

Confidentiality and the Use of EBI Benchmarking Study Data

The purpose of EBI benchmarking projects is to provide professionals and institutions with comprehensive, credible, comparative, and confidential assessment tools in support of continuous improvement efforts.

EBI has established a policy for the use of the results from its benchmarking studies to protect the confidentiality of participating institutions. The analysis results have been designed to be used exclusively as assessment and continuous improvement tools. The results may not be distributed publicly nor used for marketing or promotion purposes. This policy has been instituted to protect the anonymity of participating institutions and to diminish the potential desire to influence results of the studies.

Confidentiality Policy: Upon enrollment, participating institutions agree that data and reports received from EBI will not be used for marketing purposes. While no accrediting or legislative body has access to individual institution raw data or results directly from EBI or any of our partnering organizations, participating institutions have the option of sharing their results as part of accreditation or legislative review processes, at their discretion. Individuals or groups who gain access to the results are subject to this confidentiality policy. A copy of this confidentiality policy must accompany any and all documents containing data or reports that are distributed to authorized individuals or groups.

Use of Benchmarking Data and Results

1. EBI results fall into two categories, **Restricted** and **Unrestricted**:
 - a) **Restricted Results Include:**
 - 1) Factor and question means reported for your "Select 6" comparison group, Carnegie classification, "All Institutions" or any other grouping in the study.
 - 2) Names of comparison institutions and question or factor rankings or comparison with "Select 6" comparison institutions, Carnegie classification, "All Institutions" or any other grouping in the study.
 - b) **Unrestricted Results Include:** General comments (percentages are acceptable, but not specific numeric values) about your institutional data as well as percentage differences in factor or question means *over time* at *your* institution. It is acceptable to indicate qualitative descriptions of the form "we have seen a 15% improvement in overall satisfaction since 1999" but not acceptable to indicate a quantitative description such as "we have improved from a 4.65 to a 5.31 in overall satisfaction".
2. Institutions are **PERMITTED** to reveal EBI Benchmarking Study **Restricted and Unrestricted** results with the following offices provided that the project Confidentiality Statement is included with all shared results:
 - a) Offices or staff internal to the institution including the offices of the President and/or provost and offices of assessment and/or institutional research
 - b) Any external consultant(s) hired to assist the school or program, provided that any such consultant does not share the results with external organizations or members of their consulting organization not engaged in the consulting project for the institution
 - c) Regional/national/discipline specific accrediting organizations or legislative review processes
 - d) Institutional advisory boards/committees or potential donors
3. Institutions are **PERMITTED** to reveal EBI Benchmarking Study **Unrestricted** Results to prospective students, current students, alumni or organizations external to the institution. This includes release of results through publications viewed by external populations (e.g. external newsletters, news releases, websites or marketing materials).
4. Institutions are **NOT PERMITTED** to reveal EBI Benchmarking Study **Restricted** Results to prospective students or organizations external to the institution. This includes release of results through publications viewed by external populations (e.g. external newsletters, news releases, websites or marketing materials).
5. Workshop and Professional Publications Confidentiality Statement: EBI supports the educational objective of participants who wish to share with fellow professionals their experiences using results of EBI Studies for continuous improvement, including the sharing of results analysis techniques at conferences designed to facilitate the effective use of project results and via Professional Publications. Project confidentiality guidelines for presentations and Professional Publication materials are as follows: Presenters and authors may share their own results analysis, the aggregate results of "all institutions", the aggregate results of the Carnegie Class Analysis, and the aggregate results of their "Select 6" comparison group, so long as the "Select 6" institutions are not individually identified.

Any questions about the interpretation of the EBI Confidentiality Requirements should be directed to Info@Webebi.com. EBI has established this policy on behalf of participating institutions because it believes institutional anonymity and confidentiality of data and results are essential to maintaining the long-term integrity of its projects.

2010 ACUHO-I/EBI Apartment Assessment

Table of Contents

Introduction	Page
Introduction Provides an overview of the study and discusses the main reporting structure.	1
Educational Benchmarking (EBI) A discussion of EBI's history, founders, products, and participating partners	4
The Select 6 Comparison Group Identifies the six institutions selected for comparison.	5
Participant List in Alphabetical Order Identifies all participating institutions in alphabetical order.	6
Glossary of Terms Glossary of terms used in these reports. Definitions like factors, means, standard deviations, etc. are provided.	7
Factor Composition Specifically lists the questions that compose each factor and identifies the reliability for each factor.	8
Number Responding and Response Rate Response numbers and rates.	11
Executive Summary	Page
Introduction to Executive Summary This gives an introduction into the Executive Summary reports.	12
Priority Matrix This chart plots your institution's analysis into 4 quadrants: Top Priority; Maintain or Improve; Maintain; and Monitor . This gives you, at a quick glance, the factors that have the most effect on your program .	14
Priority Matrix Table This is your institution's data tabulated into the 4 quadrants: Top Priority, Maintain or Improve, Maintain, and Monitor . We also show the regression and mean values of these factors .	15
Analysis of Factors: Select 6 Comparison A comparison between your institution's factor means and the aggregate of your Select 6 is made. Ranks are also provided in this summary report.	16
Analysis of Factors: Carnegie Class Comparison A comparison between your institution's factor means and the aggregate of your Carnegie Class is made . Ranks are also provided in this summary report.	17
Analysis of Factors: All Institution Comparison A comparison between your institution's factor means and the aggregate of all other participating institutions is made . Ranks are also provided in this summary report.	18

2010 ACUHO-I/EBI Apartment Assessment

Table of Contents

Executive Summary	Page
Analysis of Factors: Five-Year Longitudinal Comparison	19
A comparison between your institution's factor means and the factor means of your institution's data from last year.	
Highest and Lowest Mean Questions	20
For your institution, your question means are divided into 2 groups - greatest value and lowest value - and ranked.	
Question Competitive Analysis: Select 6 Comparison	22
The difference between your institution's question means and your Select 6 question means are ranked. These questions are divided into 2 sections: those questions with the most positive difference and those questions with the most negative difference.	
Question Competitive Analysis: Carnegie Class Comparison	24
The difference between your institution's question means and your Carnegie Class question means are ranked. These questions are divided into 2 sections: those questions with the most positive difference and those questions with the most negative difference.	
Question Competitive Analysis: All Institution Comparison	26
The difference between your institution's question means and all other participating institution's means are ranked. These questions are divided into 2 sections: those questions with the most positive difference and those questions with the most negative difference.	
Question Competitive Analysis: Longitudinal Comparison	28
The difference between your institution's question means and those question means from last year. These questions are divided into 2 sections: those questions with the most positive difference and those questions with the most negative difference.	
Factor 1	Page
Introduction to Factor 1	30
This gives an introduction into the Analysis by Factor reports for this factor.	
Factor and Question Analysis: Select 6 Comparison	31
This report provides a comparison between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided.	
Factor and Question Analysis: Carnegie Class and All Institution Comparison	32
This report provides a comparison between your institution's factor and question means and the means of your Carnegie Class and all participating institutions.	
Frequency Distribution of Questions: All Comparative Groups	33
An analysis of each question for this factor is given in a table. Percent responding for each answer is given, the mean of that question, and the standard deviation. Comparisons are made between your institution, each of your Select 6 institutions, Carnegie Class, and all participating programs.	
Statistical Analysis of Categorical Questions: All Comparative Groups	36
The factor means are reported and statistically tested by each category and compared between your institution, your Select 6 composite, your Carnegie Class, and all participating institutions.	

2010 ACUHO-I/EBI Apartment Assessment

Table of Contents

Factor 1	Page
Longitudinal: Five-Year Comparison	42
This report shows a comparison of your institution's factor and question means for this year compared to your institution's means from previous years. Arrows graphically indicate areas of most change and areas of least change.	
Complex Analysis	Optional Report
For each Complex represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.	
Building Analysis	Optional Report
For each Building represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.	
Factor 2	Page
Introduction to Factor 2	43
This gives an introduction into the Analysis by Factor reports for this factor.	
Factor and Question Analysis: Select 6 Comparison	44
This report provides a comparison between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided.	
Factor and Question Analysis: Carnegie Class and All Institution Comparison	45
This report provides a comparison between your institution's factor and question means and the means of your Carnegie Class and all participating institutions.	
Frequency Distribution of Questions: All Comparative Groups	46
An analysis of each question for this factor is given in a table. Percent responding for each answer is given, the mean of that question, and the standard deviation. Comparisons are made between your institution, each of your Select 6 institutions, Carnegie Class, and all participating programs.	
Statistical Analysis of Categorical Questions: All Comparative Groups	49
The factor means are reported and statistically tested by each category and compared between your institution, your Select 6 composite, your Carnegie Class, and all participating institutions.	
Longitudinal: Five-Year Comparison	55
This report shows a comparison of your institution's factor and question means for this year compared to your institution's means from previous years. Arrows graphically indicate areas of most change and areas of least change.	
Complex Analysis	Optional Report
For each Complex represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.	
Building Analysis	Optional Report
For each Building represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.	
Factor 3	Page

2010 ACUHO-I/EBI Apartment Assessment

Table of Contents

Factor 3	Page
Introduction to Factor 3	56
This gives an introduction into the Analysis by Factor reports for this factor.	
Factor and Question Analysis: Select 6 Comparison	57
This report provides a comparison between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided.	
Factor and Question Analysis: Carnegie Class and All Institution Comparison	58
This report provides a comparison between your institution's factor and question means and the means of your Carnegie Class and all participating institutions.	
Frequency Distribution of Questions: All Comparative Groups	59
An analysis of each question for this factor is given in a table. Percent responding for each answer is given, the mean of that question, and the standard deviation. Comparisons are made between your institution, each of your Select 6 institutions, Carnegie Class, and all participating programs.	
Statistical Analysis of Categorical Questions: All Comparative Groups	63
The factor means are reported and statistically tested by each category and compared between your institution, your Select 6 composite, your Carnegie Class, and all participating institutions.	
Longitudinal: Five-Year Comparison	69
This report shows a comparison of your institution's factor and question means for this year compared to your institution's means from previous years. Arrows graphically indicate areas of most change and areas of least change.	
Complex Analysis	Optional Report
For each Complex represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.	
Building Analysis	Optional Report
For each Building represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.	
Factor 4	Page
Introduction to Factor 4	70
This gives an introduction into the Analysis by Factor reports for this factor.	
Factor and Question Analysis: Select 6 Comparison	71
This report provides a comparison between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided.	
Factor and Question Analysis: Carnegie Class and All Institution Comparison	72
This report provides a comparison between your institution's factor and question means and the means of your Carnegie Class and all participating institutions.	

2010 ACUHO-I/EBI Apartment Assessment

Table of Contents

Factor 4	Page
Frequency Distribution of Questions: All Comparative Groups	73
An analysis of each question for this factor is given in a table. Percent responding for each answer is given, the mean of that question, and the standard deviation. Comparisons are made between your institution, each of your Select 6 institutions, Carnegie Class, and all participating programs.	
Statistical Analysis of Categorical Questions: All Comparative Groups	75
The factor means are reported and statistically tested by each category and compared between your institution, your Select 6 composite, your Carnegie Class, and all participating institutions.	
Longitudinal: Five-Year Comparison	81
This report shows a comparison of your institution's factor and question means for this year compared to your institution's means from previous years. Arrows graphically indicate areas of most change and areas of least change.	
Complex Analysis	Optional Report
For each Complex represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.	
Building Analysis	Optional Report
For each Building represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.	
Factor 5	Page
Introduction to Factor 5	82
This gives an introduction into the Analysis by Factor reports for this factor.	
Factor and Question Analysis: Select 6 Comparison	83
This report provides a comparison between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided.	
Factor and Question Analysis: Carnegie Class and All Institution Comparison	84
This report provides a comparison between your institution's factor and question means and the means of your Carnegie Class and all participating institutions.	
Frequency Distribution of Questions: All Comparative Groups	85
An analysis of each question for this factor is given in a table. Percent responding for each answer is given, the mean of that question, and the standard deviation. Comparisons are made between your institution, each of your Select 6 institutions, Carnegie Class, and all participating programs.	
Statistical Analysis of Categorical Questions: All Comparative Groups	88
The factor means are reported and statistically tested by each category and compared between your institution, your Select 6 composite, your Carnegie Class, and all participating institutions.	
Longitudinal: Five-Year Comparison	94
This report shows a comparison of your institution's factor and question means for this year compared to your institution's means from previous years. Arrows graphically indicate areas of most change and areas of least change.	

2010 ACUHO-I/EBI Apartment Assessment

Table of Contents

Factor 5		Page
Complex Analysis		Optional Report
For each Complex represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.		
Building Analysis		Optional Report
For each Building represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.		
Factor 6		Page
Introduction to Factor 6		95
This gives an introduction into the Analysis by Factor reports for this factor.		
Factor and Question Analysis: Select 6 Comparison		96
This report provides a comparison between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided.		
Factor and Question Analysis: Carnegie Class and All Institution Comparison		97
This report provides a comparison between your institution's factor and question means and the means of your Carnegie Class and all participating institutions.		
Frequency Distribution of Questions: All Comparative Groups		98
An analysis of each question for this factor is given in a table. Percent responding for each answer is given, the mean of that question, and the standard deviation. Comparisons are made between your institution, each of your Select 6 institutions, Carnegie Class, and all participating programs.		
Statistical Analysis of Categorical Questions: All Comparative Groups		102
The factor means are reported and statistically tested by each category and compared between your institution, your Select 6 composite, your Carnegie Class, and all participating institutions.		
Longitudinal: Five-Year Comparison		108
This report shows a comparison of your institution's factor and question means for this year compared to your institution's means from previous years. Arrows graphically indicate areas of most change and areas of least change.		
Complex Analysis		Optional Report
For each Complex represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.		
Building Analysis		Optional Report
For each Building represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.		
Factor 7		Page
Introduction to Factor 7		109
This gives an introduction into the Analysis by Factor reports for this factor.		

2010 ACUHO-I/EBI Apartment Assessment

Table of Contents

Factor 7	Page
Factor and Question Analysis: Select 6 Comparison	110
This report provides a comparison between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided.	
Factor and Question Analysis: Carnegie Class and All Institution Comparison	111
This report provides a comparison between your institution's factor and question means and the means of your Carnegie Class and all participating institutions.	
Frequency Distribution of Questions: All Comparative Groups	112
An analysis of each question for this factor is given in a table. Percent responding for each answer is given, the mean of that question, and the standard deviation. Comparisons are made between your institution, each of your Select 6 institutions, Carnegie Class, and all participating programs.	
Statistical Analysis of Categorical Questions: All Comparative Groups	114
The factor means are reported and statistically tested by each category and compared between your institution, your Select 6 composite, your Carnegie Class, and all participating institutions.	
Longitudinal: Five-Year Comparison	120
This report shows a comparison of your institution's factor and question means for this year compared to your institution's means from previous years. Arrows graphically indicate areas of most change and areas of least change.	
Complex Analysis	Optional Report
For each Complex represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.	
Building Analysis	Optional Report
For each Building represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.	
Factor 8	Page
Introduction to Factor 8	121
This gives an introduction into the Analysis by Factor reports for this factor.	
Factor and Question Analysis: Select 6 Comparison	122
This report provides a comparison between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided.	
Factor and Question Analysis: Carnegie Class and All Institution Comparison	123
This report provides a comparison between your institution's factor and question means and the means of your Carnegie Class and all participating institutions.	
Frequency Distribution of Questions: All Comparative Groups	124
An analysis of each question for this factor is given in a table. Percent responding for each answer is given, the mean of that question, and the standard deviation. Comparisons are made between your institution, each of your Select 6 institutions, Carnegie Class, and all participating programs.	

2010 ACUHO-I/EBI Apartment Assessment

Table of Contents

Factor 8	Page
Statistical Analysis of Categorical Questions: All Comparative Groups	126
The factor means are reported and statistically tested by each category and compared between your institution, your Select 6 composite, your Carnegie Class, and all participating institutions.	
Longitudinal: Five-Year Comparison	132
This report shows a comparison of your institution's factor and question means for this year compared to your institution's means from previous years. Arrows graphically indicate areas of most change and areas of least change.	
Complex Analysis	Optional Report
For each Complex represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.	
Building Analysis	Optional Report
For each Building represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.	
Factor 9	Page
Introduction to Factor 9	133
This gives an introduction into the Analysis by Factor reports for this factor.	
Factor and Question Analysis: Select 6 Comparison	134
This report provides a comparison between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided.	
Factor and Question Analysis: Carnegie Class and All Institution Comparison	135
This report provides a comparison between your institution's factor and question means and the means of your Carnegie Class and all participating institutions.	
Frequency Distribution of Questions: All Comparative Groups	136
An analysis of each question for this factor is given in a table. Percent responding for each answer is given, the mean of that question, and the standard deviation. Comparisons are made between your institution, each of your Select 6 institutions, Carnegie Class, and all participating programs.	
Statistical Analysis of Categorical Questions: All Comparative Groups	139
The factor means are reported and statistically tested by each category and compared between your institution, your Select 6 composite, your Carnegie Class, and all participating institutions.	
Longitudinal: Five-Year Comparison	145
This report shows a comparison of your institution's factor and question means for this year compared to your institution's means from previous years. Arrows graphically indicate areas of most change and areas of least change.	
Complex Analysis	Optional Report
For each Complex represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.	

2010 ACUHO-I/EBI Apartment Assessment

Table of Contents

Factor 9	Page
Building Analysis For each Building represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.	Optional Report
Factor 10	Page
Introduction to Factor 10 This gives an introduction into the Analysis by Factor reports for this factor.	146
Factor and Question Analysis: Select 6 Comparison This report provides a comparison between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided.	147
Factor and Question Analysis: Carnegie Class and All Institution Comparison This report provides a comparison between your institution's factor and question means and the means of your Carnegie Class and all participating institutions.	148
Frequency Distribution of Questions: All Comparative Groups An analysis of each question for this factor is given in a table. Percent responding for each answer is given, the mean of that question, and the standard deviation. Comparisons are made between your institution, each of your Select 6 institutions, Carnegie Class, and all participating programs.	149
Statistical Analysis of Categorical Questions: All Comparative Groups The factor means are reported and statistically tested by each category and compared between your institution, your Select 6 composite, your Carnegie Class, and all participating institutions.	152
Longitudinal: Five-Year Comparison This report shows a comparison of your institution's factor and question means for this year compared to your institution's means from previous years. Arrows graphically indicate areas of most change and areas of least change.	158
Complex Analysis For each Complex represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.	Optional Report
Building Analysis For each Building represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.	Optional Report
Factor 11	Page
Introduction to Factor 11 This gives an introduction into the Analysis by Factor reports for this factor.	159
Factor and Question Analysis: Select 6 Comparison This report provides a comparison between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided.	160

2010 ACUHO-I/EBI Apartment Assessment

Table of Contents

Factor 11	Page
Factor and Question Analysis: Carnegie Class and All Institution Comparison	161
This report provides a comparison between your institution's factor and question means and the means of your Carnegie Class and all participating institutions.	
Frequency Distribution of Questions: All Comparative Groups	162
An analysis of each question for this factor is given in a table. Percent responding for each answer is given, the mean of that question, and the standard deviation. Comparisons are made between your institution, each of your Select 6 institutions, Carnegie Class, and all participating programs.	
Statistical Analysis of Categorical Questions: All Comparative Groups	164
The factor means are reported and statistically tested by each category and compared between your institution, your Select 6 composite, your Carnegie Class, and all participating institutions.	
Longitudinal: Five-Year Comparison	170
This report shows a comparison of your institution's factor and question means for this year compared to your institution's means from previous years. Arrows graphically indicate areas of most change and areas of least change.	
Complex Analysis	Optional Report
For each Complex represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.	
Building Analysis	Optional Report
For each Building represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.	
Factor 12	Page
Introduction to Factor 12	171
This gives an introduction into the Analysis by Factor reports for this factor.	
Factor and Question Analysis: Select 6 Comparison	172
This report provides a comparison between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided.	
Factor and Question Analysis: Carnegie Class and All Institution Comparison	173
This report provides a comparison between your institution's factor and question means and the means of your Carnegie Class and all participating institutions.	
Frequency Distribution of Questions: All Comparative Groups	174
An analysis of each question for this factor is given in a table. Percent responding for each answer is given, the mean of that question, and the standard deviation. Comparisons are made between your institution, each of your Select 6 institutions, Carnegie Class, and all participating programs.	
Statistical Analysis of Categorical Questions: All Comparative Groups	176
The factor means are reported and statistically tested by each category and compared between your institution, your Select 6 composite, your Carnegie Class, and all participating institutions.	

2010 ACUHO-I/EBI Apartment Assessment

Table of Contents

Factor 12	Page
Longitudinal: Five-Year Comparison	182
This report shows a comparison of your institution's factor and question means for this year compared to your institution's means from previous years. Arrows graphically indicate areas of most change and areas of least change.	
Complex Analysis	Optional Report
For each Complex represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.	
Building Analysis	Optional Report
For each Building represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.	
Factor 13	Page
Introduction to Factor 13	183
This gives an introduction into the Analysis by Factor reports for this factor.	
Factor and Question Analysis: Select 6 Comparison	184
This report provides a comparison between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided.	
Factor and Question Analysis: Carnegie Class and All Institution Comparison	185
This report provides a comparison between your institution's factor and question means and the means of your Carnegie Class and all participating institutions.	
Frequency Distribution of Questions: All Comparative Groups	186
An analysis of each question for this factor is given in a table. Percent responding for each answer is given, the mean of that question, and the standard deviation. Comparisons are made between your institution, each of your Select 6 institutions, Carnegie Class, and all participating programs.	
Statistical Analysis of Categorical Questions: All Comparative Groups	188
The factor means are reported and statistically tested by each category and compared between your institution, your Select 6 composite, your Carnegie Class, and all participating institutions.	
Longitudinal: Five-Year Comparison	194
This report shows a comparison of your institution's factor and question means for this year compared to your institution's means from previous years. Arrows graphically indicate areas of most change and areas of least change.	
Complex Analysis	Optional Report
For each Complex represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.	
Building Analysis	Optional Report
For each Building represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.	
Factor 14	Page

2010 ACUHO-I/EBI Apartment Assessment

Table of Contents

Factor 14	Page
Introduction to Factor 14	195
This gives an introduction into the Analysis by Factor reports for this factor.	
Factor and Question Analysis: Select 6 Comparison	196
This report provides a comparison between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided.	
Factor and Question Analysis: Carnegie Class and All Institution Comparison	197
This report provides a comparison between your institution's factor and question means and the means of your Carnegie Class and all participating institutions.	
Frequency Distribution of Questions: All Comparative Groups	198
An analysis of each question for this factor is given in a table. Percent responding for each answer is given, the mean of that question, and the standard deviation. Comparisons are made between your institution, each of your Select 6 institutions, Carnegie Class, and all participating programs.	
Statistical Analysis of Categorical Questions: All Comparative Groups	199
The factor means are reported and statistically tested by each category and compared between your institution, your Select 6 composite, your Carnegie Class, and all participating institutions.	
Longitudinal: Five-Year Comparison	205
This report shows a comparison of your institution's factor and question means for this year compared to your institution's means from previous years. Arrows graphically indicate areas of most change and areas of least change.	
Complex Analysis	Optional Report
For each Complex represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.	
Building Analysis	Optional Report
For each Building represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.	
Factor 15	Page
Introduction to Factor 15	206
This gives an introduction into the Analysis by Factor reports for this factor.	
Factor and Question Analysis: Select 6 Comparison	207
This report provides a comparison between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided.	
Factor and Question Analysis: Carnegie Class and All Institution Comparison	208
This report provides a comparison between your institution's factor and question means and the means of your Carnegie Class and all participating institutions.	

2010 ACUHO-I/EBI Apartment Assessment

Table of Contents

Factor 15	Page
Frequency Distribution of Questions: All Comparative Groups	209
An analysis of each question for this factor is given in a table. Percent responding for each answer is given, the mean of that question, and the standard deviation. Comparisons are made between your institution, each of your Select 6 institutions, Carnegie Class, and all participating programs.	
Statistical Analysis of Categorical Questions: All Comparative Groups	212
The factor means are reported and statistically tested by each category and compared between your institution, your Select 6 composite, your Carnegie Class, and all participating institutions.	
Longitudinal: Five-Year Comparison	218
This report shows a comparison of your institution's factor and question means for this year compared to your institution's means from previous years. Arrows graphically indicate areas of most change and areas of least change.	
Complex Analysis	Optional Report
For each Complex represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.	
Building Analysis	Optional Report
For each Building represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.	
Factor 16	Page
Introduction to Factor 16	219
This gives an introduction into the Analysis by Factor reports for this factor.	
Factor and Question Analysis: Select 6 Comparison	220
This report provides a comparison between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided.	
Factor and Question Analysis: Carnegie Class and All Institution Comparison	221
This report provides a comparison between your institution's factor and question means and the means of your Carnegie Class and all participating institutions.	
Frequency Distribution of Questions: All Comparative Groups	222
An analysis of each question for this factor is given in a table. Percent responding for each answer is given, the mean of that question, and the standard deviation. Comparisons are made between your institution, each of your Select 6 institutions, Carnegie Class, and all participating programs.	
Statistical Analysis of Categorical Questions: All Comparative Groups	224
The factor means are reported and statistically tested by each category and compared between your institution, your Select 6 composite, your Carnegie Class, and all participating institutions.	
Longitudinal: Five-Year Comparison	230
This report shows a comparison of your institution's factor and question means for this year compared to your institution's means from previous years. Arrows graphically indicate areas of most change and areas of least change.	

2010 ACUHO-I/EBI Apartment Assessment

Table of Contents

Factor 16		Page
Complex Analysis		Optional Report
For each Complex represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.		
Building Analysis		Optional Report
For each Building represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.		
Analysis of Non-Factor Questions		Page
Introduction to Question(s) That Do Not Compose a Factor		231
This gives an introduction into the analysis of those question(s) that do not compose a factor.		
Question Analysis: Select 6 Comparison		232
This report provides a comparison between your institution's question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided.		
Question Analysis: Carnegie Class and All Institution Comparison		233
This report provides a comparison between your institution's question means and the means of your Carnegie Class and all participating institutions.		
Frequency Distribution of Questions: All Comparative Groups		234
An analysis of each question that's not associated with a factor is given in a table. Percent responding for each answer is given, the mean of that question, and the standard deviation. Comparisons are made between your institution, each of your Select 6 institutions, Carnegie Class, and all participating programs.		
Longitudinal: Five-Year Comparison		239
This report shows a comparison of your institution's question means for this year compared to your institution's means from last year. Arrows graphically indicate areas of most change and areas of least change.		
Complex Analysis		Optional Report
For each Complex represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.		
Building Analysis		Optional Report
For each Building represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.		
Supplemental Information		Page
Understanding the Analysis		240
Description of the statistical methods behind the analysis of the data.		
Understanding the Priority Matrix		242
The description of the analysis behind the priority matrix and table.		

2010 ACUHO-I/EBI Apartment Assessment

Table of Contents

Supplemental Information		Page
Study Survey		243
The survey instrument		
Participant List Grouped by Carnegie Classification		244
Identifies all participating institutions grouped by Carnegie Classifications.		
Categorical Questions Summary: All Comparative Groups		246
This report shows the percent responding in each category (the lettered questions at the beginning of the survey) for your institution, each of your Select 6 institutions, and the average of the Select 6 institutions, your Carnegie Class, and all participating institutions. Charts also show the overall percent responding for your institution, each of your Select 6 institutions, and the average of the Select 6, Carnegie, and all participating institutions.		
Question Rank and Means: All Comparison Groups		249
The mean of each question is compared between your institution, each of your Select 6 institutions, your Carnegie Class, and all participating institutions. Rankings are given showing how your institution compares to these 3 groups. Arrows graphically demonstrate these rankings.		
Analysis by Population Code		Page
Introduction to Population Code Analysis		Optional Report
This gives an introduction into the Population Code Analysis.		
Number Responding by Population Code		Optional Report
Response numbers for each Population Code.		
Population Code Analysis		Optional Report
This report provides factor and question means by each population sorted from highest performing population down to the lowest. A comparison with your institution's aggregate mean is also provided .		
Analysis of Categorical Questions		Optional Report
Each category is reported by each population.		

INTRODUCTION

The Association of College and University Housing Officers-International (ACUHO-I) and Educational Benchmarking (EBI) very much appreciate your interest and participation in the ACUHO-I/EBI Apartment Assessment. This project is designed to provide comparative feedback from residents of campus apartments. We hope you find the results herein to be of interest and value.

Analyzing Results: As you begin to review your results, it is important to keep in mind the purpose of the study. You have surveyed your students for the purpose of understanding *their perceptions* of your program. The survey is designed to be a *diagnostic tool* to assist you in developing a plan to improve the effectiveness of your program. Once a problem area has been identified, you may want to gather further information to more narrowly define the issues. This allows for a more detailed discussion of possible interventions.

The analysis provided is threefold:

- ❖ **Self-Assessment:** This report provides a measure of the impact your program has on your constituents. It will also provide evidence for resource allocations or reallocations.
- ❖ **Comparative Assessment:** This report provides a reference point against which you can measure your own program's effectiveness. As you review these results, note the differences between your students' perceptions and those students from your "Select 6", Carnegie Class, and all participating institutions. You are likely to find areas where your scores appear to be low but are, in fact, higher than those at other schools. Celebrate! The opposite may also be true. Lower comparative scores indicate that others may have a better approach or better implementation. Starting in 2009, institutions have the ability to omit assessment questions that are not applicable to their program. If your institution or one of your peer institutions opted to omit a question(s) then the data point for that question will be blank.
- ❖ **Continuous Assessment:** This report provides longitudinal trends so that improvement over time can be measured.

There is an enormous amount of valuable information contained within the analysis; however, we recognize that its sheer volume prohibits you from sitting down and reading the report from beginning to end. We recommend that the following steps be taken:

- ❖ **Review the data:** Carefully review the section entitled "*Executive Summary*" and look at the overall performance of your program and how your program compares to others. Then, review the "*Analysis by Factor*" sections to discover the factors that are most important to your program.
- ❖ **Plan of Action:** Develop an improvement plan based on these results. Information without action has little value. These results will provide a richer perspective on your performance and help you establish realistic goals. Be sure to study in particular any populations (i.e. gender, ethnicity, etc.) that appear to have specific issues. Special targeted action may be necessary.
- ❖ **Implement Plan:** Assign a person or a committee to each action and hold them accountable for their area.
- ❖ **Re-survey:** Re-survey next year to determine the impact of actions taken.

Benchmarking helps you focus your time and financial resources for greatest impact. The information collected moves your organization from a debate about what is wrong to a discussion of possible solutions. Results should be used as a basis of celebration for those areas in which you excel as well as for planning and redirection in areas where improvement is needed. These results can help you provide individual and team motivation with a clear sense of purpose and task.

Report Sections: This report is segmented into 5 major areas:

- ❖ **Confidentiality Statement:** (Located on the first page of this Report.) Please, read it and be aware of its purpose. Follow it carefully. The analyses contained within this report are confidential and may be reproduced and utilized only for assessment and continuous improvement purposes on your campus. No aspect of the analysis may be released to the media or other agencies outside of your campus or used for marketing purposes. No school may release the names of comparative schools regarding this data to any external party, except that a school may choose to include portions of this report as part of an accreditation review process. Requests for exceptions to this policy should be directed to EBI. To protect the anonymity of participating schools, the data reported for comparison schools is in a different order than the school listing at the beginning of this report. Please see the more detailed statement of confidentiality requirements at the beginning of this report.
- ❖ **Introduction:** Information found under the “Introduction” tab includes a listing of your “Select 6” schools, a glossary of terms and the factor definitions. Response numbers and rates are also found here.
- ❖ **Executive Summary:** This section pulls all the major components of this study together and gives an excellent overview of your program and how your program compares to your comparison groups.
- ❖ **Analysis by Factor:** This analysis structure features sets of reports (means, frequency distributions, population breakdowns, and longitudinal analysis) for each factor. This will aid in understanding and distributing your data.
- ❖ **Supplemental Information:** This section contains information on understanding the analysis and the Priority Matrix. It also contains a copy of the paper survey form, a listing of the Carnegie Classification, a participant list grouped by Carnegie Classification as well as other information.

Factors: The survey questions have been grouped into several factors for analysis and reporting purposes. The questions that make up each factor are identified in the introductory section. This factor reporting structure will help institutions summarize results to staff and other interested parties.

Demographic Breakouts: To assist schools in understanding potential differences in perception among subsets of their student body, perceptions have been analyzed by demographic area such as ethnicity. For a listing of all the demographic areas analyzed in your report, please see your individual survey instrument. This analysis focuses on whether or not it would be useful to target activities or interventions to specific sub-groups of your student body based on potentially different perceptions coming from such groups.

Unit Level Analysis and Individual Staff Reports: Your institution has the option of coding their surveys by Complex and/or Building. Complex and Building coding provides a method for an institution to obtain factor and question means for each complex and/or building. This

important analysis immediately identifies those complexes or buildings that are top performing and those that are lower performing.

Your institution also has the option to purchase Staff Reports that will be available to you via *MyEBI* in PDF and via on-line reporting.

Custom Statistical Analysis Report (CSAR): This report is an additional report that your institution has the option to purchase. If your institution purchased the CSAR then reports in the written analysis will be marked “CSAR” in the upper right hand corner.

The CSAR report moves your analysis from “descriptive” in nature to “prescriptive” and is the next logical step in the direction of continuous improvement. The CSAR’s Priority Matrix takes the standard “descriptive” results and adds the knowledge of impact as it relates to performance. The CSAR highlights areas to invest staff time and money to obtain the most positive results, as they affect student perceptions.

If your school ordered the additional Custom Statistical Analysis Report (CSAR), then you will find your Priority Matrix Table in the section entitled “Executive Summary”. All of the factors that are predictors of Overall Course Effectiveness are plotted on this table. Pay particular attention to the factors that appear in the “Top Priority” quadrant, as these are factors that have a high impact on Overall Course Effectiveness but are Lower Performing. Once you have seen the factors that are Top Priority, then you should look more closely at each of those factors individually by turning to the appropriate “Analysis by Factor” tabs. Then do the same for each of the other quadrants: “Maintain”, “Maintain or Improve”, and “Monitor”.

In addition to the Priority Matrix, statistical testing is conducted between your institution and comparison groups. Testing also occurs within each population group for your institution. Longitudinal testing is also conducted between current year’s data and last year’s data.

Contact Information:

If you have questions or comments about this report, please let us know by calling 417-831-1810 or by Email at: info@webebi.com

Educational Benchmarking (EBI)

EBI was founded in 1994 by management education professionals Joseph Pica, Ed.D and Glenn Detrick to provide administrative benchmarking information to MBA programs. Joe and Glenn had previously managed MBA program operations at Indiana University and Washington University, respectively. Since that time, the scope of EBI activities has expanded to support institution based assessment and continuous improvement efforts in management education, engineering education, nursing education, teacher education, university housing operations, university unions/student centers, and first year seminars, as well as fraternities and sororities. EBI also has capitalized on its experience in higher education and now provides environment and teacher effectiveness surveys to high schools and middle schools and satisfaction surveys to the military housing community.

EBI is in partnership with ACUHO-I (in university housing), ACUI (in working with student unions/student centers), AACN (in nursing education), The Policy Center on the First-Year of College (with its FYI survey), AFA (fraternity advisors), and PHMA/MHLI (in military housing). EBI works directly with schools in engineering and teacher education to survey graduating students and alumni and with national fraternities and sororities to assess member satisfaction with the Greek experience on campus. In the spring of 2004, EBI had projects on over 500 campuses, surveying over a million people with better than a 50% response rate in most of its projects.

In all EBI benchmarking projects, participating institutions receive a custom report comparing responses from their constituents with responses from like constituents at six institutions of their choice that are participating in the study. Institutions may choose peer schools by geography, mission, admissions overlap, perceived academic quality - or any dimension they wish. Multiple comparison groups may be chosen (for an additional cost) and schools often choose to additionally compare with an "aspirant" group of institutions.

In most studies, a Custom Statistical Analysis Report (CSAR) is also available. The CSAR describes the statistics behind the analysis structure and identifies for each institution the predictors of overall effectiveness. This prescriptive report helps institutions focus on what is most important (which variables correlate most highly with overall effectiveness) so that limited resources can be most effectively deployed to establish or support a change agenda.

EBI has also developed the Web-Enabled Survey System (WESS) for organizations interested in surveying via the web. Institutions using this technology in studies have been extremely positive about the ease of survey administration. Institutions with a culture which is conducive to using a web-based survey will want to consider using this technology in the future.

Results from EBI studies have proven to be an important piece of an overall assessment effort. Results point to absolute and relative strengths and potential weaknesses - and help move the discussion from "what is wrong" (a discussion with an infinite number of opinions) to a discussion of "how to improve" on the issues highlighted by the analysis. For further information about EBI, contact us at: (417) 831-1810, email us at info@webebi.com, or visit our website: www.webebi.com.

Pages 5-6 removed to protect anonymity of participating institutions other than ETSU. If necessary, pages can be viewed at the Department of Housing and Residence Life, 108 Burgin Dossett Hall, East Tennessee State University.

Glossary of Terms

This Glossary of Terms will aid you in reading this report. An in-depth look at the statistics in this study can be found in the Supplemental Information section.

Question Scale

The factor and question analysis is based on the numbered questions in the survey which are designed to gather perceptions of the participants across a variety of content areas. These questions rely on a 1 to 7 scale with "1" indicating either strong disagreement or being very dissatisfied and "7" indicating either strong agreement or being very satisfied.

Factors

Factors (also called constructs) are statistical groupings of questions. Conceptually, factors describe a broader concept while questions describe specific items. For more information, please see the Supplemental Information section.

N

In these reports, we use "N" to represent the number of respondents to that particular factor, question, or demographic.

Weighted Mean

The means (both factor and question) for the comparative groups are weighted averages. The statistical methods used require (and adjust for) varying response rates across institutions. In reports where a statistical test occurs between your institution and your comparative institutions, your institution's data is not included in the comparative set. However, your institution's data is included when we calculate your institution's ranking within that comparison group.

Std Dev

In these reports, we use "Std Dev" to represent the standard deviation of that factor or question. A standard deviation is a measure of the variability within that factor or question.

Small standard deviations (smaller than ~0.90 on a 7-pt scale) indicate a high cohesion among the respondents. Here, any intervention taken can be the same for all demographic populations since all respondents are responding similarly. Large standard deviations (larger than ~1.40 on a 7-pt scale) indicate wide variability among respondents. A deeper understanding of which populations are creating this variability is necessary before an intervention can begin.

Level of Statistical Difference

If a statistical test is performed, then statistical differences will be indicated (see the discussion in the Supplemental Information). In these reports, we identify the levels of statistical significance by stars. Three stars (***) represents the highest level of statistical difference ($p < .001$) which means there is only 0.1% chance that this difference happened randomly. Two stars (**) represents the middle level ($p < .01$) and a single star (*) represents the lowest level ($p < .05$). All other differences are not statistical.

2009 - 2010

ACUHO-I/EBI Apartment Assessment

Factor Composition

Factor 1. Apartment Selection Criteria	Reliability: 0.76
Q018. How important were the following items in deciding to live in campus apartments: Proximity to campus	
Q020. How important were the following items in deciding to live in campus apartments: Cost	
Q022. How important were the following items in deciding to live in campus apartments: Availability of transportation to campus	
Q023. How important were the following items in deciding to live in campus apartments: Apartment layout	
Q024. How important were the following items in deciding to live in campus apartments: Apartment availability	
Factor 2. Satisfaction: Contract and Lease	Reliability: 0.86
Q029. In regard to the apartment contract/lease, how satisfied are you with the: Contract commitment date	
Q030. In regard to the apartment contract/lease, how satisfied are you with the: Contract length	
Q031. In regard to the apartment contract/lease, how satisfied are you with the: Amount of deposit	
Q032. In regard to the apartment contract/lease, how satisfied are you with the: Amount of rent	
Q033. In regard to the apartment contract/lease, how satisfied are you with the: Apartment eligibility policies	
Q034. In regard to the apartment contract/lease, how satisfied are you with the: Assignment process	
Factor 3. Satisfaction: Apartment Condition	Reliability: 0.90
Q035. How satisfied are you with: Pest control	
Q042. How satisfied are you with: Upkeep of grounds (i.e. lawns, playgrounds, sidewalks, etc.)	
Q046. How satisfied are you with: Condition of apartment appliances	
Q047. How satisfied are you with: Condition of furniture	
Q048. How satisfied are you with: Condition of floor covering	
Q049. How satisfied are you with: Condition of bathroom(s)	
Q050. How satisfied are you with: Condition of kitchen	
Factor 4. Satisfaction: Apartment Environment	Reliability: 0.87
Q036. How satisfied are you with: Your ability to study without interruption	
Q037. How satisfied are you with: Your ability to sleep without interruption	
Q041. How satisfied are you with: Noise level in your apartment building	
Factor 5. Satisfaction: Apartment Staff and Policies	Reliability: 0.88
Q051. How satisfied are you with: Availability of apartment staff	
Q052. How satisfied are you with: Helpfulness of apartment staff	
Q053. How satisfied are you with: Enforcement of policies	
Q054. How satisfied are you with: Promptness of response to maintenance requests	
Q055. How satisfied are you with: Timeliness of repairs	
Factor 6. Satisfaction: Services and Facilities Provided	Reliability: 0.77
Q038. How satisfied are you with: Temperature regulation in your apartment	
Q039. How satisfied are you with: Internet connectivity in your apartment	
Q040. How satisfied are you with: Computer facilities (i.e. labs, email stations, printers, etc.) in your building/complex	
Q043. How satisfied are you with: Laundry room facilities	
Q044. How satisfied are you with: Common areas (i.e. lounges, study rooms, etc.)	
Q045. How satisfied are you with: Cable TV services	
Q060. How satisfied are you with: Availability of parking	

NOTE: Reliabilities are based on Cronbach's Alpha

2009 - 2010

ACUHO-I/EBI Apartment Assessment

Factor Composition

Factor 7. Satisfaction: Activities	Reliability: 0.96
Q061. How satisfied are you with programs sponsored by your apartment complex regarding: Social/educational/cultural programs	
Q062. How satisfied are you with programs sponsored by your apartment complex regarding: Athletic/recreational activities	
Q063. How satisfied are you with programs sponsored by your apartment complex regarding: Variety of programs	
Q064. How satisfied are you with programs sponsored by your apartment complex regarding: Quality of programs	
Factor 8. Satisfaction: Safety and Security	Reliability: 0.88
Q056. How satisfied are you with: Security of possessions in your apartment	
Q057. How satisfied are you with: How safe you feel in your apartment	
Q058. How satisfied are you with: How safe you feel in your apartment building	
Q059. How satisfied are you with: How safe you feel walking on campus at night	
Factor 9. Climate: Fellow Residents are Tolerant	Reliability: 0.96
Q065. To what extent do your fellow residents respect people of differing : Races / ethnicities	
Q066. To what extent do your fellow residents respect people of differing : Gender	
Q067. To what extent do your fellow residents respect people of differing : Religious beliefs	
Q068. To what extent do your fellow residents respect people of differing : Political views	
Q069. To what extent do your fellow residents respect people of differing : Sexual orientations	
Factor 10. Climate: Fellow Residents are Respectful	Reliability: 0.91
Q070. To what degree are residents living with/near you: Respecting your study times	
Q071. To what degree are residents living with/near you: Respecting your sleep times	
Q072. To what degree are residents living with/near you: Respecting your privacy	
Q073. To what degree are residents living with/near you: Respecting your property	
Q074. To what degree are residents living with/near you: Maintaining cleanliness	
Q075. To what degree are residents living with/near you: Concerned about academic success	
Factor 11. Climate: Sense of Community	Reliability: 0.85
Q076. In your living area (i.e. floor, apt section, community, house), to what degree do you: Trust other students	
Q077. In your living area (i.e. floor, apt section, community, house), to what degree do you: Respect other students	
Q078. In your living area (i.e. floor, apt section, community, house), to what degree do you: Feel accepted by other students	
Factor 12. Learning Outcomes: Personal Interactions	Reliability: 0.92
Q079. To what extent has living in on-campus housing enhanced your ability to: Meet people	
Q080. To what extent has living in on-campus housing enhanced your ability to: Live cooperatively	
Q081. To what extent has living in on-campus housing enhanced your ability to: Resolve conflicts	
Q082. To what extent has living in on-campus housing enhanced your ability to: Improve interpersonal relationships	
Factor 13. Learning Outcomes: Manage Time, Study, Solve Problems	Reliability: 0.88
Q083. To what extent has living in on-campus housing enhanced your ability to: Study more effectively	
Q084. To what extent has living in on-campus housing enhanced your ability to: Manage your time more effectively	
Q085. To what extent has living in on-campus housing enhanced your ability to: Solve your own problems	

NOTE: Reliabilities are based on Cronbach's Alpha

2009 - 2010

ACUHO-I/EBI Apartment Assessment

Factor Composition

Factor 14. Learning Outcomes: Diverse Interactions**Reliability: 0.91**

Q091. To what degree have you: Interacted with residents who are different from you (i.e. race/ethnicity, beliefs, etc.)

Q092. To what degree have you: Benefited from interactions with residents who are different from you (i.e. race/ethnicity, beliefs, etc.)

Factor 15. Learning Outcomes: Personal Growth**Reliability: 0.92**

Q086. To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of alcohol use and abuse

Q087. To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of drug use and abuse

Q088. To what extent has living in on-campus housing enhanced your ability to: Respect other races/ethnicities

Q089. To what extent has living in on-campus housing enhanced your ability to: Improve your communication skills

Q090. To what extent has living in on-campus housing enhanced your ability to: Learn important life skills like doing laundry, cooking, cleaning, bill paying, and shopping for yourself

Factor 16. Overall Program Effectiveness**Reliability: 0.91**

Q094. To what degree: Are you satisfied with your on-campus apartment housing experience this year?

Q096. To what degree: Did your on-campus apartment housing experience fulfill your expectations?

Q097. To what degree: Will you recommend living in on-campus apartment housing to other students?

Q099. Overall Value: Comparing cost to quality, rate the overall value of the apartment experience

These question(s) do not comprise a factor.

Q019. How important were the following items in deciding to live in campus apartments: Friends live in apartments

Q021. How important were the following items in deciding to live in campus apartments: Safety/security features

Q025. How important were the following items in deciding to live in campus apartments: Quality of appliances

Q026. How important were the following items in deciding to live in campus apartments: Building architecture (high-rise, one story, etc.)

Q027. How important were the following items in deciding to live in campus apartments: Limited off campus housing availability

Q028. How important were the following items in deciding to live in campus apartments: Required (athletic team, financial aid program, etc.)

Q093. To what degree: Are you satisfied with your overall academic experience on this campus?

Q095. To what degree: Has living in on-campus apartment housing enhanced your learning experience?

Q098. To what degree: Will you recommend this college/university to a friend?

East Tennessee State University

Number Responding and Response Rate

For Your Institution...

Number attempted to survey:	498
Number of surveys returned:	225
Overall response rate:	45%

For Your Select 6 Institutions...

Number of surveys returned for aggregate group:	2,016
Response Rate for your Select Institution 1:	13%
Response Rate for your Select Institution 2:	51%
Response Rate for your Select Institution 3:	65%
Response Rate for your Select Institution 4:	53%
Response Rate for your Select Institution 5:	49%
Response Rate for your Select Institution 6:	52%

For Your Carnegie Class...

Number of surveys returned for aggregate group:	2,529
Aggregate Response Rate:	51%

For All Participating Institutions...

Number of surveys returned for aggregate group:	33,462
Aggregate Response Rate:	46%

NOTE: The data shown for comparative groups could change if participating Institutions join the study late or add additional responses.



Introduction to Executive Summary

The Executive Summary pulls all of the major components of this study together. We start with the most comprehensive report - the Priority Matrix. This report establishes those factors that are most important to Overall Satisfaction. Next, we look at your operation's performance in comparison to your Select 6 group, your Carnegie Class, and all other participating institutions in the study. We will highlight your institution's factor means, the change of those factor means from last year, your operation's highest and lowest question means, and your operation's most positive change and most negative change from last year.

Priority Matrix

This is our highest level Executive Summary report. This report will instantly show the predictors of Overall Satisfaction for your institution. This chart plots your institution's analysis into 4 quadrants: Top Priority (those factors that have high impact on Overall Satisfaction but have low performance); Maintain or Improve (those factors that have high impact on Overall Satisfaction and are high performing); Maintain (those factors that have low impact on Overall Satisfaction and are high performing); and Monitor (those factors that have low impact on Overall Satisfaction and are low performing). Please see the Appendix for more discussion.

Priority Matrix Table

This is the tabulated data from the Priority Matrix.

Analysis of Factors: Select 6 Comparison

This summary report sorts your factors by their predictor status and performs a statistical test (if the CSAR was ordered) between your institution's factor means and the aggregate of your Select 6. Arrows will indicate those factors that outperform and underperform compared to your Select 6. Ranks are also provided.

Analysis of Factors: Carnegie Class Comparison

This summary report sorts your factors by their predictor status and performs a statistical test (if the CSAR was ordered) between your institution's factor means and the aggregate of your Carnegie Class. Arrows will indicate those factors that outperform and underperform compared to your Carnegie Class. Ranks are also provided.

Analysis of Factors: All Institution Comparison

This summary report sorts your factors by their predictor status and performs a statistical test (if the CSAR was ordered) between your institution's factor means and the aggregate of all other participating institutions. Arrows will indicate those factors that outperform and underperform compared to all other institutions. Ranks are also provided.

Analysis of Factors: Five-Year Longitudinal Comparison

If your institution participated in this study last year, this report will provide a look at how your operation has changed over time. This summary report sorts your factors by their predictor status and performs a statistical test (if a CSAR was ordered) between your institution's factor means and the factor means from last year. Arrows will indicate those factors that have improved and those that have declined.

Highest and Lowest Mean Questions

Your question means are divided into 2 groups - greatest value and lowest value - and ranked. This gives you a quick look at your highest performing areas and your lowest performing areas.

Question Competitive Analysis: Select 6 Comparison

If your institution ordered a CSAR, a statistical test is performed between your institution's question means and the means from your Select 6 institutions. Those questions that are statistically different are sorted in 2 groups: those questions with the most positive statistical difference and those questions with the most negative statistical difference. If your institution did not order a CSAR, those questions with highest positive difference and lowest negative difference are reported.

Question Competitive Analysis: Carnegie Class Comparison

If your institution ordered a CSAR, a statistical test is performed between your institution's question means and the means from the institutions in your Carnegie Class. Those questions that are statistically different are sorted into 2 groups: those questions with the most positive statistical difference and those questions with the most negative statistical difference. If your institution did not order a CSAR, those questions with highest positive difference and lowest negative difference are reported.

Question Competitive Analysis: All Institution Comparison

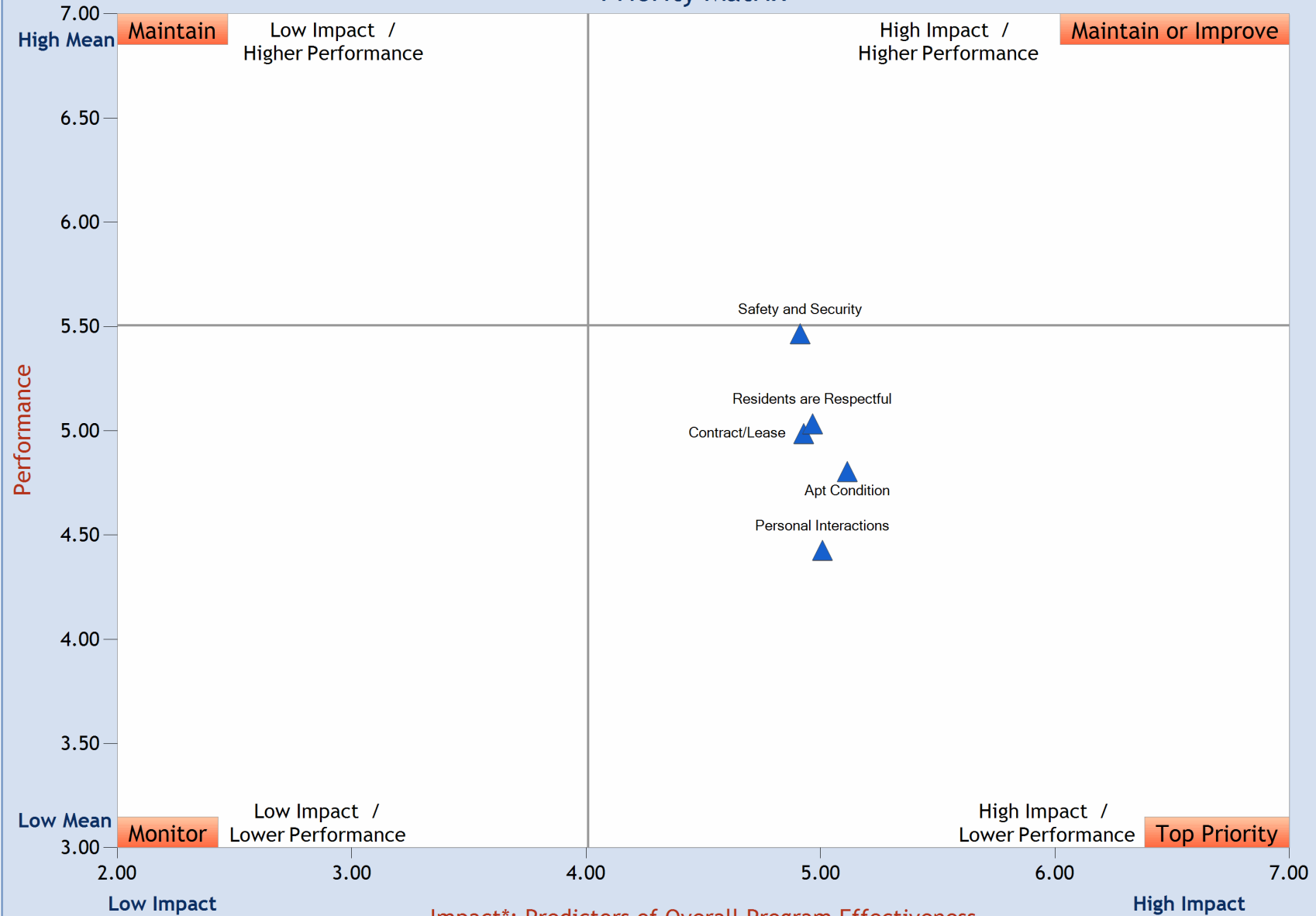
If your institution ordered a CSAR, a statistical test is performed between your institution's question means and the means from the all participating institutions. Those questions that are statistically different are sorted into 2 groups: those questions with the most positive statistical difference and those questions with the most negative statistical difference. If your institution did not order a CSAR, those questions with highest positive difference and lowest negative difference are reported.

Question Competitive Analysis: Longitudinal Comparison

If your institution participated in this study last year, this report will provide a look at how your operation has changed in the course of one year at the question level. If your institution ordered the CSAR, a statistical test is performed between your institution's question means and the means from last year's data. Those questions that are statistically different are sorted into 2 groups: those questions that have improved their means and those questions that have had their means decrease. If your institution did not order a CSAR, then those questions with highest positive difference and lowest negative difference are reported.

East Tennessee State University

Priority Matrix



Priority Matrix Table

The dependent variable in this regression is the factor, *Overall Program Effectiveness*. The factors below are categorized by predictor status and factor performance.

			Regression Variables		Impact on Overall Program Effectiveness*		Performance of Factors	
			R ²	ΔR ²	Value	Description	Mean	Description
Top Priority								
Factor 3.	Satisfaction: Apartment Condition	<i>Top Predictor</i>	0.152	0.152	5.11	High Impact	4.81	Good
Factor 12.	Learning Outcomes: Personal Interactions	<i>2nd Predictor</i>	0.288	0.136	5.01	High Impact	4.43	Fair
Factor 10.	Climate: Fellow Residents are Respectful	<i>3rd Predictor</i>	0.419	0.131	4.97	Moderate Impact	5.03	Good
Factor 2.	Satisfaction: Contract and Lease	<i>4th Predictor</i>	0.545	0.126	4.93	Moderate Impact	4.99	Good
Factor 8.	Satisfaction: Safety and Security	<i>5th Predictor</i>	0.669	0.124	4.91	Moderate Impact	5.47	Good
Maintain								
Factor 9.	Climate: Fellow Residents are Tolerant	<i>Not a Predictor</i>	0.000	0.000	0.00	No Impact	5.62	Excellent
Monitor								
Factor 4.	Satisfaction: Apartment Environment	<i>Not a Predictor</i>	0.000	0.000	0.00	No Impact	4.68	Good
Factor 5.	Satisfaction: Apartment Staff and Policies	<i>Not a Predictor</i>	0.000	0.000	0.00	No Impact	5.19	Good
Factor 6.	Satisfaction: Services and Facilities Provided	<i>Not a Predictor</i>	0.000	0.000	0.00	No Impact	5.03	Good
Factor 7.	Satisfaction: Activities	<i>Not a Predictor</i>	0.000	0.000	0.00	No Impact	4.28	Fair
Factor 11.	Climate: Sense of Community	<i>Not a Predictor</i>	0.000	0.000	0.00	No Impact	5.35	Good
Factor 13.	Learning Outcomes: Manage Time, Study, Solve Problems	<i>Not a Predictor</i>	0.000	0.000	0.00	No Impact	4.60	Good
Factor 14.	Learning Outcomes: Diverse Interactions	<i>Not a Predictor</i>	0.000	0.000	0.00	No Impact	4.87	Good
Factor 15.	Learning Outcomes: Personal Growth	<i>Not a Predictor</i>	0.000	0.000	0.00	No Impact	4.57	Good

NOTE: The Top Priority quadrant reflects those factors that are lower performing but have significant impact on Overall Program Effectiveness; the Maintain or Improve quadrant reflects factors that are high performing and have significant impact on Overall Program Effectiveness; the Maintain quadrant reflects factors that are high performing but have little if any impact on Overall Program Effectiveness; and the Monitor quadrant reflects factors that are lower performing but have little if any impact on Overall Program Effectiveness. For more information, please reference Supplemental Information.

*Impact on Overall Program Effectiveness: Impact is a scaled value of the variance from a range of 0 (no impact on Overall Program Effectiveness) to 7 (an extreme impact on Overall Program Effectiveness).

Impact Description: Extreme: Impact > 6; High: Impact > 5; Moderate: Impact > 4; Slight: Impact > 3; Negligible: Impact > 0; No Impact: Impact = 0.

Performance Description: Superior: Mean > 6.5; Excellent: 5.5 < Mean < 6.5; Good: 4.5 < Mean < 5.5; Fair: 3.5 < Mean < 4.5; Poor: 2.5 < Mean < 3.5; Very Poor: 1.5 < Mean < 2.5; Extremely Poor: Mean < 1.5.

East Tennessee State University

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Analysis of Factors: Select 6 Comparison

			Your Data			Select 6 Data There are 6 Institutions in this comparison group.			Comparison to Select 6 Institutions			
			N	Mean	Std Dev	Weighted Mean	Std Dev	Range of Means		Difference in Means	Level of Statistical Difference	Rank within the 7 Institutions
								Min	Max			
<i>This is the study's Dependent Variable</i>												
Factor 16.	Overall Program Effectiveness	<i>Dependent Variable</i>	204	4.60	1.66	4.88	1.36	4.36	5.23	-0.28 ▼	**	6
<i>This factor is your Top Predictor of Overall Program Effectiveness</i>												
Factor 3.	Satisfaction: Apartment Condition	<i>Top Predictor</i>	211	4.81	1.41	4.98	1.39	4.03	5.28	-0.17	ND	6
<i>Other predictors of Overall Program Effectiveness</i>												
Factor 12.	Learning Outcomes: Personal Interactions	<i>2nd Predictor</i>	200	4.43	1.68	4.85	1.48	4.41	5.20	-0.42 ▼	***	6
Factor 10.	Climate: Fellow Residents are Respectful	<i>3rd Predictor</i>	199	5.03	1.55	5.28	1.31	5.03	5.64	-0.25 ▼	*	6
Factor 2.	Satisfaction: Contract and Lease	<i>4th Predictor</i>	218	4.99	1.29	4.97	1.24	4.41	5.11	0.02	ND	3
Factor 8.	Satisfaction: Safety and Security	<i>5th Predictor</i>	209	5.47	1.39	5.65	1.22	5.29	6.01	-0.18 ▼	*	6
<i>These factors are not predictors of Overall Program Effectiveness</i>												
Factor 1.	Apartment Selection Criteria	<i>Not a Predictor</i>	216	5.43	1.24	5.20	1.19	4.91	5.55	0.23 ▲	**	2
Factor 4.	Satisfaction: Apartment Environment	<i>Not a Predictor</i>	210	4.68	1.76	4.84	1.62	4.47	5.07	-0.16	ND	5
Factor 5.	Satisfaction: Apartment Staff and Policies	<i>Not a Predictor</i>	210	5.19	1.42	5.35	1.25	5.04	5.82	-0.16	ND	5
Factor 6.	Satisfaction: Services and Facilities Provided	<i>Not a Predictor</i>	211	5.03	1.21	4.64	1.22	4.33	5.03	0.39 ▲	***	1
Factor 7.	Satisfaction: Activities	<i>Not a Predictor</i>	158	4.28	1.43	4.89	1.43	4.28	5.15	-0.61 ▼	***	7
Factor 9.	Climate: Fellow Residents are Tolerant	<i>Not a Predictor</i>	181	5.61	1.28	5.65	1.31	5.31	5.98	-0.04	ND	4
Factor 11.	Climate: Sense of Community	<i>Not a Predictor</i>	193	5.35	1.35	5.65	1.18	5.30	5.83	-0.30 ▼	**	5
Factor 13.	Learning Outcomes: Manage Time, Study, Solve Problems	<i>Not a Predictor</i>	201	4.60	1.79	4.93	1.52	3.89	5.47	-0.33 ▼	**	5
Factor 14.	Learning Outcomes: Diverse Interactions	<i>Not a Predictor</i>	199	4.87	1.69	4.98	1.58	4.73	5.36	-0.11	ND	5
Factor 15.	Learning Outcomes: Personal Growth	<i>Not a Predictor</i>	194	4.57	1.84	4.75	1.63	4.09	5.39	-0.18	ND	4

Arrow Designations - ▼: Your data has a statistically lower mean than the mean of Select 6 ▲: Your data has a statistically higher mean than the mean of Select 6

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

East Tennessee State University

CSAR

Analysis of Factors: Carnegie Class Comparison

			Your Data			Carnegie Class's Data There are 8 institutions in this Carnegie Class			Comparison to All Other Institutions in Carnegie Class			
			N	Mean	Std Dev	Weighted Mean*	Std Dev	Range of Carnegie Class Means		Difference in Means	Level of Statistical Difference	Rank within the 8 Institutions
								Min	Max			
<i>This is the study's Dependent Variable</i>												
Factor 16.	Overall Program Effectiveness	<i>Dependent Variable</i>	204	4.60	1.66	4.83	1.35	4.33	5.03	-0.23 ▼	*	6
<i>This factor is your Top Predictor of Overall Program Effectiveness</i>												
Factor 3.	Satisfaction: Apartment Condition	<i>Top Predictor</i>	211	4.81	1.41	5.33	1.27	4.66	5.52	-0.52 ▼	***	7
<i>Other predictors of Overall Program Effectiveness</i>												
Factor 12.	Learning Outcomes: Personal Interactions	<i>2nd Predictor</i>	200	4.43	1.68	4.99	1.55	4.43	5.31	-0.56 ▼	***	8
Factor 10.	Climate: Fellow Residents are Respectful	<i>3rd Predictor</i>	199	5.03	1.55	5.32	1.37	4.85	5.56	-0.29 ▼	**	4
Factor 2.	Satisfaction: Contract and Lease	<i>4th Predictor</i>	218	4.99	1.29	4.50	1.27	3.99	4.99	0.49 ▲	***	1
Factor 8.	Satisfaction: Safety and Security	<i>5th Predictor</i>	209	5.47	1.39	5.84	1.14	5.47	6.01	-0.37 ▼	***	8
<i>These factors are not predictors of Overall Program Effectiveness</i>												
Factor 1.	Apartment Selection Criteria	<i>Not a Predictor</i>	216	5.43	1.24	5.02	1.35	4.75	5.51	0.41 ▲	***	3
Factor 4.	Satisfaction: Apartment Environment	<i>Not a Predictor</i>	210	4.68	1.76	4.93	1.68	4.63	5.41	-0.25 ▼	*	7
Factor 5.	Satisfaction: Apartment Staff and Policies	<i>Not a Predictor</i>	210	5.19	1.42	5.19	1.36	4.39	5.45	0.00	ND	5
Factor 6.	Satisfaction: Services and Facilities Provided	<i>Not a Predictor</i>	211	5.03	1.21	4.70	1.13	4.22	5.03	0.33 ▲	***	1
Factor 7.	Satisfaction: Activities	<i>Not a Predictor</i>	158	4.28	1.43	4.98	1.47	4.28	5.39	-0.70 ▼	***	8
Factor 9.	Climate: Fellow Residents are Tolerant	<i>Not a Predictor</i>	181	5.61	1.28	5.69	1.32	5.59	5.87	-0.08	ND	7
Factor 11.	Climate: Sense of Community	<i>Not a Predictor</i>	193	5.35	1.35	5.64	1.16	5.35	5.81	-0.29 ▼	**	5
Factor 13.	Learning Outcomes: Manage Time, Study, Solve Problems	<i>Not a Predictor</i>	201	4.60	1.79	5.02	1.44	4.60	5.42	-0.42 ▼	***	8
Factor 14.	Learning Outcomes: Diverse Interactions	<i>Not a Predictor</i>	199	4.87	1.69	5.26	1.61	4.87	5.86	-0.39 ▼	**	5
Factor 15.	Learning Outcomes: Personal Growth	<i>Not a Predictor</i>	194	4.57	1.84	4.98	1.61	4.57	5.29	-0.41 ▼	**	5

*NOTE: Weighted Mean is calculated without East Tennessee State University's data included

Arrow Designations - ▼: Your data has a statistically lower mean than the mean of Carnegie Class ▲: Your data has a statistically higher mean than the mean of Carnegie Class

Level of Statistical Significance - ***: p < .001; **: p < .01; *: p < .05; ND: There is no statistical difference between these means

East Tennessee State University

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Analysis of Factors: All Institution Comparison

			Your Data			All Institutions Data				Comparison to All Institutions			
						There are 82 Institutions participating in this study.							
						Weighted Mean*	Std Dev	Range of Means					
N	Mean	Std Dev	Min	Max	Difference in Means			Level of Statistical Difference	Rank within the 82 Institutions				
This is the study's Dependent Variable													
Factor 16.	Overall Program Effectiveness	Dependent Variable	204	4.60	1.66	4.65	1.43	3.55	5.44	-0.05	ND	52	
This factor is your Top Predictor of Overall Program Effectiveness													
Factor 3.	Satisfaction: Apartment Condition	Top Predictor	211	4.81	1.41	4.92	1.35	3.78	6.12	-0.11	ND	50	
Other predictors of Overall Program Effectiveness													
Factor 12.	Learning Outcomes: Personal Interactions	2nd Predictor	200	4.43	1.68	4.60	1.63	3.18	5.39	-0.17	ND	53	
Factor 10.	Climate: Fellow Residents are Respectful	3rd Predictor	199	5.03	1.55	5.35	1.32	4.83	5.69	-0.32	▼	**	35
Factor 2.	Satisfaction: Contract and Lease	4th Predictor	218	4.99	1.29	4.72	1.31	3.99	5.80	0.27	▲	**	27
Factor 8.	Satisfaction: Safety and Security	5th Predictor	209	5.47	1.39	5.59	1.32	4.11	6.27	-0.12		ND	62
These factors are not predictors of Overall Program Effectiveness													
Factor 1.	Apartment Selection Criteria	Not a Predictor	216	5.43	1.24	5.17	1.27	4.66	5.59	0.26	▲	**	11
Factor 4.	Satisfaction: Apartment Environment	Not a Predictor	210	4.68	1.76	4.86	1.71	4.08	5.52	-0.18		ND	64
Factor 5.	Satisfaction: Apartment Staff and Policies	Not a Predictor	210	5.19	1.42	5.12	1.38	3.92	5.84	0.07		ND	43
Factor 6.	Satisfaction: Services and Facilities Provided	Not a Predictor	211	5.03	1.21	4.75	1.21	3.71	5.55	0.28	▲	***	21
Factor 7.	Satisfaction: Activities	Not a Predictor	158	4.28	1.43	4.74	1.48	4.09	5.39	-0.46	▼	***	77
Factor 9.	Climate: Fellow Residents are Tolerant	Not a Predictor	181	5.61	1.28	5.53	1.38	5.00	6.22	0.08		ND	34
Factor 11.	Climate: Sense of Community	Not a Predictor	193	5.35	1.35	5.54	1.19	4.97	6.02	-0.19	▼	*	35
Factor 13.	Learning Outcomes: Manage Time, Study, Solve Problems	Not a Predictor	201	4.60	1.79	4.84	1.50	3.89	5.62	-0.24	▼	*	65
Factor 14.	Learning Outcomes: Diverse Interactions	Not a Predictor	199	4.87	1.69	4.85	1.66	4.22	5.86	0.02		ND	24
Factor 15.	Learning Outcomes: Personal Growth	Not a Predictor	194	4.57	1.84	4.67	1.65	3.96	5.42	-0.10		ND	24

*NOTE: Weighted Mean is calculated without East Tennessee State University's data included

Arrow Designations - ▼: Your data has a statistically lower mean than the mean of All Institutions ▲: Your data has a statistically higher mean than the mean of All Institutions

Level of Statistical Significance - ***: p < .001; **: p < .01; *: p < .05; ND: There is no statistical difference between these means

East Tennessee State University

CSAR

Analysis of Factors: Five-Year Longitudinal Comparison

	2010's Data			2009's Data			Statistical Comparison		Previous Year's Data											
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data			2007's Data		2006's Data		2005's Data				
									Mean	Difference		Mean	Difference		Mean	Difference		Mean	Difference	
Dependent Variable																				
Factor 16: Overall Program Effectiveness	204	4.60	1.66		NA				4.92	-0.32	↓		NA		4.71	-0.11	↓	5.02	-0.42	↓
Top Predictor of Overall Program Effectiveness																				
Factor 3: Satisfaction: Apartment Condition	211	4.81	1.41		NA				5.02	-0.21	↓		NA		4.39	0.42	↑	5.02	-0.21	↓
Other predictors of Overall Program Effectiveness																				
Factor 12: Learning Outcomes: Personal Interactions	200	4.43	1.68		NA				5.10	-0.67	↓		NA		4.89	-0.46	↓	5.28	-0.85	↓
Factor 10: Climate: Fellow Residents are Respectful	199	5.03	1.55		NA				NA				NA		NA			NA		
Factor 2: Satisfaction: Contract and Lease	218	4.99	1.29		NA				5.01	-0.02			NA		4.78	0.21	↑	4.94	0.05	
Factor 8: Satisfaction: Safety and Security	209	5.47	1.39		NA				5.41	0.06			NA		5.19	0.28	↑	5.75	-0.28	↓
Not predictors of Overall Program Effectiveness																				
Factor 1: Apartment Selection Criteria	216	5.43	1.24		NA				5.35	0.08			NA		5.03	0.40	↑	5.03	0.40	↑
Factor 4: Satisfaction: Apartment Environment	210	4.68	1.76		NA				5.37	-0.69	↓		NA		4.78	-0.10	↓	4.92	-0.24	↓
Factor 5: Satisfaction: Apartment Staff and Policies	210	5.19	1.42		NA				5.59	-0.40	↓		NA		5.38	-0.19	↓	5.32	-0.13	↓
Factor 6: Satisfaction: Services and Facilities Provided	211	5.03	1.21		NA				5.27	-0.24	↓		NA		5.32	-0.29	↓	5.50	-0.47	↓
Factor 7: Satisfaction: Activities	158	4.28	1.43		NA				5.25	-0.97	↓		NA		4.98	-0.70	↓	5.18	-0.90	↓
Factor 9: Climate: Fellow Residents are Tolerant	181	5.61	1.28		NA				5.27	0.34	↑		NA		5.06	0.55	↑	5.39	0.22	↑
Factor 11: Climate: Sense of Community	193	5.35	1.35		NA				NA				NA		NA			NA		
Factor 13: Learning Outcomes: Manage Time, Study, Solve Problems	201	4.60	1.79		NA				5.27	-0.67	↓		NA		4.81	-0.21	↓	5.21	-0.61	↓
Factor 14: Learning Outcomes: Diverse Interactions	199	4.87	1.69		NA				NA				NA		NA			NA		
Factor 15: Learning Outcomes: Personal Growth	194	4.57	1.84		NA				NA				NA		NA			NA		

Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.

Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

East Tennessee State University

Highest and Lowest Mean Questions

This set of questions are the highest mean questions for East Tennessee State University		N	Mean	Std Dev
Q18.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Proximity to campus	213	6.04	1.46
Q77.	Community - In your living area (i.e. floor, apt section, community, house), to what degree do you: Respect other students	192	5.85	1.34
Q57.	Apartment Environment - How satisfied are you with: How safe you feel in your apartment	207	5.77	1.47
Q66.	Climate - To what extent do your fellow residents respect people of differing: Gender	180	5.77	1.21
Q67.	Climate - To what extent do your fellow residents respect people of differing: Religious beliefs	174	5.68	1.30
Q68.	Climate - To what extent do your fellow residents respect people of differing: Political views	174	5.66	1.32
Q43.	Apartment Environment - How satisfied are you with: Laundry room facilities	187	5.65	1.51
Q20.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Cost	213	5.64	1.72
Q72.	To what degree are residents living with/near you: Respecting your privacy	191	5.64	1.56
Q21.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Safety/security features	214	5.64	1.63
Q58.	Apartment Environment - How satisfied are you with: How safe you feel in your apartment building	207	5.63	1.55
Q56.	Apartment Environment - How satisfied are you with: Security of possessions in your apartment	204	5.63	1.51
Q45.	Apartment Environment - How satisfied are you with: Cable TV services	204	5.62	1.59
Q69.	Climate - To what extent do your fellow residents respect people of differing: Sexual orientations	172	5.54	1.41
Q54.	Apartment Environment - How satisfied are you with: Promptness of response to maintenance requests	202	5.53	1.74

This set of questions are the lowest mean questions for East Tennessee State University		N	Mean	Std Dev
Q28.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Required (athletic team, financial aid program, etc.)	148	3.36	2.21
Q27.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Limited off campus housing availability	185	3.61	1.89
Q40.	Apartment Environment - How satisfied are you with: Computer facilities (i.e. labs, email stations, printers, etc.) in your building/complex	146	3.77	2.00
Q99.	Overall Value: Comparing cost to quality, rate the overall value of the apartment experience	197	3.84	1.50
Q32.	Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Amount of rent	211	3.93	1.97
Q26.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Building architecture (high-rise, one story, etc.)	210	3.98	1.82
Q86.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of alcohol use and abuse	165	4.01	2.24
Q87.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of drug use and abuse	163	4.02	2.23
Q19.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Friends live in apartments	212	4.13	2.04
Q64.	Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Quality of programs	153	4.20	1.47
Q79.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Meet people	198	4.23	1.82
Q63.	Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Variety of programs	153	4.27	1.44
Q83.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Study more effectively	200	4.29	1.95
Q62.	Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Athletic/recreational activities	155	4.29	1.50
Q61.	Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Social/educational/cultural programs	152	4.31	1.45

East Tennessee State University

CSAR

Question Competitive Analysis: Select 6 Comparison

Greatest Positive Statistically Significant Difference Between Your Data and Your Select 6		Your Data	Select 6	Difference
Q39.	Apartment Environment - How satisfied are you with: Internet connectivity in your apartment	4.95	4.02	0.93
Q40.	Apartment Environment - How satisfied are you with: Computer facilities (i.e. labs, email stations, printers, etc.) in your building/complex	3.77	3.05	0.72
Q60.	Apartment Environment - How satisfied are you with: Availability of parking	4.90	4.23	0.67
Q22.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Availability of transportation to campus	5.43	4.77	0.66
Q43.	Apartment Environment - How satisfied are you with: Laundry room facilities	5.65	5.06	0.59
Q34.	Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Assignment process	5.17	4.79	0.38
Greatest Negative Statistically Significant Difference Between Your Data and Your Select 6		Your Data	Select 6	Difference
Q64.	Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Quality of programs	4.20	4.78	-0.58
Q62.	Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Athletic/recreational activities	4.29	4.84	-0.55
Q28.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Required (athletic team, financial aid program, etc.)	3.36	3.91	-0.55
Q79.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Meet people	4.23	4.75	-0.52
Q76.	Community - In your living area (i.e. floor, apt section, community, house), to what degree do you: Trust other students	4.76	5.26	-0.50
Q63.	Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Variety of programs	4.27	4.76	-0.49
Q83.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Study more effectively	4.29	4.78	-0.49
Q48.	Apartment Environment - How satisfied are you with: Condition of floor covering	4.39	4.87	-0.48
Q61.	Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Social/educational/cultural programs	4.31	4.79	-0.48
Q19.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Friends live in apartments	4.13	4.60	-0.47
Q86.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of alcohol use and abuse	4.01	4.44	-0.43
Q99.	Overall Value: Comparing cost to quality, rate the overall value of the apartment experience	3.84	4.25	-0.41
Q53.	Apartment Environment - How satisfied are you with: Enforcement of policies	4.79	5.17	-0.38
Q75.	To what degree are residents living with/near you: Concerned about academic success	4.94	5.30	-0.36
Q27.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Limited off campus housing availability	3.61	3.97	-0.36

NOTE: If a section is blank, this means that there were no questions that met those conditions.

Question Competitive Analysis: Carnegie Class Comparison

Greatest Positive Statistically Significant Difference Between Your Data and Your Carnegie Class		Your Data	Carnegie Class	Difference
Q60.	Apartment Environment - How satisfied are you with: Availability of parking	4.90	3.91	0.99
Q34.	Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Assignment process	5.17	4.36	0.81
Q31.	Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Amount of deposit	5.13	4.42	0.71
Q22.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Availability of transportation to campus	5.43	4.79	0.64
Q20.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Cost	5.64	5.01	0.63
Q38.	Apartment Environment - How satisfied are you with: Temperature regulation in your apartment	4.97	4.39	0.58
Q55.	Apartment Environment - How satisfied are you with: Timeliness of repairs	5.53	4.96	0.57
Q43.	Apartment Environment - How satisfied are you with: Laundry room facilities	5.65	5.12	0.53
Q33.	Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Apartment eligibility policies	5.08	4.60	0.48
Q54.	Apartment Environment - How satisfied are you with: Promptness of response to maintenance requests	5.53	5.09	0.44
Q39.	Apartment Environment - How satisfied are you with: Internet connectivity in your apartment	4.95	4.51	0.44
Q32.	Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Amount of rent	3.93	3.50	0.43
Q21.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Safety/security features	5.64	5.30	0.34
Q30.	Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Contract length	5.39	5.09	0.30
Q18.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Proximity to campus	6.04	5.79	0.25
Greatest Negative Statistically Significant Difference Between Your Data and Your Carnegie Class		Your Data	Carnegie Class	Difference
Q48.	Apartment Environment - How satisfied are you with: Condition of floor covering	4.39	5.22	-0.83
Q19.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Friends live in apartments	4.13	4.89	-0.76
Q79.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Meet people	4.23	4.91	-0.68
Q50.	Apartment Environment - How satisfied are you with: Condition of kitchen	4.63	5.28	-0.65
Q62.	Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Athletic/recreational activities	4.29	4.93	-0.64
Q80.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Live cooperatively	4.65	5.29	-0.64
Q82.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Improve interpersonal relationships	4.50	5.14	-0.64
Q49.	Apartment Environment - How satisfied are you with: Condition of bathroom(s)	4.60	5.21	-0.61
Q83.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Study more effectively	4.29	4.89	-0.60
Q59.	Apartment Environment - How satisfied are you with: How safe you feel walking on campus at night	4.83	5.42	-0.59
Q81.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Resolve conflicts	4.36	4.95	-0.59
Q86.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of alcohol use and abuse	4.01	4.59	-0.58
Q90.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Learn important life skills like doing laundry, cooking, cleaning, bill paying, and shopping for yourself	4.77	5.31	-0.54
Q41.	Apartment Environment - How satisfied are you with: Noise level in your apartment building	4.38	4.91	-0.53
Q87.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of drug use and abuse	4.02	4.52	-0.50

NOTE: If a section is blank, this means that there were no questions that met those conditions.

Question Competitive Analysis: All Institution Comparison

Greatest Positive Statistically Significant Difference Between Your Data and All Institutions		Your Data	All Institutions	Difference
Q43.	Apartment Environment - How satisfied are you with: Laundry room facilities	5.65	5.03	0.62
Q60.	Apartment Environment - How satisfied are you with: Availability of parking	4.90	4.36	0.54
Q34.	Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Assignment process	5.17	4.67	0.50
Q38.	Apartment Environment - How satisfied are you with: Temperature regulation in your apartment	4.97	4.56	0.41
Q54.	Apartment Environment - How satisfied are you with: Promptness of response to maintenance requests	5.53	5.13	0.40
Q31.	Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Amount of deposit	5.13	4.77	0.36
Q39.	Apartment Environment - How satisfied are you with: Internet connectivity in your apartment	4.95	4.61	0.34
Q22.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Availability of transportation to campus	5.43	5.10	0.33
Q23.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Apartment layout	4.78	4.47	0.31
Q30.	Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Contract length	5.39	5.10	0.29
Q55.	Apartment Environment - How satisfied are you with: Timeliness of repairs	5.53	5.25	0.28
Q18.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Proximity to campus	6.04	5.79	0.25
Q33.	Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Apartment eligibility policies	5.08	4.83	0.25
Q29.	Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Contract commitment date	5.23	5.01	0.22
Greatest Negative Statistically Significant Difference Between Your Data and All Institutions		Your Data	All Institutions	Difference
Q64.	Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Quality of programs	4.20	4.67	-0.47
Q83.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Study more effectively	4.29	4.74	-0.45
Q70.	To what degree are residents living with/near you: Respecting your study times	4.89	5.32	-0.43
Q71.	To what degree are residents living with/near you: Respecting your sleep times	4.74	5.15	-0.41
Q76.	Community - In your living area (i.e. floor, apt section, community, house), to what degree do you: Trust other students	4.76	5.17	-0.41
Q62.	Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Athletic/recreational activities	4.29	4.69	-0.40
Q63.	Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Variety of programs	4.27	4.66	-0.39
Q61.	Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Social/educational/cultural programs	4.31	4.69	-0.38
Q41.	Apartment Environment - How satisfied are you with: Noise level in your apartment building	4.38	4.73	-0.35
Q48.	Apartment Environment - How satisfied are you with: Condition of floor covering	4.39	4.72	-0.33
Q75.	To what degree are residents living with/near you: Concerned about academic success	4.94	5.27	-0.33
Q27.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Limited off campus housing availability	3.61	3.94	-0.33
Q59.	Apartment Environment - How satisfied are you with: How safe you feel walking on campus at night	4.83	5.12	-0.29
Q79.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Meet people	4.23	4.52	-0.29

NOTE: If a section is blank, then there were no questions that met those conditions.

East Tennessee State University

CSAR

Question Competitive Analysis: Longitudinal Comparison

Greatest Positive Statistically Significant Difference Between This Year's Question Means and Last Year's Question Means		2010	2009	Difference
Q18.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Proximity to campus	6.04	NA	
Q77.	Community - In your living area (i.e. floor, apt section, community, house), to what degree do you: Respect other students	5.85	NA	
Q57.	Apartment Environment - How satisfied are you with: How safe you feel in your apartment	5.77	NA	
Q66.	Climate - To what extent do your fellow residents respect people of differing: Gender	5.77	NA	
Q67.	Climate - To what extent do your fellow residents respect people of differing: Religious beliefs	5.68	NA	
Q68.	Climate - To what extent do your fellow residents respect people of differing: Political views	5.66	NA	
Q43.	Apartment Environment - How satisfied are you with: Laundry room facilities	5.65	NA	
Q72.	To what degree are residents living with/near you: Respecting your privacy	5.64	NA	
Q20.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Cost	5.64	NA	
Q21.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Safety/security features	5.64	NA	
Q56.	Apartment Environment - How satisfied are you with: Security of possessions in your apartment	5.63	NA	
Q58.	Apartment Environment - How satisfied are you with: How safe you feel in your apartment building	5.63	NA	
Q45.	Apartment Environment - How satisfied are you with: Cable TV services	5.62	NA	
Q69.	Climate - To what extent do your fellow residents respect people of differing: Sexual orientations	5.54	NA	
Q54.	Apartment Environment - How satisfied are you with: Promptness of response to maintenance requests	5.53	NA	
Greatest Negative Statistically Significant Difference Between This Year's Question Means and Last Year's Question Means		2010	2009	Difference
Q28.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Required (athletic team, financial aid program, etc.)	3.36	NA	
Q27.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Limited off campus housing availability	3.61	NA	
Q40.	Apartment Environment - How satisfied are you with: Computer facilities (i.e. labs, email stations, printers, etc.) in your building/complex	3.77	NA	
Q99.	Overall Value: Comparing cost to quality, rate the overall value of the apartment experience	3.84	NA	
Q32.	Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Amount of rent	3.93	NA	
Q26.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Building architecture (high-rise, one story, etc.)	3.98	NA	
Q86.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of alcohol use and abuse	4.01	NA	
Q87.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of drug use and abuse	4.02	NA	
Q19.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Friends live in apartments	4.13	NA	
Q64.	Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Quality of programs	4.20	NA	
Q79.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Meet people	4.23	NA	
Q63.	Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Variety of programs	4.27	NA	
Q62.	Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Athletic/recreational activities	4.29	NA	
Q83.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Study more effectively	4.29	NA	
Q61.	Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Social/educational/cultural programs	4.31	NA	

NOTE: If a section is blank, this means that there were no questions that met those conditions.

NA: Your institution did not participate in this study last year - data is not available.



Introduction to Factor 1

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Previous years' data is also reported. Arrows graphically indicate areas of most change and areas of least change.

Complex Analysis

Complexes are sorted by those that outperform the institution's aggregate factor mean down to those Complexes that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Complex level can be made. Number responding and standard deviation data is also provided.

Building Analysis

Buildings are sorted by those that outperform the institution's aggregate factor mean down to those Buildings that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

East Tennessee State University

CSAR

Factor and Question Analysis: Select 6 Comparison for Factor 1: Apartment Selection Criteria

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

<i>This factor is not a predictor of Overall Program Effectiveness</i>	Your Data			Your Select 6 Data										Comparison to Select 6			
				There are 6 institutions in this comparison group.													
	N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7	
Min										Max							
Data is sorted from highest question mean to lowest question mean.																	
Factor 1: Apartment Selection Criteria	216	5.43	1.24	5.07	5.15	5.32	4.91	5.03	5.55	4.91	5.55	5.20	1.19	0.23	▲	**	2
Q18. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Proximity to campus	213	6.04	1.46	5.85	5.80	5.97	5.83	5.70	6.02	5.70	6.04	5.88	1.47	0.16		ND	1
Q20. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Cost	213	5.64	1.72	5.09	5.52	5.68	4.68	5.49	5.91	4.68	5.91	5.48	1.68	0.16		ND	3
Q22. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Availability of transportation to campus	211	5.43	1.88	4.61	4.40	4.77	4.00	4.99	5.77	4.00	5.77	4.77	2.06	0.66	▲	***	2
Q24. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Apartment availability	212	5.24	1.59	5.06	5.44	5.35	5.14	4.73	5.35	4.73	5.44	5.22	1.61	0.02		ND	4
Q23. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Apartment layout	214	4.78	1.69	4.72	4.56	4.84	4.68	4.24	4.66	4.24	4.84	4.63	1.66	0.15		ND	2

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 1: Apartment Selection Criteria

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

This factor is not a predictor of Overall Program Effectiveness		Your Data			Carnegie Class Data and Comparisons							All Institutions Data and Comparisons								
					There are 8 institutions in this Carnegie Class							There are 82 total participating institutions								
		Data is sorted from highest question mean to lowest question mean.		N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Stat Level	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Stat Level	Rank
							Min	Max							Min	Max				
Factor 1: Apartment Selection Criteria		216	5.43	1.24	5.02	1.35	4.75	5.51	0.41	▲	***	3	5.17	1.27	4.66	5.59	0.26	▲	**	11
Q18.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Proximity to campus	213	6.04	1.46	5.79	1.73	5.45	6.09	0.25	▲	*	3	5.79	1.64	4.63	6.52	0.25	▲	*	19
Q20.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Cost	213	5.64	1.72	5.01	1.85	4.60	5.89	0.63	▲	***	2	5.49	1.74	4.36	6.34	0.15		ND	29
Q22.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Availability of transportation to campus	211	5.43	1.88	4.79	2.06	4.39	5.87	0.64	▲	***	2	5.10	1.96	3.57	6.10	0.33	▲	*	22
Q24.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Apartment availability	212	5.24	1.59	4.99	1.73	4.71	5.48	0.25	▲	*	4	5.02	1.65	4.54	5.59	0.22		ND	14
Q23.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Apartment layout	214	4.78	1.69	4.54	1.74	4.20	4.98	0.24		ND	4	4.47	1.67	3.83	5.07	0.31	▲	**	8

Level of Statistical Significance - ***: p < .001; **: p < .01; *: p < .05; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 1: Apartment Selection Criteria

Q18. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Proximity to campus		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely important	54%	57%	49%	55%	44%	32%	53%	48%	52%	49%
	(6)	23%	17%	20%	21%	25%	31%	20%	23%	21%	21%
	(5)	7%	7%	9%	10%	14%	20%	13%	12%	7%	10%
	(4) Moderately important	9%	9%	13%	7%	13%	13%	11%	10%	10%	11%
	(3)	1%	2%	5%	2%	2%	1%	1%	2%	3%	2%
	(2)	0%	2%	1%	1%	1%	2%	1%	1%	2%	2%
	(1) Extremely unimportant	4%	7%	3%	4%	2%	1%	2%	3%	5%	4%
Combined Response Key	Responding 6 or 7	78%	74%	69%	75%	69%	63%	73%	71%	73%	71%
	Responding 3, 4 or 5	18%	17%	27%	19%	28%	34%	24%	25%	19%	23%
	Responding 1 or 2	4%	9%	4%	6%	3%	3%	3%	4%	8%	7%
Mean		6.04	5.85	5.80	5.97	5.83	5.70	6.02	5.88	5.81	5.80
Standard Deviation		1.46	1.77	1.55	1.56	1.40	1.26	1.35	1.47	1.71	1.64
% Responding		95%	94%	91%	96%	98%	87%	97%	94%	96%	96%
Q20. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Cost		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely important	47%	38%	46%	44%	21%	31%	50%	39%	32%	42%
	(6)	18%	17%	18%	21%	14%	27%	21%	20%	17%	19%
	(5)	9%	9%	10%	14%	17%	16%	12%	14%	14%	12%
	(4) Moderately important	15%	11%	12%	11%	26%	17%	13%	15%	19%	14%
	(3)	2%	11%	4%	4%	9%	5%	1%	5%	7%	5%
	(2)	3%	6%	4%	2%	7%	3%	1%	3%	5%	3%
	(1) Extremely unimportant	5%	9%	7%	4%	5%	1%	3%	4%	7%	5%
Combined Response Key	Responding 6 or 7	65%	55%	64%	65%	35%	58%	70%	59%	49%	61%
	Responding 3, 4 or 5	27%	30%	26%	29%	52%	38%	26%	33%	40%	31%
	Responding 1 or 2	8%	15%	10%	6%	13%	4%	4%	7%	12%	8%
Mean		5.64	5.09	5.52	5.68	4.68	5.49	5.91	5.48	5.06	5.49
Standard Deviation		1.72	2.04	1.85	1.61	1.74	1.44	1.45	1.68	1.85	1.74
% Responding		95%	96%	90%	97%	98%	86%	97%	94%	94%	96%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 1: Apartment Selection Criteria

Q22. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Availability of transportation to campus		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely important	41%	33%	30%	31%	16%	22%	51%	30%	31%	35%
	(6)	25%	7%	12%	15%	13%	23%	17%	16%	18%	19%
	(5)	5%	13%	7%	12%	11%	18%	12%	12%	12%	12%
	(4) Moderately important	14%	20%	16%	14%	17%	18%	8%	15%	14%	14%
	(3)	4%	4%	7%	7%	15%	9%	5%	8%	8%	6%
	(2)	4%	13%	9%	7%	12%	7%	1%	7%	8%	6%
	(1) Extremely unimportant	7%	11%	19%	12%	16%	3%	5%	11%	11%	8%
Combined Response Key	Responding 6 or 7	65%	39%	42%	46%	29%	45%	68%	46%	48%	53%
	Responding 3, 4 or 5	23%	37%	30%	34%	44%	45%	25%	36%	33%	32%
	Responding 1 or 2	11%	24%	28%	20%	27%	10%	6%	19%	18%	14%
Mean		5.43	4.61	4.40	4.77	4.00	4.99	5.77	4.77	4.85	5.10
Standard Deviation		1.88	2.12	2.28	2.11	2.03	1.67	1.69	2.06	2.05	1.96
% Responding		94%	94%	86%	94%	84%	87%	95%	90%	90%	93%
Q23. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Apartment layout		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely important	16%	26%	21%	19%	13%	9%	16%	16%	16%	13%
	(6)	25%	11%	13%	21%	20%	13%	14%	17%	18%	17%
	(5)	17%	17%	15%	22%	25%	16%	19%	20%	19%	19%
	(4) Moderately important	20%	19%	27%	19%	22%	32%	33%	25%	23%	25%
	(3)	10%	15%	10%	10%	10%	16%	12%	11%	10%	11%
	(2)	7%	11%	5%	6%	5%	9%	3%	6%	7%	8%
	(1) Extremely unimportant	5%	2%	9%	5%	5%	4%	4%	5%	7%	6%
Combined Response Key	Responding 6 or 7	41%	36%	34%	39%	32%	22%	30%	33%	34%	30%
	Responding 3, 4 or 5	47%	51%	51%	50%	58%	65%	63%	56%	52%	56%
	Responding 1 or 2	12%	13%	15%	10%	10%	13%	7%	11%	14%	14%
Mean		4.78	4.72	4.56	4.84	4.68	4.24	4.66	4.63	4.57	4.47
Standard Deviation		1.69	1.77	1.84	1.66	1.58	1.52	1.53	1.66	1.73	1.67
% Responding		95%	96%	91%	98%	99%	87%	96%	94%	96%	96%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 1: Apartment Selection Criteria

Q24. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Apartment availability		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely important	27%	36%	35%	30%	23%	13%	29%	27%	24%	22%
	(6)	25%	13%	23%	23%	25%	19%	24%	22%	21%	23%
	(5)	16%	11%	17%	20%	20%	23%	20%	20%	19%	19%
	(4) Moderately important	19%	19%	14%	15%	19%	29%	17%	18%	18%	20%
	(3)	7%	9%	3%	4%	7%	9%	4%	5%	7%	7%
	(2)	3%	9%	3%	3%	3%	4%	2%	3%	5%	4%
	(1) Extremely unimportant	3%	4%	5%	4%	4%	3%	4%	4%	5%	4%
Combined Response Key	Responding 6 or 7	52%	49%	58%	53%	48%	32%	53%	49%	45%	45%
	Responding 3, 4 or 5	42%	38%	35%	39%	46%	61%	41%	44%	44%	46%
	Responding 1 or 2	6%	13%	8%	7%	7%	7%	6%	7%	11%	9%
Mean		5.24	5.06	5.44	5.35	5.14	4.73	5.35	5.22	5.01	5.03
Standard Deviation		1.59	1.88	1.65	1.60	1.57	1.47	1.57	1.61	1.72	1.65
% Responding		94%	96%	91%	97%	98%	86%	97%	94%	95%	95%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 1. Apartment Selection Criteria (*Not a predictor*)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	79	37%	5.23	42%	5.07	34%	5.04	44%	5.13
Female	134	63%	5.52	58%	5.19	65%	5.35	55%	5.34
Other	1	0%	NR	0%	4.20	0%	4.60	0%	4.78
Statistical Test of Means									
Male	79	36%	5.23	39%	5.07	33%	5.04	43%	5.13
Female	134	60%	5.52	55%	5.19	62%	5.35	53%	5.34
Statistical Difference			ND		ND		***		***

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	19	9%	5.46	10%	5.50	12%	5.45	6%	5.46
Native American/Alaska Native/Inuit	2	1%	5.90	0%	6.20	1%	5.31	1%	5.04
Asian/Middle Eastern/Pacific Islander	29	13%	5.58	19%	5.61	9%	5.57	29%	5.42
Spanish/Hispanic/Latino(a)	4	2%	4.10	2%	5.21	5%	5.43	5%	5.44
White/Caucasian	158	73%	5.42	65%	4.94	68%	5.15	54%	5.10
Multiracial	2	1%	5.95	2%	5.14	3%	5.45	3%	5.29
Other	2	1%	4.80	1%	5.05	2%	5.33	3%	5.27
Statistical Test of Means									
White American residents	158	70%	5.42	61%	4.94	65%	5.15	51%	5.10
All other residents	58	26%	5.44	33%	5.51	30%	5.47	44%	5.40
Statistical Difference			ND		***		***		***

Are you a citizen of the country where this institution is located?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	174	82%	5.47	81%	5.03	91%	5.23	74%	5.19
No	37	18%	5.18	19%	5.59	9%	5.42	26%	5.36
Statistical Test of Means									
Yes, a citizen	174	79%	5.47	76%	5.03	86%	5.23	71%	5.19
No, not a citizen	37	17%	5.18	18%	5.59	9%	5.42	25%	5.36
Statistical Difference			ND		***		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 1. Apartment Selection Criteria (*Not a predictor*)

Age	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Under 19 years old	5	2%	6.00	1%	5.04	3%	5.52	2%	5.18
19 or 20 years old	56	26%	5.52	49%	5.01	49%	5.30	30%	5.24
21 or 22 years old	75	35%	5.20	30%	5.16	36%	5.12	32%	5.19
23 or 24 years old	28	13%	5.39	6%	5.21	5%	5.11	11%	5.19
25 to 30 years old	36	17%	5.72	9%	5.54	4%	5.70	15%	5.34
31 to 35 years old	6	3%	5.60	3%	5.36	1%	5.60	5%	5.31
36 to 40 years old	2	1%	4.20	1%	5.49	0%	4.93	2%	5.42
40 or over	8	4%	5.52	1%	5.29	1%	5.14	2%	5.20
Statistical Test of Means									
22 years or younger	136	60%	5.36	75%	5.07	84%	5.23	61%	5.21
23 years old or older	80	36%	5.54	19%	5.40	11%	5.34	35%	5.28
Statistical Difference			ND		***		ND		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	9	4%	5.64	2%	5.34	7%	5.51	4%	5.26
Sophomore	37	17%	5.51	39%	4.98	23%	5.30	19%	5.20
Junior	53	25%	5.55	26%	5.09	36%	5.23	26%	5.23
Senior	67	31%	5.32	19%	5.27	26%	5.10	23%	5.19
Graduate/Professional Student	49	23%	5.31	13%	5.42	6%	5.44	26%	5.32
Non-Degree or Other	1	0%	NR	1%	5.96	1%	5.34	2%	5.26
Statistical Test of Means									
Undergraduate students	166	74%	5.45	81%	5.09	89%	5.23	69%	5.21
Graduate students, Non-student staff/faculty, other	50	22%	5.34	13%	5.44	6%	5.42	27%	5.31
Statistical Difference			ND		***		ND		***

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	29	14%	5.37	9%	5.15	8%	5.11	13%	5.23
No	183	86%	5.46	91%	5.14	92%	5.26	87%	5.24
Statistical Test of Means									
Yes	29	13%	5.37	9%	5.15	8%	5.11	13%	5.23
No	183	83%	5.46	85%	5.14	88%	5.26	83%	5.24
Statistical Difference			ND		ND		ND		ND

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 1. Apartment Selection Criteria (*Not a predictor*)

Number of Semesters/Quarters in Apartments	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters or less than 3 quarters	45	21%	5.33	27%	5.20	38%	5.20	35%	5.24
2 to 4 semesters or 3 to 6 quarters	125	58%	5.39	57%	5.11	46%	5.27	43%	5.24
5 to 6 semesters or 7 to 9 quarters	29	13%	5.61	8%	5.07	11%	5.17	12%	5.21
7 to 8 semesters or 10 to 12 quarters	15	7%	5.73	5%	5.20	5%	5.48	5%	5.30
9 to 10 semesters or 13 to 14 quarters	1	0%	NR	2%	5.21	0%	5.83	2%	5.23
More than 10 semesters or more than 14 quarters	1	0%	NR	1%	4.95	0%	4.85	2%	5.25
Statistical Test of Means									
Less than 2 semesters OR less than 3 quarters	45	20%	5.33	26%	5.20	36%	5.20	34%	5.24
2 to 4 semesters OR 3 to 6 quarters or more	171	76%	5.45	69%	5.11	59%	5.27	62%	5.24
Statistical Difference			ND		ND		ND		ND

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	3	1%	4.87	1%	4.85	2%	5.03	2%	5.15
2.25 to 2.49	4	2%	5.65	3%	5.05	3%	5.18	3%	5.29
2.50 to 2.74	16	7%	4.84	5%	5.49	6%	5.24	6%	5.35
2.75 to 2.99	22	10%	5.95	11%	5.10	11%	5.27	10%	5.24
3.00 to 3.24	26	12%	5.55	19%	5.19	18%	5.16	16%	5.25
3.25 to 3.49	36	17%	5.52	19%	5.02	18%	5.35	15%	5.19
3.50 to 3.74	51	24%	5.43	20%	5.02	21%	5.24	18%	5.23
3.75 to 4.00	54	25%	5.35	21%	5.18	20%	5.28	24%	5.24
Other than a 4.0 scale	2	1%	3.78	1%	5.75	1%	4.34	5%	5.23
Statistical Test of Means									
Below 3.00 G.P.A.	45	20%	5.46	19%	5.17	21%	5.23	21%	5.27
3.00 G.P.A. and higher	167	76%	5.44	75%	5.10	74%	5.26	74%	5.23
Statistical Difference			ND		ND		ND		ND

Average number of hours studied per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
0-5	21	10%	5.18	7%	5.10	12%	5.15	8%	5.10
6-10	51	24%	5.61	23%	5.06	26%	5.23	19%	5.19
11-15	54	25%	5.33	24%	5.02	25%	5.25	20%	5.20
16-20	40	19%	5.37	22%	5.13	19%	5.23	20%	5.25
21-25	26	12%	5.75	12%	5.27	9%	5.35	12%	5.32
26-30	8	4%	5.35	7%	5.29	5%	5.54	8%	5.36
31 or more	13	6%	5.15	6%	5.56	5%	5.19	15%	5.27
Statistical Test of Means									
Less than 10 hours per week	72	32%	5.49	28%	5.07	36%	5.21	25%	5.17
11 or more hours per week	141	64%	5.40	66%	5.17	59%	5.27	71%	5.26
Statistical Difference			ND		ND		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 1. Apartment Selection Criteria (*Not a predictor*)

Average number of hours worked at a paying job per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	80	37%	5.49	48%	5.03	35%	5.27	43%	5.24
1-10	33	15%	5.30	15%	5.16	21%	5.14	18%	5.21
11-20	63	29%	5.45	24%	5.27	31%	5.32	25%	5.27
21-30	24	11%	5.21	7%	5.15	9%	5.17	8%	5.25
31-40	11	5%	5.42	4%	5.42	3%	5.19	4%	5.11
more than 40	4	2%	6.44	1%	4.83	1%	5.37	3%	5.26
Statistical Test of Means									
Do not work	80	36%	5.49	45%	5.03	33%	5.27	41%	5.24
Work at least 1 hour per week	135	60%	5.40	49%	5.22	62%	5.24	55%	5.24
Statistical Difference			ND		**		ND		ND

Type of Apartment Currently Residing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Efficiency/Studio	22	10%	4.90	3%	5.13	5%	5.17	4%	5.16
1 bedroom	29	13%	5.76	7%	5.15	11%	5.32	11%	5.25
2 bedroom	129	60%	5.51	47%	5.27	24%	5.37	47%	5.26
3 bedroom	0	0%	NR	19%	4.88	14%	5.35	10%	5.13
4 bedroom	36	17%	5.18	24%	5.07	44%	5.14	28%	5.25
More than 4 bedrooms	0	0%	NR	1%	5.23	1%	5.04	1%	5.05
Statistical Test of Means									
2 bedroom apartment	129	57%	5.51	44%	5.27	23%	5.37	45%	5.26
All other apartment types	87	39%	5.30	50%	5.02	72%	5.21	51%	5.22
Statistical Difference			ND		***		ND		*

Did you choose your room/suite/apartment mates?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I live alone	46	22%	5.47	9%	5.45	6%	5.42	14%	5.24
Chose all	75	36%	5.48	57%	5.15	40%	5.19	41%	5.22
Chose some but not all	36	17%	5.34	19%	5.15	25%	5.29	17%	5.21
Chose none	54	26%	5.34	15%	4.89	30%	5.24	28%	5.28
Statistical Test of Means									
Chose some or all of the roommate(s)	111	64%	5.43	78%	5.15	65%	5.23	65%	5.22
Did not choose any roommate(s)	54	31%	5.34	16%	4.89	30%	5.24	31%	5.28
Statistical Difference			ND		**		ND		**

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 1. Apartment Selection Criteria (*Not a predictor*)

How many people live in your apartment (including yourself)?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	40	19%	5.40	8%	5.32	7%	5.29	13%	5.21
Two	135	63%	5.50	19%	5.13	22%	5.29	30%	5.28
Three	11	5%	5.47	21%	5.18	16%	5.39	16%	5.23
More than three	28	13%	5.18	52%	5.09	55%	5.18	40%	5.22
Statistical Test of Means									
Two or fewer	175	78%	5.47	25%	5.19	27%	5.29	41%	5.26
More than two	39	17%	5.27	69%	5.12	68%	5.23	55%	5.22
Statistical Difference			ND		ND		ND		ND

Household Status	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Single or divorced	188	87%	5.40	93%	5.12	97%	5.23	85%	5.23
Married/Life Partners, living together	23	11%	5.62	5%	5.28	3%	5.68	12%	5.30
Married/Life Partners, living apart	5	2%	5.44	2%	5.54	1%	5.24	3%	5.33
Statistical Test of Means									
Single or Divorced	188	84%	5.40	88%	5.12	92%	5.23	82%	5.23
Married/Life Partners	28	12%	5.58	7%	5.34	3%	5.58	14%	5.30
Statistical Difference			ND		ND		ND		**

Number of Dependents Living in Apartment	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	196	91%	5.41	92%	5.13	95%	5.24	90%	5.23
One	17	8%	5.47	5%	5.26	3%	5.44	5%	5.34
Two	3	1%	6.13	2%	5.43	1%	5.94	3%	5.23
Three	0	0%	NR	1%	4.84	1%	5.02	1%	5.28
Four	0	0%	NR	0%	4.80	0%	4.73	0%	5.38
More than four	0	0%	NR	0%	4.00	0%	3.90	0%	4.65
Statistical Test of Means									
No dependents	196	87%	5.41	86%	5.13	90%	5.24	86%	5.23
1 or more dependents	20	9%	5.57	8%	5.19	5%	5.31	10%	5.28
Statistical Difference			ND		ND		ND		ND

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 1. Apartment Selection Criteria (*Not a predictor*)

What is your military status?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No previous or current military service	208	96%	5.43	97%	5.15	97%	5.25	96%	5.24
Previous military service, but no current military service	5	2%	5.64	1%	5.09	1%	5.32	3%	5.20
Current military service	3	1%	5.07	2%	4.54	2%	4.73	1%	4.82
Statistical Test of Means									
No military service	208	92%	5.43	91%	5.15	92%	5.25	92%	5.24
Past or current military service	8	4%	5.42	3%	4.76	3%	4.89	4%	5.08
Statistical Difference			ND		*		ND		**

Participate in programs/activities sponsored by apartment management	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	173	80%	5.40	57%	5.08	54%	5.21	59%	5.19
Sometimes	36	17%	5.52	36%	5.16	36%	5.28	34%	5.31
Often or very often	6	3%	5.57	7%	5.43	10%	5.29	7%	5.35
Statistical Test of Means									
Rarely or never participate	173	78%	5.40	53%	5.08	51%	5.21	56%	5.19
Participate sometimes or often	42	19%	5.53	41%	5.21	44%	5.28	40%	5.31
Statistical Difference			ND		ND		ND		***

Enrollment Status Next Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Will enroll and plan to reside in on-campus apartments	114	56%	5.46	44%	5.27	56%	5.33	58%	5.34
Will enroll and do not plan to reside in on-campus apartments	47	23%	5.23	41%	4.97	22%	5.17	21%	5.09
No, will not enroll next year	44	21%	5.49	15%	5.20	22%	5.21	20%	5.17
Statistical Test of Means									
Will enroll and plan to reside in University apartments	114	70%	5.46	51%	5.27	71%	5.33	73%	5.34
Will enroll and do not plan to reside in University apartments	47	29%	5.23	48%	4.97	28%	5.17	27%	5.09
Statistical Difference			ND		***		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 1: Apartment Selection Criteria

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

This factor is not a predictor of Overall Program Effectiveness	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data									
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data			
									Mean	Difference	Mean	Difference	Mean	Difference	Mean	Difference		
Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009																		
Factor 1: Apartment Selection Criteria	216	5.43	1.24	NA					5.35	0.08	NA		5.03	0.40	↑	5.03	0.40	↑
Q18. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Proximity to campus	213	6.04	1.46	NA					5.60	0.44	↑	NA	5.63	0.41	↑	5.60	0.44	↑
Q20. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Cost	213	5.64	1.72	NA					5.43	0.21	↑	NA	5.72	-0.08		5.37	0.27	↑
Q22. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Availability of transportation to campus	211	5.43	1.88	NA					5.27	0.16	↑	NA	4.46	0.97	↑	4.55	0.88	↑
Q23. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Apartment layout	214	4.78	1.69	NA					5.17	-0.39	↓	NA	4.39	0.39	↑	4.66	0.12	↑
Q24. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Apartment availability	212	5.24	1.59	NA					5.27	-0.03		NA	4.96	0.28	↑	4.97	0.27	↑

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Complex Analysis for Factor 1: Apartment Selection Criteria

This factor is not a predictor of Overall Program Effectiveness

Complex Descriptions

	Complex Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q018. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Q020. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Cost Q022. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Q023. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Q024. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments:				
	Number Responding	Factor Mean	Standard Deviation	Rank								
Code 2: Buc Village	57	5.55	1.15	1	5.43	0.12	△	6.43	6.23	5.04	4.40	5.57
Code 1: Buc Ridge	151	5.43	1.24	2	5.43	0.00		5.95	5.43	5.64	4.96	5.15

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25

NOTE: Only Complexs with more than 1 respondent are reported.



Introduction to Factor 2

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Previous years' data is also reported. Arrows graphically indicate areas of most change and areas of least change.

Complex Analysis

Complexes are sorted by those that outperform the institution's aggregate factor mean down to those Complexes that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Complex level can be made. Number responding and standard deviation data is also provided.

Building Analysis

Buildings are sorted by those that outperform the institution's aggregate factor mean down to those Buildings that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

East Tennessee State University

CSAR

Factor and Question Analysis: Select 6 Comparison for Factor 2: Satisfaction: Contract and Lease

This factor is your 4th Predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

<i>This factor is your 4th Predictor of Overall Program Effectiveness</i>				Your Data			Your Select 6 Data								Comparison to Select 6					
							There are 6 institutions in this comparison group.													
				N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means		Stat Level	
Min	Max																			
Data is sorted from highest question mean to lowest question mean.																				
Factor 2: Satisfaction: Contract and Lease				218	4.99	1.29	4.41	4.99	5.11	4.81	4.96	4.89	4.41	5.11	4.97	1.24	0.02	ND	3	
Q30.	Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Contract length			213	5.39	1.63	4.53	5.32	5.64	5.23	5.54	5.18	4.53	5.64	5.42	1.46	-0.03	ND	3	
Q29.	Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Contract commitment date			213	5.23	1.66	4.70	5.21	5.54	5.25	4.85	5.23	4.70	5.54	5.26	1.57	-0.03	ND	4	
Q34.	Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Assignment process			211	5.17	1.68	4.79	4.71	5.00	4.54	4.66	4.88	4.54	5.17	4.79	1.69	0.38	▲	**	1
Q31.	Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Amount of deposit			215	5.13	1.55	4.62	5.18	5.20	4.90	5.14	4.98	4.62	5.20	5.10	1.52	0.03	ND	4	
Q33.	Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Apartment eligibility policies			213	5.08	1.57	4.89	5.08	5.13	4.80	5.01	4.99	4.80	5.13	5.03	1.51	0.05	ND	3	
Q32.	Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Amount of rent			211	3.93	1.97	3.26	4.42	4.26	4.23	4.48	4.08	3.26	4.48	4.27	1.80	-0.34	▼	*	6

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 2: Satisfaction: Contract and Lease

This factor is your 4th Predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

This factor is your 4th Predictor of Overall Program Effectiveness		Your Data			Carnegie Class Data and Comparisons							All Institutions Data and Comparisons																							
					There are 8 institutions in this Carnegie Class							There are 82 total participating institutions																							
		Data is sorted from highest question mean to lowest question mean.																			N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Stat Level	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means
Min	Max	Min	Max																																
Factor 2: Satisfaction: Contract and Lease		218	4.99	1.29	4.50	1.27	3.99	4.99	0.49	▲	***	1	4.72	1.31	3.99	5.80	0.27	▲	**	27															
Q30.	Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Contract length	213	5.39	1.63	5.09	1.55	4.65	5.39	0.30	▲	**	1	5.10	1.65	4.09	6.31	0.29	▲	*	31															
Q29.	Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Contract commitment date	213	5.23	1.66	5.04	1.52	4.55	5.34	0.19		ND	2	5.01	1.62	4.18	6.07	0.22	▲	*	33															
Q34.	Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Assignment process	211	5.17	1.68	4.36	1.73	3.70	5.17	0.81	▲	***	1	4.67	1.71	3.70	5.64	0.50	▲	***	11															
Q31.	Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Amount of deposit	215	5.13	1.55	4.42	1.65	3.63	5.13	0.71	▲	***	1	4.77	1.64	3.63	6.34	0.36	▲	**	30															
Q33.	Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Apartment eligibility policies	213	5.08	1.57	4.60	1.58	4.20	5.15	0.48	▲	***	2	4.83	1.58	4.20	5.68	0.25	▲	*	29															
Q32.	Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Amount of rent	211	3.93	1.97	3.50	1.73	3.17	3.93	0.43	▲	***	1	3.97	1.86	2.84	5.77	-0.04		ND	39															

Level of Statistical Significance - ***: p < .001; **: p < .01; *: p < .05; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 2: Satisfaction: Contract and Lease

Q29. Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Contract commitment date		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	31%	23%	30%	32%	24%	22%	23%	27%	24%	23%
	(6) Moderately satisfied	22%	15%	23%	25%	27%	22%	29%	25%	21%	23%
	(5) Slightly satisfied	11%	6%	9%	18%	16%	14%	12%	14%	10%	12%
	(4) Neutral	23%	32%	27%	18%	25%	23%	27%	23%	35%	29%
	(3) Slightly dissatisfied	5%	15%	4%	3%	3%	9%	5%	5%	5%	6%
	(2) Moderately dissatisfied	4%	4%	3%	2%	4%	6%	2%	3%	2%	3%
	(1) Very dissatisfied	4%	4%	4%	1%	2%	5%	2%	3%	3%	4%
Combined Response Key	Responding 6 or 7	53%	38%	53%	58%	51%	43%	52%	52%	45%	46%
	Responding 3, 4 or 5	40%	53%	39%	39%	43%	45%	44%	42%	50%	47%
	Responding 1 or 2	8%	9%	8%	4%	6%	11%	4%	6%	5%	8%
Mean		5.23	4.70	5.21	5.54	5.25	4.85	5.23	5.26	5.06	5.01
Standard Deviation		1.66	1.72	1.67	1.40	1.48	1.74	1.47	1.57	1.53	1.62
% Responding		95%	96%	90%	97%	90%	84%	95%	92%	85%	92%
Q30. Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Contract length		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	34%	21%	31%	34%	25%	33%	21%	30%	26%	26%
	(6) Moderately satisfied	24%	17%	23%	27%	24%	25%	27%	25%	22%	23%
	(5) Slightly satisfied	8%	6%	11%	17%	18%	12%	15%	15%	10%	12%
	(4) Neutral	21%	26%	25%	17%	21%	25%	27%	22%	33%	26%
	(3) Slightly dissatisfied	5%	15%	4%	2%	5%	4%	6%	4%	5%	6%
	(2) Moderately dissatisfied	4%	9%	3%	2%	3%	0%	2%	2%	2%	4%
	(1) Very dissatisfied	3%	6%	2%	1%	3%	1%	1%	2%	3%	4%
Combined Response Key	Responding 6 or 7	59%	38%	54%	61%	49%	58%	48%	55%	47%	49%
	Responding 3, 4 or 5	35%	47%	40%	36%	45%	41%	48%	41%	48%	44%
	Responding 1 or 2	7%	15%	6%	3%	6%	1%	4%	4%	5%	8%
Mean		5.39	4.53	5.32	5.64	5.23	5.54	5.18	5.42	5.12	5.10
Standard Deviation		1.63	1.85	1.56	1.35	1.52	1.36	1.41	1.46	1.56	1.65
% Responding		95%	96%	90%	97%	91%	84%	96%	92%	85%	92%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 2: Satisfaction: Contract and Lease

Q31. Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Amount of deposit		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	24%	20%	31%	27%	17%	19%	21%	24%	15%	19%
	(6) Moderately satisfied	24%	13%	18%	22%	18%	25%	21%	21%	16%	19%
	(5) Slightly satisfied	13%	4%	10%	16%	21%	16%	15%	15%	13%	14%
	(4) Neutral	25%	42%	30%	23%	33%	31%	30%	29%	33%	30%
	(3) Slightly dissatisfied	10%	11%	5%	6%	6%	6%	7%	6%	11%	9%
	(2) Moderately dissatisfied	1%	9%	3%	4%	3%	1%	4%	3%	6%	5%
	(1) Very dissatisfied	3%	0%	3%	2%	2%	1%	2%	2%	6%	5%
Combined Response Key	Responding 6 or 7	48%	33%	49%	49%	35%	45%	42%	45%	31%	38%
	Responding 3, 4 or 5	47%	58%	45%	45%	60%	53%	52%	50%	58%	53%
	Responding 1 or 2	4%	9%	6%	6%	5%	2%	6%	5%	12%	9%
Mean		5.13	4.62	5.18	5.20	4.90	5.14	4.98	5.10	4.49	4.77
Standard Deviation		1.55	1.57	1.64	1.56	1.42	1.35	1.52	1.52	1.65	1.64
% Responding		96%	92%	87%	97%	84%	82%	94%	90%	84%	90%
Q32. Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Amount of rent		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	12%	13%	20%	12%	10%	9%	13%	13%	6%	11%
	(6) Moderately satisfied	16%	6%	17%	18%	15%	22%	13%	17%	10%	15%
	(5) Slightly satisfied	13%	0%	10%	20%	17%	18%	15%	16%	12%	13%
	(4) Neutral	15%	13%	23%	14%	27%	26%	20%	20%	22%	19%
	(3) Slightly dissatisfied	17%	28%	12%	16%	16%	16%	16%	16%	19%	17%
	(2) Moderately dissatisfied	12%	23%	7%	9%	9%	6%	12%	9%	16%	12%
	(1) Very dissatisfied	16%	17%	12%	11%	6%	4%	11%	9%	15%	12%
Combined Response Key	Responding 6 or 7	28%	19%	36%	30%	25%	31%	27%	30%	16%	26%
	Responding 3, 4 or 5	45%	40%	46%	50%	60%	60%	51%	52%	52%	50%
	Responding 1 or 2	27%	40%	18%	19%	15%	10%	23%	18%	31%	24%
Mean		3.93	3.26	4.42	4.26	4.23	4.48	4.08	4.27	3.54	3.97
Standard Deviation		1.97	1.90	1.94	1.84	1.65	1.53	1.87	1.80	1.76	1.86
% Responding		94%	96%	85%	98%	86%	82%	97%	91%	84%	92%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 2: Satisfaction: Contract and Lease

Q33. Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Apartment eligibility policies		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	21%	18%	27%	19%	14%	18%	19%	20%	15%	18%
	(6) Moderately satisfied	28%	20%	22%	25%	25%	23%	24%	24%	19%	21%
	(5) Slightly satisfied	13%	7%	12%	20%	17%	15%	17%	17%	14%	15%
	(4) Neutral	25%	44%	24%	26%	27%	35%	28%	28%	35%	31%
	(3) Slightly dissatisfied	6%	11%	8%	4%	5%	6%	6%	5%	8%	6%
	(2) Moderately dissatisfied	6%	0%	2%	3%	6%	2%	4%	3%	5%	4%
	(1) Very dissatisfied	2%	0%	5%	2%	5%	1%	2%	3%	5%	4%
Combined Response Key	Responding 6 or 7	49%	38%	49%	45%	40%	41%	42%	43%	34%	39%
	Responding 3, 4 or 5	43%	62%	43%	50%	49%	57%	51%	50%	56%	53%
	Responding 1 or 2	8%	0%	8%	5%	11%	3%	7%	6%	10%	8%
Mean		5.08	4.89	5.08	5.13	4.80	5.01	4.99	5.03	4.64	4.84
Standard Deviation		1.57	1.34	1.70	1.43	1.60	1.37	1.50	1.51	1.59	1.58
% Responding		95%	92%	90%	96%	91%	81%	97%	91%	88%	92%
Q34. Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Assignment process		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	27%	29%	25%	21%	15%	17%	16%	19%	14%	17%
	(6) Moderately satisfied	25%	7%	19%	22%	19%	21%	22%	21%	18%	20%
	(5) Slightly satisfied	13%	7%	8%	17%	15%	15%	18%	15%	14%	15%
	(4) Neutral	22%	40%	23%	27%	27%	25%	32%	27%	28%	28%
	(3) Slightly dissatisfied	5%	10%	9%	5%	10%	9%	6%	7%	11%	8%
	(2) Moderately dissatisfied	4%	2%	6%	3%	8%	9%	5%	5%	7%	6%
	(1) Very dissatisfied	5%	5%	10%	5%	6%	5%	2%	5%	8%	6%
Combined Response Key	Responding 6 or 7	52%	36%	44%	43%	33%	37%	38%	40%	32%	37%
	Responding 3, 4 or 5	40%	57%	40%	49%	53%	49%	56%	49%	53%	51%
	Responding 1 or 2	9%	7%	16%	7%	14%	14%	7%	11%	15%	12%
Mean		5.17	4.79	4.71	5.00	4.54	4.66	4.88	4.79	4.44	4.67
Standard Deviation		1.68	1.71	1.94	1.59	1.69	1.70	1.46	1.69	1.74	1.71
% Responding		94%	86%	90%	93%	95%	84%	95%	91%	89%	92%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 2. Satisfaction: Contract and Lease (4th Predictor)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	79	37%	4.94	42%	4.82	34%	4.47	44%	4.75
Female	136	63%	5.03	58%	4.97	66%	4.55	55%	4.84
Other	1	0%	NR	0%	3.92	0%	4.67	0%	3.99
Statistical Test of Means									
Male	79	36%	4.94	38%	4.82	31%	4.47	42%	4.75
Female	136	61%	5.03	54%	4.97	59%	4.55	53%	4.84
Statistical Difference			ND		*		ND		***

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	20	9%	4.94	10%	5.03	11%	4.23	5%	4.80
Native American/Alaska Native/Inuit	2	1%	5.25	0%	4.42	1%	4.43	1%	4.57
Asian/Middle Eastern/Pacific Islander	29	13%	4.76	20%	4.87	9%	4.58	30%	4.71
Spanish/Hispanic/Latino(a)	4	2%	3.87	2%	4.94	5%	4.17	5%	4.79
White/Caucasian	159	73%	5.07	65%	4.91	69%	4.60	54%	4.86
Multiracial	2	1%	3.92	2%	4.88	2%	4.29	3%	4.80
Other	2	1%	4.92	1%	3.83	2%	4.63	3%	4.54
Statistical Test of Means									
White American residents	159	71%	5.07	60%	4.91	62%	4.60	51%	4.86
All other residents	59	26%	4.75	33%	4.88	28%	4.36	44%	4.73
Statistical Difference			ND		ND		**		***

Are you a citizen of the country where this institution is located?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	176	83%	5.07	81%	4.91	90%	4.51	74%	4.82
No	37	17%	4.73	19%	4.84	10%	4.77	26%	4.74
Statistical Test of Means									
Yes, a citizen	176	80%	5.07	75%	4.91	81%	4.51	70%	4.82
No, not a citizen	37	17%	4.73	18%	4.84	9%	4.77	25%	4.74
Statistical Difference			ND		ND		ND		**

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 2. Satisfaction: Contract and Lease (4th Predictor)

Age	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Under 19 years old	5	2%	4.93	1%	3.96	3%	4.17	2%	4.49
19 or 20 years old	57	26%	5.08	49%	4.93	48%	4.43	30%	4.73
21 or 22 years old	76	35%	4.88	30%	4.85	36%	4.53	32%	4.72
23 or 24 years old	28	13%	5.13	6%	4.70	6%	4.93	11%	4.78
25 to 30 years old	36	17%	5.02	9%	4.78	4%	5.10	15%	4.94
31 to 35 years old	6	3%	5.38	3%	5.16	1%	4.99	6%	5.06
36 to 40 years old	2	1%	5.00	1%	5.87	0%	5.56	2%	5.19
40 or over	8	4%	4.39	1%	5.78	1%	4.36	2%	5.07
Statistical Test of Means									
22 years or younger	138	61%	4.97	73%	4.89	79%	4.46	60%	4.72
23 years old or older	80	36%	5.02	19%	4.92	11%	4.95	35%	4.93
Statistical Difference			ND		ND		***		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	10	5%	5.62	2%	5.14	7%	4.56	4%	4.60
Sophomore	37	17%	5.21	39%	4.90	23%	4.37	19%	4.76
Junior	53	24%	5.01	26%	4.91	36%	4.50	25%	4.72
Senior	68	31%	4.88	19%	4.88	27%	4.58	23%	4.79
Graduate/Professional Student	49	22%	4.79	13%	4.82	6%	4.82	26%	4.91
Non-Degree or Other	1	0%	NR	1%	5.42	1%	4.96	2%	4.99
Statistical Test of Means									
Undergraduate students	168	75%	5.04	79%	4.90	84%	4.50	68%	4.75
Graduate students, Non-student staff/faculty, other	50	22%	4.81	13%	4.85	6%	4.84	27%	4.92
Statistical Difference			ND		ND		*		***

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	29	14%	4.90	10%	4.89	8%	4.60	13%	4.78
No	185	86%	5.01	90%	4.90	92%	4.52	87%	4.80
Statistical Test of Means									
Yes	29	13%	4.90	9%	4.89	7%	4.60	13%	4.78
No	185	84%	5.01	84%	4.90	83%	4.52	82%	4.80
Statistical Difference			ND		ND		ND		ND

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 2. Satisfaction: Contract and Lease (4th Predictor)

Number of Semesters/Quarters in Apartments	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters or less than 3 quarters	45	21%	5.22	27%	4.95	37%	4.59	35%	4.80
2 to 4 semesters or 3 to 6 quarters	126	58%	4.93	57%	4.91	46%	4.50	43%	4.81
5 to 6 semesters or 7 to 9 quarters	29	13%	4.61	8%	5.04	11%	4.35	12%	4.77
7 to 8 semesters or 10 to 12 quarters	16	7%	5.30	5%	4.41	5%	4.54	5%	4.76
9 to 10 semesters or 13 to 14 quarters	1	0%	NR	2%	4.63	0%	4.74	2%	4.69
More than 10 semesters or more than 14 quarters	1	0%	NR	1%	4.63	0%	4.33	2%	4.82
Statistical Test of Means									
Less than 2 semesters OR less than 3 quarters	45	20%	5.22	25%	4.95	33%	4.59	34%	4.80
2 to 4 semesters OR 3 to 6 quarters or more	173	77%	4.93	67%	4.88	57%	4.48	61%	4.79
Statistical Difference			ND		ND		ND		ND

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	3	1%	5.50	1%	5.01	2%	4.24	2%	4.66
2.25 to 2.49	4	2%	4.92	3%	4.71	3%	4.28	3%	4.71
2.50 to 2.74	16	7%	4.71	5%	4.99	5%	4.59	6%	4.73
2.75 to 2.99	23	11%	5.07	11%	4.83	11%	4.42	10%	4.71
3.00 to 3.24	27	13%	5.10	19%	4.88	18%	4.47	16%	4.75
3.25 to 3.49	36	17%	4.66	19%	4.78	18%	4.50	15%	4.76
3.50 to 3.74	51	24%	5.10	20%	4.98	21%	4.56	18%	4.85
3.75 to 4.00	54	25%	5.14	21%	4.94	21%	4.65	24%	4.84
Other than a 4.0 scale	2	1%	4.08	1%	5.26	1%	4.77	5%	5.02
Statistical Test of Means									
Below 3.00 G.P.A.	46	21%	4.96	19%	4.86	19%	4.43	21%	4.71
3.00 G.P.A. and higher	168	76%	5.02	73%	4.90	71%	4.55	74%	4.81
Statistical Difference			ND		ND		ND		***

Average number of hours studied per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
0-5	21	10%	4.82	7%	4.85	11%	4.27	7%	4.63
6-10	53	25%	5.24	23%	4.90	26%	4.57	19%	4.76
11-15	54	25%	4.81	24%	4.85	25%	4.57	20%	4.79
16-20	40	19%	5.11	22%	4.83	19%	4.57	20%	4.80
21-25	26	12%	4.95	12%	5.21	9%	4.64	12%	4.91
26-30	8	4%	4.88	7%	4.90	5%	4.71	8%	4.86
31 or more	13	6%	4.96	6%	4.80	5%	4.12	15%	4.81
Statistical Test of Means									
Less than 10 hours per week	74	33%	5.12	27%	4.89	34%	4.48	25%	4.72
11 or more hours per week	141	64%	4.94	65%	4.90	56%	4.56	70%	4.82
Statistical Difference			ND		ND		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 2. Satisfaction: Contract and Lease (4th Predictor)

Average number of hours worked at a paying job per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	82	38%	5.23	48%	5.00	35%	4.47	43%	4.78
1-10	33	15%	5.08	16%	4.83	21%	4.70	18%	4.83
11-20	63	29%	4.75	24%	4.79	30%	4.47	25%	4.79
21-30	24	11%	4.81	7%	4.87	9%	4.53	8%	4.77
31-40	11	5%	5.00	5%	4.87	3%	4.34	4%	4.79
more than 40	4	2%	4.83	1%	4.63	1%	4.69	3%	4.92
Statistical Test of Means									
Do not work	82	37%	5.23	44%	5.00	31%	4.47	40%	4.78
Work at least 1 hour per week	135	60%	4.86	48%	4.82	59%	4.55	54%	4.81
Statistical Difference			*		*		ND		ND

Type of Apartment Currently Residing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Efficiency/Studio	22	10%	4.58	2%	5.15	5%	4.55	4%	4.71
1 bedroom	29	13%	4.99	7%	4.94	11%	4.53	11%	4.77
2 bedroom	130	60%	5.06	47%	4.94	25%	4.68	47%	4.86
3 bedroom	0	0%	NR	19%	5.04	14%	4.29	9%	4.92
4 bedroom	37	17%	4.99	24%	4.65	44%	4.51	28%	4.69
More than 4 bedrooms	0	0%	NR	1%	4.94	1%	3.87	1%	4.33
Statistical Test of Means									
2 bedroom apartment	130	58%	5.06	43%	4.94	22%	4.68	44%	4.86
All other apartment types	88	39%	4.89	49%	4.86	68%	4.47	50%	4.74
Statistical Difference			ND		ND		*		***

Did you choose your room/suite/apartment mates?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I live alone	46	22%	4.95	9%	5.23	7%	4.91	14%	4.90
Chose all	75	35%	4.97	57%	4.96	40%	4.61	41%	4.91
Chose some but not all	36	17%	5.16	19%	4.70	25%	4.36	17%	4.65
Chose none	56	26%	5.03	15%	4.72	29%	4.46	28%	4.66
Statistical Test of Means									
Chose some or all of the roommate(s)	111	64%	5.03	77%	4.90	62%	4.52	64%	4.84
Did not choose any roommate(s)	56	32%	5.03	15%	4.72	28%	4.46	30%	4.66
Statistical Difference			ND		ND		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 2. Satisfaction: Contract and Lease (4th Predictor)

How many people live in your apartment (including yourself)?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	40	19%	4.72	8%	5.18	7%	4.63	13%	4.81
Two	136	63%	5.04	19%	4.91	23%	4.71	30%	4.85
Three	11	5%	5.22	21%	4.88	16%	4.49	16%	4.84
More than three	29	13%	5.10	52%	4.85	54%	4.44	40%	4.73
Statistical Test of Means									
Two or fewer	176	79%	4.97	25%	4.99	27%	4.69	41%	4.84
More than two	40	18%	5.13	68%	4.86	63%	4.45	54%	4.76
Statistical Difference			ND		ND		**		***

Household Status	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Single or divorced	190	87%	5.00	93%	4.89	96%	4.51	85%	4.74
Married/Life Partners, living together	23	11%	5.17	6%	5.07	3%	5.08	12%	5.19
Married/Life Partners, living apart	5	2%	3.49	2%	4.77	1%	3.87	3%	4.77
Statistical Test of Means									
Single or Divorced	190	84%	5.00	86%	4.89	87%	4.51	81%	4.74
Married/Life Partners	28	12%	4.87	7%	5.00	3%	4.77	14%	5.10
Statistical Difference			ND		ND		ND		***

Number of Dependents Living in Apartment	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	198	91%	4.98	92%	4.89	95%	4.51	90%	4.76
One	17	8%	4.96	5%	4.97	3%	4.70	5%	5.15
Two	3	1%	5.83	2%	5.19	1%	5.35	3%	5.24
Three	0	0%	NR	1%	4.66	1%	4.55	1%	4.87
Four	0	0%	NR	0%	3.50	0%	4.72	0%	4.88
More than four	0	0%	NR	0%	5.04	0%	3.00	0%	4.55
Statistical Test of Means									
No dependents	198	88%	4.98	85%	4.89	86%	4.51	85%	4.76
1 or more dependents	20	9%	5.09	8%	4.96	4%	4.70	10%	5.12
Statistical Difference			ND		ND		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 2. Satisfaction: Contract and Lease (4th Predictor)

What is your military status?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No previous or current military service	210	96%	4.97	97%	4.91	97%	4.52	96%	4.80
Previous military service, but no current military service	5	2%	5.85	1%	4.97	1%	4.96	3%	4.85
Current military service	3	1%	4.78	2%	4.40	2%	4.49	1%	4.72
Statistical Test of Means									
No military service	210	93%	4.97	89%	4.91	87%	4.52	91%	4.80
Past or current military service	8	4%	5.45	3%	4.61	3%	4.63	4%	4.81
Statistical Difference			ND		ND		ND		ND

Participate in programs/activities sponsored by apartment management	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	174	80%	5.02	57%	4.88	54%	4.50	59%	4.75
Sometimes	37	17%	4.96	36%	4.92	36%	4.50	34%	4.85
Often or very often	6	3%	4.22	7%	4.96	9%	4.70	7%	4.94
Statistical Test of Means									
Rarely or never participate	174	78%	5.02	52%	4.88	49%	4.50	56%	4.75
Participate sometimes or often	43	19%	4.86	40%	4.93	41%	4.54	39%	4.87
Statistical Difference			ND		ND		ND		***

Enrollment Status Next Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Will enroll and plan to reside in on-campus apartments	115	56%	5.18	44%	4.90	56%	4.65	58%	4.91
Will enroll and do not plan to reside in on-campus apartments	47	23%	4.49	41%	4.84	23%	4.23	21%	4.53
No, will not enroll next year	45	22%	4.92	15%	5.00	22%	4.59	20%	4.79
Statistical Test of Means									
Will enroll and plan to reside in University apartments	115	71%	5.18	51%	4.90	67%	4.65	72%	4.91
Will enroll and do not plan to reside in University apartments	47	29%	4.49	47%	4.84	27%	4.23	27%	4.53
Statistical Difference			**		ND		***		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 2: Satisfaction: Contract and Lease

This factor is your 4th Predictor of Overall Program Effectiveness

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

This factor is your 4th Predictor of Overall Program Effectiveness	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data									
									2008's Data		2007's Data		2006's Data		2005's Data			
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	Mean	Difference	Mean	Difference	Mean	Difference	Mean	Difference		
Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009																		
Factor 2: Satisfaction: Contract and Lease	218	4.99	1.29	NA					5.01	-0.02	NA		4.78	0.21	↑	4.94	0.05	
Q29. Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Contract commitment date	213	5.23	1.66	NA					5.15	0.08	NA		5.32	-0.09		5.26	-0.03	
Q30. Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Contract length	213	5.39	1.63	NA					5.12	0.27	↑	NA	5.35	0.04		5.24	0.15	↑
Q31. Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Amount of deposit	215	5.13	1.55	NA					4.93	0.20	↑	NA	4.03	1.10	↑	4.83	0.30	↑
Q32. Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Amount of rent	211	3.93	1.97	NA					4.79	-0.86	↓	NA	3.60	0.33	↑	4.05	-0.12	↓
Q33. Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Apartment eligibility policies	213	5.08	1.57	NA					5.03	0.05	NA		5.15	-0.07		5.18	-0.10	↓
Q34. Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Assignment process	211	5.17	1.68	NA					5.04	0.13	↑	NA	5.24	-0.07		5.08	0.09	

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Complex Analysis for Factor 2: Satisfaction: Contract and Lease

This factor is your 4th Predictor of Overall Program Effectiveness

Complex Descriptions

Complex Descriptions	Complex Data				Your Institution's Factor Mean		Q029. Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Q030. Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Q031. Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Q032. Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Q033. Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Q034. Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the:							
	Number Responding	Factor Mean	Standard Deviation	Rank										
Code 1: Buc Ridge	153	5.04	1.15	1	4.99	0.05	5.41	5.63	5.07	3.73	5.19	5.19		
Code 2: Buc Village	57	5.02	1.51	2	4.99	0.03	4.89	4.95	5.39	4.70	4.96	5.25		

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25

NOTE: Only Complexes with more than 1 respondent are reported.



