

Jordan "Chase" Harless
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Education

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- 2020 – 2023 Doctorate of Public Health – Community Health Concentration; East Tennessee State University
 - 2016 - 2018 Masters of Social Work, Western Carolina University
 - 2009 - 2013 Bachelors of Science in Sociology, East Tennessee State University

Honors and Awards:

- 2009-2013 Hope Scholarship
- 2018 Western Carolina University Service Learning Award for Outstanding Student Achievement

Peer Reviewed Publications and Manuscripts

Accepted

- 1. Kane, C., Leiner, K., **Harless, C.**, Fagan, B., Foley, K., & Wilson, C. (2019). Patient Experiences in Primary Care Office Based Opioid Treatment. *Journal of the American Board of Family Medicine*
- 2. Hughes, P., **Harless, C.**, & Leach, K. Methods and Strategies for Effectively Surveying the LGBTQ Population. *Res Social Adm Pharm.*
- 3. Johnson, A., Nanney, M., & **Harless, C.** (2021). Transgender Health in the American South: Attitudes, Behaviors, Experiences, & Outcomes. *Handbook on Transgender, Non-Binary, & Gender Minority Populations.*

Submitted

- 1. **Harless, C.**, & Murphy-Nugen, A. (2020). Promoting Affirming and Equitable Access to Transgender Healthcare in Southern Appalachia. (Revise and Resubmit – Social Work in Public Health)
- 2. Lugo, B., **Harless, C.**, & Ostrach, B. (2020). Western North Carolina HCV & HIV Screening, Testing, and Perceptions of Risk. (Manuscript under review)
- 3. **Harless, C.**, Gilmer, B., White Gibson, L., Fromewick, J., Latessa, R., Beck-Dallaghan, G., & Hodge, B. (2020). Transitioning to Rural Practice Together: A Rural Fellowship model (in Six Ps).

In Development

- 1. Fromewick, J., **Harless, C.**, Ostrach, B. (2020). Perceived Benefits of Peer Support Specialist for Women with a History of Substance Use Disorder: Perspectives of Appalachian Social Service Agency Staff. (Manuscript in Development)

Community Reports

- 1. Nanney, M., **C. Harless**, A.H. Johnson, A. Polaski, and J. Beach-Ferrara. 2020. "The Report of the 2019 Southern LGBTQ Health Survey: Black Trans Respondents Spotlight" Campaign for Southern Equality: Asheville, NC
- 2. Bowen, A., A. H. Johnson, and **C. Harless**. 2020. "The Report of the 2019 Southern LGBTQ Health Survey: LGBTQ Voting in the U.S. South." Campaign for Southern Equality: Asheville, NC

3. Bowen, A., A.H. Johnson, **C. Harless**, M. Nanney, A. Polaski, and J. Beach-Ferrara. 2020. "The Report of the 2019 Southern LGBTQ Health Survey: Georgia State Spotlight." Campaign for Southern Equality: Asheville, NC
4. **Harless, C.**, M. Nanney, A.H. Johnson, A. Polaski, and J. Beach-Ferrara. 2020. "The Report of the 2019 Southern LGBTQ Health Survey: South Carolina State Spotlight" Campaign for Southern Equality: Asheville, NC
5. **Harless, C.**, M. Nanney, A.H. Johnson, A. Polaski, and J. Beach-Ferrara. (2019.) *"The Report of the 2019 Southern LGBTQ Health Survey."* Campaign for Southern Equality: Asheville, NC. – Report of findings from a survey of over 5,600 LGBTQ Southern about their health care, health care access, and health care experience.
6. Ostrach, B., **Harless, C.**, Foley, K. (2019). *Year 1 Evaluation Report -- Increasing Workplace Capacity for Medication-Assisted Treatment Through Residency Programs.*" UNC Health Sciences at MAHEC: Asheville, NC – Evaluation report that described the reason for uptake of MAT and buprenorphine waiver trainings and the barriers/facilitating factors involved in establishing MAT in their program.
7. Foley, K., Ostrach, B., & **Harless, C.** (2019). *AMCHC RCORP HRSA Planning Grant Evaluation* – Evaluation of planning process where a coalition of community members created a consortium to address substance use issues within three rural Western North Carolina counties.
8. Foley, K. Ostrach B., & **Harless, C.** (2018). *Right Way Training Evaluation. Cherokee Indian Hospital:* Cherokee, NC. – Evaluation report of training program designed to promote employee cohesion among hospital staff.

