

Confidentiality and the Use of EBI Benchmarking Study Data

The purpose of EBI benchmarking projects is to provide professionals and institutions with comprehensive, credible, comparative, and confidential assessment tools in support of continuous improvement efforts.

EBI has established a policy for the use of the results from its benchmarking studies to protect the confidentiality of participating institutions. The analysis results have been designed to be used exclusively as assessment and continuous improvement tools. The results may not be distributed publicly nor used for marketing or promotion purposes. This policy has been instituted to protect the anonymity of participating institutions and to diminish the potential desire to influence results of the studies.

Confidentiality Policy: Upon enrollment, participating institutions agree that data and reports received from EBI will not be used for marketing purposes. While no accrediting or legislative body has access to individual institution raw data or results directly from EBI or any of our partnering organizations, participating institutions have the option of sharing their results as part of accreditation or legislative review processes, at their discretion. Individuals or groups who gain access to the results are subject to this confidentiality policy. A copy of this confidentiality policy must accompany any and all documents containing data or reports that are distributed to authorized individuals or groups.

Use of Benchmarking Data and Results

1. EBI results fall into two categories, **Restricted** and **Unrestricted**:
 - a) **Restricted** Results Include:
 - 1) Factor and question means reported for your "Select 6" comparison group, Carnegie classification, "All Institutions" or any other grouping in the study.
 - 2) Names of comparison institutions and question or factor rankings or comparison with "Select 6" comparison institutions, Carnegie classification, "All Institutions" or any other grouping in the study.
 - b) **Unrestricted** Results Include: General comments (percentages are acceptable, but not specific numeric values) about your institutional data as well as percentage differences in factor or question means *over time* at *your* institution. It is acceptable to indicate qualitative descriptions of the form "we have seen a 15% improvement in overall satisfaction since 1999" but not acceptable to indicate a quantitative description such as "we have improved from a 4.65 to a 5.31 in overall satisfaction".
2. Institutions are **PERMITTED** to reveal EBI Benchmarking Study **Restricted and Unrestricted** results with the following offices provided that the project Confidentiality Statement is included with all shared results:
 - a) Offices or staff internal to the institution including the offices of the President and/or provost and offices of assessment and/or institutional research
 - b) Any external consultant(s) hired to assist the school or program, provided that any such consultant does not share the results with external organizations or members of their consulting organization not engaged in the consulting project for the institution
 - c) Regional/national/discipline specific accrediting organizations or legislative review processes
 - d) Institutional advisory boards/committees or potential donors
3. Institutions are **PERMITTED** to reveal EBI Benchmarking Study **Unrestricted** Results to prospective students, current students, alumni or organizations external to the institution. This includes release of results through publications viewed by external populations (e.g. external newsletters, news releases, websites or marketing materials).
4. Institutions are **NOT PERMITTED** to reveal EBI Benchmarking Study **Restricted** Results to prospective students or organizations external to the institution. This includes release of results through publications viewed by external populations (e.g. external newsletters, news releases, websites or marketing materials).
5. Workshop and Professional Publications Confidentiality Statement: EBI supports the educational objective of participants who wish to share with fellow professionals their experiences using results of EBI Studies for continuous improvement, including the sharing of results analysis techniques at conferences designed to facilitate the effective use of project results and via Professional Publications. Project confidentiality guidelines for presentations and Professional Publication materials are as follows: Presenters and authors may share their own results analysis, the aggregate results of "all institutions", the aggregate results of the Carnegie Class Analysis, and the aggregate results of their "Select 6" comparison group, so long as the "Select 6" institutions are not individually identified.

Any questions about the interpretation of the EBI Confidentiality Requirements should be directed to Info@Webebi.com. EBI has established this policy on behalf of participating institutions because it believes institutional anonymity and confidentiality of data and results are essential to maintaining the long-term integrity of its projects.

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Hall Analysis	Optional Report
For each Hall represented, the factor and question means are provided. A comparison is made with your institution's aggregate means.	
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INTRODUCTION

The Association of College and University Housing Officers-International (ACUHO-I) and Educational Benchmarking (EBI) very much appreciate your interest and participation in the ACUHO-I/EBI Resident Assessment. This project is designed to provide comparative feedback from your residents. We hope you find the results herein to be of interest and value.

Analyzing Results: As you begin to review your results, it is important to keep in mind the purpose of the study. You have surveyed your residents for the purpose of understanding *their perceptions* of your program. The survey is designed to be a *diagnostic tool* to assist you in developing a plan to improve the effectiveness of your program. Once a problem area has been identified, you may want to gather further information to more narrowly define the issues. This allows for a more detailed discussion of possible interventions.

The analysis provided is threefold:

- ❖ **Self-Assessment:** This report provides a measure of the impact your program has on your constituents. It will also provide evidence for resource allocations or reallocations.
- ❖ **Comparative Assessment:** This report provides a reference point against which you can measure your own program's effectiveness. As you review these results, note the differences between your residents' perceptions and those residents from your "Select 6", Carnegie Class, and all participating institutions. You are likely to find areas where your scores appear to be low but are, in fact, higher than those at other schools. Celebrate! The opposite may also be true. Lower comparative scores indicate that others may have a better approach or better implementation. Starting in 2009, institutions have the ability to omit assessment questions that are not applicable to their program. If your institution or one of your peer institutions opted to omit a question(s) then the data point for that question will be blank.
- ❖ **Continuous Assessment:** This report provides longitudinal trends so that improvement over time can be measured.

There is an enormous amount of valuable information contained within the analysis; however, we recognize that its sheer volume prohibits you from sitting down and reading the report from beginning to end. We recommend that the following steps be taken:

- ❖ **Review the data:** Carefully review the section entitled "*Executive Summary*" and look at the overall performance of your program and how your program compares to others. Then, review the "*Analysis by Factor*" sections to discover the factors that are most important to your program.
- ❖ **Plan of Action:** Develop an improvement plan based on these results. Information without action has little value. These results will provide a richer perspective on your performance and help you establish realistic goals. Be sure to study in particular any populations (i.e. gender, ethnicity, etc.) that appear to have specific issues. Special targeted action may be necessary.
- ❖ **Implement Plan:** Assign a person or a committee to each action and hold them accountable for their area.
- ❖ **Re-survey:** Re-survey next year to determine the impact of actions taken.

Benchmarking helps you focus your time and financial resources for greatest impact. The information collected moves your organization from a debate about what is wrong to a discussion of possible solutions. Results should be used as a basis of celebration for those areas in which you excel as well as for planning and redirection in areas where improvement is needed. These results can help you provide individual and team motivation with a clear sense of purpose and task.

Report Sections: This report is segmented into 5 major areas:

- ❖ **Confidentiality Statement:** (Located on the first page of this Report.) Please, read it and be aware of its purpose. Follow it carefully. The analyses contained within this report are confidential and may be reproduced and utilized only for assessment and continuous improvement purposes on your campus. No aspect of the analysis may be released to the media or other agencies outside of your campus or used for marketing purposes. No school may release the names of comparative schools regarding this data to any external party, except that a school may choose to include portions of this report as part of an accreditation review process. Requests for exceptions to this policy should be directed to EBI. To protect the anonymity of participating schools, the data reported for comparison schools is in a different order than the school listing at the beginning of this report. Please see the more detailed statement of confidentiality requirements at the beginning of this report.
- ❖ **Introduction:** Information found under the “Introduction” tab includes a listing of your “Select 6” schools, a glossary of terms and the factor definitions. Response numbers and rates are also found here.
- ❖ **Executive Summary:** This section pulls all the major components of this study together and gives an excellent overview of your program and how your program compares to your comparison groups.
- ❖ **Analysis by Factor:** This analysis structure features sets of reports (means, frequency distributions, population breakdowns, and longitudinal analysis) for each factor. This will aid in understanding and distributing your data.
- ❖ **Supplemental Information:** This section contains information on understanding the analysis and the Priority Matrix. It also contains a copy of the paper survey form, a listing of the Carnegie Classification, a participant list grouped by Carnegie Classification as well as other information.

Factors: The survey questions have been grouped into several factors for analysis and reporting purposes. The questions that make up each factor are identified in the introductory section. This factor reporting structure will help institutions summarize results to staff and other interested parties.

Demographic Breakouts: To assist schools in understanding potential differences in perception among subsets of their student body, perceptions have been analyzed by demographic area such as ethnicity. For a listing of all the demographic areas analyzed in your report, please see your individual survey instrument. This analysis focuses on whether or not it would be useful to target activities or interventions to specific sub-groups of your student body based on potentially different perceptions coming from such groups.

Unit Level Analysis and Individual Staff Reports: Your institution has the option of coding their surveys by Area, Hall and/or Floor, which provides a method for an institution to obtain

factor and question means for each area, hall and/or floor. This important analysis immediately identifies those areas that are top performing and those that are lower performing.

Your institution also has the option to purchase Staff Reports that will be available to you via *MyEBI* in PDF and via on-line reporting.

Custom Statistical Analysis Report (CSAR): This report is an additional report that your institution has the option to purchase. If your institution purchased the CSAR then reports in the written analysis will be marked “CSAR” in the upper right hand corner.

The CSAR report moves your analysis from “descriptive” in nature to “prescriptive” and is the next logical step in the direction of continuous improvement. The CSAR’s Priority Matrix takes the standard “descriptive” results and adds the knowledge of impact as it relates to performance. The CSAR highlights areas to invest staff time and money to obtain the most positive results, as they affect student perceptions.

If your school ordered the additional Custom Statistical Analysis Report (CSAR), then you will find your Priority Matrix Table in the section entitled “Executive Summary”. All of the factors that are predictors of Overall Course Effectiveness are plotted on this table. Pay particular attention to the factors that appear in the “Top Priority” quadrant, as these are factors that have a high impact on Overall Course Effectiveness but are Lower Performing. Once you have seen the factors that are Top Priority, then you should look more closely at each of those factors individually by turning to the appropriate “Analysis by Factor” tabs. Then do the same for each of the other quadrants: “Maintain”, “Maintain or Improve”, and “Monitor”.

In addition to the Priority Matrix, statistical testing is conducted between your institution and comparison groups. Testing also occurs within each population group for your institution. Longitudinal testing is also conducted between current year’s data and last year’s data.

Contact Information:

If you have questions or comments about this report, please let us know by calling 417-831-1810 or by Email at: info@webebi.com

Educational Benchmarking (EBI)

EBI was founded in 1994 by management education professionals Joseph Pica, Ed.D and Glenn Detrick to provide administrative benchmarking information to MBA programs. Joe and Glenn had previously managed MBA program operations at Indiana University and Washington University, respectively. Since that time, the scope of EBI activities has expanded to support institution based assessment and continuous improvement efforts in management education, engineering education, nursing education, teacher education, university housing operations, university unions/student centers, and first year seminars, as well as fraternities and sororities. EBI also has capitalized on its experience in higher education and now provides environment and teacher effectiveness surveys to high schools and middle schools and satisfaction surveys to the military housing community.

EBI is in partnership with ACUHO-I (in university housing), ACUI (in working with student unions/student centers), AACN (in nursing education), The Policy Center on the First-Year of College (with its FYI survey), AFA (fraternity advisors), and PHMA/MHLI (in military housing). EBI works directly with schools in engineering and teacher education to survey graduating students and alumni and with national fraternities and sororities to assess member satisfaction with the Greek experience on campus. In the spring of 2004, EBI had projects on over 500 campuses, surveying over a million people with better than a 50% response rate in most of its projects.

In all EBI benchmarking projects, participating institutions receive a custom report comparing responses from their constituents with responses from like constituents at six institutions of their choice that are participating in the study. Institutions may choose peer schools by geography, mission, admissions overlap, perceived academic quality - or any dimension they wish. Multiple comparison groups may be chosen (for an additional cost) and schools often choose to additionally compare with an "aspirant" group of institutions.

In most studies, a Custom Statistical Analysis Report (CSAR) is also available. The CSAR describes the statistics behind the analysis structure and identifies for each institution the predictors of overall effectiveness. This prescriptive report helps institutions focus on what is most important (which variables correlate most highly with overall effectiveness) so that limited resources can be most effectively deployed to establish or support a change agenda.

EBI has also developed the Web-Enabled Survey System (WESS) for organizations interested in surveying via the web. Institutions using this technology in studies have been extremely positive about the ease of survey administration. Institutions with a culture which is conducive to using a web-based survey will want to consider using this technology in the future.

Results from EBI studies have proven to be an important piece of an overall assessment effort. Results point to absolute and relative strengths and potential weaknesses - and help move the discussion from "what is wrong" (a discussion with an infinite number of opinions) to a discussion of "how to improve" on the issues highlighted by the analysis. For further information about EBI, contact us at: (417) 831-1810, email us at info@webebi.com, or visit our website: www.webebi.com.

Pages 5-8 removed to protect anonymity of participating institutions other than ETSU. If necessary, pages can be viewed at the Department of Housing and Residence Life, 108 Burgin Dossett Hall, East Tennessee State University.

Glossary of Terms

This Glossary of Terms will aid you in reading this report. An in-depth look at the statistics in this study can be found in the Supplemental Information section.

Question Scale

The factor and question analysis is based on the numbered questions in the survey which are designed to gather perceptions of the participants across a variety of content areas. These questions rely on a 1 to 7 scale with "1" indicating either strong disagreement or being very dissatisfied and "7" indicating either strong agreement or being very satisfied.

Factors

Factors (also called constructs) are statistical groupings of questions. Conceptually, factors describe a broader concept while questions describe specific items. For more information, please see the Supplemental Information section.

N

In these reports, we use "N" to represent the number of respondents to that particular factor, question, or demographic.

Weighted Mean

The means (both factor and question) for the comparative groups are weighted averages. The statistical methods used require (and adjust for) varying response rates across institutions. In reports where a statistical test occurs between your institution and your comparative institutions, your institution's data is not included in the comparative set. However, your institution's data is included when we calculate your institution's ranking within that comparison group.

Std Dev

In these reports, we use "Std Dev" to represent the standard deviation of that factor or question. A standard deviation is a measure of the variability within that factor or question.

Small standard deviations (smaller than ~0.90 on a 7-pt scale) indicate a high cohesion among the respondents. Here, any intervention taken can be the same for all demographic populations since all respondents are responding similarly. Large standard deviations (larger than ~1.40 on a 7-pt scale) indicate wide variability among respondents. A deeper understanding of which populations are creating this variability is necessary before an intervention can begin.

Level of Statistical Difference

If a statistical test is performed, then statistical differences will be indicated (see the discussion in the Supplemental Information). In these reports, we identify the levels of statistical significance by stars. Three stars (***) represents the highest level of statistical difference ($p < .001$) which means there is only 0.1% chance that this difference happened randomly. Two stars (**) represents the middle level ($p < .01$) and a single star (*) represents the lowest level ($p < .05$). All other differences are not statistical.

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ACUHO-I/EBI Resident Study

Factor Composition

Factor 1. Satisfaction: Hall/Apt Student Staff		Reliability: 0.97
Q015.	How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Availability	
Q016.	How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Efforts to get to know you	
Q017.	How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Gaining your respect	
Q018.	How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Helping with a problem	
Q019.	How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Treating everyone fairly	
Q020.	How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Enforcing policies	
Q021.	How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Organizing programs/activities	
Q022.	How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Promoting tolerance of others	
Q023.	How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Respecting ethnic diversity	
Q024.	How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Communicating rules & regulations	
Q025.	How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Overall, how satisfied are you with the performance of your staff member?	
Factor 2. Satisfaction: Hall/Apt Programming		Reliability: 0.96
Q026.	How satisfied are you with programs sponsored by your hall/apt. complex regarding: Social/educational/cultural programs	
Q027.	How satisfied are you with programs sponsored by your hall/apt. complex regarding: Athletic/recreational activities	
Q028.	How satisfied are you with programs sponsored by your hall/apt. complex regarding: Variety of programs	
Q029.	How satisfied are you with programs sponsored by your hall/apt. complex regarding: Quality of programs	
Factor 3. Satisfaction: Room/Floor Environment		Reliability: 0.85
Q030.	How satisfied are you with: Your ability to study in your room	
Q031.	How satisfied are you with: Your ability to sleep without interruption	
Q032.	How satisfied are you with: Your degree of privacy	
Q035.	How satisfied are you with: Noise level of your floor/community	
Factor 4. Satisfaction: Facilities		Reliability: 0.79
Q033.	How satisfied are you with: Temperature regulation in room	
Q036.	How satisfied are you with: The cleanliness of residence hall	
Q037.	How satisfied are you with: The attitude of the cleaning staff	
Q038.	How satisfied are you with: The timeliness of repairs	
Q040.	How satisfied are you with: Cleanliness of bathroom facilities	

NOTE: Reliabilities are based on Cronbach's Alpha

2009 - 2010

ACUHO-I/EBI Resident Study

Factor Composition

Factor 5. Satisfaction: Services Provided**Reliability: 0.91**

- Q034. How satisfied are you with: Internet connectivity in your room
- Q039. How satisfied are you with: Laundry room facilities
- Q041. How satisfied are you with: Common areas (i.e. lounges, study rooms, etc.)
- Q042. How satisfied are you with: Computing facilities in your hall/building
- Q043. How satisfied are you with: Cable TV services
- Q044. How satisfied are you with: Telephone services
- Q045. How satisfied are you with: Postal services
- Q046. How satisfied are you with: Vending services
- Q047. How satisfied are you with: Information desk services

Factor 6. Satisfaction: Room Assignment or Change Process**Reliability: 0.84**

- Q048. How satisfied are you with: Flexibility of the room change policy
- Q049. How satisfied are you with: Room assignment process
- Q050. How satisfied are you with: Current room assignment

Factor 7. Satisfaction: Safety and Security**Reliability: 0.86**

- Q051. How satisfied are you with: Security of possessions in room
- Q052. How satisfied are you with: How safe you feel in your room
- Q053. How satisfied are you with: How safe you feel in your hall/apt. building
- Q054. How satisfied are you with: How safe you feel walking on campus at night

Factor 8. Satisfaction: Dining Services**Reliability: 0.91**

- Q055. How satisfied are you with the: Quality of food
- Q056. How satisfied are you with the: Cleanliness of dining area
- Q057. How satisfied are you with the: Dining environment
- Q058. How satisfied are you with the: Service provided by dining service staff
- Q059. How satisfied are you with the: Dining service hours
- Q060. How satisfied are you with the: Variety of the dining plan options
- Q061. How satisfied are you with the: Value of your dining plan

Factor 9. Climate: Fellow Residents are Tolerant**Reliability: 0.95**

- Q062. To what extent do your fellow residents respect people of differing : Races/ethnicities
- Q063. To what extent do your fellow residents respect people of differing : Genders
- Q064. To what extent do your fellow residents respect people of differing : Sexual orientation
- Q065. To what extent do your fellow residents respect people of differing : Religious beliefs
- Q066. To what extent do your fellow residents respect people of differing : Political views

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Factor Composition

Factor 10. Climate: Fellow Residents are Respectful	Reliability: 0.92
Q067. To what degree are residents living with/near you: Respecting your study time	
Q068. To what degree are residents living with/near you: Respecting your sleep time	
Q069. To what degree are residents living with/near you: Respecting your privacy	
Q070. To what degree are residents living with/near you: Respecting your property	
Q071. To what degree are residents living with/near you: Maintaining cleanliness	
Q072. To what degree are residents living with/near you: Concerned about academic success	
Factor 11. Climate: Sense of Community	Reliability: 0.85
Q073. In your living area (i.e. floor, apt. section, community, house), to what degree do you: Trust other students	
Q074. In your living area (i.e. floor, apt. section, community, house), to what degree do you: Respect other students	
Q075. In your living area (i.e. floor, apt. section, community, house), to what degree do you: Feel accepted by other students	
Factor 12. Learning Outcomes: Personal Interactions	Reliability: 0.93
Q076. To what extent has living in on-campus housing enhanced your ability to: Meet other people	
Q077. To what extent has living in on-campus housing enhanced your ability to: Live cooperatively	
Q078. To what extent has living in on-campus housing enhanced your ability to: Resolve conflict	
Q079. To what extent has living in on-campus housing enhanced your ability to: Improve interpersonal relationships	
Factor 13. Learning Outcomes: Diverse Interactions	Reliability: 0.89
Q087. To what degree have you: Interacted with residents who are different from you (i.e. race/ethnicity, beliefs, etc.)	
Q088. To what degree have you: Benefited from interactions with residents who are different from you (i.e. race/ethnicity, beliefs, etc.)	
Factor 14. Learning Outcomes: Manage Time, Study, Solve Problems	Reliability: 0.89
Q080. To what extent has living in on-campus housing enhanced your ability to: Study more effectively	
Q081. To what extent has living in on-campus housing enhanced your ability to: Manage your time more effectively	
Q082. To what extent has living in on-campus housing enhanced your ability to: Solve your own problems	
Factor 15. Learning Outcomes: Personal Growth	Reliability: 0.92
Q083. To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of alcohol use and abuse	
Q084. To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of drug use and abuse	
Q085. To what extent has living in on-campus housing enhanced your ability to: Respect other races/ethnicities	
Q086. To what extent has living in on-campus housing enhanced your ability to: Improve communication skills	
Factor 16. Satisfaction: College/University	Reliability: 0.75
Q089. To what degree: Are you satisfied with your overall experience on this campus	
Q094. To what degree: Will you recommend this college/university to a friend	
Factor 17. Overall Resident Satisfaction	Reliability: 0.91
Q090. To what degree: Are you satisfied with your on-campus housing experience this year	
Q092. To what degree: Did your on-campus housing experience fulfill your expectations	
Q093. To what degree: Will you recommend living in on-campus housing to new students	

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ACUHO-I/EBI Resident Study

Factor Composition

Factor 18. Overall Learning Experience**Reliability: 0.68**

Q089. To what degree: Are you satisfied with your overall experience on this campus

Q091. To what degree: Has living in on-campus housing enhanced your learning experience

Factor 19. Overall Program Effectiveness: Full Residence Experience**Reliability: 0.91**

Q090. To what degree: Are you satisfied with your on-campus housing experience this year

Q091. To what degree: Has living in on-campus housing enhanced your learning experience

Q092. To what degree: Did your on-campus housing experience fulfill your expectations

Q093. To what degree: Will you recommend living in on-campus housing to new students

Q097. Overall Value: Comparing cost to quality, rate the overall value of the residence hall experience

These question(s) do not comprise a factor.

Q095. If given a choice, to what degree do you intend to: Return to THIS college/university for the next academic term
(Mark N/A if graduating or for studying abroad.)

Q096. If given a choice, to what degree do you intend to: Reside on-campus next year
(Mark N/A if graduating or for studying abroad.)

East Tennessee State University

Number Responding and Response Rate

For Your Institution...

Number attempted to survey:	2,088
Number of surveys returned:	712
Overall response rate:	34%

For Your Select 6 Institutions...

Number of surveys returned for aggregate group:	13,201
Response Rate for your Select Institution 1:	93%
Response Rate for your Select Institution 2:	35%
Response Rate for your Select Institution 3:	51%
Response Rate for your Select Institution 4:	70%
Response Rate for your Select Institution 5:	73%
Response Rate for your Select Institution 6:	39%

For Your Carnegie Class...

Number of surveys returned for aggregate group:	20,303
Aggregate Response Rate:	44%

For All Participating Institutions...

Number of surveys returned for aggregate group:	310,187
Aggregate Response Rate:	49%

NOTE: The data shown for comparative groups could change if participating Institutions join the study late or add additional responses.



Introduction to Executive Summary

The Executive Summary pulls all of the major components of this study together. We start with the most comprehensive report - the Priority Matrix. This report establishes those factors that are most important to Overall Satisfaction. Next, we look at your operation's performance in comparison to your Select 6 group, your Carnegie Class, and all other participating institutions in the study. We will highlight your institution's factor means, the change of those factor means from last year, your operation's highest and lowest question means, and your operation's most positive change and most negative change from last year.

Priority Matrix

This is our highest level Executive Summary report. This report will instantly show the predictors of Overall Satisfaction for your institution. This chart plots your institution's analysis into 4 quadrants: Top Priority (those factors that have high impact on Overall Satisfaction but have low performance); Maintain or Improve (those factors that have high impact on Overall Satisfaction and are high performing); Maintain (those factors that have low impact on Overall Satisfaction and are high performing); and Monitor (those factors that have low impact on Overall Satisfaction and are low performing). Please see the Appendix for more discussion.

Priority Matrix Table

This is the tabulated data from the Priority Matrix.

Analysis of Factors: Select 6 Comparison

This summary report sorts your factors by their predictor status and performs a statistical test (if the CSAR was ordered) between your institution's factor means and the aggregate of your Select 6. Arrows will indicate those factors that outperform and underperform compared to your Select 6. Ranks are also provided.

Analysis of Factors: Carnegie Class Comparison

This summary report sorts your factors by their predictor status and performs a statistical test (if the CSAR was ordered) between your institution's factor means and the aggregate of your Carnegie Class. Arrows will indicate those factors that outperform and underperform compared to your Carnegie Class. Ranks are also provided.

Analysis of Factors: All Institution Comparison

This summary report sorts your factors by their predictor status and performs a statistical test (if the CSAR was ordered) between your institution's factor means and the aggregate of all other participating institutions. Arrows will indicate those factors that outperform and underperform compared to all other institutions. Ranks are also provided.