Introduction to Factor 3

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Previous years' data is also reported. Arrows graphically indicate areas of most change and areas of least change.

Complex Analysis

Complexes are sorted by those that outperform the institution's aggregate factor mean down to those Complexes that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Complex level can be made. Number responding and standard deviation data is also provided.

Building Analysis

Buildings are sorted by those that outperform the institution's aggregate factor mean down to those Buildings that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

Factor and Question Analysis: Select 6 Comparison for Factor 3: Satisfaction: Apartment Condition

This factor is your Top Predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

	Your Data			Your Select 6 Data										Comparison to Select 6		
				There are 6 institutions in this comparison group.												
	N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7
										Min	Max					
Factor 3: Satisfaction: Apartment Condition	211	4.81	1.41	5.19	5.09	5.28	5.28	4.03	4.91	4.03	5.28	4.98	1.39	-0.17	ND	6
Q42. Apartment Environment - How satisfied are you with: Upkeep of grounds (i.e. lawns, playgrounds, sidewalks, etc.)	208	5.34	1.73	5.61	5.35	5.40	5.99	5.10	5.29	5.10	5.99	5.43	1.54	-0.09	ND	5
Q35. Apartment Environment - How satisfied are you with: Pest control	201	4.95	1.85	5.73	5.19	4.97	5.46	4.22	4.67	4.22	5.73	4.94	1.86	0.01	ND	5
Q46. Apartment Environment - How satisfied are you with: Condition of apartment appliances	208	4.93	1.86	5.23	5.29	5.61	5.16	3.86	4.92	3.86	5.61	5.09	1.74	-0.16	ND	5
Q47. Apartment Environment - How satisfied are you with: Condition of furniture	203	4.84	1.90	4.98	4.66	5.17	4.66	4.03	4.42	4.03	5.17	4.63	1.81	0.21	ND	3
Q50. Apartment Environment - How satisfied are you with: Condition of kitchen	206	4.63	1.90	5.16	5.21	5.36	5.19	3.58	4.97	3.58	5.36	4.95	1.78	-0.32	▼	*
Q49. Apartment Environment - How satisfied are you with: Condition of bathroom(s)	209	4.60	1.91	5.11	5.12	5.14	5.11	3.41	4.78	3.41	5.14	4.79	1.82	-0.19	ND	6
Q48. Apartment Environment - How satisfied are you with: Condition of floor covering	209	4.39	1.93	4.64	4.57	5.27	5.39	3.98	4.79	3.98	5.39	4.87	1.79	-0.48	▼	***

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

CSAR

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 3: Satisfaction: Apartment Condition

This factor is your Top Predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

	Your Data			Carnegie Class Data and Comparisons There are 8 institutions in this Carnegie Class							All Institutions Data and Comparisons There are 82 total participating institutions						
	N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Stat Level	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Stat Level	Rank
						Min	Max						Min	Max			
Factor 3: Satisfaction: Apartment Condition	211	4.81	1.41	5.33	1.27	4.66	5.52	-0.52 ▼	***	7	4.92	1.35	3.78	6.12	-0.11	ND	50
Q42. Apartment Environment - How satisfied are you with: Upkeep of grounds (i.e. lawns, playgrounds, sidewalks, etc.)	208	5.34	1.73	5.79	1.44	5.16	6.19	-0.45 ▼	***	5	5.32	1.60	4.27	6.33	0.02	ND	42
Q35. Apartment Environment - How satisfied are you with: Pest control	201	4.95	1.85	5.10	1.78	4.67	5.74	-0.15	ND	5	4.87	1.87	3.04	5.94	0.08	ND	44
Q46. Apartment Environment - How satisfied are you with: Condition of apartment appliances	208	4.93	1.86	5.39	1.61	4.74	5.63	-0.46 ▼	***	7	4.97	1.69	3.58	6.21	-0.04	ND	48
Q47. Apartment Environment - How satisfied are you with: Condition of furniture	203	4.84	1.90	5.32	1.60	4.78	5.70	-0.48 ▼	***	7	4.88	1.70	3.51	6.25	-0.04	ND	41
Q50. Apartment Environment - How satisfied are you with: Condition of kitchen	206	4.63	1.90	5.28	1.67	4.63	5.46	-0.65 ▼	***	8	4.89	1.70	3.52	6.26	-0.26 ▼	*	57
Q49. Apartment Environment - How satisfied are you with: Condition of bathroom(s)	209	4.60	1.91	5.21	1.69	4.03	5.46	-0.61 ▼	***	6	4.78	1.74	3.40	6.29	-0.18	ND	48
Q48. Apartment Environment - How satisfied are you with: Condition of floor covering	209	4.39	1.93	5.22	1.65	4.39	5.46	-0.83 ▼	***	8	4.72	1.81	3.05	5.99	-0.33 ▼	**	61

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 3: Satisfaction: Apartment Condition

Q35. Apartment Environment - How satisfied are you with: Pest control		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	29%	49%	36%	25%	31%	10%	25%	26%	30%	25%
	(6) Moderately satisfied	18%	17%	19%	25%	28%	18%	19%	22%	20%	21%
	(5) Slightly satisfied	11%	5%	11%	17%	18%	16%	12%	15%	12%	13%
	(4) Neutral	19%	22%	11%	13%	11%	21%	18%	15%	18%	19%
	(3) Slightly dissatisfied	11%	5%	12%	7%	7%	18%	8%	10%	9%	9%
	(2) Moderately dissatisfied	4%	0%	4%	4%	3%	9%	6%	5%	5%	6%
	(1) Very dissatisfied	6%	2%	6%	9%	2%	8%	13%	8%	5%	8%
Combined Response Key	Responding 6 or 7	47%	66%	55%	50%	59%	28%	44%	48%	50%	46%
	Responding 3, 4 or 5	42%	32%	34%	37%	36%	55%	37%	39%	40%	41%
	Responding 1 or 2	11%	2%	10%	14%	6%	17%	19%	13%	10%	13%
Mean		4.95	5.73	5.19	4.97	5.46	4.22	4.67	4.94	5.08	4.87
Standard Deviation		1.85	1.55	1.88	1.88	1.52	1.74	2.03	1.86	1.78	1.87
% Responding		89%	84%	87%	98%	95%	76%	93%	90%	88%	91%

Q42. Apartment Environment - How satisfied are you with: Upkeep of grounds (i.e. lawns, playgrounds, sidewalks, etc.)		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	32%	39%	32%	27%	43%	22%	23%	29%	43%	29%
	(6) Moderately satisfied	28%	25%	24%	30%	30%	29%	31%	29%	24%	27%
	(5) Slightly satisfied	10%	7%	16%	18%	13%	16%	17%	16%	11%	15%
	(4) Neutral	17%	20%	14%	13%	12%	16%	17%	14%	14%	16%
	(3) Slightly dissatisfied	5%	7%	6%	6%	1%	9%	6%	6%	4%	6%
	(2) Moderately dissatisfied	3%	2%	2%	3%	0%	4%	3%	3%	2%	3%
	(1) Very dissatisfied	6%	0%	5%	3%	0%	4%	2%	3%	2%	3%
Combined Response Key	Responding 6 or 7	60%	64%	57%	57%	73%	51%	54%	58%	67%	55%
	Responding 3, 4 or 5	31%	34%	36%	37%	26%	41%	40%	36%	29%	38%
	Responding 1 or 2	9%	2%	8%	6%	1%	8%	6%	6%	4%	7%
Mean		5.34	5.61	5.35	5.40	5.99	5.10	5.29	5.43	5.75	5.32
Standard Deviation		1.73	1.45	1.69	1.52	1.14	1.64	1.50	1.54	1.47	1.60
% Responding		92%	90%	87%	98%	98%	81%	93%	92%	93%	94%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 3: Satisfaction: Apartment Condition

Q46. Apartment Environment - How satisfied are you with: Condition of apartment appliances		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	22%	34%	34%	32%	18%	10%	20%	25%	30%	20%
	(6) Moderately satisfied	29%	18%	23%	33%	30%	16%	27%	27%	28%	27%
	(5) Slightly satisfied	16%	9%	14%	15%	24%	15%	15%	16%	15%	18%
	(4) Neutral	8%	16%	10%	11%	17%	12%	17%	13%	12%	14%
	(3) Slightly dissatisfied	12%	20%	9%	5%	7%	18%	9%	9%	9%	11%
	(2) Moderately dissatisfied	5%	2%	5%	3%	3%	16%	5%	6%	3%	6%
	(1) Very dissatisfied	8%	0%	5%	1%	3%	13%	6%	5%	4%	4%
Combined Response Key	Responding 6 or 7	50%	52%	57%	65%	47%	26%	47%	51%	58%	47%
	Responding 3, 4 or 5	37%	45%	33%	31%	48%	45%	41%	38%	36%	43%
	Responding 1 or 2	13%	2%	10%	4%	5%	29%	11%	10%	7%	10%
Mean		4.93	5.23	5.29	5.61	5.16	3.86	4.92	5.09	5.35	4.97
Standard Deviation		1.86	1.64	1.78	1.42	1.44	1.92	1.74	1.74	1.64	1.69
% Responding		92%	90%	86%	98%	99%	81%	96%	92%	93%	94%
Q47. Apartment Environment - How satisfied are you with: Condition of furniture		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	24%	30%	28%	25%	12%	10%	10%	18%	28%	19%
	(6) Moderately satisfied	26%	16%	17%	24%	22%	17%	20%	20%	26%	24%
	(5) Slightly satisfied	10%	11%	11%	18%	22%	17%	16%	17%	17%	18%
	(4) Neutral	12%	23%	13%	22%	21%	13%	33%	19%	12%	18%
	(3) Slightly dissatisfied	15%	9%	14%	5%	13%	17%	6%	11%	9%	10%
	(2) Moderately dissatisfied	7%	9%	5%	3%	5%	16%	8%	7%	4%	5%
	(1) Very dissatisfied	7%	2%	13%	4%	4%	10%	7%	7%	3%	5%
Combined Response Key	Responding 6 or 7	50%	45%	45%	49%	34%	28%	30%	38%	55%	44%
	Responding 3, 4 or 5	36%	43%	37%	45%	57%	46%	55%	47%	38%	46%
	Responding 1 or 2	14%	11%	18%	7%	9%	26%	15%	15%	7%	10%
Mean		4.84	4.98	4.66	5.17	4.66	4.03	4.42	4.63	5.28	4.87
Standard Deviation		1.90	1.76	2.09	1.58	1.57	1.87	1.64	1.81	1.64	1.70
% Responding		90%	90%	71%	52%	99%	81%	50%	69%	93%	79%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 3: Satisfaction: Apartment Condition

Q48. Apartment Environment - How satisfied are you with: Condition of floor covering		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	15%	25%	25%	26%	20%	10%	16%	21%	26%	18%
	(6) Moderately satisfied	23%	9%	17%	27%	35%	18%	26%	24%	25%	24%
	(5) Slightly satisfied	12%	20%	13%	18%	20%	14%	17%	16%	17%	16%
	(4) Neutral	15%	16%	13%	14%	17%	16%	21%	16%	14%	17%
	(3) Slightly dissatisfied	17%	16%	13%	9%	5%	16%	7%	10%	10%	11%
	(2) Moderately dissatisfied	7%	7%	6%	3%	1%	15%	6%	6%	4%	6%
	(1) Very dissatisfied	11%	7%	13%	3%	1%	12%	6%	6%	4%	8%
Combined Response Key	Responding 6 or 7	38%	34%	42%	53%	55%	28%	42%	45%	51%	42%
	Responding 3, 4 or 5	44%	52%	38%	41%	42%	46%	45%	42%	41%	44%
	Responding 1 or 2	18%	14%	20%	6%	3%	27%	13%	12%	8%	14%
Mean		4.39	4.64	4.57	5.27	5.39	3.98	4.79	4.87	5.15	4.72
Standard Deviation		1.93	1.86	2.08	1.57	1.32	1.88	1.72	1.78	1.69	1.81
% Responding		93%	90%	86%	99%	99%	81%	88%	92%	92%	90%

Q49. Apartment Environment - How satisfied are you with: Condition of bathroom(s)		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	20%	25%	30%	25%	16%	7%	17%	20%	27%	18%
	(6) Moderately satisfied	22%	27%	23%	24%	30%	11%	25%	23%	27%	25%
	(5) Slightly satisfied	14%	9%	14%	21%	24%	16%	18%	19%	16%	18%
	(4) Neutral	12%	20%	10%	13%	16%	11%	17%	14%	12%	15%
	(3) Slightly dissatisfied	16%	11%	11%	10%	9%	19%	10%	11%	10%	12%
	(2) Moderately dissatisfied	7%	5%	3%	4%	4%	14%	8%	6%	5%	6%
	(1) Very dissatisfied	9%	2%	7%	4%	1%	23%	5%	7%	4%	6%
Combined Response Key	Responding 6 or 7	42%	52%	54%	48%	46%	17%	42%	43%	53%	43%
	Responding 3, 4 or 5	43%	41%	35%	44%	49%	45%	45%	44%	38%	45%
	Responding 1 or 2	16%	7%	11%	8%	5%	37%	13%	13%	9%	12%
Mean		4.60	5.11	5.12	5.14	5.11	3.41	4.78	4.79	5.16	4.78
Standard Deviation		1.91	1.64	1.86	1.63	1.41	1.92	1.73	1.82	1.72	1.75
% Responding		93%	90%	87%	98%	100%	81%	97%	93%	93%	94%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 3: Satisfaction: Apartment Condition

Q50. Apartment Environment - How satisfied are you with: Condition of kitchen		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	18%	30%	33%	27%	15%	10%	20%	22%	28%	18%
	(6) Moderately satisfied	26%	18%	22%	28%	34%	12%	26%	25%	27%	26%
	(5) Slightly satisfied	12%	14%	15%	20%	23%	13%	20%	18%	16%	18%
	(4) Neutral	12%	20%	11%	12%	17%	11%	17%	13%	12%	16%
	(3) Slightly dissatisfied	18%	14%	8%	6%	7%	19%	7%	9%	9%	11%
	(2) Moderately dissatisfied	6%	5%	6%	3%	3%	17%	7%	6%	4%	6%
	(1) Very dissatisfied	9%	0%	5%	3%	2%	18%	4%	6%	4%	5%
Combined Response Key	Responding 6 or 7	44%	48%	55%	55%	49%	22%	46%	47%	55%	45%
	Responding 3, 4 or 5	41%	48%	34%	38%	46%	43%	43%	41%	37%	45%
	Responding 1 or 2	15%	5%	11%	6%	4%	36%	11%	12%	8%	11%
Mean		4.63	5.16	5.21	5.36	5.19	3.58	4.97	4.95	5.22	4.89
Standard Deviation		1.90	1.58	1.81	1.55	1.37	1.96	1.68	1.78	1.70	1.70
% Responding		92%	90%	87%	98%	100%	81%	97%	93%	93%	94%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 3. Satisfaction: Apartment Condition (*Top Predictor*)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	76	36%	4.71	42%	4.72	34%	5.20	44%	4.85
Female	132	63%	4.88	58%	4.88	66%	5.26	56%	4.94
Other	1	0%	NR	0%	4.93	0%	6.00	0%	4.43
Statistical Test of Means									
Male	76	34%	4.71	38%	4.72	32%	5.20	41%	4.85
Female	132	59%	4.88	53%	4.88	61%	5.26	52%	4.94
Statistical Difference			ND		ND		ND		***

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	19	9%	4.86	10%	5.18	12%	5.19	6%	5.09
Native American/Alaska Native/Inuit	2	1%	4.86	0%	5.00	1%	4.46	1%	4.91
Asian/Middle Eastern/Pacific Islander	28	13%	4.49	20%	4.58	9%	4.96	29%	4.72
Spanish/Hispanic/Latino(a)	4	2%	3.91	2%	4.93	5%	5.30	5%	5.02
White/Caucasian	154	73%	4.85	65%	4.88	69%	5.27	54%	4.98
Multiracial	2	1%	5.57	2%	4.24	2%	5.71	3%	4.94
Other	2	1%	6.29	1%	3.94	2%	5.34	3%	4.59
Statistical Test of Means									
White American residents	154	68%	4.85	59%	4.88	63%	5.27	51%	4.98
All other residents	57	25%	4.69	32%	4.73	29%	5.18	43%	4.81
Statistical Difference			ND		ND		ND		***

Are you a citizen of the country where this institution is located?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	171	83%	4.88	81%	4.87	91%	5.25	74%	4.94
No	36	17%	4.51	19%	4.65	9%	5.17	26%	4.78
Statistical Test of Means									
Yes, a citizen	171	78%	4.88	74%	4.87	84%	5.25	69%	4.94
No, not a citizen	36	16%	4.51	18%	4.65	9%	5.17	24%	4.78
Statistical Difference			ND		*		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 3. Satisfaction: Apartment Condition (*Top Predictor*)

Age	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Under 19 years old	5	2%	5.57	1%	5.03	3%	4.90	2%	4.87
19 or 20 years old	55	26%	4.88	48%	4.55	49%	5.35	30%	4.95
21 or 22 years old	72	34%	5.13	31%	5.15	36%	5.26	32%	4.95
23 or 24 years old	28	13%	4.48	6%	4.87	6%	5.07	11%	4.83
25 to 30 years old	36	17%	4.60	9%	4.76	4%	4.80	15%	4.80
31 to 35 years old	6	3%	4.20	3%	5.35	1%	3.89	5%	4.78
36 to 40 years old	1	0%	NR	1%	6.09	0%	4.37	2%	4.86
40 or over	8	4%	3.63	1%	5.40	1%	3.79	2%	4.83
Statistical Test of Means									
22 years or younger	132	59%	5.04	73%	4.78	82%	5.30	60%	4.95
23 years old or older	79	35%	4.41	19%	4.99	10%	4.78	34%	4.81
Statistical Difference			**		*		***		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	10	5%	4.90	2%	5.83	7%	4.84	4%	4.79
Sophomore	35	17%	4.87	38%	4.39	23%	5.52	19%	4.89
Junior	53	25%	4.90	26%	5.24	36%	5.23	26%	4.99
Senior	64	30%	4.99	19%	5.08	26%	5.26	24%	4.91
Graduate/Professional Student	49	23%	4.40	14%	4.74	6%	4.63	26%	4.81
Non-Degree or Other	0	0%	NR	1%	4.91	1%	5.06	2%	5.07
Statistical Test of Means									
Undergraduate students	162	72%	4.93	78%	4.84	86%	5.28	67%	4.93
Graduate students, Non-student staff/faculty, other	49	22%	4.40	13%	4.74	6%	4.70	26%	4.83
Statistical Difference			*		ND		***		***

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	28	14%	4.74	10%	5.06	8%	5.04	13%	4.90
No	179	86%	4.81	90%	4.81	92%	5.27	87%	4.90
Statistical Test of Means									
Yes	28	13%	4.74	9%	5.06	7%	5.04	13%	4.90
No	179	81%	4.81	82%	4.81	85%	5.27	81%	4.90
Statistical Difference			ND		ND		ND		ND

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 3. Satisfaction: Apartment Condition (Top Predictor)**

Number of Semesters/Quarters in Apartments	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters or less than 3 quarters	43	20%	4.80	27%	4.90	37%	5.35	35%	4.96
2 to 4 semesters or 3 to 6 quarters	123	58%	4.92	57%	4.80	46%	5.24	43%	4.93
5 to 6 semesters or 7 to 9 quarters	29	14%	4.44	8%	4.95	11%	4.95	12%	4.77
7 to 8 semesters or 10 to 12 quarters	14	7%	4.48	5%	4.54	5%	5.11	5%	4.72
9 to 10 semesters or 13 to 14 quarters	1	0%	NR	2%	4.92	0%	6.29	2%	4.54
More than 10 semesters or more than 14 quarters	1	0%	NR	1%	4.51	0%	3.95	2%	4.68
Statistical Test of Means									
Less than 2 semesters OR less than 3 quarters	43	19%	4.80	25%	4.90	34%	5.35	33%	4.96
2 to 4 semesters OR 3 to 6 quarters or more	168	75%	4.81	66%	4.80	58%	5.17	61%	4.86
Statistical Difference			ND		ND		*		***

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	3	1%	5.19	1%	4.50	2%	4.90	2%	4.86
2.25 to 2.49	4	2%	4.57	2%	5.26	3%	4.90	3%	4.96
2.50 to 2.74	16	8%	4.79	5%	4.93	6%	5.28	6%	4.85
2.75 to 2.99	23	11%	4.57	12%	4.92	12%	5.22	10%	4.86
3.00 to 3.24	27	13%	4.89	19%	4.84	18%	5.30	16%	4.94
3.25 to 3.49	34	16%	4.91	19%	4.60	18%	5.17	15%	4.88
3.50 to 3.74	49	23%	4.89	20%	4.73	21%	5.25	18%	4.92
3.75 to 4.00	51	24%	4.74	21%	4.96	21%	5.28	24%	4.92
Other than a 4.0 scale	2	1%	3.29	1%	5.08	1%	5.45	5%	4.70
Statistical Test of Means									
Below 3.00 G.P.A.	46	21%	4.68	19%	4.94	21%	5.17	21%	4.87
3.00 G.P.A. and higher	161	73%	4.85	72%	4.79	72%	5.25	73%	4.92
Statistical Difference			ND		ND		ND		ND

Average number of hours studied per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
0-5	20	10%	5.31	7%	4.72	12%	5.42	8%	4.87
6-10	52	25%	5.08	23%	4.91	26%	5.29	19%	4.94
11-15	50	24%	4.70	24%	4.76	25%	5.18	20%	4.93
16-20	40	19%	4.64	22%	4.81	19%	5.25	20%	4.93
21-25	25	12%	4.49	12%	4.97	9%	4.96	12%	4.96
26-30	8	4%	5.09	7%	4.89	5%	5.47	8%	4.93
31 or more	13	6%	4.36	6%	4.81	5%	5.02	15%	4.70
Statistical Test of Means									
Less than 10 hours per week	72	32%	5.14	27%	4.86	35%	5.33	25%	4.92
11 or more hours per week	136	61%	4.63	64%	4.83	57%	5.18	69%	4.89
Statistical Difference			*		ND		ND		ND

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 3. Satisfaction: Apartment Condition (*Top Predictor*)

Average number of hours worked at a paying job per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	78	37%	5.11	48%	4.76	35%	5.20	43%	4.85
1-10	33	16%	4.65	16%	4.85	21%	5.36	18%	4.98
11-20	63	30%	4.68	24%	4.90	31%	5.23	25%	4.95
21-30	23	11%	4.55	7%	5.01	9%	5.35	8%	4.92
31-40	10	5%	4.70	4%	5.16	3%	4.70	4%	4.75
more than 40	3	1%	4.76	1%	3.88	1%	4.79	3%	4.73
Statistical Test of Means									
Do not work	78	35%	5.11	43%	4.76	32%	5.20	40%	4.85
Work at least 1 hour per week	132	59%	4.65	48%	4.90	60%	5.26	54%	4.93
Statistical Difference			*		ND		ND		***

Type of Apartment Currently Residing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Efficiency/Studio	22	10%	3.90	3%	5.27	5%	4.88	4%	4.75
1 bedroom	28	13%	4.10	7%	4.97	11%	4.85	11%	4.91
2 bedroom	127	60%	5.10	47%	4.79	24%	5.17	47%	4.85
3 bedroom	0	0%	NR	19%	4.39	14%	5.22	10%	4.80
4 bedroom	34	16%	4.88	24%	5.20	44%	5.44	28%	5.03
More than 4 bedrooms	0	0%	NR	1%	3.66	1%	4.42	1%	4.60
Statistical Test of Means									
2 bedroom apartment	127	56%	5.10	43%	4.79	23%	5.17	44%	4.85
All other apartment types	84	37%	4.36	49%	4.86	70%	5.26	50%	4.94
Statistical Difference			***		ND		ND		***

Did you choose your room/suite/apartment mates?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I live alone	45	22%	4.01	9%	5.58	6%	4.47	14%	4.89
Chose all	73	35%	4.87	57%	4.77	40%	5.28	41%	4.95
Chose some but not all	34	17%	5.03	19%	4.55	24%	5.31	17%	4.92
Chose none	54	26%	5.33	15%	4.97	30%	5.30	28%	4.82
Statistical Test of Means									
Chose some or all of the roommate(s)	107	62%	4.92	76%	4.71	63%	5.29	64%	4.94
Did not choose any roommate(s)	54	31%	5.33	15%	4.97	29%	5.30	30%	4.82
Statistical Difference			*		*		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 3. Satisfaction: Apartment Condition (*Top Predictor*)

How many people live in your apartment (including yourself)?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	40	19%	4.36	8%	5.55	7%	4.79	13%	4.93
Two	133	64%	4.95	18%	4.89	23%	5.15	30%	4.92
Three	8	4%	4.71	21%	4.94	16%	5.03	16%	4.78
More than three	28	13%	4.77	52%	4.63	55%	5.39	40%	4.92
Statistical Test of Means									
Two or fewer	173	78%	4.82	24%	5.09	27%	5.07	41%	4.92
More than two	36	16%	4.76	67%	4.72	65%	5.31	53%	4.88
Statistical Difference			ND		***		**		ND

Household Status	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Single or divorced	184	87%	4.89	93%	4.80	97%	5.27	85%	4.93
Married/Life Partners, living together	22	10%	4.31	5%	5.18	3%	4.38	12%	4.70
Married/Life Partners, living apart	5	2%	3.81	2%	4.66	1%	4.47	3%	4.78
Statistical Test of Means									
Single or Divorced	184	82%	4.89	85%	4.80	89%	5.27	80%	4.93
Married/Life Partners	27	12%	4.22	7%	5.06	3%	4.40	14%	4.71
Statistical Difference			*		ND		***		***

Number of Dependents Living in Apartment	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	193	91%	4.90	92%	4.81	95%	5.26	90%	4.92
One	16	8%	3.55	5%	4.98	3%	4.30	5%	4.70
Two	2	1%	6.07	2%	5.43	1%	5.35	3%	4.74
Three	0	0%	NR	1%	4.95	1%	5.19	1%	4.64
Four	0	0%	NR	0%	4.95	0%	5.87	0%	4.77
More than four	0	0%	NR	0%	4.11	0%	5.14	0%	5.03
Statistical Test of Means									
No dependents	193	86%	4.90	84%	4.81	88%	5.26	84%	4.92
1 or more dependents	18	8%	3.83	8%	5.05	4%	4.75	10%	4.72
Statistical Difference			**		ND		**		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 3. Satisfaction: Apartment Condition (*Top Predictor*)

What is your military status?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No previous or current military service	203	96%	4.80	97%	4.83	97%	5.24	96%	4.91
Previous military service, but no current military service	5	2%	4.99	1%	5.29	1%	4.92	3%	4.77
Current military service	3	1%	4.62	2%	4.50	2%	5.16	1%	4.74
Statistical Test of Means									
No military service	203	90%	4.80	88%	4.83	89%	5.24	90%	4.91
Past or current military service	8	4%	4.85	3%	4.79	3%	5.10	3%	4.76
Statistical Difference			ND		ND		ND		*

Participate in programs/activities sponsored by apartment management	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	168	80%	4.78	56%	4.83	54%	5.12	59%	4.84
Sometimes	37	18%	4.85	36%	4.76	37%	5.33	34%	4.98
Often or very often	5	2%	5.13	7%	5.07	9%	5.56	7%	5.01
Statistical Test of Means									
Rarely or never participate	168	75%	4.78	52%	4.83	49%	5.12	55%	4.84
Participate sometimes or often	42	19%	4.88	40%	4.81	43%	5.37	39%	4.98
Statistical Difference			ND		ND		***		***

Enrollment Status Next Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Will enroll and plan to reside in on-campus apartments	115	56%	4.88	44%	4.95	56%	5.28	58%	4.96
Will enroll and do not plan to reside in on-campus apartments	47	23%	4.82	41%	4.57	22%	5.25	21%	4.76
No, will not enroll next year	45	22%	4.57	15%	5.08	22%	5.16	21%	4.90
Statistical Test of Means									
Will enroll and plan to reside in University apartments	115	71%	4.88	51%	4.95	71%	5.28	73%	4.96
Will enroll and do not plan to reside in University apartments	47	29%	4.82	48%	4.57	28%	5.25	27%	4.76
Statistical Difference			ND		***		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 3: Satisfaction: Apartment Condition

This factor is your Top Predictor of Overall Program Effectiveness

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data							
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data	
									Mean	Difference	Mean	Difference	Mean	Difference	Mean	Difference
Factor 3: Satisfaction: Apartment Condition	211	4.81	1.41	NA					5.02	-0.21 ↓	NA		4.39	0.42 ↑	5.02	-0.21 ↓
Q35. Apartment Environment - How satisfied are you with: Pest control	201	4.95	1.85	NA					4.88	0.07	NA		5.15	-0.20 ↓	5.26	-0.31 ↓
Q42. Apartment Environment - How satisfied are you with: Upkeep of grounds (i.e. lawns, playgrounds, sidewalks, etc.)	208	5.34	1.73	NA					5.44	-0.10 ↓	NA		5.11	0.23 ↑	5.42	-0.08
Q46. Apartment Environment - How satisfied are you with: Condition of apartment appliances	208	4.93	1.86	NA					4.91	0.02	NA		4.43	0.50 ↑	5.00	-0.07
Q47. Apartment Environment - How satisfied are you with: Condition of furniture	203	4.84	1.90	NA					4.99	-0.15 ↓	NA		3.95	0.89 ↑	4.97	-0.13 ↓
Q48. Apartment Environment - How satisfied are you with: Condition of floor covering	209	4.39	1.93	NA					5.04	-0.65 ↓	NA		3.50	0.89 ↑	4.49	-0.10 ↓
Q49. Apartment Environment - How satisfied are you with: Condition of bathroom(s)	209	4.60	1.91	NA					5.00	-0.40 ↓	NA		4.30	0.30 ↑	5.10	-0.50 ↓
Q50. Apartment Environment - How satisfied are you with: Condition of kitchen	206	4.63	1.90	NA					4.91	-0.28 ↓	NA		4.24	0.39 ↑	4.95	-0.32 ↓

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Complex Analysis for Factor 3: Satisfaction: Apartment Condition

This factor is your Top Predictor of Overall Program Effectiveness

Complex Descriptions

	Complex Data				<i>Your Institution's Factor Mean</i>	Difference between Means	Arrow*	Q035. Apartment Environment - How satisfied are you with: Pest control	Q042. Apartment Environment - How satisfied are you with: Upkeep of grounds (i.e. lawns, playgrounds, sidewalks, etc.)	Q046. Apartment Environment - How satisfied are you with: Condition of apartment appliances	Q047. Apartment Environment - How satisfied are you with: Condition of furniture	Q048. Apartment Environment - How satisfied are you with: Condition of floor covering	Q049. Apartment Environment - How satisfied are you with: Condition of bathroom(s)	Q050. Apartment Environment - How satisfied are you with: Condition of kitchen
	Number Responding	Factor Mean	Standard Deviation	Rank										
Code 1: Buc Ridge	147	5.11	1.23	1	4.81	0.30	▲	5.01	5.60	5.37	5.33	4.65	4.84	4.98
Code 2: Buc Village	56	4.08	1.59	2	4.81	-0.73	▼	5.04	4.80	3.89	3.44	3.64	3.93	3.62

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25

NOTE: Only Complexs with more than 1 respondent are reported.



Introduction to Factor 4

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Previous years' data is also reported. Arrows graphically indicate areas of most change and areas of least change.

Complex Analysis

Complexes are sorted by those that outperform the institution's aggregate factor mean down to those Complexes that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Complex level can be made. Number responding and standard deviation data is also provided.

Building Analysis

Buildings are sorted by those that outperform the institution's aggregate factor mean down to those Buildings that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

East Tennessee State University

CSAR

Factor and Question Analysis: Select 6 Comparison for Factor 4: Satisfaction: Apartment Environment

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

	Your Data			Your Select 6 Data										Comparison to Select 6		
				There are 6 institutions in this comparison group.												
	N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7
										Min	Max					
Factor 4: Satisfaction: Apartment Environment	210	4.68	1.76	4.76	4.79	5.07	4.47	4.67	4.97	4.47	5.07	4.84	1.62	-0.16	ND	5
Q36. Apartment Environment - How satisfied are you with: Your ability to study without interruption	209	4.96	1.88	5.18	4.94	5.18	4.65	4.65	5.14	4.65	5.18	4.96	1.74	0.00	ND	4
Q37. Apartment Environment - How satisfied are you with: Your ability to sleep without interruption	208	4.67	1.97	4.80	4.91	4.97	4.58	4.80	4.95	4.58	4.97	4.86	1.82	-0.19	ND	6
Q41. Apartment Environment - How satisfied are you with: Noise level in your apartment building	207	4.38	1.91	4.30	4.48	NR	4.17	4.57	4.73	4.17	4.73	4.47	1.78	-0.09	ND	4

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

CSAR

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 4: Satisfaction: Apartment Environment

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

		Your Data			Carnegie Class Data and Comparisons There are 8 institutions in this Carnegie Class							All Institutions Data and Comparisons There are 82 total participating institutions						
		N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Stat Level	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Stat Level	Rank
							Min	Max						Min	Max			
Factor 4: Satisfaction: Apartment Environment		210	4.68	1.76	4.93	1.68	4.63	5.41	-0.25 ▼	*	7	4.86	1.71	4.08	5.52	-0.18	ND	64
Q36.	Apartment Environment - How satisfied are you with: Your ability to study without interruption	209	4.96	1.88	5.00	1.76	4.66	5.51	-0.04	ND	4	4.98	1.79	4.12	5.78	-0.02	ND	51
Q37.	Apartment Environment - How satisfied are you with: Your ability to sleep without interruption	208	4.67	1.97	4.92	1.87	4.67	5.38	-0.25	ND	8	4.84	1.89	3.98	5.68	-0.17	ND	64
Q41.	Apartment Environment - How satisfied are you with: Noise level in your apartment building	207	4.38	1.91	4.91	1.75	4.28	5.34	-0.53 ▼	***	4	4.73	1.79	3.95	5.34	-0.35 ▼	**	35

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 4: Satisfaction: Apartment Environment

Q36. Apartment Environment - How satisfied are you with: Your ability to study without interruption		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	28%	32%	31%	26%	14%	8%	26%	22%	24%	24%
	(6) Moderately satisfied	22%	16%	22%	28%	19%	30%	27%	25%	25%	25%
	(5) Slightly satisfied	14%	18%	12%	16%	25%	19%	16%	18%	16%	15%
	(4) Neutral	11%	16%	7%	14%	18%	17%	12%	14%	12%	14%
	(3) Slightly dissatisfied	11%	11%	13%	7%	12%	17%	8%	11%	11%	10%
	(2) Moderately dissatisfied	8%	5%	7%	5%	6%	7%	5%	6%	6%	6%
	(1) Very dissatisfied	6%	2%	9%	5%	5%	3%	6%	5%	5%	6%
Combined Response Key	Responding 6 or 7	50%	48%	53%	53%	33%	38%	53%	47%	49%	49%
	Responding 3, 4 or 5	36%	45%	32%	38%	56%	53%	37%	42%	40%	39%
	Responding 1 or 2	14%	7%	16%	9%	11%	9%	10%	11%	11%	12%
Mean		4.96	5.18	4.94	5.18	4.65	4.65	5.14	4.96	4.99	4.98
Standard Deviation		1.88	1.67	2.02	1.69	1.63	1.53	1.75	1.74	1.77	1.80
% Responding		93%	90%	87%	97%	99%	81%	97%	92%	93%	94%
Q37. Apartment Environment - How satisfied are you with: Your ability to sleep without interruption		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	22%	22%	30%	23%	14%	15%	27%	22%	24%	23%
	(6) Moderately satisfied	25%	16%	21%	26%	22%	29%	20%	24%	25%	24%
	(5) Slightly satisfied	13%	22%	15%	15%	22%	17%	16%	17%	14%	14%
	(4) Neutral	8%	13%	7%	12%	13%	13%	14%	12%	11%	12%
	(3) Slightly dissatisfied	14%	18%	11%	11%	14%	17%	11%	13%	11%	12%
	(2) Moderately dissatisfied	11%	4%	8%	6%	9%	7%	5%	7%	7%	7%
	(1) Very dissatisfied	8%	4%	9%	5%	7%	3%	7%	6%	7%	8%
Combined Response Key	Responding 6 or 7	46%	38%	50%	49%	37%	44%	47%	46%	49%	47%
	Responding 3, 4 or 5	35%	53%	32%	39%	48%	47%	40%	41%	37%	38%
	Responding 1 or 2	19%	9%	17%	12%	15%	10%	13%	13%	14%	14%
Mean		4.67	4.80	4.91	4.97	4.58	4.80	4.95	4.86	4.90	4.83
Standard Deviation		1.97	1.72	2.03	1.79	1.77	1.64	1.87	1.82	1.88	1.89
% Responding		92%	92%	87%	98%	99%	81%	97%	93%	93%	94%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 4: Satisfaction: Apartment Environment

Q41. Apartment Environment - How satisfied are you with: Noise level in your apartment building		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	18%	11%	21%	0%	7%	8%	20%	14%	20%	19%
	(6) Moderately satisfied	17%	20%	20%	0%	19%	27%	20%	22%	24%	24%
	(5) Slightly satisfied	15%	14%	11%	0%	17%	16%	16%	15%	14%	14%
	(4) Neutral	12%	23%	13%	0%	21%	23%	17%	19%	16%	17%
	(3) Slightly dissatisfied	20%	14%	13%	0%	19%	15%	16%	16%	12%	14%
	(2) Moderately dissatisfied	10%	9%	8%	0%	8%	7%	7%	8%	7%	7%
	(1) Very dissatisfied	8%	9%	13%	0%	8%	3%	4%	7%	5%	6%
Combined Response Key	Responding 6 or 7	35%	32%	42%	0%	26%	35%	40%	36%	45%	43%
	Responding 3, 4 or 5	47%	50%	38%	0%	58%	54%	49%	50%	43%	45%
	Responding 1 or 2	18%	18%	21%	0%	16%	10%	11%	15%	13%	13%
Mean		4.38	4.30	4.48	0.00	4.17	4.57	4.73	4.47	4.82	4.73
Standard Deviation		1.91	1.79	2.06	0.00	1.66	1.55	1.75	1.78	1.79	1.79
% Responding		92%	90%	85%	0%	99%	82%	95%	60%	47%	41%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 4. Satisfaction: Apartment Environment (*Not a predictor*)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	76	37%	4.79	42%	4.92	34%	5.23	44%	5.10
Female	131	63%	4.63	58%	4.59	66%	4.86	56%	4.83
Other	1	0%	NR	0%	4.83	0%	3.83	0%	4.79
Statistical Test of Means									
Male	76	34%	4.79	38%	4.92	32%	5.23	41%	5.10
Female	131	59%	4.63	53%	4.59	61%	4.86	52%	4.83
Statistical Difference			ND		***		***		***

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	19	9%	4.60	10%	5.18	12%	4.95	6%	5.18
Native American/Alaska Native/Inuit	2	1%	5.33	0%	5.50	1%	4.79	1%	4.73
Asian/Middle Eastern/Pacific Islander	28	13%	5.05	20%	4.77	9%	4.93	29%	4.91
Spanish/Hispanic/Latino(a)	4	2%	3.92	2%	4.89	5%	4.91	5%	5.14
White/Caucasian	153	73%	4.60	64%	4.63	69%	4.99	54%	4.93
Multiracial	2	1%	6.00	2%	4.68	2%	5.55	3%	4.99
Other	2	1%	5.83	1%	4.35	2%	4.69	3%	4.87
Statistical Test of Means									
White American residents	153	68%	4.60	59%	4.63	63%	4.99	50%	4.93
All other residents	57	25%	4.89	32%	4.88	29%	4.96	43%	4.97
Statistical Difference			ND		**		ND		ND

Are you a citizen of the country where this institution is located?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	170	83%	4.60	81%	4.68	91%	4.97	74%	4.91
No	36	17%	4.95	19%	4.86	9%	5.11	26%	5.07
Statistical Test of Means									
Yes, a citizen	170	77%	4.60	74%	4.68	84%	4.97	69%	4.91
No, not a citizen	36	16%	4.95	18%	4.86	9%	5.11	24%	5.07
Statistical Difference			ND		ND		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 4. Satisfaction: Apartment Environment (*Not a predictor*)

Age	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Under 19 years old	5	2%	4.60	1%	4.96	3%	4.58	2%	4.72
19 or 20 years old	55	26%	4.68	48%	4.72	49%	5.04	30%	4.84
21 or 22 years old	71	34%	4.75	31%	4.58	36%	4.98	32%	4.83
23 or 24 years old	28	13%	4.35	6%	4.91	6%	4.90	11%	4.98
25 to 30 years old	36	17%	4.99	9%	4.82	4%	5.10	15%	5.19
31 to 35 years old	6	3%	4.78	3%	5.19	1%	4.38	5%	5.31
36 to 40 years old	1	0%	NR	1%	5.68	0%	4.08	2%	5.37
40 or over	8	4%	4.04	1%	4.23	1%	3.95	2%	5.14
Statistical Test of Means									
22 years or younger	131	58%	4.72	73%	4.67	82%	5.00	60%	4.83
23 years old or older	79	35%	4.62	19%	4.91	10%	4.84	34%	5.15
Statistical Difference			ND		*		ND		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	10	5%	4.43	2%	5.55	8%	4.50	4%	4.81
Sophomore	35	17%	4.72	38%	4.80	23%	5.08	19%	4.87
Junior	53	25%	4.82	26%	4.59	36%	4.99	26%	4.81
Senior	63	30%	4.51	19%	4.48	26%	5.05	23%	4.82
Graduate/Professional Student	49	23%	4.76	14%	4.93	6%	4.78	26%	5.20
Non-Degree or Other	0	0%	NR	1%	4.79	1%	5.53	2%	5.28
Statistical Test of Means									
Undergraduate students	161	72%	4.65	78%	4.69	86%	4.99	67%	4.83
Graduate students, Non-student staff/faculty, other	49	22%	4.76	13%	4.92	6%	4.89	26%	5.21
Statistical Difference			ND		ND		ND		***

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	28	14%	4.25	10%	4.62	8%	4.68	13%	4.90
No	178	86%	4.75	90%	4.73	92%	5.02	87%	4.94
Statistical Test of Means									
Yes	28	13%	4.25	9%	4.62	7%	4.68	12%	4.90
No	178	81%	4.75	82%	4.73	85%	5.02	81%	4.94
Statistical Difference			ND		ND		ND		ND

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 4. Satisfaction: Apartment Environment (*Not a predictor*)

Number of Semesters/Quarters in Apartments	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters or less than 3 quarters	43	20%	4.60	27%	4.80	37%	5.08	35%	4.99
2 to 4 semesters or 3 to 6 quarters	122	58%	4.67	57%	4.70	46%	4.96	43%	4.90
5 to 6 semesters or 7 to 9 quarters	29	14%	4.74	8%	5.00	11%	4.83	12%	4.96
7 to 8 semesters or 10 to 12 quarters	14	7%	4.83	5%	4.36	5%	4.92	5%	4.97
9 to 10 semesters or 13 to 14 quarters	1	0%	NR	2%	4.49	0%	5.67	2%	5.00
More than 10 semesters or more than 14 quarters	1	0%	NR	1%	3.69	0%	2.78	2%	5.11
Statistical Test of Means									
Less than 2 semesters OR less than 3 quarters	43	19%	4.60	25%	4.80	34%	5.08	33%	4.99
2 to 4 semesters OR 3 to 6 quarters or more	167	74%	4.70	66%	4.69	58%	4.93	61%	4.93
Statistical Difference			ND		ND		ND		*

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	3	1%	5.11	1%	4.12	2%	4.77	2%	4.64
2.25 to 2.49	4	2%	4.00	3%	5.13	3%	4.81	3%	4.89
2.50 to 2.74	16	8%	4.71	5%	4.53	6%	4.91	6%	4.72
2.75 to 2.99	23	11%	4.29	12%	4.81	12%	4.91	10%	4.79
3.00 to 3.24	27	13%	4.81	19%	4.73	18%	5.05	16%	4.87
3.25 to 3.49	33	16%	4.87	19%	4.52	18%	4.90	15%	4.86
3.50 to 3.74	49	24%	4.56	20%	4.62	21%	5.06	18%	4.98
3.75 to 4.00	51	25%	4.71	21%	4.86	21%	4.96	24%	5.08
Other than a 4.0 scale	2	1%	4.83	1%	5.58	1%	5.58	5%	5.12
Statistical Test of Means									
Below 3.00 G.P.A.	46	21%	4.46	19%	4.74	21%	4.88	21%	4.77
3.00 G.P.A. and higher	160	72%	4.71	72%	4.69	72%	5.00	73%	4.97
Statistical Difference			ND		ND		ND		***

Average number of hours studied per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
0-5	20	10%	4.98	7%	4.86	12%	5.11	8%	4.95
6-10	51	25%	5.08	23%	4.72	26%	4.97	19%	4.89
11-15	50	24%	4.58	24%	4.63	25%	5.10	20%	4.90
16-20	40	19%	4.80	22%	4.70	19%	4.97	20%	4.91
21-25	25	12%	4.24	12%	4.96	9%	4.84	12%	5.05
26-30	8	4%	4.79	7%	4.81	5%	5.16	8%	4.95
31 or more	13	6%	3.82	6%	4.47	5%	4.38	14%	5.03
Statistical Test of Means									
Less than 10 hours per week	71	32%	5.05	27%	4.75	35%	5.01	25%	4.91
11 or more hours per week	136	61%	4.52	64%	4.71	57%	4.97	69%	4.96
Statistical Difference			*		ND		ND		ND

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 4. Satisfaction: Apartment Environment (*Not a predictor*)

Average number of hours worked at a paying job per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	78	37%	4.80	48%	4.77	35%	4.79	43%	4.88
1-10	33	16%	4.47	16%	4.62	21%	5.17	18%	4.97
11-20	62	30%	4.74	24%	4.65	31%	5.13	25%	5.00
21-30	23	11%	4.31	7%	4.71	9%	4.91	8%	4.94
31-40	10	5%	5.00	4%	4.97	3%	4.90	4%	5.09
more than 40	3	1%	5.56	1%	4.61	1%	4.58	3%	5.26
Statistical Test of Means									
Do not work	78	35%	4.80	43%	4.77	32%	4.79	40%	4.88
Work at least 1 hour per week	131	58%	4.64	48%	4.68	60%	5.09	54%	5.00
Statistical Difference			ND		ND		**		***

Type of Apartment Currently Residing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Efficiency/Studio	22	10%	4.12	3%	5.11	5%	4.91	4%	4.96
1 bedroom	28	13%	4.82	7%	5.12	11%	4.71	11%	5.09
2 bedroom	126	60%	4.71	47%	4.88	24%	4.88	47%	4.98
3 bedroom	0	0%	NR	19%	4.61	14%	4.94	10%	5.04
4 bedroom	34	16%	4.82	24%	4.36	44%	5.15	28%	4.81
More than 4 bedrooms	0	0%	NR	1%	4.15	1%	4.18	1%	4.73
Statistical Test of Means									
2 bedroom apartment	126	56%	4.71	43%	4.88	22%	4.88	44%	4.98
All other apartment types	84	37%	4.64	49%	4.58	70%	5.02	50%	4.92
Statistical Difference			ND		***		ND		*

Did you choose your room/suite/apartment mates?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I live alone	45	22%	4.44	9%	5.48	6%	4.63	14%	5.12
Chose all	72	35%	4.62	57%	4.75	40%	5.13	41%	5.04
Chose some but not all	34	17%	4.70	19%	4.40	24%	4.91	17%	4.75
Chose none	54	26%	5.09	15%	4.58	30%	4.96	28%	4.84
Statistical Test of Means									
Chose some or all of the roommate(s)	106	61%	4.65	76%	4.66	63%	5.04	63%	4.96
Did not choose any roommate(s)	54	31%	5.09	15%	4.58	29%	4.96	30%	4.84
Statistical Difference			ND		ND		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 4. Satisfaction: Apartment Environment (*Not a predictor*)

How many people live in your apartment (including yourself)?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	40	19%	4.58	8%	5.39	7%	4.75	13%	5.07
Two	132	63%	4.67	18%	4.91	22%	5.00	30%	5.03
Three	8	4%	4.33	21%	4.61	16%	4.79	16%	4.94
More than three	28	13%	4.88	52%	4.59	55%	5.06	40%	4.84
Statistical Test of Means									
Two or fewer	172	77%	4.65	24%	5.06	27%	4.94	41%	5.05
More than two	36	16%	4.76	67%	4.59	65%	5.00	53%	4.87
Statistical Difference			ND		***		ND		***

Household Status	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Single or divorced	184	88%	4.76	93%	4.69	97%	5.01	85%	4.90
Married/Life Partners, living together	21	10%	4.40	5%	5.01	2%	4.55	12%	5.32
Married/Life Partners, living apart	5	2%	2.93	2%	4.79	1%	3.45	3%	4.97
Statistical Test of Means									
Single or Divorced	184	82%	4.76	85%	4.69	89%	5.01	80%	4.90
Married/Life Partners	26	12%	4.12	7%	4.96	3%	4.27	14%	5.25
Statistical Difference			ND		ND		**		***

Number of Dependents Living in Apartment	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	192	91%	4.73	92%	4.71	95%	5.00	90%	4.92
One	16	8%	3.79	5%	4.57	3%	4.45	5%	5.17
Two	2	1%	6.83	2%	5.35	1%	4.59	3%	5.37
Three	0	0%	NR	1%	4.93	1%	4.47	1%	5.09
Four	0	0%	NR	0%	3.67	0%	6.44	0%	5.30
More than four	0	0%	NR	0%	4.07	0%	5.33	0%	4.56
Statistical Test of Means									
No dependents	192	85%	4.73	84%	4.71	88%	5.00	84%	4.92
1 or more dependents	18	8%	4.13	8%	4.76	4%	4.63	10%	5.21
Statistical Difference			ND		ND		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 4. Satisfaction: Apartment Environment (*Not a predictor*)

What is your military status?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No previous or current military service	202	96%	4.67	97%	4.72	97%	4.98	96%	4.95
Previous military service, but no current military service	5	2%	5.13	1%	4.73	1%	4.43	3%	5.00
Current military service	3	1%	4.44	2%	4.42	2%	5.15	1%	4.71
Statistical Test of Means									
No military service	202	90%	4.67	88%	4.72	89%	4.98	90%	4.95
Past or current military service	8	4%	4.87	3%	4.53	3%	4.95	3%	4.91
Statistical Difference			ND		ND		ND		ND

Participate in programs/activities sponsored by apartment management	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	167	80%	4.65	57%	4.71	54%	4.82	59%	4.84
Sometimes	37	18%	4.73	36%	4.66	37%	5.07	34%	5.05
Often or very often	5	2%	4.87	7%	5.06	9%	5.46	7%	5.33
Statistical Test of Means									
Rarely or never participate	167	75%	4.65	52%	4.71	49%	4.82	55%	4.84
Participate sometimes or often	42	19%	4.75	40%	4.73	43%	5.15	39%	5.10
Statistical Difference			ND		ND		***		***

Enrollment Status Next Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Will enroll and plan to reside in on-campus apartments	114	55%	4.70	44%	4.93	56%	5.05	58%	5.11
Will enroll and do not plan to reside in on-campus apartments	47	23%	4.58	41%	4.53	22%	4.82	21%	4.63
No, will not enroll next year	45	22%	4.69	15%	4.48	22%	5.02	21%	4.86
Statistical Test of Means									
Will enroll and plan to reside in University apartments	114	70%	4.70	51%	4.93	71%	5.05	73%	5.11
Will enroll and do not plan to reside in University apartments	47	29%	4.58	48%	4.53	28%	4.82	27%	4.63
Statistical Difference			ND		***		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 4: Satisfaction: Apartment Environment

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data							
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data	
Factor 4: Satisfaction: Apartment Environment	210	4.68	1.76	NA					5.37	-0.69 ↓	NA		4.78	-0.10 ↓	4.92	-0.24 ↓
Q36. Apartment Environment - How satisfied are you with: Your ability to study without interruption	209	4.96	1.88	NA					5.36	-0.40 ↓	NA		4.85	0.11 ↑	4.96	0.00
Q37. Apartment Environment - How satisfied are you with: Your ability to sleep without interruption	208	4.67	1.97	NA					5.36	-0.69 ↓	NA		4.71	-0.04	4.90	-0.23 ↓
Q41. Apartment Environment - How satisfied are you with: Noise level in your apartment building	207	4.38	1.91	NA					NA		NA		NA		NA	

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Complex Analysis for Factor 4: Satisfaction: Apartment Environment

This factor is not a predictor of Overall Program Effectiveness

Complex Descriptions

Complex Descriptions	Complex Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q036. Apartment Environment - How satisfied are you with: Your ability to study without interruption	Q037. Apartment Environment - How satisfied are you with: Your ability to sleep without interruption	Q041. Apartment Environment - How satisfied are you with: Noise level in your apartment building
	Number Responding	Factor Mean	Standard Deviation	Rank						
Code 1: Buc Ridge	146	4.78	1.71	1	4.68	0.10	△	5.14	4.77	4.41
Code 2: Buc Village	56	4.70	1.77	2	4.68	0.02		4.82	4.65	4.56

NOTE: Only Complexs with more than 1 respondent are reported.

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25



Introduction to Factor 5

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Previous years' data is also reported. Arrows graphically indicate areas of most change and areas of least change.

Complex Analysis

Complexes are sorted by those that outperform the institution's aggregate factor mean down to those Complexes that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Complex level can be made. Number responding and standard deviation data is also provided.

Building Analysis

Buildings are sorted by those that outperform the institution's aggregate factor mean down to those Buildings that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

East Tennessee State University

CSAR

Factor and Question Analysis: Select 6 Comparison for Factor 5: Satisfaction: Apartment Staff and Policies

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

	Your Data			Your Select 6 Data										Comparison to Select 6		
				There are 6 institutions in this comparison group.												
	N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7
										Min	Max					
Factor 5: Satisfaction: Apartment Staff and Policies	210	5.19	1.42	5.82	5.17	5.46	5.49	5.04	5.44	5.04	5.82	5.35	1.25	-0.16	ND	5
Q54. Apartment Environment - How satisfied are you with: Promptness of response to maintenance requests	202	5.53	1.74	6.00	5.31	5.54	5.73	5.20	5.57	5.20	6.00	5.49	1.58	0.04	ND	5
Q55. Apartment Environment - How satisfied are you with: Timeliness of repairs	204	5.53	1.67	6.00	5.25	NR	5.76	5.18	5.71	5.18	6.00	5.48	1.62	0.05	ND	4
Q52. Apartment Environment - How satisfied are you with: Helpfulness of apartment staff	203	5.07	1.71	5.98	5.19	5.59	5.50	4.99	5.42	4.99	5.98	5.40	1.48	-0.33	▼	**
Q51. Apartment Environment - How satisfied are you with: Availability of apartment staff	205	5.03	1.67	5.89	5.14	5.43	5.32	4.93	5.30	4.93	5.89	5.28	1.47	-0.25	▼	*
Q53. Apartment Environment - How satisfied are you with: Enforcement of policies	205	4.79	1.79	5.33	5.03	5.33	5.17	4.85	5.25	4.79	5.33	5.17	1.49	-0.38	▼	***

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

CSAR

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 5: Satisfaction: Apartment Staff and Policies

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

	Your Data			Carnegie Class Data and Comparisons There are 8 institutions in this Carnegie Class							All Institutions Data and Comparisons There are 82 total participating institutions						
	N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Stat Level	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Stat Level	Rank
						Min	Max						Min	Max			
Factor 5: Satisfaction: Apartment Staff and Policies	210	5.19	1.42	5.19	1.36	4.39	5.45	0.00	ND	5	5.12	1.38	3.92	5.84	0.07	ND	43
Q54. Apartment Environment - How satisfied are you with: Promptness of response to maintenance requests	202	5.53	1.74	5.09	1.81	3.88	5.53	0.44 ▲	***	1	5.13	1.79	2.62	6.35	0.40 ▲	**	29
Q55. Apartment Environment - How satisfied are you with: Timeliness of repairs	204	5.53	1.67	4.96	1.90	3.85	5.53	0.57 ▲	***	1	5.25	1.76	2.57	6.11	0.28 ▲	*	13
Q52. Apartment Environment - How satisfied are you with: Helpfulness of apartment staff	203	5.07	1.71	5.36	1.54	4.65	5.90	-0.29 ▼	*	7	5.24	1.59	4.10	6.02	-0.17	ND	63
Q51. Apartment Environment - How satisfied are you with: Availability of apartment staff	205	5.03	1.67	5.24	1.58	4.82	5.67	-0.21	ND	6	5.16	1.57	4.32	5.95	-0.13	ND	57
Q53. Apartment Environment - How satisfied are you with: Enforcement of policies	205	4.79	1.79	5.11	1.60	4.75	5.60	-0.32 ▼	**	7	4.93	1.59	3.96	5.60	-0.14	ND	63

Level of Statistical Significance - ***: p < .001; **: p < .01; *: p < .05; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 5: Satisfaction: Apartment Staff and Policies

Q51. Apartment Environment - How satisfied are you with: Availability of apartment staff		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	24%	48%	28%	28%	21%	16%	22%	25%	27%	24%
	(6) Moderately satisfied	23%	18%	20%	28%	27%	22%	32%	26%	24%	25%
	(5) Slightly satisfied	13%	11%	16%	19%	23%	18%	19%	19%	14%	16%
	(4) Neutral	23%	20%	22%	18%	22%	33%	19%	22%	23%	23%
	(3) Slightly dissatisfied	7%	2%	7%	4%	3%	6%	2%	5%	6%	6%
	(2) Moderately dissatisfied	7%	0%	3%	2%	1%	2%	2%	2%	4%	3%
	(1) Very dissatisfied	3%	0%	5%	2%	2%	2%	4%	3%	3%	3%
Combined Response Key	Responding 6 or 7	47%	66%	48%	55%	49%	38%	53%	50%	51%	49%
	Responding 3, 4 or 5	43%	34%	45%	41%	48%	57%	41%	45%	42%	44%
	Responding 1 or 2	10%	0%	7%	4%	3%	5%	6%	5%	7%	6%
Mean		5.03	5.89	5.14	5.43	5.32	4.93	5.30	5.28	5.22	5.16
Standard Deviation		1.67	1.27	1.66	1.43	1.32	1.41	1.48	1.47	1.59	1.57
% Responding		91%	90%	85%	96%	96%	74%	94%	89%	90%	91%
Q52. Apartment Environment - How satisfied are you with: Helpfulness of apartment staff		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	27%	53%	32%	32%	27%	17%	25%	28%	30%	27%
	(6) Moderately satisfied	24%	16%	19%	29%	29%	23%	34%	27%	25%	25%
	(5) Slightly satisfied	10%	9%	14%	16%	20%	18%	15%	16%	15%	16%
	(4) Neutral	23%	16%	19%	16%	18%	33%	19%	20%	21%	20%
	(3) Slightly dissatisfied	7%	5%	6%	4%	3%	5%	2%	4%	5%	5%
	(2) Moderately dissatisfied	5%	0%	4%	1%	2%	2%	2%	2%	2%	3%
	(1) Very dissatisfied	4%	0%	5%	2%	1%	2%	4%	2%	3%	4%
Combined Response Key	Responding 6 or 7	50%	70%	52%	61%	56%	40%	59%	55%	54%	52%
	Responding 3, 4 or 5	40%	30%	39%	36%	41%	56%	36%	40%	41%	41%
	Responding 1 or 2	9%	0%	9%	3%	3%	4%	5%	5%	5%	7%
Mean		5.07	5.98	5.19	5.59	5.50	4.99	5.42	5.40	5.34	5.23
Standard Deviation		1.71	1.30	1.76	1.39	1.32	1.40	1.48	1.48	1.56	1.59
% Responding		90%	88%	85%	96%	97%	73%	94%	89%	90%	91%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 5: Satisfaction: Apartment Staff and Policies

Q53. Apartment Environment - How satisfied are you with: Enforcement of policies		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	23%	31%	28%	26%	18%	15%	20%	22%	25%	19%
	(6) Moderately satisfied	19%	19%	20%	26%	27%	22%	32%	25%	22%	23%
	(5) Slightly satisfied	10%	14%	15%	18%	21%	14%	18%	17%	14%	16%
	(4) Neutral	27%	29%	20%	21%	27%	40%	23%	26%	25%	28%
	(3) Slightly dissatisfied	9%	5%	6%	5%	4%	5%	2%	5%	6%	6%
	(2) Moderately dissatisfied	4%	0%	3%	2%	2%	3%	3%	2%	3%	3%
	(1) Very dissatisfied	7%	2%	8%	2%	1%	2%	3%	3%	4%	4%
Combined Response Key	Responding 6 or 7	42%	50%	48%	51%	45%	37%	51%	47%	47%	42%
	Responding 3, 4 or 5	47%	48%	41%	45%	52%	59%	43%	48%	46%	50%
	Responding 1 or 2	11%	2%	11%	4%	3%	5%	6%	5%	7%	8%
Mean		4.79	5.33	5.03	5.33	5.17	4.85	5.25	5.17	5.08	4.93
Standard Deviation		1.79	1.47	1.81	1.42	1.32	1.40	1.43	1.49	1.62	1.59
% Responding		91%	86%	85%	96%	97%	76%	93%	90%	91%	91%
Q54. Apartment Environment - How satisfied are you with: Promptness of response to maintenance requests		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	43%	56%	37%	33%	40%	24%	32%	33%	30%	29%
	(6) Moderately satisfied	22%	20%	24%	28%	25%	25%	31%	27%	23%	23%
	(5) Slightly satisfied	9%	2%	10%	18%	16%	20%	13%	16%	14%	14%
	(4) Neutral	11%	17%	9%	11%	10%	18%	16%	13%	14%	15%
	(3) Slightly dissatisfied	7%	2%	6%	5%	6%	7%	5%	5%	8%	8%
	(2) Moderately dissatisfied	5%	0%	5%	2%	2%	3%	2%	3%	5%	4%
	(1) Very dissatisfied	3%	2%	8%	3%	1%	3%	2%	3%	6%	6%
Combined Response Key	Responding 6 or 7	64%	76%	62%	61%	65%	49%	63%	60%	52%	52%
	Responding 3, 4 or 5	27%	22%	25%	34%	32%	45%	34%	34%	36%	37%
	Responding 1 or 2	8%	2%	13%	5%	3%	6%	3%	6%	11%	11%
Mean		5.53	6.00	5.31	5.54	5.73	5.20	5.57	5.49	5.13	5.13
Standard Deviation		1.74	1.45	1.92	1.51	1.41	1.54	1.42	1.58	1.81	1.79
% Responding		90%	84%	85%	96%	97%	78%	94%	90%	89%	90%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 5: Satisfaction: Apartment Staff and Policies

Q55. Apartment Environment - How satisfied are you with: Timeliness of repairs		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	40%	49%	37%	0%	42%	22%	33%	34%	30%	32%
	(6) Moderately satisfied	23%	27%	23%	0%	24%	27%	33%	26%	22%	24%
	(5) Slightly satisfied	11%	7%	11%	0%	13%	21%	17%	15%	13%	13%
	(4) Neutral	14%	15%	8%	0%	11%	18%	11%	12%	16%	15%
	(3) Slightly dissatisfied	4%	0%	6%	0%	5%	7%	3%	5%	6%	7%
	(2) Moderately dissatisfied	5%	0%	6%	0%	2%	3%	2%	3%	6%	4%
	(1) Very dissatisfied	3%	2%	8%	0%	1%	3%	1%	4%	7%	5%
Combined Response Key	Responding 6 or 7	63%	76%	60%	0%	67%	49%	66%	61%	52%	55%
	Responding 3, 4 or 5	29%	22%	25%	0%	29%	46%	31%	32%	35%	35%
	Responding 1 or 2	8%	2%	15%	0%	4%	6%	3%	7%	13%	9%
Mean		5.53	6.00	5.25	0.00	5.76	5.18	5.71	5.48	5.06	5.25
Standard Deviation		1.67	1.33	1.97	0.00	1.45	1.52	1.33	1.62	1.87	1.76
% Responding		91%	84%	85%	0%	96%	78%	93%	59%	45%	39%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 5. Satisfaction: Apartment Staff and Policies (Not a predictor)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	75	36%	5.31	42%	5.16	34%	5.09	44%	5.19
Female	132	63%	5.17	58%	5.39	66%	5.07	56%	5.21
Other	1	0%	NR	0%	4.50	0%	3.80	0%	4.65
Statistical Test of Means									
Male	75	34%	5.31	38%	5.16	31%	5.09	41%	5.19
Female	132	59%	5.17	53%	5.39	61%	5.07	52%	5.21
Statistical Difference			ND		**		ND		ND

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	18	9%	5.40	10%	5.48	12%	4.90	5%	5.32
Native American/Alaska Native/Inuit	2	1%	5.67	0%	5.30	1%	4.45	1%	5.17
Asian/Middle Eastern/Pacific Islander	28	13%	5.76	20%	5.35	9%	5.15	29%	5.20
Spanish/Hispanic/Latino(a)	4	2%	4.35	2%	5.33	5%	5.10	5%	5.26
White/Caucasian	154	73%	5.08	64%	5.28	69%	5.06	54%	5.19
Multiracial	2	1%	6.10	2%	5.14	2%	5.68	3%	5.21
Other	2	1%	4.40	1%	4.48	2%	5.28	3%	5.05
Statistical Test of Means									
White American residents	154	68%	5.08	58%	5.28	63%	5.06	50%	5.19
All other residents	56	25%	5.50	32%	5.34	29%	5.08	43%	5.21
Statistical Difference			ND		ND		ND		ND