Presentations

1. Hughes, P., **Harless, C.**, & Leach, K. "Fantastic People and Where to Find Them: Effectively Surveying the LGBTQ Population." (March 2020). Oral Presentation at 11th Health Survey Research Methods Conference, Williamsburg, VA.
2. Sullivan, L., **Harless, C.**, & Ulrich, I. "Optimizing Transgender Care at a Large Primary Care Practice." (December 2019.) Poster presentation at American Society of Health-System Pharmacists Midyear Clinical Meeting.
3. Lugo B., **Harless C.**, Ostrach B. (November 2019). "Western North Carolina HCV & HIV Screening, Testing, and Perceptions of Risk: Regions 1 and 2 County Health Departments." Hep C Steering Committee. Region 1 Health Directors Meeting. Invited community presentation in Sylva, NC.
4. **Harless, C.**, & Murphy-Nugen, A., (November 2019) "Providing Affirming and Equitable Health Care to Transgender Individuals in Southern Appalachia." Workshop at NASW-NC 2019 Annual Fall Conference in Asheville, NC.
5. Lugo, B., **Harless, C.**, Ostrach, B. (August 2019) "Western North Carolina HCV & HIV Screening, Testing, and Perceptions of Risk: Regions 1 and 2 County Health Departments. Hep C Steering Committee. Invited community presentation in Asheville, NC.
6. **Harless, C.**, White-Gibson, L., Hodge, B., & Gilmer, B. (May 2019). "Rural Fellowships: A Key Driver of the Rural Teaching Center Model" Poster presentation at National Rural Health Conference in Atlanta, GA.

7. Lugo, B., **Harless, C.**, & Ostrach, B. (April 2019). "Western North Carolina Hep C & HIV Screening, Testing, and Perceptions of Risk Oral presentation at HCV Bridge Counselor Meeting in Asheville, NC.
8. **Harless, C.** (March 2019). "Ethical Social Work and the LGBTQ Community". Featured speaker at National Association of Social Workers – North Carolina Chapter's Annual Ethics Conference in Raleigh, NC.
9. **Harless, C.** & Murphy-Nugen, A. (March 2019) "Promoting Affirming and Equitable Access to Transgender Health Care in Southern Appalachia." Poster session at Transgender Health and Wellness Conference in Winston-Salem, NC.
10. **Harless, C.** & Murphy-Nugen, A. (January 2019) "Trans Care is Primary Care: Promoting Affirming and Equitable Access to Transgender Health Care in Southern Appalachia." Oral presentation at MAHEC Research Forum in Asheville, NC.
11. Kane, C., Leiner, K., **Harless, C.**, Fagan, B., Foley, K., & Wilson, C. (December 2018). "Patient Experiences in Primary Care OBOT." Oral presentation at MAHEC Research Forum in Asheville, NC.

Invited Lectures

1. **Harless, C.** (July 2019). "Promoting Ethical Services among the LGBTQ Community." Invited community lecture at Meridian Health in Sylva, NC.
2. **Harless, C.** (June 2019). "Promoting Transgender Healthcare" Invited guest lecture at East Tennessee State University in Johnson City, TN.
3. **Harless, C.** (April 2019) "Transgender and Gender Non-Conforming Individuals and Their Community: An Exploration of Lived Experiences" Invited guest lecture at Warren Wilson College in Swannanoa, NC.
4. **Harless, C.** (April 2018) "LGBTQ Diversity" Invited guest lecture at Western Carolina University in Cullowhee, NC.

Professional & Related Experience/Service Activities

Department of Social Work at Western Carolina University

Adjunct Faculty: 2018 – current

- Responsible for creating syllabi and course materials for macro Social Work courses.
- Create assignment guidelines and expectations to explore and analyze class content.
- Provided lecture and supplemental materials to teach content ranging from human behavior theory to aspects of diversity.
- Responsible for grading tests, papers, and other critical thinking assignments.
- Used online applications to engage students outside of the classroom and encourage their learning.

UNC Health Sciences at Mountain Area Health Education Center

Research Data Analyst: 2018 – current

- Lead associate leading and supporting medical residents and providers regarding qualitative research methods, survey design, and program evaluation; provides quantitative and other research support, as needed.
- Provide training on qualitative research methods to providers and residents.
- Provide support to providers and residents regarding best practices for gender affirming care; co-leads organizational wide Transgender Work Group.
- Led and assisted with the design, support, and implementation of research projects for the family medicine, pharmacy, Rural Health Initiative, and continuing education department.

- Project evaluator and manager for multiple institutional and grant funded research projects to ensure timely completion based on established timeline, including a \$500,000 MAT state training grant.
- Research support person for the Substance Use Disorder Task Force.
- Responsible for extracting data from medical records while ensuring patient privacy.