Analysis of Factors: Five-Year Longitudinal Comparison

If your institution participated in this study last year, this report will provide a look at how your operation has changed over time. This summary report sorts your factors by their predictor status and performs a statistical test (if a CSAR was ordered) between your institution's factor means and the factor means from last year. Arrows will indicate those factors that have improved and those that have declined.

Highest and Lowest Mean Questions

Your question means are divided into 2 groups - greatest value and lowest value - and ranked. This gives you a quick look at your highest performing areas and your lowest performing areas.

Question Competitive Analysis: Select 6 Comparison

If your institution ordered a CSAR, a statistical test is performed between your institution's question means and the means from your Select 6 institutions. Those questions that are statistically different are sorted in 2 groups: those questions with the most positive statistical difference and those questions with the most negative statistical difference. If your institution did not order a CSAR, those questions with highest positive difference and lowest negative difference are reported.

Question Competitive Analysis: Carnegie Class Comparison

If your institution ordered a CSAR, a statistical test is performed between your institution's question means and the means from the institutions in your Carnegie Class. Those questions that are statistically different are sorted into 2 groups: those questions with the most positive statistical difference and those questions with the most negative statistical difference. If your institution did not order a CSAR, those questions with highest positive difference and lowest negative difference are reported.

Question Competitive Analysis: All Institution Comparison

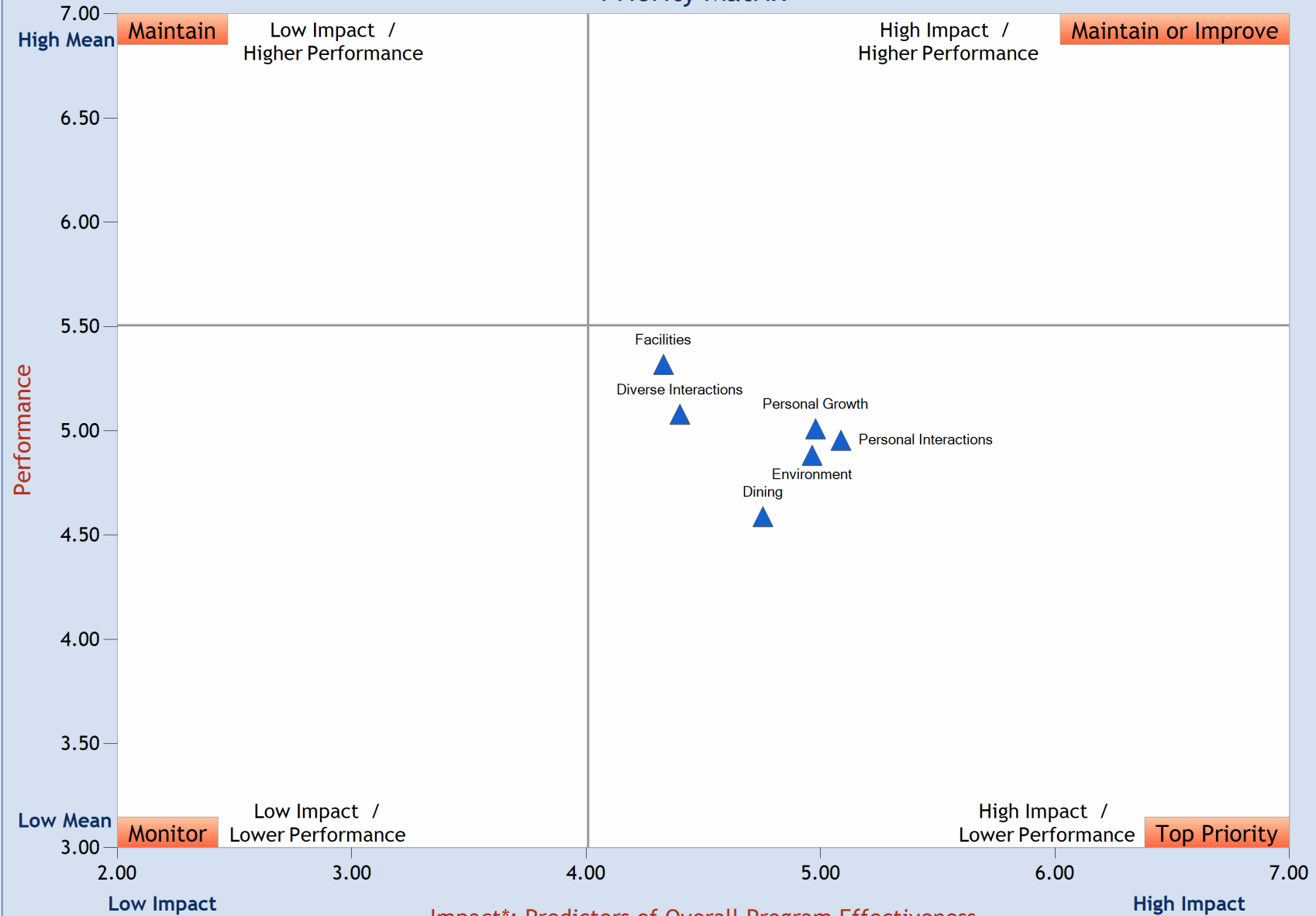
If your institution ordered a CSAR, a statistical test is performed between your institution's question means and the means from the all participating institutions. Those questions that are statistically different are sorted into 2 groups: those questions with the most positive statistical difference and those questions with the most negative statistical difference. If your institution did not order a CSAR, those questions with highest positive difference and lowest negative difference are reported.

Question Competitive Analysis: Longitudinal Comparison

If your institution participated in this study last year, this report will provide a look at how your operation has changed in the course of one year at the question level. If your institution ordered the CSAR, a statistical test is performed between your institution's question means and the means from last year's data. Those questions that are statistically different are sorted into 2 groups: those questions that have improved their means and those questions that have had their means decrease. If your institution did not order a CSAR, then those questions with highest positive difference and lowest negative difference are reported.

East Tennessee State University

Priority Matrix



Priority Matrix Table

The dependent variable in this regression is the factor, <i>Overall Program Effectiveness: Full Residence Experience</i> . The factors below are categorized by predictor status and factor performance.			Regression Variables		Impact on Overall Program Effectiveness: Full Residence Experience*		Performance of Factors	
			R ²	ΔR ²	Value	Description	Mean	Description
Top Priority								
Factor 12.	Learning Outcomes: Personal Interactions	<i>Top Predictor</i>	0.148	0.148	5.09	High Impact	4.96	Good
Factor 15.	Learning Outcomes: Personal Growth	<i>2nd Predictor</i>	0.280	0.132	4.98	Moderate Impact	5.01	Good
Factor 3.	Satisfaction: Room/Floor Environment	<i>3rd Predictor</i>	0.411	0.131	4.96	Moderate Impact	4.88	Good
Factor 8.	Satisfaction: Dining Services	<i>4th Predictor</i>	0.517	0.106	4.75	Moderate Impact	4.59	Good
Factor 13.	Learning Outcomes: Diverse Interactions (<i>Negative Correlation</i>)	<i>5th Predictor</i>	0.591	0.074	4.40	Moderate Impact	5.08	Good
Factor 4.	Satisfaction: Facilities	<i>6th Predictor</i>	0.660	0.069	4.33	Moderate Impact	5.32	Good
Maintain								
Factor 1.	Satisfaction: Hall/Apt Student Staff	<i>Not a Predictor</i>	0.000	0.000	0.00	No Impact	5.51	Excellent
Factor 7.	Satisfaction: Safety and Security	<i>Not a Predictor</i>	0.000	0.000	0.00	No Impact	5.71	Excellent
Factor 9.	Climate: Fellow Residents are Tolerant	<i>Not a Predictor</i>	0.000	0.000	0.00	No Impact	5.53	Excellent
Monitor								
Factor 2.	Satisfaction: Hall/Apt Programming	<i>Not a Predictor</i>	0.000	0.000	0.00	No Impact	4.87	Good
Factor 5.	Satisfaction: Services Provided	<i>Not a Predictor</i>	0.000	0.000	0.00	No Impact	5.27	Good
Factor 6.	Satisfaction: Room Assignment or Change Process	<i>Not a Predictor</i>	0.000	0.000	0.00	No Impact	5.34	Good
Factor 10.	Climate: Fellow Residents are Respectful	<i>Not a Predictor</i>	0.000	0.000	0.00	No Impact	4.91	Good
Factor 11.	Climate: Sense of Community	<i>Not a Predictor</i>	0.000	0.000	0.00	No Impact	5.20	Good
Factor 14.	Learning Outcomes: Manage Time, Study, Solve Problems	<i>Not a Predictor</i>	0.000	0.000	0.00	No Impact	4.75	Good

NOTE: The Top Priority quadrant reflects those factors that are lower performing but have significant impact on Overall Program Effectiveness : Full Residence Experience; the Maintain or Improve quadrant reflects factors that are high performing and have significant impact on Overall Program Effectiveness : Full Residence Experience; the Maintain quadrant reflects factors that are high performing but have little if any impact on Overall Program Effectiveness : Full Residence Experience; and the Monitor quadrant reflects factors that are lower performing but have little if any impact on Overall Program Effectiveness : Full Residence Experience. For more information, please reference Supplemental Information.

*Impact on Overall Program Effectiveness: Full Residence Experience: Impact is a scaled value of the variance from a range of 0 (no impact on Overall Program Effectiveness: Full Residence Experience) to 7 (an extreme impact on Overall Program Effectiveness: Full Residence Experience).
Impact Description: Extreme: Impact > 6; High: Impact > 5; Moderate: Impact > 4; Slight: Impact > 3; Negligible: Impact > 0; No Impact: Impact = 0.

Performance Description: Superior: Mean > 6.5; Excellent: 5.5 < Mean < 6.5; Good: 4.5 < Mean < 5.5; Fair: 3.5 < Mean < 4.5; Poor: 2.5 < Mean < 3.5 ; Very Poor: 1.5 < Mean < 2.5; Extremely Poor: Mean < 1.5.

East Tennessee State University

CSAR

Analysis of Factors: Select 6 Comparison

			Your Data			Select 6 Data There are 6 Institutions in this comparison group.			Comparison to Select 6 Institutions			
			N	Mean	Std Dev	Weighted Mean	Std Dev	Range of Means		Difference in Means	Level of Statistical Difference	Rank within the 7 Institutions
								Min	Max			
<i>This is the study's Dependent Variable</i>												
Factor 19.	Overall Program Effectiveness: Full Residence Experience	<i>Dependent Variable</i>	589	4.62	1.62	4.99	1.49	4.33	5.19	-0.37 ▼	***	6
<i>This factor is your Top Predictor of Overall Program Effectiveness: Full Residence Experience</i>												
Factor 12.	Learning Outcomes: Personal Interactions	<i>Top Predictor</i>	595	4.95	1.63	5.46	1.37	4.81	5.58	-0.51 ▼	***	6
<i>Other predictors of Overall Program Effectiveness: Full Residence Experience</i>												
Factor 15.	Learning Outcomes: Personal Growth	<i>2nd Predictor</i>	584	5.01	1.75	5.40	1.49	4.41	5.54	-0.39 ▼	***	6
Factor 3.	Satisfaction: Room/Floor Environment	<i>3rd Predictor</i>	602	4.88	1.66	5.26	1.43	4.65	5.43	-0.38 ▼	***	6
Factor 8.	Satisfaction: Dining Services	<i>4th Predictor</i>	524	4.59	1.49	4.85	1.41	4.49	4.95	-0.26 ▼	***	6
Factor 13.	Learning Outcomes: Diverse Interactions	<i>5th Predictor</i>	589	5.08	1.70	5.34	1.58	4.83	5.61	-0.26 ▼	***	5
Factor 4.	Satisfaction: Facilities	<i>6th Predictor</i>	603	5.32	1.44	5.30	1.26	4.85	5.58	0.02	ND	4
<i>These factors are not predictors of Overall Program Effectiveness: Full Residence Experience</i>												
Factor 1.	Satisfaction: Hall/Apt Student Staff	<i>Not a Predictor</i>	596	5.51	1.46	5.94	1.23	5.51	6.23	-0.43 ▼	***	7
Factor 2.	Satisfaction: Hall/Apt Programming	<i>Not a Predictor</i>	536	4.87	1.59	5.33	1.40	4.69	5.56	-0.46 ▼	***	6
Factor 5.	Satisfaction: Services Provided	<i>Not a Predictor</i>	603	5.27	1.30	5.31	1.16	4.97	5.44	-0.04	ND	4
Factor 6.	Satisfaction: Room Assignment or Change Process	<i>Not a Predictor</i>	597	5.34	1.56	5.44	1.40	5.14	5.58	-0.10	ND	5
Factor 7.	Satisfaction: Safety and Security	<i>Not a Predictor</i>	600	5.71	1.33	5.69	1.21	5.50	5.83	0.02	ND	3
Factor 9.	Climate: Fellow Residents are Tolerant	<i>Not a Predictor</i>	577	5.53	1.31	5.79	1.24	5.44	5.89	-0.26 ▼	***	6
Factor 10.	Climate: Fellow Residents are Respectful	<i>Not a Predictor</i>	591	4.91	1.61	5.40	1.36	4.91	5.59	-0.49 ▼	***	7
Factor 11.	Climate: Sense of Community	<i>Not a Predictor</i>	594	5.20	1.34	5.58	1.24	5.20	5.76	-0.38 ▼	***	7
Factor 14.	Learning Outcomes: Manage Time, Study, Solve Problems	<i>Not a Predictor</i>	592	4.75	1.65	5.24	1.46	4.35	5.42	-0.49 ▼	***	6
Factor 16.	Satisfaction: College/University	<i>Not a Predictor</i>	588	5.49	1.39	5.67	1.29	5.40	5.82	-0.18 ▼	**	6
Factor 17.	Overall Resident Satisfaction	<i>Not a Predictor</i>	588	4.91	1.75	5.20	1.62	4.58	5.44	-0.29 ▼	***	5
Factor 18.	Overall Learning Experience	<i>Not a Predictor</i>	588	4.90	1.48	5.24	1.45	4.86	5.45	-0.34 ▼	***	6

Arrow Designations - ▼: Your data has a statistically lower mean than the mean of Select 6 ▲: Your data has a statistically higher mean than the mean of Select 6

Level of Statistical Significance - ***: p < .001; **: p < .01; *: p < .05; ND: There is no statistical difference between these means

East Tennessee State University

Analysis of Factors: Carnegie Class Comparison

		Your Data			Carnegie Class's Data There are 21 institutions in this Carnegie Class			Comparison to All Other Institutions in Carnegie Class			
		N	Mean	Std Dev	Weighted Mean*	Std Dev	Range of Carnegie Class Means		Difference in Means	Arrow	Rank within the 21 Institutions
							Min	Max			
Factor 6.	Satisfaction: Room Assignment or Change Process	597	5.34	1.56	5.21	1.52	4.61	5.59	0.13	▲	7
Factor 5.	Satisfaction: Services Provided	603	5.27	1.30	5.17	1.23	4.40	5.64	0.10	▲	8
Factor 4.	Satisfaction: Facilities	603	5.32	1.44	5.26	1.30	4.08	5.72	0.06	▲	12
Factor 7.	Satisfaction: Safety and Security	600	5.71	1.33	5.73	1.28	4.83	6.26	-0.02	▼	13
Factor 16.	Satisfaction: College/University	588	5.49	1.39	5.54	1.34	4.85	6.13	-0.05	▼	14
Factor 8.	Satisfaction: Dining Services	524	4.59	1.49	4.68	1.41	3.91	5.18	-0.09	▼	13
Factor 17.	Overall Resident Satisfaction	588	4.91	1.75	5.10	1.62	4.43	5.72	-0.19	▼	17
Factor 9.	Climate: Fellow Residents are Tolerant	577	5.53	1.31	5.74	1.24	5.17	6.10	-0.21	▼	17
Factor 19.	Overall Program Effectiveness: Full Residence Experience	589	4.62	1.62	4.83	1.50	4.28	5.47	-0.21	▼	17
Factor 14.	Learning Outcomes: Manage Time, Study, Solve Problems	592	4.75	1.65	4.98	1.54	4.42	5.32	-0.23	▼	19
Factor 11.	Climate: Sense of Community	594	5.20	1.34	5.44	1.27	4.72	5.97	-0.24	▼	18
Factor 18.	Overall Learning Experience	588	4.90	1.48	5.14	1.42	4.68	5.66	-0.24	▼	17
Factor 1.	Satisfaction: Hall/Apt Student Staff	596	5.51	1.46	5.76	1.37	5.16	6.17	-0.25	▼	17
Factor 2.	Satisfaction: Hall/Apt Programming	536	4.87	1.59	5.12	1.45	4.58	5.46	-0.25	▼	19
Factor 3.	Satisfaction: Room/Floor Environment	602	4.88	1.66	5.13	1.51	4.42	5.63	-0.25	▼	17
Factor 15.	Learning Outcomes: Personal Growth	584	5.01	1.75	5.26	1.58	4.26	5.53	-0.25	▼	19
Factor 10.	Climate: Fellow Residents are Respectful	591	4.91	1.61	5.23	1.41	4.61	5.77	-0.32	▼	20
Factor 12.	Learning Outcomes: Personal Interactions	595	4.95	1.63	5.29	1.46	4.28	5.60	-0.34	▼	19
Factor 13.	Learning Outcomes: Diverse Interactions	589	5.08	1.70	5.49	1.48	4.88	5.91	-0.41	▼	18

*NOTE: Weighted Mean is calculated without East Tennessee State University's data included

Arrow Designations - ▼: Your data has a lower mean than the mean of Carnegie Class ▲: Your data has a higher mean than the mean of Carnegie Class

East Tennessee State University

Analysis of Factors: All Institution Comparison

		Your Data			All Institutions Data				Comparison to All Institutions		
					There are 282 Institutions participating in this study.						
		N	Mean	Std Dev	Weighted Mean*	Std Dev	Range of Means		Difference in Means	Arrow	Rank within the 282 Institutions
Min	Max										
Factor 5.	Satisfaction: Services Provided	603	5.27	1.30	5.18	1.19	3.69	6.18	0.09	▲	101
Factor 4.	Satisfaction: Facilities	603	5.32	1.44	5.24	1.27	3.65	6.08	0.08	▲	101
Factor 6.	Satisfaction: Room Assignment or Change Process	597	5.34	1.56	5.30	1.48	3.73	6.26	0.04	▲	121
Factor 7.	Satisfaction: Safety and Security	600	5.71	1.33	5.85	1.18	4.06	6.57	-0.14	▼	202
Factor 8.	Satisfaction: Dining Services	524	4.59	1.49	4.78	1.40	3.16	6.20	-0.19	▼	168
Factor 16.	Satisfaction: College/University	588	5.49	1.39	5.69	1.27	4.15	6.30	-0.20	▼	198
Factor 15.	Learning Outcomes: Personal Growth	584	5.01	1.75	5.31	1.53	3.26	6.03	-0.30	▼	221
Factor 1.	Satisfaction: Hall/Apt Student Staff	596	5.51	1.46	5.82	1.31	4.45	6.36	-0.31	▼	218
Factor 2.	Satisfaction: Hall/Apt Programming	536	4.87	1.59	5.18	1.43	4.00	6.04	-0.31	▼	225
Factor 9.	Climate: Fellow Residents are Tolerant	577	5.53	1.31	5.84	1.21	4.58	6.46	-0.31	▼	243
Factor 14.	Learning Outcomes: Manage Time, Study, Solve Problems	592	4.75	1.65	5.06	1.51	3.61	5.62	-0.31	▼	226
Factor 3.	Satisfaction: Room/Floor Environment	602	4.88	1.66	5.22	1.44	3.85	6.22	-0.34	▼	242
Factor 18.	Overall Learning Experience	588	4.90	1.48	5.27	1.37	3.58	6.15	-0.37	▼	240
Factor 17.	Overall Resident Satisfaction	588	4.91	1.75	5.31	1.54	2.98	6.11	-0.40	▼	227
Factor 11.	Climate: Sense of Community	594	5.20	1.34	5.61	1.23	4.14	6.28	-0.41	▼	253
Factor 13.	Learning Outcomes: Diverse Interactions	589	5.08	1.70	5.49	1.46	4.28	6.44	-0.41	▼	255
Factor 19.	Overall Program Effectiveness: Full Residence Experience	589	4.62	1.62	5.03	1.44	2.84	5.84	-0.41	▼	232
Factor 10.	Climate: Fellow Residents are Respectful	591	4.91	1.61	5.36	1.35	3.75	6.03	-0.45	▼	255
Factor 12.	Learning Outcomes: Personal Interactions	595	4.95	1.63	5.42	1.39	3.89	6.16	-0.47	▼	254

*NOTE: Weighted Mean is calculated without East Tennessee State University's data included

Arrow Designations - ▼: Your data has a lower mean than the mean of All Institutions ▲: Your data has a higher mean than the mean of All Institutions

East Tennessee State University

CSAR

Analysis of Factors: Five-Year Longitudinal Comparison

	2010's Data			2009's Data			Statistical Comparison		Previous Year's Data										
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data			2007's Data		2006's Data		2005's Data			
									Mean	Difference		Mean	Difference		Mean	Difference		Mean	Difference
Dependent Variable																			
Factor 19: Overall Program Effectiveness: Full Residence Experience	589	4.62	1.62		NA				4.99	-0.37	↓	NA		4.89	-0.27	↓	4.71	-0.09	
Top Predictor of Overall Program Effectiveness: Full Residence Experience																			
Factor 12: Learning Outcomes: Personal Interactions	595	4.95	1.63		NA				5.40	-0.45	↓	NA		5.71	-0.76	↓	5.47	-0.52	↓
Other predictors of Overall Program Effectiveness: Full Residence Experience																			
Factor 15: Learning Outcomes: Personal Growth	584	5.01	1.75		NA				5.31	-0.30	↓	NA		5.57	-0.56	↓	5.29	-0.28	↓
Factor 3: Satisfaction: Room/Floor Environment	602	4.88	1.66		NA				5.09	-0.21	↓	NA		5.15	-0.27	↓	4.98	-0.10	↓
Factor 8: Satisfaction: Dining Services	524	4.59	1.49		NA				4.65	-0.06		NA		4.89	-0.30	↓	4.91	-0.32	↓
Factor 13: Learning Outcomes: Diverse Interactions	589	5.08	1.70		NA				5.30	-0.22	↓	NA		NA			NA		
Factor 4: Satisfaction: Facilities	603	5.32	1.44		NA				5.31	0.01		NA		5.38	-0.06		5.24	0.08	
Not predictors of Overall Program Effectiveness: Full Residence Experience																			
Factor 1: Satisfaction: Hall/Apt Student Staff	596	5.51	1.46		NA				5.79	-0.28	↓	NA		5.97	-0.46	↓	5.68	-0.17	↓
Factor 2: Satisfaction: Hall/Apt Programming	536	4.87	1.59		NA				5.16	-0.29	↓	NA		5.47	-0.60	↓	5.19	-0.32	↓
Factor 5: Satisfaction: Services Provided	603	5.27	1.30		NA				5.27	0.00		NA		5.54	-0.27	↓	5.36	-0.09	
Factor 6: Satisfaction: Room Assignment or Change Process	597	5.34	1.56		NA				5.36	-0.02		NA		5.50	-0.16	↓	5.31	0.03	
Factor 7: Satisfaction: Safety and Security	600	5.71	1.33		NA				5.59	0.12	↑	NA		5.72	-0.01		5.57	0.14	↑
Factor 9: Climate: Fellow Residents are Tolerant	577	5.53	1.31		NA				5.66	-0.13	↓	NA		5.57	-0.04		5.42	0.11	↑
Factor 10: Climate: Fellow Residents are Respectful	591	4.91	1.61		NA				5.24	-0.33	↓	NA		NA			NA		
Factor 11: Climate: Sense of Community	594	5.20	1.34		NA				5.48	-0.28	↓	NA		NA			NA		
Factor 14: Learning Outcomes: Manage Time, Study, Solve Problems	592	4.75	1.65		NA				5.15	-0.40	↓	NA		5.34	-0.59	↓	5.16	-0.41	↓
Factor 16: Satisfaction: College/University	588	5.49	1.39		NA				5.66	-0.17	↓	NA		5.59	-0.10	↓	5.50	-0.01	
Factor 17: Overall Resident Satisfaction	588	4.91	1.75		NA				5.24	-0.33	↓	NA		5.08	-0.17	↓	4.93	-0.02	
Factor 18: Overall Learning Experience	588	4.90	1.48		NA				5.29	-0.39	↓	NA		5.59	-0.69	↓	5.50	-0.60	↓

Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.

Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

East Tennessee State University

Highest and Lowest Mean Questions

This set of questions are the highest mean questions for East Tennessee State University		N	Mean	Std Dev
Q95.	If given a choice, to what degree do you intend to: Return to THIS college/university for the next academic term (Mark N/A if graduating or for studying abroad.)	565	6.35	1.46
Q52.	Hall/Apt. Environment - How satisfied are you with: How safe you feel in your room	593	6.04	1.42
Q53.	Hall/Apt. Environment - How satisfied are you with: How safe you feel in your hall/apt. building	588	5.95	1.46
Q37.	Hall/Apt. Environment - How satisfied are you with: The attitude of the cleaning staff	562	5.91	1.56
Q23.	Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Respecting ethnic diversity	567	5.88	1.42
Q74.	Community - In your living area (i.e. floor, apt. section, community, house), to what degree do you: Respect other students	587	5.83	1.35
Q51.	Hall/Apt. Environment - How satisfied are you with: Security of possessions in room	595	5.79	1.63
Q63.	Climate - To what extent do your fellow residents respect people of differing: Genders	573	5.75	1.31
Q94.	Overall Evaluation - To what degree: Will you recommend this college/university to a friend	580	5.71	1.61
Q25.	Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Overall, how satisfied are you with the performance of your staff member?	587	5.68	1.68
Q19.	Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Treating everyone fairly	584	5.65	1.66
Q62.	Climate - To what extent do your fellow residents respect people of differing: Races/ethnicities	573	5.64	1.37
Q24.	Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Communicating rules & regulations	584	5.63	1.59
Q43.	Hall/Apt. Environment - How satisfied are you with: Cable TV services	577	5.59	1.63
Q15.	Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Availability	590	5.58	1.62

East Tennessee State University

Highest and Lowest Mean Questions

This set of questions are the lowest mean questions for East Tennessee State University		N	Mean	Std Dev
Q61.	Dining Services - How satisfied are you with the: Value of your dining plan	479	3.76	2.01
Q97.	Overall Value: Comparing cost to quality, rate the overall value of the residence hall experience	588	3.89	1.69
Q55.	Dining Services - How satisfied are you with the: Quality of food	517	4.08	1.95
Q60.	Dining Services - How satisfied are you with the: Variety of the dining plan options	494	4.19	1.98
Q59.	Dining Services - How satisfied are you with the: Dining service hours	518	4.23	1.92
Q80.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Study more effectively	588	4.41	1.90
Q68.	To what degree are residents living with/near you: Respecting your sleep time	588	4.48	2.05
Q35.	Hall/Apt. Environment - How satisfied are you with: Noise level of your floor/community	596	4.49	2.06
Q91.	Overall Evaluation - To what degree: Has living in on-campus housing enhanced your learning experience	583	4.51	1.95
Q91.	Overall Evaluation - To what degree: Has living in on-campus housing enhanced your learning experience	583	4.51	1.95
Q73.	Community - In your living area (i.e. floor, apt. section, community, house), to what degree do you: Trust other students	593	4.56	1.77
Q72.	To what degree are residents living with/near you: Concerned about academic success	562	4.57	1.91
Q92.	Overall Evaluation - To what degree: Did your on-campus housing experience fulfill your expectations	585	4.64	1.94
Q92.	Overall Evaluation - To what degree: Did your on-campus housing experience fulfill your expectations	585	4.64	1.94
Q81.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Manage your time more effectively	586	4.65	1.85

East Tennessee State University

CSAR

Question Competitive Analysis: Select 6 Comparison

Greatest Positive Statistically Significant Difference Between Your Data and Your Select 6		Your Data	Select 6	Difference
Q33.	Hall/Apt. Environment - How satisfied are you with: Temperature regulation in room	4.84	4.59	0.25
Greatest Negative Statistically Significant Difference Between Your Data and Your Select 6		Your Data	Select 6	Difference
Q61.	Dining Services - How satisfied are you with the: Value of your dining plan	3.76	4.51	-0.75
Q16.	Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Efforts to get to know you	5.01	5.74	-0.73
Q72.	To what degree are residents living with/near you: Concerned about academic success	4.57	5.28	-0.71
Q68.	To what degree are residents living with/near you: Respecting your sleep time	4.48	5.17	-0.69
Q76.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Meet other people	4.86	5.51	-0.65
Q73.	Community - In your living area (i.e. floor, apt. section, community, house), to what degree do you: Trust other students	4.56	5.20	-0.64
Q80.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Study more effectively	4.41	5.04	-0.63
Q67.	To what degree are residents living with/near you: Respecting your study time	4.75	5.35	-0.60
Q17.	Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Gaining your respect	5.25	5.83	-0.58
Q35.	Hall/Apt. Environment - How satisfied are you with: Noise level of your floor/community	4.49	5.05	-0.56
Q29.	How satisfied are you with programs sponsored by your hall/apt. complex regarding: Quality of programs	4.85	5.37	-0.52
Q81.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Manage your time more effectively	4.65	5.17	-0.52
Q91.	Overall Evaluation - To what degree: Has living in on-campus housing enhanced your learning experience	4.51	5.02	-0.51
Q91.	Overall Evaluation - To what degree: Has living in on-campus housing enhanced your learning experience	4.51	5.02	-0.51
Q31.	Hall/Apt. Environment - How satisfied are you with: Your ability to sleep without interruption	4.67	5.17	-0.50

NOTE: If a section is blank, this means that there were no questions that met those conditions.

East Tennessee State University

Question Competitive Analysis: Carnegie Class Comparison

Greatest Positive Difference Between Your Data and Your Carnegie Class		Your Data	Carnegie Class	Difference
Q39.	Hall/Apt. Environment - How satisfied are you with: Laundry room facilities	5.23	4.92	0.31
Q34.	Hall/Apt. Environment - How satisfied are you with: Internet connectivity in your room	5.03	4.77	0.26
Q49.	Hall/Apt. Environment - How satisfied are you with: Room assignment process	5.24	5.03	0.21
Q96.	If given a choice, to what degree do you intend to: Reside on-campus next year (Mark N/A if graduating or for studying abroad.)	4.87	4.67	0.20
Q38.	Hall/Apt. Environment - How satisfied are you with: The timeliness of repairs	5.32	5.13	0.19
Q44.	Hall/Apt. Environment - How satisfied are you with: Telephone services	5.24	5.05	0.19
Q95.	If given a choice, to what degree do you intend to: Return to THIS college/university for the next academic term (Mark N/A if graduating or for studying abroad.)	6.35	6.20	0.15
Q33.	Hall/Apt. Environment - How satisfied are you with: Temperature regulation in room	4.84	4.70	0.14
Q43.	Hall/Apt. Environment - How satisfied are you with: Cable TV services	5.59	5.45	0.14
Q40.	Hall/Apt. Environment - How satisfied are you with: Cleanliness of bathroom facilities	5.36	5.23	0.13
Q41.	Hall/Apt. Environment - How satisfied are you with: Common areas (i.e. lounges, study rooms, etc.)	5.49	5.38	0.11
Q45.	Hall/Apt. Environment - How satisfied are you with: Postal services	5.50	5.41	0.09
Q48.	Hall/Apt. Environment - How satisfied are you with: Flexibility of the room change policy	5.10	5.01	0.09
Q51.	Hall/Apt. Environment - How satisfied are you with: Security of possessions in room	5.79	5.71	0.08
Q46.	Hall/Apt. Environment - How satisfied are you with: Vending services	5.12	5.05	0.07
Greatest Negative Difference Between Your Data and Your Carnegie Class		Your Data	Carnegie Class	Difference

NOTE: If a section is blank, this means that there were no questions that met those conditions.

East Tennessee State University

Question Competitive Analysis: Carnegie Class Comparison

Greatest Positive Difference Between Your Data and Your Carnegie Class		Your Data	Carnegie Class	Difference
Q16.	Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Efforts to get to know you	5.01	5.56	-0.55
Q72.	To what degree are residents living with/near you: Concerned about academic success	4.57	5.09	-0.52
Q76.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Meet other people	4.86	5.34	-0.48
Q68.	To what degree are residents living with/near you: Respecting your sleep time	4.48	4.95	-0.47
Q67.	To what degree are residents living with/near you: Respecting your study time	4.75	5.17	-0.42
Q73.	Community - In your living area (i.e. floor, apt. section, community, house), to what degree do you: Trust other students	4.56	4.98	-0.42
Q87.	Diverse Interactions - To what degree have you: Interacted with residents who are different from you (i.e. race/ethnicity, beliefs, etc.)	5.14	5.56	-0.42
Q17.	Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Gaining your respect	5.25	5.66	-0.41
Q35.	Hall/Apt. Environment - How satisfied are you with: Noise level of your floor/community	4.49	4.89	-0.40
Q88.	Diverse Interactions - To what degree have you: Benefited from interactions with residents who are different from you (i.e. race/ethnicity, beliefs, etc.)	5.05	5.43	-0.38
Q91.	Overall Evaluation - To what degree: Has living in on-campus housing enhanced your learning experience	4.51	4.88	-0.37
Q91.	Overall Evaluation - To what degree: Has living in on-campus housing enhanced your learning experience	4.51	4.88	-0.37
Q61.	Dining Services - How satisfied are you with the: Value of your dining plan	3.76	4.12	-0.36
Q22.	Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Promoting tolerance of others	5.47	5.80	-0.33
Q31.	Hall/Apt. Environment - How satisfied are you with: Your ability to sleep without interruption	4.67	4.99	-0.32

NOTE: If a section is blank, this means that there were no questions that met those conditions.

East Tennessee State University

Question Competitive Analysis: All Institution Comparison

Greatest Positive Difference Between Your Data and All Institutions		Your Data	All Institutions	Difference
Q34.	Hall/Apt. Environment - How satisfied are you with: Internet connectivity in your room	5.03	4.79	0.24
Q39.	Hall/Apt. Environment - How satisfied are you with: Laundry room facilities	5.23	4.99	0.24
Q33.	Hall/Apt. Environment - How satisfied are you with: Temperature regulation in room	4.84	4.63	0.21
Q40.	Hall/Apt. Environment - How satisfied are you with: Cleanliness of bathroom facilities	5.36	5.19	0.17
Q44.	Hall/Apt. Environment - How satisfied are you with: Telephone services	5.24	5.08	0.16
Q49.	Hall/Apt. Environment - How satisfied are you with: Room assignment process	5.24	5.09	0.15
Q41.	Hall/Apt. Environment - How satisfied are you with: Common areas (i.e. lounges, study rooms, etc.)	5.49	5.35	0.14
Q43.	Hall/Apt. Environment - How satisfied are you with: Cable TV services	5.59	5.50	0.09
Q46.	Hall/Apt. Environment - How satisfied are you with: Vending services	5.12	5.03	0.09
Q48.	Hall/Apt. Environment - How satisfied are you with: Flexibility of the room change policy	5.10	5.02	0.08
Q38.	Hall/Apt. Environment - How satisfied are you with: The timeliness of repairs	5.32	5.26	0.06
Q45.	Hall/Apt. Environment - How satisfied are you with: Postal services	5.50	5.44	0.06
Q36.	Hall/Apt. Environment - How satisfied are you with: The cleanliness of residence hall	5.26	5.21	0.05
Q95.	If given a choice, to what degree do you intend to: Return to THIS college/university for the next academic term (Mark N/A if graduating or for studying abroad.)	6.35	6.32	0.03
Q96.	If given a choice, to what degree do you intend to: Reside on-campus next year (Mark N/A if graduating or for studying abroad.)	4.87	4.86	0.01
Greatest Negative Difference Between Your Data and All Institutions		Your Data	All Institutions	Difference

NOTE: If a section is blank, then there were no questions that met those conditions.

East Tennessee State University

Question Competitive Analysis: All Institution Comparison

Greatest Positive Difference Between Your Data and All Institutions		Your Data	All Institutions	Difference
Q73.	Community - In your living area (i.e. floor, apt. section, community, house), to what degree do you: Trust other students	4.56	5.28	-0.72
Q72.	To what degree are residents living with/near you: Concerned about academic success	4.57	5.24	-0.67
Q68.	To what degree are residents living with/near you: Respecting your sleep time	4.48	5.10	-0.62
Q76.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Meet other people	4.86	5.47	-0.61
Q16.	Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Efforts to get to know you	5.01	5.61	-0.60
Q67.	To what degree are residents living with/near you: Respecting your study time	4.75	5.30	-0.55
Q91.	Overall Evaluation - To what degree: Has living in on-campus housing enhanced your learning experience	4.51	5.01	-0.50
Q91.	Overall Evaluation - To what degree: Has living in on-campus housing enhanced your learning experience	4.51	5.01	-0.50
Q35.	Hall/Apt. Environment - How satisfied are you with: Noise level of your floor/community	4.49	4.98	-0.49
Q17.	Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Gaining your respect	5.25	5.71	-0.46
Q61.	Dining Services - How satisfied are you with the: Value of your dining plan	3.76	4.22	-0.46
Q92.	Overall Evaluation - To what degree: Did your on-campus housing experience fulfill your expectations	4.64	5.10	-0.46
Q92.	Overall Evaluation - To what degree: Did your on-campus housing experience fulfill your expectations	4.64	5.10	-0.46
Q31.	Hall/Apt. Environment - How satisfied are you with: Your ability to sleep without interruption	4.67	5.12	-0.45
Q77.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Live cooperatively	5.15	5.58	-0.43

NOTE: If a section is blank, then there were no questions that met those conditions.

East Tennessee State University

CSAR

Question Competitive Analysis: Longitudinal Comparison

Greatest Positive Statistically Significant Difference Between This Year's Question Means and Last Year's Question Means		2010	2009	Difference
Q95.	If given a choice, to what degree do you intend to: Return to THIS college/university for the next academic term (Mark N/A if graduating or for studying abroad.)	6.35	NA	
Q52.	Hall/Apt. Environment - How satisfied are you with: How safe you feel in your room	6.04	NA	
Q53.	Hall/Apt. Environment - How satisfied are you with: How safe you feel in your hall/apt. building	5.95	NA	
Q37.	Hall/Apt. Environment - How satisfied are you with: The attitude of the cleaning staff	5.91	NA	
Q23.	Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Respecting ethnic diversity	5.88	NA	
Q74.	Community - In your living area (i.e. floor, apt. section, community, house), to what degree do you: Respect other students	5.83	NA	
Q51.	Hall/Apt. Environment - How satisfied are you with: Security of possessions in room	5.79	NA	
Q63.	Climate - To what extent do your fellow residents respect people of differing: Genders	5.75	NA	
Q94.	Overall Evaluation - To what degree: Will you recommend this college/university to a friend	5.71	NA	
Q25.	Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Overall, how satisfied are you with the performance of your staff member?	5.68	NA	
Q19.	Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Treating everyone fairly	5.65	NA	
Q62.	Climate - To what extent do your fellow residents respect people of differing: Races/ethnicities	5.64	NA	
Q24.	Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Communicating rules & regulations	5.63	NA	
Q43.	Hall/Apt. Environment - How satisfied are you with: Cable TV services	5.59	NA	
Q15.	Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Availability	5.58	NA	
Greatest Negative Statistically Significant Difference Between This Year's Question Means and Last Year's Question Means		2010	2009	Difference

NOTE: If a section is blank, this means that there were no questions that met those conditions.

NA: Your institution did not participate in this study last year - data is not available.

East Tennessee State University

CSAR

Question Competitive Analysis: Longitudinal Comparison

Q61.	Dining Services - How satisfied are you with the: Value of your dining plan	3.76	NA
Q97.	Overall Value: Comparing cost to quality, rate the overall value of the residence hall experience	3.89	NA
Q55.	Dining Services - How satisfied are you with the: Quality of food	4.08	NA
Q60.	Dining Services - How satisfied are you with the: Variety of the dining plan options	4.19	NA
Q59.	Dining Services - How satisfied are you with the: Dining service hours	4.23	NA
Q80.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Study more effectively	4.41	NA
Q68.	To what degree are residents living with/near you: Respecting your sleep time	4.48	NA
Q35.	Hall/Apt. Environment - How satisfied are you with: Noise level of your floor/community	4.49	NA
Q91.	Overall Evaluation - To what degree: Has living in on-campus housing enhanced your learning experience	4.51	NA
Q91.	Overall Evaluation - To what degree: Has living in on-campus housing enhanced your learning experience	4.51	NA
Q73.	Community - In your living area (i.e. floor, apt. section, community, house), to what degree do you: Trust other students	4.56	NA
Q72.	To what degree are residents living with/near you: Concerned about academic success	4.57	NA
Q92.	Overall Evaluation - To what degree: Did your on-campus housing experience fulfill your expectations	4.64	NA
Q92.	Overall Evaluation - To what degree: Did your on-campus housing experience fulfill your expectations	4.64	NA
Q81.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Manage your time more effectively	4.65	NA

NOTE: If a section is blank, this means that there were no questions that met those conditions.

NA: Your institution did not participate in this study last year - data is not available.



Introduction to Factor 1

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Arrows graphically indicate areas of most change and areas of least change.

Area Analysis

Areas are sorted by those that outperform the institution's aggregate factor mean down to those Areas that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

Hall Analysis

Halls are sorted by those that outperform the institution's aggregate factor mean down to those Halls that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Hall level can be made. Number responding and standard deviation data is also provided.

Floor Analysis

Floors are sorted by those that outperform the institution's aggregate factor mean down to those Floors that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Floor level can be made. Number responding and standard deviation data is also provided.

Factor and Question Analysis: Select 6 Comparison for Factor 1: Satisfaction: Hall/Apt Student Staff

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from highest question mean to lowest question mean.

<i>This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience</i>	Your Data			Your Select 6 Data										Comparison to Select 6			
	N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7	
										Min	Max						
Data is sorted from highest question mean to lowest question mean.																	
Factor 1: Satisfaction: Hall/Apt Student Staff	596	5.51	1.46	5.79	5.80	5.65	6.23	5.97	5.51	5.51	6.23	5.94	1.23	-0.43	▼	***	7
Q23. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Respecting ethnic diversity	567	5.88	1.42	5.98	6.09	5.93	6.38	6.21	5.79	5.79	6.38	6.15	1.26	-0.27	▼	***	6
Q25. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Overall, how satisfied are you with the performance of your staff member?	587	5.68	1.68	5.94	5.95	5.78	6.40	6.15	5.73	5.68	6.40	6.10	1.36	-0.42	▼	***	7
Q19. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Treating everyone fairly	584	5.65	1.66	5.84	5.83	5.74	6.33	6.10	5.64	5.64	6.33	6.03	1.37	-0.38	▼	***	6
Q24. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Communicating rules & regulations	584	5.63	1.59	5.91	5.97	5.85	6.35	6.10	5.67	5.63	6.35	6.08	1.31	-0.45	▼	***	7
Q15. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Availability	590	5.58	1.62	5.71	5.73	5.60	6.18	5.96	5.60	5.58	6.18	5.89	1.41	-0.31	▼	***	7
Q18. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Helping with a problem	585	5.58	1.65	5.67	5.70	5.51	6.14	5.85	5.57	5.51	6.14	5.84	1.45	-0.26	▼	***	5
Q20. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Enforcing policies	590	5.52	1.66	5.83	5.74	5.66	6.22	5.98	5.36	5.36	6.22	5.94	1.38	-0.42	▼	***	6
Q22. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Promoting tolerance of others	574	5.47	1.60	5.81	5.82	5.67	6.26	5.98	5.52	5.47	6.26	5.96	1.34	-0.49	▼	***	7
Q21. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Organizing programs/activities	573	5.36	1.63	5.72	5.81	5.61	6.10	5.88	5.39	5.36	6.10	5.85	1.40	-0.49	▼	***	7

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

Factor and Question Analysis: Select 6 Comparison
for Factor 1: Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Gaining your respect

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from highest question mean to lowest question mean.

<i>This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience</i>	Your Data			Your Select 6 Data										Comparison to Select 6			
				There are 6 institutions in this comparison group.													
	N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7	
Min										Max							
Q17. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Gaining your respect	591	5.25	1.83	5.67	5.69	5.52	6.15	5.87	5.30	5.25	6.15	5.83	1.47	-0.58	▼	***	7
Q16. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Efforts to get to know you	592	5.01	1.90	5.62	5.59	5.40	6.09	5.70	5.21	5.01	6.09	5.74	1.53	-0.73	▼	***	7

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 1: Satisfaction: Hall/Apt Student Staff

Data is sorted from highest question mean to lowest question mean.	Your Data			Carnegie Class Data and Comparisons There are 21 institutions in this Carnegie Class							All Institutions Data and Comparisons There are 282 total participating institutions						
	N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank
						Min	Max						Min	Max			
Factor 1: Satisfaction: Hall/Apt Student Staff	596	5.51	1.46	5.76	1.37	5.16	6.17	-0.25	▼	17	5.82	1.31	4.45	6.36	-0.31	▼	218
Q23. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Respecting ethnic diversity	567	5.88	1.42	6.04	1.38	5.52	6.35	-0.16	▼	15	6.10	1.32	4.74	6.61	-0.22	▼	208
Q25. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Overall, how satisfied are you with the performance of your staff member?	587	5.68	1.68	5.88	1.55	5.28	6.23	-0.20	▼	17	5.96	1.48	4.65	6.56	-0.28	▼	206
Q19. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Treating everyone fairly	584	5.65	1.66	5.87	1.52	5.31	6.28	-0.22	▼	16	5.95	1.46	4.59	6.48	-0.30	▼	210
Q24. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Communicating rules & regulations	584	5.63	1.59	5.91	1.47	5.35	6.25	-0.28	▼	18	5.97	1.41	4.44	6.45	-0.34	▼	224
Q15. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Availability	590	5.58	1.62	5.70	1.55	5.17	6.09	-0.12	▼	16	5.76	1.50	4.30	6.39	-0.18	▼	191
Q18. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Helping with a problem	585	5.58	1.65	5.67	1.61	5.08	6.16	-0.09	▼	14	5.74	1.54	4.05	6.42	-0.16	▼	176
Q20. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Enforcing policies	590	5.52	1.66	5.75	1.56	5.07	6.17	-0.23	▼	17	5.78	1.51	4.20	6.30	-0.26	▼	201
Q22. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Promoting tolerance of others	574	5.47	1.60	5.80	1.48	5.24	6.20	-0.33	▼	18	5.88	1.41	4.36	6.45	-0.41	▼	237
Q21. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Organizing programs/activities	573	5.36	1.63	5.65	1.56	5.19	6.00	-0.29	▼	17	5.70	1.52	4.47	6.45	-0.34	▼	221

▼: Your data has a lower mean than the mean of the comparative group ▲: Your data has a higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Factor and Question Analysis: Carnegie Class and All Institution Comparison

for Factor 1: Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Gaining your respect

		Your Data			Carnegie Class Data and Comparisons							All Institutions Data and Comparisons						
					There are 21 institutions in this Carnegie Class							There are 282 total participating institutions						
Data is sorted from highest question mean to lowest question mean.		N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank
							Min	Max						Min	Max			
Q17.	Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Gaining your respect	591	5.25	1.83	5.66	1.63	4.91	6.16	-0.41	▼	19	5.71	1.58	4.43	6.30	-0.46	▼	239
Q16.	Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Efforts to get to know you	592	5.01	1.90	5.56	1.69	4.81	6.10	-0.55	▼	20	5.61	1.64	4.25	6.37	-0.60	▼	256

▼: Your data has a lower mean than the mean of the comparative group ▲: Your data has a higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 1: Satisfaction: Hall/Apt Student Staff

Q15. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Availability		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	41%	42%	45%	41%	55%	50%	41%	48%	44%	45%
	(6) Moderately satisfied	23%	23%	21%	22%	25%	22%	22%	23%	23%	24%
	(5) Slightly satisfied	9%	14%	10%	8%	9%	10%	8%	10%	8%	9%
	(4) Neutral	16%	13%	16%	19%	8%	14%	20%	13%	16%	15%
	(3) Slightly dissatisfied	6%	4%	4%	4%	2%	2%	4%	3%	4%	4%
	(2) Moderately dissatisfied	3%	2%	2%	3%	1%	1%	2%	1%	2%	2%
	(1) Very dissatisfied	3%	2%	2%	2%	1%	1%	2%	2%	2%	2%
Combined Response Key	Responding 6 or 7	64%	65%	66%	63%	80%	72%	63%	71%	67%	69%
	Responding 3, 4 or 5	31%	31%	30%	32%	18%	26%	32%	26%	29%	27%
	Responding 1 or 2	6%	4%	4%	5%	2%	2%	5%	3%	5%	4%
Mean		5.58	5.71	5.73	5.60	6.18	5.96	5.60	5.89	5.70	5.76
Standard Deviation		1.62	1.50	1.52	1.56	1.19	1.34	1.55	1.40	1.55	1.50
% Responding		83%	96%	92%	93%	99%	97%	83%	96%	89%	91%
Q16. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Efforts to get to know you		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	32%	40%	45%	38%	53%	43%	35%	45%	43%	43%
	(6) Moderately satisfied	18%	21%	20%	20%	23%	21%	17%	21%	19%	21%
	(5) Slightly satisfied	10%	15%	10%	11%	11%	14%	12%	12%	10%	11%
	(4) Neutral	20%	14%	12%	17%	8%	13%	19%	12%	15%	14%
	(3) Slightly dissatisfied	7%	5%	6%	7%	2%	4%	8%	4%	5%	5%
	(2) Moderately dissatisfied	7%	2%	3%	4%	1%	2%	5%	2%	3%	3%
	(1) Very dissatisfied	6%	3%	5%	4%	1%	3%	4%	2%	4%	3%
Combined Response Key	Responding 6 or 7	50%	62%	65%	58%	76%	64%	52%	66%	62%	64%
	Responding 3, 4 or 5	37%	34%	28%	34%	22%	31%	38%	29%	31%	30%
	Responding 1 or 2	13%	5%	7%	7%	2%	5%	9%	5%	7%	6%
Mean		5.01	5.62	5.59	5.40	6.09	5.70	5.21	5.74	5.54	5.61
Standard Deviation		1.90	1.54	1.73	1.71	1.25	1.53	1.77	1.53	1.70	1.64
% Responding		83%	96%	91%	93%	100%	98%	83%	96%	89%	92%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 1: Satisfaction: Hall/Apt Student Staff