Are you a citizen of the country where this institution is located?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	171	83%	5.14	81%	5.29	91%	5.05	74%	5.15
No	36	17%	5.48	19%	5.38	9%	5.38	26%	5.34
Statistical Test of Means									
Yes, a citizen	171	78%	5.14	73%	5.29	83%	5.05	69%	5.15
No, not a citizen	36	16%	5.48	18%	5.38	9%	5.38	24%	5.34
Statistical Difference			ND		ND		*		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 5. Satisfaction: Apartment Staff and Policies (Not a predictor)

Age	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Under 19 years old	5	2%	5.64	1%	4.95	3%	4.65	2%	4.80
19 or 20 years old	54	26%	5.18	48%	5.17	49%	5.05	30%	5.07
21 or 22 years old	72	34%	5.30	31%	5.37	36%	5.14	32%	5.13
23 or 24 years old	28	13%	5.01	6%	5.09	6%	5.07	11%	5.21
25 to 30 years old	36	17%	5.43	9%	5.46	4%	5.35	15%	5.44
31 to 35 years old	6	3%	4.39	3%	6.05	1%	4.05	5%	5.52
36 to 40 years old	1	0%	NR	1%	6.24	0%	5.40	2%	5.48
40 or over	8	4%	4.39	1%	5.51	1%	4.62	2%	5.49
Statistical Test of Means									
22 years or younger	131	58%	5.27	72%	5.25	81%	5.07	59%	5.09
23 years old or older	79	35%	5.07	19%	5.48	10%	5.07	34%	5.38
Statistical Difference			ND		**		ND		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	10	5%	4.79	2%	5.80	8%	4.66	4%	5.02
Sophomore	34	16%	5.09	38%	5.12	23%	5.10	19%	5.08
Junior	53	25%	5.26	27%	5.45	36%	5.03	26%	5.12
Senior	64	30%	5.14	19%	5.27	26%	5.17	24%	5.11
Graduate/Professional Student	49	23%	5.34	14%	5.44	6%	5.33	26%	5.41
Non-Degree or Other	0	0%	NR	1%	5.20	1%	4.83	2%	5.63
Statistical Test of Means									
Undergraduate students	161	72%	5.15	77%	5.27	85%	5.06	67%	5.10
Graduate students, Non-student staff/faculty, other	49	22%	5.34	13%	5.43	6%	5.26	26%	5.43
Statistical Difference			ND		ND		ND		***

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	28	14%	4.76	10%	5.28	8%	4.83	13%	5.19
No	178	86%	5.28	90%	5.30	92%	5.10	87%	5.20
Statistical Test of Means									
Yes	28	13%	4.76	9%	5.28	7%	4.83	12%	5.19
No	178	81%	5.28	82%	5.30	85%	5.10	81%	5.20
Statistical Difference			ND		ND		ND		ND

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 5. Satisfaction: Apartment Staff and Policies (Not a predictor)

Number of Semesters/Quarters in Apartments	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters or less than 3 quarters	43	20%	5.11	27%	5.25	37%	5.11	35%	5.18
2 to 4 semesters or 3 to 6 quarters	122	58%	5.20	57%	5.34	46%	5.11	43%	5.22
5 to 6 semesters or 7 to 9 quarters	29	14%	5.33	8%	5.43	11%	4.78	12%	5.17
7 to 8 semesters or 10 to 12 quarters	14	7%	4.95	5%	4.87	5%	5.07	5%	5.17
9 to 10 semesters or 13 to 14 quarters	1	0%	NR	2%	5.16	0%	6.40	2%	5.30
More than 10 semesters or more than 14 quarters	1	0%	NR	1%	5.33	0%	3.47	2%	5.27
Statistical Test of Means									
Less than 2 semesters OR less than 3 quarters	43	19%	5.11	25%	5.25	34%	5.11	33%	5.18
2 to 4 semesters OR 3 to 6 quarters or more	167	74%	5.22	66%	5.31	57%	5.04	60%	5.21
Statistical Difference			ND		ND		ND		ND

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	3	1%	5.60	1%	5.15	2%	4.55	2%	5.00
2.25 to 2.49	4	2%	5.13	2%	5.60	3%	4.98	3%	5.18
2.50 to 2.74	15	7%	5.19	5%	5.28	6%	5.06	6%	5.02
2.75 to 2.99	23	11%	5.08	11%	5.10	11%	5.08	10%	5.02
3.00 to 3.24	27	13%	5.27	19%	5.41	18%	5.00	16%	5.15
3.25 to 3.49	34	16%	5.06	19%	5.12	18%	4.94	15%	5.12
3.50 to 3.74	49	24%	5.19	20%	5.30	21%	5.24	18%	5.25
3.75 to 4.00	51	25%	5.26	21%	5.39	21%	5.10	24%	5.29
Other than a 4.0 scale	2	1%	5.00	1%	5.35	1%	5.29	4%	5.53
Statistical Test of Means									
Below 3.00 G.P.A.	45	20%	5.15	19%	5.21	20%	5.01	21%	5.04
3.00 G.P.A. and higher	161	73%	5.20	72%	5.31	72%	5.08	73%	5.21
Statistical Difference			ND		ND		ND		***

Average number of hours studied per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
0-5	20	10%	5.90	7%	5.13	12%	5.28	7%	5.16
6-10	52	25%	5.40	23%	5.24	26%	4.98	19%	5.08
11-15	49	24%	5.08	24%	5.38	25%	5.05	20%	5.20
16-20	40	19%	5.21	21%	5.24	19%	5.15	20%	5.19
21-25	25	12%	4.62	12%	5.42	9%	4.85	12%	5.23
26-30	8	4%	5.24	7%	5.53	5%	5.28	8%	5.31
31 or more	13	6%	4.89	6%	5.15	5%	4.99	15%	5.27
Statistical Test of Means									
Less than 10 hours per week	72	32%	5.54	27%	5.22	35%	5.07	24%	5.11
11 or more hours per week	135	61%	5.02	64%	5.34	57%	5.07	69%	5.23
Statistical Difference			*		ND		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 5. Satisfaction: Apartment Staff and Policies (Not a predictor)

Average number of hours worked at a paying job per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	77	37%	5.40	47%	5.28	35%	4.99	42%	5.16
1-10	33	16%	4.74	16%	5.33	21%	5.13	18%	5.18
11-20	63	30%	5.07	24%	5.36	31%	5.07	25%	5.25
21-30	23	11%	5.29	7%	5.19	9%	5.19	8%	5.18
31-40	10	5%	5.76	4%	5.30	3%	5.28	4%	5.23
more than 40	3	1%	5.80	1%	5.22	1%	5.09	3%	5.38
Statistical Test of Means									
Do not work	77	34%	5.40	43%	5.28	32%	4.99	40%	5.16
Work at least 1 hour per week	132	59%	5.09	48%	5.32	60%	5.12	54%	5.22
Statistical Difference			ND		ND		ND		**

Type of Apartment Currently Residing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Efficiency/Studio	22	10%	4.83	3%	5.48	5%	5.18	4%	5.07
1 bedroom	28	13%	5.16	7%	5.25	11%	4.74	11%	5.25
2 bedroom	126	60%	5.25	46%	5.33	24%	5.10	47%	5.25
3 bedroom	0	0%	NR	19%	5.07	14%	4.81	10%	5.12
4 bedroom	34	16%	5.24	24%	5.41	44%	5.24	28%	5.16
More than 4 bedrooms	0	0%	NR	1%	4.98	1%	3.93	1%	4.84
Statistical Test of Means									
2 bedroom apartment	126	56%	5.25	42%	5.33	22%	5.10	44%	5.25
All other apartment types	84	37%	5.11	48%	5.27	69%	5.06	50%	5.16
Statistical Difference			ND		ND		ND		***

Did you choose your room/suite/apartment mates?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I live alone	45	22%	5.06	9%	5.69	6%	5.06	14%	5.35
Chose all	72	35%	5.22	57%	5.33	40%	5.15	41%	5.25
Chose some but not all	34	17%	5.13	19%	5.09	24%	4.92	17%	5.08
Chose none	54	26%	5.38	15%	5.20	30%	5.10	28%	5.13
Statistical Test of Means									
Chose some or all of the roommate(s)	106	61%	5.19	75%	5.27	63%	5.06	63%	5.20
Did not choose any roommate(s)	54	31%	5.38	15%	5.20	29%	5.10	30%	5.13
Statistical Difference			ND		ND		ND		*

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 5. Satisfaction: Apartment Staff and Policies (Not a predictor)

How many people live in your apartment (including yourself)?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	40	19%	5.12	8%	5.57	6%	5.13	13%	5.30
Two	132	63%	5.23	19%	5.31	23%	5.16	30%	5.28
Three	8	4%	5.03	21%	5.28	16%	4.72	16%	5.15
More than three	28	13%	5.31	52%	5.24	55%	5.14	40%	5.12
Statistical Test of Means									
Two or fewer	172	77%	5.20	24%	5.39	27%	5.16	40%	5.28
More than two	36	16%	5.25	66%	5.25	65%	5.04	53%	5.13
Statistical Difference			ND		ND		ND		***

Household Status	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Single or divorced	183	87%	5.23	93%	5.27	97%	5.07	85%	5.16
Married/Life Partners, living together	22	10%	5.08	5%	5.84	3%	5.06	12%	5.45
Married/Life Partners, living apart	5	2%	4.22	2%	5.16	1%	4.57	3%	5.35
Statistical Test of Means									
Single or Divorced	183	81%	5.23	84%	5.27	89%	5.07	79%	5.16
Married/Life Partners	27	12%	4.92	7%	5.68	3%	4.94	14%	5.43
Statistical Difference			ND		**		ND		***

Number of Dependents Living in Apartment	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	193	92%	5.21	92%	5.28	95%	5.06	90%	5.17
One	15	7%	4.73	5%	5.49	3%	5.24	5%	5.50
Two	2	1%	6.60	2%	5.68	1%	5.16	3%	5.45
Three	0	0%	NR	1%	4.72	1%	5.10	1%	5.13
Four	0	0%	NR	0%	5.60	0%	5.53	0%	5.48
More than four	0	0%	NR	0%	5.35	0%	4.20	0%	4.92
Statistical Test of Means									
No dependents	193	86%	5.21	83%	5.28	87%	5.06	84%	5.17
1 or more dependents	17	8%	4.95	8%	5.46	4%	5.16	10%	5.43
Statistical Difference			ND		ND		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 5. Satisfaction: Apartment Staff and Policies (*Not a predictor*)

What is your military status?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No previous or current military service	202	96%	5.21	97%	5.31	97%	5.09	96%	5.21
Previous military service, but no current military service	5	2%	4.84	1%	5.07	1%	4.73	3%	5.23
Current military service	3	1%	4.47	2%	4.63	2%	4.56	1%	4.81
Statistical Test of Means									
No military service	202	90%	5.21	88%	5.31	89%	5.09	90%	5.21
Past or current military service	8	4%	4.70	3%	4.79	3%	4.60	3%	5.10
Statistical Difference			ND		**		*		ND

Participate in programs/activities sponsored by apartment management	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	168	80%	5.14	57%	5.18	54%	4.98	58%	5.10
Sometimes	36	17%	5.26	36%	5.40	37%	5.08	34%	5.31
Often or very often	5	2%	6.11	7%	5.67	9%	5.55	7%	5.51
Statistical Test of Means									
Rarely or never participate	168	75%	5.14	51%	5.18	49%	4.98	55%	5.10
Participate sometimes or often	41	18%	5.37	39%	5.45	43%	5.18	39%	5.34
Statistical Difference			ND		***		*		***

Enrollment Status Next Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Will enroll and plan to reside in on-campus apartments	114	55%	5.18	44%	5.40	56%	5.08	58%	5.30
Will enroll and do not plan to reside in on-campus apartments	47	23%	5.11	41%	5.15	22%	5.01	21%	4.99
No, will not enroll next year	45	22%	5.37	15%	5.38	22%	5.12	21%	5.17
Statistical Test of Means									
Will enroll and plan to reside in University apartments	114	70%	5.18	51%	5.40	71%	5.08	72%	5.30
Will enroll and do not plan to reside in University apartments	47	29%	5.11	48%	5.15	28%	5.01	27%	4.99
Statistical Difference			ND		**		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 5: Satisfaction: Apartment Staff and Policies

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data							
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data	
Factor 5: Satisfaction: Apartment Staff and Policies	210	5.19	1.42	NA					5.59	-0.40 ↓	NA		5.38	-0.19 ↓	5.32	-0.13 ↓
Q51. Apartment Environment - How satisfied are you with: Availability of apartment staff	205	5.03	1.67	NA					5.52	-0.49 ↓	NA		5.42	-0.39 ↓	5.48	-0.45 ↓
Q52. Apartment Environment - How satisfied are you with: Helpfulness of apartment staff	203	5.07	1.71	NA					5.67	-0.60 ↓	NA		5.52	-0.45 ↓	5.36	-0.29 ↓
Q53. Apartment Environment - How satisfied are you with: Enforcement of policies	205	4.79	1.79	NA					5.57	-0.78 ↓	NA		5.38	-0.59 ↓	5.30	-0.51 ↓
Q54. Apartment Environment - How satisfied are you with: Promptness of response to maintenance requests	202	5.53	1.74	NA					5.57	-0.04	NA		5.24	0.29 ↑	5.14	0.39 ↑
Q55. Apartment Environment - How satisfied are you with: Timeliness of repairs	204	5.53	1.67	NA					NA		NA		NA		NA	

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Complex Analysis for Factor 5: Satisfaction: Apartment Staff and Policies

Complex Descriptions	Complex Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q051. Apartment Environment - How satisfied are you with: Availability of apartment staff	Q052. Apartment Environment - How satisfied are you with: Helpfulness of apartment staff	Q053. Apartment Environment - How satisfied are you with: Enforcement of policies	Q054. Apartment Environment - How satisfied are you with: Promptness of response to maintenance requests	Q055. Apartment Environment - How satisfied are you with: Timeliness of repairs
	Number Responding	Factor Mean	Standard Deviation	Rank								
Code 1: Buc Ridge	146	5.26	1.32	1	5.19	0.07		5.03	5.09	4.82	5.67	5.70
Code 2: Buc Village	56	5.14	1.63	2	5.19	-0.05		5.09	5.11	4.79	5.31	5.27

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25

NOTE: Only Complexs with more than 1 respondent are reported.



Introduction to Factor 6

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Previous years' data is also reported. Arrows graphically indicate areas of most change and areas of least change.

Complex Analysis

Complexes are sorted by those that outperform the institution's aggregate factor mean down to those Complexes that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Complex level can be made. Number responding and standard deviation data is also provided.

Building Analysis

Buildings are sorted by those that outperform the institution's aggregate factor mean down to those Buildings that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

Factor and Question Analysis: Select 6 Comparison for Factor 6: Satisfaction: Services and Facilities Provided

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

<i>This factor is not a predictor of Overall Program Effectiveness</i>	Your Data			Your Select 6 Data										Comparison to Select 6			
				There are 6 institutions in this comparison group.													
	N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7	
										Min	Max						
Factor 6: Satisfaction: Services and Facilities Provided	211	5.03	1.21	4.61	4.46	4.88	4.51	4.33	4.77	4.33	5.03	4.64	1.22	0.39	▲	***	1
Q43. Apartment Environment - How satisfied are you with: Laundry room facilities	187	5.65	1.51	4.90	4.20	5.31	5.25	5.26	5.10	4.20	5.65	5.06	1.74	0.59	▲	***	1
Q45. Apartment Environment - How satisfied are you with: Cable TV services	204	5.62	1.59	5.60	5.86	5.41	5.47	5.42	4.61	4.61	5.86	5.42	1.62	0.20		ND	2
Q38. Apartment Environment - How satisfied are you with: Temperature regulation in your apartment	208	4.97	1.93	4.88	5.21	5.08	4.63	4.98	4.92	4.63	5.21	4.99	1.85	-0.02		ND	4
Q39. Apartment Environment - How satisfied are you with: Internet connectivity in your apartment	205	4.95	1.88	3.84	3.62	4.43	4.01	2.69	5.25	2.69	5.25	4.02	2.15	0.93	▲	***	2
Q60. Apartment Environment - How satisfied are you with: Availability of parking	205	4.90	1.93	4.71	4.22	4.29	3.87	3.99	4.71	3.87	4.90	4.23	2.03	0.67	▲	***	1
Q44. Apartment Environment - How satisfied are you with: Common areas (i.e. lounges, study rooms, etc.)	157	4.87	1.68	4.76	4.48	5.11	5.14	4.65	4.24	4.24	5.14	4.80	1.65	0.07		ND	3
Q40. Apartment Environment - How satisfied are you with: Computer facilities (i.e. labs, email stations, printers, etc.) in your building/complex	146	3.77	2.00	4.10	3.13	NR	2.52	2.83	3.61	2.52	4.10	3.05	1.90	0.72	▲	***	2

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

CSAR

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 6: Satisfaction: Services and Facilities Provided

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

This factor is not a predictor of Overall Program Effectiveness	Your Data			Carnegie Class Data and Comparisons								All Institutions Data and Comparisons									
				There are 8 institutions in this Carnegie Class								There are 82 total participating institutions									
	N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means		Stat Level	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means		Stat Level	Rank		
							Min	Max						Min	Max						
Factor 6: Satisfaction: Services and Facilities Provided			211	5.03	1.21	4.70	1.13	4.22	5.03	0.33	▲	***	1	4.75	1.21	3.71	5.55	0.28	▲	***	21
Q43.	Apartment Environment - How satisfied are you with: Laundry room facilities		187	5.65	1.51	5.12	1.73	4.20	5.65	0.53	▲	***	1	5.03	1.74	3.75	6.68	0.62	▲	***	9
Q45.	Apartment Environment - How satisfied are you with: Cable TV services		204	5.62	1.59	5.58	1.58	4.84	5.83	0.04		ND	3	5.40	1.62	3.35	6.39	0.22	▲	*	32
Q38.	Apartment Environment - How satisfied are you with: Temperature regulation in your apartment		208	4.97	1.93	4.39	1.95	3.78	5.15	0.58	▲	***	2	4.56	1.97	2.92	5.94	0.41	▲	**	22
Q39.	Apartment Environment - How satisfied are you with: Internet connectivity in your apartment		205	4.95	1.88	4.51	2.05	3.39	5.20	0.44	▲	**	2	4.61	2.05	2.69	6.38	0.34	▲	*	28
Q60.	Apartment Environment - How satisfied are you with: Availability of parking		205	4.90	1.93	3.91	1.98	3.54	4.90	0.99	▲	***	1	4.36	2.03	1.94	5.87	0.54	▲	***	24
Q44.	Apartment Environment - How satisfied are you with: Common areas (i.e. lounges, study rooms, etc.)		157	4.87	1.68	5.07	1.61	4.57	5.29	-0.20		ND	6	4.78	1.64	3.51	5.72	0.09		ND	36
Q40.	Apartment Environment - How satisfied are you with: Computer facilities (i.e. labs, email stations, printers, etc.) in your building/complex		146	3.77	2.00	3.77	2.00	2.99	4.03	0.00		ND	3	4.03	1.89	2.52	5.31	-0.26		ND	25

Level of Statistical Significance - ***: p < .001; **: p < .01; *: p < .05; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 6: Satisfaction: Services and Facilities Provided

Q38. Apartment Environment - How satisfied are you with: Temperature regulation in your apartment		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	28%	29%	38%	26%	15%	21%	24%	25%	18%	20%
	(6) Moderately satisfied	24%	14%	20%	26%	22%	30%	26%	25%	20%	21%
	(5) Slightly satisfied	11%	17%	10%	15%	19%	15%	15%	15%	15%	14%
	(4) Neutral	11%	17%	9%	13%	19%	12%	11%	13%	12%	13%
	(3) Slightly dissatisfied	14%	12%	11%	6%	12%	11%	12%	10%	16%	13%
	(2) Moderately dissatisfied	4%	5%	3%	5%	6%	5%	4%	5%	9%	8%
	(1) Very dissatisfied	8%	7%	9%	8%	7%	6%	9%	8%	10%	10%
Combined Response Key	Responding 6 or 7	52%	43%	58%	53%	37%	50%	50%	50%	38%	41%
	Responding 3, 4 or 5	36%	45%	30%	34%	50%	38%	38%	38%	43%	40%
	Responding 1 or 2	12%	12%	12%	13%	13%	11%	13%	12%	19%	19%
Mean		4.97	4.88	5.21	5.08	4.63	4.98	4.92	4.99	4.44	4.56
Standard Deviation		1.93	1.87	1.97	1.84	1.74	1.77	1.88	1.85	1.95	1.97
% Responding		92%	86%	86%	98%	98%	80%	97%	92%	93%	94%
Q39. Apartment Environment - How satisfied are you with: Internet connectivity in your apartment		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	26%	20%	17%	21%	8%	3%	32%	17%	22%	23%
	(6) Moderately satisfied	24%	9%	13%	18%	20%	7%	23%	16%	21%	20%
	(5) Slightly satisfied	14%	7%	9%	18%	18%	9%	16%	14%	14%	13%
	(4) Neutral	12%	11%	6%	11%	13%	7%	10%	10%	9%	11%
	(3) Slightly dissatisfied	11%	24%	13%	8%	15%	20%	11%	13%	14%	12%
	(2) Moderately dissatisfied	7%	11%	10%	9%	13%	18%	5%	11%	10%	9%
	(1) Very dissatisfied	7%	18%	31%	15%	14%	36%	4%	20%	11%	11%
Combined Response Key	Responding 6 or 7	50%	29%	31%	39%	28%	10%	55%	33%	43%	44%
	Responding 3, 4 or 5	37%	42%	28%	37%	46%	36%	36%	37%	36%	36%
	Responding 1 or 2	14%	29%	41%	25%	26%	54%	9%	31%	21%	20%
Mean		4.95	3.84	3.62	4.43	4.01	2.69	5.25	4.02	4.55	4.61
Standard Deviation		1.88	2.12	2.31	2.10	1.90	1.76	1.74	2.15	2.04	2.05
% Responding		91%	92%	87%	91%	99%	82%	97%	91%	93%	92%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 6: Satisfaction: Services and Facilities Provided

Q40. Apartment Environment - How satisfied are you with: Computer facilities (i.e. labs, email stations, printers, etc.) in your building/complex		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	13%	17%	9%	0%	1%	1%	12%	6%	11%	12%
	(6) Moderately satisfied	12%	7%	8%	0%	7%	5%	12%	8%	15%	15%
	(5) Slightly satisfied	7%	12%	5%	0%	6%	5%	10%	7%	9%	11%
	(4) Neutral	27%	29%	21%	0%	14%	31%	19%	22%	21%	27%
	(3) Slightly dissatisfied	12%	17%	12%	0%	13%	9%	9%	11%	14%	11%
	(2) Moderately dissatisfied	8%	7%	11%	0%	14%	17%	13%	13%	10%	9%
	(1) Very dissatisfied	21%	12%	35%	0%	43%	31%	25%	33%	21%	15%
Combined Response Key	Responding 6 or 7	25%	24%	17%	0%	8%	6%	24%	14%	26%	27%
	Responding 3, 4 or 5	46%	57%	37%	0%	34%	46%	38%	40%	44%	49%
	Responding 1 or 2	29%	19%	45%	0%	58%	48%	38%	46%	30%	24%
Mean		3.77	4.10	3.13	0.00	2.52	2.83	3.61	3.05	3.77	4.03
Standard Deviation		2.00	1.85	2.03	0.00	1.69	1.59	2.09	1.90	2.00	1.89
% Responding		65%	86%	68%	0%	67%	58%	63%	44%	38%	32%
Q43. Apartment Environment - How satisfied are you with: Laundry room facilities		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	38%	20%	18%	35%	19%	18%	21%	24%	26%	24%
	(6) Moderately satisfied	29%	15%	17%	23%	29%	34%	29%	26%	28%	25%
	(5) Slightly satisfied	7%	22%	12%	13%	24%	21%	18%	17%	15%	16%
	(4) Neutral	17%	27%	13%	12%	18%	18%	14%	15%	13%	15%
	(3) Slightly dissatisfied	5%	15%	15%	6%	8%	6%	9%	9%	8%	9%
	(2) Moderately dissatisfied	1%	2%	12%	3%	1%	2%	4%	4%	5%	5%
	(1) Very dissatisfied	3%	0%	14%	7%	1%	2%	5%	6%	5%	5%
Combined Response Key	Responding 6 or 7	67%	34%	35%	58%	48%	52%	51%	50%	54%	49%
	Responding 3, 4 or 5	29%	63%	40%	32%	50%	44%	40%	40%	37%	40%
	Responding 1 or 2	4%	2%	25%	10%	2%	4%	9%	10%	9%	10%
Mean		5.65	4.90	4.20	5.31	5.25	5.26	5.10	5.06	5.16	5.04
Standard Deviation		1.51	1.41	2.06	1.82	1.32	1.38	1.66	1.73	1.71	1.74
% Responding		83%	84%	81%	83%	95%	80%	94%	85%	91%	89%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 6: Satisfaction: Services and Facilities Provided

Q44. Apartment Environment - How satisfied are you with: Common areas (i.e. lounges, study rooms, etc.)		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	22%	21%	18%	23%	18%	10%	11%	17%	22%	17%
	(6) Moderately satisfied	20%	10%	14%	25%	31%	22%	18%	22%	25%	22%
	(5) Slightly satisfied	10%	12%	11%	16%	22%	22%	18%	17%	17%	16%
	(4) Neutral	30%	43%	35%	23%	16%	27%	25%	25%	21%	28%
	(3) Slightly dissatisfied	10%	10%	9%	5%	7%	10%	7%	8%	8%	7%
	(2) Moderately dissatisfied	3%	5%	5%	3%	4%	5%	6%	4%	3%	4%
	(1) Very dissatisfied	5%	0%	8%	4%	3%	4%	15%	6%	4%	5%
Combined Response Key	Responding 6 or 7	43%	31%	32%	48%	49%	32%	29%	40%	47%	39%
	Responding 3, 4 or 5	50%	64%	55%	44%	45%	60%	50%	50%	46%	51%
	Responding 1 or 2	8%	5%	14%	7%	7%	8%	21%	10%	7%	10%
Mean		4.87	4.76	4.48	5.11	5.14	4.65	4.24	4.80	5.05	4.78
Standard Deviation		1.68	1.46	1.76	1.60	1.50	1.48	1.87	1.65	1.62	1.64
% Responding		70%	86%	70%	70%	92%	80%	68%	75%	73%	73%
Q45. Apartment Environment - How satisfied are you with: Cable TV services		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	39%	42%	45%	33%	25%	25%	21%	31%	38%	32%
	(6) Moderately satisfied	28%	19%	27%	27%	37%	33%	15%	28%	26%	26%
	(5) Slightly satisfied	9%	9%	11%	14%	14%	17%	18%	14%	12%	14%
	(4) Neutral	10%	23%	11%	14%	13%	15%	23%	15%	12%	16%
	(3) Slightly dissatisfied	8%	5%	2%	4%	6%	5%	7%	5%	6%	5%
	(2) Moderately dissatisfied	3%	0%	1%	3%	2%	3%	7%	3%	3%	3%
	(1) Very dissatisfied	2%	2%	3%	5%	2%	2%	10%	4%	3%	4%
Combined Response Key	Responding 6 or 7	68%	60%	72%	60%	62%	58%	36%	60%	64%	58%
	Responding 3, 4 or 5	27%	37%	24%	32%	33%	37%	47%	33%	30%	35%
	Responding 1 or 2	5%	2%	4%	8%	4%	5%	16%	7%	6%	7%
Mean		5.62	5.60	5.86	5.41	5.47	5.42	4.61	5.42	5.58	5.40
Standard Deviation		1.59	1.51	1.46	1.68	1.45	1.45	1.88	1.62	1.58	1.62
% Responding		91%	88%	85%	82%	99%	78%	74%	84%	91%	85%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 6: Satisfaction: Services and Facilities Provided

Q60. Apartment Environment - How satisfied are you with: Availability of parking		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	25%	29%	25%	17%	10%	6%	23%	17%	15%	20%
	(6) Moderately satisfied	24%	17%	15%	18%	16%	16%	19%	17%	14%	17%
	(5) Slightly satisfied	15%	7%	11%	15%	16%	16%	17%	15%	12%	12%
	(4) Neutral	11%	14%	9%	14%	16%	22%	16%	15%	18%	18%
	(3) Slightly dissatisfied	9%	19%	11%	13%	12%	20%	7%	13%	14%	11%
	(2) Moderately dissatisfied	7%	7%	9%	8%	12%	12%	7%	9%	12%	8%
	(1) Very dissatisfied	8%	7%	21%	15%	18%	8%	11%	15%	15%	14%
Combined Response Key	Responding 6 or 7	49%	45%	39%	35%	26%	22%	43%	34%	29%	37%
	Responding 3, 4 or 5	35%	40%	31%	42%	44%	58%	39%	42%	44%	41%
	Responding 1 or 2	16%	14%	30%	23%	30%	20%	18%	24%	27%	22%
Mean		4.90	4.71	4.22	4.29	3.87	3.99	4.71	4.23	4.01	4.37
Standard Deviation		1.93	1.98	2.28	2.04	1.97	1.66	1.97	2.03	2.00	2.03
% Responding		91%	86%	85%	95%	93%	71%	87%	87%	82%	85%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 6. Satisfaction: Services and Facilities Provided (*Not a predictor*)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	76	36%	4.98	42%	4.49	34%	4.82	44%	4.78
Female	132	63%	5.08	58%	4.51	66%	4.76	56%	4.76
Other	1	0%	NR	0%	5.07	0%	4.64	0%	4.57
Statistical Test of Means									
Male	76	34%	4.98	38%	4.49	32%	4.82	41%	4.78
Female	132	59%	5.08	53%	4.51	61%	4.76	52%	4.76
Statistical Difference			ND		ND		ND		ND

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	19	9%	5.14	10%	4.64	12%	4.67	5%	4.88
Native American/Alaska Native/Inuit	2	1%	5.10	0%	3.29	1%	4.50	1%	4.70
Asian/Middle Eastern/Pacific Islander	28	13%	4.70	20%	4.74	9%	4.53	29%	4.81
Spanish/Hispanic/Latino(a)	4	2%	3.88	2%	4.58	5%	4.52	5%	4.91
White/Caucasian	154	73%	5.08	65%	4.44	69%	4.84	54%	4.74
Multiracial	2	1%	5.71	2%	4.53	2%	4.93	3%	4.70
Other	2	1%	6.43	1%	3.89	2%	4.84	3%	4.63
Statistical Test of Means									
White American residents	154	68%	5.08	59%	4.44	63%	4.84	50%	4.74
All other residents	57	25%	4.90	32%	4.65	29%	4.64	43%	4.81
Statistical Difference			ND		**		**		***

Are you a citizen of the country where this institution is located?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	171	83%	5.11	81%	4.45	91%	4.77	74%	4.73
No	36	17%	4.63	19%	4.75	9%	4.84	26%	4.89
Statistical Test of Means									
Yes, a citizen	171	78%	5.11	74%	4.45	84%	4.77	69%	4.73
No, not a citizen	36	16%	4.63	18%	4.75	9%	4.84	24%	4.89
Statistical Difference			*		***		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 6. Satisfaction: Services and Facilities Provided (*Not a predictor*)**

Age	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Under 19 years old	5	2%	4.77	1%	4.20	3%	4.41	2%	4.71
19 or 20 years old	55	26%	4.96	48%	4.36	49%	4.77	30%	4.70
21 or 22 years old	72	34%	5.20	31%	4.49	36%	4.78	32%	4.69
23 or 24 years old	28	13%	4.92	6%	4.63	6%	4.88	11%	4.80
25 to 30 years old	36	17%	5.16	9%	4.81	4%	5.08	15%	4.92
31 to 35 years old	6	3%	4.76	3%	5.00	1%	4.35	5%	4.97
36 to 40 years old	1	0%	NR	1%	5.99	0%	4.84	2%	5.12
40 or over	8	4%	4.39	1%	5.49	1%	4.30	2%	5.00
Statistical Test of Means									
22 years or younger	132	59%	5.08	72%	4.41	82%	4.76	60%	4.70
23 years old or older	79	35%	4.95	19%	4.89	10%	4.86	34%	4.90
Statistical Difference			ND		***		ND		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	10	5%	5.25	2%	5.38	7%	4.42	4%	4.74
Sophomore	35	17%	4.99	38%	4.36	23%	4.86	19%	4.70
Junior	53	25%	5.07	26%	4.51	36%	4.75	26%	4.70
Senior	64	30%	5.13	19%	4.45	26%	4.81	24%	4.67
Graduate/Professional Student	49	23%	4.84	14%	4.86	6%	4.88	26%	4.95
Non-Degree or Other	0	0%	NR	1%	5.09	1%	4.78	2%	5.13
Statistical Test of Means									
Undergraduate students	162	72%	5.09	78%	4.45	86%	4.77	67%	4.69
Graduate students, Non-student staff/faculty, other	49	22%	4.84	13%	4.87	6%	4.86	26%	4.96
Statistical Difference			ND		***		ND		***

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	28	14%	5.01	10%	4.75	8%	4.70	13%	4.84
No	179	86%	5.03	90%	4.49	92%	4.78	87%	4.76
Statistical Test of Means									
Yes	28	13%	5.01	9%	4.75	7%	4.70	12%	4.84
No	179	81%	5.03	82%	4.49	85%	4.78	81%	4.76
Statistical Difference			ND		*		ND		**

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 6. Satisfaction: Services and Facilities Provided (*Not a predictor*)**

Number of Semesters/Quarters in Apartments	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters or less than 3 quarters	43	20%	5.20	27%	4.55	37%	4.89	35%	4.81
2 to 4 semesters or 3 to 6 quarters	123	58%	4.97	57%	4.50	46%	4.75	43%	4.75
5 to 6 semesters or 7 to 9 quarters	29	14%	4.83	8%	4.59	11%	4.56	12%	4.75
7 to 8 semesters or 10 to 12 quarters	14	7%	5.26	5%	4.18	5%	4.64	5%	4.68
9 to 10 semesters or 13 to 14 quarters	1	0%	NR	2%	4.37	0%	4.86	2%	4.73
More than 10 semesters or more than 14 quarters	1	0%	NR	1%	5.28	0%	3.78	2%	4.86
Statistical Test of Means									
Less than 2 semesters OR less than 3 quarters	43	19%	5.20	25%	4.55	34%	4.89	33%	4.81
2 to 4 semesters OR 3 to 6 quarters or more	168	75%	4.99	66%	4.50	58%	4.70	61%	4.75
Statistical Difference			ND		ND		**		**

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	3	1%	5.41	1%	4.31	2%	4.53	2%	4.66
2.25 to 2.49	4	2%	4.59	3%	4.77	3%	4.38	3%	4.74
2.50 to 2.74	16	8%	5.05	5%	4.36	6%	4.62	6%	4.63
2.75 to 2.99	23	11%	4.96	11%	4.50	12%	4.81	10%	4.63
3.00 to 3.24	27	13%	5.08	19%	4.55	18%	4.80	16%	4.72
3.25 to 3.49	34	16%	5.02	19%	4.28	18%	4.66	15%	4.72
3.50 to 3.74	49	23%	4.99	20%	4.52	21%	4.88	18%	4.80
3.75 to 4.00	51	24%	5.14	21%	4.62	21%	4.82	24%	4.86
Other than a 4.0 scale	2	1%	3.50	1%	5.01	1%	4.78	5%	4.97
Statistical Test of Means									
Below 3.00 G.P.A.	46	21%	4.99	19%	4.49	21%	4.68	21%	4.65
3.00 G.P.A. and higher	161	73%	5.06	72%	4.50	72%	4.80	73%	4.78
Statistical Difference			ND		ND		ND		***

Average number of hours studied per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
0-5	20	10%	5.04	7%	4.18	12%	4.73	7%	4.62
6-10	52	25%	5.27	23%	4.50	26%	4.77	19%	4.73
11-15	50	24%	4.76	24%	4.47	25%	4.82	20%	4.74
16-20	40	19%	5.18	22%	4.48	19%	4.80	20%	4.80
21-25	25	12%	4.65	12%	4.79	9%	4.66	12%	4.86
26-30	8	4%	5.58	7%	4.60	5%	4.89	8%	4.80
31 or more	13	6%	5.24	6%	4.68	5%	4.68	14%	4.81
Statistical Test of Means									
Less than 10 hours per week	72	32%	5.21	27%	4.42	35%	4.76	25%	4.70
11 or more hours per week	136	61%	4.96	64%	4.55	57%	4.79	69%	4.80
Statistical Difference			ND		ND		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 6. Satisfaction: Services and Facilities Provided (*Not a predictor*)**

Average number of hours worked at a paying job per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	78	37%	5.28	48%	4.56	35%	4.67	42%	4.76
1-10	33	16%	4.81	16%	4.47	21%	4.89	18%	4.76
11-20	63	30%	4.93	24%	4.37	31%	4.78	25%	4.77
21-30	23	11%	4.87	7%	4.51	9%	4.96	8%	4.79
31-40	10	5%	5.28	4%	4.95	3%	4.68	4%	4.81
more than 40	3	1%	4.76	1%	4.22	1%	4.48	3%	4.86
Statistical Test of Means									
Do not work	78	35%	5.28	43%	4.56	32%	4.67	40%	4.76
Work at least 1 hour per week	132	59%	4.91	48%	4.47	60%	4.83	54%	4.78
Statistical Difference			*		ND		*		ND

Type of Apartment Currently Residing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Efficiency/Studio	22	10%	4.86	3%	4.62	5%	4.95	4%	4.60
1 bedroom	28	13%	4.69	7%	4.41	11%	4.49	11%	4.77
2 bedroom	127	60%	5.09	47%	4.64	24%	4.77	47%	4.79
3 bedroom	0	0%	NR	19%	4.34	14%	4.47	10%	4.68
4 bedroom	34	16%	5.19	24%	4.43	44%	4.94	28%	4.80
More than 4 bedrooms	0	0%	NR	1%	3.63	1%	4.17	1%	4.49
Statistical Test of Means									
2 bedroom apartment	127	56%	5.09	42%	4.64	23%	4.77	44%	4.79
All other apartment types	84	37%	4.94	49%	4.39	70%	4.78	50%	4.75
Statistical Difference			ND		***		ND		*

Did you choose your room/suite/apartment mates?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I live alone	45	22%	4.71	9%	5.05	6%	4.64	14%	4.82
Chose all	73	35%	5.06	57%	4.45	40%	4.88	41%	4.76
Chose some but not all	34	17%	5.10	19%	4.37	24%	4.70	17%	4.77
Chose none	54	26%	5.30	15%	4.58	30%	4.74	28%	4.76
Statistical Test of Means									
Chose some or all of the roommate(s)	107	62%	5.07	75%	4.43	63%	4.81	63%	4.76
Did not choose any roommate(s)	54	31%	5.30	15%	4.58	29%	4.74	30%	4.76
Statistical Difference			ND		ND		ND		ND

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 6. Satisfaction: Services and Facilities Provided (*Not a predictor*)

How many people live in your apartment (including yourself)?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	40	19%	4.97	8%	4.99	7%	4.76	13%	4.80
Two	133	64%	5.03	19%	4.50	23%	4.85	30%	4.80
Three	8	4%	4.82	21%	4.54	16%	4.53	16%	4.73
More than three	28	13%	5.24	52%	4.42	55%	4.82	40%	4.75
Statistical Test of Means									
Two or fewer	173	78%	5.01	24%	4.65	27%	4.83	41%	4.80
More than two	36	16%	5.14	67%	4.46	65%	4.75	53%	4.75
Statistical Difference			ND		*		ND		**

Household Status	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Single or divorced	184	87%	5.08	93%	4.46	97%	4.78	85%	4.75
Married/Life Partners, living together	22	10%	4.92	5%	5.22	3%	4.86	12%	4.93
Married/Life Partners, living apart	5	2%	3.51	2%	4.90	1%	4.19	3%	4.83
Statistical Test of Means									
Single or Divorced	184	82%	5.08	85%	4.46	89%	4.78	80%	4.75
Married/Life Partners	27	12%	4.66	7%	5.14	3%	4.69	14%	4.91
Statistical Difference			ND		***		ND		***

Number of Dependents Living in Apartment	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	193	91%	5.07	92%	4.47	95%	4.78	90%	4.75
One	16	8%	4.44	5%	4.82	3%	4.60	5%	4.91
Two	2	1%	6.29	2%	5.16	1%	4.88	3%	5.08
Three	0	0%	NR	1%	5.09	1%	4.96	1%	4.79
Four	0	0%	NR	0%	3.77	0%	5.13	0%	4.75
More than four	0	0%	NR	0%	4.65	0%	4.27	0%	4.71
Statistical Test of Means									
No dependents	193	86%	5.07	83%	4.47	88%	4.78	84%	4.75
1 or more dependents	18	8%	4.65	8%	4.89	4%	4.72	10%	4.94
Statistical Difference			ND		***		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 6. Satisfaction: Services and Facilities Provided (*Not a predictor*)**

What is your military status?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No previous or current military service	203	96%	5.02	97%	4.52	97%	4.77	96%	4.77
Previous military service, but no current military service	5	2%	5.59	1%	4.97	1%	4.80	3%	4.84
Current military service	3	1%	4.73	2%	3.96	2%	4.71	1%	4.45
Statistical Test of Means									
No military service	203	90%	5.02	88%	4.52	89%	4.77	90%	4.77
Past or current military service	8	4%	5.27	3%	4.33	3%	4.74	3%	4.72
Statistical Difference			ND		ND		ND		ND

Participate in programs/activities sponsored by apartment management	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	168	80%	5.00	56%	4.43	54%	4.73	59%	4.70
Sometimes	37	18%	5.05	36%	4.58	37%	4.82	34%	4.85
Often or very often	5	2%	5.48	7%	4.75	9%	4.81	7%	4.92
Statistical Test of Means									
Rarely or never participate	168	75%	5.00	51%	4.43	49%	4.73	55%	4.70
Participate sometimes or often	42	19%	5.10	40%	4.61	43%	4.82	39%	4.87
Statistical Difference			ND		*		ND		***

Enrollment Status Next Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Will enroll and plan to reside in on-campus apartments	115	56%	5.08	44%	4.65	56%	4.79	58%	4.87
Will enroll and do not plan to reside in on-campus apartments	47	23%	4.89	41%	4.33	22%	4.74	21%	4.57
No, will not enroll next year	45	22%	5.05	15%	4.53	22%	4.78	21%	4.73
Statistical Test of Means									
Will enroll and plan to reside in University apartments	115	71%	5.08	51%	4.65	71%	4.79	73%	4.87
Will enroll and do not plan to reside in University apartments	47	29%	4.89	48%	4.33	28%	4.74	27%	4.57
Statistical Difference			ND		***		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 6: Satisfaction: Services and Facilities Provided

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

This factor is not a predictor of Overall Program Effectiveness	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data										
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data			2007's Data		2006's Data		2005's Data			
									Mean	Difference		Mean	Difference		Mean	Difference		Mean	Difference
Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009																			
Factor 6: Satisfaction: Services and Facilities Provided	211	5.03	1.21	NA					5.27	-0.24	↓	NA		5.32	-0.29	↓	5.50	-0.47	↓
Q38. Apartment Environment - How satisfied are you with: Temperature regulation in your apartment	208	4.97	1.93	NA					5.12	-0.15	↓	NA		5.36	-0.39	↓	5.47	-0.50	↓
Q39. Apartment Environment - How satisfied are you with: Internet connectivity in your apartment	205	4.95	1.88	NA					5.16	-0.21	↓	NA		5.77	-0.82	↓	5.88	-0.93	↓
Q40. Apartment Environment - How satisfied are you with: Computer facilities (i.e. labs, email stations, printers, etc.) in your building/complex	146	3.77	2.00	NA					NA			NA		NA		NA			
Q43. Apartment Environment - How satisfied are you with: Laundry room facilities	187	5.65	1.51	NA					5.38	0.27	↑	NA		5.54	0.11	↑	5.53	0.12	↑
Q44. Apartment Environment - How satisfied are you with: Common areas (i.e. lounges, study rooms, etc.)	157	4.87	1.68	NA					5.33	-0.46	↓	NA		4.84	0.03		5.18	-0.31	↓
Q45. Apartment Environment - How satisfied are you with: Cable TV services	204	5.62	1.59	NA					5.61	0.01		NA		5.86	-0.24	↓	5.77	-0.15	↓
Q60. Apartment Environment - How satisfied are you with: Availability of parking	205	4.90	1.93	NA					4.97	-0.07		NA		4.61	0.29	↑	5.14	-0.24	↓

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Complex Analysis for Factor 6: Satisfaction: Services and Facilities Provided

Complex Descriptions	Complex Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q038. Apartment Environment - How satisfied are you with: Temperature regulation in your apartment	Q039. Apartment Environment - How satisfied are you with: Internet connectivity in your apartment	Q040. Apartment Environment - How satisfied are you with: Computer facilities (i.e. labs, email stations, printers, etc.) in	Q043. Apartment Environment - How satisfied are you with: Laundry room facilities	Q044. Apartment Environment - How satisfied are you with: Common areas (i.e. lounges, study rooms, etc.)	Q045. Apartment Environment - How satisfied are you with: Cable TV services	Q060. Apartment Environment - How satisfied are you with: Availability of parking
	Number Responding	Factor Mean	Standard Deviation	Rank										
Code 1: Buc Ridge	147	5.16	1.14	1	5.03	0.13	△	4.88	5.01	3.76	6.06	5.09	5.69	5.14
Code 2: Buc Village	56	4.83	1.21	2	5.03	-0.20	▽	5.30	4.91	3.97	4.84	4.26	5.40	4.43

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25

NOTE: Only Complexs with more than 1 respondent are reported.



Introduction to Factor 7

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Previous years' data is also reported. Arrows graphically indicate areas of most change and areas of least change.

Complex Analysis

Complexes are sorted by those that outperform the institution's aggregate factor mean down to those Complexes that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Complex level can be made. Number responding and standard deviation data is also provided.

Building Analysis

Buildings are sorted by those that outperform the institution's aggregate factor mean down to those Buildings that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

Factor and Question Analysis: Select 6 Comparison for Factor 7: Satisfaction: Activities

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

<i>This factor is not a predictor of Overall Program Effectiveness</i>	Your Data			Your Select 6 Data										Comparison to Select 6			
	N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	There are 6 institutions in this comparison group.		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7	
										Min	Max						
Data is sorted from highest question mean to lowest question mean.																	
Factor 7: Satisfaction: Activities	158	4.28	1.43	4.97	4.36	5.15	4.92	5.04	4.59	4.28	5.15	4.89	1.43	-0.61	▼	***	7
Q61. Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Social/educational/cultural programs	152	4.31	1.45	5.03	4.39	NR	4.91	5.04	4.75	4.31	5.04	4.79	1.36	-0.48	▼	***	6
Q62. Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Athletic/recreational activities	155	4.29	1.50	5.05	4.40	5.15	4.75	4.86	4.58	4.29	5.15	4.84	1.47	-0.55	▼	***	7
Q63. Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Variety of programs	153	4.27	1.44	5.03	4.30	NR	4.95	5.13	4.51	4.27	5.13	4.76	1.45	-0.49	▼	***	6
Q64. Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Quality of programs	153	4.20	1.47	4.97	4.31	NR	5.03	5.07	4.60	4.20	5.07	4.78	1.44	-0.58	▼	***	6

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

CSAR

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 7: Satisfaction: Activities

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

		Your Data			Carnegie Class Data and Comparisons There are 8 institutions in this Carnegie Class							All Institutions Data and Comparisons There are 82 total participating institutions						
		N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Stat Level	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Stat Level	Rank
							Min	Max						Min	Max			
Factor 7: Satisfaction: Activities		158	4.28	1.43	4.98	1.47	4.28	5.39	-0.70 ▼	***	8	4.74	1.48	4.09	5.39	-0.46 ▼	***	77
Q61.	Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Social/educational/cultural programs	152	4.31	1.45	4.64	1.54	4.31	4.89	-0.33 ▼	*	5	4.69	1.41	4.09	5.35	-0.38 ▼	***	38
Q62.	Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Athletic/recreational activities	155	4.29	1.50	4.93	1.55	4.17	5.39	-0.64 ▼	***	7	4.69	1.52	4.09	5.39	-0.40 ▼	**	74
Q63.	Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Variety of programs	153	4.27	1.44	4.64	1.53	4.27	4.76	-0.37 ▼	**	5	4.66	1.43	3.95	5.25	-0.39 ▼	**	38
Q64.	Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Quality of programs	153	4.20	1.47	4.64	1.54	4.20	4.74	-0.44 ▼	***	5	4.67	1.42	4.12	5.23	-0.47 ▼	***	40

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 7: Satisfaction: Activities

Q61. Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Social/educational/cultural programs		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	7%	19%	10%	0%	16%	14%	11%	13%	13%	13%
	(6) Moderately satisfied	19%	22%	14%	0%	17%	23%	20%	19%	19%	18%
	(5) Slightly satisfied	6%	5%	6%	0%	23%	22%	22%	18%	12%	14%
	(4) Neutral	52%	51%	57%	0%	33%	36%	34%	41%	42%	45%
	(3) Slightly dissatisfied	7%	3%	4%	0%	6%	1%	8%	5%	6%	5%
	(2) Moderately dissatisfied	3%	0%	3%	0%	2%	1%	3%	2%	4%	3%
	(1) Very dissatisfied	7%	0%	6%	0%	2%	1%	1%	2%	5%	3%
Combined Response Key	Responding 6 or 7	26%	41%	24%	0%	33%	38%	31%	32%	32%	31%
	Responding 3, 4 or 5	64%	59%	67%	0%	63%	60%	64%	63%	60%	63%
	Responding 1 or 2	10%	0%	8%	0%	4%	3%	5%	5%	9%	6%
Mean		4.31	5.03	4.39	0.00	4.91	5.04	4.75	4.79	4.59	4.69
Standard Deviation		1.45	1.26	1.43	0.00	1.36	1.24	1.34	1.36	1.53	1.41
% Responding		68%	76%	69%	0%	88%	72%	77%	51%	39%	33%
Q62. Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Athletic/recreational activities		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	8%	22%	11%	25%	13%	11%	10%	16%	19%	15%
	(6) Moderately satisfied	15%	19%	13%	23%	16%	20%	18%	19%	20%	18%
	(5) Slightly satisfied	10%	11%	6%	14%	24%	21%	20%	16%	15%	15%
	(4) Neutral	49%	43%	56%	28%	34%	41%	39%	38%	34%	38%
	(3) Slightly dissatisfied	6%	3%	4%	4%	7%	2%	5%	4%	5%	6%
	(2) Moderately dissatisfied	5%	3%	3%	3%	4%	2%	5%	3%	3%	4%
	(1) Very dissatisfied	7%	0%	6%	3%	2%	1%	4%	3%	4%	4%
Combined Response Key	Responding 6 or 7	23%	41%	25%	48%	29%	32%	28%	35%	39%	33%
	Responding 3, 4 or 5	65%	57%	67%	46%	66%	65%	63%	58%	54%	59%
	Responding 1 or 2	12%	3%	9%	6%	5%	3%	9%	6%	7%	8%
Mean		4.29	5.05	4.40	5.15	4.75	4.86	4.58	4.84	4.88	4.69
Standard Deviation		1.50	1.35	1.46	1.56	1.36	1.24	1.44	1.47	1.56	1.52
% Responding		69%	76%	68%	80%	85%	70%	70%	76%	80%	77%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 7: Satisfaction: Activities

Q63. Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Variety of programs		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	6%	22%	11%	0%	17%	17%	10%	14%	13%	13%
	(6) Moderately satisfied	16%	22%	10%	0%	22%	25%	14%	19%	18%	18%
	(5) Slightly satisfied	11%	5%	8%	0%	20%	21%	20%	17%	14%	15%
	(4) Neutral	51%	43%	54%	0%	30%	34%	39%	39%	39%	42%
	(3) Slightly dissatisfied	5%	5%	6%	0%	5%	1%	8%	5%	8%	6%
	(2) Moderately dissatisfied	4%	3%	6%	0%	4%	1%	6%	4%	4%	3%
	(1) Very dissatisfied	7%	0%	6%	0%	2%	1%	3%	3%	5%	3%
Combined Response Key	Responding 6 or 7	22%	43%	22%	0%	39%	42%	25%	33%	31%	30%
	Responding 3, 4 or 5	67%	54%	67%	0%	55%	55%	66%	60%	61%	63%
	Responding 1 or 2	11%	3%	11%	0%	6%	3%	9%	7%	9%	7%
Mean		4.27	5.03	4.30	0.00	4.95	5.13	4.51	4.76	4.59	4.65
Standard Deviation		1.44	1.40	1.48	0.00	1.44	1.28	1.43	1.45	1.52	1.43
% Responding		68%	76%	70%	0%	89%	72%	74%	51%	40%	34%
Q64. Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Quality of programs		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	7%	19%	11%	0%	18%	16%	10%	14%	13%	12%
	(6) Moderately satisfied	14%	22%	11%	0%	23%	23%	19%	19%	17%	18%
	(5) Slightly satisfied	10%	8%	7%	0%	18%	22%	20%	16%	15%	14%
	(4) Neutral	52%	46%	57%	0%	31%	34%	35%	40%	39%	44%
	(3) Slightly dissatisfied	6%	3%	5%	0%	4%	1%	6%	4%	7%	5%
	(2) Moderately dissatisfied	3%	0%	4%	0%	4%	1%	5%	3%	3%	3%
	(1) Very dissatisfied	8%	3%	6%	0%	1%	2%	4%	3%	6%	3%
Combined Response Key	Responding 6 or 7	20%	41%	22%	0%	41%	40%	30%	34%	30%	31%
	Responding 3, 4 or 5	68%	57%	68%	0%	54%	57%	61%	60%	61%	63%
	Responding 1 or 2	12%	3%	10%	0%	5%	3%	9%	7%	9%	6%
Mean		4.20	4.97	4.31	0.00	5.03	5.07	4.60	4.78	4.58	4.67
Standard Deviation		1.47	1.40	1.46	0.00	1.41	1.31	1.48	1.44	1.54	1.42
% Responding		68%	76%	69%	0%	88%	72%	74%	51%	39%	33%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 7. Satisfaction: Activities (Not a predictor)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	59	38%	4.36	41%	4.60	35%	4.46	44%	4.58
Female	97	62%	4.24	59%	4.85	65%	4.62	55%	4.70
Other	1	0%	NR	0%	3.00	0%	6.12	0%	4.06
Statistical Test of Means									
Male	59	27%	4.36	32%	4.60	28%	4.46	35%	4.58
Female	97	44%	4.24	45%	4.85	52%	4.62	43%	4.70
Statistical Difference			ND		**		ND		***

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	14	9%	4.23	11%	4.83	11%	4.26	6%	4.73
Native American/Alaska Native/Inuit	2	1%	5.88	0%	7.00	1%	4.64	1%	4.59
Asian/Middle Eastern/Pacific Islander	24	15%	4.38	21%	4.76	10%	4.75	31%	4.72
Spanish/Hispanic/Latino(a)	1	0%	NR	2%	4.87	5%	4.67	5%	4.66
White/Caucasian	115	73%	4.24	63%	4.75	69%	4.55	52%	4.62
Multiracial	0	0%	NR	2%	4.61	2%	4.86	3%	4.53
Other	2	1%	6.00	2%	4.22	2%	4.82	3%	4.35
Statistical Test of Means									
White American residents	115	51%	4.24	49%	4.75	55%	4.55	41%	4.62
All other residents	43	19%	4.40	29%	4.76	24%	4.57	37%	4.68
Statistical Difference			ND		ND		ND		**

Are you a citizen of the country where this institution is located?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	125	81%	4.27	80%	4.77	90%	4.53	72%	4.60
No	30	19%	4.27	20%	4.71	10%	4.90	28%	4.76
Statistical Test of Means									
Yes, a citizen	125	57%	4.27	62%	4.77	72%	4.53	56%	4.60
No, not a citizen	30	14%	4.27	15%	4.71	8%	4.90	22%	4.76
Statistical Difference			ND		ND		*		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 7. Satisfaction: Activities (Not a predictor)

Age	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Under 19 years old	3	2%	3.75	1%	4.86	3%	4.34	2%	4.49
19 or 20 years old	40	25%	4.02	49%	4.81	50%	4.60	30%	4.57
21 or 22 years old	55	35%	4.28	30%	4.65	35%	4.49	32%	4.61
23 or 24 years old	22	14%	4.23	6%	4.45	6%	4.54	11%	4.67
25 to 30 years old	27	17%	5.03	9%	4.70	4%	5.13	15%	4.76
31 to 35 years old	5	3%	3.90	3%	5.38	1%	3.58	6%	4.87
36 to 40 years old	1	0%	NR	1%	5.17	0%	5.38	2%	4.88
40 or over	5	3%	3.40	1%	4.88	1%	4.25	2%	4.64
Statistical Test of Means									
22 years or younger	98	44%	4.16	62%	4.75	71%	4.55	50%	4.59
23 years old or older	60	27%	4.48	16%	4.76	9%	4.67	28%	4.75
Statistical Difference			ND		ND		ND		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	6	4%	4.75	2%	5.28	8%	4.66	4%	4.55
Sophomore	26	16%	4.35	39%	4.85	24%	4.72	19%	4.65
Junior	41	26%	4.15	27%	4.61	36%	4.51	26%	4.52
Senior	47	30%	4.13	18%	4.71	26%	4.38	23%	4.59
Graduate/Professional Student	38	24%	4.49	14%	4.75	5%	4.73	26%	4.79
Non-Degree or Other	0	0%	NR	1%	5.00	1%	5.35	2%	4.86
Statistical Test of Means									
Undergraduate students	120	53%	4.21	66%	4.76	74%	4.54	56%	4.58
Graduate students, Non-student staff/faculty, other	38	17%	4.49	11%	4.76	5%	4.84	22%	4.79
Statistical Difference			ND		ND		ND		***

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	21	14%	4.13	9%	4.50	8%	4.45	14%	4.62
No	134	86%	4.35	91%	4.78	92%	4.58	86%	4.64
Statistical Test of Means									
Yes	21	10%	4.13	7%	4.50	6%	4.45	11%	4.62
No	134	61%	4.35	70%	4.78	74%	4.58	67%	4.64
Statistical Difference			ND		ND		ND		ND

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 7. Satisfaction: Activities (Not a predictor)

Number of Semesters/Quarters in Apartments	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters or less than 3 quarters	35	22%	4.34	26%	4.63	38%	4.66	35%	4.62
2 to 4 semesters or 3 to 6 quarters	91	58%	4.22	58%	4.84	45%	4.50	43%	4.64
5 to 6 semesters or 7 to 9 quarters	21	13%	4.20	8%	4.73	11%	4.43	13%	4.67
7 to 8 semesters or 10 to 12 quarters	10	6%	4.78	5%	4.49	5%	4.59	5%	4.74
9 to 10 semesters or 13 to 14 quarters	1	0%	NR	2%	4.53	0%	5.67	2%	4.86
More than 10 semesters or more than 14 quarters	0	0%	NR	1%	4.82	0%	3.38	2%	4.68
Statistical Test of Means									
Less than 2 semesters OR less than 3 quarters	35	16%	4.34	20%	4.63	30%	4.66	28%	4.62
2 to 4 semesters OR 3 to 6 quarters or more	123	55%	4.26	57%	4.79	49%	4.50	51%	4.66
Statistical Difference			ND		ND		ND		ND

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	2	1%	5.12	1%	4.65	2%	4.62	2%	4.55
2.25 to 2.49	4	3%	4.50	2%	5.15	3%	5.03	3%	4.63
2.50 to 2.74	12	8%	3.73	5%	4.60	5%	4.40	6%	4.54
2.75 to 2.99	14	9%	4.34	12%	4.70	11%	4.66	10%	4.59
3.00 to 3.24	19	12%	4.37	20%	4.85	18%	4.56	17%	4.63
3.25 to 3.49	26	17%	3.96	19%	4.53	18%	4.40	16%	4.58
3.50 to 3.74	40	25%	4.30	20%	4.92	21%	4.55	18%	4.69
3.75 to 4.00	38	24%	4.47	21%	4.70	20%	4.65	24%	4.68
Other than a 4.0 scale	2	1%	5.38	1%	5.28	1%	4.62	4%	4.69
Statistical Test of Means									
Below 3.00 G.P.A.	32	14%	4.18	15%	4.72	17%	4.64	18%	4.58
3.00 G.P.A. and higher	123	56%	4.29	62%	4.75	62%	4.54	61%	4.65
Statistical Difference			ND		ND		ND		*

Average number of hours studied per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
0-5	12	8%	4.98	7%	4.41	11%	4.69	7%	4.59
6-10	39	25%	4.34	23%	4.59	26%	4.57	19%	4.57
11-15	40	25%	4.14	23%	4.80	26%	4.42	20%	4.58
16-20	31	20%	3.94	22%	4.80	19%	4.50	20%	4.62
21-25	21	13%	4.43	12%	4.97	9%	4.55	12%	4.70
26-30	4	3%	4.25	8%	4.90	5%	4.98	8%	4.73
31 or more	10	6%	4.45	6%	5.02	5%	4.78	14%	4.78
Statistical Test of Means									
Less than 10 hours per week	51	23%	4.49	23%	4.55	29%	4.61	21%	4.58
11 or more hours per week	106	48%	4.17	54%	4.85	50%	4.53	58%	4.66
Statistical Difference			ND		***		ND		**

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 7. Satisfaction: Activities (Not a predictor)

Average number of hours worked at a paying job per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	58	37%	4.30	47%	4.81	34%	4.47	42%	4.59
1-10	24	15%	4.05	16%	4.85	22%	4.61	18%	4.64
11-20	51	32%	4.32	24%	4.64	31%	4.63	25%	4.70
21-30	16	10%	3.95	7%	4.79	9%	4.46	8%	4.69
31-40	7	4%	4.64	4%	4.75	3%	4.75	4%	4.75
more than 40	2	1%	6.75	1%	4.00	1%	4.95	3%	4.76
Statistical Test of Means									
Do not work	58	26%	4.30	37%	4.81	27%	4.47	33%	4.59
Work at least 1 hour per week	100	45%	4.27	41%	4.72	52%	4.61	45%	4.69
Statistical Difference			ND		ND		ND		***

Type of Apartment Currently Residing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Efficiency/Studio	18	11%	4.40	2%	4.31	5%	4.51	4%	4.54
1 bedroom	23	15%	4.84	7%	4.62	12%	4.63	11%	4.75
2 bedroom	93	59%	4.12	47%	4.73	23%	4.41	47%	4.67
3 bedroom	0	0%	NR	19%	4.84	14%	4.55	9%	4.70
4 bedroom	24	15%	4.29	24%	4.84	46%	4.65	28%	4.57
More than 4 bedrooms	0	0%	NR	1%	3.95	1%	3.30	1%	4.39
Statistical Test of Means									
2 bedroom apartment	93	41%	4.12	37%	4.73	18%	4.41	37%	4.67
All other apartment types	65	29%	4.52	41%	4.78	62%	4.60	42%	4.63
Statistical Difference			ND		ND		ND		ND

Did you choose your room/suite/apartment mates?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I live alone	34	22%	4.34	8%	4.72	6%	4.48	13%	4.75
Chose all	58	37%	4.22	58%	4.77	42%	4.62	41%	4.65
Chose some but not all	25	16%	4.02	20%	4.81	24%	4.41	18%	4.62
Chose none	39	25%	4.46	15%	4.63	29%	4.62	28%	4.60
Statistical Test of Means									
Chose some or all of the roommate(s)	83	48%	4.16	66%	4.78	56%	4.54	53%	4.64
Did not choose any roommate(s)	39	23%	4.46	12%	4.63	24%	4.62	25%	4.60
Statistical Difference			ND		ND		ND		ND

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 7. Satisfaction: Activities (Not a predictor)

How many people live in your apartment (including yourself)?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	32	21%	4.55	7%	4.53	6%	4.63	13%	4.69
Two	99	63%	4.14	18%	4.51	21%	4.37	29%	4.62
Three	4	3%	4.88	21%	4.66	17%	4.63	17%	4.70
More than three	21	13%	4.44	54%	4.89	56%	4.61	42%	4.63
Statistical Test of Means									
Two or fewer	131	59%	4.24	19%	4.52	22%	4.43	33%	4.64
More than two	25	11%	4.51	58%	4.83	58%	4.62	46%	4.65
Statistical Difference			ND		**		ND		ND

Household Status	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Single or divorced	139	88%	4.20	93%	4.73	97%	4.54	85%	4.60
Married/Life Partners, living together	16	10%	5.12	5%	5.25	2%	5.33	12%	4.95
Married/Life Partners, living apart	3	2%	3.58	2%	4.69	1%	4.38	3%	4.70
Statistical Test of Means									
Single or Divorced	139	62%	4.20	72%	4.73	77%	4.54	66%	4.60
Married/Life Partners	19	8%	4.88	5%	5.10	2%	5.08	12%	4.90
Statistical Difference			ND		*		*		***

Number of Dependents Living in Apartment	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	145	92%	4.27	92%	4.73	96%	4.53	89%	4.61
One	11	7%	3.95	5%	5.19	2%	4.92	6%	4.95
Two	2	1%	6.75	2%	4.43	1%	5.89	3%	4.96
Three	0	0%	NR	1%	5.26	1%	5.58	1%	4.95
Four	0	0%	NR	0%	4.17	0%	5.42	0%	4.94
More than four	0	0%	NR	0%	5.15	0%	4.58	0%	4.81
Statistical Test of Means									
No dependents	145	64%	4.27	71%	4.73	76%	4.53	70%	4.61
1 or more dependents	13	6%	4.38	7%	4.95	3%	5.22	9%	4.95
Statistical Difference			ND		ND		**		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 7. Satisfaction: Activities (Not a predictor)

What is your military status?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No previous or current military service	152	96%	4.27	97%	4.76	97%	4.59	96%	4.65
Previous military service, but no current military service	3	2%	4.17	1%	5.06	1%	3.75	3%	4.59
Current military service	3	2%	4.75	2%	4.52	3%	3.97	1%	4.40
Statistical Test of Means									
No military service	152	68%	4.27	75%	4.76	77%	4.59	75%	4.65
Past or current military service	6	3%	4.46	3%	4.71	3%	3.93	3%	4.53
Statistical Difference			ND		ND		*		ND

Participate in programs/activities sponsored by apartment management	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	120	76%	4.11	52%	4.36	49%	4.23	53%	4.31
Sometimes	33	21%	4.59	40%	5.05	41%	4.72	38%	4.92
Often or very often	5	3%	6.30	8%	5.73	11%	5.45	9%	5.53
Statistical Test of Means									
Rarely or never participate	120	54%	4.11	40%	4.36	39%	4.23	41%	4.31
Participate sometimes or often	38	17%	4.82	37%	5.16	41%	4.87	37%	5.03
Statistical Difference			**		***		***		***

Enrollment Status Next Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Will enroll and plan to reside in on-campus apartments	85	54%	4.30	43%	4.65	56%	4.71	59%	4.73
Will enroll and do not plan to reside in on-campus apartments	37	24%	4.36	43%	4.82	22%	4.36	21%	4.43
No, will not enroll next year	35	22%	4.13	14%	4.75	22%	4.40	20%	4.61
Statistical Test of Means									
Will enroll and plan to reside in University apartments	85	52%	4.30	44%	4.65	62%	4.71	62%	4.73
Will enroll and do not plan to reside in University apartments	37	23%	4.36	43%	4.82	25%	4.36	22%	4.43
Statistical Difference			ND		ND		**		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 7: Satisfaction: Activities

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data							
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data	
Factor 7: Satisfaction: Activities	158	4.28	1.43	NA					5.25	-0.97 ↓	NA		4.98	-0.70 ↓	5.18	-0.90 ↓
Q61. Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Social/educational/cultural programs	152	4.31	1.45	NA					NA		NA		NA		NA	
Q62. Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Athletic/recreational activities	155	4.29	1.50	NA					5.25	-0.96 ↓	NA		4.98	-0.69 ↓	5.18	-0.89 ↓
Q63. Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Variety of programs	153	4.27	1.44	NA					NA		NA		NA		NA	
Q64. Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Quality of programs	153	4.20	1.47	NA					NA		NA		NA		NA	

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Complex Analysis for Factor 7: Satisfaction: Activities

This factor is not a predictor of Overall Program Effectiveness

Complex Descriptions

Complex Descriptions	Complex Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q061. Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Q062. Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Q063. Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Variety of Q064. Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Quality of
	Number Responding	Factor Mean	Standard Deviation	Rank				
Code 2: Buc Village	43	4.66	1.37	1	4.28	0.38	▲	4.73 4.52 4.55 4.64
Code 1: Buc Ridge	109	4.20	1.41	2	4.28	-0.08		4.22 4.27 4.24 4.09

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25

NOTE: Only Complexs with more than 1 respondent are reported.



