Buccaneer Ridge Residents,

The Buccaneer Ridge Apartment complex does not close for winter break like the residence halls. Residents who will continue living on campus in Spring 2023 do not need to move out during the break, and may stay for all or part of Winter Break at no cost by submitting the Fall 2022 Winter Break Application and Agreement through their Residence Portal before Noon on Tuesday, December 6th.

Note these Important Details:

- Your current Buccaneer Ridge agreement is for Fall 2022/Spring 2023, and you are obligated to pay rent for both semesters, if enrolled in classes. Moving out of your apartment does not cancel your Buccaneer Ridge agreement.

- Anyone who applies to stay on campus during the break; and, during that time, decides not to return to ETSU/on-campus housing for Spring 2023 is subject to daily charges from December 9, 2022 to January 12, 2023.

- Residents may have a change of roommate during the Winter Break. Anyone who currently has no roommate at the end of Fall term should prepare the common areas and ensure the space is ready for a roommate i.e. clean.

- The terms and conditions of the Winter Break Application and Agreement, and all other agreements and all current policies remain in place throughout the break. Visitation is suspended entirely for the duration of Winter Break, through the first day of classes.

- The University campus may experience water, power, phone, cable and/or internet (Wi-Fi) outages during the break as a result of planned maintenance or unexpected complications. The University has prepared contingency plans for such emergencies; however, it is strongly advised that residents should plan for alternative housing for the break, if possible.

- The University is not responsible for loss/damage of property.

- Safety Items:
  - Keep your ID and bedroom key with you at all times.
  - Be aware of staff coverage in the complex; see posted notices at the Clubhouse and talk to staff.
  - Due to the small number of students left on campus and for everyone’s safety, be alert and report to staff or Public Safety any suspicious behavior or person(s).
Before leaving for all or part of the Winter Break, please do the following:

1. Clean room by taking trash to dumpster, washing dishes, properly storing food/clothing items, and discarding perishable items.
2. Clean/defrost your refrigerator, and unplug all unnecessary appliances, where possible.
3. Take valued items home, including medicine, plants, and fish.
4. Report any needed repairs, especially water leaks, at https://www.etsu.edu/students/housing/workorder.php
5. Close/lock door/windows and close blinds.

If you will not be enrolled in classes at ETSU for Spring 2023, please do the following to avoid being charged for a dirty room/door rekey/spring rent/meal plan:

- Officially notify the Department of Housing and Residence Life by submitting the Request to Cancel Housing/Dining Plan Agreement Form by email to renee@etsu.edu or in person at the Culp Carrier Center, Suite 226 during office hours (Monday - Friday, 8:00am - 4:30pm). This must be submitted by January 2, 2023 in order to receive the housing deposit refund.
- Properly check out of your apartment by removing all belongings from the apartment, bedroom, balconies, and stairwells (chairs, bikes, etc.), cleaning your space, and contacting staff on duty (see numbers posted in the Clubhouse) to return your bedroom door hard key and have your ID deactivated. Avoid the risk of damaging the walls by not removing command strips. Facilities staff will remove properly.
- Failure to properly check out will result in a $35 Improper Checkout charge in addition to rent and meal plan charges (see below). Failing to turn in a hard key will result in a $50 rekey charge.
- Donate any unwanted canned food, clothing items, or household items at the Clubhouse. Leaving any such items in your apartment will result in moving labor fees (charges start @ $50).
- Residents who are not enrolled for Spring 2023 and do not properly check-out are subject to spring semester charges for both rent and meal plan up until the day we can confirm you are no longer occupying your assigned space.

ETSU OFFICES WILL BE CLOSED FROM FRIDAY, DECEMBER 23, 2022 - JANUARY 2, 2023

OFFICES REOPEN ON JANUARY 3, 2023

Important Numbers--Buc Ridge RA on duty – 423-930-3656   Public Safety – 423-439-4480 or 911
Housing & Residence Life – 423-439-4446

From all of us in The Department of Housing & Residence Life, have a Safe and Happy Holiday!