Q17. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Gaining your respect		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	36%	42%	46%	41%	54%	47%	36%	47%	46%	45%
	(6) Moderately satisfied	20%	21%	20%	19%	24%	21%	18%	22%	19%	21%
	(5) Slightly satisfied	8%	15%	8%	9%	10%	13%	11%	11%	9%	10%
	(4) Neutral	19%	13%	15%	21%	8%	13%	21%	13%	16%	15%
	(3) Slightly dissatisfied	6%	4%	4%	4%	2%	2%	5%	3%	4%	4%
	(2) Moderately dissatisfied	5%	2%	3%	3%	1%	2%	4%	2%	3%	2%
	(1) Very dissatisfied	5%	3%	3%	3%	1%	2%	5%	2%	3%	3%
Combined Response Key	Responding 6 or 7	56%	63%	67%	60%	79%	69%	54%	69%	65%	66%
	Responding 3, 4 or 5	33%	32%	28%	34%	20%	28%	38%	27%	29%	28%
	Responding 1 or 2	10%	5%	6%	6%	2%	3%	8%	4%	6%	5%
Mean		5.25	5.67	5.69	5.52	6.15	5.87	5.30	5.83	5.65	5.71
Standard Deviation		1.83	1.54	1.63	1.62	1.21	1.41	1.73	1.47	1.64	1.58
% Responding		83%	96%	91%	93%	99%	97%	83%	96%	88%	91%
Q18. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Helping with a problem		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	43%	41%	46%	41%	54%	47%	42%	47%	45%	46%
	(6) Moderately satisfied	18%	22%	20%	18%	24%	21%	19%	22%	19%	21%
	(5) Slightly satisfied	10%	14%	9%	9%	10%	13%	11%	11%	9%	10%
	(4) Neutral	19%	14%	16%	22%	9%	14%	17%	14%	17%	16%
	(3) Slightly dissatisfied	3%	3%	4%	5%	2%	2%	5%	3%	4%	3%
	(2) Moderately dissatisfied	3%	2%	2%	3%	1%	1%	4%	2%	2%	2%
	(1) Very dissatisfied	4%	3%	4%	3%	1%	2%	2%	2%	3%	3%
Combined Response Key	Responding 6 or 7	62%	63%	66%	59%	78%	68%	62%	69%	65%	67%
	Responding 3, 4 or 5	32%	32%	29%	35%	20%	29%	32%	28%	30%	29%
	Responding 1 or 2	6%	4%	5%	5%	2%	3%	6%	4%	6%	5%
Mean		5.58	5.67	5.70	5.51	6.14	5.85	5.57	5.84	5.67	5.74
Standard Deviation		1.65	1.51	1.61	1.62	1.22	1.41	1.63	1.45	1.61	1.54
% Responding		82%	94%	89%	90%	96%	94%	80%	93%	86%	88%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 1: Satisfaction: Hall/Apt Student Staff

Q19. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Treating everyone fairly		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	47%	47%	53%	47%	62%	55%	45%	54%	52%	53%
	(6) Moderately satisfied	17%	22%	18%	19%	21%	21%	19%	21%	18%	20%
	(5) Slightly satisfied	10%	13%	8%	9%	8%	10%	10%	9%	8%	8%
	(4) Neutral	17%	11%	13%	20%	6%	10%	18%	11%	15%	13%
	(3) Slightly dissatisfied	3%	3%	3%	3%	1%	1%	4%	2%	3%	2%
	(2) Moderately dissatisfied	3%	2%	2%	1%	1%	1%	2%	1%	2%	1%
	(1) Very dissatisfied	4%	2%	4%	2%	1%	1%	3%	2%	3%	2%
Combined Response Key	Responding 6 or 7	64%	69%	70%	65%	84%	76%	63%	75%	70%	73%
	Responding 3, 4 or 5	29%	27%	24%	31%	15%	21%	32%	22%	26%	24%
	Responding 1 or 2	7%	4%	6%	4%	1%	2%	5%	3%	4%	4%
Mean		5.65	5.84	5.83	5.74	6.33	6.10	5.64	6.03	5.86	5.95
Standard Deviation		1.66	1.48	1.61	1.52	1.12	1.30	1.60	1.37	1.53	1.46
% Responding		82%	96%	90%	93%	99%	96%	82%	95%	88%	90%
Q20. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Enforcing policies		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	41%	45%	46%	44%	56%	49%	34%	49%	46%	46%
	(6) Moderately satisfied	20%	24%	22%	20%	25%	23%	22%	23%	21%	23%
	(5) Slightly satisfied	10%	13%	8%	9%	9%	12%	13%	10%	9%	10%
	(4) Neutral	19%	12%	16%	19%	7%	11%	18%	12%	16%	14%
	(3) Slightly dissatisfied	4%	2%	2%	4%	1%	2%	5%	2%	3%	3%
	(2) Moderately dissatisfied	3%	2%	2%	2%	1%	1%	4%	1%	2%	2%
	(1) Very dissatisfied	4%	2%	3%	2%	1%	1%	4%	2%	3%	2%
Combined Response Key	Responding 6 or 7	61%	69%	68%	64%	81%	72%	56%	72%	67%	69%
	Responding 3, 4 or 5	33%	27%	27%	32%	18%	25%	36%	25%	28%	27%
	Responding 1 or 2	6%	4%	5%	4%	1%	2%	8%	3%	5%	4%
Mean		5.52	5.83	5.74	5.66	6.22	5.98	5.36	5.94	5.74	5.78
Standard Deviation		1.66	1.44	1.57	1.55	1.13	1.31	1.66	1.38	1.56	1.51
% Responding		83%	96%	91%	93%	99%	97%	82%	95%	88%	90%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 1: Satisfaction: Hall/Apt Student Staff

Q21. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Organizing programs/activities		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	36%	42%	47%	40%	52%	47%	34%	46%	42%	42%
	(6) Moderately satisfied	19%	23%	22%	22%	25%	20%	19%	23%	21%	23%
	(5) Slightly satisfied	9%	15%	10%	10%	12%	14%	13%	12%	11%	12%
	(4) Neutral	27%	13%	13%	21%	8%	14%	25%	13%	17%	15%
	(3) Slightly dissatisfied	4%	3%	4%	3%	2%	2%	5%	3%	4%	4%
	(2) Moderately dissatisfied	2%	2%	2%	2%	1%	1%	1%	1%	2%	2%
	(1) Very dissatisfied	3%	2%	3%	2%	1%	1%	3%	2%	3%	2%
Combined Response Key	Responding 6 or 7	55%	64%	69%	62%	77%	68%	53%	69%	64%	65%
	Responding 3, 4 or 5	40%	32%	27%	34%	22%	30%	43%	28%	31%	30%
	Responding 1 or 2	6%	4%	4%	4%	2%	2%	4%	3%	5%	4%
Mean		5.36	5.72	5.81	5.61	6.10	5.88	5.39	5.85	5.64	5.69
Standard Deviation		1.63	1.46	1.52	1.53	1.23	1.37	1.55	1.40	1.56	1.52
% Responding		80%	95%	91%	93%	99%	96%	82%	95%	88%	91%
Q22. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Promoting tolerance of others		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	38%	44%	48%	43%	58%	50%	38%	50%	47%	49%
	(6) Moderately satisfied	20%	23%	20%	20%	24%	21%	20%	22%	20%	21%
	(5) Slightly satisfied	9%	14%	9%	9%	8%	12%	10%	10%	8%	9%
	(4) Neutral	26%	13%	17%	23%	8%	14%	27%	14%	19%	17%
	(3) Slightly dissatisfied	2%	2%	2%	2%	1%	1%	2%	2%	2%	2%
	(2) Moderately dissatisfied	2%	1%	1%	1%	0%	1%	1%	1%	1%	1%
	(1) Very dissatisfied	3%	2%	3%	2%	1%	1%	2%	1%	2%	2%
Combined Response Key	Responding 6 or 7	58%	67%	68%	63%	82%	71%	58%	72%	67%	70%
	Responding 3, 4 or 5	37%	29%	29%	34%	17%	27%	38%	26%	30%	27%
	Responding 1 or 2	5%	4%	3%	3%	1%	2%	4%	2%	3%	3%
Mean		5.47	5.81	5.82	5.67	6.26	5.98	5.52	5.96	5.79	5.88
Standard Deviation		1.60	1.44	1.48	1.48	1.11	1.31	1.51	1.34	1.48	1.41
% Responding		81%	95%	90%	91%	98%	95%	81%	94%	87%	89%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 1: Satisfaction: Hall/Apt Student Staff

Q23. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Respecting ethnic diversity		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	51%	50%	59%	53%	65%	60%	50%	58%	57%	58%
	(6) Moderately satisfied	18%	22%	18%	17%	20%	19%	14%	19%	17%	18%
	(5) Slightly satisfied	6%	11%	6%	7%	7%	9%	7%	8%	6%	6%
	(4) Neutral	22%	12%	14%	20%	7%	10%	24%	12%	17%	15%
	(3) Slightly dissatisfied	1%	1%	2%	1%	1%	1%	1%	1%	1%	1%
	(2) Moderately dissatisfied	1%	1%	1%	1%	0%	1%	1%	1%	1%	1%
	(1) Very dissatisfied	1%	2%	2%	1%	1%	1%	2%	1%	2%	1%
Combined Response Key	Responding 6 or 7	69%	72%	76%	70%	85%	79%	65%	77%	74%	76%
	Responding 3, 4 or 5	29%	25%	22%	28%	14%	20%	33%	21%	24%	22%
	Responding 1 or 2	2%	3%	2%	2%	1%	2%	2%	2%	2%	2%
Mean		5.88	5.98	6.09	5.93	6.38	6.21	5.79	6.15	6.03	6.10
Standard Deviation		1.42	1.35	1.36	1.40	1.05	1.21	1.46	1.26	1.38	1.32
% Responding		80%	95%	90%	91%	98%	96%	80%	94%	86%	88%
Q24. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Communicating rules & regulations		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	42%	48%	53%	49%	62%	56%	43%	55%	51%	52%
	(6) Moderately satisfied	22%	22%	21%	20%	22%	20%	20%	21%	20%	22%
	(5) Slightly satisfied	9%	13%	9%	9%	7%	11%	14%	10%	9%	9%
	(4) Neutral	18%	11%	12%	16%	6%	10%	16%	10%	13%	12%
	(3) Slightly dissatisfied	3%	2%	2%	3%	1%	2%	4%	2%	3%	2%
	(2) Moderately dissatisfied	3%	1%	1%	1%	0%	1%	1%	1%	1%	1%
	(1) Very dissatisfied	3%	2%	2%	2%	1%	1%	3%	2%	2%	2%
Combined Response Key	Responding 6 or 7	64%	70%	73%	69%	85%	76%	63%	76%	71%	74%
	Responding 3, 4 or 5	30%	26%	23%	27%	14%	22%	33%	22%	25%	23%
	Responding 1 or 2	6%	3%	4%	3%	1%	2%	4%	2%	4%	3%
Mean		5.63	5.91	5.97	5.85	6.35	6.10	5.67	6.08	5.90	5.97
Standard Deviation		1.59	1.40	1.44	1.47	1.06	1.29	1.53	1.31	1.48	1.41
% Responding		82%	96%	91%	93%	99%	97%	82%	95%	88%	91%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 1: Satisfaction: Hall/Apt Student Staff

Q25. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Overall, how satisfied are you with the performance of your staff member?		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	47%	51%	53%	48%	67%	57%	46%	57%	52%	53%
	(6) Moderately satisfied	20%	22%	23%	20%	20%	20%	20%	20%	21%	22%
	(5) Slightly satisfied	10%	11%	7%	9%	6%	10%	13%	9%	8%	8%
	(4) Neutral	13%	9%	10%	14%	4%	8%	12%	8%	11%	10%
	(3) Slightly dissatisfied	3%	3%	2%	4%	1%	2%	4%	2%	4%	3%
	(2) Moderately dissatisfied	2%	2%	2%	2%	1%	1%	3%	1%	2%	2%
	(1) Very dissatisfied	5%	2%	3%	2%	1%	2%	3%	2%	3%	2%
Combined Response Key	Responding 6 or 7	67%	73%	75%	69%	86%	78%	66%	77%	72%	75%
	Responding 3, 4 or 5	26%	23%	20%	27%	12%	20%	29%	19%	23%	21%
	Responding 1 or 2	7%	4%	5%	5%	2%	2%	6%	3%	5%	4%
Mean		5.68	5.94	5.95	5.78	6.40	6.15	5.73	6.10	5.88	5.96
Standard Deviation		1.68	1.46	1.51	1.55	1.09	1.29	1.58	1.36	1.55	1.48
% Responding		82%	91%	91%	93%	96%	94%	82%	93%	88%	90%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 1. Satisfaction: Hall/Apt Student Staff (Not a predictor)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	168	28%	5.50	43%	5.89	34%	5.78	39%	5.85
Female	426	72%	5.51	56%	5.98	65%	5.75	60%	5.81
Transgender	1	0%	NR	1%	5.36	0%	4.93	0%	5.26
Other	0	0%	NR	0%	5.37	0%	4.90	0%	5.39
Statistical Test of Means									
Male	168	24%	5.50	42%	5.89	31%	5.78	36%	5.85
Female	426	60%	5.51	55%	5.98	59%	5.75	56%	5.81
Statistical Difference			ND		***		ND		***

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	32	5%	5.58	16%	5.91	17%	5.69	8%	5.75
Native American/Alaska Native/Inuit	1	0%	NR	1%	5.47	0%	5.68	1%	5.63
Asian/Middle Eastern/Pacific Islander	21	4%	5.19	3%	5.72	8%	5.61	10%	5.69
Spanish/Hispanic/Latino(a)	10	2%	5.25	2%	5.59	6%	5.82	5%	5.81
White/Caucasian	520	88%	5.51	74%	5.98	63%	5.80	72%	5.86
Multiracial	9	2%	6.08	3%	5.70	4%	5.68	3%	5.78
Other	1	0%	NR	1%	5.86	2%	5.60	2%	5.62
Statistical Test of Means									
White American	520	73%	5.51	72%	5.98	56%	5.80	66%	5.86
All Others	74	10%	5.47	25%	5.83	33%	5.69	26%	5.73
Statistical Difference			ND		***		***		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	313	53%	5.53	54%	5.97	53%	5.86	52%	5.91
Sophomore	145	24%	5.49	26%	5.94	24%	5.65	26%	5.78
Junior	93	16%	5.47	13%	5.90	13%	5.66	13%	5.70
Senior	40	7%	5.49	6%	5.81	7%	5.54	8%	5.65
Graduate/Professional Student	2	0%	6.43	1%	5.51	3%	5.69	1%	5.58
Non-Degree or Other	3	1%	5.12	0%	5.59	0%	5.38	0%	5.36
Statistical Test of Means									
Freshman	313	44%	5.53	52%	5.97	48%	5.86	48%	5.91
All Others	283	40%	5.48	45%	5.90	42%	5.64	45%	5.73
Statistical Difference			ND		**		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 1. Satisfaction: Hall/Apt Student Staff (Not a predictor)

Number of Semesters/Quarters in Campus Housing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters / 3 quarters	159	27%	5.52	37%	5.87	46%	5.86	42%	5.89
2 to 4 semesters or 3 to 6 quarters	372	62%	5.50	49%	6.03	41%	5.69	44%	5.81
5 to 6 semesters or 7 to 9 quarters	48	8%	5.62	9%	5.87	8%	5.64	9%	5.69
7 to 8 semesters or 10 to 12 quarters	13	2%	5.20	3%	5.77	3%	5.59	4%	5.68
9 to 10 semesters or 13 to 14 quarters	2	0%	4.16	1%	5.66	1%	5.62	1%	5.58
More than 10 semesters or more than 14 quarters	2	0%	5.50	0%	5.20	0%	5.21	0%	5.24
Statistical Test of Means									
Less than 2 semesters or less than 3 quarters	159	22%	5.52	36%	5.87	42%	5.86	39%	5.89
All Others	437	61%	5.50	61%	5.98	48%	5.67	54%	5.78
Statistical Difference			ND		***		***		***

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	13	2%	5.23	5%	5.77	5%	5.62	4%	5.67
2.25 to 2.49	25	4%	4.97	6%	5.76	6%	5.60	5%	5.70
2.50 to 2.74	55	9%	5.50	9%	5.90	7%	5.67	7%	5.74
2.75 to 2.99	70	12%	5.25	15%	5.91	12%	5.66	12%	5.80
3.00 to 3.24	97	16%	5.74	20%	5.96	19%	5.76	19%	5.83
3.25 to 3.49	98	17%	5.65	15%	6.04	17%	5.83	17%	5.86
3.50 to 3.74	113	19%	5.55	14%	6.02	17%	5.80	18%	5.87
3.75 to 4.00	121	20%	5.47	15%	5.97	17%	5.83	18%	5.85
Other than 4.0 GPA Scale	2	0%	6.14	1%	5.50	1%	5.66	1%	5.72
Statistical Test of Means									
Below 3.00 GPA	163	23%	5.29	35%	5.86	26%	5.64	26%	5.75
3.00 GPA and higher	429	61%	5.60	62%	5.99	64%	5.80	67%	5.85
Statistical Difference			*		***		***		***

Average Number of Hours Studied per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
1-5 hours	127	21%	5.55	24%	5.82	20%	5.70	18%	5.78
6-10 hours	161	27%	5.46	29%	5.97	28%	5.78	26%	5.84
11-15 hours	154	26%	5.49	23%	5.99	22%	5.77	22%	5.85
16-20 hours	77	13%	5.42	12%	5.99	16%	5.79	16%	5.83
21-25 hours	35	6%	5.72	6%	6.00	7%	5.82	9%	5.84
26-30 hours	21	4%	5.09	3%	5.95	4%	5.70	4%	5.84
31 or more hours	21	4%	6.05	3%	5.78	3%	5.61	4%	5.68
Statistical Test of Means									
Less than 10 hours per week	288	40%	5.50	52%	5.90	43%	5.74	41%	5.81
11 or more hours per week	308	43%	5.51	45%	5.97	46%	5.77	51%	5.83
Statistical Difference			ND		**		ND		**

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 1. Satisfaction: Hall/Apt Student Staff (Not a predictor)

Average Number of Hours Worked per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Do not work	232	39%	5.44	55%	5.97	51%	5.75	50%	5.84
1-10 hours	156	26%	5.50	19%	5.93	20%	5.81	22%	5.82
11-20 hours	133	22%	5.43	17%	5.94	19%	5.76	19%	5.80
21-30 hours	52	9%	5.93	6%	5.82	6%	5.75	6%	5.77
31-40 hours	15	3%	5.11	2%	5.78	2%	5.65	2%	5.73
more than 40 hours	8	1%	6.65	1%	5.54	1%	5.46	1%	5.61
Statistical Test of Means									
Do not work	232	33%	5.44	54%	5.97	46%	5.75	46%	5.84
Work at least 1 hour per week	364	51%	5.55	43%	5.90	44%	5.77	46%	5.80
Statistical Difference			ND		**		ND		***

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No	484	82%	5.49	88%	5.95	88%	5.78	90%	5.83
Yes	103	18%	5.61	12%	5.88	12%	5.58	11%	5.75
Statistical Test of Means									
No	484	69%	5.49	86%	5.95	79%	5.78	83%	5.83
Yes	103	15%	5.61	11%	5.88	10%	5.58	10%	5.75
Statistical Difference			ND		*		***		***

Gender of Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	61	10%	5.46	34%	5.92	13%	5.80	15%	5.86
Female	181	30%	5.47	43%	6.05	26%	5.74	23%	5.85
Coed	354	59%	5.53	24%	5.78	62%	5.74	62%	5.80
Statistical Test of Means									
Single Sex (Male or Female)	242	34%	5.47	74%	5.99	34%	5.76	35%	5.86
Coed	354	50%	5.53	23%	5.78	55%	5.74	57%	5.80
Statistical Difference			ND		***		ND		***

Participate in programs sponsored by your hall/apt. complex	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	375	63%	5.28	47%	5.73	42%	5.39	42%	5.50
Sometimes	155	26%	5.71	42%	6.07	43%	5.94	44%	5.99
Often or very often	62	10%	6.35	11%	6.30	15%	6.25	14%	6.27
Statistical Test of Means									
Rarely or never participate	375	53%	5.28	45%	5.73	38%	5.39	39%	5.50
Participate sometimes or often	217	31%	5.89	52%	6.12	52%	6.02	54%	6.06
Statistical Difference			***		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 1. Satisfaction: Hall/Apt Student Staff (Not a predictor)**

Do you reside in a designated academic community?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	174	30%	5.50	32%	5.95	32%	5.84	36%	5.88
No	408	70%	5.52	68%	5.93	68%	5.70	64%	5.79
Statistical Test of Means									
Reside in an academic community	174	25%	5.50	31%	5.95	29%	5.84	34%	5.88
Do not reside in an academic community	408	59%	5.52	66%	5.93	61%	5.70	59%	5.79
Statistical Difference			ND		ND		***		***

Type of Room Resided in Current Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One bedroom, floor community bathroom	173	29%	5.41	43%	5.87	29%	5.75	42%	5.89
One bedroom with a private bathroom	198	33%	5.52	5%	6.00	12%	5.81	9%	5.85
Two or more bedrooms sharing a bathroom, no living room or kitchen	57	10%	5.31	26%	6.13	21%	5.74	20%	5.82
Two or more bedrooms sharing a bathroom and living room, no kitchen	9	2%	6.08	7%	5.89	21%	5.92	10%	5.76
Apartment (bedroom(s), bathroom(s), living room, kitchen)	159	27%	5.63	19%	5.84	17%	5.50	19%	5.70
Statistical Test of Means									
One Bedroom	371	52%	5.47	47%	5.88	36%	5.77	47%	5.88
All Other Room Configurations	225	32%	5.57	50%	5.99	53%	5.73	45%	5.76
Statistical Difference			ND		***		ND		***

Number of people assigned to live in your bedroom	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	145	24%	5.59	24%	5.84	27%	5.67	23%	5.77
Two	445	75%	5.48	70%	5.99	56%	5.78	64%	5.85
Three	1	0%	NR	2%	5.69	8%	5.90	8%	5.86
More than three	2	0%	4.18	5%	5.82	9%	5.77	6%	5.73
Statistical Test of Means									
One or two	590	83%	5.51	91%	5.95	74%	5.74	80%	5.83
Three or more	3	0%	5.12	6%	5.78	15%	5.83	12%	5.80
Statistical Difference			ND		***		**		**

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 1. Satisfaction: Hall/Apt Student Staff (Not a predictor)

Choice of Roommate	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Don't have any	66	11%	5.71	9%	5.91	9%	5.72	9%	5.83
Chose all	257	43%	5.62	29%	6.02	22%	5.84	29%	5.85
Chose some but not all	42	7%	5.75	20%	5.95	19%	5.75	16%	5.75
Chose none	231	39%	5.28	42%	5.88	51%	5.73	46%	5.83
Statistical Test of Means									
Chose some or all of the roommate(s)	299	47%	5.64	53%	5.99	40%	5.80	46%	5.81
Did not choose any roommate(s)	231	37%	5.28	45%	5.88	50%	5.73	47%	5.83
Statistical Difference			**		***		**		**

Number of Alcoholic Drinks Consumed Per Event	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	367	62%	5.47	46%	5.94	49%	5.76	41%	5.81
One or two drinks	96	16%	5.50	19%	5.93	21%	5.72	18%	5.79
Three or four drinks	59	10%	5.55	14%	6.03	15%	5.83	17%	5.87
Five or six drinks	39	7%	5.91	10%	6.00	9%	5.78	12%	5.87
Seven or eight drinks	12	2%	5.45	4%	5.83	3%	5.87	5%	5.88
More than eight drinks	16	3%	5.16	7%	5.80	3%	5.49	7%	5.81
Statistical Test of Means									
Do not consume alcohol	367	61%	5.47	46%	5.94	48%	5.76	40%	5.81
Does consume alcohol	222	37%	5.56	53%	5.94	50%	5.76	58%	5.84
Statistical Difference			ND		ND		ND		***

Frequency of Alcohol Consumption	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	341	58%	5.43	45%	5.93	47%	5.76	39%	5.80
Less than once per week	165	28%	5.71	28%	5.96	30%	5.78	28%	5.81
Once per week	44	7%	5.51	12%	6.01	12%	5.79	14%	5.88
Two to three times per week	34	6%	5.29	13%	5.98	10%	5.75	17%	5.90
Almost every day	3	1%	6.06	1%	5.50	0%	5.32	1%	5.68
Every day	1	0%	NR	2%	5.57	0%	4.64	1%	5.41
Statistical Test of Means									
Do not consume alcohol	341	57%	5.43	44%	5.93	46%	5.76	38%	5.80
Does consume alcohol	247	41%	5.60	55%	5.95	52%	5.76	60%	5.84
Statistical Difference			ND		ND		ND		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 1. Satisfaction: Hall/Apt Student Staff *(Not a predictor)*

Alcohol Negatively Impacts Quality of Life for Students on Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
(1) not at all	332	58%	5.59	52%	6.02	54%	5.84	48%	5.91
(2)	87	15%	5.64	16%	5.98	16%	5.87	18%	5.90
(3)	48	8%	5.71	9%	5.86	10%	5.79	10%	5.81
(4) moderately	63	11%	5.09	12%	5.82	12%	5.59	13%	5.70
(5)	19	3%	5.51	5%	5.82	4%	5.55	5%	5.66
(6)	10	2%	4.96	3%	5.75	2%	5.50	3%	5.56
(7) extremely	13	2%	4.20	3%	5.66	2%	5.06	3%	5.17
Statistical Test of Means									
Does not negatively impact life (1, 2, 3)	467	81%	5.61	77%	6.00	78%	5.84	75%	5.89
Does negatively impact life (4, 5, 6, 7)	105	18%	5.04	22%	5.79	20%	5.51	23%	5.62
Statistical Difference			***		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 1: Satisfaction: Hall/Apt Student Staff

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data							
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data	
Factor 1: Satisfaction: Hall/Apt Student Staff	596	5.51	1.46	NA					5.79	-0.28 ↓	NA		5.97	-0.46 ↓	5.68	-0.17 ↓
Q15. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Availability	590	5.58	1.62	NA					5.80	-0.22 ↓	NA		5.97	-0.39 ↓	5.62	-0.04
Q16. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Efforts to get to know you	592	5.01	1.90	NA					5.47	-0.46 ↓	NA		5.71	-0.70 ↓	5.51	-0.50 ↓
Q17. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Gaining your respect	591	5.25	1.83	NA					5.60	-0.35 ↓	NA		5.88	-0.63 ↓	5.58	-0.33 ↓
Q18. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Helping with a problem	585	5.58	1.65	NA					5.73	-0.15 ↓	NA		5.98	-0.40 ↓	5.67	-0.09
Q19. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Treating everyone fairly	584	5.65	1.66	NA					5.91	-0.26 ↓	NA		6.10	-0.45 ↓	5.86	-0.21 ↓
Q20. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Enforcing policies	590	5.52	1.66	NA					5.79	-0.27 ↓	NA		5.88	-0.36 ↓	5.58	-0.06
Q21. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Organizing programs/activities	573	5.36	1.63	NA					5.73	-0.37 ↓	NA		6.03	-0.67 ↓	5.59	-0.23 ↓

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison

for Factor 1: Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Promoting tolerance of others

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data							
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data	
Q22. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Promoting tolerance of others	574	5.47	1.60	NA					5.77	-0.30 ↓	NA		6.03	-0.56 ↓	5.68	-0.21 ↓
Q23. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Respecting ethnic diversity	567	5.88	1.42	NA					6.01	-0.13 ↓	NA		6.08	-0.20 ↓	5.74	0.14 ↑
Q24. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Communicating rules & regulations	584	5.63	1.59	NA					5.95	-0.32 ↓	NA		6.07	-0.44 ↓	5.81	-0.18 ↓
Q25. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Overall, how satisfied are you with the performance of your staff member?	587	5.68	1.68	NA					6.04	-0.36 ↓	NA		6.16	-0.48 ↓	5.88	-0.20 ↓

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Hall Analysis for Factor 1: Satisfaction: Hall/Apt Student Staff

This factor is not a predictor.