Introduction to Factor 8

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Previous years' data is also reported. Arrows graphically indicate areas of most change and areas of least change.

Complex Analysis

Complexes are sorted by those that outperform the institution's aggregate factor mean down to those Complexes that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Complex level can be made. Number responding and standard deviation data is also provided.

Building Analysis

Buildings are sorted by those that outperform the institution's aggregate factor mean down to those Buildings that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

East Tennessee State University

CSAR

Factor and Question Analysis: Select 6 Comparison for Factor 8: Satisfaction: Safety and Security

This factor is your 5th Predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

<i>This factor is your 5th Predictor of Overall Program Effectiveness</i>	Your Data			Your Select 6 Data										Comparison to Select 6			
				There are 6 institutions in this comparison group.													
	N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7	
Min										Max							
Data is sorted from highest question mean to lowest question mean.																	
Factor 8: Satisfaction: Safety and Security	209	5.47	1.39	6.01	5.29	5.60	5.73	5.84	5.86	5.29	6.01	5.65	1.22	-0.18	▼	*	6
Q57. Apartment Environment - How satisfied are you with: How safe you feel in your apartment	207	5.77	1.47	6.41	5.58	5.72	6.11	6.13	5.96	5.58	6.41	5.88	1.31	-0.11		ND	5
Q56. Apartment Environment - How satisfied are you with: Security of possessions in your apartment	204	5.63	1.51	6.26	5.58	5.56	6.05	5.81	5.77	5.56	6.26	5.73	1.38	-0.10		ND	5
Q58. Apartment Environment - How satisfied are you with: How safe you feel in your apartment building	207	5.63	1.55	6.31	5.53	5.53	5.98	6.11	6.02	5.53	6.31	5.78	1.36	-0.15		ND	5
Q59. Apartment Environment - How satisfied are you with: How safe you feel walking on campus at night	206	4.83	1.78	5.19	4.51	NR	4.78	5.35	5.72	4.51	5.72	5.07	1.73	-0.24		ND	4

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

CSAR

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 8: Satisfaction: Safety and Security

This factor is your 5th Predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

This factor is your 5th Predictor of Overall Program Effectiveness	Your Data			Carnegie Class Data and Comparisons There are 8 institutions in this Carnegie Class								All Institutions Data and Comparisons There are 82 total participating institutions							
	N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Stat Level	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Stat Level	Rank		
						Min	Max						Min	Max					
Data is sorted from highest question mean to lowest question mean.																			
Factor 8: Satisfaction: Safety and Security	209	5.47	1.39	5.84	1.14	5.47	6.01	-0.37	▼	***	8	5.59	1.32	4.11	6.27	-0.12	ND	62	
Q57. Apartment Environment - How satisfied are you with: How safe you feel in your apartment	207	5.77	1.47	6.05	1.20	5.71	6.32	-0.28	▼	**	7	5.77	1.40	4.32	6.42	0.00	ND	55	
Q56. Apartment Environment - How satisfied are you with: Security of possessions in your apartment	204	5.63	1.51	5.63	1.43	5.30	5.91	0.00		ND	5	5.49	1.52	4.18	6.26	0.14	ND	38	
Q58. Apartment Environment - How satisfied are you with: How safe you feel in your apartment building	207	5.63	1.55	6.06	1.21	5.63	6.29	-0.43	▼	***	8	5.71	1.44	3.82	6.35	-0.08	ND	60	
Q59. Apartment Environment - How satisfied are you with: How safe you feel walking on campus at night	206	4.83	1.78	5.42	1.55	4.83	5.54	-0.59	▼	***	5	5.12	1.69	3.98	6.09	-0.29	▼	*	33

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 8: Satisfaction: Safety and Security

Q56. Apartment Environment - How satisfied are you with: Security of possessions in your apartment		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	37%	57%	39%	30%	43%	37%	36%	36%	34%	32%
	(6) Moderately satisfied	29%	24%	25%	31%	33%	30%	32%	30%	29%	29%
	(5) Slightly satisfied	11%	7%	11%	19%	12%	18%	16%	16%	15%	16%
	(4) Neutral	14%	12%	13%	11%	9%	11%	11%	11%	14%	14%
	(3) Slightly dissatisfied	5%	0%	5%	4%	2%	3%	2%	3%	3%	5%
	(2) Moderately dissatisfied	1%	0%	2%	3%	0%	0%	2%	2%	2%	2%
	(1) Very dissatisfied	3%	0%	4%	2%	0%	1%	2%	2%	2%	3%
Combined Response Key	Responding 6 or 7	66%	81%	65%	61%	76%	67%	68%	66%	63%	60%
	Responding 3, 4 or 5	30%	19%	29%	35%	23%	31%	29%	30%	33%	35%
	Responding 1 or 2	4%	0%	6%	4%	0%	2%	4%	3%	4%	5%
Mean		5.63	6.26	5.58	5.56	6.05	5.81	5.77	5.73	5.63	5.50
Standard Deviation		1.51	1.02	1.64	1.41	1.10	1.25	1.35	1.38	1.43	1.52
% Responding		91%	86%	85%	98%	98%	81%	96%	92%	93%	94%
Q57. Apartment Environment - How satisfied are you with: How safe you feel in your apartment		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	42%	66%	41%	32%	45%	47%	42%	40%	46%	39%
	(6) Moderately satisfied	29%	17%	23%	36%	33%	32%	33%	32%	30%	30%
	(5) Slightly satisfied	10%	10%	12%	16%	13%	14%	12%	14%	11%	14%
	(4) Neutral	11%	7%	10%	10%	7%	5%	8%	8%	9%	10%
	(3) Slightly dissatisfied	5%	0%	5%	4%	2%	1%	2%	3%	2%	3%
	(2) Moderately dissatisfied	2%	0%	3%	2%	0%	0%	2%	1%	1%	2%
	(1) Very dissatisfied	2%	0%	4%	1%	0%	1%	1%	1%	1%	2%
Combined Response Key	Responding 6 or 7	71%	83%	65%	68%	78%	78%	75%	72%	76%	69%
	Responding 3, 4 or 5	26%	17%	28%	29%	21%	21%	23%	25%	22%	27%
	Responding 1 or 2	4%	0%	7%	3%	1%	1%	2%	3%	2%	4%
Mean		5.77	6.41	5.58	5.72	6.11	6.13	5.96	5.88	6.03	5.77
Standard Deviation		1.47	0.94	1.68	1.31	1.06	1.06	1.23	1.31	1.23	1.40
% Responding		92%	84%	86%	99%	99%	81%	96%	92%	93%	94%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 8: Satisfaction: Safety and Security

Q58. Apartment Environment - How satisfied are you with: How safe you feel in your apartment building		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	38%	64%	40%	29%	44%	46%	40%	38%	47%	38%
	(6) Moderately satisfied	29%	14%	21%	32%	29%	31%	36%	30%	29%	29%
	(5) Slightly satisfied	11%	12%	16%	19%	14%	14%	13%	16%	12%	14%
	(4) Neutral	11%	7%	10%	11%	9%	6%	8%	9%	8%	11%
	(3) Slightly dissatisfied	6%	2%	7%	6%	3%	1%	1%	4%	2%	4%
	(2) Moderately dissatisfied	3%	0%	3%	2%	1%	1%	0%	2%	1%	2%
	(1) Very dissatisfied	2%	0%	4%	2%	0%	1%	1%	2%	1%	2%
Combined Response Key	Responding 6 or 7	67%	79%	61%	60%	73%	77%	76%	68%	76%	67%
	Responding 3, 4 or 5	28%	21%	32%	35%	25%	21%	22%	29%	22%	29%
	Responding 1 or 2	5%	0%	7%	4%	1%	1%	1%	3%	2%	4%
Mean		5.63	6.31	5.53	5.53	5.98	6.11	6.02	5.78	6.02	5.71
Standard Deviation		1.55	1.08	1.67	1.42	1.19	1.09	1.10	1.36	1.25	1.44
% Responding		92%	86%	84%	99%	99%	81%	92%	92%	93%	93%
Q59. Apartment Environment - How satisfied are you with: How safe you feel walking on campus at night		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	21%	36%	19%	0%	18%	23%	36%	24%	29%	25%
	(6) Moderately satisfied	24%	19%	21%	0%	23%	33%	29%	26%	27%	26%
	(5) Slightly satisfied	15%	12%	13%	0%	21%	19%	17%	18%	17%	17%
	(4) Neutral	15%	12%	13%	0%	15%	12%	11%	13%	12%	13%
	(3) Slightly dissatisfied	13%	10%	13%	0%	10%	8%	4%	9%	8%	9%
	(2) Moderately dissatisfied	8%	7%	11%	0%	7%	4%	1%	6%	5%	6%
	(1) Very dissatisfied	5%	5%	9%	0%	6%	1%	2%	5%	2%	4%
Combined Response Key	Responding 6 or 7	45%	55%	40%	0%	41%	56%	65%	50%	56%	51%
	Responding 3, 4 or 5	42%	33%	40%	0%	46%	39%	32%	39%	37%	39%
	Responding 1 or 2	13%	12%	20%	0%	13%	5%	3%	11%	7%	10%
Mean		4.83	5.19	4.51	0.00	4.78	5.35	5.72	5.07	5.32	5.12
Standard Deviation		1.78	1.87	1.96	0.00	1.75	1.43	1.37	1.73	1.61	1.69
% Responding		92%	86%	86%	0%	99%	81%	97%	61%	46%	41%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 8. Satisfaction: Safety and Security (5th Predictor)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	74	36%	5.60	42%	5.79	34%	5.96	44%	5.77
Female	132	64%	5.41	58%	5.60	66%	5.67	56%	5.53
Other	1	0%	NR	0%	4.25	0%	4.62	0%	5.12
Statistical Test of Means									
Male	74	33%	5.60	38%	5.79	31%	5.96	41%	5.77
Female	132	59%	5.41	53%	5.60	61%	5.67	52%	5.53
Statistical Difference			ND		**		***		***

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	18	9%	5.35	10%	5.78	12%	5.60	5%	5.68
Native American/Alaska Native/Inuit	2	1%	6.12	0%	6.38	1%	4.96	1%	5.45
Asian/Middle Eastern/Pacific Islander	27	13%	5.79	20%	5.83	9%	5.67	29%	5.48
Spanish/Hispanic/Latino(a)	4	2%	6.00	2%	5.66	5%	6.01	5%	5.69
White/Caucasian	154	74%	5.39	65%	5.64	69%	5.78	54%	5.72
Multiracial	2	1%	6.12	2%	5.74	2%	6.08	3%	5.62
Other	2	1%	5.75	1%	4.73	2%	5.92	3%	5.40
Statistical Test of Means									
White American residents	154	68%	5.39	59%	5.64	63%	5.78	50%	5.72
All other residents	55	24%	5.68	32%	5.76	29%	5.74	43%	5.53
Statistical Difference			ND		ND		ND		***

Are you a citizen of the country where this institution is located?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	171	83%	5.46	81%	5.66	91%	5.75	74%	5.65
No	35	17%	5.52	19%	5.80	9%	5.85	26%	5.60
Statistical Test of Means									
Yes, a citizen	171	78%	5.46	73%	5.66	83%	5.75	69%	5.65
No, not a citizen	35	16%	5.52	18%	5.80	8%	5.85	24%	5.60
Statistical Difference			ND		ND		ND		*

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 8. Satisfaction: Safety and Security (5th Predictor)

Age	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Under 19 years old	5	2%	5.90	1%	5.40	3%	5.45	2%	5.47
19 or 20 years old	54	26%	5.44	48%	5.72	49%	5.82	30%	5.59
21 or 22 years old	72	34%	5.50	31%	5.55	36%	5.78	32%	5.58
23 or 24 years old	28	13%	5.05	6%	5.74	6%	5.55	11%	5.59
25 to 30 years old	35	17%	5.72	9%	5.74	4%	5.74	15%	5.72
31 to 35 years old	6	3%	5.50	3%	5.96	1%	5.07	5%	5.88
36 to 40 years old	1	0%	NR	1%	6.55	0%	5.50	2%	5.86
40 or over	8	4%	5.50	1%	5.47	1%	5.87	2%	5.91
Statistical Test of Means									
22 years or younger	131	58%	5.49	72%	5.65	81%	5.79	59%	5.58
23 years old or older	78	35%	5.42	19%	5.80	10%	5.62	34%	5.72
Statistical Difference			ND		ND		ND		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	10	5%	5.60	2%	6.15	7%	5.58	4%	5.61
Sophomore	34	16%	5.50	38%	5.73	23%	5.85	19%	5.57
Junior	53	25%	5.36	26%	5.62	36%	5.79	26%	5.56
Senior	64	31%	5.49	19%	5.48	26%	5.78	23%	5.59
Graduate/Professional Student	48	23%	5.51	14%	5.89	6%	5.55	26%	5.73
Non-Degree or Other	0	0%	NR	1%	5.47	1%	5.29	2%	5.94
Statistical Test of Means									
Undergraduate students	161	72%	5.45	78%	5.65	86%	5.78	67%	5.58
Graduate students, Non-student staff/faculty, other	48	21%	5.51	13%	5.87	6%	5.51	26%	5.75
Statistical Difference			ND		*		ND		***

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	28	14%	5.29	10%	5.69	8%	5.64	13%	5.59
No	177	86%	5.49	90%	5.68	92%	5.78	87%	5.63
Statistical Test of Means									
Yes	28	13%	5.29	9%	5.69	7%	5.64	12%	5.59
No	177	80%	5.49	82%	5.68	85%	5.78	81%	5.63
Statistical Difference			ND		ND		ND		ND

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 8. Satisfaction: Safety and Security (5th Predictor)

Number of Semesters/Quarters in Apartments	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters or less than 3 quarters	43	21%	5.49	27%	5.73	38%	5.88	35%	5.64
2 to 4 semesters or 3 to 6 quarters	121	58%	5.42	57%	5.72	46%	5.73	43%	5.65
5 to 6 semesters or 7 to 9 quarters	29	14%	5.42	8%	5.71	11%	5.59	12%	5.58
7 to 8 semesters or 10 to 12 quarters	14	7%	5.71	5%	5.22	5%	5.71	5%	5.57
9 to 10 semesters or 13 to 14 quarters	1	0%	NR	2%	5.21	0%	6.17	2%	5.49
More than 10 semesters or more than 14 quarters	1	0%	NR	1%	5.08	0%	4.58	2%	5.69
Statistical Test of Means									
Less than 2 semesters OR less than 3 quarters	43	19%	5.49	25%	5.73	34%	5.88	33%	5.64
2 to 4 semesters OR 3 to 6 quarters or more	166	74%	5.46	66%	5.66	57%	5.70	60%	5.63
Statistical Difference			ND		ND		*		ND

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	3	1%	6.33	1%	5.38	2%	5.60	2%	5.39
2.25 to 2.49	4	2%	5.12	2%	6.01	3%	5.38	3%	5.49
2.50 to 2.74	15	7%	5.48	5%	5.80	6%	5.71	6%	5.46
2.75 to 2.99	23	11%	5.53	11%	5.63	12%	5.82	10%	5.49
3.00 to 3.24	27	13%	5.23	19%	5.73	18%	5.74	16%	5.60
3.25 to 3.49	34	16%	5.48	19%	5.53	18%	5.70	15%	5.57
3.50 to 3.74	49	24%	5.48	20%	5.70	21%	5.77	18%	5.67
3.75 to 4.00	50	24%	5.48	21%	5.71	20%	5.87	24%	5.73
Other than a 4.0 scale	2	1%	5.12	1%	5.84	1%	6.19	5%	5.85
Statistical Test of Means									
Below 3.00 G.P.A.	45	20%	5.53	19%	5.70	20%	5.72	21%	5.47
3.00 G.P.A. and higher	160	72%	5.44	72%	5.67	72%	5.77	73%	5.65
Statistical Difference			ND		ND		ND		***

Average number of hours studied per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
0-5	20	10%	5.94	7%	5.55	12%	5.91	7%	5.55
6-10	52	25%	5.78	23%	5.66	26%	5.77	19%	5.58
11-15	49	24%	5.24	24%	5.60	25%	5.76	20%	5.61
16-20	40	19%	5.52	22%	5.64	19%	5.78	20%	5.62
21-25	24	12%	5.12	12%	5.95	9%	5.62	12%	5.74
26-30	8	4%	5.69	7%	5.85	5%	6.00	8%	5.66
31 or more	13	6%	4.89	6%	5.76	5%	5.38	15%	5.66
Statistical Test of Means									
Less than 10 hours per week	72	32%	5.83	27%	5.63	35%	5.81	24%	5.57
11 or more hours per week	134	60%	5.30	64%	5.71	57%	5.74	69%	5.65
Statistical Difference			**		ND		ND		**

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 8. Satisfaction: Safety and Security (5th Predictor)

Average number of hours worked at a paying job per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	77	37%	5.68	47%	5.76	35%	5.70	42%	5.61
1-10	33	16%	5.17	16%	5.66	21%	5.82	18%	5.66
11-20	63	30%	5.40	24%	5.55	31%	5.80	25%	5.62
21-30	22	11%	5.38	7%	5.66	9%	5.90	8%	5.64
31-40	10	5%	5.88	4%	5.74	3%	5.75	4%	5.67
more than 40	3	1%	5.33	1%	5.62	1%	5.29	3%	5.78
Statistical Test of Means									
Do not work	77	34%	5.68	43%	5.76	32%	5.70	40%	5.61
Work at least 1 hour per week	131	58%	5.37	48%	5.61	60%	5.81	54%	5.65
Statistical Difference			ND		*		ND		*

Type of Apartment Currently Residing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Efficiency/Studio	21	10%	4.79	3%	6.05	5%	5.42	4%	5.49
1 bedroom	28	13%	5.51	7%	5.81	11%	5.65	11%	5.67
2 bedroom	126	60%	5.51	46%	5.67	24%	5.66	47%	5.60
3 bedroom	0	0%	NR	19%	5.65	14%	5.88	10%	5.74
4 bedroom	34	16%	5.69	24%	5.68	44%	5.87	28%	5.68
More than 4 bedrooms	0	0%	NR	1%	5.33	1%	4.88	1%	5.01
Statistical Test of Means									
2 bedroom apartment	126	56%	5.51	42%	5.67	22%	5.66	44%	5.60
All other apartment types	83	37%	5.40	49%	5.70	69%	5.80	50%	5.66
Statistical Difference			ND		ND		ND		**

Did you choose your room/suite/apartment mates?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I live alone	44	22%	5.07	9%	5.97	6%	5.34	14%	5.69
Chose all	72	35%	5.41	57%	5.69	40%	5.86	41%	5.69
Chose some but not all	34	17%	5.42	19%	5.53	24%	5.68	17%	5.54
Chose none	54	26%	5.93	15%	5.70	30%	5.80	28%	5.57
Statistical Test of Means									
Chose some or all of the roommate(s)	106	61%	5.41	75%	5.65	63%	5.79	63%	5.65
Did not choose any roommate(s)	54	31%	5.93	15%	5.70	29%	5.80	30%	5.57
Statistical Difference			*		ND		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 8. Satisfaction: Safety and Security (5th Predictor)

How many people live in your apartment (including yourself)?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	40	19%	5.31	8%	5.89	6%	5.52	13%	5.66
Two	131	63%	5.49	19%	5.55	22%	5.62	30%	5.63
Three	8	4%	5.41	21%	5.65	16%	5.71	16%	5.63
More than three	28	14%	5.66	52%	5.70	55%	5.88	40%	5.63
Statistical Test of Means									
Two or fewer	171	77%	5.45	24%	5.65	27%	5.60	40%	5.64
More than two	36	16%	5.60	66%	5.69	65%	5.84	53%	5.63
Statistical Difference			ND		ND		**		ND

Household Status	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Single or divorced	183	88%	5.51	93%	5.69	97%	5.78	85%	5.61
Married/Life Partners, living together	21	10%	5.32	5%	5.61	2%	5.34	12%	5.74
Married/Life Partners, living apart	5	2%	4.30	2%	5.26	1%	5.15	3%	5.72
Statistical Test of Means									
Single or Divorced	183	81%	5.51	84%	5.69	89%	5.78	79%	5.61
Married/Life Partners	26	12%	5.12	7%	5.53	3%	5.29	14%	5.74
Statistical Difference			ND		ND		*		***

Number of Dependents Living in Apartment	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	192	92%	5.52	92%	5.71	95%	5.78	90%	5.63
One	15	7%	4.65	5%	5.26	3%	5.34	5%	5.68
Two	2	1%	6.00	2%	5.66	1%	5.64	3%	5.70
Three	0	0%	NR	1%	5.08	1%	5.65	1%	5.50
Four	0	0%	NR	0%	4.75	0%	6.33	0%	5.49
More than four	0	0%	NR	0%	5.10	0%	5.25	0%	5.47
Statistical Test of Means									
No dependents	192	85%	5.52	83%	5.71	87%	5.78	84%	5.63
1 or more dependents	17	8%	4.81	8%	5.32	4%	5.49	10%	5.65
Statistical Difference			*		**		ND		ND

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 8. Satisfaction: Safety and Security (5th Predictor)

What is your military status?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No previous or current military service	201	96%	5.46	97%	5.69	97%	5.77	96%	5.63
Previous military service, but no current military service	5	2%	5.95	1%	5.68	1%	5.78	3%	5.67
Current military service	3	1%	5.08	2%	5.29	2%	5.62	1%	5.53
Statistical Test of Means									
No military service	201	89%	5.46	88%	5.69	89%	5.77	90%	5.63
Past or current military service	8	4%	5.62	3%	5.43	3%	5.67	3%	5.63
Statistical Difference			ND		ND		ND		ND

Participate in programs/activities sponsored by apartment management	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	167	80%	5.43	57%	5.57	54%	5.68	59%	5.58
Sometimes	36	17%	5.52	36%	5.78	37%	5.81	34%	5.70
Often or very often	5	2%	6.20	7%	6.08	9%	6.08	7%	5.74
Statistical Test of Means									
Rarely or never participate	167	75%	5.43	51%	5.57	49%	5.68	55%	5.58
Participate sometimes or often	41	18%	5.60	39%	5.83	43%	5.86	39%	5.71
Statistical Difference			ND		***		**		***

Enrollment Status Next Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Will enroll and plan to reside in on-campus apartments	114	56%	5.47	44%	5.68	56%	5.82	58%	5.68
Will enroll and do not plan to reside in on-campus apartments	47	23%	5.23	41%	5.68	22%	5.67	21%	5.54
No, will not enroll next year	44	21%	5.66	15%	5.63	22%	5.77	21%	5.64
Statistical Test of Means									
Will enroll and plan to reside in University apartments	114	70%	5.47	51%	5.68	71%	5.82	72%	5.68
Will enroll and do not plan to reside in University apartments	47	29%	5.23	48%	5.68	28%	5.67	27%	5.54
Statistical Difference			ND		ND		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 8: Satisfaction: Safety and Security

This factor is your 5th Predictor of Overall Program Effectiveness

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

This factor is your 5th Predictor of Overall Program Effectiveness	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data										
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data				
									Mean	Difference	Mean	Difference	Mean	Difference	Mean	Difference			
Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009																			
Factor 8: Satisfaction: Safety and Security	209	5.47	1.39	NA					5.41	0.06	NA		5.19	0.28	↑	5.75	-0.28	↓	
Q56. Apartment Environment - How satisfied are you with: Security of possessions in your apartment	204	5.63	1.51	NA					5.39	0.24	↑	NA		5.26	0.37	↑	5.76	-0.13	↓
Q57. Apartment Environment - How satisfied are you with: How safe you feel in your apartment	207	5.77	1.47	NA					5.45	0.32	↑	NA		5.24	0.53	↑	5.77	0.00	
Q58. Apartment Environment - How satisfied are you with: How safe you feel in your apartment building	207	5.63	1.55	NA					5.40	0.23	↑	NA		5.07	0.56	↑	5.73	-0.10	↓
Q59. Apartment Environment - How satisfied are you with: How safe you feel walking on campus at night	206	4.83	1.78	NA					NA		NA		NA		NA		NA		

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Complex Analysis for Factor 8: Satisfaction: Safety and Security

This factor is your 5th Predictor of Overall Program Effectiveness

Complex Descriptions

Complex Descriptions	Complex Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q056. Apartment Environment - How satisfied are you with: Security of possessions in your apartment	Q057. Apartment Environment - How satisfied are you with: How safe you feel in your apartment	Q058. Apartment Environment - How satisfied are you with: How safe you feel in your apartment building	Q059. Apartment Environment - How satisfied are you with: How safe you feel walking on campus at night
	Number Responding	Factor Mean	Standard Deviation	Rank							
Code 1: Buc Ridge	146	5.61	1.20	1	5.47	0.14	△	5.79	5.97	5.79	4.90
Code 2: Buc Village	55	5.26	1.62	2	5.47	-0.21	▽	5.38	5.47	5.42	4.76

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25

NOTE: Only Complexs with more than 1 respondent are reported.



Introduction to Factor 9

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Previous years' data is also reported. Arrows graphically indicate areas of most change and areas of least change.

Complex Analysis

Complexes are sorted by those that outperform the institution's aggregate factor mean down to those Complexes that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Complex level can be made. Number responding and standard deviation data is also provided.

Building Analysis

Buildings are sorted by those that outperform the institution's aggregate factor mean down to those Buildings that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

East Tennessee State University

CSAR

Factor and Question Analysis: Select 6 Comparison for Factor 9: Climate: Fellow Residents are Tolerant

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

	Your Data			Your Select 6 Data										Comparison to Select 6		
				There are 6 institutions in this comparison group.												
	N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7
										Min	Max					
Factor 9: Climate: Fellow Residents are Tolerant	181	5.61	1.28	5.85	5.31	5.55	5.98	5.91	5.56	5.31	5.98	5.65	1.31	-0.04	ND	4
Q66. Climate - To what extent do your fellow residents respect people of differing: Gender	180	5.77	1.21	6.02	5.49	5.62	6.11	5.97	5.68	5.49	6.11	5.76	1.34	0.01	ND	4
Q67. Climate - To what extent do your fellow residents respect people of differing: Religious beliefs	174	5.68	1.30	5.82	5.36	NR	6.02	5.97	5.64	5.36	6.02	5.76	1.37	-0.08	ND	4
Q68. Climate - To what extent do your fellow residents respect people of differing: Political views	174	5.66	1.32	5.79	5.35	NR	5.84	5.91	5.44	5.35	5.91	5.66	1.39	0.00	ND	4
Q69. Climate - To what extent do your fellow residents respect people of differing: Sexual orientations	172	5.54	1.41	5.75	5.10	5.49	5.92	5.83	5.42	5.10	5.92	5.56	1.46	-0.02	ND	4
Q65. Climate - To what extent do your fellow residents respect people of differing: Races / ethnicities	181	5.51	1.48	5.75	5.28	5.52	6.00	5.91	5.59	5.28	6.00	5.64	1.44	-0.13	ND	6

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

CSAR

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 9: Climate: Fellow Residents are Tolerant

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

This factor is not a predictor of Overall Program Effectiveness		Your Data			Carnegie Class Data and Comparisons There are 8 institutions in this Carnegie Class						All Institutions Data and Comparisons There are 82 total participating institutions							
		Data is sorted from highest question mean to lowest question mean.																
N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Stat Level	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Stat Level	Rank		
Min	Max	Min	Max															
Factor 9: Climate: Fellow Residents are Tolerant		181	5.61	1.28	5.69	1.32	5.59	5.87	-0.08	ND	7	5.53	1.38	5.00	6.22	0.08	ND	34
Q66.	Climate - To what extent do your fellow residents respect people of differing: Gender	180	5.77	1.21	5.82	1.31	5.68	6.11	-0.05	ND	6	5.62	1.39	5.08	6.23	0.15	ND	30
Q67.	Climate - To what extent do your fellow residents respect people of differing: Religious beliefs	174	5.68	1.30	5.86	1.29	5.68	5.92	-0.18	ND	5	5.68	1.37	5.13	6.21	0.00	ND	22
Q68.	Climate - To what extent do your fellow residents respect people of differing: Political views	174	5.66	1.32	5.70	1.37	5.53	5.80	-0.04	ND	4	5.60	1.39	5.08	6.17	0.06	ND	17
Q69.	Climate - To what extent do your fellow residents respect people of differing: Sexual orientations	172	5.54	1.41	5.61	1.45	5.49	5.82	-0.07	ND	6	5.46	1.48	4.95	6.25	0.08	ND	34
Q65.	Climate - To what extent do your fellow residents respect people of differing: Races / ethnicities	181	5.51	1.48	5.68	1.43	5.51	6.02	-0.17	ND	8	5.51	1.48	4.90	6.23	0.00	ND	51

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 9: Climate: Fellow Residents are Tolerant

Q65. Climate - To what extent do your fellow residents respect people of differing: Races / ethnicities		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	32%	35%	30%	33%	42%	40%	34%	35%	38%	33%
	(6)	29%	38%	23%	26%	33%	35%	29%	29%	26%	26%
	(5)	12%	5%	13%	14%	13%	11%	14%	13%	12%	13%
	(4) Moderately	20%	18%	23%	21%	8%	9%	17%	17%	18%	20%
	(3)	3%	3%	3%	2%	2%	2%	2%	2%	3%	3%
	(2)	3%	0%	4%	1%	1%	1%	2%	2%	2%	2%
	(1) Not at all	2%	3%	4%	2%	0%	2%	3%	2%	1%	2%
Combined Response Key	Responding 6 or 7	61%	73%	53%	59%	75%	75%	63%	64%	64%	59%
	Responding 3, 4 or 5	34%	25%	39%	37%	23%	22%	33%	32%	32%	37%
	Responding 1 or 2	5%	3%	8%	4%	2%	3%	5%	4%	4%	4%
Mean		5.51	5.75	5.28	5.52	6.00	5.91	5.59	5.64	5.67	5.51
Standard Deviation		1.48	1.37	1.63	1.46	1.16	1.29	1.48	1.44	1.43	1.48
% Responding		80%	82%	78%	93%	96%	77%	94%	87%	89%	88%
Q66. Climate - To what extent do your fellow residents respect people of differing: Gender		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	36%	38%	32%	36%	46%	39%	36%	38%	41%	35%
	(6)	31%	45%	26%	24%	33%	37%	29%	29%	26%	27%
	(5)	12%	8%	14%	14%	11%	11%	15%	13%	11%	13%
	(4) Moderately	19%	8%	22%	23%	8%	10%	14%	17%	18%	21%
	(3)	2%	0%	1%	1%	2%	0%	2%	1%	2%	2%
	(2)	1%	0%	2%	1%	1%	1%	1%	1%	1%	1%
	(1) Not at all	0%	3%	3%	2%	0%	1%	3%	2%	1%	2%
Combined Response Key	Responding 6 or 7	67%	83%	58%	60%	79%	76%	65%	67%	68%	62%
	Responding 3, 4 or 5	33%	15%	37%	38%	20%	22%	31%	31%	31%	36%
	Responding 1 or 2	1%	3%	5%	2%	1%	2%	4%	3%	2%	3%
Mean		5.77	6.02	5.49	5.62	6.11	5.97	5.68	5.76	5.82	5.62
Standard Deviation		1.21	1.17	1.49	1.37	1.10	1.18	1.44	1.34	1.30	1.39
% Responding		80%	82%	77%	92%	97%	77%	94%	87%	88%	86%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 9: Climate: Fellow Residents are Tolerant

Q67. Climate - To what extent do your fellow residents respect people of differing: Religious beliefs		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	34%	33%	29%	0%	42%	40%	34%	36%	41%	35%
	(6)	29%	44%	26%	0%	35%	35%	33%	33%	27%	29%
	(5)	14%	5%	12%	0%	11%	12%	10%	11%	12%	12%
	(4) Moderately	18%	13%	27%	0%	9%	10%	16%	15%	17%	19%
	(3)	3%	3%	1%	0%	1%	1%	2%	1%	2%	2%
	(2)	0%	0%	1%	0%	1%	1%	1%	1%	1%	1%
	(1) Not at all	1%	3%	4%	0%	1%	1%	4%	2%	1%	2%
Combined Response Key	Responding 6 or 7	63%	77%	55%	0%	77%	75%	67%	69%	68%	65%
	Responding 3, 4 or 5	36%	21%	40%	0%	21%	23%	28%	28%	30%	33%
	Responding 1 or 2	1%	3%	5%	0%	2%	2%	5%	3%	2%	3%
Mean		5.68	5.82	5.36	0.00	6.02	5.97	5.64	5.76	5.83	5.68
Standard Deviation		1.30	1.32	1.53	0.00	1.16	1.19	1.48	1.37	1.29	1.37
% Responding		77%	80%	75%	0%	96%	75%	92%	56%	43%	36%
Q68. Climate - To what extent do your fellow residents respect people of differing: Political views		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	33%	32%	28%	0%	37%	39%	29%	33%	38%	33%
	(6)	31%	45%	26%	0%	34%	33%	31%	32%	26%	29%
	(5)	11%	5%	14%	0%	16%	13%	12%	14%	13%	13%
	(4) Moderately	19%	13%	26%	0%	8%	12%	19%	16%	18%	20%
	(3)	4%	3%	2%	0%	2%	1%	4%	2%	3%	2%
	(2)	0%	0%	2%	0%	2%	1%	1%	1%	1%	1%
	(1) Not at all	1%	3%	3%	0%	1%	1%	4%	2%	1%	2%
Combined Response Key	Responding 6 or 7	64%	76%	54%	0%	71%	72%	60%	65%	64%	62%
	Responding 3, 4 or 5	34%	21%	41%	0%	26%	26%	35%	31%	34%	35%
	Responding 1 or 2	1%	3%	5%	0%	3%	2%	5%	3%	2%	3%
Mean		5.66	5.79	5.35	0.00	5.84	5.91	5.44	5.66	5.69	5.61
Standard Deviation		1.32	1.32	1.50	0.00	1.27	1.20	1.52	1.39	1.36	1.39
% Responding		77%	78%	73%	0%	97%	75%	90%	56%	43%	36%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 9: Climate: Fellow Residents are Tolerant

Q69. Climate - To what extent do your fellow residents respect people of differing: Sexual orientations		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	31%	35%	26%	32%	39%	37%	31%	33%	37%	32%
	(6)	30%	40%	21%	25%	33%	32%	29%	28%	25%	25%
	(5)	14%	5%	15%	14%	13%	15%	13%	14%	11%	13%
	(4) Moderately	19%	13%	27%	25%	11%	12%	18%	20%	20%	24%
	(3)	3%	3%	4%	1%	3%	2%	1%	2%	3%	3%
	(2)	2%	3%	1%	1%	0%	1%	1%	1%	2%	2%
	(1) Not at all	2%	3%	6%	2%	0%	1%	6%	3%	1%	2%
Combined Response Key	Responding 6 or 7	60%	75%	47%	57%	72%	69%	60%	61%	62%	57%
	Responding 3, 4 or 5	36%	20%	46%	40%	27%	29%	33%	35%	35%	39%
	Responding 1 or 2	3%	5%	7%	3%	1%	2%	7%	4%	3%	4%
Mean		5.54	5.75	5.10	5.49	5.92	5.83	5.42	5.56	5.60	5.46
Standard Deviation		1.41	1.44	1.64	1.44	1.17	1.27	1.64	1.46	1.44	1.47
% Responding		76%	82%	74%	89%	96%	75%	88%	84%	84%	82%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 9. Climate: Fellow Residents are Tolerant (*Not a predictor*)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	64	36%	5.37	41%	5.46	34%	5.66	44%	5.56
Female	115	64%	5.73	59%	5.87	66%	5.81	55%	5.73
Other	1	0%	NR	0%	5.00	0%	6.00	0%	5.48
Statistical Test of Means									
Male	64	29%	5.37	35%	5.46	30%	5.66	38%	5.56
Female	115	52%	5.73	50%	5.87	57%	5.81	47%	5.73
Statistical Difference			ND		***		*		***

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	15	8%	5.96	10%	5.58	12%	5.59	6%	5.56
Native American/Alaska Native/Inuit	2	1%	7.00	0%	6.00	1%	5.86	1%	5.32
Asian/Middle Eastern/Pacific Islander	24	13%	5.16	20%	5.37	9%	5.33	30%	5.32
Spanish/Hispanic/Latino(a)	2	1%	6.50	2%	5.68	5%	5.91	5%	5.83
White/Caucasian	134	74%	5.64	64%	5.86	69%	5.84	53%	5.85
Multiracial	2	1%	3.90	2%	6.08	3%	5.68	3%	5.70
Other	2	1%	6.20	1%	4.45	2%	5.67	2%	5.40
Statistical Test of Means									
White American residents	134	60%	5.64	55%	5.86	59%	5.84	45%	5.85
All other residents	47	21%	5.54	31%	5.45	27%	5.58	40%	5.44
Statistical Difference			ND		***		**		***

Are you a citizen of the country where this institution is located?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	147	83%	5.70	80%	5.78	91%	5.79	73%	5.77
No	31	17%	5.28	20%	5.41	9%	5.58	27%	5.37
Statistical Test of Means									
Yes, a citizen	147	67%	5.70	69%	5.78	79%	5.79	62%	5.77
No, not a citizen	31	14%	5.28	17%	5.41	8%	5.58	23%	5.37
Statistical Difference			ND		***		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 9. Climate: Fellow Residents are Tolerant (*Not a predictor*)

Age	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Under 19 years old	5	3%	6.36	1%	5.45	3%	5.87	2%	5.69
19 or 20 years old	47	26%	5.48	49%	5.82	50%	5.81	31%	5.72
21 or 22 years old	68	38%	5.66	30%	5.68	37%	5.73	32%	5.66
23 or 24 years old	23	13%	5.46	6%	5.38	5%	5.55	11%	5.55
25 to 30 years old	28	15%	5.81	9%	5.35	3%	5.81	15%	5.66
31 to 35 years old	4	2%	5.65	2%	5.90	0%	4.72	5%	5.62
36 to 40 years old	1	0%	NR	1%	5.69	0%	0.00	2%	5.50
40 or over	5	3%	5.60	1%	5.76	1%	5.62	2%	5.51
Statistical Test of Means									
22 years or younger	120	53%	5.62	68%	5.77	78%	5.78	55%	5.69
23 years old or older	61	27%	5.60	17%	5.47	9%	5.58	30%	5.60
Statistical Difference			ND		**		ND		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	8	4%	5.98	2%	5.88	8%	5.75	4%	5.65
Sophomore	27	15%	5.46	38%	5.89	23%	5.85	19%	5.73
Junior	47	26%	5.65	27%	5.75	36%	5.81	26%	5.67
Senior	59	33%	5.59	18%	5.50	27%	5.67	23%	5.63
Graduate/Professional Student	40	22%	5.64	14%	5.37	5%	5.51	25%	5.62
Non-Degree or Other	0	0%	NR	1%	5.80	1%	5.59	2%	5.38
Statistical Test of Means									
Undergraduate students	141	63%	5.61	73%	5.76	81%	5.78	62%	5.67
Graduate students, Non-student staff/faculty, other	40	18%	5.64	12%	5.39	5%	5.52	23%	5.60
Statistical Difference			ND		***		ND		**

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	18	10%	5.67	10%	5.40	7%	5.57	13%	5.57
No	159	90%	5.63	90%	5.74	93%	5.77	87%	5.67
Statistical Test of Means									
Yes	18	8%	5.67	8%	5.40	6%	5.57	11%	5.57
No	159	72%	5.63	77%	5.74	80%	5.77	74%	5.67
Statistical Difference			ND		**		ND		**

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 9. Climate: Fellow Residents are Tolerant (*Not a predictor*)

Number of Semesters/Quarters in Apartments	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters or less than 3 quarters	36	20%	5.71	27%	5.59	37%	5.82	35%	5.62
2 to 4 semesters or 3 to 6 quarters	105	58%	5.58	58%	5.81	46%	5.74	44%	5.70
5 to 6 semesters or 7 to 9 quarters	27	15%	5.53	8%	5.70	12%	5.66	12%	5.62
7 to 8 semesters or 10 to 12 quarters	12	7%	5.72	5%	5.29	5%	5.67	5%	5.65
9 to 10 semesters or 13 to 14 quarters	0	0%	NR	2%	5.10	0%	6.00	2%	5.43
More than 10 semesters or more than 14 quarters	1	0%	NR	1%	5.39	0%	5.35	2%	5.75
Statistical Test of Means									
Less than 2 semesters OR less than 3 quarters	36	16%	5.71	23%	5.59	32%	5.82	30%	5.62
2 to 4 semesters OR 3 to 6 quarters or more	145	64%	5.59	62%	5.74	54%	5.72	55%	5.67
Statistical Difference			ND		ND		ND		*

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	1	0%	NR	1%	5.96	2%	5.80	2%	5.49
2.25 to 2.49	3	2%	5.20	3%	5.36	3%	5.76	3%	5.49
2.50 to 2.74	14	8%	5.41	5%	5.58	5%	5.74	6%	5.54
2.75 to 2.99	18	10%	5.48	11%	5.46	12%	5.71	10%	5.57
3.00 to 3.24	25	14%	5.25	19%	5.83	18%	5.71	17%	5.66
3.25 to 3.49	29	16%	5.52	19%	5.73	18%	5.72	16%	5.63
3.50 to 3.74	46	26%	5.68	20%	5.74	21%	5.77	18%	5.69
3.75 to 4.00	41	23%	6.01	21%	5.74	20%	5.85	24%	5.72
Other than a 4.0 scale	2	1%	3.50	1%	5.91	1%	4.89	4%	5.76
Statistical Test of Means									
Below 3.00 G.P.A.	36	16%	5.47	17%	5.51	19%	5.73	19%	5.54
3.00 G.P.A. and higher	141	64%	5.66	68%	5.76	68%	5.77	66%	5.68
Statistical Difference			ND		**		ND		***

Average number of hours studied per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
0-5	16	9%	5.72	7%	5.58	11%	5.72	7%	5.50
6-10	46	26%	5.78	22%	5.69	27%	5.78	19%	5.63
11-15	45	25%	5.50	23%	5.57	25%	5.71	20%	5.65
16-20	37	21%	5.63	22%	5.71	19%	5.82	20%	5.69
21-25	21	12%	5.31	12%	6.04	9%	5.70	12%	5.75
26-30	5	3%	6.20	7%	5.79	5%	5.92	8%	5.63
31 or more	9	5%	5.38	6%	5.68	4%	5.53	14%	5.65
Statistical Test of Means									
Less than 10 hours per week	62	28%	5.77	25%	5.66	33%	5.77	22%	5.60
11 or more hours per week	117	53%	5.53	60%	5.72	54%	5.75	63%	5.67
Statistical Difference			ND		ND		ND		**

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 9. Climate: Fellow Residents are Tolerant (*Not a predictor*)

Average number of hours worked at a paying job per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	66	36%	5.71	47%	5.82	35%	5.70	43%	5.64
1-10	28	15%	5.47	16%	5.79	21%	5.86	18%	5.72
11-20	54	30%	5.59	24%	5.63	31%	5.80	25%	5.68
21-30	22	12%	5.62	7%	5.37	10%	5.78	8%	5.69
31-40	8	4%	5.50	4%	5.41	3%	5.26	4%	5.32
more than 40	3	2%	5.67	1%	4.91	1%	5.37	3%	5.58
Statistical Test of Means									
Do not work	66	29%	5.71	41%	5.82	30%	5.70	36%	5.64
Work at least 1 hour per week	115	51%	5.56	45%	5.61	56%	5.79	49%	5.67
Statistical Difference			ND		**		ND		ND

Type of Apartment Currently Residing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Efficiency/Studio	17	9%	5.73	2%	5.63	5%	5.61	4%	5.54
1 bedroom	25	14%	5.56	7%	5.76	11%	5.77	10%	5.62
2 bedroom	110	61%	5.57	47%	5.63	24%	5.66	46%	5.63
3 bedroom	0	0%	NR	19%	5.81	14%	5.75	10%	5.76
4 bedroom	29	16%	5.77	24%	5.76	45%	5.83	29%	5.69
More than 4 bedrooms	0	0%	NR	1%	5.76	1%	5.52	1%	5.65
Statistical Test of Means									
2 bedroom apartment	110	49%	5.57	40%	5.63	21%	5.66	39%	5.63
All other apartment types	71	32%	5.68	46%	5.77	66%	5.79	45%	5.68
Statistical Difference			ND		ND		ND		*

Did you choose your room/suite/apartment mates?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I live alone	37	21%	5.60	9%	5.63	6%	5.67	13%	5.53
Chose all	65	37%	5.59	57%	5.77	40%	5.86	41%	5.77
Chose some but not all	32	18%	5.30	19%	5.66	25%	5.75	18%	5.61
Chose none	44	25%	5.84	15%	5.57	29%	5.63	28%	5.58
Statistical Test of Means									
Chose some or all of the roommate(s)	97	56%	5.49	71%	5.74	60%	5.82	58%	5.72
Did not choose any roommate(s)	44	25%	5.84	14%	5.57	27%	5.63	27%	5.58
Statistical Difference			ND		ND		*		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 9. Climate: Fellow Residents are Tolerant (*Not a predictor*)

How many people live in your apartment (including yourself)?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	34	19%	5.47	8%	5.60	6%	5.57	12%	5.57
Two	113	63%	5.67	18%	5.53	22%	5.68	29%	5.66
Three	7	4%	5.37	21%	5.60	17%	5.72	17%	5.67
More than three	26	14%	5.70	53%	5.82	55%	5.83	42%	5.68
Statistical Test of Means									
Two or fewer	147	66%	5.62	23%	5.55	24%	5.66	35%	5.63
More than two	33	15%	5.63	63%	5.76	62%	5.80	50%	5.67
Statistical Difference			ND		*		ND		ND

Household Status	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Single or divorced	159	88%	5.61	93%	5.71	97%	5.76	85%	5.65
Married/Life Partners, living together	19	11%	5.68	5%	5.64	2%	5.82	12%	5.70
Married/Life Partners, living apart	3	2%	5.47	2%	5.33	1%	5.34	3%	5.50
Statistical Test of Means									
Single or Divorced	159	71%	5.61	80%	5.71	84%	5.76	72%	5.65
Married/Life Partners	22	10%	5.65	6%	5.56	3%	5.72	12%	5.66
Statistical Difference			ND		ND		ND		ND

Number of Dependents Living in Apartment	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	166	92%	5.61	92%	5.73	96%	5.77	90%	5.67
One	13	7%	5.45	4%	5.50	2%	5.68	5%	5.60
Two	2	1%	7.00	2%	5.02	1%	6.18	3%	5.63
Three	0	0%	NR	1%	4.95	1%	4.76	1%	5.35
Four	0	0%	NR	0%	5.80	0%	6.13	0%	5.40
More than four	0	0%	NR	0%	5.32	0%	5.75	0%	5.12
Statistical Test of Means									
No dependents	166	74%	5.61	79%	5.73	82%	5.77	76%	5.67
1 or more dependents	15	7%	5.65	7%	5.32	4%	5.62	9%	5.56
Statistical Difference			ND		**		ND		**

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 9. Climate: Fellow Residents are Tolerant (*Not a predictor*)

What is your military status?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No previous or current military service	174	96%	5.63	97%	5.71	97%	5.77	96%	5.67
Previous military service, but no current military service	4	2%	5.25	1%	5.92	1%	5.22	3%	5.33
Current military service	3	2%	5.33	2%	5.22	2%	5.43	1%	5.44
Statistical Test of Means									
No military service	174	77%	5.63	83%	5.71	84%	5.77	82%	5.67
Past or current military service	7	3%	5.29	3%	5.45	3%	5.37	3%	5.37
Statistical Difference			ND		ND		ND		***

Participate in programs/activities sponsored by apartment management	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	143	79%	5.60	56%	5.59	52%	5.67	57%	5.61
Sometimes	32	18%	5.54	36%	5.83	38%	5.82	35%	5.67
Often or very often	5	3%	6.52	8%	5.91	10%	6.02	8%	5.91
Statistical Test of Means									
Rarely or never participate	143	64%	5.60	48%	5.59	45%	5.67	48%	5.61
Participate sometimes or often	37	17%	5.68	38%	5.85	41%	5.86	37%	5.71
Statistical Difference			ND		***		**		***

Enrollment Status Next Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Will enroll and plan to reside in on-campus apartments	96	53%	5.66	44%	5.52	56%	5.83	58%	5.67
Will enroll and do not plan to reside in on-campus apartments	41	23%	5.48	41%	5.90	22%	5.78	21%	5.69
No, will not enroll next year	43	24%	5.64	14%	5.71	22%	5.57	20%	5.62
Statistical Test of Means									
Will enroll and plan to reside in University apartments	96	59%	5.66	49%	5.52	67%	5.83	67%	5.67
Will enroll and do not plan to reside in University apartments	41	25%	5.48	46%	5.90	27%	5.78	24%	5.69
Statistical Difference			ND		***		ND		ND

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 9: Climate: Fellow Residents are Tolerant

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

This factor is not a predictor of Overall Program Effectiveness	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data										
									2008's Data		2007's Data		2006's Data		2005's Data				
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	Mean	Difference	Mean	Difference	Mean	Difference	Mean	Difference			
Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009																			
Factor 9: Climate: Fellow Residents are Tolerant	181	5.61	1.28	NA					5.27	0.34	↑	NA		5.06	0.55	↑	5.39	0.22	↑
Q65. Climate - To what extent do your fellow residents respect people of differing: Races / ethnicities	181	5.51	1.48	NA					5.22	0.29	↑	NA		5.06	0.45	↑	5.39	0.12	↑
Q66. Climate - To what extent do your fellow residents respect people of differing: Gender	180	5.77	1.21	NA					5.26	0.51	↑	NA		5.08	0.69	↑	5.44	0.33	↑
Q67. Climate - To what extent do your fellow residents respect people of differing: Religious beliefs	174	5.68	1.30	NA					NA			NA		NA			NA		
Q68. Climate - To what extent do your fellow residents respect people of differing: Political views	174	5.66	1.32	NA					NA			NA		NA			NA		
Q69. Climate - To what extent do your fellow residents respect people of differing: Sexual orientations	172	5.54	1.41	NA					5.29	0.25	↑	NA		4.98	0.56	↑	5.35	0.19	↑

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Complex Analysis for Factor 9: Climate: Fellow Residents are Tolerant

This factor is not a predictor of Overall Program Effectiveness

Complex Descriptions

	Complex Data				<i>Your Institution's Factor Mean</i>	Difference between Means	Arrow*	Q065. Climate - To what extent do your fellow residents respect people of differing: Races / ethnicities	Q066. Climate - To what extent do your fellow residents respect people of differing: Gender	Q067. Climate - To what extent do your fellow residents respect people of differing: Religious beliefs	Q068. Climate - To what extent do your fellow residents respect people of differing: Political views	Q069. Climate - To what extent do your fellow residents respect people of differing: Sexual orientations
	Number Responding	Factor Mean	Standard Deviation	Rank								
Code 2: Buc Village	49	5.72	1.33	1	5.61	0.11	△	5.51	5.82	5.79	5.76	5.83
Code 1: Buc Ridge	127	5.59	1.25	2	5.61	-0.02		5.52	5.78	5.64	5.65	5.45

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25

NOTE: Only Complexs with more than 1 respondent are reported.



Introduction to Factor 10

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Previous years' data is also reported. Arrows graphically indicate areas of most change and areas of least change.

Complex Analysis

Complexes are sorted by those that outperform the institution's aggregate factor mean down to those Complexes that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Complex level can be made. Number responding and standard deviation data is also provided.

Building Analysis

Buildings are sorted by those that outperform the institution's aggregate factor mean down to those Buildings that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

East Tennessee State University

CSAR

Factor and Question Analysis: Select 6 Comparison for Factor 10: Climate: Fellow Residents are Respectful

This factor is your 3rd Predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

This factor is your 3rd Predictor of Overall Program Effectiveness	Your Data			Your Select 6 Data										Comparison to Select 6			
				There are 6 institutions in this comparison group.													
	N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7	
Data is sorted from highest question mean to lowest question mean.										Min	Max						
Factor 10: Climate: Fellow Residents are Respectful	199	5.03	1.55	5.35	5.09	NR	5.39	5.05	5.64	5.03	5.64	5.28	1.31	-0.25	▼	*	6
Q72. To what degree are residents living with/near you: Respecting your privacy	191	5.64	1.56	5.86	5.53	NR	5.86	5.55	5.91	5.53	5.91	5.71	1.36	-0.07		ND	4
Q73. To what degree are residents living with/near you: Respecting your property	194	5.45	1.60	5.61	5.46	NR	5.80	5.43	5.88	5.43	5.88	5.63	1.44	-0.18		ND	5
Q75. To what degree are residents living with/near you: Concerned about academic success	187	4.94	1.78	5.23	4.94	NR	5.48	5.26	5.55	4.94	5.55	5.30	1.51	-0.36	▼	**	6
Q70. To what degree are residents living with/near you: Respecting your study times	196	4.89	1.84	5.38	4.99	NR	5.20	5.07	5.64	4.89	5.64	5.21	1.63	-0.32	▼	*	6
Q71. To what degree are residents living with/near you: Respecting your sleep times	195	4.74	1.96	5.13	4.82	NR	4.99	4.98	5.47	4.74	5.47	5.05	1.72	-0.31	▼	*	6
Q74. To what degree are residents living with/near you: Maintaining cleanliness	196	4.59	1.95	4.93	4.76	NR	5.01	3.99	5.39	3.99	5.39	4.76	1.82	-0.17		ND	5

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

CSAR

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 10: Climate: Fellow Residents are Respectful

This factor is your 3rd Predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

	Your Data			Carnegie Class Data and Comparisons There are 8 institutions in this Carnegie Class							All Institutions Data and Comparisons There are 82 total participating institutions						
	N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Stat Level	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Stat Level	Rank
						Min	Max						Min	Max			
Factor 10: Climate: Fellow Residents are Respectful	199	5.03	1.55	5.32	1.37	4.85	5.56	-0.29 ▼	**	4	5.35	1.32	4.83	5.69	-0.32 ▼	**	35
Q72. To what degree are residents living with/near you: Respecting your privacy	191	5.64	1.56	5.78	1.42	5.50	5.93	-0.14	ND	3	5.80	1.35	5.20	6.19	-0.16	ND	31
Q73. To what degree are residents living with/near you: Respecting your property	194	5.45	1.60	5.73	1.49	5.24	5.96	-0.28 ▼	*	4	5.70	1.43	5.05	6.06	-0.25 ▼	*	33
Q75. To what degree are residents living with/near you: Concerned about academic success	187	4.94	1.78	5.30	1.59	4.88	5.53	-0.36 ▼	**	4	5.27	1.55	4.53	6.01	-0.33 ▼	**	36
Q70. To what degree are residents living with/near you: Respecting your study times	196	4.89	1.84	5.32	1.66	4.86	5.58	-0.43 ▼	**	4	5.32	1.61	4.86	5.82	-0.43 ▼	***	38
Q71. To what degree are residents living with/near you: Respecting your sleep times	195	4.74	1.96	5.14	1.77	4.71	5.45	-0.40 ▼	**	4	5.15	1.73	4.34	5.78	-0.41 ▼	**	37
Q74. To what degree are residents living with/near you: Maintaining cleanliness	196	4.59	1.95	4.69	1.83	3.91	4.94	-0.10	ND	4	4.86	1.78	3.91	5.39	-0.27 ▼	*	32

Level of Statistical Significance - ***: p < .001; **: p < .01; *: p < .05; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 10: Climate: Fellow Residents are Respectful

Q70. To what degree are residents living with/near you: Respecting your study times		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	24%	36%	29%	0%	24%	17%	33%	26%	28%	29%
	(6)	22%	29%	21%	0%	26%	30%	30%	27%	27%	27%
	(5)	13%	7%	12%	0%	21%	19%	16%	17%	13%	14%
	(4) Moderately	20%	11%	20%	0%	14%	19%	15%	17%	16%	18%
	(3)	6%	7%	6%	0%	10%	9%	2%	7%	6%	6%
	(2)	7%	7%	5%	0%	3%	5%	2%	4%	4%	4%
	(1) Not at all	7%	4%	8%	0%	3%	2%	2%	4%	5%	3%
Combined Response Key	Responding 6 or 7	46%	64%	49%	0%	50%	47%	63%	52%	56%	56%
	Responding 3, 4 or 5	39%	24%	37%	0%	45%	46%	33%	40%	35%	37%
	Responding 1 or 2	14%	11%	13%	0%	6%	7%	4%	8%	9%	7%
Mean		4.89	5.38	4.99	0.00	5.20	5.07	5.64	5.21	5.25	5.31
Standard Deviation		1.84	1.80	1.88	0.00	1.56	1.50	1.40	1.63	1.70	1.61
% Responding		87%	92%	82%	0%	98%	78%	93%	59%	45%	39%
Q71. To what degree are residents living with/near you: Respecting your sleep times		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	24%	29%	27%	0%	23%	16%	33%	24%	27%	27%
	(6)	22%	27%	19%	0%	21%	29%	27%	24%	26%	25%
	(5)	11%	13%	13%	0%	24%	20%	16%	18%	12%	14%
	(4) Moderately	20%	13%	16%	0%	12%	18%	12%	15%	15%	16%
	(3)	4%	4%	8%	0%	11%	10%	8%	9%	7%	8%
	(2)	9%	4%	6%	0%	6%	6%	4%	5%	6%	5%
	(1) Not at all	10%	9%	10%	0%	3%	2%	2%	5%	6%	5%
Combined Response Key	Responding 6 or 7	46%	56%	46%	0%	43%	45%	59%	48%	53%	53%
	Responding 3, 4 or 5	35%	31%	38%	0%	47%	47%	35%	42%	35%	38%
	Responding 1 or 2	19%	13%	16%	0%	9%	8%	6%	10%	12%	10%
Mean		4.74	5.13	4.82	0.00	4.99	4.98	5.47	5.05	5.07	5.14
Standard Deviation		1.96	1.88	1.98	0.00	1.67	1.54	1.55	1.72	1.81	1.73
% Responding		87%	92%	83%	0%	98%	78%	95%	59%	45%	39%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 10: Climate: Fellow Residents are Respectful

Q72. To what degree are residents living with/near you: Respecting your privacy		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	41%	50%	35%	0%	38%	26%	39%	35%	41%	40%
	(6)	23%	18%	27%	0%	33%	34%	31%	31%	28%	29%
	(5)	12%	7%	12%	0%	15%	20%	15%	15%	11%	12%
	(4) Moderately	18%	20%	17%	0%	10%	13%	12%	13%	13%	14%
	(3)	2%	2%	2%	0%	3%	3%	2%	3%	3%	2%
	(2)	2%	2%	2%	0%	2%	3%	0%	2%	2%	1%
	(1) Not at all	4%	0%	4%	0%	0%	1%	1%	2%	2%	1%
Combined Response Key	Responding 6 or 7	63%	68%	62%	0%	70%	60%	71%	66%	69%	69%
	Responding 3, 4 or 5	31%	30%	32%	0%	28%	36%	29%	31%	27%	28%
	Responding 1 or 2	5%	2%	6%	0%	2%	4%	1%	3%	4%	3%
Mean		5.64	5.86	5.53	0.00	5.86	5.55	5.91	5.71	5.76	5.80
Standard Deviation		1.56	1.39	1.58	0.00	1.23	1.34	1.18	1.36	1.45	1.35
% Responding		85%	90%	83%	0%	98%	78%	95%	59%	45%	39%

Q73. To what degree are residents living with/near you: Respecting your property		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	35%	48%	36%	0%	37%	25%	37%	34%	39%	38%
	(6)	23%	11%	25%	0%	33%	34%	32%	30%	29%	29%
	(5)	15%	11%	13%	0%	13%	16%	15%	14%	11%	13%
	(4) Moderately	18%	20%	15%	0%	10%	17%	13%	14%	13%	14%
	(3)	4%	5%	3%	0%	3%	4%	2%	3%	3%	3%
	(2)	2%	2%	2%	0%	2%	4%	0%	2%	3%	2%
	(1) Not at all	4%	2%	5%	0%	1%	1%	0%	2%	2%	2%
Combined Response Key	Responding 6 or 7	58%	59%	61%	0%	70%	59%	69%	64%	67%	66%
	Responding 3, 4 or 5	37%	36%	32%	0%	27%	36%	30%	31%	27%	30%
	Responding 1 or 2	6%	5%	8%	0%	3%	5%	0%	4%	5%	4%
Mean		5.45	5.61	5.46	0.00	5.80	5.43	5.88	5.63	5.68	5.70
Standard Deviation		1.60	1.61	1.68	0.00	1.34	1.42	1.14	1.44	1.51	1.44
% Responding		86%	90%	83%	0%	98%	78%	94%	59%	45%	39%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 10: Climate: Fellow Residents are Respectful

Q74. To what degree are residents living with/near you: Maintaining cleanliness		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	20%	27%	24%	0%	20%	9%	26%	20%	19%	21%
	(6)	20%	22%	19%	0%	27%	15%	31%	22%	22%	23%
	(5)	14%	13%	12%	0%	20%	16%	18%	16%	15%	15%
	(4) Moderately	19%	13%	21%	0%	14%	22%	14%	18%	18%	18%
	(3)	7%	13%	10%	0%	7%	11%	6%	9%	9%	9%
	(2)	9%	2%	5%	0%	6%	17%	3%	8%	8%	7%
	(1) Not at all	11%	9%	9%	0%	5%	10%	2%	7%	8%	6%
Combined Response Key	Responding 6 or 7	40%	49%	43%	0%	48%	24%	57%	42%	41%	45%
	Responding 3, 4 or 5	40%	40%	43%	0%	41%	49%	38%	43%	43%	43%
	Responding 1 or 2	19%	11%	14%	0%	11%	27%	5%	15%	16%	13%
Mean		4.59	4.93	4.76	0.00	5.01	3.99	5.39	4.76	4.67	4.86
Standard Deviation		1.95	1.89	1.90	0.00	1.70	1.80	1.49	1.82	1.85	1.78
% Responding		87%	92%	82%	0%	98%	78%	93%	59%	45%	39%
Q75. To what degree are residents living with/near you: Concerned about academic success		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	25%	23%	25%	0%	26%	19%	27%	24%	27%	26%
	(6)	20%	32%	20%	0%	35%	33%	34%	31%	27%	27%
	(5)	12%	14%	13%	0%	15%	20%	14%	15%	13%	15%
	(4) Moderately	26%	20%	25%	0%	14%	19%	21%	19%	19%	21%
	(3)	5%	2%	6%	0%	4%	6%	2%	5%	7%	5%
	(2)	3%	7%	5%	0%	2%	2%	2%	3%	3%	3%
	(1) Not at all	7%	2%	6%	0%	3%	2%	0%	3%	4%	3%
Combined Response Key	Responding 6 or 7	45%	55%	45%	0%	62%	52%	61%	55%	54%	53%
	Responding 3, 4 or 5	44%	36%	43%	0%	34%	44%	37%	39%	39%	41%
	Responding 1 or 2	11%	9%	12%	0%	5%	4%	2%	6%	7%	6%
Mean		4.94	5.23	4.94	0.00	5.48	5.26	5.55	5.30	5.24	5.27
Standard Deviation		1.78	1.56	1.78	0.00	1.46	1.38	1.27	1.51	1.63	1.55
% Responding		83%	90%	76%	0%	96%	77%	88%	57%	44%	36%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 10. Climate: Fellow Residents are Respectful (3rd Predictor)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	70	35%	5.08	42%	5.31	34%	5.35	44%	5.38
Female	127	64%	5.03	58%	5.25	66%	5.24	56%	5.32
Other	1	0%	NR	0%	5.00	0%	5.50	0%	5.19
Statistical Test of Means									
Male	70	32%	5.08	37%	5.31	30%	5.35	40%	5.38
Female	127	57%	5.03	51%	5.25	59%	5.24	50%	5.32
Statistical Difference			ND		ND		ND		*

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	16	8%	4.98	10%	5.44	11%	5.18	5%	5.41
Native American/Alaska Native/Inuit	2	1%	6.42	0%	5.25	1%	4.76	1%	5.15
Asian/Middle Eastern/Pacific Islander	26	13%	5.39	20%	5.40	9%	5.21	29%	5.27
Spanish/Hispanic/Latino(a)	3	2%	5.22	2%	5.43	5%	5.04	5%	5.47
White/Caucasian	148	74%	4.94	64%	5.22	69%	5.32	54%	5.38
Multiracial	2	1%	4.25	2%	5.32	2%	5.45	3%	5.39
Other	2	1%	6.75	1%	4.33	2%	5.08	3%	5.11
Statistical Test of Means									
White American residents	148	66%	4.94	57%	5.22	61%	5.32	49%	5.38
All other residents	51	23%	5.30	31%	5.37	28%	5.17	41%	5.30
Statistical Difference			ND		ND		ND		**

Are you a citizen of the country where this institution is located?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	162	83%	4.99	80%	5.22	91%	5.27	74%	5.34
No	34	17%	5.20	20%	5.51	9%	5.27	26%	5.37
Statistical Test of Means									
Yes, a citizen	162	74%	4.99	71%	5.22	81%	5.27	67%	5.34
No, not a citizen	34	15%	5.20	17%	5.51	8%	5.27	23%	5.37
Statistical Difference			ND		**		ND		ND

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 10. Climate: Fellow Residents are Respectful (3rd Predictor)

Age	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Under 19 years old	5	3%	4.67	1%	5.17	3%	4.77	2%	5.06
19 or 20 years old	50	25%	4.59	48%	5.19	49%	5.28	30%	5.27
21 or 22 years old	70	35%	5.24	31%	5.28	36%	5.31	32%	5.29
23 or 24 years old	26	13%	5.05	6%	5.45	6%	5.32	11%	5.35
25 to 30 years old	33	17%	5.41	9%	5.47	4%	5.42	15%	5.51
31 to 35 years old	6	3%	5.03	3%	5.58	1%	4.45	5%	5.58
36 to 40 years old	1	0%	NR	1%	5.91	0%	0.00	2%	5.50
40 or over	8	4%	4.85	1%	5.28	1%	4.88	2%	5.37
Statistical Test of Means									
22 years or younger	125	56%	4.96	70%	5.22	79%	5.27	58%	5.28
23 years old or older	74	33%	5.17	18%	5.49	10%	5.25	32%	5.46
Statistical Difference			ND		**		ND		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	10	5%	4.33	2%	6.12	8%	4.95	4%	5.22
Sophomore	31	16%	4.69	38%	5.19	23%	5.25	19%	5.28
Junior	51	26%	5.07	27%	5.29	36%	5.36	26%	5.27
Senior	61	31%	5.08	19%	5.21	27%	5.29	24%	5.30
Graduate/Professional Student	46	23%	5.32	14%	5.48	6%	5.18	25%	5.49
Non-Degree or Other	0	0%	NR	1%	5.27	1%	5.01	2%	5.46
Statistical Test of Means									
Undergraduate students	153	68%	4.95	75%	5.25	83%	5.28	65%	5.28
Graduate students, Non-student staff/faculty, other	46	20%	5.32	13%	5.47	6%	5.15	25%	5.48
Statistical Difference			ND		*		ND		***

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	27	14%	4.54	10%	5.11	8%	5.00	13%	5.26
No	168	86%	5.13	90%	5.30	92%	5.30	87%	5.35
Statistical Test of Means									
Yes	27	12%	4.54	9%	5.11	7%	5.00	12%	5.26
No	168	76%	5.13	79%	5.30	82%	5.30	78%	5.35
Statistical Difference			ND		ND		ND		*

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 10. Climate: Fellow Residents are Respectful (3rd Predictor)

