Human Service Professionals – Job Title Examples

Case Manager
Teacher-Counselor
Child/Youth Care Worker
Substance Abuse Counselor
Life Skills Instructor
Client Advocate
Team Leader
Crisis Intervention Counselor
Community Organizer
Operations Manager
Child & Family Specialist
Executive Director
Behavior Analyst
Volunteer Coordinator
Child Life Specialist

For more information:

Contact us at online@etsu.edu or visit us at www.etsu.edu/online/HumanServices for more information on getting started, or contact the Department of Counseling and Human Services 423.439.7692 to learn more about careers in Human Services. The 100% online offering of a B.S. in Human Services is pending TBR approval.
The program in Human Services leads to the Bachelor of Science degree (B.S.) and is designed to provide a human and behavioral science background for persons interested in entering professions such as counseling, case management, program administration, and similar endeavors. Human service practitioners work in a variety of settings for a broad range of organizations dedicated to helping others transition through their developmental issues and processes.

**Human Services Industry**

Human service professionals are credentialed under the auspices of the National Organization of Human Services, a collaboration of over 1200 colleges and universities in the U.S. with degree programs in Human Services, in addition to human service practitioners throughout the country. The Southern Organization of Human Services represents the ETSU region. The Center for Credentialing and Education administers certification as a Human Services-Board Certified Practitioner (HS-BCP). Human service professionals compose the largest number and proportion of helping professionals, exceeding psychiatrists, psychologists, and social workers combined. All these professions work together in providing the best of care for people as they grow and develop through life.

**Human Services Careers**

Careers in human services involve counseling and teaching in a wide variety of settings where people are assisted with transitions and difficulties in various life circumstances. Job descriptions typically include counselors, case managers, behavior specialists, group leaders, and mental health technicians, to name a few, and work in treatment facilities, community agencies, home counseling, foster care, and institutional settings.

**B.S. in Human Services Online Degree Program**

Pursuing a B.S. in Human Services online at East Tennessee State University is flexible and attainable. Whether you’re enrolling as a first time student, coming back to complete your degree, or continuing after an Associates Degree, ETSU Online provides quality education and the support you need.

**Human Services Values and Guiding Principles**

We believe in:

- The capacity for human growth and change
- Advocating for social justice
- Recognizing and utilizing strengths and abilities
- Supporting physical, emotional, mental and spiritual growth
- Promoting Collaboration and accountability
- Including everyone within the human services community

**The Role of Human Services Professionals**

Human service practitioners are major change agents that assess, plan, and implement programs for helping others gain solutions to personal, family, professional, and community problems. The primary purpose of the human service professional is to assist individuals and communities in functioning as effectively as possible in the major domains of living. A strong desire to help others is an important consideration for a position in human services.