Hall Descriptions

Hall Descriptions	Hall Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q015. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA)	Q016. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA)	Q017. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA)	Q018. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA)	Q019. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA)	Q020. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA)	Q021. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA)	Q022. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA)	Q023. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA)	Q024. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA)	Q025. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA)
	Number Responding	Factor Mean	Standard Deviation	Rank														
Code 4: Luntsford	52	5.98	1.33	1	5.51	0.47	▲	5.94	5.35	5.69	6.08	6.04	6.15	5.96	6.06	6.18	6.06	6.24
Code 6: Stone	19	5.79	1.55	2	5.51	0.28	▲	5.56	5.53	5.84	6.05	5.95	5.78	5.74	5.58	6.05	5.67	5.74
Code 2: L. Clement	98	5.75	1.26	3	5.51	0.24	△	5.84	5.49	5.48	5.63	5.99	5.80	5.51	5.74	6.08	5.82	5.85
Code 15: Centennial	100	5.59	1.36	4	5.51	0.08		5.63	5.29	5.47	5.58	5.54	5.57	5.40	5.40	5.90	5.76	5.79
Code 14: Governors	146	5.53	1.43	5	5.51	0.02		5.65	4.87	5.17	5.70	5.68	5.58	5.51	5.59	5.95	5.61	5.72
Code 3: Dossett	16	5.38	1.61	6	5.51	-0.13	▽	5.50	5.25	5.38	5.31	5.50	5.31	4.88	5.38	5.73	5.44	5.62
Code 13: Powell	14	5.22	1.85	7	5.51	-0.29	▼	4.86	4.93	4.62	5.36	5.36	5.43	5.00	5.00	6.17	5.54	5.50
Code 10: Davis	59	5.08	1.55	8	5.51	-0.43	▼	5.41	4.38	4.64	5.29	5.31	4.75	4.93	4.93	5.55	5.31	5.29
Code 1: Carter	50	5.06	1.48	9	5.51	-0.45	▼	5.12	4.35	4.76	5.12	5.31	5.18	4.80	4.94	5.46	5.21	5.28
Code 7: West	23	4.62	1.43	10	5.51	-0.89	▼	4.52	3.74	4.50	4.86	4.81	4.74	4.35	4.95	5.29	4.82	4.74

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25



Introduction to Factor 2

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means over time. Arrows graphically indicate areas of most change and areas of least change.

Area Analysis

Areas are sorted by those that outperform the institution's aggregate factor mean down to those Areas that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

Hall Analysis

Halls are sorted by those that outperform the institution's aggregate factor mean down to those Halls that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Hall level can be made. Number responding and standard deviation data is also provided.

Floor Analysis

Floors are sorted by those that outperform the institution's aggregate factor mean down to those Floors that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Floor level can be made. Number responding and standard deviation data is also provided.

Factor and Question Analysis: Select 6 Comparison for Factor 2: Satisfaction: Hall/Apt Programming

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from highest question mean to lowest question mean.

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience	Your Data			Your Select 6 Data										Comparison to Select 6			
				There are 6 institutions in this comparison group.													
	N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7	
Min										Max							
Data is sorted from highest question mean to lowest question mean.																	
Factor 2: Satisfaction: Hall/Apt Programming	536	4.87	1.59	5.29	5.37	5.06	5.56	5.34	4.69	4.69	5.56	5.33	1.40	-0.46	▼	***	6
Q26. How satisfied are you with programs sponsored by your hall/apt. complex regarding: Social/educational/cultural programs	523	4.93	1.59	5.27	5.42	5.08	5.60	5.38	4.70	4.70	5.60	5.35	1.47	-0.42	▼	***	6
Q28. How satisfied are you with programs sponsored by your hall/apt. complex regarding: Variety of programs	528	4.90	1.66	5.35	5.48	5.09	5.59	5.37	4.70	4.70	5.59	5.36	1.48	-0.46	▼	***	6
Q29. How satisfied are you with programs sponsored by your hall/apt. complex regarding: Quality of programs	517	4.85	1.66	5.34	5.40	5.07	5.62	5.38	4.72	4.72	5.62	5.37	1.47	-0.52	▼	***	6
Q27. How satisfied are you with programs sponsored by your hall/apt. complex regarding: Athletic/recreational activities	525	4.77	1.64	5.19	5.18	4.95	5.43	5.24	4.57	4.57	5.43	5.21	1.51	-0.44	▼	***	6

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 2: Satisfaction: Hall/Apt Programming

Data is sorted from highest question mean to lowest question mean.	Your Data			Carnegie Class Data and Comparisons There are 21 institutions in this Carnegie Class							All Institutions Data and Comparisons There are 282 total participating institutions						
	N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank
						Min	Max						Min	Max			
Factor 2: Satisfaction: Hall/Apt Programming	536	4.87	1.59	5.12	1.45	4.58	5.46	-0.25	▼	19	5.18	1.43	4.00	6.04	-0.31	▼	225
Q26. How satisfied are you with programs sponsored by your hall/apt. complex regarding: Social/educational/cultural programs	523	4.93	1.59	5.17	1.50	4.67	5.55	-0.24	▼	20	5.22	1.49	3.91	6.28	-0.29	▼	218
Q28. How satisfied are you with programs sponsored by your hall/apt. complex regarding: Variety of programs	528	4.90	1.66	5.16	1.54	4.61	5.48	-0.26	▼	19	5.20	1.52	3.95	6.05	-0.30	▼	219
Q29. How satisfied are you with programs sponsored by your hall/apt. complex regarding: Quality of programs	517	4.85	1.66	5.15	1.53	4.55	5.50	-0.30	▼	20	5.23	1.50	4.05	6.01	-0.38	▼	237
Q27. How satisfied are you with programs sponsored by your hall/apt. complex regarding: Athletic/recreational activities	525	4.77	1.64	4.97	1.57	4.47	5.36	-0.20	▼	17	5.05	1.56	4.02	6.07	-0.28	▼	213

▼: Your data has a lower mean than the mean of the comparative group ▲: Your data has a higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 2: Satisfaction: Hall/Apt Programming

Q26. How satisfied are you with programs sponsored by your hall/apt. complex regarding: Social/educational/cultural programs		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	23%	27%	30%	22%	33%	30%	15%	28%	23%	24%
	(6) Moderately satisfied	18%	22%	24%	24%	25%	22%	19%	24%	25%	25%
	(5) Slightly satisfied	10%	21%	19%	12%	19%	16%	12%	17%	14%	16%
	(4) Neutral	38%	22%	21%	33%	17%	24%	42%	24%	28%	26%
	(3) Slightly dissatisfied	5%	3%	4%	4%	3%	3%	5%	3%	4%	4%
	(2) Moderately dissatisfied	3%	2%	1%	2%	1%	2%	4%	2%	2%	2%
	(1) Very dissatisfied	4%	3%	2%	3%	1%	3%	4%	2%	3%	2%
Combined Response Key	Responding 6 or 7	41%	49%	53%	45%	59%	53%	34%	52%	48%	49%
	Responding 3, 4 or 5	52%	45%	43%	50%	39%	43%	59%	44%	47%	46%
	Responding 1 or 2	7%	6%	4%	5%	3%	4%	8%	4%	5%	5%
Mean		4.93	5.27	5.42	5.08	5.60	5.38	4.70	5.35	5.16	5.22
Standard Deviation		1.59	1.52	1.45	1.50	1.34	1.49	1.51	1.47	1.51	1.49
% Responding		73%	92%	89%	88%	94%	89%	77%	90%	85%	86%
Q27. How satisfied are you with programs sponsored by your hall/apt. complex regarding: Athletic/recreational activities		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	20%	27%	27%	20%	30%	28%	13%	26%	21%	23%
	(6) Moderately satisfied	17%	21%	21%	21%	23%	20%	16%	21%	21%	21%
	(5) Slightly satisfied	11%	18%	15%	13%	19%	17%	13%	17%	14%	16%
	(4) Neutral	37%	23%	23%	36%	20%	26%	42%	26%	30%	28%
	(3) Slightly dissatisfied	6%	5%	7%	5%	4%	3%	8%	5%	6%	6%
	(2) Moderately dissatisfied	4%	3%	4%	2%	2%	2%	3%	2%	3%	3%
	(1) Very dissatisfied	5%	3%	2%	3%	1%	4%	5%	3%	4%	3%
Combined Response Key	Responding 6 or 7	37%	47%	48%	41%	53%	48%	30%	48%	42%	44%
	Responding 3, 4 or 5	54%	46%	46%	54%	44%	46%	63%	48%	51%	50%
	Responding 1 or 2	9%	6%	6%	6%	3%	5%	8%	5%	7%	6%
Mean		4.77	5.19	5.18	4.95	5.43	5.24	4.57	5.21	4.97	5.05
Standard Deviation		1.64	1.57	1.58	1.51	1.41	1.55	1.52	1.51	1.58	1.56
% Responding		74%	91%	88%	87%	93%	88%	75%	89%	83%	84%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 2: Satisfaction: Hall/Apt Programming

Q28. How satisfied are you with programs sponsored by your hall/apt. complex regarding: Variety of programs		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	24%	28%	34%	23%	33%	31%	15%	29%	25%	25%
	(6) Moderately satisfied	17%	25%	23%	23%	25%	21%	21%	24%	23%	24%
	(5) Slightly satisfied	10%	18%	15%	13%	18%	17%	11%	16%	14%	16%
	(4) Neutral	34%	21%	20%	31%	17%	22%	37%	22%	26%	25%
	(3) Slightly dissatisfied	5%	4%	4%	5%	3%	4%	7%	4%	5%	5%
	(2) Moderately dissatisfied	5%	2%	2%	2%	1%	1%	4%	2%	3%	3%
	(1) Very dissatisfied	4%	3%	2%	3%	1%	3%	4%	2%	3%	3%
Combined Response Key	Responding 6 or 7	41%	53%	57%	46%	58%	53%	36%	53%	48%	49%
	Responding 3, 4 or 5	50%	42%	39%	49%	39%	43%	56%	43%	46%	46%
	Responding 1 or 2	9%	5%	4%	5%	3%	5%	8%	4%	6%	5%
Mean		4.90	5.35	5.48	5.09	5.59	5.37	4.70	5.36	5.15	5.20
Standard Deviation		1.66	1.50	1.49	1.52	1.37	1.53	1.56	1.48	1.55	1.52
% Responding		74%	93%	89%	89%	94%	90%	77%	91%	85%	87%
Q29. How satisfied are you with programs sponsored by your hall/apt. complex regarding: Quality of programs		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	23%	28%	31%	22%	34%	31%	16%	29%	24%	25%
	(6) Moderately satisfied	18%	24%	23%	24%	26%	22%	19%	24%	24%	25%
	(5) Slightly satisfied	9%	19%	18%	12%	19%	16%	11%	17%	14%	16%
	(4) Neutral	36%	20%	18%	33%	17%	24%	40%	23%	27%	25%
	(3) Slightly dissatisfied	5%	4%	5%	5%	3%	3%	8%	4%	5%	5%
	(2) Moderately dissatisfied	5%	2%	3%	2%	1%	1%	3%	2%	3%	2%
	(1) Very dissatisfied	4%	3%	2%	3%	1%	3%	4%	2%	3%	3%
Combined Response Key	Responding 6 or 7	40%	52%	54%	46%	59%	53%	35%	53%	48%	50%
	Responding 3, 4 or 5	51%	43%	41%	49%	38%	43%	59%	43%	46%	45%
	Responding 1 or 2	9%	5%	5%	5%	3%	4%	7%	4%	6%	5%
Mean		4.85	5.34	5.40	5.07	5.62	5.38	4.72	5.37	5.14	5.23
Standard Deviation		1.66	1.50	1.51	1.51	1.35	1.49	1.51	1.47	1.53	1.50
% Responding		73%	92%	89%	88%	94%	89%	76%	90%	84%	86%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 2. Satisfaction: Hall/Apt Programming (Not a predictor)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	153	29%	4.71	43%	5.26	34%	5.09	39%	5.15
Female	381	71%	4.94	56%	5.38	65%	5.14	60%	5.20
Transgender	1	0%	NR	1%	4.65	0%	4.05	0%	4.76
Other	0	0%	NR	0%	4.56	0%	4.48	0%	4.89
Statistical Test of Means									
Male	153	22%	4.71	40%	5.26	30%	5.09	35%	5.15
Female	381	54%	4.94	52%	5.38	56%	5.14	53%	5.20
Statistical Difference			ND		***		*		***

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	32	6%	5.44	16%	5.34	17%	5.15	8%	5.19
Native American/Alaska Native/Inuit	1	0%	NR	1%	4.97	0%	4.99	1%	5.07
Asian/Middle Eastern/Pacific Islander	21	4%	4.65	3%	5.19	8%	5.01	10%	5.11
Spanish/Hispanic/Latino(a)	9	2%	5.03	2%	5.07	6%	5.12	5%	5.21
White/Caucasian	462	87%	4.83	74%	5.35	62%	5.14	72%	5.19
Multiracial	8	2%	5.50	3%	5.17	4%	4.96	3%	5.11
Other	1	0%	NR	1%	5.26	2%	4.89	2%	4.98
Statistical Test of Means									
White American	462	65%	4.83	68%	5.35	54%	5.14	63%	5.19
All Others	72	10%	5.16	24%	5.27	32%	5.08	25%	5.14
Statistical Difference			ND		**		*		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	278	52%	4.86	54%	5.33	53%	5.17	52%	5.21
Sophomore	130	24%	4.78	25%	5.34	24%	5.06	26%	5.16
Junior	84	16%	4.93	13%	5.31	13%	5.05	13%	5.13
Senior	40	7%	5.16	6%	5.34	7%	5.06	8%	5.13
Graduate/Professional Student	1	0%	NR	1%	5.15	3%	4.97	1%	5.09
Non-Degree or Other	3	1%	4.42	0%	5.06	0%	4.92	0%	4.82
Statistical Test of Means									
Freshman	278	39%	4.86	50%	5.33	46%	5.17	46%	5.21
All Others	258	36%	4.88	42%	5.32	40%	5.05	42%	5.14
Statistical Difference			ND		ND		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 2. Satisfaction: Hall/Apt Programming (Not a predictor)

Number of Semesters/Quarters in Campus Housing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters / 3 quarters	144	27%	4.72	38%	5.24	47%	5.16	42%	5.20
2 to 4 semesters or 3 to 6 quarters	330	62%	4.88	49%	5.39	41%	5.08	44%	5.17
5 to 6 semesters or 7 to 9 quarters	46	9%	5.33	9%	5.37	8%	5.07	9%	5.16
7 to 8 semesters or 10 to 12 quarters	13	2%	4.60	3%	5.32	3%	5.15	4%	5.16
9 to 10 semesters or 13 to 14 quarters	1	0%	NR	1%	5.23	1%	5.08	1%	5.10
More than 10 semesters or more than 14 quarters	2	0%	7.00	0%	4.78	0%	4.52	0%	4.86
Statistical Test of Means									
Less than 2 semesters or less than 3 quarters	144	20%	4.72	35%	5.24	40%	5.16	37%	5.20
All Others	392	55%	4.93	57%	5.37	46%	5.08	51%	5.16
Statistical Difference			ND		***		***		***

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	11	2%	4.74	5%	5.15	5%	5.04	4%	5.07
2.25 to 2.49	19	4%	4.01	6%	5.26	6%	5.03	5%	5.12
2.50 to 2.74	49	9%	5.37	9%	5.37	7%	5.14	7%	5.15
2.75 to 2.99	63	12%	4.79	15%	5.35	12%	5.07	12%	5.18
3.00 to 3.24	88	16%	4.86	20%	5.35	19%	5.11	19%	5.20
3.25 to 3.49	84	16%	4.92	15%	5.39	17%	5.14	17%	5.19
3.50 to 3.74	106	20%	4.78	14%	5.38	17%	5.11	17%	5.20
3.75 to 4.00	112	21%	4.95	15%	5.27	17%	5.17	18%	5.17
Other than 4.0 GPA Scale	2	0%	5.50	1%	4.98	1%	4.79	1%	5.10
Statistical Test of Means									
Below 3.00 GPA	142	20%	4.88	33%	5.31	25%	5.07	24%	5.15
3.00 GPA and higher	390	55%	4.88	59%	5.35	61%	5.13	64%	5.19
Statistical Difference			ND		ND		*		***

Average Number of Hours Studied per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
1-5 hours	112	21%	4.90	24%	5.22	20%	5.02	18%	5.11
6-10 hours	142	26%	4.76	29%	5.35	28%	5.12	26%	5.18
11-15 hours	135	25%	4.76	23%	5.36	22%	5.16	22%	5.21
16-20 hours	72	13%	4.84	13%	5.38	16%	5.13	16%	5.20
21-25 hours	34	6%	5.46	6%	5.34	7%	5.17	9%	5.20
26-30 hours	19	4%	4.26	3%	5.42	4%	5.12	4%	5.21
31 or more hours	22	4%	5.88	3%	5.24	3%	5.05	4%	5.10
Statistical Test of Means									
Less than 10 hours per week	254	36%	4.82	49%	5.29	41%	5.08	39%	5.15
11 or more hours per week	282	40%	4.92	43%	5.36	44%	5.14	49%	5.20
Statistical Difference			ND		**		**		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 2. Satisfaction: Hall/Apt Programming (*Not a predictor*)

Average Number of Hours Worked per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Do not work	204	38%	4.81	55%	5.35	51%	5.09	50%	5.17
1-10 hours	143	27%	4.76	19%	5.29	20%	5.15	22%	5.17
11-20 hours	120	22%	5.05	17%	5.36	19%	5.14	19%	5.20
21-30 hours	47	9%	5.10	6%	5.28	6%	5.14	6%	5.18
31-40 hours	14	3%	4.52	2%	5.09	2%	5.10	2%	5.19
more than 40 hours	8	1%	5.28	1%	5.14	1%	5.11	1%	5.11
Statistical Test of Means									
Do not work	204	29%	4.81	51%	5.35	44%	5.09	44%	5.17
Work at least 1 hour per week	332	47%	4.92	41%	5.30	42%	5.14	44%	5.18
Statistical Difference			ND		ND		*		ND

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No	440	83%	4.92	88%	5.33	89%	5.13	90%	5.19
Yes	88	17%	4.64	12%	5.29	11%	4.97	10%	5.11
Statistical Test of Means									
No	440	63%	4.92	81%	5.33	76%	5.13	79%	5.19
Yes	88	13%	4.64	11%	5.29	10%	4.97	9%	5.11
Statistical Difference			ND		ND		***		***

Gender of Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	54	10%	4.44	34%	5.27	13%	5.09	15%	5.17
Female	167	31%	4.91	43%	5.44	26%	5.08	23%	5.22
Coed	315	59%	4.93	23%	5.20	61%	5.15	62%	5.17
Statistical Test of Means									
Single Sex (Male or Female)	221	31%	4.79	70%	5.37	33%	5.08	34%	5.20
Coed	315	44%	4.93	22%	5.20	53%	5.15	54%	5.17
Statistical Difference			ND		***		**		***

Participate in programs sponsored by your hall/apt. complex	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	312	59%	4.48	45%	4.99	40%	4.59	39%	4.71
Sometimes	156	29%	5.20	44%	5.51	44%	5.29	46%	5.36
Often or very often	64	12%	6.04	12%	5.93	16%	5.90	15%	5.86
Statistical Test of Means									
Rarely or never participate	312	44%	4.48	41%	4.99	34%	4.59	35%	4.71
Participate sometimes or often	220	31%	5.44	51%	5.60	52%	5.46	53%	5.48
Statistical Difference			***		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 2. Satisfaction: Hall/Apt Programming (*Not a predictor*)

Do you reside in a designated academic community?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	160	31%	4.96	33%	5.40	32%	5.27	37%	5.28
No	363	69%	4.85	67%	5.29	68%	5.05	63%	5.12
Statistical Test of Means									
Reside in an academic community	160	23%	4.96	30%	5.40	28%	5.27	32%	5.28
Do not reside in an academic community	363	52%	4.85	62%	5.29	58%	5.05	56%	5.12
Statistical Difference			ND		***		***		***

Type of Room Resided in Current Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One bedroom, floor community bathroom	160	30%	4.53	43%	5.24	29%	5.11	42%	5.22
One bedroom with a private bathroom	173	32%	4.97	5%	5.38	12%	5.12	9%	5.21
Two or more bedrooms sharing a bathroom, no living room or kitchen	51	10%	5.00	26%	5.45	21%	5.11	20%	5.16
Two or more bedrooms sharing a bathroom and living room, no kitchen	9	2%	5.17	7%	5.40	21%	5.31	10%	5.16
Apartment (bedroom(s), bathroom(s), living room, kitchen)	143	27%	5.08	18%	5.30	17%	4.94	19%	5.10
Statistical Test of Means									
One Bedroom	333	47%	4.76	45%	5.26	35%	5.11	45%	5.21
All Other Room Configurations	203	29%	5.06	47%	5.39	51%	5.14	43%	5.14
Statistical Difference			*		***		ND		***

Number of people assigned to live in your bedroom	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	129	24%	4.91	24%	5.28	27%	5.10	22%	5.18
Two	401	75%	4.87	70%	5.34	56%	5.12	64%	5.18
Three	1	0%	NR	2%	5.19	8%	5.13	8%	5.18
More than three	2	0%	3.00	5%	5.29	9%	5.12	6%	5.14
Statistical Test of Means									
One or two	530	75%	4.88	86%	5.33	71%	5.11	76%	5.18
Three or more	3	0%	4.33	6%	5.27	15%	5.12	12%	5.16
Statistical Difference			ND		ND		ND		*

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 2. Satisfaction: Hall/Apt Programming (Not a predictor)