Number of Semesters/Quarters in Apartments	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters or less than 3 quarters	42	21%	5.03	27%	5.31	38%	5.43	35%	5.38
2 to 4 semesters or 3 to 6 quarters	115	58%	5.01	57%	5.25	46%	5.18	44%	5.32
5 to 6 semesters or 7 to 9 quarters	28	14%	5.27	8%	5.51	12%	5.22	12%	5.34
7 to 8 semesters or 10 to 12 quarters	13	7%	4.67	5%	5.12	5%	5.05	5%	5.33
9 to 10 semesters or 13 to 14 quarters	0	0%	NR	2%	5.05	0%	5.75	2%	5.24
More than 10 semesters or more than 14 quarters	1	0%	NR	1%	5.36	0%	3.78	2%	5.37
Statistical Test of Means									
Less than 2 semesters OR less than 3 quarters	42	19%	5.03	24%	5.31	34%	5.43	32%	5.38
2 to 4 semesters OR 3 to 6 quarters or more	157	70%	5.04	64%	5.27	56%	5.18	58%	5.32
Statistical Difference			ND		ND		**		*

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	2	1%	4.75	1%	4.99	2%	5.24	2%	5.12
2.25 to 2.49	4	2%	4.67	3%	5.48	3%	5.31	3%	5.29
2.50 to 2.74	15	8%	5.06	5%	5.20	5%	5.38	6%	5.24
2.75 to 2.99	19	10%	4.37	11%	5.12	11%	5.20	10%	5.23
3.00 to 3.24	27	14%	4.75	19%	5.34	18%	5.33	17%	5.32
3.25 to 3.49	31	16%	4.94	18%	5.16	18%	5.24	16%	5.28
3.50 to 3.74	49	25%	5.11	20%	5.25	21%	5.22	18%	5.35
3.75 to 4.00	48	24%	5.44	21%	5.37	20%	5.29	24%	5.43
Other than a 4.0 scale	2	1%	5.33	1%	5.87	1%	5.15	4%	5.49
Statistical Test of Means									
Below 3.00 G.P.A.	40	18%	4.68	18%	5.18	19%	5.26	20%	5.23
3.00 G.P.A. and higher	155	70%	5.12	70%	5.28	70%	5.27	70%	5.35
Statistical Difference			ND		ND		ND		***

Average number of hours studied per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
0-5	18	9%	5.38	7%	5.30	11%	5.29	7%	5.26
6-10	48	24%	5.25	23%	5.20	26%	5.31	19%	5.30
11-15	47	24%	4.79	23%	5.26	25%	5.32	20%	5.31
16-20	39	20%	5.27	22%	5.23	19%	5.30	20%	5.34
21-25	25	13%	4.88	12%	5.54	9%	5.18	12%	5.44
26-30	6	3%	4.92	7%	5.31	5%	5.34	8%	5.39
31 or more	13	7%	4.59	6%	5.29	5%	4.90	14%	5.37
Statistical Test of Means									
Less than 10 hours per week	66	30%	5.29	26%	5.22	33%	5.30	24%	5.29
11 or more hours per week	130	59%	4.94	62%	5.31	56%	5.26	66%	5.36
Statistical Difference			ND		ND		ND		**

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 10. Climate: Fellow Residents are Respectful (3rd Predictor)

Average number of hours worked at a paying job per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	76	38%	5.08	47%	5.26	35%	5.21	43%	5.32
1-10	30	15%	4.79	16%	5.23	21%	5.42	18%	5.39
11-20	57	29%	5.27	25%	5.33	30%	5.32	25%	5.35
21-30	23	12%	4.65	7%	5.27	10%	5.19	8%	5.31
31-40	9	5%	5.29	4%	5.47	3%	5.15	4%	5.34
more than 40	3	2%	5.22	1%	5.28	1%	4.53	3%	5.37
Statistical Test of Means									
Do not work	76	34%	5.08	42%	5.26	31%	5.21	38%	5.32
Work at least 1 hour per week	122	54%	5.03	46%	5.30	58%	5.31	52%	5.36
Statistical Difference			ND		ND		ND		ND

Type of Apartment Currently Residing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Efficiency/Studio	21	11%	5.14	2%	5.58	5%	5.23	4%	5.26
1 bedroom	28	14%	5.14	7%	5.67	12%	5.10	10%	5.45
2 bedroom	117	59%	5.00	47%	5.37	24%	5.24	47%	5.39
3 bedroom	0	0%	NR	19%	4.98	14%	5.11	10%	5.37
4 bedroom	33	17%	4.99	24%	5.21	45%	5.41	28%	5.24
More than 4 bedrooms	0	0%	NR	1%	4.70	1%	4.56	1%	4.88
Statistical Test of Means									
2 bedroom apartment	117	52%	5.00	41%	5.37	22%	5.24	42%	5.39
All other apartment types	82	36%	5.08	47%	5.20	68%	5.28	48%	5.30
Statistical Difference			ND		*		ND		***

Did you choose your room/suite/apartment mates?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I live alone	44	23%	5.10	9%	5.78	6%	5.15	13%	5.43
Chose all	68	35%	5.06	57%	5.35	40%	5.55	41%	5.48
Chose some but not all	33	17%	4.63	19%	5.07	24%	5.01	18%	5.14
Chose none	50	26%	5.26	15%	5.03	29%	5.14	28%	5.21
Statistical Test of Means									
Chose some or all of the roommate(s)	101	58%	4.92	73%	5.28	61%	5.35	62%	5.38
Did not choose any roommate(s)	50	29%	5.26	15%	5.03	28%	5.14	29%	5.21
Statistical Difference			ND		*		*		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 10. Climate: Fellow Residents are Respectful (3rd Predictor)

How many people live in your apartment (including yourself)?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	39	20%	5.35	8%	5.71	6%	5.34	13%	5.41
Two	123	62%	4.99	19%	5.43	22%	5.23	30%	5.46
Three	8	4%	4.42	21%	5.27	17%	5.26	16%	5.37
More than three	27	14%	5.02	52%	5.16	55%	5.28	41%	5.23
Statistical Test of Means									
Two or fewer	162	73%	5.08	23%	5.51	25%	5.26	38%	5.44
More than two	35	16%	4.88	65%	5.19	64%	5.28	52%	5.27
Statistical Difference			ND		***		ND		***

Household Status	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Single or divorced	174	87%	5.04	93%	5.26	97%	5.28	86%	5.31
Married/Life Partners, living together	21	11%	5.02	5%	5.55	3%	5.18	11%	5.60
Married/Life Partners, living apart	4	2%	4.67	2%	5.31	1%	4.66	3%	5.37
Statistical Test of Means									
Single or Divorced	174	77%	5.04	82%	5.26	86%	5.28	77%	5.31
Married/Life Partners	25	11%	4.97	6%	5.50	3%	5.07	13%	5.55
Statistical Difference			ND		ND		ND		***

Number of Dependents Living in Apartment	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	182	91%	5.05	92%	5.29	95%	5.27	90%	5.33
One	15	8%	4.67	4%	5.13	2%	5.21	5%	5.45
Two	2	1%	6.50	2%	5.26	1%	5.54	3%	5.58
Three	0	0%	NR	1%	5.48	1%	4.94	1%	5.28
Four	0	0%	NR	0%	5.11	0%	6.61	0%	5.38
More than four	0	0%	NR	0%	4.63	0%	4.78	0%	5.23
Statistical Test of Means									
No dependents	182	81%	5.05	81%	5.29	85%	5.27	81%	5.33
1 or more dependents	17	8%	4.88	7%	5.18	4%	5.27	9%	5.46
Statistical Difference			ND		ND		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 10. Climate: Fellow Residents are Respectful (3rd Predictor)

What is your military status?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No previous or current military service	191	96%	5.03	97%	5.28	97%	5.28	96%	5.35
Previous military service, but no current military service	5	3%	5.43	1%	5.87	1%	5.07	3%	5.31
Current military service	3	2%	4.72	2%	4.78	2%	5.13	1%	5.16
Statistical Test of Means									
No military service	191	85%	5.03	85%	5.28	86%	5.28	87%	5.35
Past or current military service	8	4%	5.17	3%	5.14	3%	5.11	3%	5.26
Statistical Difference			ND		ND		ND		ND

Participate in programs/activities sponsored by apartment management	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	158	80%	4.97	56%	5.25	53%	5.07	58%	5.26
Sometimes	35	18%	5.21	36%	5.28	37%	5.48	34%	5.41
Often or very often	5	3%	5.48	8%	5.53	10%	5.56	8%	5.65
Statistical Test of Means									
Rarely or never participate	158	71%	4.97	49%	5.25	47%	5.07	52%	5.26
Participate sometimes or often	40	18%	5.24	39%	5.32	42%	5.49	38%	5.45
Statistical Difference			ND		ND		***		***

Enrollment Status Next Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Will enroll and plan to reside in on-campus apartments	109	55%	5.08	44%	5.35	56%	5.33	58%	5.45
Will enroll and do not plan to reside in on-campus apartments	46	23%	4.71	41%	5.18	22%	5.16	21%	5.12
No, will not enroll next year	43	22%	5.25	15%	5.23	22%	5.24	21%	5.29
Statistical Test of Means									
Will enroll and plan to reside in University apartments	109	67%	5.08	51%	5.35	70%	5.33	71%	5.45
Will enroll and do not plan to reside in University apartments	46	28%	4.71	47%	5.18	28%	5.16	26%	5.12
Statistical Difference			ND		*		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 10: Climate: Fellow Residents are Respectful

This factor is your 3rd Predictor of Overall Program Effectiveness

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data							
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data	
Factor 10: Climate: Fellow Residents are Respectful	199	5.03	1.55	NA					NA		NA		NA		NA	
Q70. To what degree are residents living with/near you: Respecting your study times	196	4.89	1.84	NA					NA		NA		NA		NA	
Q71. To what degree are residents living with/near you: Respecting your sleep times	195	4.74	1.96	NA					NA		NA		NA		NA	
Q72. To what degree are residents living with/near you: Respecting your privacy	191	5.64	1.56	NA					NA		NA		NA		NA	
Q73. To what degree are residents living with/near you: Respecting your property	194	5.45	1.60	NA					NA		NA		NA		NA	
Q74. To what degree are residents living with/near you: Maintaining cleanliness	196	4.59	1.95	NA					NA		NA		NA		NA	
Q75. To what degree are residents living with/near you: Concerned about academic success	187	4.94	1.78	NA					NA		NA		NA		NA	

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Complex Analysis for Factor 10: Climate: Fellow Residents are Respectful

Complex Descriptions	Complex Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q070. To what degree are residents living with/near you: Respecting your study times	Q071. To what degree are residents living with/near you: Respecting your sleep times	Q072. To what degree are residents living with/near you: Respecting your privacy	Q073. To what degree are residents living with/near you: Respecting your property	Q074. To what degree are residents living with/near you: Maintaining cleanliness	Q075. To what degree are residents living with/near you: Concerned about academic success
	Number Responding	Factor Mean	Standard Deviation	Rank									
Code 2: Buc Village	55	5.38	1.48	1	5.03	0.35	▲	5.04	5.13	5.70	5.55	5.19	5.33
Code 1: Buc Ridge	136	4.96	1.54	2	5.03	-0.07		4.90	4.67	5.66	5.47	4.40	4.81

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25

NOTE: Only Complexs with more than 1 respondent are reported.



Introduction to Factor 11

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Previous years' data is also reported. Arrows graphically indicate areas of most change and areas of least change.

Complex Analysis

Complexes are sorted by those that outperform the institution's aggregate factor mean down to those Complexes that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Complex level can be made. Number responding and standard deviation data is also provided.

Building Analysis

Buildings are sorted by those that outperform the institution's aggregate factor mean down to those Buildings that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

East Tennessee State University

CSAR

Factor and Question Analysis: Select 6 Comparison for Factor 11: Climate: Sense of Community

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

	Your Data			Your Select 6 Data										Comparison to Select 6			
				There are 6 institutions in this comparison group.													
	N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7	
										Min	Max						
Factor 11: Climate: Sense of Community	193	5.35	1.35	5.81	5.30	NR	5.83	5.81	5.64	5.30	5.83	5.65	1.18	-0.30	▼	**	5
Q77. Community - In your living area (i.e. floor, apt section, community, house), to what degree do you: Respect other students	192	5.85	1.34	6.20	5.86	NR	6.07	6.00	5.96	5.85	6.20	5.98	1.18	-0.13		ND	6
Q78. Community - In your living area (i.e. floor, apt section, community, house), to what degree do you: Feel accepted by other students	187	5.43	1.49	5.93	5.42	NR	5.86	5.87	5.70	5.42	5.93	5.72	1.28	-0.29	▼	**	5
Q76. Community - In your living area (i.e. floor, apt section, community, house), to what degree do you: Trust other students	192	4.76	1.75	5.31	4.62	NR	5.55	5.56	5.29	4.62	5.56	5.26	1.52	-0.50	▼	***	5

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

CSAR

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 11: Climate: Sense of Community

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

		Your Data			Carnegie Class Data and Comparisons There are 8 institutions in this Carnegie Class							All Institutions Data and Comparisons There are 82 total participating institutions						
		N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Stat Level	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Stat Level	Rank
							Min	Max						Min	Max			
Factor 11: Climate: Sense of Community		193	5.35	1.35	5.64	1.16	5.35	5.81	-0.29 ▼	**	5	5.54	1.19	4.97	6.02	-0.19 ▼	*	35
Q77.	Community - In your living area (i.e. floor, apt section, community, house), to what degree do you: Respect other students	192	5.85	1.34	6.09	1.11	5.85	6.21	-0.24 ▼	**	5	5.93	1.20	5.18	6.22	-0.08	ND	36
Q78.	Community - In your living area (i.e. floor, apt section, community, house), to what degree do you: Feel accepted by other students	187	5.43	1.49	5.65	1.36	5.43	5.74	-0.22 ▼	*	5	5.54	1.35	5.04	6.01	-0.11	ND	28
Q76.	Community - In your living area (i.e. floor, apt section, community, house), to what degree do you: Trust other students	192	4.76	1.75	5.19	1.53	4.69	5.49	-0.43 ▼	***	4	5.17	1.48	4.38	5.84	-0.41 ▼	***	35

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 11: Climate: Sense of Community

Q76. Community - In your living area (i.e. floor, apt section, community, house), to what degree do you: Trust other students		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	19%	24%	19%	0%	26%	29%	20%	24%	21%	21%
	(6)	22%	36%	18%	0%	34%	29%	33%	29%	29%	28%
	(5)	16%	9%	14%	0%	19%	20%	17%	17%	16%	17%
	(4) Moderately	22%	18%	26%	0%	15%	17%	19%	19%	20%	23%
	(3)	8%	9%	8%	0%	2%	2%	6%	5%	6%	5%
	(2)	7%	0%	9%	0%	2%	2%	2%	4%	4%	3%
	(1) Not at all	6%	4%	6%	0%	1%	2%	2%	3%	3%	3%
Combined Response Key	Responding 6 or 7	41%	60%	37%	0%	60%	58%	54%	53%	50%	48%
	Responding 3, 4 or 5	46%	36%	48%	0%	37%	38%	43%	41%	43%	46%
	Responding 1 or 2	13%	4%	15%	0%	3%	3%	4%	6%	7%	6%
Mean		4.76	5.31	4.62	0.00	5.55	5.56	5.29	5.26	5.12	5.16
Standard Deviation		1.75	1.58	1.78	0.00	1.30	1.34	1.40	1.52	1.58	1.49
% Responding		85%	92%	82%	0%	98%	78%	95%	59%	45%	39%
Q77. Community - In your living area (i.e. floor, apt section, community, house), to what degree do you: Respect other students		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	42%	53%	42%	0%	43%	43%	39%	42%	46%	41%
	(6)	30%	24%	27%	0%	35%	34%	36%	32%	32%	31%
	(5)	9%	13%	14%	0%	11%	11%	11%	12%	9%	12%
	(4) Moderately	15%	7%	14%	0%	9%	10%	10%	11%	11%	12%
	(3)	2%	2%	1%	0%	2%	0%	2%	1%	1%	2%
	(2)	2%	0%	1%	0%	0%	2%	0%	1%	1%	1%
	(1) Not at all	1%	0%	1%	0%	0%	1%	1%	1%	0%	1%
Combined Response Key	Responding 6 or 7	71%	78%	68%	0%	78%	76%	76%	75%	77%	72%
	Responding 3, 4 or 5	26%	22%	29%	0%	22%	21%	23%	24%	22%	26%
	Responding 1 or 2	3%	0%	2%	0%	0%	3%	2%	2%	1%	1%
Mean		5.85	6.20	5.86	0.00	6.07	6.00	5.96	5.98	6.05	5.93
Standard Deviation		1.34	1.05	1.29	0.00	1.05	1.20	1.19	1.18	1.15	1.20
% Responding		85%	92%	82%	0%	98%	78%	95%	59%	45%	39%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 11: Climate: Sense of Community

Q78. Community - In your living area (i.e. floor, apt section, community, house), to what degree do you: Feel accepted by other students		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	30%	43%	30%	0%	35%	36%	29%	33%	31%	28%
	(6)	27%	30%	24%	0%	35%	35%	36%	32%	33%	32%
	(5)	13%	14%	17%	0%	15%	15%	17%	16%	13%	15%
	(4) Moderately	21%	7%	21%	0%	11%	11%	15%	14%	16%	18%
	(3)	4%	5%	3%	0%	1%	2%	1%	2%	3%	3%
	(2)	3%	2%	1%	0%	1%	1%	1%	1%	2%	2%
	(1) Not at all	2%	0%	3%	0%	1%	1%	1%	1%	1%	1%
Combined Response Key	Responding 6 or 7	57%	73%	54%	0%	71%	71%	65%	66%	65%	61%
	Responding 3, 4 or 5	38%	25%	42%	0%	28%	27%	33%	32%	32%	36%
	Responding 1 or 2	5%	2%	4%	0%	2%	2%	2%	2%	3%	3%
Mean		5.43	5.93	5.42	0.00	5.86	5.87	5.70	5.72	5.62	5.54
Standard Deviation		1.49	1.27	1.48	0.00	1.18	1.18	1.22	1.28	1.38	1.35
% Responding		83%	90%	80%	0%	98%	78%	94%	58%	45%	38%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 11. Climate: Sense of Community (Not a predictor)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	69	36%	5.14	42%	5.52	34%	5.52	44%	5.51
Female	122	64%	5.49	58%	5.76	66%	5.63	56%	5.57
Other	1	0%	NR	0%	4.17	0%	5.33	0%	4.93
Statistical Test of Means									
Male	69	31%	5.14	36%	5.52	30%	5.52	40%	5.51
Female	122	55%	5.49	51%	5.76	59%	5.63	50%	5.57
Statistical Difference			ND		***		ND		*

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	16	8%	5.44	10%	5.49	12%	5.22	6%	5.41
Native American/Alaska Native/Inuit	2	1%	5.50	0%	5.83	1%	5.43	1%	5.30
Asian/Middle Eastern/Pacific Islander	23	12%	5.29	20%	5.63	9%	5.46	29%	5.49
Spanish/Hispanic/Latino(a)	3	2%	5.50	2%	5.72	5%	5.72	5%	5.60
White/Caucasian	145	75%	5.33	64%	5.71	69%	5.66	54%	5.59
Multiracial	2	1%	4.50	2%	5.80	2%	5.44	3%	5.47
Other	2	1%	6.67	1%	4.67	2%	5.80	3%	5.37
Statistical Test of Means									
White American residents	145	64%	5.33	56%	5.71	61%	5.66	48%	5.59
All other residents	48	21%	5.39	32%	5.57	28%	5.44	41%	5.48
Statistical Difference			ND		*		**		***

Are you a citizen of the country where this institution is located?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	159	84%	5.33	80%	5.66	91%	5.59	74%	5.53
No	31	16%	5.40	20%	5.64	9%	5.52	26%	5.58
Statistical Test of Means									
Yes, a citizen	159	72%	5.33	71%	5.66	81%	5.59	66%	5.53
No, not a citizen	31	14%	5.40	17%	5.64	8%	5.52	23%	5.58
Statistical Difference			ND		ND		ND		*

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 11. Climate: Sense of Community (*Not a predictor*)

Age	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Under 19 years old	5	3%	6.07	1%	5.59	3%	5.67	2%	5.38
19 or 20 years old	48	25%	4.89	48%	5.72	49%	5.57	30%	5.51
21 or 22 years old	70	36%	5.38	31%	5.58	36%	5.63	32%	5.49
23 or 24 years old	26	13%	5.60	6%	5.46	6%	5.59	11%	5.51
25 to 30 years old	31	16%	5.63	9%	5.60	4%	5.59	15%	5.64
31 to 35 years old	6	3%	5.42	2%	5.49	1%	5.42	5%	5.73
36 to 40 years old	1	0%	NR	1%	6.29	0%	4.00	2%	5.71
40 or over	6	3%	5.58	1%	5.78	1%	5.35	2%	5.60
Statistical Test of Means									
22 years or younger	123	55%	5.22	70%	5.67	79%	5.60	58%	5.50
23 years old or older	70	31%	5.57	18%	5.60	10%	5.54	32%	5.61
Statistical Difference			ND		ND		ND		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	10	5%	5.35	2%	5.90	8%	5.53	4%	5.53
Sophomore	31	16%	4.90	38%	5.75	23%	5.56	19%	5.49
Junior	49	25%	5.34	27%	5.62	36%	5.63	26%	5.50
Senior	61	32%	5.40	19%	5.46	27%	5.57	24%	5.45
Graduate/Professional Student	42	22%	5.61	14%	5.65	5%	5.56	25%	5.66
Non-Degree or Other	0	0%	NR	1%	5.92	1%	5.75	2%	5.66
Statistical Test of Means									
Undergraduate students	151	67%	5.27	75%	5.65	83%	5.59	65%	5.49
Graduate students, Non-student staff/faculty, other	42	19%	5.61	13%	5.66	6%	5.59	25%	5.66
Statistical Difference			ND		ND		ND		***

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	26	14%	5.07	10%	5.29	8%	5.28	13%	5.41
No	163	86%	5.39	90%	5.69	92%	5.61	87%	5.55
Statistical Test of Means									
Yes	26	12%	5.07	9%	5.29	7%	5.28	12%	5.41
No	163	74%	5.39	79%	5.69	82%	5.61	78%	5.55
Statistical Difference			ND		***		*		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 11. Climate: Sense of Community (*Not a predictor*)

Number of Semesters/Quarters in Apartments	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters or less than 3 quarters	42	22%	5.38	27%	5.56	38%	5.67	35%	5.52
2 to 4 semesters or 3 to 6 quarters	109	56%	5.31	57%	5.72	45%	5.52	44%	5.56
5 to 6 semesters or 7 to 9 quarters	28	15%	5.40	8%	5.68	12%	5.61	12%	5.50
7 to 8 semesters or 10 to 12 quarters	12	6%	5.47	5%	5.43	5%	5.67	5%	5.57
9 to 10 semesters or 13 to 14 quarters	1	0%	NR	2%	5.52	0%	5.11	2%	5.47
More than 10 semesters or more than 14 quarters	1	0%	NR	1%	5.31	0%	4.11	2%	5.63
Statistical Test of Means									
Less than 2 semesters OR less than 3 quarters	42	19%	5.38	24%	5.56	34%	5.67	32%	5.52
2 to 4 semesters OR 3 to 6 quarters or more	151	67%	5.34	64%	5.69	55%	5.54	58%	5.55
Statistical Difference			ND		ND		ND		ND

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	2	1%	4.17	1%	5.27	2%	5.44	2%	5.24
2.25 to 2.49	4	2%	4.58	2%	5.74	3%	5.20	3%	5.28
2.50 to 2.74	15	8%	5.07	5%	5.52	6%	5.33	6%	5.30
2.75 to 2.99	19	10%	5.11	12%	5.44	11%	5.44	10%	5.39
3.00 to 3.24	27	14%	5.39	19%	5.75	18%	5.55	17%	5.54
3.25 to 3.49	31	16%	5.12	19%	5.63	18%	5.60	16%	5.51
3.50 to 3.74	49	26%	5.42	20%	5.68	21%	5.64	18%	5.57
3.75 to 4.00	42	22%	5.73	21%	5.70	20%	5.76	24%	5.66
Other than a 4.0 scale	2	1%	4.50	1%	5.89	1%	5.33	4%	5.76
Statistical Test of Means									
Below 3.00 G.P.A.	40	18%	4.99	18%	5.48	20%	5.39	20%	5.33
3.00 G.P.A. and higher	149	67%	5.44	70%	5.69	69%	5.64	70%	5.58
Statistical Difference			ND		*		**		***

Average number of hours studied per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
0-5	19	10%	5.51	7%	5.38	11%	5.52	7%	5.33
6-10	46	24%	5.44	23%	5.57	26%	5.59	19%	5.46
11-15	46	24%	5.04	23%	5.60	25%	5.57	20%	5.50
16-20	39	20%	5.70	22%	5.66	19%	5.65	20%	5.59
21-25	25	13%	5.11	12%	5.93	9%	5.56	12%	5.62
26-30	6	3%	5.67	7%	5.77	5%	5.89	8%	5.58
31 or more	10	5%	5.12	6%	5.79	5%	5.39	14%	5.63
Statistical Test of Means									
Less than 10 hours per week	65	29%	5.46	26%	5.53	33%	5.57	24%	5.43
11 or more hours per week	126	57%	5.29	62%	5.71	55%	5.60	66%	5.58
Statistical Difference			ND		*		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 11. Climate: Sense of Community (*Not a predictor*)

Average number of hours worked at a paying job per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	74	38%	5.39	47%	5.70	35%	5.54	43%	5.52
1-10	30	16%	5.07	16%	5.72	21%	5.66	18%	5.57
11-20	55	29%	5.55	25%	5.61	30%	5.66	25%	5.56
21-30	23	12%	5.07	7%	5.42	10%	5.48	8%	5.52
31-40	8	4%	5.37	4%	5.67	3%	5.49	4%	5.48
more than 40	3	2%	5.33	1%	5.24	1%	5.27	3%	5.60
Statistical Test of Means									
Do not work	74	33%	5.39	41%	5.70	31%	5.54	38%	5.52
Work at least 1 hour per week	119	53%	5.32	46%	5.61	58%	5.62	51%	5.55
Statistical Difference			ND		ND		ND		ND

Type of Apartment Currently Residing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Efficiency/Studio	19	10%	5.37	3%	5.57	4%	5.54	4%	5.28
1 bedroom	26	13%	5.46	7%	5.63	11%	5.62	11%	5.54
2 bedroom	115	60%	5.26	46%	5.65	24%	5.42	47%	5.53
3 bedroom	0	0%	NR	19%	5.64	14%	5.66	10%	5.70
4 bedroom	33	17%	5.55	24%	5.67	45%	5.68	28%	5.55
More than 4 bedrooms	0	0%	NR	1%	5.58	1%	4.73	1%	5.50
Statistical Test of Means									
2 bedroom apartment	115	51%	5.26	41%	5.65	21%	5.42	42%	5.53
All other apartment types	78	35%	5.47	47%	5.65	67%	5.64	48%	5.55
Statistical Difference			ND		ND		**		ND

Did you choose your room/suite/apartment mates?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I live alone	42	22%	5.46	9%	5.66	6%	5.60	13%	5.44
Chose all	66	35%	5.47	57%	5.76	40%	5.75	41%	5.66
Chose some but not all	34	18%	4.95	19%	5.53	25%	5.48	18%	5.46
Chose none	48	25%	5.34	15%	5.41	29%	5.46	28%	5.45
Statistical Test of Means									
Chose some or all of the roommate(s)	100	58%	5.29	73%	5.70	61%	5.65	61%	5.60
Did not choose any roommate(s)	48	28%	5.34	15%	5.41	28%	5.46	29%	5.45
Statistical Difference			ND		**		*		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 11. Climate: Sense of Community (*Not a predictor*)

How many people live in your apartment (including yourself)?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	36	19%	5.40	8%	5.65	6%	5.49	13%	5.39
Two	120	63%	5.32	19%	5.49	22%	5.42	30%	5.56
Three	8	4%	4.79	21%	5.55	17%	5.62	17%	5.59
More than three	27	14%	5.55	52%	5.74	55%	5.66	41%	5.55
Statistical Test of Means									
Two or fewer	156	70%	5.34	23%	5.54	25%	5.43	38%	5.51
More than two	35	16%	5.38	64%	5.69	64%	5.65	51%	5.56
Statistical Difference			ND		ND		**		**

Household Status	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Single or divorced	171	89%	5.33	93%	5.66	97%	5.60	86%	5.52
Married/Life Partners, living together	20	10%	5.39	5%	5.54	2%	5.39	11%	5.71
Married/Life Partners, living apart	2	1%	6.00	2%	5.38	1%	5.29	3%	5.58
Statistical Test of Means									
Single or Divorced	171	76%	5.33	82%	5.66	86%	5.60	77%	5.52
Married/Life Partners	22	10%	5.45	6%	5.50	3%	5.37	13%	5.68
Statistical Difference			ND		ND		ND		***

Number of Dependents Living in Apartment	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	177	92%	5.31	92%	5.68	96%	5.59	90%	5.53
One	14	7%	5.57	4%	5.46	2%	5.55	5%	5.66
Two	2	1%	6.50	2%	5.24	1%	5.79	3%	5.71
Three	0	0%	NR	1%	4.37	1%	5.59	1%	5.43
Four	0	0%	NR	0%	4.78	0%	6.44	0%	5.49
More than four	0	0%	NR	0%	4.93	0%	5.00	0%	5.27
Statistical Test of Means									
No dependents	177	79%	5.31	81%	5.68	85%	5.59	81%	5.53
1 or more dependents	16	7%	5.69	7%	5.23	4%	5.61	9%	5.63
Statistical Difference			ND		***		ND		**

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 11. Climate: Sense of Community (*Not a predictor*)

What is your military status?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No previous or current military service	185	96%	5.36	97%	5.67	97%	5.59	96%	5.54
Previous military service, but no current military service	5	3%	5.57	1%	5.89	1%	5.91	2%	5.45
Current military service	3	2%	4.33	2%	4.91	2%	5.32	1%	5.33
Statistical Test of Means									
No military service	185	82%	5.36	85%	5.67	86%	5.59	86%	5.54
Past or current military service	8	4%	5.10	3%	5.22	3%	5.47	3%	5.41
Statistical Difference			ND		*		ND		*

Participate in programs/activities sponsored by apartment management	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	156	81%	5.27	56%	5.53	53%	5.41	58%	5.44
Sometimes	31	16%	5.66	36%	5.76	37%	5.73	34%	5.64
Often or very often	5	3%	5.40	8%	5.97	10%	6.01	8%	5.85
Statistical Test of Means									
Rarely or never participate	156	70%	5.27	49%	5.53	47%	5.41	52%	5.44
Participate sometimes or often	36	16%	5.62	39%	5.80	42%	5.79	38%	5.68
Statistical Difference			ND		***		***		***

Enrollment Status Next Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Will enroll and plan to reside in on-campus apartments	105	55%	5.32	44%	5.56	56%	5.61	58%	5.60
Will enroll and do not plan to reside in on-campus apartments	44	23%	5.15	41%	5.72	22%	5.50	21%	5.43
No, will not enroll next year	43	22%	5.57	15%	5.76	22%	5.64	20%	5.51
Statistical Test of Means									
Will enroll and plan to reside in University apartments	105	65%	5.32	51%	5.56	69%	5.61	70%	5.60
Will enroll and do not plan to reside in University apartments	44	27%	5.15	47%	5.72	27%	5.50	26%	5.43
Statistical Difference			ND		*		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 11: Climate: Sense of Community

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data							
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data	
									Mean	Difference	Mean	Difference	Mean	Difference	Mean	Difference
Factor 11: Climate: Sense of Community	193	5.35	1.35	NA					NA		NA		NA		NA	
Q76. Community - In your living area (i.e. floor, apt section, community, house), to what degree do you: Trust other students	192	4.76	1.75	NA					NA		NA		NA		NA	
Q77. Community - In your living area (i.e. floor, apt section, community, house), to what degree do you: Respect other students	192	5.85	1.34	NA					NA		NA		NA		NA	
Q78. Community - In your living area (i.e. floor, apt section, community, house), to what degree do you: Feel accepted by other students	187	5.43	1.49	NA					NA		NA		NA		NA	

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Complex Analysis for Factor 11: Climate: Sense of Community

This factor is not a predictor of Overall Program Effectiveness

Complex Descriptions

	Complex Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q076. Community - In your living area (i.e. floor, apt section, community, house), to what degree do you: Trust other	Q077. Community - In your living area (i.e. floor, apt section, community, house), to what degree do you: Respect other	Q078. Community - In your living area (i.e. floor, apt section, community, house), to what degree do you: Feel accepted
	Number Responding	Factor Mean	Standard Deviation	Rank						
Code 2: Buc Village	51	5.56	1.26	1	5.35	0.21	△	5.12	5.98	5.57
Code 1: Buc Ridge	135	5.28	1.38	2	5.35	-0.07		4.65	5.79	5.39

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25

NOTE: Only Complexs with more than 1 respondent are reported.



Introduction to Factor 12

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Previous years' data is also reported. Arrows graphically indicate areas of most change and areas of least change.

Complex Analysis

Complexes are sorted by those that outperform the institution's aggregate factor mean down to those Complexes that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Complex level can be made. Number responding and standard deviation data is also provided.

Building Analysis

Buildings are sorted by those that outperform the institution's aggregate factor mean down to those Buildings that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

East Tennessee State University

CSAR

Factor and Question Analysis: Select 6 Comparison for Factor 12: Learning Outcomes: Personal Interactions

This factor is your 2nd Predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

This factor is your 2nd Predictor of Overall Program Effectiveness		Your Data			Your Select 6 Data										Comparison to Select 6			
					There are 6 institutions in this comparison group.													
		N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7	
Min	Max																	
Data is sorted from highest question mean to lowest question mean.																		
Factor 12: Learning Outcomes: Personal Interactions		200	4.43	1.68	5.16	4.55	4.95	5.20	4.41	5.00	4.41	5.20	4.85	1.48	-0.42	▼	***	6
Q80.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Live cooperatively	194	4.65	1.82	5.45	4.76	NR	5.33	4.70	5.17	4.65	5.45	5.00	1.54	-0.35	▼	**	6
Q82.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Improve interpersonal relationships	191	4.50	1.85	5.05	4.56	NR	5.31	4.48	5.07	4.48	5.31	4.85	1.60	-0.35	▼	**	5
Q81.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Resolve conflicts	180	4.36	1.86	5.00	4.32	NR	5.13	4.27	4.94	4.27	5.13	4.67	1.66	-0.31	▼	*	4
Q79.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Meet people	198	4.23	1.82	5.16	4.51	4.95	5.05	4.18	4.83	4.18	5.16	4.75	1.66	-0.52	▼	***	6

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

CSAR

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 12: Learning Outcomes: Personal Interactions

This factor is your 2nd Predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

		Your Data			Carnegie Class Data and Comparisons There are 8 institutions in this Carnegie Class							All Institutions Data and Comparisons There are 82 total participating institutions						
		N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Stat Level	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Stat Level	Rank
							Min	Max						Min	Max			
Factor 12: Learning Outcomes: Personal Interactions		200	4.43	1.68	4.99	1.55	4.43	5.31	-0.56 ▼	***	8	4.60	1.63	3.18	5.39	-0.17	ND	53
Q80.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Live cooperatively	194	4.65	1.82	5.29	1.55	4.65	5.58	-0.64 ▼	***	5	4.85	1.65	3.96	5.58	-0.20	ND	31
Q82.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Improve interpersonal relationships	191	4.50	1.85	5.14	1.58	4.50	5.33	-0.64 ▼	***	5	4.67	1.70	3.59	5.35	-0.17	ND	28
Q81.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Resolve conflicts	180	4.36	1.86	4.95	1.62	4.36	5.14	-0.59 ▼	***	5	4.50	1.70	3.53	5.14	-0.14	ND	27
Q79.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Meet people	198	4.23	1.82	4.91	1.70	4.23	5.20	-0.68 ▼	***	8	4.52	1.75	3.18	5.39	-0.29 ▼	*	64

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 12: Learning Outcomes: Personal Interactions

Q79. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Meet people		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	11%	30%	18%	18%	19%	7%	15%	16%	20%	15%
	(6)	20%	11%	18%	23%	21%	18%	26%	21%	22%	19%
	(5)	14%	18%	14%	18%	26%	19%	20%	19%	17%	17%
	(4) Moderately	27%	34%	25%	27%	22%	26%	22%	25%	21%	25%
	(3)	8%	2%	6%	6%	7%	12%	7%	7%	8%	10%
	(2)	10%	2%	6%	3%	4%	9%	3%	5%	6%	7%
	(1) Not at all	12%	2%	12%	4%	2%	9%	7%	6%	6%	8%
Combined Response Key	Responding 6 or 7	30%	41%	36%	41%	40%	25%	41%	37%	42%	34%
	Responding 3, 4 or 5	48%	55%	45%	52%	55%	57%	48%	52%	46%	52%
	Responding 1 or 2	21%	5%	18%	7%	5%	18%	11%	11%	12%	15%
Mean		4.23	5.16	4.51	4.95	5.05	4.18	4.83	4.75	4.85	4.52
Standard Deviation		1.82	1.51	1.91	1.54	1.44	1.66	1.67	1.66	1.72	1.75
% Responding		88%	90%	82%	93%	98%	78%	94%	89%	92%	91%
Q80. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Live cooperatively		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	15%	34%	21%	0%	17%	8%	18%	17%	23%	16%
	(6)	25%	20%	21%	0%	33%	27%	29%	27%	28%	24%
	(5)	15%	14%	15%	0%	24%	22%	21%	20%	16%	19%
	(4) Moderately	24%	27%	24%	0%	18%	28%	23%	24%	21%	25%
	(3)	5%	0%	5%	0%	4%	6%	3%	5%	4%	5%
	(2)	5%	2%	3%	0%	1%	4%	2%	3%	2%	4%
	(1) Not at all	10%	2%	11%	0%	1%	5%	3%	5%	5%	6%
Combined Response Key	Responding 6 or 7	40%	55%	42%	0%	51%	34%	47%	44%	52%	41%
	Responding 3, 4 or 5	44%	41%	44%	0%	47%	57%	47%	49%	41%	49%
	Responding 1 or 2	15%	5%	14%	0%	2%	9%	5%	8%	8%	10%
Mean		4.65	5.45	4.76	0.00	5.33	4.70	5.17	5.00	5.18	4.84
Standard Deviation		1.82	1.48	1.85	0.00	1.25	1.47	1.43	1.54	1.61	1.65
% Responding		86%	90%	81%	0%	98%	77%	95%	59%	45%	39%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 12: Learning Outcomes: Personal Interactions

Q81. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Resolve conflicts		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	13%	27%	14%	0%	16%	7%	16%	14%	17%	12%
	(6)	20%	16%	19%	0%	27%	17%	24%	21%	25%	20%
	(5)	13%	11%	14%	0%	28%	19%	25%	21%	17%	18%
	(4) Moderately	28%	34%	26%	0%	19%	34%	23%	26%	24%	28%
	(3)	7%	2%	8%	0%	6%	8%	5%	7%	6%	7%
	(2)	5%	5%	5%	0%	3%	5%	3%	4%	4%	5%
	(1) Not at all	13%	5%	15%	0%	1%	9%	5%	8%	7%	9%
Combined Response Key	Responding 6 or 7	33%	43%	33%	0%	43%	24%	39%	35%	43%	32%
	Responding 3, 4 or 5	48%	48%	48%	0%	53%	61%	53%	53%	47%	54%
	Responding 1 or 2	18%	9%	20%	0%	4%	15%	8%	12%	10%	14%
Mean		4.36	5.00	4.32	0.00	5.13	4.27	4.94	4.67	4.86	4.49
Standard Deviation		1.86	1.68	1.92	0.00	1.35	1.59	1.52	1.65	1.68	1.71
% Responding		80%	90%	77%	0%	97%	75%	90%	57%	44%	37%
Q82. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Improve interpersonal relationships		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	15%	28%	16%	0%	16%	8%	14%	14%	21%	14%
	(6)	21%	16%	24%	0%	36%	23%	31%	28%	26%	22%
	(5)	16%	19%	11%	0%	23%	17%	20%	18%	16%	18%
	(4) Moderately	21%	23%	27%	0%	19%	30%	24%	25%	22%	26%
	(3)	10%	5%	6%	0%	3%	10%	4%	6%	6%	6%
	(2)	5%	2%	3%	0%	2%	7%	1%	3%	3%	4%
	(1) Not at all	11%	7%	13%	0%	2%	5%	4%	6%	5%	8%
Combined Response Key	Responding 6 or 7	37%	44%	40%	0%	52%	31%	46%	42%	47%	37%
	Responding 3, 4 or 5	47%	47%	44%	0%	45%	57%	49%	49%	44%	51%
	Responding 1 or 2	16%	9%	16%	0%	3%	12%	5%	9%	9%	13%
Mean		4.50	5.05	4.56	0.00	5.31	4.48	5.07	4.85	5.03	4.66
Standard Deviation		1.85	1.74	1.88	0.00	1.28	1.55	1.44	1.60	1.64	1.70
% Responding		85%	88%	80%	0%	97%	77%	94%	58%	45%	38%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 12. Learning Outcomes: Personal Interactions (2nd Predictor)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	70	35%	4.37	41%	4.67	34%	4.87	44%	4.57
Female	127	64%	4.50	59%	4.89	66%	5.01	56%	4.63
Other	1	0%	NR	0%	2.38	0%	6.62	0%	3.90
Statistical Test of Means									
Male	70	32%	4.37	36%	4.67	30%	4.87	40%	4.57
Female	127	57%	4.50	52%	4.89	59%	5.01	50%	4.63
Statistical Difference			ND		**		ND		*

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	17	9%	4.44	10%	5.06	11%	4.75	5%	4.79
Native American/Alaska Native/Inuit	2	1%	5.38	0%	5.62	1%	4.96	1%	4.24
Asian/Middle Eastern/Pacific Islander	26	13%	4.79	20%	5.18	9%	5.12	29%	4.76
Spanish/Hispanic/Latino(a)	3	2%	5.19	2%	4.90	5%	5.34	5%	4.74
White/Caucasian	148	74%	4.30	64%	4.65	69%	4.93	54%	4.52
Multiracial	2	1%	6.25	2%	4.36	2%	5.26	3%	4.38
Other	2	1%	5.38	2%	4.29	2%	5.06	3%	4.34
Statistical Test of Means									
White American residents	148	66%	4.30	56%	4.65	62%	4.93	49%	4.52
All other residents	52	23%	4.80	32%	5.05	28%	5.02	42%	4.70
Statistical Difference			ND		***		ND		***

Are you a citizen of the country where this institution is located?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	163	83%	4.42	80%	4.69	91%	4.94	74%	4.54
No	33	17%	4.44	20%	5.20	9%	5.09	26%	4.79
Statistical Test of Means									
Yes, a citizen	163	74%	4.42	71%	4.69	81%	4.94	67%	4.54
No, not a citizen	33	15%	4.44	17%	5.20	8%	5.09	24%	4.79
Statistical Difference			ND		***		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 12. Learning Outcomes: Personal Interactions (2nd Predictor)

Age	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Under 19 years old	5	3%	3.90	1%	4.75	3%	4.96	2%	4.57
19 or 20 years old	52	26%	4.66	48%	4.66	49%	5.01	30%	4.66
21 or 22 years old	70	35%	4.65	31%	4.94	36%	5.00	32%	4.66
23 or 24 years old	26	13%	4.06	6%	4.82	5%	4.70	11%	4.43
25 to 30 years old	34	17%	4.40	9%	4.97	4%	4.58	15%	4.46
31 to 35 years old	6	3%	4.15	2%	4.66	1%	3.70	5%	4.69
36 to 40 years old	1	0%	NR	1%	5.18	0%	4.25	2%	4.72
40 or over	6	3%	2.75	1%	4.91	1%	3.90	2%	4.53
Statistical Test of Means									
22 years or younger	127	56%	4.63	70%	4.77	80%	5.00	58%	4.65
23 years old or older	73	32%	4.08	18%	4.90	10%	4.53	32%	4.51
Statistical Difference			*		ND		**		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	10	5%	4.15	2%	5.49	8%	5.09	4%	4.75
Sophomore	32	16%	4.78	37%	4.59	23%	5.00	19%	4.60
Junior	52	26%	4.40	27%	4.82	36%	4.97	26%	4.66
Senior	61	31%	4.61	19%	4.87	26%	4.96	24%	4.60
Graduate/Professional Student	45	23%	4.03	14%	5.07	5%	4.35	25%	4.54
Non-Degree or Other	0	0%	NR	1%	5.50	1%	5.31	2%	4.78
Statistical Test of Means									
Undergraduate students	155	69%	4.54	75%	4.75	84%	4.98	65%	4.63
Graduate students, Non-student staff/faculty, other	45	20%	4.03	13%	5.09	6%	4.50	25%	4.56
Statistical Difference			ND		**		**		*

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	26	13%	4.07	10%	4.56	8%	4.44	13%	4.41
No	170	87%	4.48	90%	4.83	92%	5.00	87%	4.64
Statistical Test of Means									
Yes	26	12%	4.07	9%	4.56	7%	4.44	12%	4.41
No	170	77%	4.48	80%	4.83	83%	5.00	78%	4.64
Statistical Difference			ND		ND		***		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 12. Learning Outcomes: Personal Interactions (2nd Predictor)

Number of Semesters/Quarters in Apartments	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters or less than 3 quarters	42	21%	4.10	27%	4.69	37%	4.96	35%	4.58
2 to 4 semesters or 3 to 6 quarters	114	57%	4.45	57%	4.81	46%	4.91	44%	4.58
5 to 6 semesters or 7 to 9 quarters	29	15%	4.65	8%	4.86	12%	5.03	12%	4.64
7 to 8 semesters or 10 to 12 quarters	13	7%	4.96	5%	4.95	5%	5.21	5%	4.78
9 to 10 semesters or 13 to 14 quarters	1	0%	NR	2%	5.02	0%	5.58	2%	4.66
More than 10 semesters or more than 14 quarters	1	0%	NR	1%	4.81	0%	2.50	2%	4.60
Statistical Test of Means									
Less than 2 semesters OR less than 3 quarters	42	19%	4.10	24%	4.69	33%	4.96	32%	4.58
2 to 4 semesters OR 3 to 6 quarters or more	158	70%	4.51	64%	4.83	56%	4.95	58%	4.61
Statistical Difference			ND		ND		ND		ND

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	2	1%	5.04	1%	4.30	2%	4.86	2%	4.42
2.25 to 2.49	4	2%	4.38	2%	4.69	3%	4.91	3%	4.54
2.50 to 2.74	16	8%	4.04	5%	4.80	6%	4.80	6%	4.49
2.75 to 2.99	20	10%	4.33	11%	4.61	11%	4.97	10%	4.60
3.00 to 3.24	27	14%	4.67	19%	4.98	18%	5.04	17%	4.71
3.25 to 3.49	33	17%	4.19	19%	4.60	18%	4.81	16%	4.61
3.50 to 3.74	47	24%	4.74	20%	4.86	21%	4.98	18%	4.62
3.75 to 4.00	47	24%	4.34	21%	4.83	21%	5.02	24%	4.54
Other than a 4.0 scale	2	1%	2.75	1%	5.17	1%	4.84	4%	4.78
Statistical Test of Means									
Below 3.00 G.P.A.	42	19%	4.26	18%	4.64	20%	4.91	20%	4.55
3.00 G.P.A. and higher	154	70%	4.49	70%	4.82	70%	4.96	70%	4.61
Statistical Difference			ND		ND		ND		*

Average number of hours studied per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
0-5	18	9%	4.88	7%	4.71	11%	5.06	7%	4.50
6-10	48	24%	4.70	23%	4.68	27%	5.03	19%	4.59
11-15	48	24%	4.25	23%	4.78	25%	4.84	20%	4.62
16-20	39	20%	4.30	22%	4.77	19%	4.98	20%	4.65
21-25	25	13%	4.66	12%	4.90	9%	4.91	12%	4.67
26-30	8	4%	3.51	7%	5.07	5%	5.18	8%	4.57
31 or more	12	6%	3.90	6%	5.02	5%	4.61	14%	4.53
Statistical Test of Means									
Less than 10 hours per week	66	30%	4.75	26%	4.69	34%	5.04	24%	4.56
11 or more hours per week	132	59%	4.27	62%	4.85	56%	4.90	67%	4.61
Statistical Difference			ND		ND		ND		ND

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 12. Learning Outcomes: Personal Interactions (2nd Predictor)

Average number of hours worked at a paying job per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	76	38%	4.58	47%	4.76	35%	4.84	43%	4.55
1-10	32	16%	4.26	16%	4.71	21%	4.98	18%	4.64
11-20	57	29%	4.54	24%	5.01	31%	5.09	25%	4.68
21-30	23	12%	4.12	7%	4.49	10%	4.97	8%	4.60
31-40	9	5%	3.94	4%	5.05	3%	4.72	4%	4.63
more than 40	3	2%	4.00	1%	3.96	1%	4.65	3%	4.42
Statistical Test of Means									
Do not work	76	34%	4.58	42%	4.76	31%	4.84	38%	4.55
Work at least 1 hour per week	124	55%	4.33	46%	4.83	58%	5.01	52%	4.64
Statistical Difference			ND		ND		ND		***

Type of Apartment Currently Residing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Efficiency/Studio	20	10%	3.19	2%	4.24	5%	4.44	4%	3.97
1 bedroom	26	13%	4.58	7%	4.64	11%	4.95	11%	4.32
2 bedroom	121	61%	4.43	47%	4.82	24%	4.75	47%	4.62
3 bedroom	0	0%	NR	19%	4.56	14%	5.22	10%	4.74
4 bedroom	33	17%	5.04	24%	5.04	44%	5.05	28%	4.72
More than 4 bedrooms	0	0%	NR	1%	4.34	1%	4.00	1%	4.59
Statistical Test of Means									
2 bedroom apartment	121	54%	4.43	41%	4.82	22%	4.75	42%	4.62
All other apartment types	79	35%	4.42	47%	4.77	68%	5.02	48%	4.58
Statistical Difference			ND		ND		*		ND

Did you choose your room/suite/apartment mates?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I live alone	40	21%	3.64	9%	4.35	6%	4.13	13%	4.13
Chose all	70	36%	4.67	57%	4.96	40%	5.11	41%	4.72
Chose some but not all	34	17%	4.91	19%	4.77	25%	5.04	18%	4.75
Chose none	51	26%	4.44	15%	4.48	29%	4.84	28%	4.55
Statistical Test of Means									
Chose some or all of the roommate(s)	104	60%	4.75	73%	4.91	62%	5.09	62%	4.73
Did not choose any roommate(s)	51	29%	4.44	15%	4.48	28%	4.84	29%	4.55
Statistical Difference			ND		***		*		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 12. Learning Outcomes: Personal Interactions (2nd Predictor)

How many people live in your apartment (including yourself)?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	36	18%	3.97	8%	4.18	6%	4.49	13%	4.05
Two	127	64%	4.49	19%	4.82	22%	4.66	30%	4.48
Three	8	4%	3.20	21%	4.95	17%	5.07	17%	4.78
More than three	27	14%	5.06	52%	4.81	55%	5.09	41%	4.79
Statistical Test of Means									
Two or fewer	163	73%	4.37	23%	4.62	26%	4.62	39%	4.35
More than two	35	16%	4.64	65%	4.85	64%	5.08	52%	4.78
Statistical Difference			ND		*		***		***

Household Status	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Single or divorced	176	88%	4.47	93%	4.80	97%	4.96	85%	4.60
Married/Life Partners, living together	21	11%	4.30	5%	4.86	3%	4.53	12%	4.62
Married/Life Partners, living apart	3	2%	3.08	2%	4.30	1%	4.64	3%	4.52
Statistical Test of Means									
Single or Divorced	176	78%	4.47	82%	4.80	87%	4.96	77%	4.60
Married/Life Partners	24	11%	4.15	6%	4.72	3%	4.55	13%	4.60
Statistical Difference			ND		ND		ND		ND

Number of Dependents Living in Apartment	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	182	91%	4.51	92%	4.80	95%	4.96	90%	4.58
One	16	8%	3.50	4%	4.85	3%	4.42	5%	4.67
Two	2	1%	4.75	2%	4.32	1%	5.03	3%	4.74
Three	0	0%	NR	1%	4.53	1%	5.75	1%	4.91
Four	0	0%	NR	0%	4.75	0%	6.08	0%	5.35
More than four	0	0%	NR	0%	5.17	0%	4.50	0%	4.91
Statistical Test of Means									
No dependents	182	81%	4.51	81%	4.80	85%	4.96	81%	4.58
1 or more dependents	18	8%	3.64	7%	4.69	4%	4.81	9%	4.75
Statistical Difference			*		ND		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 12. Learning Outcomes: Personal Interactions (2nd Predictor)

What is your military status?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No previous or current military service	193	97%	4.43	97%	4.81	97%	4.96	96%	4.61
Previous military service, but no current military service	4	2%	4.21	1%	4.44	1%	4.26	3%	4.35
Current military service	3	2%	4.75	2%	4.38	2%	4.87	1%	4.60
Statistical Test of Means									
No military service	193	86%	4.43	85%	4.81	87%	4.96	87%	4.61
Past or current military service	7	3%	4.44	3%	4.40	3%	4.71	3%	4.43
Statistical Difference			ND		ND		ND		*

Participate in programs/activities sponsored by apartment management	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	160	80%	4.20	57%	4.60	53%	4.57	58%	4.32
Sometimes	34	17%	5.20	36%	5.02	38%	5.26	34%	4.90
Often or very often	5	3%	5.90	8%	5.24	10%	5.85	8%	5.45
Statistical Test of Means									
Rarely or never participate	160	72%	4.20	50%	4.60	47%	4.57	52%	4.32
Participate sometimes or often	39	17%	5.29	38%	5.06	42%	5.38	38%	5.00
Statistical Difference			***		***		***		***

Enrollment Status Next Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Will enroll and plan to reside in on-campus apartments	109	55%	4.57	44%	4.88	56%	5.11	58%	4.73
Will enroll and do not plan to reside in on-campus apartments	46	23%	4.25	41%	4.60	22%	4.73	21%	4.31
No, will not enroll next year	45	23%	4.27	15%	4.99	22%	4.78	20%	4.53
Statistical Test of Means									
Will enroll and plan to reside in University apartments	109	67%	4.57	51%	4.88	70%	5.11	71%	4.73
Will enroll and do not plan to reside in University apartments	46	28%	4.25	47%	4.60	28%	4.73	26%	4.31
Statistical Difference			ND		**		***		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 12: Learning Outcomes: Personal Interactions

This factor is your 2nd Predictor of Overall Program Effectiveness

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data							
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data	
Factor 12: Learning Outcomes: Personal Interactions	200	4.43	1.68	NA					5.10	-0.67 ↓	NA		4.89	-0.46 ↓	5.28	-0.85 ↓
Q79. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Meet people	198	4.23	1.82	NA					5.10	-0.87 ↓	NA		4.89	-0.66 ↓	5.28	-1.05 ↓
Q80. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Live cooperatively	194	4.65	1.82	NA					NA		NA		NA		NA	
Q81. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Resolve conflicts	180	4.36	1.86	NA					NA		NA		NA		NA	
Q82. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Improve interpersonal relationships	191	4.50	1.85	NA					NA		NA		NA		NA	

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Complex Analysis for Factor 12: Learning Outcomes: Personal Interactions

Complex Descriptions	Complex Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q079. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Meet people	Q080. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Live cooperatively	Q081. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Resolve conflicts	Q082. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Improve
	Number Responding	Factor Mean	Standard Deviation	Rank							
Code 1: Buc Ridge	141	4.65	1.60	1	4.43	0.22	△	4.42	4.90	4.60	4.77
Code 2: Buc Village	53	3.98	1.76	2	4.43	-0.45	▼	3.90	4.10	3.78	3.96

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25

NOTE: Only Complexs with more than 1 respondent are reported.



Introduction to Factor 13

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Previous years' data is also reported. Arrows graphically indicate areas of most change and areas of least change.

Complex Analysis

Complexes are sorted by those that outperform the institution's aggregate factor mean down to those Complexes that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Complex level can be made. Number responding and standard deviation data is also provided.

Building Analysis

Buildings are sorted by those that outperform the institution's aggregate factor mean down to those Buildings that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

Factor and Question Analysis: Select 6 Comparison for Factor 13: Learning Outcomes: Manage Time, Study, Solve Problems

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

<i>This factor is not a predictor of Overall Program Effectiveness</i>		Your Data			Your Select 6 Data									Comparison to Select 6				
					There are 6 institutions in this comparison group.													
		N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7	
Min	Max																	
Data is sorted from highest question mean to lowest question mean.																		
Factor 13: Learning Outcomes: Manage Time, Study, Solve Problems		201	4.60	1.79	5.08	4.58	5.47	4.93	3.89	5.21	3.89	5.47	4.93	1.52	-0.33	▼	**	5
Q85.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Solve your own problems	192	4.87	1.86	5.33	4.82	NR	5.24	4.34	5.29	4.34	5.33	4.92	1.67	-0.05		ND	4
Q84.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Manage your time more effectively	196	4.66	1.83	4.95	4.56	5.53	4.91	3.66	5.18	3.66	5.53	4.90	1.67	-0.24		ND	5
Q83.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Study more effectively	200	4.29	1.95	4.95	4.38	5.41	4.63	3.65	5.15	3.65	5.41	4.78	1.72	-0.49	▼	***	6

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

CSAR

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 13: Learning Outcomes: Manage Time, Study, Solve Problems

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

This factor is not a predictor of Overall Program Effectiveness		Your Data			Carnegie Class Data and Comparisons							All Institutions Data and Comparisons																							
					There are 8 institutions in this Carnegie Class							There are 82 total participating institutions																							
		Data is sorted from highest question mean to lowest question mean.																			N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Stat Level	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means
Min	Max	Min	Max																																
Factor 13: Learning Outcomes: Manage Time, Study, Solve Problems		201	4.60	1.79	5.02	1.44	4.60	5.42	-0.42	▼	***	8	4.84	1.50	3.89	5.62	-0.24	▼	*	65															
Q85.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Solve your own problems	192	4.87	1.86	5.23	1.55	4.87	5.50	-0.36	▼	**	5	4.86	1.71	4.28	5.80	0.01		ND	21															
Q84.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Manage your time more effectively	196	4.66	1.83	5.04	1.55	4.66	5.50	-0.38	▼	**	8	4.88	1.60	3.66	5.68	-0.22		ND	63															
Q83.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Study more effectively	200	4.29	1.95	4.89	1.63	4.29	5.35	-0.60	▼	***	8	4.74	1.68	3.65	5.55	-0.45	▼	***	72															

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 13: Learning Outcomes: Manage Time, Study, Solve Problems

Q83. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Study more effectively		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	15%	27%	21%	25%	9%	4%	20%	18%	17%	16%
	(6)	18%	16%	16%	29%	23%	10%	26%	22%	24%	22%
	(5)	17%	20%	10%	21%	28%	12%	23%	19%	18%	19%
	(4) Moderately	20%	20%	26%	18%	20%	30%	21%	22%	21%	24%
	(3)	9%	5%	6%	3%	9%	18%	6%	7%	9%	8%
	(2)	8%	0%	7%	2%	4%	12%	2%	5%	5%	5%
	(1) Not at all	15%	11%	15%	2%	7%	13%	3%	7%	5%	6%
Combined Response Key	Responding 6 or 7	33%	43%	36%	54%	32%	15%	46%	40%	41%	38%
	Responding 3, 4 or 5	46%	45%	42%	42%	57%	60%	49%	49%	48%	51%
	Responding 1 or 2	22%	11%	22%	4%	11%	25%	5%	12%	10%	11%
Mean		4.29	4.95	4.38	5.41	4.63	3.65	5.15	4.78	4.84	4.74
Standard Deviation		1.95	1.86	2.03	1.38	1.58	1.62	1.47	1.72	1.67	1.68
% Responding		89%	90%	80%	95%	96%	77%	95%	89%	92%	91%
Q84. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Manage your time more effectively		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	17%	25%	20%	28%	12%	4%	22%	19%	19%	18%
	(6)	22%	25%	19%	28%	30%	9%	26%	23%	25%	23%
	(5)	17%	14%	12%	21%	21%	15%	21%	18%	19%	19%
	(4) Moderately	22%	18%	26%	18%	24%	31%	21%	23%	22%	25%
	(3)	6%	5%	6%	3%	6%	16%	5%	6%	6%	7%
	(2)	5%	2%	5%	1%	3%	12%	3%	4%	4%	4%
	(1) Not at all	10%	11%	13%	1%	4%	13%	3%	6%	4%	5%
Combined Response Key	Responding 6 or 7	39%	50%	39%	56%	42%	13%	47%	43%	44%	40%
	Responding 3, 4 or 5	45%	36%	43%	42%	51%	62%	47%	47%	48%	51%
	Responding 1 or 2	15%	14%	18%	2%	7%	25%	6%	10%	8%	9%
Mean		4.66	4.95	4.56	5.53	4.91	3.66	5.18	4.90	5.01	4.87
Standard Deviation		1.83	1.91	1.95	1.31	1.48	1.61	1.48	1.67	1.58	1.61
% Responding		87%	90%	81%	95%	97%	76%	97%	89%	91%	91%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 13: Learning Outcomes: Manage Time, Study, Solve Problems

Q85. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Solve your own problems		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	23%	28%	25%	0%	18%	8%	20%	18%	24%	18%
	(6)	22%	33%	21%	0%	31%	21%	30%	26%	27%	24%
	(5)	15%	12%	12%	0%	22%	17%	23%	18%	16%	18%
	(4) Moderately	21%	16%	22%	0%	20%	31%	19%	23%	22%	24%
	(3)	5%	2%	6%	0%	5%	7%	3%	5%	4%	5%
	(2)	4%	2%	2%	0%	1%	7%	3%	3%	3%	3%
	(1) Not at all	10%	7%	13%	0%	3%	10%	2%	7%	5%	8%
Combined Response Key	Responding 6 or 7	45%	60%	46%	0%	49%	29%	50%	44%	51%	42%
	Responding 3, 4 or 5	41%	30%	39%	0%	47%	54%	45%	46%	41%	47%
	Responding 1 or 2	14%	9%	15%	0%	3%	16%	5%	10%	8%	11%
Mean		4.87	5.33	4.82	0.00	5.24	4.34	5.29	4.92	5.17	4.86
Standard Deviation		1.86	1.71	1.95	0.00	1.37	1.69	1.38	1.67	1.61	1.71
% Responding		85%	88%	79%	0%	96%	75%	93%	57%	44%	38%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 13. Learning Outcomes: Manage Time, Study, Solve Problems (Not a
predictor)**

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	72	36%	4.50	41%	4.61	34%	4.81	44%	4.71
Female	126	63%	4.69	59%	4.67	66%	4.94	56%	4.69
Other	1	0%	NR	0%	3.00	0%	6.67	0%	4.29
Statistical Test of Means									
Male	72	32%	4.50	36%	4.61	30%	4.81	40%	4.71
Female	126	57%	4.69	51%	4.67	59%	4.94	50%	4.69
Statistical Difference			ND		ND		ND		ND

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	18	9%	5.02	10%	5.02	11%	4.94	5%	4.98
Native American/Alaska Native/Inuit	2	1%	6.33	0%	5.33	1%	5.57	1%	4.38
Asian/Middle Eastern/Pacific Islander	26	13%	5.50	20%	5.17	9%	5.19	29%	4.93
Spanish/Hispanic/Latino(a)	3	1%	2.89	2%	4.76	5%	5.01	5%	4.86
White/Caucasian	148	74%	4.36	64%	4.44	69%	4.81	54%	4.56
Multiracial	2	1%	6.17	2%	4.12	2%	5.26	3%	4.43
Other	2	1%	6.00	2%	4.44	2%	5.17	3%	4.49
Statistical Test of Means									
White American residents	148	66%	4.36	56%	4.44	62%	4.81	48%	4.56
All other residents	53	24%	5.26	32%	5.02	28%	5.08	41%	4.86
Statistical Difference			**		***		**		***

Are you a citizen of the country where this institution is located?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	163	83%	4.51	80%	4.51	91%	4.86	74%	4.61
No	34	17%	4.93	20%	5.16	9%	5.14	26%	4.95
Statistical Test of Means									
Yes, a citizen	163	74%	4.51	71%	4.51	81%	4.86	66%	4.61
No, not a citizen	34	15%	4.93	17%	5.16	8%	5.14	23%	4.95
Statistical Difference			ND		***		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 13. Learning Outcomes: Manage Time, Study, Solve Problems (Not a
predictor)**

Age	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Under 19 years old	5	2%	3.33	1%	4.81	3%	5.03	2%	4.58
19 or 20 years old	50	25%	4.65	48%	4.35	49%	4.89	30%	4.64
21 or 22 years old	70	35%	4.67	31%	4.79	36%	4.89	32%	4.66
23 or 24 years old	27	13%	4.60	6%	4.94	6%	4.88	11%	4.62
25 to 30 years old	35	17%	4.68	10%	5.12	4%	4.83	15%	4.83
31 to 35 years old	6	3%	4.78	2%	5.45	1%	4.24	5%	4.95
36 to 40 years old	1	0%	NR	1%	5.42	0%	5.00	2%	5.02
40 or over	7	3%	4.10	1%	4.87	1%	4.70	2%	4.95
Statistical Test of Means									
22 years or younger	125	56%	4.61	70%	4.53	79%	4.90	58%	4.65
23 years old or older	76	34%	4.58	18%	5.11	10%	4.82	32%	4.80
Statistical Difference			ND		***		ND		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	9	4%	4.44	2%	5.74	8%	5.05	4%	4.78
Sophomore	31	15%	4.91	37%	4.26	23%	4.92	19%	4.62
Junior	51	25%	4.37	27%	4.72	36%	4.85	26%	4.68
Senior	62	31%	4.69	19%	4.82	26%	4.90	24%	4.62
Graduate/Professional Student	48	24%	4.54	14%	5.14	6%	4.74	26%	4.86
Non-Degree or Other	0	0%	NR	1%	5.19	1%	4.86	2%	4.86
Statistical Test of Means									
Undergraduate students	153	68%	4.61	75%	4.57	83%	4.90	65%	4.65
Graduate students, Non-student staff/faculty, other	48	21%	4.54	13%	5.14	6%	4.76	25%	4.86
Statistical Difference			ND		***		ND		***

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	28	14%	4.15	10%	4.65	8%	4.43	13%	4.63
No	169	86%	4.66	90%	4.65	92%	4.93	87%	4.72
Statistical Test of Means									
Yes	28	13%	4.15	9%	4.65	7%	4.43	12%	4.63
No	169	76%	4.66	79%	4.65	82%	4.93	78%	4.72
Statistical Difference			ND		ND		**		*

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 13. Learning Outcomes: Manage Time, Study, Solve Problems (Not a
predictor)**

Number of Semesters/Quarters in Apartments	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters or less than 3 quarters	43	21%	4.44	27%	4.66	38%	4.85	35%	4.70
2 to 4 semesters or 3 to 6 quarters	114	57%	4.60	57%	4.57	46%	4.88	44%	4.65
5 to 6 semesters or 7 to 9 quarters	29	14%	4.70	8%	4.95	11%	4.99	12%	4.77
7 to 8 semesters or 10 to 12 quarters	13	6%	4.77	5%	4.77	5%	4.94	5%	4.78
9 to 10 semesters or 13 to 14 quarters	1	0%	NR	2%	5.14	0%	6.78	2%	4.81
More than 10 semesters or more than 14 quarters	1	0%	NR	1%	4.80	0%	4.00	2%	4.91
Statistical Test of Means									
Less than 2 semesters OR less than 3 quarters	43	19%	4.44	24%	4.66	34%	4.85	32%	4.70
2 to 4 semesters OR 3 to 6 quarters or more	158	70%	4.64	64%	4.64	56%	4.91	58%	4.70
Statistical Difference			ND		ND		ND		ND

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	2	1%	6.50	1%	3.96	2%	4.75	2%	4.34
2.25 to 2.49	4	2%	5.08	2%	4.84	3%	4.79	3%	4.62
2.50 to 2.74	16	8%	4.12	5%	4.74	6%	4.85	6%	4.58
2.75 to 2.99	20	10%	4.33	11%	4.52	11%	4.89	10%	4.69
3.00 to 3.24	25	13%	4.75	19%	4.74	18%	5.02	17%	4.75
3.25 to 3.49	33	17%	4.55	19%	4.56	18%	4.88	16%	4.70
3.50 to 3.74	48	24%	4.67	20%	4.59	21%	4.80	18%	4.74
3.75 to 4.00	49	25%	4.68	21%	4.72	21%	4.93	24%	4.71
Other than a 4.0 scale	2	1%	3.50	1%	4.65	1%	4.71	4%	4.76
Statistical Test of Means									
Below 3.00 G.P.A.	42	19%	4.43	18%	4.57	19%	4.85	20%	4.62
3.00 G.P.A. and higher	155	70%	4.66	70%	4.65	70%	4.90	70%	4.73
Statistical Difference			ND		ND		ND		**

Average number of hours studied per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
0-5	18	9%	4.80	7%	4.56	11%	4.80	7%	4.31
6-10	48	24%	4.68	23%	4.59	27%	4.86	19%	4.60
11-15	47	24%	4.40	23%	4.63	25%	4.88	20%	4.68
16-20	40	20%	4.72	22%	4.50	19%	4.99	20%	4.71
21-25	25	13%	4.79	12%	4.85	9%	4.80	12%	4.87
26-30	8	4%	4.33	7%	5.00	5%	5.16	8%	4.89
31 or more	12	6%	4.42	6%	4.90	5%	4.89	14%	4.79
Statistical Test of Means									
Less than 10 hours per week	66	30%	4.71	27%	4.58	34%	4.84	23%	4.52
11 or more hours per week	132	59%	4.57	61%	4.69	55%	4.92	66%	4.76
Statistical Difference			ND		ND		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 13. Learning Outcomes: Manage Time, Study, Solve Problems (Not a
predictor)**

Average number of hours worked at a paying job per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	75	38%	4.87	47%	4.53	34%	4.80	43%	4.64
1-10	31	16%	4.18	15%	4.65	21%	5.00	18%	4.73
11-20	59	30%	4.63	25%	4.89	31%	4.98	25%	4.80
21-30	22	11%	4.47	7%	4.36	9%	4.98	8%	4.66
31-40	10	5%	4.47	4%	5.21	3%	4.42	4%	4.68
more than 40	3	2%	4.00	1%	4.00	1%	4.53	3%	4.67
Statistical Test of Means									
Do not work	75	33%	4.87	41%	4.53	31%	4.80	38%	4.64
Work at least 1 hour per week	125	56%	4.46	46%	4.76	58%	4.95	51%	4.75
Statistical Difference			ND		*		ND		***

Type of Apartment Currently Residing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Efficiency/Studio	22	11%	4.00	3%	4.60	5%	4.81	4%	4.67
1 bedroom	28	14%	5.13	7%	5.13	11%	5.07	11%	4.81
2 bedroom	119	59%	4.55	46%	4.75	24%	4.76	46%	4.72
3 bedroom	0	0%	NR	19%	4.08	14%	5.03	10%	4.71
4 bedroom	32	16%	4.71	24%	4.79	44%	4.89	28%	4.63
More than 4 bedrooms	0	0%	NR	1%	3.67	1%	4.06	1%	4.41
Statistical Test of Means									
2 bedroom apartment	119	53%	4.55	41%	4.75	22%	4.76	42%	4.72
All other apartment types	82	36%	4.66	47%	4.56	68%	4.93	48%	4.68
Statistical Difference			ND		*		ND		ND

Did you choose your room/suite/apartment mates?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I live alone	44	22%	4.55	9%	4.99	6%	4.82	14%	4.76
Chose all	69	35%	4.61	57%	4.74	40%	5.00	41%	4.74
Chose some but not all	34	17%	4.96	19%	4.45	25%	4.90	18%	4.70
Chose none	49	25%	4.52	15%	4.34	29%	4.76	28%	4.60
Statistical Test of Means									
Chose some or all of the roommate(s)	103	60%	4.73	73%	4.66	61%	4.96	61%	4.73
Did not choose any roommate(s)	49	28%	4.52	14%	4.34	28%	4.76	29%	4.60
Statistical Difference			ND		*		*		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 13. Learning Outcomes: Manage Time, Study, Solve Problems (Not a
predictor)**

How many people live in your apartment (including yourself)?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	40	20%	4.70	8%	4.83	7%	4.87	13%	4.70
Two	125	63%	4.59	19%	4.84	22%	4.76	30%	4.70
Three	8	4%	3.50	21%	4.89	17%	4.95	16%	4.80
More than three	26	13%	4.74	52%	4.44	54%	4.92	41%	4.65
Statistical Test of Means									
Two or fewer	165	74%	4.62	24%	4.84	26%	4.78	38%	4.70
More than two	34	15%	4.45	64%	4.57	63%	4.93	51%	4.69
Statistical Difference			ND		**		ND		ND

Household Status	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Single or divorced	175	87%	4.64	93%	4.62	97%	4.90	86%	4.67
Married/Life Partners, living together	22	11%	4.53	5%	5.14	3%	4.79	11%	4.85
Married/Life Partners, living apart	4	2%	3.25	2%	4.41	1%	4.48	3%	4.82
Statistical Test of Means									
Single or Divorced	175	78%	4.64	82%	4.62	86%	4.90	76%	4.67
Married/Life Partners	26	12%	4.33	6%	4.95	3%	4.72	13%	4.85
Statistical Difference			ND		ND		ND		***

Number of Dependents Living in Apartment	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	185	92%	4.63	92%	4.62	95%	4.88	90%	4.68
One	14	7%	4.07	4%	4.93	2%	4.73	5%	4.87
Two	2	1%	4.83	2%	4.82	1%	5.57	3%	4.86
Three	0	0%	NR	1%	4.81	1%	5.56	1%	5.01
Four	0	0%	NR	0%	4.67	0%	6.22	0%	5.19
More than four	0	0%	NR	0%	5.50	0%	5.11	0%	5.09
Statistical Test of Means									
No dependents	185	82%	4.63	81%	4.62	85%	4.88	81%	4.68
1 or more dependents	16	7%	4.17	7%	4.91	4%	5.12	9%	4.90
Statistical Difference			ND		ND		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 13. Learning Outcomes: Manage Time, Study, Solve Problems (Not a
predictor)**

What is your military status?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No previous or current military service	193	96%	4.59	97%	4.66	97%	4.90	96%	4.71
Previous military service, but no current military service	5	2%	5.20	1%	4.90	1%	4.30	2%	4.52
Current military service	3	1%	4.11	2%	4.28	2%	4.44	1%	4.57
Statistical Test of Means									
No military service	193	86%	4.59	85%	4.66	86%	4.90	86%	4.71
Past or current military service	8	4%	4.79	3%	4.49	3%	4.40	3%	4.54
Statistical Difference			ND		ND		ND		*

Participate in programs/activities sponsored by apartment management	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	159	80%	4.44	56%	4.51	53%	4.63	58%	4.49
Sometimes	36	18%	5.20	36%	4.76	38%	5.13	34%	4.93
Often or very often	5	3%	5.07	8%	5.11	10%	5.35	8%	5.29
Statistical Test of Means									
Rarely or never participate	159	71%	4.44	49%	4.51	47%	4.63	52%	4.49
Participate sometimes or often	41	18%	5.19	38%	4.82	42%	5.17	37%	5.00
Statistical Difference			*		***		***		***

Enrollment Status Next Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Will enroll and plan to reside in on-campus apartments	111	55%	4.76	44%	4.97	56%	5.05	58%	4.91
Will enroll and do not plan to reside in on-campus apartments	46	23%	4.41	41%	4.25	22%	4.66	21%	4.29
No, will not enroll next year	44	22%	4.38	15%	4.64	22%	4.72	20%	4.54
Statistical Test of Means									
Will enroll and plan to reside in University apartments	111	69%	4.76	51%	4.97	70%	5.05	70%	4.91
Will enroll and do not plan to reside in University apartments	46	28%	4.41	47%	4.25	28%	4.66	26%	4.29
Statistical Difference			ND		***		***		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 13: Learning Outcomes: Manage Time, Study, Solve Problems

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data							
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data	
									Mean	Difference	Mean	Difference	Mean	Difference	Mean	Difference
Factor 13: Learning Outcomes: Manage Time, Study, Solve Problems	201	4.60	1.79	NA					5.27	-0.67 ↓	NA		4.81	-0.21 ↓	5.21	-0.61 ↓
Q83. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Study more effectively	200	4.29	1.95	NA					5.29	-1.00 ↓	NA		4.74	-0.45 ↓	5.17	-0.88 ↓
Q84. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Manage your time more effectively	196	4.66	1.83	NA					5.25	-0.59 ↓	NA		4.87	-0.21 ↓	5.26	-0.60 ↓
Q85. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Solve your own problems	192	4.87	1.86	NA					NA		NA		NA		NA	

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Complex Analysis for Factor 13: Learning Outcomes: Manage Time, Study, Solve Problems

This factor is not a predictor of Overall Program Effectiveness

Complex Descriptions

Complex Descriptions	Complex Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q083. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Study more	Q084. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Manage your time	Q085. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Solve your own
	Number Responding	Factor Mean	Standard Deviation	Rank						
Code 2: Buc Village	54	4.70	1.81	1	4.60	0.10	△	4.36	4.87	4.75
Code 1: Buc Ridge	139	4.63	1.71	2	4.60	0.03		4.32	4.60	4.98

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25

NOTE: Only Complexs with more than 1 respondent are reported.