Campaign for Southern Equality

Evaluation and Research Consultant: 2017-current

- Support and create research initiatives regarding LGBTQ Southerners and organizational goals.
- Lead the development, analysis, and dissemination of a health based survey that was implemented across the South to understand LGBTQ health experiences, which gained over 5000 responses.
- Conduct a continual program evaluation on the grant making section of the organization (The Southern Equality Fund) and implemented organizational procedures to provide more educational/organizational resources for grantees/grassroots partners.
- Provided supervision/mentorship to grantees completing LGBTQ based projects in the South.
- Lead, scheduled, and organized weekly grant review meetings.
- Followed up with grantees to ensure process of funds, feedback and provide other additional assistance.
- Created and implemented free workshops for local schools to provide information on how to better support their LGBTQ students.
- Drafted successful grant applications and provided feedback on other organizational grants.
- Worked closely with organization's executive director doing policy research.

Campaign for Southern Equality

Operations and Engagement Fellow: 2017

- Processed and recorded hundreds of donations totaling over \$250,000 through eTapestry and other computer-based applications.
- Maintained accurate records of donor contacts and gift information.
- Engaged regularly with organizational donors and implemented strategies to increase donor giving.
- Worked closely with supervisor to create a yearly fundraising plan based on previous years data.
- Helped create and conduct community events and free LGBTQ resource workshops.
- Assisted supervisor in all aspects of day-to-day non-profit operations including IT, legal compliance, governmental paperwork, and expense reporting.

Teaching Experience

SOCW-354 - Human Behavior in the Social Environment: Person and Environment at Western Carolina University, 40 students.

SOCW- 408 – Diversity in Contemporary Society at Western Carolina University, 40 students.

Research & Scholarly Activity

Lead Evaluator

Increasing Workplace Capacity for Medication-Assisted Treatment, total projected budget \$200,000.00 Nov. 2019- Aug. 2020. The purpose of this contract is to conduct technical training and provide community-level technical assistance with medical residency programs on medication-assisted treatment (MAT) waiver training through the Mountain Area Health Education Center (MAHEC) to expand North Carolina's capacity to provide treatment for opioid use disorder and reduce opioid-related deaths.

Toe River Advocates for Community Education and Support (TRACES), total program budget, \$500,000, Nov 2018 – Aug. 2019. Evaluating TRACES effectiveness in providing peer support services in rural Western North Carolina counties. Program Director, Idania Garcia, MSW, Mountain Area Health Education Center

Rural Fellowship Experiences, unfunded, Fall 2018-present. Lead the development and efforts of a qualitative evaluation of rural fellowships. Co-PIs Benjamin Gilmer, MD and Bryan Hodge, MD.

Project Manager and Primary Evaluator

Increasing Workplace Capacity for Medication-Assisted Treatment Through Residency Programs, total project budget \$500,000.00, Nov. 2018-Oct. 2019, NCDHHS (subcontract from the CDC). Evaluating institutional factors in statewide uptake of medication-assisted treatment prescribing trainings for medical residency, nurse practitioner, and physician assistant programs. Larger Project Director, Ana Cabello DeLaGarza, MSW, Mountain Area Health Education Center.

Rural Communities Opioid Response Project, total project budget \$200,000.00, Nov. 2018-Oct. 2019, HRSA. Evaluating Planning Grant project to address rural opioid and substance use issues, with a Consortium led by an FQHC, with three rural county health departments, healthcare providers and referral agencies, and medical education entities. Larger Project Director, Sarah Tennyson, Appalachian Mountain Community Health Centers.

Research Design Consultant

Longitudinal Integrated Curriculum Preceptor Experiences, unfunded, Fall 2018-present. Supporting design of and qualitative data collection and analysis for resident and medical student-led project examining preceptor experiences in LIC curriculum, multi-sited. PI Robyn Latessa, MD.

Additional Research Experience

Lead Investigator - The Lived Experience of Transgender Individuals Living in Southern Appalachia

- Created research design for Qualitative research: “The Lived Experience of Transgender Individuals Living in Southern Appalachia.”, which seeks to describe the day-to-day experiences of Transgender individuals living in the South through their own voice and pictures through an Interpretative Phenomenological Analysis research design.
- Lead individuals for the design, development, recruitment, data collection, data analysis, and dissemination/publication
- Western Carolina University Institutional Review Board approved.

Focus Group Facilitation

- Co-facilitated and supported focus groups for various research projects such as:
 - Right Way Training Evaluation – Cherokee Indian Hospital
 - Southern Transgender Individuals Health Experiences - Campaign for Southern Equality
 - Community Needs Assessment – United Way
 - Tanning Habits Among Undergraduate Students – East Tennessee State University

Technical Skills

- Atlas.TI
- SPSS
- SAS
- R Studio/ RQDA
- Survey Monkey
- Redcap
- Qualtrics
- Microsoft Office Suite