Choice of Roommate	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Don't have any	56	10%	5.09	9%	5.35	9%	5.21	9%	5.28
Chose all	227	42%	5.01	29%	5.39	22%	5.18	29%	5.21
Chose some but not all	42	8%	5.21	20%	5.35	19%	5.10	16%	5.13
Chose none	211	39%	4.60	42%	5.27	51%	5.08	46%	5.15
Statistical Test of Means									
Chose some or all of the roommate(s)	269	43%	5.04	50%	5.37	38%	5.14	44%	5.18
Did not choose any roommate(s)	211	33%	4.60	42%	5.27	48%	5.08	44%	5.15
Statistical Difference			**		***		**		***

Number of Alcoholic Drinks Consumed Per Event	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	324	61%	4.85	46%	5.34	49%	5.16	41%	5.21
One or two drinks	91	17%	4.99	19%	5.34	21%	5.11	18%	5.18
Three or four drinks	55	10%	4.88	14%	5.37	15%	5.10	17%	5.17
Five or six drinks	36	7%	5.03	10%	5.33	9%	5.04	12%	5.15
Seven or eight drinks	10	2%	4.50	4%	5.13	3%	5.07	5%	5.11
More than eight drinks	13	2%	4.46	7%	5.20	3%	4.70	7%	5.13
Statistical Test of Means									
Do not consume alcohol	324	54%	4.85	44%	5.34	46%	5.16	38%	5.21
Does consume alcohol	205	34%	4.91	50%	5.31	48%	5.07	56%	5.16
Statistical Difference			ND		ND		***		***

Frequency of Alcohol Consumption	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	300	57%	4.83	45%	5.34	47%	5.16	39%	5.21
Less than once per week	154	29%	5.03	28%	5.29	30%	5.12	28%	5.14
Once per week	38	7%	4.95	12%	5.33	12%	5.12	14%	5.18
Two to three times per week	32	6%	4.70	13%	5.37	10%	4.97	17%	5.19
Almost every day	3	1%	4.58	1%	5.02	0%	4.55	1%	5.07
Every day	1	0%	NR	2%	5.16	0%	4.14	1%	5.02
Statistical Test of Means									
Do not consume alcohol	300	50%	4.83	42%	5.34	45%	5.16	37%	5.21
Does consume alcohol	228	38%	4.95	52%	5.31	50%	5.08	57%	5.16
Statistical Difference			ND		ND		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 2. Satisfaction: Hall/Apt Programming (*Not a predictor*)

Alcohol Negatively Impacts Quality of Life for Students on Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
(1) not at all	293	57%	4.87	52%	5.37	54%	5.18	48%	5.26
(2)	82	16%	5.10	16%	5.34	16%	5.15	18%	5.21
(3)	43	8%	5.17	9%	5.22	10%	5.14	10%	5.12
(4) moderately	56	11%	4.90	12%	5.24	12%	5.04	13%	5.10
(5)	16	3%	4.34	5%	5.25	4%	4.96	5%	5.03
(6)	9	2%	4.53	3%	5.22	2%	4.86	3%	4.94
(7) extremely	13	3%	3.60	2%	5.19	2%	4.46	3%	4.67
Statistical Test of Means									
Does not negatively impact life (1, 2, 3)	418	72%	4.95	73%	5.35	75%	5.17	72%	5.22
Does negatively impact life (4, 5, 6, 7)	94	16%	4.59	21%	5.24	20%	4.94	22%	5.02
Statistical Difference			*		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 2: Satisfaction: Hall/Apt Programming

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data							
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data	
Factor 2: Satisfaction: Hall/Apt Programming	536	4.87	1.59	NA					5.16	-0.29 ↓	NA		5.47	-0.60 ↓	5.19	-0.32 ↓
Q26. How satisfied are you with programs sponsored by your hall/apt. complex regarding: Social/educational/cultural programs	523	4.93	1.59	NA					5.19	-0.26 ↓	NA		NA		NA	
Q27. How satisfied are you with programs sponsored by your hall/apt. complex regarding: Athletic/recreational activities	525	4.77	1.64	NA					5.00	-0.23 ↓	NA		5.47	-0.70 ↓	5.19	-0.42 ↓
Q28. How satisfied are you with programs sponsored by your hall/apt. complex regarding: Variety of programs	528	4.90	1.66	NA					5.21	-0.31 ↓	NA		NA		NA	
Q29. How satisfied are you with programs sponsored by your hall/apt. complex regarding: Quality of programs	517	4.85	1.66	NA					5.19	-0.34 ↓	NA		NA		NA	

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Hall Analysis for Factor 2: Satisfaction: Hall/Apt Programming

Hall Descriptions	Hall Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q026. How satisfied are you with programs sponsored by your hall/apt. complex regarding:	Q027. How satisfied are you with programs sponsored by your hall/apt. complex regarding:	Q028. How satisfied are you with programs sponsored by your hall/apt. complex regarding:	Q029. How satisfied are you with programs sponsored by your hall/apt. complex regarding:
	Number Responding	Factor Mean	Standard Deviation	Rank							
<i>This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience</i>											
Code 4: Luntsford	45	5.41	1.68	1	4.87	0.54	▲	5.53	5.17	5.47	5.42
Code 14: Governors	126	5.10	1.53	2	4.87	0.23	△	5.07	5.06	5.22	5.08
Code 6: Stone	17	5.00	1.50	3	4.87	0.13	△	5.06	4.76	5.18	5.06
Code 2: L. Clement	90	4.84	1.52	4	4.87	-0.03		4.99	4.66	4.87	4.81
Code 10: Davis	54	4.82	1.56	5	4.87	-0.05		4.69	4.85	4.65	4.76
Code 13: Powell	11	4.75	1.69	6	4.87	-0.12	▽	4.91	4.64	4.64	4.82
Code 15: Centennial	92	4.70	1.57	7	4.87	-0.17	▽	4.78	4.55	4.65	4.69
Code 1: Carter	45	4.69	1.55	8	4.87	-0.18	▽	4.75	4.48	4.77	4.57
Code 7: West	23	4.04	1.25	9	4.87	-0.83	▼	4.33	4.13	4.10	4.05
Code 3: Dossett	15	4.02	2.09	10	4.87	-0.85	▼	4.07	4.00	4.00	4.00

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25



Introduction to Factor 3

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Arrows graphically indicate areas of most change and areas of least change.

Area Analysis

Areas are sorted by those that outperform the institution's aggregate factor mean down to those Areas that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

Hall Analysis

Halls are sorted by those that outperform the institution's aggregate factor mean down to those Halls that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Hall level can be made. Number responding and standard deviation data is also provided.

Floor Analysis

Floors are sorted by those that outperform the institution's aggregate factor mean down to those Floors that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Floor level can be made. Number responding and standard deviation data is also provided.

East Tennessee State University

CSAR

Factor and Question Analysis: Select 6 Comparison for Factor 3: Satisfaction: Room/Floor Environment

This factor is your 3rd Predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from highest question mean to lowest question mean.

This factor is your 3rd Predictor of Overall Program Effectiveness: Full Residence Experience		Your Data			Your Select 6 Data									Comparison to Select 6				
					There are 6 institutions in this comparison group.													
		N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7	
Min	Max																	
Data is sorted from highest question mean to lowest question mean.																		
Factor 3: Satisfaction: Room/Floor Environment		602	4.88	1.66	5.21	4.93	5.22	5.35	5.43	4.65	4.65	5.43	5.26	1.43	-0.38	▼	***	6
Q32.	Hall/Apt. Environment - How satisfied are you with: Your degree of privacy	597	5.24	1.92	5.40	5.06	5.58	5.41	5.60	5.01	5.01	5.60	5.43	1.63	-0.19	▼	**	5
Q30.	Hall/Apt. Environment - How satisfied are you with: Your ability to study in your room	598	5.13	1.90	5.33	5.15	5.35	5.43	5.61	4.82	4.82	5.61	5.38	1.64	-0.25	▼	***	6
Q31.	Hall/Apt. Environment - How satisfied are you with: Your ability to sleep without interruption	598	4.67	2.10	5.12	4.84	5.03	5.31	5.39	4.53	4.53	5.39	5.17	1.78	-0.50	▼	***	6
Q35.	Hall/Apt. Environment - How satisfied are you with: Noise level of your floor/community	596	4.49	2.06	4.98	4.67	4.92	5.30	5.12	4.23	4.23	5.30	5.05	1.74	-0.56	▼	***	6

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 3: Satisfaction: Room/Floor Environment

		Your Data			Carnegie Class Data and Comparisons There are 21 institutions in this Carnegie Class						All Institutions Data and Comparisons There are 282 total participating institutions							
Data is sorted from highest question mean to lowest question mean.		N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank
							Min	Max						Min	Max			
Factor 3: Satisfaction: Room/Floor Environment		602	4.88	1.66	5.13	1.51	4.42	5.63	-0.25	▼	17	5.22	1.44	3.85	6.22	-0.34	▼	242
Q32.	Hall/Apt. Environment - How satisfied are you with: Your degree of privacy	597	5.24	1.92	5.38	1.73	4.54	5.92	-0.14	▼	14	5.46	1.64	4.40	6.63	-0.22	▼	221
Q30.	Hall/Apt. Environment - How satisfied are you with: Your ability to study in your room	598	5.13	1.90	5.25	1.76	4.67	5.69	-0.12	▼	16	5.31	1.70	4.04	6.24	-0.18	▼	214
Q31.	Hall/Apt. Environment - How satisfied are you with: Your ability to sleep without interruption	598	4.67	2.10	4.99	1.91	4.40	5.43	-0.32	▼	19	5.12	1.83	3.58	6.26	-0.45	▼	246
Q35.	Hall/Apt. Environment - How satisfied are you with: Noise level of your floor/community	596	4.49	2.06	4.89	1.84	4.09	5.52	-0.40	▼	19	4.98	1.78	3.37	5.76	-0.49	▼	251

▼: Your data has a lower mean than the mean of the comparative group ▲: Your data has a higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 3: Satisfaction: Room/Floor Environment

Q30. Hall/Apt. Environment - How satisfied are you with: Your ability to study in your room		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	32%	30%	30%	34%	31%	38%	21%	32%	32%	31%
	(6) Moderately satisfied	23%	23%	21%	25%	26%	24%	25%	25%	24%	25%
	(5) Slightly satisfied	13%	21%	17%	14%	19%	18%	17%	18%	15%	16%
	(4) Neutral	8%	13%	13%	9%	10%	10%	9%	11%	10%	10%
	(3) Slightly dissatisfied	12%	6%	10%	9%	7%	6%	13%	7%	9%	9%
	(2) Moderately dissatisfied	5%	3%	5%	5%	3%	2%	7%	3%	5%	4%
	(1) Very dissatisfied	7%	4%	5%	4%	3%	3%	7%	4%	5%	4%
Combined Response Key	Responding 6 or 7	55%	53%	51%	59%	57%	62%	46%	57%	56%	57%
	Responding 3, 4 or 5	32%	40%	39%	32%	37%	33%	39%	36%	34%	35%
	Responding 1 or 2	12%	7%	9%	9%	6%	5%	14%	7%	10%	9%
Mean		5.13	5.33	5.15	5.35	5.43	5.61	4.82	5.38	5.25	5.31
Standard Deviation		1.90	1.62	1.76	1.74	1.57	1.54	1.86	1.64	1.77	1.70
% Responding		84%	97%	93%	95%	99%	98%	84%	97%	90%	93%
Q31. Hall/Apt. Environment - How satisfied are you with: Your ability to sleep without interruption		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	27%	26%	24%	29%	29%	36%	20%	29%	28%	29%
	(6) Moderately satisfied	21%	24%	21%	24%	26%	22%	21%	24%	23%	24%
	(5) Slightly satisfied	11%	19%	15%	14%	18%	17%	16%	17%	14%	15%
	(4) Neutral	7%	14%	13%	8%	10%	9%	8%	10%	10%	10%
	(3) Slightly dissatisfied	15%	7%	13%	11%	8%	8%	13%	9%	11%	10%
	(2) Moderately dissatisfied	9%	4%	7%	6%	4%	4%	10%	5%	7%	6%
	(1) Very dissatisfied	11%	6%	7%	7%	4%	4%	11%	5%	7%	6%
Combined Response Key	Responding 6 or 7	48%	50%	46%	53%	56%	58%	41%	53%	51%	53%
	Responding 3, 4 or 5	33%	40%	41%	34%	36%	34%	37%	36%	35%	35%
	Responding 1 or 2	20%	10%	14%	14%	8%	8%	21%	11%	14%	12%
Mean		4.67	5.12	4.84	5.03	5.31	5.39	4.53	5.17	4.98	5.12
Standard Deviation		2.10	1.73	1.87	1.91	1.66	1.73	2.03	1.78	1.92	1.83
% Responding		84%	97%	93%	95%	99%	98%	85%	97%	90%	93%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 3: Satisfaction: Room/Floor Environment

Q32. Hall/Apt. Environment - How satisfied are you with: Your degree of privacy		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	37%	30%	28%	40%	31%	40%	26%	34%	35%	35%
	(6) Moderately satisfied	21%	27%	23%	24%	26%	24%	24%	25%	24%	26%
	(5) Slightly satisfied	11%	19%	15%	13%	18%	15%	16%	17%	13%	14%
	(4) Neutral	10%	13%	15%	10%	12%	11%	11%	12%	12%	11%
	(3) Slightly dissatisfied	10%	5%	8%	6%	6%	5%	8%	6%	7%	6%
	(2) Moderately dissatisfied	3%	3%	6%	4%	3%	3%	7%	4%	4%	4%
	(1) Very dissatisfied	8%	4%	5%	3%	3%	4%	6%	4%	5%	4%
Combined Response Key	Responding 6 or 7	58%	57%	51%	64%	57%	63%	50%	59%	59%	61%
	Responding 3, 4 or 5	30%	37%	38%	29%	37%	30%	36%	34%	32%	32%
	Responding 1 or 2	11%	6%	12%	7%	6%	6%	14%	7%	9%	7%
Mean		5.24	5.40	5.06	5.58	5.41	5.60	5.01	5.43	5.38	5.46
Standard Deviation		1.92	1.57	1.81	1.65	1.58	1.60	1.85	1.63	1.74	1.64
% Responding		84%	98%	93%	94%	99%	98%	84%	97%	90%	93%
Q35. Hall/Apt. Environment - How satisfied are you with: Noise level of your floor/community		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	21%	23%	19%	25%	27%	28%	12%	25%	24%	24%
	(6) Moderately satisfied	21%	22%	22%	23%	27%	22%	18%	24%	23%	24%
	(5) Slightly satisfied	12%	20%	17%	14%	19%	18%	16%	18%	14%	16%
	(4) Neutral	11%	17%	14%	14%	12%	14%	19%	14%	15%	15%
	(3) Slightly dissatisfied	13%	9%	13%	11%	8%	8%	16%	9%	11%	10%
	(2) Moderately dissatisfied	10%	4%	7%	6%	3%	4%	10%	5%	6%	5%
	(1) Very dissatisfied	12%	6%	8%	7%	3%	6%	10%	5%	7%	6%
Combined Response Key	Responding 6 or 7	42%	45%	41%	49%	54%	50%	30%	49%	47%	48%
	Responding 3, 4 or 5	36%	46%	44%	38%	39%	40%	51%	41%	40%	40%
	Responding 1 or 2	22%	10%	15%	13%	7%	10%	20%	10%	13%	11%
Mean		4.49	4.98	4.67	4.92	5.30	5.12	4.23	5.05	4.88	4.97
Standard Deviation		2.06	1.71	1.84	1.86	1.59	1.75	1.83	1.74	1.85	1.78
% Responding		84%	98%	93%	95%	99%	99%	84%	97%	90%	93%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 3. Satisfaction: Room/Floor Environment (3rd Predictor)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	170	28%	5.00	43%	5.32	34%	5.24	39%	5.30
Female	430	72%	4.85	56%	5.21	65%	5.07	60%	5.16
Transgender	1	0%	NR	1%	4.63	0%	3.78	0%	4.71
Other	0	0%	NR	0%	4.94	0%	4.30	0%	4.83
Statistical Test of Means									
Male	170	24%	5.00	42%	5.32	31%	5.24	37%	5.30
Female	430	61%	4.85	55%	5.21	60%	5.07	57%	5.16
Statistical Difference			ND		***		***		***

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	34	6%	5.14	16%	5.45	17%	5.11	8%	5.29
Native American/Alaska Native/Inuit	1	0%	NR	1%	4.97	0%	5.20	1%	5.02
Asian/Middle Eastern/Pacific Islander	21	4%	4.67	3%	5.02	8%	5.02	10%	5.07
Spanish/Hispanic/Latino(a)	10	2%	4.85	2%	5.06	6%	5.20	5%	5.25
White/Caucasian	524	87%	4.87	74%	5.25	63%	5.15	72%	5.23
Multiracial	9	2%	4.50	3%	5.02	4%	5.08	3%	5.18
Other	1	0%	NR	1%	4.81	2%	4.63	2%	4.97
Statistical Test of Means									
White American	524	74%	4.87	72%	5.25	57%	5.15	67%	5.23
All Others	76	11%	4.92	25%	5.28	34%	5.08	26%	5.17
Statistical Difference			ND		ND		**		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	313	52%	4.86	53%	5.20	52%	4.99	51%	5.10
Sophomore	145	24%	4.74	26%	5.28	24%	5.20	26%	5.29
Junior	94	16%	5.03	13%	5.35	13%	5.34	13%	5.36
Senior	45	7%	5.00	6%	5.44	7%	5.38	8%	5.46
Graduate/Professional Student	2	0%	6.75	1%	5.19	3%	5.24	1%	5.36
Non-Degree or Other	3	1%	6.33	0%	4.87	0%	4.91	0%	4.80
Statistical Test of Means									
Freshman	313	44%	4.86	52%	5.20	48%	4.99	48%	5.10
All Others	289	41%	4.91	45%	5.31	43%	5.26	45%	5.33
Statistical Difference			ND		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 3. Satisfaction: Room/Floor Environment (3rd Predictor)

Number of Semesters/Quarters in Campus Housing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters / 3 quarters	159	26%	4.69	37%	5.18	46%	5.04	41%	5.13
2 to 4 semesters or 3 to 6 quarters	373	62%	4.94	49%	5.26	41%	5.12	44%	5.22
5 to 6 semesters or 7 to 9 quarters	50	8%	4.92	10%	5.45	8%	5.45	9%	5.43
7 to 8 semesters or 10 to 12 quarters	16	3%	4.91	3%	5.46	4%	5.41	5%	5.53
9 to 10 semesters or 13 to 14 quarters	2	0%	6.38	1%	5.38	1%	5.53	1%	5.41
More than 10 semesters or more than 14 quarters	2	0%	6.75	0%	4.89	0%	4.92	0%	5.05
Statistical Test of Means									
Less than 2 semesters or less than 3 quarters	159	22%	4.69	36%	5.18	42%	5.04	39%	5.13
All Others	443	62%	4.95	61%	5.30	49%	5.19	55%	5.28
Statistical Difference			ND		***		***		***

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	13	2%	4.40	5%	5.09	5%	4.94	4%	5.01
2.25 to 2.49	25	4%	3.90	6%	5.19	5%	4.97	5%	5.11
2.50 to 2.74	55	9%	4.81	9%	5.31	7%	5.07	7%	5.15
2.75 to 2.99	69	12%	4.91	15%	5.23	12%	5.07	12%	5.20
3.00 to 3.24	99	17%	4.97	20%	5.26	19%	5.11	19%	5.20
3.25 to 3.49	101	17%	4.73	15%	5.26	17%	5.17	17%	5.23
3.50 to 3.74	113	19%	4.97	14%	5.31	17%	5.16	18%	5.25
3.75 to 4.00	123	21%	5.11	15%	5.28	17%	5.23	18%	5.30
Other than 4.0 GPA Scale	2	0%	5.00	1%	5.05	1%	4.92	1%	5.09
Statistical Test of Means									
Below 3.00 GPA	162	23%	4.68	35%	5.22	26%	5.03	26%	5.14
3.00 GPA and higher	436	62%	4.96	63%	5.28	65%	5.17	68%	5.25
Statistical Difference			ND		ND		***		***

Average Number of Hours Studied per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
1-5 hours	126	21%	4.77	24%	5.21	20%	5.07	18%	5.20
6-10 hours	165	27%	4.93	29%	5.29	28%	5.13	26%	5.23
11-15 hours	155	26%	4.84	23%	5.29	22%	5.16	22%	5.25
16-20 hours	78	13%	4.87	12%	5.28	16%	5.17	16%	5.23
21-25 hours	35	6%	5.25	6%	5.19	7%	5.10	9%	5.20
26-30 hours	21	3%	4.64	3%	5.14	4%	5.18	4%	5.18
31 or more hours	22	4%	5.15	3%	5.08	3%	4.89	4%	5.03
Statistical Test of Means									
Less than 10 hours per week	291	41%	4.86	52%	5.26	44%	5.10	42%	5.22
11 or more hours per week	311	44%	4.90	45%	5.26	47%	5.14	51%	5.21
Statistical Difference			ND		ND		ND		ND

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 3. Satisfaction: Room/Floor Environment (3rd Predictor)

Average Number of Hours Worked per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Do not work	233	39%	4.87	55%	5.26	51%	5.07	50%	5.19
1-10 hours	155	26%	4.97	19%	5.26	20%	5.20	22%	5.26
11-20 hours	137	23%	4.77	17%	5.29	20%	5.18	19%	5.25
21-30 hours	53	9%	5.16	6%	5.23	6%	5.18	6%	5.20
31-40 hours	16	3%	4.19	2%	5.22	2%	5.08	2%	5.16
more than 40 hours	8	1%	5.16	1%	4.85	1%	4.80	1%	5.07
Statistical Test of Means									
Do not work	233	33%	4.87	54%	5.26	46%	5.07	46%	5.19
Work at least 1 hour per week	369	52%	4.89	44%	5.25	45%	5.17	47%	5.24
Statistical Difference			ND		ND		***		***

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No	490	83%	4.90	88%	5.27	89%	5.15	90%	5.23
Yes	103	17%	4.90	12%	5.16	11%	4.95	10%	5.12
Statistical Test of Means									
No	490	70%	4.90	86%	5.27	80%	5.15	83%	5.23
Yes	103	15%	4.90	11%	5.16	10%	4.95	10%	5.12
Statistical Difference			ND		**		***		***

Gender of Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	63	10%	4.57	34%	5.28	13%	5.07	15%	5.18
Female	182	30%	4.78	42%	5.21	25%	4.92	23%	5.12
Coed	357	59%	4.99	24%	5.30	62%	5.19	62%	5.26
Statistical Test of Means									
Single Sex (Male or Female)	245	34%	4.73	74%	5.24	35%	4.97	35%	5.14
Coed	357	50%	4.99	23%	5.30	56%	5.19	58%	5.26
Statistical Difference			ND		*		***		***

Participate in programs sponsored by your hall/apt. complex	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	375	63%	4.72	47%	5.11	42%	4.93	42%	5.04
Sometimes	157	26%	5.00	42%	5.35	42%	5.19	44%	5.29
Often or very often	66	11%	5.53	12%	5.52	16%	5.45	14%	5.51
Statistical Test of Means									
Rarely or never participate	375	53%	4.72	46%	5.11	38%	4.93	39%	5.04
Participate sometimes or often	223	32%	5.16	52%	5.38	53%	5.26	54%	5.35
Statistical Difference			**		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 3. Satisfaction: Room/Floor Environment (3rd Predictor)**

Do you reside in a designated academic community?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	176	30%	4.91	32%	5.28	32%	5.15	36%	5.23
No	412	70%	4.87	68%	5.25	68%	5.08	64%	5.20
Statistical Test of Means									
Reside in an academic community	176	25%	4.91	32%	5.28	29%	5.15	34%	5.23
Do not reside in an academic community	412	59%	4.87	66%	5.25	62%	5.08	59%	5.20
Statistical Difference			ND		ND		**		***

Type of Room Resided in Current Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One bedroom, floor community bathroom	176	29%	4.52	43%	5.12	29%	4.91	42%	5.11
One bedroom with a private bathroom	198	33%	4.87	5%	5.32	12%	5.10	9%	5.29
Two or more bedrooms sharing a bathroom, no living room or kitchen	59	10%	4.63	26%	5.29	20%	5.00	20%	5.14
Two or more bedrooms sharing a bathroom and living room, no kitchen	9	2%	4.92	7%	5.34	21%	5.25	10%	5.29
Apartment (bedroom(s), bathroom(s), living room, kitchen)	160	27%	5.39	19%	5.46	17%	5.37	19%	5.44
Statistical Test of Means									
One Bedroom	374	53%	4.70	47%	5.14	37%	4.97	47%	5.14
All Other Room Configurations	228	32%	5.18	50%	5.36	54%	5.20	46%	5.29
Statistical Difference			***		***		***		***

Number of people assigned to live in your bedroom	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	149	25%	5.36	24%	5.50	28%	5.47	23%	5.51
Two	447	75%	4.72	69%	5.17	56%	5.00	64%	5.15
Three	1	0%	NR	2%	5.19	8%	4.97	8%	4.94
More than three	2	0%	4.25	5%	5.26	9%	4.95	6%	5.15
Statistical Test of Means									
One or two	596	84%	4.88	91%	5.26	75%	5.16	81%	5.24
Three or more	3	0%	5.17	6%	5.24	15%	4.96	12%	5.03
Statistical Difference			ND		ND		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 3. Satisfaction: Room/Floor Environment (3rd Predictor)