Introduction to Factor 14

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Previous years' data is also reported. Arrows graphically indicate areas of most change and areas of least change.

Complex Analysis

Complexes are sorted by those that outperform the institution's aggregate factor mean down to those Complexes that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Complex level can be made. Number responding and standard deviation data is also provided.

Building Analysis

Buildings are sorted by those that outperform the institution's aggregate factor mean down to those Buildings that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

Factor and Question Analysis: Select 6 Comparison for Factor 14: Learning Outcomes: Diverse Interactions

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

	Your Data			Your Select 6 Data										Comparison to Select 6		
				There are 6 institutions in this comparison group.												
	N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7
										Min	Max					
Factor 14: Learning Outcomes: Diverse Interactions	199	4.87	1.69	5.36	4.73	NR	5.29	4.90	4.93	4.73	5.36	4.98	1.58	-0.11	ND	5
Q91. Diverse Interactions - To what degree have you: Interacted with residents who are different from you (i.e. race/ethnicity, beliefs, etc.)	197	4.97	1.68	5.41	4.85	NR	5.30	4.96	4.98	4.85	5.41	5.04	1.64	-0.07	ND	4
Q92. Diverse Interactions - To what degree have you: Benefited from interactions with residents who are different from you (i.e. race/ethnicity, beliefs, etc.)	196	4.80	1.87	5.44	4.62	NR	5.27	4.84	4.93	4.62	5.44	4.93	1.67	-0.13	ND	5

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

**Factor and Question Analysis: Carnegie Class and All Institution Comparison
for Factor 14: Learning Outcomes: Diverse Interactions**

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

<i>This factor is not a predictor of Overall Program Effectiveness</i>		Your Data			Carnegie Class Data and Comparisons							All Institutions Data and Comparisons																						
					There are 8 institutions in this Carnegie Class							There are 82 total participating institutions																						
		Data is sorted from highest question mean to lowest question mean.																		N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Stat Level	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means
Min	Max	Min	Max																															
Factor 14: Learning Outcomes: Diverse Interactions		199	4.87	1.69	5.26	1.61	4.87	5.86	-0.39	▼	**	5	4.85	1.66	4.22	5.86	0.02	ND	24															
Q91.	Diverse Interactions - To what degree have you: Interacted with residents who are different from you (i.e. race/ethnicity, beliefs, etc.)	197	4.97	1.68	5.33	1.64	4.95	5.97	-0.36	▼	**	4	4.90	1.70	4.29	5.97	0.07	ND	20															
Q92.	Diverse Interactions - To what degree have you: Benefited from interactions with residents who are different from you (i.e. race/ethnicity, beliefs, etc.)	196	4.80	1.87	5.20	1.72	4.80	5.75	-0.40	▼	**	5	4.82	1.73	4.15	5.75	-0.02	ND	26															

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 14: Learning Outcomes: Diverse Interactions

Q91. Diverse Interactions - To what degree have you: Interacted with residents who are different from you (i.e. race/ethnicity, beliefs, etc.)		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	22%	32%	21%	0%	28%	19%	19%	22%	31%	21%
	(6)	22%	25%	23%	0%	22%	21%	27%	23%	22%	21%
	(5)	15%	18%	13%	0%	21%	20%	19%	18%	13%	16%
	(4) Moderately	25%	14%	22%	0%	16%	26%	17%	20%	22%	25%
	(3)	6%	5%	7%	0%	7%	6%	8%	7%	4%	6%
	(2)	4%	2%	5%	0%	4%	5%	4%	5%	4%	5%
	(1) Not at all	6%	5%	7%	0%	1%	2%	6%	4%	3%	5%
Combined Response Key	Responding 6 or 7	45%	57%	45%	0%	50%	40%	47%	46%	53%	43%
	Responding 3, 4 or 5	46%	36%	43%	0%	44%	52%	43%	45%	39%	46%
	Responding 1 or 2	9%	7%	12%	0%	5%	7%	10%	9%	8%	11%
Mean		4.97	5.41	4.85	0.00	5.30	4.96	4.98	5.04	5.27	4.90
Standard Deviation		1.68	1.61	1.79	0.00	1.52	1.52	1.69	1.64	1.65	1.70
% Responding		88%	90%	82%	0%	97%	76%	96%	59%	45%	39%
Q92. Diverse Interactions - To what degree have you: Benefited from interactions with residents who are different from you (i.e. race/ethnicity, beliefs, etc.)		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	21%	37%	18%	0%	27%	16%	16%	20%	29%	20%
	(6)	23%	22%	21%	0%	23%	24%	24%	23%	21%	21%
	(5)	14%	17%	17%	0%	20%	17%	26%	20%	15%	17%
	(4) Moderately	22%	12%	22%	0%	18%	25%	18%	21%	21%	25%
	(3)	4%	5%	6%	0%	7%	9%	4%	6%	4%	6%
	(2)	6%	0%	7%	0%	2%	6%	6%	5%	5%	5%
	(1) Not at all	10%	7%	10%	0%	3%	3%	5%	5%	6%	7%
Combined Response Key	Responding 6 or 7	44%	59%	38%	0%	50%	40%	40%	43%	50%	41%
	Responding 3, 4 or 5	40%	34%	45%	0%	45%	51%	49%	47%	39%	47%
	Responding 1 or 2	15%	7%	17%	0%	5%	9%	11%	10%	10%	12%
Mean		4.80	5.44	4.62	0.00	5.27	4.84	4.93	4.93	5.13	4.82
Standard Deviation		1.87	1.73	1.84	0.00	1.52	1.58	1.60	1.66	1.75	1.73
% Responding		87%	84%	82%	0%	96%	75%	94%	58%	45%	38%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 14. Learning Outcomes: Diverse Interactions *(Not a predictor)*

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	70	36%	4.90	41%	4.80	34%	5.12	44%	4.77
Female	126	64%	4.87	59%	5.11	66%	5.23	56%	4.90
Other	1	0%	NR	0%	3.50	0%	6.75	0%	4.95
Statistical Test of Means									
Male	70	32%	4.90	36%	4.80	30%	5.12	39%	4.77
Female	126	57%	4.87	51%	5.11	59%	5.23	50%	4.90
Statistical Difference			ND		***		ND		***

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	16	8%	5.31	10%	5.10	11%	5.29	5%	5.16
Native American/Alaska Native/Inuit	2	1%	7.00	0%	5.25	1%	5.50	1%	4.60
Asian/Middle Eastern/Pacific Islander	26	13%	4.79	20%	5.19	9%	5.35	29%	4.83
Spanish/Hispanic/Latino(a)	3	2%	4.33	2%	5.21	5%	6.07	5%	5.22
White/Caucasian	148	74%	4.80	64%	4.90	69%	5.06	54%	4.78
Multiracial	2	1%	5.75	2%	5.09	2%	5.52	3%	5.13
Other	2	1%	5.75	2%	4.33	2%	5.65	3%	4.82
Statistical Test of Means									
White American residents	148	66%	4.80	56%	4.90	61%	5.06	48%	4.78
All other residents	51	23%	5.09	32%	5.13	28%	5.48	41%	4.93
Statistical Difference			ND		*		***		***

Are you a citizen of the country where this institution is located?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	163	83%	4.94	80%	4.93	91%	5.18	74%	4.85
No	33	17%	4.50	20%	5.20	9%	5.20	26%	4.85
Statistical Test of Means									
Yes, a citizen	163	74%	4.94	70%	4.93	81%	5.18	66%	4.85
No, not a citizen	33	15%	4.50	17%	5.20	8%	5.20	23%	4.85
Statistical Difference			ND		*		ND		ND

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 14. Learning Outcomes: Diverse Interactions (Not a predictor)

Age	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Under 19 years old	5	3%	5.20	1%	4.50	4%	5.71	2%	5.23
19 or 20 years old	50	25%	4.82	48%	4.87	49%	5.23	30%	4.85
21 or 22 years old	69	35%	4.98	31%	5.04	36%	5.18	32%	4.84
23 or 24 years old	27	14%	4.85	6%	5.05	6%	4.98	11%	4.75
25 to 30 years old	35	18%	4.93	9%	5.13	4%	5.10	15%	4.81
31 to 35 years old	6	3%	4.08	3%	4.89	1%	3.64	5%	4.94
36 to 40 years old	1	0%	NR	1%	6.14	0%	2.00	2%	4.89
40 or over	6	3%	4.92	1%	5.43	1%	5.41	2%	5.02
Statistical Test of Means									
22 years or younger	124	55%	4.92	69%	4.94	79%	5.23	57%	4.86
23 years old or older	75	33%	4.79	18%	5.15	10%	4.94	32%	4.83
Statistical Difference			ND		ND		ND		ND

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	10	5%	4.75	2%	4.88	8%	5.58	4%	5.17
Sophomore	31	16%	4.90	37%	4.85	23%	5.30	19%	4.85
Junior	52	26%	4.74	27%	5.03	36%	5.12	26%	4.82
Senior	59	30%	5.03	19%	4.96	26%	5.13	24%	4.83
Graduate/Professional Student	47	24%	4.84	14%	5.19	6%	4.92	26%	4.83
Non-Degree or Other	0	0%	NR	1%	6.06	1%	5.42	2%	4.99
Statistical Test of Means									
Undergraduate students	152	68%	4.88	74%	4.93	83%	5.21	64%	4.85
Graduate students, Non-student staff/faculty, other	47	21%	4.84	13%	5.23	6%	4.99	25%	4.84
Statistical Difference			ND		*		ND		ND

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	26	13%	4.29	10%	4.64	8%	4.86	13%	4.75
No	169	87%	4.96	90%	5.01	92%	5.22	87%	4.87
Statistical Test of Means									
Yes	26	12%	4.29	9%	4.64	7%	4.86	12%	4.75
No	169	76%	4.96	79%	5.01	82%	5.22	77%	4.87
Statistical Difference			ND		*		ND		**

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 14. Learning Outcomes: Diverse Interactions (Not a predictor)

Number of Semesters/Quarters in Apartments	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters or less than 3 quarters	43	22%	4.60	27%	4.78	37%	5.02	35%	4.81
2 to 4 semesters or 3 to 6 quarters	112	56%	4.87	57%	5.05	46%	5.26	44%	4.81
5 to 6 semesters or 7 to 9 quarters	29	15%	4.67	8%	5.06	12%	5.27	12%	4.94
7 to 8 semesters or 10 to 12 quarters	13	7%	6.12	5%	4.83	5%	5.67	5%	5.12
9 to 10 semesters or 13 to 14 quarters	1	0%	NR	2%	5.28	0%	6.83	2%	4.92
More than 10 semesters or more than 14 quarters	1	0%	NR	1%	5.21	0%	4.33	2%	5.03
Statistical Test of Means									
Less than 2 semesters OR less than 3 quarters	43	19%	4.60	24%	4.78	33%	5.02	31%	4.81
2 to 4 semesters OR 3 to 6 quarters or more	156	69%	4.95	63%	5.05	56%	5.29	58%	4.87
Statistical Difference			ND		*		**		ND

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	2	1%	6.00	1%	4.77	2%	5.46	2%	4.81
2.25 to 2.49	4	2%	4.62	2%	4.52	3%	5.47	3%	4.72
2.50 to 2.74	15	8%	4.17	5%	5.06	5%	5.02	6%	4.70
2.75 to 2.99	20	10%	4.78	11%	4.89	11%	5.20	10%	4.93
3.00 to 3.24	27	14%	4.96	19%	5.05	18%	5.23	17%	4.92
3.25 to 3.49	32	16%	4.75	19%	4.86	18%	5.09	15%	4.77
3.50 to 3.74	47	24%	5.05	20%	5.06	21%	5.21	18%	4.83
3.75 to 4.00	48	24%	5.00	21%	4.97	21%	5.21	24%	4.82
Other than a 4.0 scale	2	1%	3.50	1%	5.80	1%	4.88	5%	5.15
Statistical Test of Means									
Below 3.00 G.P.A.	41	19%	4.60	18%	4.88	19%	5.21	20%	4.82
3.00 G.P.A. and higher	154	70%	4.96	70%	4.99	70%	5.19	69%	4.84
Statistical Difference			ND		ND		ND		ND

Average number of hours studied per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
0-5	18	9%	5.03	7%	4.63	11%	5.20	8%	4.71
6-10	48	24%	5.04	23%	4.94	27%	5.24	19%	4.83
11-15	48	24%	4.82	23%	4.83	25%	5.09	20%	4.84
16-20	38	19%	4.58	22%	5.12	19%	5.12	20%	4.87
21-25	25	13%	4.80	12%	5.04	9%	5.22	12%	4.92
26-30	8	4%	5.12	7%	5.21	5%	5.52	8%	4.93
31 or more	12	6%	5.00	6%	5.28	5%	5.22	14%	4.81
Statistical Test of Means									
Less than 10 hours per week	66	30%	5.04	26%	4.87	34%	5.23	23%	4.79
11 or more hours per week	131	59%	4.78	61%	5.03	55%	5.16	66%	4.86
Statistical Difference			ND		ND		ND		*

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 14. Learning Outcomes: Diverse Interactions *(Not a predictor)*

Average number of hours worked at a paying job per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	75	38%	4.91	47%	4.95	35%	5.25	43%	4.80
1-10	31	16%	5.03	15%	4.87	21%	5.06	18%	4.86
11-20	57	29%	5.04	24%	5.27	30%	5.27	25%	4.94
21-30	23	12%	4.52	7%	4.73	10%	5.17	8%	4.90
31-40	10	5%	3.90	4%	4.85	3%	4.75	4%	4.73
more than 40	3	2%	5.17	1%	3.64	1%	5.03	3%	4.78
Statistical Test of Means									
Do not work	75	33%	4.91	41%	4.95	31%	5.25	38%	4.80
Work at least 1 hour per week	124	55%	4.85	46%	5.01	58%	5.16	51%	4.88
Statistical Difference			ND		ND		ND		**

Type of Apartment Currently Residing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Efficiency/Studio	21	11%	4.69	3%	4.08	5%	4.92	4%	4.34
1 bedroom	27	14%	4.48	7%	4.96	11%	5.28	11%	4.62
2 bedroom	118	59%	5.01	47%	4.93	24%	5.19	47%	4.83
3 bedroom	0	0%	NR	18%	4.87	14%	5.59	10%	4.99
4 bedroom	33	17%	4.82	24%	5.28	44%	5.07	28%	4.99
More than 4 bedrooms	0	0%	NR	1%	4.68	1%	5.45	1%	5.01
Statistical Test of Means									
2 bedroom apartment	118	52%	5.01	41%	4.93	22%	5.19	41%	4.83
All other apartment types	81	36%	4.67	47%	5.03	67%	5.19	47%	4.87
Statistical Difference			ND		ND		ND		ND

Did you choose your room/suite/apartment mates?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I live alone	42	22%	4.61	9%	4.54	6%	4.86	13%	4.54
Chose all	67	35%	4.87	57%	4.99	40%	4.98	41%	4.78
Chose some but not all	34	18%	4.94	19%	5.16	24%	5.41	18%	5.01
Chose none	51	26%	5.10	15%	4.98	30%	5.38	28%	4.99
Statistical Test of Means									
Chose some or all of the roommate(s)	101	58%	4.90	72%	5.04	61%	5.14	61%	4.85
Did not choose any roommate(s)	51	29%	5.10	14%	4.98	28%	5.38	29%	4.99
Statistical Difference			ND		ND		*		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 14. Learning Outcomes: Diverse Interactions *(Not a predictor)*

How many people live in your apartment (including yourself)?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	38	19%	4.76	9%	4.53	7%	4.99	13%	4.45
Two	124	63%	4.92	19%	4.85	22%	4.98	30%	4.70
Three	8	4%	4.56	21%	5.03	17%	5.51	17%	5.03
More than three	27	14%	4.89	52%	5.07	55%	5.20	41%	5.00
Statistical Test of Means									
Two or fewer	162	73%	4.89	24%	4.75	26%	4.98	38%	4.63
More than two	35	16%	4.81	63%	5.06	63%	5.28	51%	5.01
Statistical Difference			ND		**		**		***

Household Status	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Single or divorced	175	88%	4.88	93%	4.98	97%	5.20	85%	4.85
Married/Life Partners, living together	20	10%	4.75	5%	4.99	2%	4.91	12%	4.88
Married/Life Partners, living apart	4	2%	5.12	2%	4.65	1%	4.94	3%	4.75
Statistical Test of Means									
Single or Divorced	175	78%	4.88	81%	4.98	86%	5.20	76%	4.85
Married/Life Partners	24	11%	4.81	6%	4.91	3%	4.92	13%	4.86
Statistical Difference			ND		ND		ND		ND

Number of Dependents Living in Apartment	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	182	91%	4.82	92%	4.98	95%	5.18	90%	4.82
One	15	8%	5.30	4%	5.08	3%	5.30	5%	5.02
Two	2	1%	6.75	2%	4.44	1%	5.72	3%	5.10
Three	0	0%	NR	1%	4.50	1%	5.78	1%	5.02
Four	0	0%	NR	0%	4.83	0%	6.17	0%	5.40
More than four	0	0%	NR	0%	4.90	0%	5.00	0%	4.97
Statistical Test of Means									
No dependents	182	81%	4.82	80%	4.98	85%	5.18	80%	4.82
1 or more dependents	17	8%	5.47	7%	4.85	4%	5.48	9%	5.05
Statistical Difference			ND		ND		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 14. Learning Outcomes: Diverse Interactions (Not a predictor)

What is your military status?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No previous or current military service	192	96%	4.88	97%	4.99	97%	5.21	96%	4.86
Previous military service, but no current military service	4	2%	4.75	1%	4.42	1%	4.94	3%	4.55
Current military service	3	2%	5.00	2%	4.84	2%	4.06	1%	4.50
Statistical Test of Means									
No military service	192	85%	4.88	84%	4.99	86%	5.21	86%	4.86
Past or current military service	7	3%	4.86	3%	4.70	3%	4.29	3%	4.53
Statistical Difference			ND		ND		***		***

Participate in programs/activities sponsored by apartment management	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	160	81%	4.72	56%	4.73	53%	4.81	58%	4.56
Sometimes	33	17%	5.33	36%	5.24	37%	5.48	35%	5.13
Often or very often	5	3%	6.50	8%	5.64	10%	6.15	8%	5.74
Statistical Test of Means									
Rarely or never participate	160	72%	4.72	49%	4.73	47%	4.81	51%	4.56
Participate sometimes or often	38	17%	5.49	38%	5.31	42%	5.62	38%	5.24
Statistical Difference			*		***		***		***

Enrollment Status Next Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Will enroll and plan to reside in on-campus apartments	107	54%	4.99	44%	4.97	56%	5.32	58%	4.93
Will enroll and do not plan to reside in on-campus apartments	47	24%	4.54	40%	4.89	22%	5.07	21%	4.65
No, will not enroll next year	45	23%	4.96	15%	5.22	22%	5.01	20%	4.81
Statistical Test of Means									
Will enroll and plan to reside in University apartments	107	66%	4.99	51%	4.97	70%	5.32	70%	4.93
Will enroll and do not plan to reside in University apartments	47	29%	4.54	46%	4.89	27%	5.07	26%	4.65
Statistical Difference			ND		ND		*		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Longitudinal: Five-Year Comparison
for Factor 14: Learning Outcomes: Diverse Interactions

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data							
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data	
									Mean	Difference	Mean	Difference	Mean	Difference	Mean	Difference
Factor 14: Learning Outcomes: Diverse Interactions	199	4.87	1.69	NA					NA		NA		NA		NA	
Q91. Diverse Interactions - To what degree have you: Interacted with residents who are different from you (i.e. race/ethnicity, beliefs, etc.)	197	4.97	1.68	NA					NA		NA		NA		NA	
Q92. Diverse Interactions - To what degree have you: Benefited from interactions with residents who are different from you (i.e. race/ethnicity, beliefs, etc.)	196	4.80	1.87	NA					NA		NA		NA		NA	

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Complex Analysis for Factor 14: Learning Outcomes: Diverse Interactions

Complex Descriptions	Complex Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q091. Diverse Interactions - To what degree have you: Interacted with residents who are different from you (i.e. Q092. Diverse Interactions - To what degree have you: Benefited from interactions with residents who are different from	
	Number Responding	Factor Mean	Standard Deviation	Rank					
Code 1: Buc Ridge	138	4.93	1.68	1	4.87	0.06		5.03	4.86
Code 2: Buc Village	55	4.86	1.68	2	4.87	-0.01		4.96	4.77

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25

NOTE: Only Complexs with more than 1 respondent are reported.



Introduction to Factor 15

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Previous years' data is also reported. Arrows graphically indicate areas of most change and areas of least change.

Complex Analysis

Complexes are sorted by those that outperform the institution's aggregate factor mean down to those Complexes that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Complex level can be made. Number responding and standard deviation data is also provided.

Building Analysis

Buildings are sorted by those that outperform the institution's aggregate factor mean down to those Buildings that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

East Tennessee State University

CSAR

Factor and Question Analysis: Select 6 Comparison for Factor 15: Learning Outcomes: Personal Growth

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

	Your Data			Your Select 6 Data										Comparison to Select 6		
				There are 6 institutions in this comparison group.												
	N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7
										Min	Max					
Factor 15: Learning Outcomes: Personal Growth	194	4.57	1.84	5.27	4.54	NR	5.01	4.09	5.39	4.09	5.39	4.75	1.63	-0.18	ND	4
Q88. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Respect other races/ethnicities	187	4.86	1.97	5.31	4.70	NR	5.27	4.16	5.55	4.16	5.55	4.92	1.81	-0.06	ND	4
Q90. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Learn important life skills like doing laundry, cooking, cleaning, bill paying, and shopping for yourself	184	4.77	2.06	5.61	4.79	NR	5.39	4.62	5.49	4.62	5.61	5.08	1.82	-0.31	▼	*
Q89. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Improve your communication skills	192	4.65	1.84	5.14	4.56	NR	5.08	4.21	5.25	4.21	5.25	4.77	1.76	-0.12	ND	4
Q87. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of drug use and abuse	163	4.02	2.23	5.15	4.14	NR	4.53	3.52	5.26	3.52	5.26	4.37	2.04	-0.35	▼	*
Q86. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of alcohol use and abuse	165	4.01	2.24	5.13	4.16	NR	4.67	3.71	5.25	3.71	5.25	4.44	1.97	-0.43	▼	*

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

CSAR

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 15: Learning Outcomes: Personal Growth

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from highest question mean to lowest question mean.

	Your Data			Carnegie Class Data and Comparisons There are 8 institutions in this Carnegie Class							All Institutions Data and Comparisons There are 82 total participating institutions						
	N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Stat Level	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Stat Level	Rank
						Min	Max						Min	Max			
Factor 15: Learning Outcomes: Personal Growth	194	4.57	1.84	4.98	1.61	4.57	5.29	-0.41 ▼	**	5	4.67	1.65	3.96	5.42	-0.10	ND	24
Q88. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Respect other races/ethnicities	187	4.86	1.97	5.15	1.74	4.86	5.48	-0.29 ▼	*	5	4.88	1.80	4.03	5.78	-0.02	ND	19
Q90. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Learn important life skills like doing laundry, cooking, cleaning, bill paying, and shopping for yourself	184	4.77	2.06	5.31	1.77	4.77	5.54	-0.54 ▼	***	5	5.02	1.86	4.12	5.68	-0.25	ND	35
Q89. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Improve your communication skills	192	4.65	1.84	5.09	1.69	4.65	5.36	-0.44 ▼	**	5	4.68	1.79	3.72	5.39	-0.03	ND	22
Q87. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of drug use and abuse	163	4.02	2.23	4.52	2.03	4.02	4.99	-0.50 ▼	**	5	4.15	2.02	3.40	5.26	-0.13	ND	26
Q86. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of alcohol use and abuse	165	4.01	2.24	4.59	2.00	4.01	5.04	-0.58 ▼	***	5	4.20	2.01	3.36	5.25	-0.19	ND	27

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 15: Learning Outcomes: Personal Growth

Q86. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of alcohol use and abuse		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	20%	33%	22%	0%	15%	6%	28%	18%	22%	15%
	(6)	14%	18%	11%	0%	23%	13%	23%	17%	18%	17%
	(5)	7%	15%	11%	0%	19%	15%	18%	16%	11%	13%
	(4) Moderately	23%	21%	23%	0%	24%	28%	20%	24%	22%	25%
	(3)	5%	0%	5%	0%	4%	8%	5%	5%	6%	6%
	(2)	5%	0%	4%	0%	4%	11%	1%	5%	5%	5%
	(1) Not at all	26%	13%	23%	0%	11%	19%	5%	15%	16%	18%
Combined Response Key	Responding 6 or 7	34%	51%	33%	0%	38%	19%	51%	35%	40%	32%
	Responding 3, 4 or 5	35%	36%	39%	0%	47%	51%	43%	45%	39%	44%
	Responding 1 or 2	31%	13%	28%	0%	15%	30%	6%	20%	21%	24%
Mean		4.01	5.13	4.16	0.00	4.67	3.71	5.25	4.44	4.50	4.20
Standard Deviation		2.24	1.94	2.20	0.00	1.79	1.83	1.62	1.97	2.06	2.01
% Responding		73%	80%	71%	0%	92%	70%	84%	53%	40%	33%
Q87. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of drug use and abuse		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	21%	38%	22%	0%	16%	6%	31%	19%	22%	15%
	(6)	12%	13%	11%	0%	20%	12%	22%	16%	17%	16%
	(5)	7%	15%	10%	0%	17%	11%	18%	14%	10%	12%
	(4) Moderately	23%	18%	23%	0%	27%	28%	16%	23%	23%	26%
	(3)	6%	3%	6%	0%	3%	9%	6%	6%	7%	6%
	(2)	6%	0%	4%	0%	4%	11%	2%	5%	5%	5%
	(1) Not at all	25%	13%	24%	0%	13%	23%	6%	17%	16%	19%
Combined Response Key	Responding 6 or 7	33%	51%	33%	0%	36%	18%	53%	35%	39%	31%
	Responding 3, 4 or 5	36%	36%	39%	0%	47%	47%	39%	43%	40%	44%
	Responding 1 or 2	31%	13%	28%	0%	17%	35%	8%	22%	21%	25%
Mean		4.02	5.15	4.14	0.00	4.53	3.52	5.26	4.37	4.43	4.14
Standard Deviation		2.23	1.99	2.21	0.00	1.87	1.89	1.72	2.04	2.07	2.03
% Responding		72%	80%	69%	0%	86%	64%	82%	50%	38%	31%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 15: Learning Outcomes: Personal Growth

Q88. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Respect other races/ethnicities		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	25%	36%	26%	0%	24%	9%	35%	24%	28%	22%
	(6)	24%	19%	20%	0%	25%	16%	25%	22%	23%	22%
	(5)	11%	14%	10%	0%	20%	15%	18%	16%	13%	15%
	(4) Moderately	20%	21%	21%	0%	25%	32%	14%	23%	22%	24%
	(3)	4%	0%	5%	0%	2%	8%	4%	5%	3%	4%
	(2)	3%	0%	1%	0%	1%	6%	0%	2%	3%	3%
	(1) Not at all	13%	10%	16%	0%	3%	13%	4%	9%	8%	9%
Combined Response Key	Responding 6 or 7	49%	55%	46%	0%	49%	26%	60%	45%	51%	44%
	Responding 3, 4 or 5	36%	36%	36%	0%	47%	55%	36%	43%	38%	43%
	Responding 1 or 2	16%	10%	18%	0%	4%	19%	4%	12%	11%	12%
Mean		4.86	5.31	4.70	0.00	5.27	4.16	5.55	4.92	5.10	4.88
Standard Deviation		1.97	1.81	2.08	0.00	1.46	1.77	1.52	1.81	1.79	1.81
% Responding		83%	86%	79%	0%	96%	71%	94%	57%	43%	37%
Q89. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Improve your communication skills		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	17%	33%	22%	0%	17%	9%	23%	18%	23%	17%
	(6)	23%	16%	18%	0%	28%	15%	30%	22%	25%	22%
	(5)	15%	14%	12%	0%	22%	21%	17%	18%	15%	17%
	(4) Moderately	23%	21%	25%	0%	24%	30%	18%	24%	21%	25%
	(3)	8%	7%	3%	0%	3%	6%	7%	5%	5%	5%
	(2)	3%	5%	3%	0%	2%	9%	2%	4%	3%	4%
	(1) Not at all	11%	5%	16%	0%	4%	11%	4%	9%	7%	10%
Combined Response Key	Responding 6 or 7	40%	49%	40%	0%	44%	24%	53%	40%	48%	39%
	Responding 3, 4 or 5	46%	42%	40%	0%	49%	56%	42%	47%	42%	47%
	Responding 1 or 2	14%	9%	19%	0%	7%	20%	5%	13%	10%	14%
Mean		4.65	5.14	4.56	0.00	5.08	4.21	5.25	4.77	5.02	4.68
Standard Deviation		1.84	1.76	2.04	0.00	1.48	1.72	1.53	1.76	1.72	1.79
% Responding		85%	88%	79%	0%	96%	74%	95%	57%	44%	38%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 15: Learning Outcomes: Personal Growth

Q90. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Learn important life skills like doing laundry, cooking, cleaning, bill paying, and shopping for yourself		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	28%	41%	27%	0%	30%	17%	32%	27%	32%	27%
	(6)	19%	27%	20%	0%	27%	23%	29%	25%	23%	22%
	(5)	9%	9%	9%	0%	17%	15%	14%	14%	12%	14%
	(4) Moderately	22%	14%	24%	0%	15%	24%	14%	19%	17%	20%
	(3)	5%	0%	3%	0%	5%	4%	4%	4%	4%	4%
	(2)	2%	2%	5%	0%	3%	6%	1%	4%	3%	3%
	(1) Not at all	15%	7%	13%	0%	4%	11%	5%	8%	8%	9%
Combined Response Key	Responding 6 or 7	47%	68%	47%	0%	57%	40%	61%	52%	56%	50%
	Responding 3, 4 or 5	36%	23%	35%	0%	37%	43%	33%	37%	34%	38%
	Responding 1 or 2	17%	9%	18%	0%	7%	17%	6%	12%	11%	13%
Mean		4.77	5.61	4.79	0.00	5.39	4.62	5.49	5.08	5.22	5.02
Standard Deviation		2.06	1.72	2.03	0.00	1.58	1.86	1.58	1.82	1.84	1.86
% Responding		82%	90%	77%	0%	96%	76%	95%	57%	44%	37%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 15. Learning Outcomes: Personal Growth (Not a predictor)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	67	35%	4.28	41%	4.67	34%	4.68	44%	4.61
Female	124	65%	4.76	59%	4.81	66%	5.04	55%	4.72
Other	1	0%	NR	0%	2.70	0%	6.33	0%	4.00
Statistical Test of Means									
Male	67	30%	4.28	36%	4.67	30%	4.68	39%	4.61
Female	124	56%	4.76	51%	4.81	58%	5.04	49%	4.72
Statistical Difference			ND		ND		***		***

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	15	8%	5.42	10%	5.03	11%	5.11	5%	4.92
Native American/Alaska Native/Inuit	2	1%	6.40	0%	5.60	1%	5.23	1%	4.38
Asian/Middle Eastern/Pacific Islander	25	13%	5.14	20%	5.39	9%	5.39	30%	4.96
Spanish/Hispanic/Latino(a)	3	2%	3.93	2%	5.11	5%	5.39	5%	5.02
White/Caucasian	145	75%	4.33	64%	4.51	69%	4.76	54%	4.47
Multiracial	2	1%	6.50	2%	4.72	2%	5.26	3%	4.48
Other	2	1%	5.50	1%	4.21	2%	5.24	3%	4.48
Statistical Test of Means									
White American residents	145	64%	4.33	56%	4.51	61%	4.76	48%	4.47
All other residents	49	22%	5.27	31%	5.19	27%	5.26	41%	4.90
Statistical Difference			**		***		***		***

Are you a citizen of the country where this institution is located?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	159	83%	4.53	80%	4.59	91%	4.88	74%	4.56
No	32	17%	4.66	20%	5.42	9%	5.14	26%	4.97
Statistical Test of Means									
Yes, a citizen	159	72%	4.53	70%	4.59	80%	4.88	66%	4.56
No, not a citizen	32	15%	4.66	17%	5.42	8%	5.14	23%	4.97
Statistical Difference			ND		***		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 15. Learning Outcomes: Personal Growth (Not a predictor)

Age	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Under 19 years old	4	2%	3.80	1%	4.61	3%	5.26	2%	4.76
19 or 20 years old	48	25%	4.62	48%	4.51	49%	4.99	31%	4.74
21 or 22 years old	70	36%	4.71	31%	4.87	37%	4.84	32%	4.64
23 or 24 years old	26	13%	4.58	6%	5.02	5%	4.81	11%	4.54
25 to 30 years old	34	18%	4.66	9%	5.31	4%	4.85	15%	4.63
31 to 35 years old	5	3%	3.60	2%	4.52	1%	3.17	5%	4.78
36 to 40 years old	1	0%	NR	1%	5.69	0%	5.40	2%	4.80
40 or over	6	3%	3.31	1%	5.30	1%	4.01	2%	4.68
Statistical Test of Means									
22 years or younger	122	54%	4.64	70%	4.65	79%	4.94	58%	4.69
23 years old or older	72	32%	4.43	18%	5.15	10%	4.69	31%	4.63
Statistical Difference			ND		***		ND		ND

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	9	5%	4.40	2%	5.54	8%	5.14	4%	4.77
Sophomore	30	15%	4.97	38%	4.43	23%	5.02	19%	4.73
Junior	51	26%	4.53	27%	4.79	36%	4.87	26%	4.68
Senior	59	30%	4.66	19%	4.82	26%	4.85	24%	4.57
Graduate/Professional Student	45	23%	4.24	14%	5.31	5%	4.55	25%	4.70
Non-Degree or Other	0	0%	NR	1%	5.44	1%	5.67	2%	4.97
Statistical Test of Means									
Undergraduate students	149	66%	4.66	75%	4.66	83%	4.93	65%	4.66
Graduate students, Non-student staff/faculty, other	45	20%	4.24	13%	5.32	6%	4.73	24%	4.72
Statistical Difference			ND		***		ND		ND

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	27	14%	4.08	10%	4.68	8%	4.52	13%	4.58
No	163	86%	4.63	90%	4.76	92%	4.95	87%	4.69
Statistical Test of Means									
Yes	27	12%	4.08	9%	4.68	7%	4.52	12%	4.58
No	163	74%	4.63	79%	4.76	82%	4.95	77%	4.69
Statistical Difference			ND		ND		*		**

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 15. Learning Outcomes: Personal Growth (Not a predictor)

Number of Semesters/Quarters in Apartments	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters or less than 3 quarters	41	21%	4.34	27%	4.78	38%	4.81	35%	4.68
2 to 4 semesters or 3 to 6 quarters	111	57%	4.59	57%	4.67	46%	4.93	44%	4.63
5 to 6 semesters or 7 to 9 quarters	28	14%	4.61	8%	4.92	11%	5.06	12%	4.70
7 to 8 semesters or 10 to 12 quarters	13	7%	5.15	5%	4.96	5%	5.19	5%	4.77
9 to 10 semesters or 13 to 14 quarters	0	0%	NR	2%	5.03	0%	6.33	2%	4.76
More than 10 semesters or more than 14 quarters	1	0%	NR	1%	5.53	0%	4.20	2%	4.83
Statistical Test of Means									
Less than 2 semesters OR less than 3 quarters	41	18%	4.34	24%	4.78	33%	4.81	31%	4.68
2 to 4 semesters OR 3 to 6 quarters or more	153	68%	4.63	64%	4.74	55%	4.97	58%	4.66
Statistical Difference			ND		ND		ND		ND

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	2	1%	6.20	1%	4.22	2%	4.79	2%	4.55
2.25 to 2.49	4	2%	5.20	3%	4.62	3%	5.49	3%	4.76
2.50 to 2.74	15	8%	4.29	5%	5.13	6%	5.01	6%	4.68
2.75 to 2.99	19	10%	4.67	11%	4.54	11%	5.12	10%	4.75
3.00 to 3.24	26	14%	4.77	19%	4.83	18%	5.01	17%	4.77
3.25 to 3.49	31	16%	4.04	18%	4.72	18%	4.86	16%	4.68
3.50 to 3.74	47	24%	4.78	20%	4.72	21%	4.73	18%	4.67
3.75 to 4.00	46	24%	4.53	21%	4.76	21%	4.86	24%	4.59
Other than a 4.0 scale	2	1%	3.90	1%	5.12	1%	4.90	4%	4.62
Statistical Test of Means									
Below 3.00 G.P.A.	40	18%	4.66	18%	4.67	19%	5.10	20%	4.71
3.00 G.P.A. and higher	150	68%	4.55	70%	4.76	69%	4.86	69%	4.67
Statistical Difference			ND		ND		*		ND

Average number of hours studied per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
0-5	17	9%	4.87	7%	4.57	11%	5.06	7%	4.50
6-10	47	25%	4.71	23%	4.71	27%	4.93	19%	4.66
11-15	46	24%	4.54	23%	4.66	25%	4.88	20%	4.70
16-20	36	19%	4.44	22%	4.59	19%	4.80	20%	4.69
21-25	25	13%	4.77	12%	5.05	9%	4.90	12%	4.77
26-30	8	4%	4.07	7%	5.14	5%	5.36	8%	4.71
31 or more	12	6%	4.15	6%	5.13	4%	4.68	14%	4.57
Statistical Test of Means									
Less than 10 hours per week	64	29%	4.75	26%	4.68	33%	4.97	23%	4.61
11 or more hours per week	127	57%	4.49	61%	4.80	55%	4.88	66%	4.69
Statistical Difference			ND		ND		ND		*

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 15. Learning Outcomes: Personal Growth *(Not a predictor)*

Average number of hours worked at a paying job per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	72	37%	4.75	48%	4.66	34%	4.92	43%	4.61
1-10	30	16%	4.40	15%	4.62	21%	4.88	18%	4.67
11-20	56	29%	4.62	24%	5.03	31%	5.03	25%	4.78
21-30	23	12%	4.37	7%	4.52	10%	4.83	8%	4.66
31-40	9	5%	4.40	4%	5.09	3%	4.32	4%	4.63
more than 40	3	2%	4.00	1%	4.65	1%	4.90	3%	4.66
Statistical Test of Means									
Do not work	72	32%	4.75	42%	4.66	30%	4.92	38%	4.61
Work at least 1 hour per week	121	54%	4.48	46%	4.84	58%	4.92	51%	4.71
Statistical Difference			ND		ND		ND		***

Type of Apartment Currently Residing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Efficiency/Studio	21	11%	3.59	3%	4.60	5%	4.60	4%	4.29
1 bedroom	27	14%	5.00	7%	5.09	12%	5.09	11%	4.63
2 bedroom	115	59%	4.60	47%	4.86	24%	4.89	47%	4.72
3 bedroom	0	0%	NR	19%	4.31	14%	5.11	9%	4.72
4 bedroom	31	16%	4.72	24%	4.85	45%	4.85	28%	4.64
More than 4 bedrooms	0	0%	NR	1%	3.82	1%	4.58	1%	4.51
Statistical Test of Means									
2 bedroom apartment	115	51%	4.60	41%	4.86	21%	4.89	41%	4.72
All other apartment types	79	35%	4.52	47%	4.66	67%	4.92	47%	4.62
Statistical Difference			ND		*		ND		***

Did you choose your room/suite/apartment mates?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I live alone	41	22%	4.07	9%	4.89	6%	4.37	13%	4.49
Chose all	67	35%	4.62	57%	4.86	40%	4.98	41%	4.71
Chose some but not all	33	17%	5.05	19%	4.62	25%	4.97	18%	4.78
Chose none	48	25%	4.60	15%	4.44	29%	4.87	28%	4.62
Statistical Test of Means									
Chose some or all of the roommate(s)	100	58%	4.76	73%	4.80	61%	4.98	61%	4.73
Did not choose any roommate(s)	48	28%	4.60	15%	4.44	28%	4.87	29%	4.62
Statistical Difference			ND		**		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 15. Learning Outcomes: Personal Growth *(Not a predictor)*

How many people live in your apartment (including yourself)?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	38	20%	4.39	8%	4.68	7%	4.63	13%	4.41
Two	121	63%	4.60	19%	4.98	22%	4.79	30%	4.60
Three	8	4%	3.42	21%	4.94	17%	5.01	17%	4.82
More than three	25	13%	4.94	52%	4.59	55%	4.96	41%	4.73
Statistical Test of Means									
Two or fewer	159	71%	4.55	23%	4.89	25%	4.75	38%	4.55
More than two	33	15%	4.57	64%	4.69	63%	4.97	51%	4.75
Statistical Difference			ND		ND		*		***

Household Status	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Single or divorced	169	87%	4.57	93%	4.74	97%	4.91	86%	4.66
Married/Life Partners, living together	21	11%	4.70	5%	4.91	2%	4.94	11%	4.71
Married/Life Partners, living apart	4	2%	3.75	2%	4.49	1%	4.74	3%	4.66
Statistical Test of Means									
Single or Divorced	169	75%	4.57	82%	4.74	86%	4.91	76%	4.66
Married/Life Partners	25	11%	4.54	6%	4.80	3%	4.89	13%	4.70
Statistical Difference			ND		ND		ND		ND

Number of Dependents Living in Apartment	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	178	92%	4.57	92%	4.74	96%	4.89	90%	4.65
One	14	7%	4.30	4%	5.01	2%	4.96	5%	4.81
Two	2	1%	6.50	2%	4.68	1%	5.84	3%	4.87
Three	0	0%	NR	1%	4.39	1%	5.82	1%	4.91
Four	0	0%	NR	0%	4.56	0%	5.40	0%	5.12
More than four	0	0%	NR	0%	5.47	0%	5.80	0%	5.17
Statistical Test of Means									
No dependents	178	79%	4.57	81%	4.74	84%	4.89	80%	4.65
1 or more dependents	16	7%	4.58	7%	4.87	4%	5.33	9%	4.86
Statistical Difference			ND		ND		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 15. Learning Outcomes: Personal Growth *(Not a predictor)*

What is your military status?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No previous or current military service	188	97%	4.58	97%	4.77	97%	4.92	96%	4.68
Previous military service, but no current military service	3	2%	3.80	1%	4.64	1%	3.68	2%	4.33
Current military service	3	2%	4.73	2%	4.11	2%	4.61	1%	4.45
Statistical Test of Means									
No military service	188	84%	4.58	85%	4.77	86%	4.92	86%	4.68
Past or current military service	6	3%	4.27	3%	4.29	3%	4.39	3%	4.37
Statistical Difference			ND		ND		ND		***

Participate in programs/activities sponsored by apartment management	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	155	80%	4.32	57%	4.61	53%	4.56	58%	4.41
Sometimes	33	17%	5.38	36%	4.89	38%	5.23	34%	4.95
Often or very often	5	3%	6.32	7%	5.16	10%	5.58	8%	5.38
Statistical Test of Means									
Rarely or never participate	155	70%	4.32	50%	4.61	47%	4.56	52%	4.41
Participate sometimes or often	38	17%	5.50	38%	4.94	42%	5.30	37%	5.02
Statistical Difference			***		***		***		***

Enrollment Status Next Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Will enroll and plan to reside in on-campus apartments	105	54%	4.75	44%	5.00	56%	5.10	58%	4.85
Will enroll and do not plan to reside in on-campus apartments	46	24%	4.41	41%	4.39	22%	4.68	21%	4.32
No, will not enroll next year	43	22%	4.28	15%	4.91	22%	4.69	20%	4.50
Statistical Test of Means									
Will enroll and plan to reside in University apartments	105	65%	4.75	51%	5.00	69%	5.10	70%	4.85
Will enroll and do not plan to reside in University apartments	46	28%	4.41	47%	4.39	27%	4.68	26%	4.32
Statistical Difference			ND		***		***		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 15: Learning Outcomes: Personal Growth

This factor is not a predictor of Overall Program Effectiveness

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data							
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data	
									Mean	Difference	Mean	Difference	Mean	Difference	Mean	Difference
Factor 15: Learning Outcomes: Personal Growth	194	4.57	1.84	NA					NA		NA		NA		NA	
Q86. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of alcohol use and abuse	165	4.01	2.24	NA					NA		NA		NA		NA	
Q87. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of drug use and abuse	163	4.02	2.23	NA					NA		NA		NA		NA	
Q88. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Respect other races/ethnicities	187	4.86	1.97	NA					NA		NA		NA		NA	
Q89. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Improve your communication skills	192	4.65	1.84	NA					NA		NA		NA		NA	
Q90. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Learn important life skills like doing laundry, cooking, cleaning, bill paying, and shopping for yourself	184	4.77	2.06	NA					NA		NA		NA		NA	

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Complex Analysis for Factor 15: Learning Outcomes: Personal Growth

This factor is not a predictor of Overall Program Effectiveness

Complex Descriptions

Complex Descriptions	Complex Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q086. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Understand the Q087. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Understand the Q088. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Respect other Q089. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Improve your Q090. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Learn important				
	Number Responding	Factor Mean	Standard Deviation	Rank								
Code 1: Buc Ridge	135	4.66	1.79	1	4.57	0.09		4.07	4.08	4.88	4.73	4.91
Code 2: Buc Village	52	4.47	1.91	2	4.57	-0.10	▽	4.07	4.05	4.90	4.42	4.58

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25

NOTE: Only Complexs with more than 1 respondent are reported.



Introduction to Factor 16

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Previous years' data is also reported. Arrows graphically indicate areas of most change and areas of least change.

Complex Analysis

Complexes are sorted by those that outperform the institution's aggregate factor mean down to those Complexes that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Complex level can be made. Number responding and standard deviation data is also provided.

Building Analysis

Buildings are sorted by those that outperform the institution's aggregate factor mean down to those Buildings that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

East Tennessee State University

CSAR

Factor and Question Analysis: Select 6 Comparison for Factor 16: Overall Program Effectiveness

Overall Program Effectiveness is the Dependent Variable

Data is sorted from highest question mean to lowest question mean.

Overall Program Effectiveness is the Dependent Variable		Your Data			Your Select 6 Data										Comparison to Select 6														
					There are 6 institutions in this comparison group.																								
		Data is sorted from highest question mean to lowest question mean.														N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means
Min	Max																												
Factor 16: Overall Program Effectiveness		204	4.60	1.66	5.23	4.60	5.10	5.10	4.36	4.98	4.36	5.23	4.88	1.36	-0.28	▼	**	6											
Q97.	Overall Evaluation - To what degree: Will you recommend living in on-campus apartment housing to other students?	198	4.93	1.94	5.69	5.10	5.34	5.39	4.66	5.30	4.66	5.69	5.20	1.60	-0.27	▼	*	6											
Q94.	Overall Evaluation - To what degree: Are you satisfied with your on-campus apartment housing experience this year?	204	4.91	1.89	5.58	4.80	5.60	5.41	4.53	5.15	4.53	5.60	5.20	1.53	-0.29	▼	*	5											
Q96.	Overall Evaluation - To what degree: Did your on-campus apartment housing experience fulfill your expectations?	203	4.73	1.90	5.47	4.48	5.08	5.21	4.36	5.00	4.36	5.47	4.88	1.59	-0.15		ND	5											
Q99.	Overall Value: Comparing cost to quality, rate the overall value of the apartment experience	197	3.84	1.50	4.11	4.01	4.36	4.43	3.87	4.54	3.84	4.54	4.25	1.49	-0.41	▼	***	7											

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

CSAR

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 16: Overall Program Effectiveness

Overall Program Effectiveness is the Dependent Variable

Data is sorted from highest question mean to lowest question mean.

	Your Data			Carnegie Class Data and Comparisons There are 8 institutions in this Carnegie Class							All Institutions Data and Comparisons There are 82 total participating institutions						
	N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Stat Level	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Stat Level	Rank
						Min	Max						Min	Max			
Factor 16: Overall Program Effectiveness	204	4.60	1.66	4.83	1.35	4.33	5.03	-0.23 ▼	*	6	4.65	1.43	3.55	5.44	-0.05	ND	52
Q97. Overall Evaluation - To what degree: Will you recommend living in on-campus apartment housing to other students?	198	4.93	1.94	5.15	1.61	4.68	5.57	-0.22	ND	6	4.89	1.73	3.49	5.86	0.04	ND	49
Q94. Overall Evaluation - To what degree: Are you satisfied with your on-campus apartment housing experience this year?	204	4.91	1.89	5.39	1.55	4.68	5.64	-0.48 ▼	***	6	5.08	1.60	4.00	6.05	-0.17	ND	54
Q96. Overall Evaluation - To what degree: Did your on-campus apartment housing experience fulfill your expectations?	203	4.73	1.90	4.93	1.56	4.46	5.23	-0.20	ND	6	4.67	1.58	3.46	5.53	0.06	ND	44
Q99. Overall Value: Comparing cost to quality, rate the overall value of the apartment experience	197	3.84	1.50	3.85	1.47	3.36	3.98	-0.01	ND	5	3.98	1.52	3.10	5.12	-0.14	ND	54

Level of Statistical Significance - ***: p < .001; **: p < .01; *: p < .05; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 16: Overall Program Effectiveness

Q94. Overall Evaluation - To what degree: Are you satisfied with your on-campus apartment housing experience this year?		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	22%	33%	23%	22%	22%	8%	18%	20%	25%	18%
	(6)	31%	29%	23%	39%	35%	24%	32%	32%	35%	32%
	(5)	11%	18%	13%	25%	20%	23%	19%	21%	16%	19%
	(4) Moderately	13%	7%	19%	7%	13%	20%	16%	13%	10%	14%
	(3)	7%	9%	7%	4%	6%	12%	10%	7%	6%	7%
	(2)	7%	4%	7%	2%	3%	8%	3%	4%	5%	5%
	(1) Not at all	8%	0%	9%	1%	1%	4%	2%	3%	3%	4%
Combined Response Key	Responding 6 or 7	52%	62%	46%	61%	57%	32%	50%	52%	60%	50%
	Responding 3, 4 or 5	32%	33%	39%	36%	39%	55%	45%	41%	32%	41%
	Responding 1 or 2	16%	4%	16%	3%	4%	13%	5%	7%	8%	9%
Mean		4.91	5.58	4.80	5.60	5.41	4.53	5.15	5.20	5.35	5.08
Standard Deviation		1.89	1.45	1.89	1.22	1.37	1.57	1.48	1.52	1.59	1.60
% Responding		91%	92%	83%	98%	99%	77%	96%	91%	92%	94%
Q96. Overall Evaluation - To what degree: Did your on-campus apartment housing experience fulfill your expectations?		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	18%	31%	21%	11%	18%	11%	15%	15%	15%	11%
	(6)	29%	24%	19%	34%	33%	15%	29%	27%	29%	25%
	(5)	13%	24%	10%	21%	22%	24%	20%	20%	18%	18%
	(4) Moderately	15%	4%	21%	22%	16%	24%	21%	21%	20%	24%
	(3)	9%	13%	7%	8%	5%	12%	9%	8%	9%	11%
	(2)	5%	0%	11%	2%	4%	5%	3%	4%	4%	6%
	(1) Not at all	11%	2%	12%	1%	2%	9%	3%	5%	4%	4%
Combined Response Key	Responding 6 or 7	47%	56%	40%	45%	50%	26%	44%	42%	44%	37%
	Responding 3, 4 or 5	37%	42%	37%	51%	44%	59%	50%	49%	47%	53%
	Responding 1 or 2	16%	2%	23%	3%	6%	15%	6%	9%	9%	10%
Mean		4.73	5.47	4.48	5.08	5.21	4.36	5.00	4.88	4.91	4.67
Standard Deviation		1.90	1.48	2.02	1.30	1.44	1.69	1.49	1.59	1.59	1.59
% Responding		90%	92%	83%	99%	98%	78%	96%	91%	92%	93%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 16: Overall Program Effectiveness

Q97. Overall Evaluation - To what degree: Will you recommend living in on-campus apartment housing to other students?		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	25%	42%	31%	26%	26%	13%	25%	25%	25%	21%
	(6)	28%	27%	22%	22%	32%	23%	29%	25%	23%	23%
	(5)	11%	9%	11%	24%	16%	20%	19%	19%	18%	18%
	(4) Moderately	15%	7%	18%	20%	15%	22%	15%	18%	19%	21%
	(3)	6%	13%	6%	4%	5%	8%	5%	5%	7%	7%
	(2)	6%	0%	4%	2%	1%	5%	3%	3%	4%	5%
	(1) Not at all	10%	2%	8%	2%	4%	8%	4%	5%	4%	6%
Combined Response Key	Responding 6 or 7	53%	69%	53%	48%	58%	37%	54%	50%	49%	43%
	Responding 3, 4 or 5	32%	29%	35%	48%	37%	51%	39%	43%	43%	46%
	Responding 1 or 2	16%	2%	12%	3%	5%	13%	7%	7%	8%	11%
Mean		4.93	5.69	5.10	5.34	5.39	4.66	5.30	5.20	5.13	4.89
Standard Deviation		1.94	1.56	1.88	1.39	1.53	1.69	1.56	1.60	1.64	1.73
% Responding		88%	92%	83%	99%	97%	78%	96%	91%	93%	94%
Q99. Overall Value: Comparing cost to quality, rate the overall value of the apartment experience		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Exceptional	3%	7%	5%	7%	7%	2%	13%	7%	4%	5%
	(6) Excellent	11%	14%	13%	16%	18%	8%	23%	16%	11%	13%
	(5) Very good	19%	20%	19%	23%	25%	22%	19%	22%	19%	20%
	(4) Good	27%	18%	23%	25%	23%	28%	15%	23%	25%	24%
	(3) Fair	22%	30%	24%	20%	14%	25%	19%	21%	23%	22%
	(2) Poor	9%	7%	10%	7%	9%	10%	8%	9%	13%	11%
	(1) Very poor	9%	5%	5%	1%	2%	4%	5%	3%	6%	6%
Combined Response Key	Responding 6 or 7	14%	20%	18%	23%	26%	10%	36%	22%	14%	17%
	Responding 3, 4 or 5	68%	68%	66%	68%	63%	75%	52%	66%	67%	66%
	Responding 1 or 2	18%	11%	15%	9%	12%	14%	13%	12%	19%	17%
Mean		3.84	4.11	4.01	4.36	4.43	3.87	4.54	4.25	3.85	3.98
Standard Deviation		1.50	1.53	1.52	1.41	1.48	1.33	1.70	1.49	1.48	1.52
% Responding		88%	90%	83%	99%	96%	77%	94%	90%	92%	93%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 16. Overall Program Effectiveness (Dependent Variable)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	72	36%	4.67	42%	4.72	34%	4.75	44%	4.77
Female	129	64%	4.60	58%	4.80	66%	4.80	55%	4.76
Other	1	0%	NR	0%	4.38	0%	4.88	0%	4.16
Statistical Test of Means									
Male	72	32%	4.67	37%	4.72	31%	4.75	41%	4.77
Female	129	58%	4.60	52%	4.80	60%	4.80	51%	4.76
Statistical Difference			ND		ND		ND		ND

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	18	9%	4.36	10%	4.92	12%	4.40	5%	4.83
Native American/Alaska Native/Inuit	2	1%	6.25	0%	5.50	1%	4.86	1%	4.73
Asian/Middle Eastern/Pacific Islander	27	13%	4.78	20%	4.85	9%	4.88	29%	4.73
Spanish/Hispanic/Latino(a)	3	1%	4.42	2%	4.87	5%	4.70	5%	4.93
White/Caucasian	150	74%	4.57	64%	4.74	69%	4.85	54%	4.78
Multiracial	2	1%	4.38	2%	4.54	2%	4.55	3%	4.57
Other	2	1%	5.62	2%	4.18	2%	4.62	3%	4.47
Statistical Test of Means									
White American residents	150	67%	4.57	57%	4.74	62%	4.85	50%	4.78
All other residents	54	24%	4.69	32%	4.83	28%	4.63	43%	4.74
Statistical Difference			ND		ND		*		ND

Are you a citizen of the country where this institution is located?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	165	83%	4.63	80%	4.74	91%	4.75	74%	4.74
No	35	18%	4.54	20%	4.92	9%	5.04	26%	4.84
Statistical Test of Means									
Yes, a citizen	165	75%	4.63	71%	4.74	82%	4.75	68%	4.74
No, not a citizen	35	16%	4.54	17%	4.92	8%	5.04	24%	4.84
Statistical Difference			ND		ND		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 16. Overall Program Effectiveness (Dependent Variable)

Age	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Under 19 years old	5	2%	4.55	1%	4.47	3%	4.73	2%	4.53
19 or 20 years old	52	25%	4.54	48%	4.64	49%	4.81	30%	4.68
21 or 22 years old	69	34%	4.84	31%	4.87	36%	4.80	32%	4.72
23 or 24 years old	27	13%	4.21	6%	4.86	6%	4.64	11%	4.73
25 to 30 years old	36	18%	4.69	9%	4.76	4%	4.76	15%	4.88
31 to 35 years old	6	3%	4.75	3%	4.98	1%	4.21	6%	5.02
36 to 40 years old	1	0%	NR	1%	6.08	0%	4.12	2%	5.10
40 or over	8	4%	4.07	1%	4.94	1%	4.17	2%	5.10
Statistical Test of Means									
22 years or younger	126	56%	4.70	71%	4.73	80%	4.80	59%	4.70
23 years old or older	78	35%	4.44	18%	4.91	10%	4.60	34%	4.88
Statistical Difference			ND		ND		ND		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	10	5%	4.82	2%	5.76	8%	4.91	4%	4.68
Sophomore	32	16%	4.48	38%	4.57	23%	4.80	19%	4.65
Junior	52	25%	4.61	27%	4.83	36%	4.75	26%	4.71
Senior	61	30%	4.83	19%	4.92	26%	4.84	24%	4.76
Graduate/Professional Student	49	24%	4.34	14%	4.81	6%	4.40	26%	4.89
Non-Degree or Other	0	0%	NR	1%	5.16	1%	5.04	2%	5.13
Statistical Test of Means									
Undergraduate students	155	69%	4.68	76%	4.76	84%	4.80	66%	4.71
Graduate students, Non-student staff/faculty, other	49	22%	4.34	13%	4.82	6%	4.49	26%	4.91
Statistical Difference			ND		ND		ND		***

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	28	14%	4.53	10%	4.78	8%	4.62	13%	4.68
No	172	86%	4.61	90%	4.77	92%	4.79	87%	4.78
Statistical Test of Means									
Yes	28	13%	4.53	9%	4.78	7%	4.62	12%	4.68
No	172	78%	4.61	80%	4.77	83%	4.79	80%	4.78
Statistical Difference			ND		ND		ND		*

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 16. Overall Program Effectiveness (Dependent Variable)

