D. Dining Dollars are separate from ID Bucs and can only be used at ETSU dining locations.

CANCELLATION AND CHANGE POLICY

A. During the first 2 weeks of each semester you may change your meal plan to another Anytime Dining Meal Plan with no penalties. The last day to change for Fall is September 2, 2016 and for Spring is January 27, 2017. First year students required to purchase a dining plan cannot change to the 5-Day Anytime Dining Meal Plan.

B. For students who are opting to purchase a dining plan, to cancel both Fall and Spring semesters, you must do so by sending an email from your ETSU email account by July 31, 2016 to housing@etsu.edu. Cancelling of a Dining Plan Agreement after July 31, 2016 will require an appeal with the ETSU Housing and Dining Appeals Committee. If you are an incoming student in spring and wish to cancel your spring Meal Plan Agreement, you must do so in writing before the first day of spring semester classes.

C. You are fully obligated for your Meal Plan Agreement, unless and until, you are released from the Housing and/or Meal Plan Agreement by the Office of Housing and Residence Life. Failure to utilize your meal plan is not justification to cancel a meal plan. Students will receive meal plan refunds according to the University Refund Policy.

D. For students who are required to purchase a dining plan, but are requesting a waiver must complete/submit a Meal Plan Waiver Request Form to the Office of Housing and Residence Life by August 1, 2016. The form and directions for submitting a waiver can be found at http://www.etsu.edu/students/housing/dining.aspx. Students will be required to provide all necessary documentation and consult with Dining Services as to accommodations.

3.9.2016