Choice of Roommate	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Don't have any	68	11%	5.19	9%	5.50	10%	5.38	10%	5.44
Chose all	256	43%	5.02	29%	5.30	22%	5.25	29%	5.35
Chose some but not all	42	7%	4.86	20%	5.29	19%	5.22	16%	5.22
Chose none	236	39%	4.64	42%	5.16	50%	4.99	46%	5.08
Statistical Test of Means									
Chose some or all of the roommate(s)	298	47%	5.00	53%	5.30	40%	5.23	46%	5.30
Did not choose any roommate(s)	236	37%	4.64	45%	5.16	50%	4.99	47%	5.08
Statistical Difference			*		***		***		***

Number of Alcoholic Drinks Consumed Per Event	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	370	62%	4.89	47%	5.27	49%	5.11	41%	5.20
One or two drinks	100	17%	4.73	19%	5.30	21%	5.15	18%	5.22
Three or four drinks	59	10%	4.82	14%	5.25	15%	5.18	17%	5.25
Five or six drinks	38	6%	5.47	10%	5.28	9%	5.15	12%	5.23
Seven or eight drinks	12	2%	4.31	4%	5.12	3%	5.09	5%	5.22
More than eight drinks	16	3%	4.70	7%	5.10	3%	4.83	7%	5.17
Statistical Test of Means									
Do not consume alcohol	370	62%	4.89	46%	5.27	49%	5.11	41%	5.20
Does consume alcohol	225	38%	4.85	53%	5.24	51%	5.14	59%	5.23
Statistical Difference			ND		ND		ND		***

Frequency of Alcohol Consumption	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	343	58%	4.85	45%	5.26	47%	5.10	39%	5.20
Less than once per week	169	28%	5.02	28%	5.25	30%	5.17	28%	5.20
Once per week	44	7%	4.84	12%	5.30	12%	5.17	14%	5.26
Two to three times per week	34	6%	4.50	13%	5.28	10%	5.10	17%	5.27
Almost every day	3	1%	6.42	1%	4.87	0%	4.83	1%	5.09
Every day	1	0%	NR	2%	4.93	0%	4.12	1%	4.98
Statistical Test of Means									
Do not consume alcohol	343	57%	4.85	44%	5.26	47%	5.10	39%	5.20
Does consume alcohol	251	42%	4.92	55%	5.25	53%	5.14	61%	5.23
Statistical Difference			ND		ND		ND		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 3. Satisfaction: Room/Floor Environment (3rd Predictor)

Alcohol Negatively Impacts Quality of Life for Students on Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
(1) not at all	333	58%	4.96	52%	5.46	54%	5.36	48%	5.48
(2)	89	15%	5.14	16%	5.27	16%	5.24	18%	5.31
(3)	50	9%	5.16	9%	4.98	10%	5.00	10%	5.09
(4) moderately	63	11%	4.67	12%	4.96	12%	4.75	13%	4.87
(5)	19	3%	4.37	5%	4.91	4%	4.53	5%	4.66
(6)	10	2%	4.03	3%	4.67	2%	4.18	3%	4.39
(7) extremely	14	2%	3.00	3%	4.47	2%	3.72	3%	3.97
Statistical Test of Means									
Does not negatively impact life (1, 2, 3)	472	81%	5.02	77%	5.36	79%	5.29	76%	5.39
Does negatively impact life (4, 5, 6, 7)	106	18%	4.34	22%	4.86	21%	4.52	24%	4.67
Statistical Difference			***		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 3: Satisfaction: Room/Floor Environment

This factor is your 3rd Predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data							
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data	
Factor 3: Satisfaction: Room/Floor Environment	602	4.88	1.66	NA					5.09	-0.21 ↓	NA		5.15	-0.27 ↓	4.98	-0.10 ↓
Q30. Hall/Apt. Environment - How satisfied are you with: Your ability to study in your room	598	5.13	1.90	NA					5.29	-0.16 ↓	NA		5.16	-0.03	5.09	0.04
Q31. Hall/Apt. Environment - How satisfied are you with: Your ability to sleep without interruption	598	4.67	2.10	NA					4.95	-0.28 ↓	NA		5.02	-0.35 ↓	4.74	-0.07
Q32. Hall/Apt. Environment - How satisfied are you with: Your degree of privacy	597	5.24	1.92	NA					5.26	-0.02	NA		5.37	-0.13 ↓	5.23	0.01
Q35. Hall/Apt. Environment - How satisfied are you with: Noise level of your floor/community	596	4.49	2.06	NA					4.88	-0.39 ↓	NA		5.04	-0.55 ↓	4.87	-0.38 ↓

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Hall Analysis for Factor 3: Satisfaction: Room/Floor Environment

Hall Descriptions	Hall Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q030. Hall/Apt. Environment - How satisfied are you with: Your ability to study in your room	Q031. Hall/Apt. Environment - How satisfied are you with: Your ability to sleep without	Q032. Hall/Apt. Environment - How satisfied are you with: Your degree of privacy	Q035. Hall/Apt. Environment - How satisfied are you with: Noise level of your
	Number Responding	Factor Mean	Standard Deviation	Rank							
Code 15: Centennial	101	5.44	1.53	1	4.88	0.56	▲	5.54	5.18	6.10	4.93
Code 4: Luntsford	52	5.12	1.47	2	4.88	0.24	△	5.17	4.87	5.60	4.83
Code 6: Stone	22	4.95	1.49	3	4.88	0.07		5.32	4.59	5.23	4.50
Code 1: Carter	50	4.94	1.76	4	4.88	0.06		4.98	4.82	5.04	4.94
Code 14: Governors	146	4.84	1.50	5	4.88	-0.04		5.34	4.52	5.28	4.22
Code 10: Davis	58	4.59	1.85	7	4.88	-0.29	▼	4.97	4.40	4.62	4.38
Code 3: Dossett	17	4.59	1.76	6	4.88	-0.29	▼	4.71	4.71	5.00	3.94
Code 2: L. Clement	100	4.58	1.72	8	4.88	-0.30	▼	4.65	4.59	4.91	4.32
Code 7: West	23	4.26	1.73	9	4.88	-0.62	▼	4.83	4.22	4.57	3.43
Code 13: Powell	14	4.05	1.57	10	4.88	-0.83	▼	4.29	3.36	4.14	4.43

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25



Introduction to Factor 4

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Arrows graphically indicate areas of most change and areas of least change.

Area Analysis

Areas are sorted by those that outperform the institution's aggregate factor mean down to those Areas that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

Hall Analysis

Halls are sorted by those that outperform the institution's aggregate factor mean down to those Halls that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Hall level can be made. Number responding and standard deviation data is also provided.

Floor Analysis

Floors are sorted by those that outperform the institution's aggregate factor mean down to those Floors that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Floor level can be made. Number responding and standard deviation data is also provided.

Factor and Question Analysis: Select 6 Comparison for Factor 4: Satisfaction: Facilities

This factor is your 6th Predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from highest question mean to lowest question mean.

	Your Data			Your Select 6 Data										Comparison to Select 6		
				There are 6 institutions in this comparison group.												
	N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7
										Min	Max					
Factor 4: Satisfaction: Facilities	603	5.32	1.44	4.85	5.07	5.35	5.58	5.34	4.87	4.85	5.58	5.30	1.26	0.02	ND	4
Q37. Hall/Apt. Environment - How satisfied are you with: The attitude of the cleaning staff	562	5.91	1.56	5.63	5.81	6.10	6.08	5.85	5.96	5.63	6.10	5.94	1.42	-0.03	ND	4
Q40. Hall/Apt. Environment - How satisfied are you with: Cleanliness of bathroom facilities	541	5.36	1.85	5.01	4.59	5.40	5.59	5.04	4.91	4.59	5.59	5.27	1.69	0.09	ND	3
Q38. Hall/Apt. Environment - How satisfied are you with: The timeliness of repairs	571	5.32	1.85	4.81	4.73	5.51	5.83	5.51	5.11	4.73	5.83	5.44	1.65	-0.12	ND	4
Q36. Hall/Apt. Environment - How satisfied are you with: The cleanliness of residence hall	593	5.26	1.80	5.12	4.89	5.33	5.58	5.08	4.87	4.87	5.58	5.29	1.65	-0.03	ND	3
Q33. Hall/Apt. Environment - How satisfied are you with: Temperature regulation in room	599	4.84	2.16	3.71	5.30	4.50	4.83	5.27	3.50	3.50	5.30	4.59	2.06	0.25 ▲	**	3

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 4: Satisfaction: Facilities

		Your Data			Carnegie Class Data and Comparisons There are 21 institutions in this Carnegie Class						All Institutions Data and Comparisons There are 282 total participating institutions							
Data is sorted from highest question mean to lowest question mean.		N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank
							Min	Max						Min	Max			
Factor 4: Satisfaction: Facilities		603	5.32	1.44	5.26	1.30	4.08	5.72	0.06	▲	12	5.24	1.27	3.65	6.08	0.08	▲	101
Q37.	Hall/Apt. Environment - How satisfied are you with: The attitude of the cleaning staff	562	5.91	1.56	6.03	1.42	4.86	6.52	-0.12	▼	14	5.96	1.43	4.71	7.00	-0.05	▼	160
Q40.	Hall/Apt. Environment - How satisfied are you with: Cleanliness of bathroom facilities	541	5.36	1.85	5.23	1.74	3.54	5.94	0.13	▲	12	5.19	1.72	3.32	6.45	0.17	▲	99
Q38.	Hall/Apt. Environment - How satisfied are you with: The timeliness of repairs	571	5.32	1.85	5.13	1.83	4.05	5.78	0.19	▲	10	5.26	1.74	3.04	6.50	0.06	▲	115
Q36.	Hall/Apt. Environment - How satisfied are you with: The cleanliness of residence hall	593	5.26	1.80	5.25	1.73	3.81	5.92	0.01	▲	13	5.21	1.69	3.09	6.00	0.05	▲	122
Q33.	Hall/Apt. Environment - How satisfied are you with: Temperature regulation in room	599	4.84	2.16	4.70	1.99	4.03	5.38	0.14	▲	10	4.63	1.99	3.16	6.25	0.21	▲	90

▼: Your data has a lower mean than the mean of the comparative group ▲: Your data has a higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 4: Satisfaction: Facilities

Q33. Hall/Apt. Environment - How satisfied are you with: Temperature regulation in room		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	34%	14%	35%	23%	24%	35%	11%	24%	25%	23%
	(6) Moderately satisfied	17%	13%	23%	18%	21%	22%	12%	19%	20%	20%
	(5) Slightly satisfied	11%	13%	14%	14%	18%	14%	12%	15%	14%	15%
	(4) Neutral	8%	12%	11%	10%	12%	10%	9%	11%	12%	12%
	(3) Slightly dissatisfied	12%	11%	7%	14%	11%	8%	19%	11%	13%	13%
	(2) Moderately dissatisfied	6%	10%	4%	8%	7%	4%	13%	7%	7%	8%
	(1) Very dissatisfied	13%	27%	7%	13%	8%	7%	25%	13%	10%	11%
Combined Response Key	Responding 6 or 7	51%	27%	58%	41%	44%	57%	23%	42%	45%	42%
	Responding 3, 4 or 5	30%	36%	32%	38%	41%	32%	40%	38%	38%	39%
	Responding 1 or 2	19%	36%	10%	21%	14%	11%	37%	20%	17%	18%
Mean		4.84	3.71	5.30	4.50	4.83	5.27	3.50	4.59	4.71	4.63
Standard Deviation		2.16	2.18	1.82	2.09	1.88	1.85	2.06	2.06	2.00	1.99
% Responding		84%	98%	92%	95%	99%	99%	84%	97%	90%	93%
Q36. Hall/Apt. Environment - How satisfied are you with: The cleanliness of residence hall		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	32%	24%	22%	32%	32%	26%	23%	28%	30%	28%
	(6) Moderately satisfied	25%	25%	25%	27%	31%	24%	24%	27%	26%	26%
	(5) Slightly satisfied	14%	20%	16%	13%	17%	18%	15%	17%	14%	16%
	(4) Neutral	11%	15%	13%	12%	11%	14%	15%	13%	13%	13%
	(3) Slightly dissatisfied	9%	7%	11%	8%	5%	9%	10%	7%	8%	8%
	(2) Moderately dissatisfied	4%	4%	7%	4%	2%	4%	6%	4%	4%	4%
	(1) Very dissatisfied	6%	5%	6%	4%	2%	6%	7%	4%	5%	4%
Combined Response Key	Responding 6 or 7	57%	49%	47%	58%	63%	50%	46%	56%	56%	54%
	Responding 3, 4 or 5	33%	43%	40%	33%	33%	40%	40%	37%	35%	37%
	Responding 1 or 2	10%	9%	13%	8%	4%	10%	13%	8%	9%	9%
Mean		5.26	5.12	4.89	5.33	5.58	5.08	4.87	5.29	5.25	5.21
Standard Deviation		1.80	1.67	1.81	1.71	1.45	1.76	1.84	1.65	1.73	1.69
% Responding		83%	98%	93%	94%	99%	99%	84%	97%	90%	92%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 4: Satisfaction: Facilities

Q37. Hall/Apt. Environment - How satisfied are you with: The attitude of the cleaning staff		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	55%	40%	51%	59%	52%	48%	55%	50%	56%	52%
	(6) Moderately satisfied	19%	24%	18%	18%	24%	21%	18%	22%	18%	21%
	(5) Slightly satisfied	5%	16%	10%	8%	12%	11%	9%	12%	8%	9%
	(4) Neutral	14%	12%	12%	12%	8%	12%	11%	10%	12%	12%
	(3) Slightly dissatisfied	2%	4%	4%	2%	2%	3%	3%	3%	2%	3%
	(2) Moderately dissatisfied	2%	2%	2%	1%	1%	1%	2%	1%	1%	1%
	(1) Very dissatisfied	3%	4%	4%	2%	1%	3%	2%	2%	2%	2%
Combined Response Key	Responding 6 or 7	73%	63%	69%	76%	76%	70%	73%	72%	74%	73%
	Responding 3, 4 or 5	22%	31%	25%	22%	22%	26%	23%	25%	22%	24%
	Responding 1 or 2	5%	6%	5%	2%	2%	4%	4%	3%	3%	3%
Mean		5.91	5.63	5.81	6.10	6.08	5.85	5.96	5.94	6.02	5.96
Standard Deviation		1.56	1.57	1.61	1.34	1.26	1.50	1.49	1.42	1.42	1.43
% Responding		79%	98%	92%	88%	99%	93%	80%	94%	86%	89%
Q38. Hall/Apt. Environment - How satisfied are you with: The timeliness of repairs		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	37%	22%	23%	38%	43%	35%	29%	35%	32%	32%
	(6) Moderately satisfied	23%	21%	20%	23%	27%	24%	20%	24%	21%	23%
	(5) Slightly satisfied	11%	19%	12%	11%	14%	16%	14%	15%	12%	13%
	(4) Neutral	13%	17%	19%	17%	10%	16%	22%	14%	16%	16%
	(3) Slightly dissatisfied	6%	8%	11%	5%	3%	4%	7%	5%	8%	7%
	(2) Moderately dissatisfied	4%	5%	6%	3%	2%	2%	4%	3%	4%	4%
	(1) Very dissatisfied	7%	9%	9%	3%	2%	3%	5%	4%	6%	5%
Combined Response Key	Responding 6 or 7	60%	43%	43%	61%	70%	59%	49%	59%	53%	55%
	Responding 3, 4 or 5	30%	43%	42%	33%	27%	36%	43%	34%	36%	36%
	Responding 1 or 2	11%	14%	15%	6%	4%	5%	9%	7%	11%	9%
Mean		5.32	4.81	4.73	5.51	5.83	5.51	5.11	5.44	5.14	5.26
Standard Deviation		1.85	1.85	1.90	1.61	1.42	1.53	1.72	1.65	1.83	1.75
% Responding		80%	96%	89%	89%	96%	92%	79%	92%	85%	86%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 4: Satisfaction: Facilities

Q40. Hall/Apt. Environment - How satisfied are you with: Cleanliness of bathroom facilities		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	39%	24%	17%	33%	33%	27%	23%	29%	31%	28%
	(6) Moderately satisfied	21%	23%	23%	26%	29%	23%	24%	26%	25%	25%
	(5) Slightly satisfied	11%	19%	15%	13%	17%	16%	17%	16%	12%	15%
	(4) Neutral	13%	15%	16%	16%	11%	14%	14%	14%	16%	15%
	(3) Slightly dissatisfied	5%	8%	13%	6%	5%	7%	10%	7%	7%	8%
	(2) Moderately dissatisfied	3%	4%	6%	3%	2%	5%	5%	4%	4%	4%
	(1) Very dissatisfied	7%	6%	10%	3%	2%	7%	8%	5%	5%	5%
Combined Response Key	Responding 6 or 7	60%	47%	40%	58%	63%	50%	47%	55%	55%	53%
	Responding 3, 4 or 5	29%	43%	44%	35%	33%	38%	40%	37%	35%	38%
	Responding 1 or 2	11%	10%	16%	7%	5%	12%	13%	8%	9%	9%
Mean		5.36	5.01	4.59	5.40	5.59	5.04	4.91	5.27	5.23	5.19
Standard Deviation		1.85	1.75	1.88	1.62	1.48	1.83	1.84	1.69	1.75	1.72
% Responding		76%	96%	92%	89%	97%	96%	80%	94%	84%	87%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 4. Satisfaction: Facilities (6th Predictor)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	171	28%	5.12	43%	5.26	34%	5.26	39%	5.23
Female	430	71%	5.41	56%	5.33	65%	5.28	60%	5.25
Transgender	1	0%	NR	1%	4.64	0%	4.02	0%	4.83
Other	0	0%	NR	0%	4.83	0%	4.02	0%	4.94
Statistical Test of Means									
Male	171	24%	5.12	42%	5.26	31%	5.26	37%	5.23
Female	430	61%	5.41	55%	5.33	60%	5.28	57%	5.25
Statistical Difference			*		**		ND		***

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	34	6%	5.60	16%	5.33	17%	5.01	8%	5.22
Native American/Alaska Native/Inuit	1	0%	NR	1%	5.15	0%	5.37	1%	5.16
Asian/Middle Eastern/Pacific Islander	21	3%	5.04	3%	5.21	8%	5.15	10%	5.17
Spanish/Hispanic/Latino(a)	10	2%	4.97	2%	5.06	6%	5.30	5%	5.34
White/Caucasian	525	87%	5.32	74%	5.32	63%	5.37	72%	5.25
Multiracial	9	2%	4.96	3%	5.16	4%	5.14	3%	5.20
Other	1	0%	NR	1%	5.08	2%	4.85	2%	5.03
Statistical Test of Means									
White American	525	74%	5.32	72%	5.32	57%	5.37	67%	5.25
All Others	76	11%	5.32	25%	5.26	34%	5.10	26%	5.21
Statistical Difference			ND		*		***		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	313	52%	5.35	53%	5.26	52%	5.20	51%	5.20
Sophomore	145	24%	5.18	26%	5.33	24%	5.30	26%	5.26
Junior	95	16%	5.39	13%	5.39	13%	5.38	13%	5.30
Senior	45	7%	5.33	6%	5.39	7%	5.42	8%	5.34
Graduate/Professional Student	2	0%	6.20	1%	5.18	3%	5.37	1%	5.30
Non-Degree or Other	3	1%	5.67	0%	4.86	0%	5.09	0%	4.89
Statistical Test of Means									
Freshman	313	44%	5.35	52%	5.26	48%	5.20	48%	5.20
All Others	290	41%	5.28	45%	5.35	43%	5.34	45%	5.28
Statistical Difference			ND		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 4. Satisfaction: Facilities (6th Predictor)

Number of Semesters/Quarters in Campus Housing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters / 3 quarters	160	27%	5.11	37%	5.22	46%	5.28	41%	5.22
2 to 4 semesters or 3 to 6 quarters	373	62%	5.37	49%	5.33	41%	5.19	44%	5.22
5 to 6 semesters or 7 to 9 quarters	50	8%	5.54	10%	5.43	8%	5.45	9%	5.32
7 to 8 semesters or 10 to 12 quarters	16	3%	5.17	3%	5.46	4%	5.45	5%	5.38
9 to 10 semesters or 13 to 14 quarters	2	0%	5.70	1%	5.21	1%	5.44	1%	5.27
More than 10 semesters or more than 14 quarters	2	0%	7.00	0%	4.91	0%	5.00	0%	5.05
Statistical Test of Means									
Less than 2 semesters or less than 3 quarters	160	22%	5.11	36%	5.22	42%	5.28	39%	5.22
All Others	443	62%	5.39	61%	5.35	49%	5.25	55%	5.25
Statistical Difference			*		***		ND		***

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	13	2%	5.09	5%	5.13	5%	4.97	4%	5.09
2.25 to 2.49	25	4%	4.43	6%	5.23	5%	5.14	5%	5.16
2.50 to 2.74	55	9%	5.28	9%	5.34	7%	5.22	7%	5.18
2.75 to 2.99	69	11%	5.30	15%	5.28	12%	5.16	12%	5.21
3.00 to 3.24	100	17%	5.37	20%	5.33	19%	5.23	19%	5.23
3.25 to 3.49	101	17%	5.14	15%	5.36	17%	5.32	17%	5.25
3.50 to 3.74	113	19%	5.42	14%	5.33	17%	5.33	18%	5.27
3.75 to 4.00	123	20%	5.59	15%	5.30	17%	5.41	18%	5.31
Other than 4.0 GPA Scale	2	0%	4.50	1%	4.96	1%	5.16	1%	5.14
Statistical Test of Means									
Below 3.00 GPA	162	23%	5.14	35%	5.27	26%	5.14	26%	5.18
3.00 GPA and higher	437	62%	5.39	63%	5.33	65%	5.32	68%	5.26
Statistical Difference			ND		**		***		***

Average Number of Hours Studied per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
1-5 hours	126	21%	5.21	24%	5.19	20%	5.16	18%	5.18
6-10 hours	165	27%	5.21	29%	5.35	28%	5.25	26%	5.24
11-15 hours	156	26%	5.30	23%	5.33	22%	5.30	22%	5.27
16-20 hours	78	13%	5.59	12%	5.39	16%	5.35	16%	5.27
21-25 hours	35	6%	5.65	6%	5.27	7%	5.31	9%	5.25
26-30 hours	21	3%	5.35	3%	5.28	4%	5.32	4%	5.26
31 or more hours	22	4%	5.39	3%	5.19	3%	5.19	4%	5.10
Statistical Test of Means									
Less than 10 hours per week	291	41%	5.21	52%	5.28	44%	5.22	42%	5.22
11 or more hours per week	312	44%	5.42	45%	5.33	47%	5.31	51%	5.26
Statistical Difference			ND		*		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 4. Satisfaction: Facilities (6th Predictor)

Average Number of Hours Worked per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Do not work	233	39%	5.30	55%	5.30	51%	5.23	50%	5.24
1-10 hours	156	26%	5.24	19%	5.34	20%	5.33	22%	5.25
11-20 hours	137	23%	5.40	17%	5.32	20%	5.30	19%	5.26
21-30 hours	53	9%	5.54	6%	5.19	6%	5.30	6%	5.23
31-40 hours	16	3%	4.75	2%	5.23	2%	5.24	2%	5.20
more than 40 hours	8	1%	5.62	1%	5.04	1%	5.09	1%	5.04
Statistical Test of Means									
Do not work	233	33%	5.30	54%	5.30	46%	5.23	46%	5.24
Work at least 1 hour per week	370	52%	5.33	44%	5.30	45%	5.30	47%	5.24
Statistical Difference			ND		ND		***		ND

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No	490	82%	5.35	88%	5.31	89%	5.28	90%	5.24
Yes	104	18%	5.15	12%	5.23	11%	5.16	10%	5.21
Statistical Test of Means									
No	490	70%	5.35	86%	5.31	80%	5.28	83%	5.24
Yes	104	15%	5.15	11%	5.23	10%	5.16	10%	5.21
Statistical Difference			ND		*		***		***

Gender of Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	64	11%	4.60	34%	5.23	13%	5.00	15%	5.10
Female	182	30%	5.40	42%	5.32	26%	5.01	23%	5.17
Coed	357	59%	5.41	24%	5.38	62%	5.40	62%	5.30
Statistical Test of Means									
Single Sex (Male or Female)	246	35%	5.19	74%	5.28	35%	5.01	35%	5.14
Coed	357	50%	5.41	23%	5.38	56%	5.40	58%	5.30
Statistical Difference			ND		***		***		***

Participate in programs sponsored by your hall/apt. complex	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	375	63%	5.22	47%	5.19	42%	5.10	42%	5.09
Sometimes	158	26%	5.41	42%	5.38	42%	5.33	44%	5.31
Often or very often	66	11%	5.75	12%	5.46	16%	5.55	14%	5.45
Statistical Test of Means									
Rarely or never participate	375	53%	5.22	46%	5.19	38%	5.10	39%	5.09
Participate sometimes or often	224	32%	5.51	52%	5.40	53%	5.39	54%	5.34
Statistical Difference			*		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 4. Satisfaction: Facilities (6th Predictor)