Number of Semesters/Quarters in Apartments	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters or less than 3 quarters	43	21%	4.89	27%	4.82	37%	4.97	35%	4.81
2 to 4 semesters or 3 to 6 quarters	117	57%	4.52	57%	4.76	46%	4.69	43%	4.74
5 to 6 semesters or 7 to 9 quarters	29	14%	4.41	8%	4.92	12%	4.62	12%	4.74
7 to 8 semesters or 10 to 12 quarters	13	6%	4.94	5%	4.42	5%	4.62	5%	4.73
9 to 10 semesters or 13 to 14 quarters	1	0%	NR	2%	4.62	0%	4.75	2%	4.66
More than 10 semesters or more than 14 quarters	1	0%	NR	1%	4.53	0%	3.06	2%	4.88
Statistical Test of Means									
Less than 2 semesters OR less than 3 quarters	43	19%	4.89	24%	4.82	34%	4.97	32%	4.81
2 to 4 semesters OR 3 to 6 quarters or more	161	72%	4.52	65%	4.74	57%	4.66	60%	4.74
Statistical Difference			ND		ND		***		*

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	2	1%	4.38	1%	4.34	2%	4.62	2%	4.48
2.25 to 2.49	4	2%	4.90	3%	5.01	3%	4.44	3%	4.59
2.50 to 2.74	16	8%	4.49	5%	4.77	6%	4.76	6%	4.57
2.75 to 2.99	20	10%	4.19	11%	4.54	11%	4.78	10%	4.62
3.00 to 3.24	27	13%	4.99	19%	4.79	18%	4.86	16%	4.75
3.25 to 3.49	32	16%	4.28	19%	4.63	18%	4.53	15%	4.70
3.50 to 3.74	48	24%	4.79	20%	4.79	21%	4.84	18%	4.82
3.75 to 4.00	51	25%	4.66	21%	4.94	21%	4.88	24%	4.87
Other than a 4.0 scale	2	1%	3.50	1%	4.88	1%	5.69	5%	4.97
Statistical Test of Means									
Below 3.00 G.P.A.	42	19%	4.38	18%	4.64	20%	4.72	20%	4.59
3.00 G.P.A. and higher	158	71%	4.68	71%	4.79	71%	4.78	72%	4.80
Statistical Difference			ND		ND		ND		***

Average number of hours studied per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
0-5	18	9%	4.90	7%	4.69	11%	4.74	7%	4.64
6-10	48	24%	5.07	23%	4.72	26%	4.86	19%	4.71
11-15	49	24%	4.64	23%	4.78	25%	4.83	20%	4.75
16-20	40	20%	4.35	22%	4.61	19%	4.76	20%	4.75
21-25	25	12%	4.17	12%	5.06	9%	4.58	12%	4.83
26-30	8	4%	4.98	7%	5.10	5%	4.92	8%	4.90
31 or more	13	6%	3.88	6%	4.62	5%	4.54	15%	4.79
Statistical Test of Means									
Less than 10 hours per week	66	30%	5.03	27%	4.72	34%	4.82	24%	4.69
11 or more hours per week	135	61%	4.41	62%	4.80	56%	4.76	68%	4.79
Statistical Difference			*		ND		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 16. Overall Program Effectiveness (Dependent Variable)

Average number of hours worked at a paying job per week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	77	38%	4.88	48%	4.81	35%	4.72	43%	4.73
1-10	32	16%	4.55	16%	4.62	21%	4.92	18%	4.78
11-20	58	29%	4.60	24%	4.85	30%	4.81	25%	4.80
21-30	23	11%	4.07	7%	4.65	9%	4.65	8%	4.73
31-40	10	5%	4.38	4%	4.81	3%	4.44	4%	4.74
more than 40	3	1%	4.17	1%	4.15	1%	4.86	3%	4.79
Statistical Test of Means									
Do not work	77	34%	4.88	42%	4.81	31%	4.72	39%	4.73
Work at least 1 hour per week	126	56%	4.46	47%	4.74	59%	4.81	53%	4.78
Statistical Difference			ND		ND		ND		ND

Type of Apartment Currently Residing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Efficiency/Studio	22	11%	4.02	3%	4.88	5%	4.70	4%	4.59
1 bedroom	28	14%	4.27	7%	4.82	11%	4.66	11%	4.74
2 bedroom	121	59%	4.80	46%	4.84	24%	4.76	47%	4.84
3 bedroom	0	0%	NR	19%	4.46	14%	4.66	9%	4.90
4 bedroom	33	16%	4.56	24%	4.89	44%	4.90	28%	4.65
More than 4 bedrooms	0	0%	NR	1%	3.57	1%	3.48	1%	4.07
Statistical Test of Means									
2 bedroom apartment	121	54%	4.80	41%	4.84	22%	4.76	43%	4.84
All other apartment types	83	37%	4.32	48%	4.70	68%	4.78	49%	4.70
Statistical Difference			*		ND		ND		***

Did you choose your room/suite/apartment mates?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I live alone	45	23%	4.07	9%	5.10	6%	4.33	14%	4.83
Chose all	69	35%	4.77	57%	4.90	40%	5.02	41%	4.94
Chose some but not all	34	17%	4.44	19%	4.43	24%	4.63	17%	4.62
Chose none	51	26%	5.07	15%	4.54	29%	4.70	28%	4.56
Statistical Test of Means									
Chose some or all of the roommate(s)	103	60%	4.66	74%	4.78	62%	4.87	62%	4.84
Did not choose any roommate(s)	51	29%	5.07	15%	4.54	28%	4.70	30%	4.56
Statistical Difference			ND		*		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 16. Overall Program Effectiveness (Dependent Variable)

How many people live in your apartment (including yourself)?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	40	20%	4.37	8%	5.08	7%	4.66	13%	4.77
Two	127	63%	4.71	18%	4.77	22%	4.72	30%	4.83
Three	8	4%	4.03	21%	4.76	17%	4.74	16%	4.82
More than three	27	13%	4.75	52%	4.71	55%	4.84	40%	4.69
Statistical Test of Means									
Two or fewer	167	75%	4.63	24%	4.87	26%	4.71	40%	4.81
More than two	35	16%	4.59	65%	4.73	64%	4.81	52%	4.73
Statistical Difference			ND		ND		ND		***

Household Status	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Single or divorced	178	87%	4.67	93%	4.77	97%	4.79	85%	4.72
Married/Life Partners, living together	21	10%	4.33	5%	4.89	2%	4.50	12%	5.04
Married/Life Partners, living apart	5	2%	3.47	2%	4.28	1%	4.55	3%	4.77
Statistical Test of Means									
Single or Divorced	178	79%	4.67	82%	4.77	87%	4.79	78%	4.72
Married/Life Partners	26	12%	4.17	6%	4.74	3%	4.51	14%	4.99
Statistical Difference			ND		ND		ND		***

Number of Dependents Living in Apartment	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
None	186	91%	4.66	92%	4.77	95%	4.78	90%	4.74
One	16	8%	3.62	4%	4.72	3%	4.37	5%	4.95
Two	2	1%	6.75	2%	4.71	1%	5.50	3%	5.12
Three	0	0%	NR	1%	4.75	1%	5.50	1%	4.95
Four	0	0%	NR	0%	4.58	0%	5.25	0%	5.30
More than four	0	0%	NR	0%	5.38	0%	4.44	0%	4.65
Statistical Test of Means									
No dependents	186	83%	4.66	82%	4.77	86%	4.78	83%	4.74
1 or more dependents	18	8%	3.97	7%	4.75	4%	4.79	9%	5.00
Statistical Difference			ND		ND		ND		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 16. Overall Program Effectiveness (Dependent Variable)

What is your military status?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No previous or current military service	196	96%	4.60	97%	4.78	97%	4.78	96%	4.77
Previous military service, but no current military service	5	2%	4.70	1%	5.12	1%	4.40	3%	4.75
Current military service	3	1%	4.50	2%	4.16	2%	4.77	1%	4.56
Statistical Test of Means									
No military service	196	87%	4.60	86%	4.78	88%	4.78	89%	4.77
Past or current military service	8	4%	4.62	3%	4.48	3%	4.67	3%	4.69
Statistical Difference			ND		ND		ND		ND

Participate in programs/activities sponsored by apartment management	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	161	79%	4.43	57%	4.69	53%	4.54	58%	4.61
Sometimes	37	18%	5.15	36%	4.78	37%	4.98	34%	4.94
Often or very often	5	2%	5.85	7%	5.28	10%	5.24	7%	5.20
Statistical Test of Means									
Rarely or never participate	161	72%	4.43	50%	4.69	48%	4.54	54%	4.61
Participate sometimes or often	42	19%	5.23	39%	4.87	43%	5.03	38%	4.98
Statistical Difference			**		*		***		***

Enrollment Status Next Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Will enroll and plan to reside in on-campus apartments	112	55%	5.02	44%	4.98	56%	5.04	58%	5.02
Will enroll and do not plan to reside in on-campus apartments	47	23%	3.82	41%	4.43	22%	4.18	21%	4.07
No, will not enroll next year	45	22%	4.38	15%	5.01	22%	4.72	21%	4.75
Statistical Test of Means									
Will enroll and plan to reside in University apartments	112	69%	5.02	51%	4.98	71%	5.04	73%	5.02
Will enroll and do not plan to reside in University apartments	47	29%	3.82	47%	4.43	28%	4.18	27%	4.07
Statistical Difference			***		***		***		***

NOTE: There are 8 institutions in this Carnegie Class. There are 82 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 16: Overall Program Effectiveness

**Overall Program Effectiveness is the
Dependent Variable**

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data							
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data	
									Mean	Difference	Mean	Difference	Mean	Difference	Mean	Difference
Factor 16: Overall Program Effectiveness	204	4.60	1.66	NA					4.92	-0.32 ↓	NA		4.71	-0.11 ↓	5.02	-0.42 ↓
Q94. Overall Evaluation - To what degree: Are you satisfied with your on-campus apartment housing experience this year?	204	4.91	1.89	NA					5.23	-0.32 ↓	NA		5.02	-0.11 ↓	5.42	-0.51 ↓
Q96. Overall Evaluation - To what degree: Did your on-campus apartment housing experience fulfill your expectations?	203	4.73	1.90	NA					4.98	-0.25 ↓	NA		4.71	0.02	5.00	-0.27 ↓
Q97. Overall Evaluation - To what degree: Will you recommend living in on-campus apartment housing to other students?	198	4.93	1.94	NA					4.86	0.07	NA		4.80	0.13 ↑	5.10	-0.17 ↓
Q99. Overall Value: Comparing cost to quality, rate the overall value of the apartment experience	197	3.84	1.50	NA					4.58	-0.74 ↓	NA		4.29	-0.45 ↓	4.59	-0.75 ↓

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Complex Analysis for Factor 16: Overall Program Effectiveness

Overall Program Effectiveness is the Dependent Variable

Complex Descriptions

	Complex Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q094. Overall Evaluation - To what degree: Are you satisfied with your on-campus apartment housing experience this year? Q096. Overall Evaluation - To what degree: Did your on-campus apartment housing experience fulfill your expectations? Q097. Overall Evaluation - To what degree: Will you recommend living in on-campus apartment housing to other students? Q099. Overall Value: Comparing cost to quality, rate the overall value of the apartment experience			
	Number Responding	Factor Mean	Standard Deviation	Rank							
Code 1: Buc Ridge	140	4.83	1.46	1	4.60	0.23	△	5.25	5.06	5.16	3.85
Code 2: Buc Village	56	4.29	1.91	2	4.60	-0.31	▼	4.38	4.20	4.57	3.98

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25

NOTE: Only Complexs with more than 1 respondent are reported.



Introduction to Question(s) That Do Not Compose a Factor

This section is devoted to those questions that did not compose a factor.

Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question that is not associated with a factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Arrows graphically indicate areas of most change and areas of least change.

Complex Analysis

Complexes are sorted by those that outperform the institution's aggregate factor mean down to those Complexes that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Complex level can be made. Number responding and standard deviation data is also provided.

Building Analysis

Buildings are sorted by those that outperform the institution's aggregate factor mean down to those Buildings that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

East Tennessee State University

CSAR

Question Analysis: Select 6 Comparison for the Question(s) That Do Not Comprise a Factor

		Your Data			Your Select 6 Data										Comparison to Select 6			
					There are 6 institutions in this comparison group.													
		N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7	
											Min	Max						
Q19.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Friends live in apartments	212	4.13	2.04	4.65	4.09	4.03	5.18	5.72	4.45	4.03	5.72	4.60	2.06	-0.47	▼	**	5
Q21.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Safety/security features	214	5.64	1.63	5.50	5.70	5.95	5.31	4.96	5.72	4.96	5.95	5.59	1.65	0.05		ND	4
Q25.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Quality of appliances	213	5.13	1.64	5.06	5.29	5.50	4.84	4.42	5.14	4.42	5.50	5.11	1.61	0.02		ND	4
Q26.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Building architecture (high-rise, one story, etc.)	210	3.98	1.82	4.18	4.25	4.38	3.69	3.32	4.03	3.32	4.38	4.01	1.82	-0.03		ND	5
Q27.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Limited off campus housing availability	185	3.61	1.89	4.49	3.73	4.14	4.19	3.59	4.03	3.59	4.49	3.97	1.92	-0.36	▼	*	6
Q28.	Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Required (athletic team, financial aid program, etc.)	148	3.36	2.21	4.21	4.28	4.25	3.41	2.87	3.95	2.87	4.28	3.91	2.28	-0.55	▼	**	6
Q93.	Overall Evaluation - To what degree: Are you satisfied with your overall academic experience on this campus?	203	5.36	1.53	5.73	5.17	NR	5.73	5.64	5.52	5.17	5.73	5.52	1.32	-0.16		ND	5
Q95.	Overall Evaluation - To what degree: Has living in on-campus apartment housing enhanced your learning experience?	199	4.50	1.89	5.16	4.49	NR	4.81	3.75	4.94	3.75	5.16	4.50	1.80	0.00		ND	4
Q98.	Overall Evaluation - To what degree: Will you recommend this college/university to a friend?	200	5.72	1.50	5.71	5.30	NR	5.90	6.34	5.65	5.30	6.34	5.80	1.51	-0.08		ND	3

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

CSAR

Question Analysis: Carnegie Class and All Institution Comparison for the Question(s) That Do Not Comprise a Factor

	Your Data			Carnegie Class Data and Comparisons There are 8 institutions in this Carnegie Class							All Institutions Data and Comparisons There are 82 total participating institutions						
	N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Stat Level	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Stat Level	Rank
						Min	Max						Min	Max			
Q19. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Friends live in apartments	212	4.13	2.04	4.89	1.94	4.13	5.36	-0.76 ▼	***	8	4.38	2.02	2.73	5.72	-0.25	ND	43
Q21. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Safety/security features	214	5.64	1.63	5.30	1.81	5.09	5.92	0.34 ▲	**	3	5.44	1.75	4.41	6.24	0.20	ND	25
Q25. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Quality of appliances	213	5.13	1.64	4.89	1.74	4.72	5.33	0.24	ND	4	4.92	1.69	4.07	5.50	0.21	ND	20
Q26. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Building architecture (high-rise, one story, etc.)	210	3.98	1.82	3.85	1.79	3.65	4.25	0.13	ND	3	3.91	1.78	3.26	4.43	0.07	ND	28
Q27. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Limited off campus housing availability	185	3.61	1.89	3.79	1.91	3.50	4.63	-0.18	ND	6	3.94	1.84	3.24	4.63	-0.33 ▼	*	62
Q28. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Required (athletic team, financial aid program, etc.)	148	3.36	2.21	3.82	2.26	3.11	4.77	-0.46 ▼	*	7	3.69	2.16	2.39	4.77	-0.33	ND	51
Q93. Overall Evaluation - To what degree: Are you satisfied with your overall academic experience on this campus?	203	5.36	1.53	5.43	1.40	4.98	5.75	-0.07	ND	3	5.43	1.35	4.96	5.81	-0.07	ND	29
Q95. Overall Evaluation - To what degree: Has living in on-campus apartment housing enhanced your learning experience?	199	4.50	1.89	4.88	1.77	4.43	5.06	-0.38 ▼	**	4	4.65	1.77	3.75	5.27	-0.15	ND	28
Q98. Overall Evaluation - To what degree: Will you recommend this college/university to a friend?	200	5.72	1.50	5.43	1.69	4.79	5.76	0.29 ▲	*	2	5.63	1.49	4.79	6.34	0.09	ND	17

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for the Question(s) That Do Not Comprise a Factor

Q19. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Friends live in apartments		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely important	17%	28%	22%	16%	28%	38%	22%	24%	26%	20%
	(6)	16%	13%	13%	15%	24%	30%	16%	19%	20%	17%
	(5)	8%	13%	10%	12%	16%	12%	13%	13%	12%	13%
	(4) Moderately important	25%	17%	15%	18%	14%	10%	17%	15%	18%	19%
	(3)	8%	9%	10%	10%	10%	4%	9%	9%	7%	9%
	(2)	11%	9%	8%	12%	4%	2%	12%	8%	7%	9%
	(1) Extremely unimportant	16%	11%	22%	18%	4%	3%	11%	13%	10%	13%
Combined Response Key	Responding 6 or 7	33%	41%	35%	31%	52%	69%	38%	43%	46%	36%
	Responding 3, 4 or 5	41%	39%	35%	39%	40%	27%	39%	36%	37%	41%
	Responding 1 or 2	27%	20%	30%	30%	8%	5%	23%	21%	16%	23%
Mean		4.13	4.65	4.09	4.03	5.18	5.72	4.45	4.60	4.82	4.38
Standard Deviation		2.04	2.05	2.24	2.08	1.70	1.48	2.03	2.06	1.96	2.02
% Responding		94%	94%	87%	94%	99%	85%	94%	92%	94%	93%
Q21. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Safety/security features		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely important	43%	46%	50%	53%	31%	20%	47%	42%	36%	39%
	(6)	22%	15%	16%	19%	26%	24%	19%	20%	21%	20%
	(5)	11%	13%	12%	12%	15%	20%	14%	14%	14%	13%
	(4) Moderately important	14%	13%	11%	7%	15%	18%	8%	11%	14%	13%
	(3)	4%	4%	4%	3%	7%	9%	5%	5%	5%	5%
	(2)	3%	0%	2%	1%	4%	8%	4%	3%	4%	4%
	(1) Extremely unimportant	4%	9%	5%	4%	4%	2%	3%	4%	6%	5%
Combined Response Key	Responding 6 or 7	65%	61%	66%	73%	56%	43%	66%	62%	57%	60%
	Responding 3, 4 or 5	29%	30%	27%	22%	36%	46%	28%	31%	32%	31%
	Responding 1 or 2	7%	9%	7%	5%	8%	10%	6%	7%	10%	9%
Mean		5.64	5.50	5.70	5.95	5.31	4.96	5.72	5.59	5.33	5.44
Standard Deviation		1.63	1.85	1.70	1.51	1.68	1.62	1.61	1.65	1.80	1.75
% Responding		95%	94%	91%	96%	99%	87%	98%	94%	96%	96%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for the Question(s) That Do Not Comprise a Factor

Q25. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Quality of appliances		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely important	28%	34%	30%	31%	12%	10%	25%	23%	21%	20%
	(6)	19%	23%	24%	28%	25%	15%	23%	24%	23%	23%
	(5)	16%	11%	17%	18%	26%	26%	18%	20%	20%	19%
	(4) Moderately important	24%	6%	18%	14%	20%	23%	20%	18%	17%	19%
	(3)	5%	6%	4%	4%	10%	14%	7%	7%	7%	8%
	(2)	4%	11%	4%	3%	3%	9%	4%	4%	6%	5%
	(1) Extremely unimportant	4%	9%	5%	2%	4%	4%	3%	4%	6%	5%
Combined Response Key	Responding 6 or 7	46%	57%	53%	59%	37%	25%	48%	47%	44%	44%
	Responding 3, 4 or 5	46%	23%	38%	36%	56%	63%	45%	45%	44%	46%
	Responding 1 or 2	8%	19%	8%	5%	7%	13%	8%	8%	12%	10%
Mean		5.13	5.06	5.29	5.50	4.84	4.42	5.14	5.11	4.92	4.93
Standard Deviation		1.64	2.06	1.65	1.48	1.49	1.55	1.61	1.61	1.73	1.69
% Responding		95%	96%	91%	96%	98%	87%	97%	94%	95%	95%
Q26. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Building architecture (high-rise, one story, etc.)		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely important	11%	13%	18%	16%	5%	5%	10%	12%	10%	9%
	(6)	13%	18%	12%	14%	10%	5%	12%	11%	11%	12%
	(5)	14%	11%	13%	21%	20%	13%	15%	17%	16%	15%
	(4) Moderately important	23%	22%	24%	19%	20%	17%	27%	21%	21%	24%
	(3)	17%	11%	12%	13%	19%	24%	17%	16%	17%	15%
	(2)	10%	16%	10%	9%	12%	23%	7%	12%	14%	13%
	(1) Extremely unimportant	12%	9%	11%	9%	15%	12%	12%	11%	12%	12%
Combined Response Key	Responding 6 or 7	24%	31%	30%	30%	15%	10%	22%	23%	21%	21%
	Responding 3, 4 or 5	54%	44%	49%	53%	59%	55%	59%	54%	54%	55%
	Responding 1 or 2	22%	24%	21%	18%	26%	35%	19%	23%	26%	24%
Mean		3.98	4.18	4.25	4.38	3.69	3.32	4.03	4.01	3.86	3.91
Standard Deviation		1.82	1.88	1.92	1.83	1.71	1.61	1.75	1.82	1.79	1.78
% Responding		93%	92%	90%	97%	97%	86%	97%	93%	94%	95%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for the Question(s) That Do Not Comprise a Factor

Q27. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Limited off campus housing availability		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely important	9%	16%	17%	13%	12%	7%	13%	12%	11%	11%
	(6)	12%	19%	8%	17%	15%	8%	10%	13%	10%	12%
	(5)	8%	16%	8%	14%	21%	13%	16%	14%	13%	14%
	(4) Moderately important	23%	16%	23%	21%	19%	27%	27%	23%	23%	26%
	(3)	15%	19%	8%	12%	10%	16%	12%	12%	13%	12%
	(2)	15%	7%	9%	9%	10%	16%	8%	10%	13%	11%
	(1) Extremely unimportant	18%	7%	26%	14%	12%	14%	14%	16%	17%	14%
Combined Response Key	Responding 6 or 7	21%	35%	25%	29%	27%	15%	23%	25%	21%	23%
	Responding 3, 4 or 5	46%	51%	40%	47%	50%	55%	55%	49%	49%	52%
	Responding 1 or 2	33%	14%	35%	23%	23%	30%	22%	26%	30%	25%
Mean		3.61	4.49	3.73	4.14	4.19	3.59	4.03	3.97	3.77	3.94
Standard Deviation		1.89	1.80	2.15	1.92	1.86	1.72	1.85	1.92	1.91	1.85
% Responding		82%	88%	81%	89%	92%	79%	88%	86%	85%	88%
Q28. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Required (athletic team, financial aid program, etc.)		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely important	14%	26%	34%	21%	14%	11%	18%	21%	20%	15%
	(6)	8%	9%	7%	14%	10%	4%	9%	10%	9%	10%
	(5)	8%	12%	8%	15%	11%	8%	10%	12%	10%	11%
	(4) Moderately important	18%	18%	13%	16%	13%	14%	20%	15%	15%	18%
	(3)	7%	6%	6%	6%	7%	7%	14%	8%	8%	9%
	(2)	9%	6%	8%	6%	6%	15%	7%	8%	11%	10%
	(1) Extremely unimportant	35%	24%	24%	21%	37%	42%	20%	27%	27%	26%
Combined Response Key	Responding 6 or 7	22%	35%	41%	35%	24%	15%	28%	31%	29%	26%
	Responding 3, 4 or 5	33%	35%	27%	38%	32%	29%	45%	35%	34%	38%
	Responding 1 or 2	45%	29%	32%	27%	44%	57%	27%	35%	37%	37%
Mean		3.36	4.21	4.28	4.25	3.41	2.87	3.95	3.91	3.78	3.69
Standard Deviation		2.21	2.29	2.43	2.18	2.26	2.09	2.09	2.28	2.26	2.16
% Responding		66%	69%	75%	78%	62%	49%	73%	69%	68%	70%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for the Question(s) That Do Not Comprise a Factor

Q93. Overall Evaluation - To what degree: Are you satisfied with your overall academic experience on this campus?		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	24%	39%	21%	0%	29%	28%	19%	25%	24%	22%
	(6)	36%	27%	26%	0%	37%	37%	39%	34%	35%	35%
	(5)	14%	16%	20%	0%	19%	17%	24%	20%	16%	19%
	(4) Moderately	16%	11%	21%	0%	11%	13%	13%	14%	17%	16%
	(3)	3%	0%	5%	0%	2%	4%	4%	3%	3%	4%
	(2)	3%	7%	3%	0%	1%	2%	1%	2%	3%	2%
	(1) Not at all	3%	0%	3%	0%	1%	0%	1%	1%	2%	2%
Combined Response Key	Responding 6 or 7	60%	66%	48%	0%	66%	65%	58%	59%	59%	57%
	Responding 3, 4 or 5	34%	27%	46%	0%	33%	33%	41%	37%	36%	39%
	Responding 1 or 2	7%	7%	6%	0%	2%	3%	2%	3%	5%	4%
Mean		5.36	5.73	5.17	0.00	5.73	5.64	5.52	5.52	5.42	5.43
Standard Deviation		1.53	1.42	1.52	0.00	1.19	1.27	1.16	1.32	1.42	1.35
% Responding		90%	90%	83%	0%	99%	78%	97%	60%	46%	40%
Q95. Overall Evaluation - To what degree: Has living in on-campus apartment housing enhanced your learning experience?		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	13%	27%	20%	0%	14%	6%	16%	14%	19%	15%
	(6)	24%	20%	19%	0%	25%	13%	25%	20%	24%	23%
	(5)	20%	18%	13%	0%	22%	17%	24%	19%	18%	18%
	(4) Moderately	17%	18%	19%	0%	23%	21%	22%	21%	18%	21%
	(3)	8%	9%	9%	0%	6%	17%	5%	10%	7%	8%
	(2)	6%	5%	6%	0%	5%	12%	4%	7%	5%	6%
	(1) Not at all	13%	2%	13%	0%	5%	15%	4%	9%	8%	8%
Combined Response Key	Responding 6 or 7	37%	48%	39%	0%	39%	19%	40%	34%	43%	38%
	Responding 3, 4 or 5	44%	45%	42%	0%	51%	54%	51%	49%	43%	47%
	Responding 1 or 2	19%	7%	19%	0%	10%	27%	8%	16%	14%	15%
Mean		4.50	5.16	4.49	0.00	4.81	3.75	4.94	4.50	4.81	4.64
Standard Deviation		1.89	1.61	1.99	0.00	1.60	1.77	1.53	1.80	1.79	1.77
% Responding		88%	90%	82%	0%	99%	77%	96%	59%	45%	40%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for the Question(s) That Do Not Comprise a Factor

Q98. Overall Evaluation - To what degree: Will you recommend this college/university to a friend?		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	40%	44%	33%	0%	49%	64%	31%	45%	36%	36%
	(6)	29%	24%	24%	0%	22%	20%	35%	25%	24%	27%
	(5)	10%	9%	11%	0%	12%	7%	17%	12%	14%	14%
	(4) Moderately	14%	13%	17%	0%	10%	4%	11%	11%	13%	14%
	(3)	3%	2%	5%	0%	3%	3%	2%	3%	5%	4%
	(2)	4%	2%	4%	0%	2%	1%	2%	2%	4%	2%
	(1) Not at all	2%	4%	5%	0%	3%	1%	3%	3%	4%	2%
Combined Response Key	Responding 6 or 7	69%	69%	57%	0%	71%	84%	66%	70%	61%	64%
	Responding 3, 4 or 5	26%	24%	34%	0%	25%	14%	29%	25%	32%	31%
	Responding 1 or 2	6%	7%	9%	0%	4%	1%	5%	5%	8%	5%
Mean		5.72	5.71	5.30	0.00	5.90	6.34	5.65	5.80	5.48	5.63
Standard Deviation		1.50	1.63	1.75	0.00	1.47	1.14	1.41	1.51	1.66	1.49
% Responding		89%	92%	82%	0%	99%	77%	96%	59%	45%	40%

NOTE: There are 8 institutions in this Carnegie Class. There are 82 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for the Question(s) That Do Not Comprise a Factor

	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data							
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data	
									Mean	Difference	Mean	Difference	Mean	Difference	Mean	Difference
Q19. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Friends live in apartments	212	4.13	2.04		NA				5.15	-1.02 ↓	NA		4.69	-0.56 ↓	4.79	-0.66 ↓
Q21. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Safety/security features	214	5.64	1.63		NA				5.52	0.12 ↑	NA		5.57	0.07	5.52	0.12 ↑
Q25. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Quality of appliances	213	5.13	1.64		NA				5.27	-0.14 ↓	NA		5.04	0.09	5.07	0.06
Q26. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Building architecture (high-rise, one story, etc.)	210	3.98	1.82		NA				4.94	-0.96 ↓	NA		4.18	-0.20 ↓	4.31	-0.33 ↓
Q27. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Limited off campus housing availability	185	3.61	1.89		NA				4.99	-1.38 ↓	NA		4.23	-0.62 ↓	3.86	-0.25 ↓
Q28. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Required (athletic team, financial aid program, etc.)	148	3.36	2.21		NA				5.00	-1.64 ↓	NA		4.27	-0.91 ↓	3.90	-0.54 ↓
Q93. Overall Evaluation - To what degree: Are you satisfied with your overall academic experience on this campus?	203	5.36	1.53		NA				NA		NA		NA		NA	
Q95. Overall Evaluation - To what degree: Has living in on-campus apartment housing enhanced your learning experience?	199	4.50	1.89		NA				NA		NA		NA		NA	
Q98. Overall Evaluation - To what degree: Will you recommend this college/university to a friend?	200	5.72	1.50		NA				NA		NA		NA		NA	

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Complex Analysis for Question(s) That Do Not Comprise a Factor

Complex Descriptions	Q019. Apartment Selection Criteria - How important were the following items in deciding to	Q021. Apartment Selection Criteria - How important were the following items in deciding to	Q025. Apartment Selection Criteria - How important were the following items in deciding to	Q026. Apartment Selection Criteria - How important were the following items in deciding to	Q027. Apartment Selection Criteria - How important were the following items in deciding to	Q028. Apartment Selection Criteria - How important were the following items in deciding to	Q093. Overall Evaluation - To what degree: Are you satisfied with your overall academic	Q095. Overall Evaluation - To what degree: Has living in on-campus apartment housing	Q098. Overall Evaluation - To what degree: Will you recommend this
Code 1: Buc Ridge	4.61	5.58	5.21	3.97	3.64	3.21	5.43	4.62	5.68
Code 2: Buc Village	2.96	5.86	4.96	4.12	3.67	3.71	5.38	4.43	5.84

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25

Understanding the Analysis

Understanding these concepts will aid in understanding the analysis and enable interpretation of the results most effectively.

Creation of Factors

Factors (also called "constructs") are groupings of related questions that share a relationship. Factor analysis is a statistical technique used to derive factors. The basic assumption of factor analysis is that underlying dimensions, or factors, can be used to explain more complex phenomena. Consider, for example, the notion of altruism. Altruism is not subject to direct measurement as inches are for distance, pounds are for weight, degrees Fahrenheit are for temperature, and millimeters of mercury are for atmospheric pressure. Instead, altruism can be estimated indirectly by observations of other behaviors or reports, such as charitable giving, helping others in need without being asked to do so, etc. Perception, too, has this characteristic of "indirect measurement". In measuring perceptions, the object is to develop several questions (individual items on a questionnaire) that, in concert, capture the notion for a particular topic, such as "Facilities". Factor analysis is a statistical technique for confirming whether, in fact, these individual items do constitute a coherent factor.

Factor Reliability

Once it has been determined that a certain set of questions do share a relationship and therefore constitute a factor, there is an additional (and necessary) statistical test to assess the psychometric soundness of the factor. We rely on Cronbach's Alpha (a statistical test to determine the reliability or internal consistency of any factor). If a set of five questions, for example, constitute a factor, then we would expect, on average, that subjects would have a tendency to answer each of the questions consistently. Specifically, if a subject answered the first three questions with 1's and 2's, we would expect that the last two questions would be answered similarly. Certainly, if most subjects answered the last two questions with 4's and 5's, the internal consistency of the factor would be in serious doubt. Cronbach's Alpha is a way to statistically evaluate this internal consistency.

A Cronbach's Alpha of zero would mean that there is no internal consistency at all, i.e., subjects are likely to respond with any value on any of the questions in a factor with no discernable pattern. An Alpha of 1 would mean that every subject answered every question comprising the factor consistently (e.g., all subjects answered with all 5's, or all 1's). This is a highly unlikely event. An Alpha of .5 is considered acceptable; an Alpha of .7 good; Alphas in the .8 to .9 range are exceptional.

Testing for Differences Between Means

If statistical testing is done, the differences between your institution and the average of the comparison groups (e.g. Select 6) are identified for the factors and the individual survey questions. When conducting our analysis, we test for the significance of differences between the two means (averages). A difference is identified as "significant" if the probability that the result could have occurred merely due to chance is less than 5%. All differences reported are significant at the .05 levels or better. Many are significant at the .01 (less than 1% of the results could have occurred due to chance) or .001 (less than 0.1% of the results could have occurred due to chance) level.

Results of such a test should be interpreted with caution. It is possible--actually probable when working with large sample sizes--that a comparison could be statistically significant (having a low probability the difference is due to chance), and for practical purposes not be substantive. In such a case the difference is of no practical consequence.

For example, suppose the statistical analysis determined that women were significantly more satisfied than men on some element. Before a commitment is made for some remedial intervention, we need to assess the magnitude of the difference. Assume that the mean score for women was 4.60 and for men 4.55. While such a difference could be statistically significant, it does not appear to be substantive. Suppose, though, that the differences were 4.12 and 4.74. This probably does indicate a more serious issue, one that might warrant intervention.

Regression Analysis (Identifying Predictors)

A correlation establishes the relationship between two variables. Regression analysis, by contrast, allows us to determine the relationship between a study's dependent variable (in this case, Overall Program Effectiveness) and multiple independent variables (e.g., facilities, environment, etc.). If we suspect, for example, that Overall Program Effectiveness is related to a set of independent variables, we could simultaneously assess the extent to which all of these independent variables predict Overall Program Effectiveness. Beyond that, we can determine the exact weights for each of the independent variables, which allows us to identify which of the independent variables is most important, which is second, and so forth. We can further determine how much each independent variable increases our ability to predict Overall Program Effectiveness.

The first step in regression analysis is to identify which of the independent variables is the best predictor of Overall Program Effectiveness. Next, the analysis takes into account (controls for) the effect of the first variable and then determines the second best predictor. This is an iterative process, which controls for all prior variables, then identifies the next variable (e.g., the 3rd most important, 4th most important and so on). Examining the output of this process allows us to identify the most important predictors among the dependent variables, those with more modest explanatory power, and finally those variables that contribute nothing to our understanding of the predictors of Overall Program Effectiveness.

We should note that while the variables in this latter category have no explanatory power, in a practical sense, they contribute greatly to our decision-making ability. Knowing what is not related to -- or predictive of -- Overall Program Effectiveness can be a valuable insight. Presumably, one would not allocate scarce resources to improve elements that are not related to Overall Program Effectiveness. Conversely, if we know the best predictors of Overall Program Effectiveness, investment in those elements would pay high dividends.

Frequently, in reporting results of regression analysis, the term "variance" will be mentioned, particularly how much variance is "accounted for". Essentially, this refers to how well we can explain a certain outcome (improving Overall Program Effectiveness) by using the factors. The higher the percentages of variance accounted for, the stronger our conclusions about how well the factors we have identified help us understand what predicts a given outcome (in this case, improving Overall Program Effectiveness). The R² value is an indicator of the amount of variance accounted for by a given factor. Traditionally factors are reported in descending order based on the amount of variance that they account for. If the first factor has a R² of .38 (or 38%) and the second factor reports a R² of .42 (42%), then the second factor has added .04 (4%) to the first factor's .38 (38%) for a total variance accounted for by both factors of .42 (42%).

In social science research, a study that accounts for 20-40% of the variance in the dependent variable of interest is quite high. Values between 40% to 60% are unusual. A value above 60% of the variance accounted for is exceptional.

SUMMARY

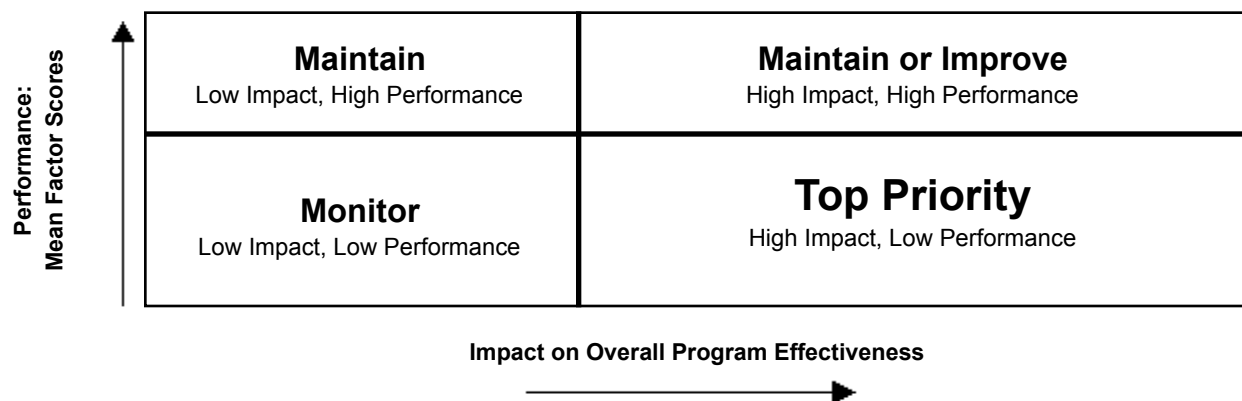
We recommend that you look carefully at the statistics in this report; they can greatly enhance the value of the data analysis and the effectiveness of your decision-making. Sound reasoning based on the data and your understanding of your individual program will provide you with a solid foundation for making decisions that facilitate Continuous Quality Improvement. Statistics are a support tool to suggest those issues worthy of attention. However, it is only when the statistics are applied to the test of reasoning professionals that they become of real value.

Understanding the Priority Matrix

The Priority Matrix is the "Executive Summary" of EBI Stakeholder Perception Benchmarking studies. While it is a statistically based analysis (involving factor and regression analyses), the ultimate interpretation is simple and direct. In the illustration below, the principles of the matrix are explained.

The **Impact** axis identifies the degree to which the factors (statistical groupings of questions derived from responses to the survey instrument) are predictors of Overall Program Effectiveness.

The **Performance** axis identifies mean scores for the factors. A simplified representation of the analysis appears below with an explanation of the four quadrants created within the Performance vs. Impact matrix:



Impact Axis: EBI uses an ENTER multiple regression analysis to determine the extent to which factors (or constructs) are predictors of Overall Program Effectiveness. Due to the compression of the items, we've opted to expand the scale into a natural logarithm function of the the change in the variance. As you move to the right along the horizontal axis, the amount that the factor contributes to Overall Program Effectiveness increases.

Performance Axis: Factor means are based on questions using a scale from 1 to 7. As you move up the vertical axis, the factor mean increases signifying a higher satisfaction or agreement.

Vertical Cross Bar: This line indicates the cutoff point between factors that are major predictors of Overall Program Effectiveness (these lie to the right of the cross bar) and those factors that are minor predictors (these lie to the left of the cross bar). We do not plot the factors that are not predictors.

Horizontal Cross Bar: This line represents a 75% satisfaction/agreement level (5.50 value on a 7 scale) and approximates the minimum mean for the top performing programs participating in the EBI Benchmarking Study.

ACUHO-I/EBI Apartment Assessment

Participant List Grouped by Carnegie Classification

Baccalaureate Colleges--Arts & Sciences

California State University-Monterey Bay

Colorado College

Doctoral/Research Universities

East Tennessee State University

Oakland University

Seton Hall University

St. Johns University

St. Johns University: Staten Island

University of San Diego

University of St Thomas

University of the Pacific

International College/University

University of Alberta

University of Alberta: East Campus Village

University of Alberta: HUB

University of Alberta: Michener Park

University of Alberta: Newton Place

Master's Colleges and Universities (larger programs)

Arkansas State University

California Polytechnic State Univ-San Luis Obispo

Central Washington University

Plymouth State University

Regis University

San Jose State University

Southern Oregon University

SUNY at Brockport

University of Central Missouri

University of Illinois at Springfield

West Chester University

Xavier University

Youngstown State University

Master's Colleges and Universities (small to medium programs)

Creighton University

Northwest Missouri State University

Richard Stockton College of New Jersey

The University of Texas of the Permian Basin

Winona State University

Other Organizations

Education Management Corporation

University of Colorado Real-Estate Foundation

Research Universities (high research activity)

Drexel University

Marquette University

Michigan Technological University

New Mexico State University

North Dakota State University

Oklahoma State University

The University of North Dakota

University of Central Florida

University of Oklahoma

University of Texas at Arlington

University of Tulsa

University of Wyoming

Research Universities (very high research activity)

Carnegie Mellon University

Colorado State University

Cornell University

Duke University

Indiana University

Iowa State University

Kansas State University

Montana State University-Bozeman

Northwestern University

Ohio State University

Penn State University, University Park

Rutgers University - New Brunswick

Rutgers University - New Brunswick: Graduate Apartments

Rutgers University - New Brunswick: Rockoff Apartments

SUNY at Stony Brook

Tulane University

University at Albany SUNY

University at Buffalo

University of California-Riverside

University of Colorado at Boulder

University of Florida

University of Georgia

University of Miami

University of Missouri-Columbia

University of South Carolina

University of Tennessee at Knoxville

University of Utah

University of Virginia

University of Washington

University of Wisconsin-Madison

Washington State University

Wayne State University

TOTAL # of Participating Institutions: 82

ACUHO-I/EBI Apartment Assessment

Participant List Grouped by Carnegie Classification

Special Focus Institutions

New York Medical College
Thomas Jefferson University

Rosalind Franklin University

TOTAL # of Participating Institutions: 82

East Tennessee State University

Categorical Questions Summary: All Comparative Groups

Gender	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
Male	37%	40%	35%	61%	35%	36%	0%	42%	34%	44%
Female	63%	60%	65%	39%	65%	64%	0%	58%	65%	55%
Other	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Race/Ethnicity	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
Black/African American	9%	7%	7%	2%	24%	9%	0%	10%	12%	6%
Native American/Alaska Native/Inuit	1%	0%	0%	0%	0%	0%	0%	0%	1%	1%
Asian/Middle Eastern/Pacific Islander	13%	12%	4%	64%	8%	4%	0%	19%	9%	29%
Spanish/Hispanic/Latino(a)	2%	3%	1%	2%	2%	0%	0%	2%	5%	5%
White/Caucasian	73%	74%	82%	31%	63%	81%	0%	65%	68%	54%
Multiracial	1%	4%	2%	0%	2%	4%	0%	2%	3%	3%
Other	1%	1%	3%	1%	1%	0%	0%	1%	2%	3%

Are you a citizen of the country where this institution is located?	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
Yes	82%	95%	95%	33%	90%	93%	0%	81%	91%	74%
No	18%	5%	5%	67%	10%	7%	0%	19%	9%	26%

Age	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
Under 19 years old	2%	0%	0%	0%	1%	9%	0%	1%	3%	2%
19 or 20 years old	26%	95%	52%	23%	20%	43%	0%	49%	49%	30%
21 or 22 years old	35%	4%	47%	26%	44%	34%	0%	30%	36%	32%
23 or 24 years old	13%	0%	1%	13%	11%	13%	0%	6%	5%	11%
25 to 30 years old	17%	0%	1%	26%	14%	0%	0%	9%	4%	15%
31 to 35 years old	3%	0%	0%	7%	4%	0%	0%	3%	1%	5%
36 to 40 years old	1%	0%	0%	4%	2%	0%	0%	1%	0%	2%
40 or over	4%	0%	0%	1%	4%	0%	0%	1%	1%	2%

Class Standing	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
Freshman/First-Year	4%	0%	0%	3%	4%	13%	0%	2%	7%	4%
Sophomore	17%	94%	36%	15%	5%	30%	0%	39%	23%	19%
Junior	25%	5%	45%	18%	37%	23%	0%	26%	36%	26%
Senior	31%	1%	18%	19%	37%	32%	0%	19%	26%	23%
Graduate/Professional Student	23%	0%	1%	44%	16%	0%	0%	13%	6%	26%
Non-Degree or Other	0%	0%	1%	1%	1%	0%	0%	1%	1%	2%

Did you transfer to this institution this academic year?	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
Yes	14%	5%	2%	18%	13%	16%	0%	9%	8%	13%
No	86%	95%	98%	82%	87%	84%	0%	91%	92%	87%

* The order of the Select 6 is disassociated. This order does not correspond to the order of the Select 6 in the rest of the analysis

NR: Not Reported

East Tennessee State University

Categorical Questions Summary: All Comparative Groups

Number of Semesters/Quarters in Apartments	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
Less than 2 semesters or less than 3 quarters	21%	19%	17%	40%	34%	36%	0%	27%	38%	35%
2 to 4 semesters or 3 to 6 quarters	58%	79%	72%	36%	39%	49%	0%	57%	46%	43%
5 to 6 semesters or 7 to 9 quarters	13%	1%	6%	11%	13%	4%	0%	8%	11%	12%
7 to 8 semesters or 10 to 12 quarters	7%	1%	4%	5%	10%	6%	0%	5%	5%	5%
9 to 10 semesters or 13 to 14 quarters	0%	0%	0%	4%	4%	4%	0%	2%	0%	2%
More than 10 semesters or more than 14 quarters	0%	0%	0%	3%	1%	0%	0%	1%	0%	2%

Cumulative GPA	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
below 2.25	1%	2%	1%	1%	1%	7%	0%	1%	2%	2%
2.25 to 2.49	2%	2%	2%	2%	4%	11%	0%	3%	3%	3%
2.50 to 2.74	7%	3%	5%	5%	7%	4%	0%	5%	6%	6%
2.75 to 2.99	10%	13%	11%	8%	13%	11%	0%	11%	11%	10%
3.00 to 3.24	12%	22%	22%	14%	16%	13%	0%	19%	18%	16%
3.25 to 3.49	17%	21%	19%	18%	17%	17%	0%	19%	18%	15%
3.50 to 3.74	24%	23%	22%	19%	15%	22%	0%	20%	21%	18%
3.75 to 4.00	25%	14%	18%	30%	25%	15%	0%	21%	20%	24%
Other than a 4.0 scale	1%	0%	0%	4%	1%	0%	0%	1%	1%	5%

Average number of hours studied per week	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
0-5	10%	4%	7%	6%	11%	6%	0%	7%	12%	8%
6-10	24%	21%	23%	15%	30%	32%	0%	23%	26%	19%
11-15	25%	19%	26%	22%	29%	23%	0%	24%	25%	20%
16-20	19%	30%	22%	16%	17%	28%	0%	22%	19%	20%
21-25	12%	15%	10%	18%	6%	9%	0%	12%	9%	12%
26-30	4%	7%	7%	11%	5%	0%	0%	7%	5%	8%
31 or more	6%	5%	4%	13%	3%	0%	0%	6%	5%	15%

Average number of hours worked at a paying job per week	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
None	37%	73%	48%	27%	39%	55%	0%	48%	35%	43%
1-10	15%	18%	23%	13%	9%	9%	0%	15%	21%	18%
11-20	29%	8%	22%	42%	29%	17%	0%	24%	31%	25%
21-30	11%	1%	6%	6%	14%	11%	0%	7%	9%	8%
31-40	5%	0%	1%	9%	8%	9%	0%	4%	3%	4%
more than 40	2%	0%	0%	2%	2%	0%	0%	1%	1%	3%

Type of Apartment Currently Residing	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
Efficiency/Studio	10%	0%	4%	7%	1%	0%	0%	3%	5%	4%
1 bedroom	13%	0%	10%	16%	5%	0%	0%	7%	11%	11%
2 bedroom	60%	46%	23%	70%	53%	30%	0%	47%	24%	47%
3 bedroom	0%	48%	6%	5%	16%	0%	0%	19%	14%	10%
4 bedroom	17%	3%	57%	2%	25%	70%	0%	24%	44%	28%
More than 4 bedrooms	0%	3%	0%	0%	0%	0%	0%	1%	1%	1%

* The order of the Select 6 is disassociated. This order does not correspond to the order of the Select 6 in the rest of the analysis

NR: Not Reported

East Tennessee State University

Categorical Questions Summary: All Comparative Groups

Did you choose your room/suite/apartment mates?	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
I live alone	22%	0%	0%	21%	18%	0%	0%	9%	6%	14%
Chose all	36%	58%	74%	47%	48%	55%	0%	57%	40%	41%
Chose some but not all	17%	27%	17%	19%	12%	21%	0%	19%	25%	17%
Chose none	26%	15%	9%	13%	22%	23%	0%	15%	30%	28%

How many people live in your apartment (including yourself)?	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
One	19%	1%	2%	18%	15%	0%	0%	8%	7%	13%
Two	63%	1%	9%	27%	37%	28%	0%	19%	22%	30%
Three	5%	9%	19%	37%	23%	13%	0%	21%	16%	16%
More than three	13%	89%	70%	18%	25%	57%	0%	52%	55%	40%

Household Status	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
Single or divorced	87%	100%	100%	84%	86%	100%	0%	93%	97%	85%
Married/Life Partners, living together	11%	0%	0%	12%	11%	0%	0%	5%	3%	12%
Married/Life Partners, living apart	2%	0%	0%	4%	3%	0%	0%	2%	1%	3%

Number of Dependents Living in Apartment	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
None	91%	99%	98%	87%	82%	98%	0%	92%	95%	90%
One	8%	0%	1%	8%	10%	0%	0%	5%	3%	5%
Two	1%	0%	1%	3%	5%	0%	0%	2%	1%	3%
Three	0%	0%	0%	2%	1%	0%	0%	1%	1%	1%
Four	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%
More than four	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%

What is your military status?	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
No previous or current military service	96%	98%	96%	97%	94%	100%	0%	97%	97%	96%
Previous military service, but no current military service	2%	0%	0%	1%	4%	0%	0%	1%	1%	3%
Current military service	1%	1%	4%	2%	2%	0%	0%	2%	2%	1%

Participate in programs/activities sponsored by apartment management	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
Never or rarely	80%	40%	52%	64%	72%	51%	0%	57%	54%	59%
Sometimes	17%	50%	42%	27%	25%	34%	0%	36%	36%	34%
Often or very often	3%	10%	6%	9%	3%	15%	0%	7%	10%	7%

Enrollment Status Next Year	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
Will enroll and plan to reside in on-campus apartments	56%	20%	20%	73%	65%	67%	0%	44%	56%	58%
Will enroll and do not plan to reside in on-campus apartments	23%	71%	58%	17%	16%	16%	0%	41%	22%	21%
No, will not enroll next year	21%	9%	22%	11%	18%	18%	0%	15%	22%	20%

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NR: Not Reported

East Tennessee State University

Question Rank and Means: All Comparison Groups

	Your Data	Select 6 Comparison									Carnegie Class			All Institutions		
											8 Institutions			82 Institutions		
		Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Mean	Rank	Arrow*	Mean	Rank	Arrow**	Mean	Rank	Arrow**
Q18. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Proximity to campus	6.04	5.85	5.80	5.97	5.83	5.70	6.02	5.88	1	▲	5.79	3		5.79	19	
Q19. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Friends live in apartments	4.13	4.65	4.09	4.03	5.18	5.72	4.45	4.60	5		4.89	8	▼	4.38	43	
Q20. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Cost	5.64	5.09	5.52	5.68	4.68	5.49	5.91	5.48	3		5.01	2		5.49	29	
Q21. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Safety/security features	5.64	5.50	5.70	5.95	5.31	4.96	5.72	5.59	4		5.30	3		5.44	25	
Q22. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Availability of transportation to campus	5.43	4.61	4.40	4.77	4.00	4.99	5.77	4.77	2	▲	4.79	2		5.10	22	
Q23. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Apartment layout	4.78	4.72	4.56	4.84	4.68	4.24	4.66	4.63	2	▲	4.54	4		4.47	8	▲
Q24. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Apartment availability	5.24	5.06	5.44	5.35	5.14	4.73	5.35	5.22	4		4.99	4		5.02	14	▲
Q25. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Quality of appliances	5.13	5.06	5.29	5.50	4.84	4.42	5.14	5.11	4		4.89	4		4.92	20	
Q26. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Building architecture (high-rise, one story, etc.)	3.98	4.18	4.25	4.38	3.69	3.32	4.03	4.01	5		3.85	3		3.91	28	
Q27. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Limited off campus housing availability	3.61	4.49	3.73	4.14	4.19	3.59	4.03	3.97	6	▼	3.79	6		3.94	62	
Q28. Apartment Selection Criteria - How important were the following items in deciding to live in campus apartments: Required (athletic team, financial aid program, etc.)	3.36	4.21	4.28	4.25	3.41	2.87	3.95	3.91	6	▼	3.82	7	▼	3.69	51	

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East Tennessee State University

Question Rank and Means: All Comparison Groups

	Your Data	Select 6 Comparison									Carnegie Class			All Institutions		
											8 Institutions			82 Institutions		
		Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Mean	Rank	Arrow*	Mean	Rank	Arrow**	Mean	Rank	Arrow**
Q29. Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Contract commitment date	5.23	4.70	5.21	5.54	5.25	4.85	5.23	5.26	4		5.04	2		5.01	33	
Q30. Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Contract length	5.39	4.53	5.32	5.64	5.23	5.54	5.18	5.42	3		5.09	1	▲	5.10	31	
Q31. Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Amount of deposit	5.13	4.62	5.18	5.20	4.90	5.14	4.98	5.10	4		4.42	1	▲	4.77	30	
Q32. Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Amount of rent	3.93	3.26	4.42	4.26	4.23	4.48	4.08	4.27	6	▼	3.50	1	▲	3.97	39	
Q33. Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Apartment eligibility policies	5.08	4.89	5.08	5.13	4.80	5.01	4.99	5.03	3		4.60	2		4.83	29	
Q34. Apartment Contract/Lease - In regard to the apartment contract/lease, how satisfied are you with the: Assignment process	5.17	4.79	4.71	5.00	4.54	4.66	4.88	4.79	1	▲	4.36	1	▲	4.67	11	▲
Q35. Apartment Environment - How satisfied are you with: Pest control	4.95	5.73	5.19	4.97	5.46	4.22	4.67	4.94	5		5.10	5		4.87	44	
Q36. Apartment Environment - How satisfied are you with: Your ability to study without interruption	4.96	5.18	4.94	5.18	4.65	4.65	5.14	4.96	4		5.00	4		4.98	51	
Q37. Apartment Environment - How satisfied are you with: Your ability to sleep without interruption	4.67	4.80	4.91	4.97	4.58	4.80	4.95	4.86	6	▼	4.92	8	▼	4.84	64	
Q38. Apartment Environment - How satisfied are you with: Temperature regulation in your apartment	4.97	4.88	5.21	5.08	4.63	4.98	4.92	4.99	4		4.39	2		4.56	22	
Q39. Apartment Environment - How satisfied are you with: Internet connectivity in your apartment	4.95	3.84	3.62	4.43	4.01	2.69	5.25	4.02	2	▲	4.51	2		4.61	28	
Q40. Apartment Environment - How satisfied are you with: Computer facilities (i.e. labs, email stations, printers, etc.) in your building/complex	3.77	4.10	3.13		2.52	2.83	3.61	3.05	2	▲	3.77	3		4.03	25	
Q41. Apartment Environment - How satisfied are you with: Noise level in your apartment building	4.38	4.30	4.48		4.17	4.57	4.73	4.47	4		4.91	4		4.73	35	

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East Tennessee State University

Question Rank and Means: All Comparison Groups

	Your Data	Select 6 Comparison									Carnegie Class			All Institutions		
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		Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Mean	Rank	Arrow*	Mean	Rank	Arrow**	Mean	Rank	Arrow**
Q42. Apartment Environment - How satisfied are you with: Upkeep of grounds (i.e. lawns, playgrounds, sidewalks, etc.)	5.34	5.61	5.35	5.40	5.99	5.10	5.29	5.43	5		5.79	5		5.32	42	
Q43. Apartment Environment - How satisfied are you with: Laundry room facilities	5.65	4.90	4.20	5.31	5.25	5.26	5.10	5.06	1	▲	5.12	1	▲	5.03	9	▲
Q44. Apartment Environment - How satisfied are you with: Common areas (i.e. lounges, study rooms, etc.)	4.87	4.76	4.48	5.11	5.14	4.65	4.24	4.80	3		5.07	6		4.78	36	
Q45. Apartment Environment - How satisfied are you with: Cable TV services	5.62	5.60	5.86	5.41	5.47	5.42	4.61	5.42	2	▲	5.58	3		5.40	32	
Q46. Apartment Environment - How satisfied are you with: Condition of apartment appliances	4.93	5.23	5.29	5.61	5.16	3.86	4.92	5.09	5		5.39	7	▼	4.97	48	
Q47. Apartment Environment - How satisfied are you with: Condition of furniture	4.84	4.98	4.66	5.17	4.66	4.03	4.42	4.63	3		5.32	7	▼	4.88	41	
Q48. Apartment Environment - How satisfied are you with: Condition of floor covering	4.39	4.64	4.57	5.27	5.39	3.98	4.79	4.87	6	▼	5.22	8	▼	4.72	61	
Q49. Apartment Environment - How satisfied are you with: Condition of bathroom(s)	4.60	5.11	5.12	5.14	5.11	3.41	4.78	4.79	6	▼	5.21	6		4.78	48	
Q50. Apartment Environment - How satisfied are you with: Condition of kitchen	4.63	5.16	5.21	5.36	5.19	3.58	4.97	4.95	6	▼	5.28	8	▼	4.89	57	
Q51. Apartment Environment - How satisfied are you with: Availability of apartment staff	5.03	5.89	5.14	5.43	5.32	4.93	5.30	5.28	6	▼	5.24	6		5.16	57	
Q52. Apartment Environment - How satisfied are you with: Helpfulness of apartment staff	5.07	5.98	5.19	5.59	5.50	4.99	5.42	5.40	6	▼	5.36	7	▼	5.24	63	
Q53. Apartment Environment - How satisfied are you with: Enforcement of policies	4.79	5.33	5.03	5.33	5.17	4.85	5.25	5.17	7	▼	5.11	7	▼	4.93	63	
Q54. Apartment Environment - How satisfied are you with: Promptness of response to maintenance requests	5.53	6.00	5.31	5.54	5.73	5.20	5.57	5.49	5		5.09	1	▲	5.13	29	
Q55. Apartment Environment - How satisfied are you with: Timeliness of repairs	5.53	6.00	5.25		5.76	5.18	5.71	5.48	4		4.96	1	▲	5.25	13	▲
Q56. Apartment Environment - How satisfied are you with: Security of possessions in your apartment	5.63	6.26	5.58	5.56	6.05	5.81	5.77	5.73	5		5.63	5		5.49	38	

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East Tennessee State University

Question Rank and Means: All Comparison Groups

	Your Data	Select 6 Comparison									Carnegie Class			All Institutions		
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		Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Mean	Rank	Arrow*	Mean	Rank	Arrow**	Mean	Rank	Arrow**
Q57. Apartment Environment - How satisfied are you with: How safe you feel in your apartment	5.77	6.41	5.58	5.72	6.11	6.13	5.96	5.88	5		6.05	7	▼	5.77	55	
Q58. Apartment Environment - How satisfied are you with: How safe you feel in your apartment building	5.63	6.31	5.53	5.53	5.98	6.11	6.02	5.78	5		6.06	8	▼	5.71	60	
Q59. Apartment Environment - How satisfied are you with: How safe you feel walking on campus at night	4.83	5.19	4.51		4.78	5.35	5.72	5.07	4		5.42	5		5.12	33	
Q60. Apartment Environment - How satisfied are you with: Availability of parking	4.90	4.71	4.22	4.29	3.87	3.99	4.71	4.23	1	▲	3.91	1	▲	4.36	24	
Q61. Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Social/educational/cultural programs	4.31	5.03	4.39		4.91	5.04	4.75	4.79	6	▼	4.64	5		4.69	38	
Q62. Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Athletic/recreational activities	4.29	5.05	4.40	5.15	4.75	4.86	4.58	4.84	7	▼	4.93	7	▼	4.69	74	▼
Q63. Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Variety of programs	4.27	5.03	4.30		4.95	5.13	4.51	4.76	6	▼	4.64	5		4.66	38	
Q64. Programming - How satisfied are you with programs sponsored by your apartment complex regarding: Quality of programs	4.20	4.97	4.31		5.03	5.07	4.60	4.78	6	▼	4.64	5		4.67	40	
Q65. Climate - To what extent do your fellow residents respect people of differing: Races / ethnicities	5.51	5.75	5.28	5.52	6.00	5.91	5.59	5.64	6	▼	5.68	8	▼	5.51	51	
Q66. Climate - To what extent do your fellow residents respect people of differing: Gender	5.77	6.02	5.49	5.62	6.11	5.97	5.68	5.76	4		5.82	6		5.62	30	
Q67. Climate - To what extent do your fellow residents respect people of differing: Religious beliefs	5.68	5.82	5.36		6.02	5.97	5.64	5.76	4		5.86	5		5.68	22	
Q68. Climate - To what extent do your fellow residents respect people of differing: Political views	5.66	5.79	5.35		5.84	5.91	5.44	5.66	4		5.70	4		5.60	17	
Q69. Climate - To what extent do your fellow residents respect people of differing: Sexual orientations	5.54	5.75	5.10	5.49	5.92	5.83	5.42	5.56	4		5.61	6		5.46	34	
Q70. To what degree are residents living with/near you: Respecting your study times	4.89	5.38	4.99		5.20	5.07	5.64	5.21	6	▼	5.32	4		5.32	38	

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East Tennessee State University

Question Rank and Means: All Comparison Groups

	Your Data	Select 6 Comparison									Carnegie Class			All Institutions		
											8 Institutions			82 Institutions		
		Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Mean	Rank	Arrow*	Mean	Rank	Arrow**	Mean	Rank	Arrow**
Q71. To what degree are residents living with/near you: Respecting your sleep times	4.74	5.13	4.82		4.99	4.98	5.47	5.05	6	▼	5.14	4		5.15	37	
Q72. To what degree are residents living with/near you: Respecting your privacy	5.64	5.86	5.53		5.86	5.55	5.91	5.71	4		5.78	3		5.80	31	
Q73. To what degree are residents living with/near you: Respecting your property	5.45	5.61	5.46		5.80	5.43	5.88	5.63	5		5.73	4		5.70	33	
Q74. To what degree are residents living with/near you: Maintaining cleanliness	4.59	4.93	4.76		5.01	3.99	5.39	4.76	5		4.69	4		4.86	32	
Q75. To what degree are residents living with/near you: Concerned about academic success	4.94	5.23	4.94		5.48	5.26	5.55	5.30	6	▼	5.30	4		5.27	36	
Q76. Community - In your living area (i.e. floor, apt section, community, house), to what degree do you: Trust other students	4.76	5.31	4.62		5.55	5.56	5.29	5.26	5		5.19	4		5.17	35	
Q77. Community - In your living area (i.e. floor, apt section, community, house), to what degree do you: Respect other students	5.85	6.20	5.86		6.07	6.00	5.96	5.98	6	▼	6.09	5		5.93	36	
Q78. Community - In your living area (i.e. floor, apt section, community, house), to what degree do you: Feel accepted by other students	5.43	5.93	5.42		5.86	5.87	5.70	5.72	5		5.65	5		5.54	28	
Q79. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Meet people	4.23	5.16	4.51	4.95	5.05	4.18	4.83	4.75	6	▼	4.91	8	▼	4.52	64	
Q80. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Live cooperatively	4.65	5.45	4.76		5.33	4.70	5.17	5.00	6	▼	5.29	5		4.85	31	
Q81. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Resolve conflicts	4.36	5.00	4.32		5.13	4.27	4.94	4.67	4		4.95	5		4.50	27	
Q82. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Improve interpersonal relationships	4.50	5.05	4.56		5.31	4.48	5.07	4.85	5		5.14	5		4.67	28	

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**Top 20% = ▲; Middle 60% = Blank; Bottom 20% = ▼

East Tennessee State University

Question Rank and Means: All Comparison Groups

	Your Data	Select 6 Comparison									Carnegie Class			All Institutions		
											8 Institutions			82 Institutions		
		Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Mean	Rank	Arrow*	Mean	Rank	Arrow**	Mean	Rank	Arrow**
Q83. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Study more effectively	4.29	4.95	4.38	5.41	4.63	3.65	5.15	4.78	6	▼	4.89	8	▼	4.74	72	▼
Q84. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Manage your time more effectively	4.66	4.95	4.56	5.53	4.91	3.66	5.18	4.90	5		5.04	8	▼	4.88	63	
Q85. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Solve your own problems	4.87	5.33	4.82		5.24	4.34	5.29	4.92	4		5.23	5		4.86	21	
Q86. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of alcohol use and abuse	4.01	5.13	4.16		4.67	3.71	5.25	4.44	5		4.59	5		4.20	27	
Q87. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of drug use and abuse	4.02	5.15	4.14		4.53	3.52	5.26	4.37	5		4.52	5		4.15	26	
Q88. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Respect other races/ethnicities	4.86	5.31	4.70		5.27	4.16	5.55	4.92	4		5.15	5		4.88	19	
Q89. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Improve your communication skills	4.65	5.14	4.56		5.08	4.21	5.25	4.77	4		5.09	5		4.68	22	
Q90. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Learn important life skills like doing laundry, cooking, cleaning, bill paying, and shopping for yourself	4.77	5.61	4.79		5.39	4.62	5.49	5.08	5		5.31	5		5.02	35	
Q91. Diverse Interactions - To what degree have you: Interacted with residents who are different from you (i.e. race/ethnicity, beliefs, etc.)	4.97	5.41	4.85		5.30	4.96	4.98	5.04	4		5.33	4		4.90	20	
Q92. Diverse Interactions - To what degree have you: Benefited from interactions with residents who are different from you (i.e. race/ethnicity, beliefs, etc.)	4.80	5.44	4.62		5.27	4.84	4.93	4.93	5		5.20	5		4.82	26	
Q93. Overall Evaluation - To what degree: Are you satisfied with your overall academic experience on this campus?	5.36	5.73	5.17		5.73	5.64	5.52	5.52	5		5.43	3		5.43	29	

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East Tennessee State University

Question Rank and Means: All Comparison Groups

	Your Data	Select 6 Comparison									Carnegie Class			All Institutions		
		Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Mean	Rank	Arrow*	8 Institutions			82 Institutions		
Q94. Overall Evaluation - To what degree: Are you satisfied with your on-campus apartment housing experience this year?	4.91	5.58	4.80	5.60	5.41	4.53	5.15	5.20	5		5.39	6		5.08	54	
Q95. Overall Evaluation - To what degree: Has living in on-campus apartment housing enhanced your learning experience?	4.50	5.16	4.49		4.81	3.75	4.94	4.50	4		4.88	4		4.65	28	
Q96. Overall Evaluation - To what degree: Did your on-campus apartment housing experience fulfill your expectations?	4.73	5.47	4.48	5.08	5.21	4.36	5.00	4.88	5		4.93	6		4.67	44	
Q97. Overall Evaluation - To what degree: Will you recommend living in on-campus apartment housing to other students?	4.93	5.69	5.10	5.34	5.39	4.66	5.30	5.20	6	▼	5.15	6		4.89	49	
Q98. Overall Evaluation - To what degree: Will you recommend this college/university to a friend?	5.72	5.71	5.30		5.90	6.34	5.65	5.80	3		5.43	2		5.63	17	
Q99. Overall Value: Comparing cost to quality, rate the overall value of the apartment experience	3.84	4.11	4.01	4.36	4.43	3.87	4.54	4.25	7	▼	3.85	5		3.98	54	

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