

[Information Technology Services Offers Cloud Phone Options](#)

Starting on Monday, February 15th, 2021, Information Technology Services (ITS) will implement a new calling feature for ETSU faculty and staff. For ETSU employees that have an ETSU-provided desk phone and phone number, you can now request a Cloud Phone license. This license will allow you to make and receive calls with your ETSU phone number from your computer or smart phone – on or off campus.

Licenses can be requested now but will not take effect until the 15th. For more information and to request a license, please visit the ITS Help Desk resource website at:

<https://www.etsu.edu/helpdesk/phones/jabber.php>.

If you have any questions or require assistance, please contact the ITS Help Desk at 423-439-4648 or helpdesk@etsu.edu.

For dissemination

ETSU Monday Newsletter – Weekly – emails@etsu.edu

Starting: 8-February-2021

Ending: 15-March-2021

Audience: Faculty/Staff