Do you reside in a designated academic community?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	176	30%	5.48	32%	5.29	32%	5.30	36%	5.27
No	413	70%	5.26	68%	5.31	68%	5.23	64%	5.22
Statistical Test of Means									
Reside in an academic community	176	25%	5.48	32%	5.29	29%	5.30	34%	5.27
Do not reside in an academic community	413	59%	5.26	66%	5.31	62%	5.23	59%	5.22
Statistical Difference			ND		ND		**		***

Type of Room Resided in Current Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One bedroom, floor community bathroom	177	29%	4.69	43%	5.01	29%	4.97	42%	5.09
One bedroom with a private bathroom	198	33%	5.68	5%	5.46	12%	5.48	9%	5.47
Two or more bedrooms sharing a bathroom, no living room or kitchen	59	10%	5.24	26%	5.44	20%	5.13	20%	5.28
Two or more bedrooms sharing a bathroom and living room, no kitchen	9	1%	4.97	7%	5.67	21%	5.45	10%	5.30
Apartment (bedroom(s), bathroom(s), living room, kitchen)	160	27%	5.62	19%	5.58	17%	5.43	19%	5.36
Statistical Test of Means									
One Bedroom	375	53%	5.21	47%	5.06	37%	5.13	47%	5.16
All Other Room Configurations	228	32%	5.50	50%	5.52	54%	5.33	46%	5.32
Statistical Difference			*		***		***		***

Number of people assigned to live in your bedroom	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	150	25%	5.37	24%	5.46	28%	5.48	23%	5.37
Two	447	75%	5.30	69%	5.23	56%	5.17	64%	5.21
Three	1	0%	NR	2%	5.39	8%	5.13	8%	5.12
More than three	2	0%	4.30	5%	5.45	9%	5.33	6%	5.25
Statistical Test of Means									
One or two	597	84%	5.32	91%	5.29	76%	5.27	81%	5.25
Three or more	3	0%	4.93	6%	5.43	15%	5.24	12%	5.17
Statistical Difference			ND		**		ND		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 4. Satisfaction: Facilities (6th Predictor)

Choice of Roommate	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Don't have any	69	11%	5.19	9%	5.37	10%	5.35	10%	5.26
Chose all	256	42%	5.52	29%	5.30	22%	5.39	29%	5.30
Chose some but not all	42	7%	5.27	20%	5.38	19%	5.37	16%	5.25
Chose none	236	39%	5.15	42%	5.26	50%	5.16	46%	5.19
Statistical Test of Means									
Chose some or all of the roommate(s)	298	47%	5.48	53%	5.33	40%	5.38	46%	5.28
Did not choose any roommate(s)	236	37%	5.15	45%	5.26	50%	5.16	47%	5.19
Statistical Difference			**		**		***		***

Number of Alcoholic Drinks Consumed Per Event	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	370	62%	5.34	47%	5.30	49%	5.29	41%	5.28
One or two drinks	100	17%	5.28	19%	5.39	21%	5.28	18%	5.26
Three or four drinks	59	10%	5.26	14%	5.33	15%	5.28	17%	5.24
Five or six drinks	39	7%	5.55	10%	5.34	9%	5.25	12%	5.21
Seven or eight drinks	12	2%	5.32	4%	5.10	3%	5.23	5%	5.15
More than eight drinks	16	3%	4.34	7%	5.09	3%	4.91	7%	5.09
Statistical Test of Means									
Do not consume alcohol	370	62%	5.34	46%	5.30	49%	5.29	41%	5.28
Does consume alcohol	226	38%	5.26	53%	5.30	51%	5.25	59%	5.22
Statistical Difference			ND		ND		*		***

Frequency of Alcohol Consumption	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	343	58%	5.31	45%	5.30	47%	5.27	39%	5.28
Less than once per week	169	28%	5.41	28%	5.34	30%	5.32	28%	5.24
Once per week	44	7%	5.40	12%	5.30	12%	5.26	14%	5.24
Two to three times per week	34	6%	5.06	13%	5.29	10%	5.17	17%	5.19
Almost every day	4	1%	4.20	1%	5.08	0%	4.67	1%	5.00
Every day	1	0%	NR	2%	4.97	0%	4.24	1%	4.97
Statistical Test of Means									
Do not consume alcohol	343	57%	5.31	44%	5.30	47%	5.27	39%	5.28
Does consume alcohol	252	42%	5.32	55%	5.30	53%	5.26	61%	5.22
Statistical Difference			ND		ND		ND		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 4. Satisfaction: Facilities (6th Predictor)

Alcohol Negatively Impacts Quality of Life for Students on Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
(1) not at all	333	58%	5.33	52%	5.42	54%	5.41	48%	5.40
(2)	89	15%	5.48	16%	5.29	16%	5.35	18%	5.28
(3)	50	9%	5.60	9%	5.17	10%	5.23	10%	5.15
(4) moderately	63	11%	5.25	12%	5.11	12%	4.99	13%	5.03
(5)	19	3%	4.92	5%	5.15	5%	4.92	5%	4.96
(6)	10	2%	4.88	3%	5.06	2%	4.86	3%	4.85
(7) extremely	14	2%	4.15	3%	4.81	2%	4.47	3%	4.55
Statistical Test of Means									
Does not negatively impact life (1, 2, 3)	472	81%	5.39	77%	5.36	79%	5.38	76%	5.33
Does negatively impact life (4, 5, 6, 7)	106	18%	5.01	22%	5.08	21%	4.90	24%	4.94
Statistical Difference			*		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 4: Satisfaction: Facilities

This factor is your 6th Predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data							
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data	
									Mean	Difference	Mean	Difference	Mean	Difference	Mean	Difference
Factor 4: Satisfaction: Facilities	603	5.32	1.44	NA					5.31	0.01	NA		5.38	-0.06	5.24	0.08
Q33. Hall/Apt. Environment - How satisfied are you with: Temperature regulation in room	599	4.84	2.16	NA					4.61	0.23	NA		4.60	0.24	4.32	0.52
Q36. Hall/Apt. Environment - How satisfied are you with: The cleanliness of residence hall	593	5.26	1.80	NA					5.46	-0.20	NA		5.59	-0.33	5.40	-0.14
Q37. Hall/Apt. Environment - How satisfied are you with: The attitude of the cleaning staff	562	5.91	1.56	NA					5.99	-0.08	NA		6.16	-0.25	6.06	-0.15
Q38. Hall/Apt. Environment - How satisfied are you with: The timeliness of repairs	571	5.32	1.85	NA					5.03	0.29	NA		5.12	0.20	5.20	0.12
Q40. Hall/Apt. Environment - How satisfied are you with: Cleanliness of bathroom facilities	541	5.36	1.85	NA					5.55	-0.19	NA		5.42	-0.06	5.26	0.10

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Hall Analysis for Factor 4: Satisfaction: Facilities

Hall Descriptions	Hall Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q033. Hall/Apt. Environment - How satisfied are you with: Temperature regulation in room	Q036. Hall/Apt. Environment - How satisfied are you with: The cleanliness of residence hall	Q037. Hall/Apt. Environment - How satisfied are you with: The attitude of the cleaning staff	Q038. Hall/Apt. Environment - How satisfied are you with: The timeliness of repairs	Q040. Hall/Apt. Environment - How satisfied are you with: Cleanliness of bathroom
	Number Responding	Factor Mean	Standard Deviation	Rank								
Code 4: Luntsford	52	6.34	0.87	1	5.32	1.02	▲	6.21	6.15	6.62	6.39	6.36
Code 14: Governors	146	5.74	1.13	2	5.32	0.42	▲	5.52	5.62	5.96	5.56	6.02
Code 15: Centennial	101	5.47	1.24	3	5.32	0.15	△	4.67	5.54	6.01	5.33	6.02
Code 1: Carter	50	5.18	1.59	4	5.32	-0.14	▽	5.02	5.38	5.46	4.91	5.15
Code 10: Davis	58	4.90	1.59	5	5.32	-0.42	▼	4.72	4.70	5.05	5.05	5.20
Code 2: L. Clement	100	4.86	1.49	6	5.32	-0.46	▼	4.52	4.72	5.85	4.94	4.44
Code 6: Stone	22	4.86	1.44	7	5.32	-0.46	▼	3.36	5.05	6.38	5.29	4.36
Code 3: Dossett	17	4.59	1.53	8	5.32	-0.73	▼	3.29	4.18	6.12	4.82	4.53
Code 13: Powell	14	4.47	1.42	9	5.32	-0.85	▼	2.14	4.64	6.31	5.23	4.43
Code 7: West	23	4.22	1.47	10	5.32	-1.10	▼	3.04	4.13	5.48	4.70	3.74

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25



Introduction to Factor 5

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Arrows graphically indicate areas of most change and areas of least change.

Area Analysis

Areas are sorted by those that outperform the institution's aggregate factor mean down to those Areas that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

Hall Analysis

Halls are sorted by those that outperform the institution's aggregate factor mean down to those Halls that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Hall level can be made. Number responding and standard deviation data is also provided.

Floor Analysis

Floors are sorted by those that outperform the institution's aggregate factor mean down to those Floors that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Floor level can be made. Number responding and standard deviation data is also provided.

East Tennessee State University

CSAR

Factor and Question Analysis: Select 6 Comparison for Factor 5: Satisfaction: Services Provided

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from highest question mean to lowest question mean.

	Your Data			Your Select 6 Data										Comparison to Select 6		
				There are 6 institutions in this comparison group.												
	N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7
										Min	Max					
Factor 5: Satisfaction: Services Provided	603	5.27	1.30	5.10	5.18	5.40	5.44	5.30	4.97	4.97	5.44	5.31	1.16	-0.04	ND	4
Q43. Hall/Apt. Environment - How satisfied are you with: Cable TV services	577	5.59	1.63	5.50	5.72	5.81	5.82	5.65	5.67	5.50	5.82	5.72	1.41	-0.13	▼	*
Q45. Hall/Apt. Environment - How satisfied are you with: Postal services	516	5.50	1.63	5.17	5.56	5.61	5.60	5.72	5.40	5.17	5.72	5.53	1.49	-0.03	ND	5
Q41. Hall/Apt. Environment - How satisfied are you with: Common areas (i.e. lounges, study rooms, etc.)	554	5.49	1.67	5.19	5.34	5.56	5.67	5.47	5.10	5.10	5.67	5.49	1.48	0.00	ND	3
Q44. Hall/Apt. Environment - How satisfied are you with: Telephone services	497	5.24	1.74	5.23	5.02	5.34	5.48	5.31	4.94	4.94	5.48	5.32	1.58	-0.08	ND	4
Q39. Hall/Apt. Environment - How satisfied are you with: Laundry room facilities	561	5.23	1.73	5.07	4.38	5.01	5.29	5.40	5.12	4.38	5.40	5.16	1.68	0.07	ND	3
Q47. Hall/Apt. Environment - How satisfied are you with: Information desk services	549	5.16	1.69	5.21	5.15	5.39	5.58	5.61	5.11	5.11	5.61	5.44	1.45	-0.28	▼	***
Q46. Hall/Apt. Environment - How satisfied are you with: Vending services	576	5.12	1.76	4.95	5.13	5.36	5.19	4.85	4.98	4.85	5.36	5.11	1.66	0.01	ND	4
Q42. Hall/Apt. Environment - How satisfied are you with: Computing facilities in your hall/building	455	5.04	1.85	4.71	4.99	5.28	5.32	5.22	4.41	4.41	5.32	5.12	1.70	-0.08	ND	4
Q34. Hall/Apt. Environment - How satisfied are you with: Internet connectivity in your room	594	5.03	1.97	4.93	5.13	5.21	5.06	4.60	3.68	3.68	5.21	4.92	1.88	0.11	ND	4

NR: Data is not reported

Level of Statistical Significance - ***: p < .001; **: p < .01; *: p < .05; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 5: Satisfaction: Services Provided

Data is sorted from highest question mean to lowest question mean.	Your Data			Carnegie Class Data and Comparisons There are 21 institutions in this Carnegie Class							All Institutions Data and Comparisons There are 282 total participating institutions						
	N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank
						Min	Max						Min	Max			
Factor 5: Satisfaction: Services Provided	603	5.27	1.30	5.17	1.23	4.40	5.64	0.10	▲	8	5.18	1.19	3.69	6.18	0.09	▲	101
Q43. Hall/Apt. Environment - How satisfied are you with: Cable TV services	577	5.59	1.63	5.45	1.63	4.74	5.98	0.14	▲	9	5.50	1.58	3.27	6.29	0.09	▲	126
Q45. Hall/Apt. Environment - How satisfied are you with: Postal services	516	5.50	1.63	5.41	1.58	4.82	5.87	0.09	▲	13	5.44	1.55	3.43	6.21	0.06	▲	121
Q41. Hall/Apt. Environment - How satisfied are you with: Common areas (i.e. lounges, study rooms, etc.)	554	5.49	1.67	5.38	1.59	4.40	5.86	0.11	▲	10	5.35	1.58	3.16	6.23	0.14	▲	95
Q44. Hall/Apt. Environment - How satisfied are you with: Telephone services	497	5.24	1.74	5.05	1.68	4.08	5.51	0.19	▲	10	5.08	1.66	3.66	6.29	0.16	▲	91
Q39. Hall/Apt. Environment - How satisfied are you with: Laundry room facilities	561	5.23	1.73	4.92	1.82	3.78	5.61	0.31	▲	7	4.99	1.77	3.25	6.00	0.24	▲	71
Q47. Hall/Apt. Environment - How satisfied are you with: Information desk services	549	5.16	1.69	5.42	1.51	4.62	6.05	-0.26	▼	15	5.41	1.48	3.62	6.19	-0.25	▼	184
Q46. Hall/Apt. Environment - How satisfied are you with: Vending services	576	5.12	1.76	5.05	1.69	3.77	5.54	0.07	▲	11	5.03	1.66	3.33	5.82	0.09	▲	98
Q42. Hall/Apt. Environment - How satisfied are you with: Computing facilities in your hall/building	455	5.04	1.85	5.14	1.70	4.45	5.60	-0.10	▼	13	5.06	1.70	2.69	6.24	-0.02	▼	138
Q34. Hall/Apt. Environment - How satisfied are you with: Internet connectivity in your room	594	5.03	1.97	4.77	2.02	4.01	5.69	0.26	▲	8	4.79	1.98	1.70	6.65	0.24	▲	78

▼: Your data has a lower mean than the mean of the comparative group ▲: Your data has a higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 5: Satisfaction: Services Provided

Q34. Hall/Apt. Environment - How satisfied are you with: Internet connectivity in your room		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	33%	24%	28%	34%	24%	23%	8%	25%	26%	26%
	(6) Moderately satisfied	19%	22%	26%	22%	26%	18%	14%	22%	21%	21%
	(5) Slightly satisfied	14%	18%	13%	13%	19%	16%	15%	17%	13%	14%
	(4) Neutral	9%	14%	11%	10%	11%	13%	12%	12%	10%	11%
	(3) Slightly dissatisfied	11%	9%	10%	9%	10%	10%	19%	10%	12%	12%
	(2) Moderately dissatisfied	7%	5%	6%	5%	4%	7%	14%	6%	7%	7%
	(1) Very dissatisfied	7%	8%	6%	6%	6%	13%	17%	8%	10%	9%
Combined Response Key	Responding 6 or 7	52%	47%	54%	56%	50%	42%	22%	48%	47%	47%
	Responding 3, 4 or 5	34%	40%	34%	33%	40%	38%	47%	39%	35%	37%
	Responding 1 or 2	14%	13%	11%	12%	10%	20%	31%	14%	17%	17%
Mean		5.03	4.93	5.13	5.21	5.06	4.60	3.68	4.92	4.78	4.79
Standard Deviation		1.97	1.85	1.82	1.86	1.74	2.04	1.90	1.88	2.01	1.98
% Responding		83%	97%	92%	94%	99%	98%	85%	96%	90%	92%
Q39. Hall/Apt. Environment - How satisfied are you with: Laundry room facilities		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	30%	24%	16%	25%	28%	32%	21%	26%	24%	24%
	(6) Moderately satisfied	26%	23%	19%	24%	25%	25%	29%	24%	23%	24%
	(5) Slightly satisfied	11%	19%	17%	15%	20%	18%	19%	18%	15%	16%
	(4) Neutral	16%	19%	14%	16%	13%	13%	15%	15%	15%	15%
	(3) Slightly dissatisfied	8%	6%	15%	10%	7%	7%	9%	8%	11%	10%
	(2) Moderately dissatisfied	4%	4%	9%	5%	3%	3%	3%	4%	6%	5%
	(1) Very dissatisfied	4%	6%	10%	6%	3%	4%	4%	5%	6%	6%
Combined Response Key	Responding 6 or 7	56%	47%	35%	49%	53%	57%	50%	51%	48%	48%
	Responding 3, 4 or 5	35%	44%	46%	41%	40%	37%	43%	41%	40%	41%
	Responding 1 or 2	9%	9%	19%	10%	7%	6%	7%	9%	12%	11%
Mean		5.23	5.07	4.38	5.01	5.29	5.40	5.12	5.16	4.93	4.99
Standard Deviation		1.73	1.68	1.90	1.77	1.60	1.60	1.59	1.68	1.82	1.77
% Responding		79%	94%	92%	90%	95%	97%	82%	93%	88%	90%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 5: Satisfaction: Services Provided

Q41. Hall/Apt. Environment - How satisfied are you with: Common areas (i.e. lounges, study rooms, etc.)		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	39%	25%	28%	34%	33%	33%	22%	31%	31%	29%
	(6) Moderately satisfied	21%	24%	28%	27%	31%	25%	26%	27%	26%	27%
	(5) Slightly satisfied	12%	20%	12%	13%	17%	16%	17%	17%	14%	16%
	(4) Neutral	17%	18%	21%	18%	13%	16%	22%	16%	18%	17%
	(3) Slightly dissatisfied	5%	5%	6%	4%	3%	4%	6%	4%	5%	6%
	(2) Moderately dissatisfied	2%	3%	2%	2%	2%	2%	3%	2%	3%	3%
	(1) Very dissatisfied	4%	4%	2%	2%	1%	3%	4%	2%	3%	3%
Combined Response Key	Responding 6 or 7	60%	49%	56%	61%	64%	58%	48%	58%	57%	56%
	Responding 3, 4 or 5	34%	44%	40%	35%	33%	37%	46%	37%	37%	38%
	Responding 1 or 2	7%	7%	5%	4%	3%	5%	7%	4%	6%	6%
Mean		5.49	5.19	5.34	5.56	5.67	5.47	5.10	5.49	5.38	5.35
Standard Deviation		1.67	1.58	1.52	1.47	1.34	1.54	1.57	1.48	1.59	1.58
% Responding		78%	96%	91%	91%	98%	94%	80%	94%	86%	88%
Q42. Hall/Apt. Environment - How satisfied are you with: Computing facilities in your hall/building		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	31%	20%	24%	33%	28%	29%	17%	27%	28%	26%
	(6) Moderately satisfied	18%	19%	22%	21%	26%	24%	16%	22%	22%	22%
	(5) Slightly satisfied	10%	19%	13%	9%	18%	15%	12%	16%	12%	14%
	(4) Neutral	26%	18%	26%	27%	17%	18%	32%	20%	25%	24%
	(3) Slightly dissatisfied	4%	11%	4%	3%	6%	6%	8%	6%	5%	6%
	(2) Moderately dissatisfied	3%	6%	4%	2%	3%	4%	5%	4%	3%	3%
	(1) Very dissatisfied	8%	8%	7%	4%	3%	5%	11%	5%	5%	6%
Combined Response Key	Responding 6 or 7	49%	39%	47%	53%	53%	53%	32%	49%	50%	48%
	Responding 3, 4 or 5	40%	47%	43%	40%	41%	38%	51%	42%	42%	43%
	Responding 1 or 2	11%	14%	10%	7%	6%	9%	17%	9%	8%	9%
Mean		5.04	4.71	4.99	5.28	5.32	5.22	4.41	5.12	5.13	5.06
Standard Deviation		1.85	1.81	1.74	1.66	1.56	1.70	1.84	1.70	1.70	1.70
% Responding		64%	96%	71%	73%	89%	89%	62%	85%	70%	73%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 5: Satisfaction: Services Provided

Q43. Hall/Apt. Environment - How satisfied are you with: Cable TV services		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	40%	30%	40%	43%	38%	39%	35%	37%	35%	35%
	(6) Moderately satisfied	25%	28%	25%	26%	31%	25%	29%	28%	25%	26%
	(5) Slightly satisfied	11%	19%	13%	12%	16%	14%	13%	15%	12%	14%
	(4) Neutral	11%	14%	16%	12%	10%	13%	17%	12%	15%	15%
	(3) Slightly dissatisfied	7%	4%	4%	3%	3%	3%	2%	3%	6%	5%
	(2) Moderately dissatisfied	4%	2%	1%	2%	1%	2%	1%	2%	3%	2%
	(1) Very dissatisfied	3%	3%	1%	2%	1%	3%	2%	2%	3%	3%
Combined Response Key	Responding 6 or 7	65%	59%	65%	69%	68%	64%	65%	66%	60%	60%
	Responding 3, 4 or 5	29%	37%	33%	28%	29%	31%	32%	31%	34%	34%
	Responding 1 or 2	6%	5%	2%	3%	2%	5%	3%	4%	6%	6%
Mean		5.59	5.50	5.72	5.81	5.82	5.65	5.67	5.72	5.45	5.50
Standard Deviation		1.63	1.47	1.39	1.42	1.29	1.53	1.39	1.41	1.63	1.58
% Responding		81%	97%	91%	92%	96%	95%	80%	94%	85%	85%
Q44. Hall/Apt. Environment - How satisfied are you with: Telephone services		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	34%	28%	27%	34%	34%	32%	21%	31%	28%	28%
	(6) Moderately satisfied	19%	23%	17%	19%	24%	21%	19%	22%	18%	19%
	(5) Slightly satisfied	7%	17%	9%	9%	13%	14%	11%	13%	9%	11%
	(4) Neutral	26%	22%	38%	31%	22%	21%	40%	25%	32%	32%
	(3) Slightly dissatisfied	5%	3%	4%	3%	2%	5%	3%	3%	5%	4%
	(2) Moderately dissatisfied	4%	2%	1%	2%	2%	2%	2%	2%	3%	2%
	(1) Very dissatisfied	5%	5%	5%	3%	3%	4%	4%	4%	5%	5%
Combined Response Key	Responding 6 or 7	54%	51%	43%	53%	58%	54%	40%	53%	46%	47%
	Responding 3, 4 or 5	38%	42%	51%	43%	38%	40%	54%	42%	46%	46%
	Responding 1 or 2	8%	7%	6%	4%	5%	7%	6%	6%	8%	7%
Mean		5.24	5.23	5.02	5.34	5.48	5.31	4.94	5.32	5.05	5.08
Standard Deviation		1.74	1.63	1.62	1.57	1.51	1.65	1.53	1.58	1.68	1.66
% Responding		70%	82%	63%	78%	69%	84%	77%	75%	70%	63%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 5: Satisfaction: Services Provided

Q45. Hall/Apt. Environment - How satisfied are you with: Postal services		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	39%	27%	34%	38%	33%	40%	30%	34%	33%	33%
	(6) Moderately satisfied	21%	23%	26%	24%	29%	24%	24%	26%	23%	25%
	(5) Slightly satisfied	10%	18%	12%	11%	17%	13%	12%	15%	13%	14%
	(4) Neutral	20%	19%	20%	19%	13%	17%	26%	17%	20%	18%
	(3) Slightly dissatisfied	4%	6%	5%	4%	4%	3%	3%	4%	5%	5%
	(2) Moderately dissatisfied	3%	3%	1%	1%	2%	1%	1%	2%	2%	2%
	(1) Very dissatisfied	3%	5%	2%	2%	2%	2%	2%	2%	3%	3%
Combined Response Key	Responding 6 or 7	60%	49%	61%	62%	62%	64%	55%	60%	57%	58%
	Responding 3, 4 or 5	34%	43%	37%	35%	35%	33%	42%	36%	38%	37%
	Responding 1 or 2	6%	8%	3%	3%	4%	3%	3%	4%	5%	5%
Mean		5.50	5.17	5.56	5.61	5.60	5.72	5.40	5.53	5.41	5.44
Standard Deviation		1.63	1.65	1.44	1.48	1.42	1.41	1.46	1.49	1.58	1.55
% Responding		72%	92%	90%	90%	96%	88%	77%	91%	80%	84%
Q46. Hall/Apt. Environment - How satisfied are you with: Vending services		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	29%	22%	27%	32%	26%	23%	20%	26%	26%	24%
	(6) Moderately satisfied	22%	20%	23%	23%	23%	19%	24%	22%	21%	22%
	(5) Slightly satisfied	13%	19%	12%	13%	19%	17%	14%	17%	14%	16%
	(4) Neutral	16%	22%	23%	19%	18%	21%	32%	20%	23%	23%
	(3) Slightly dissatisfied	10%	6%	9%	7%	7%	6%	5%	7%	8%	7%
	(2) Moderately dissatisfied	5%	3%	3%	3%	3%	4%	3%	3%	4%	4%
	(1) Very dissatisfied	5%	6%	3%	3%	4%	9%	4%	5%	4%	4%
Combined Response Key	Responding 6 or 7	51%	43%	50%	55%	49%	43%	43%	48%	47%	46%
	Responding 3, 4 or 5	39%	47%	44%	39%	44%	44%	50%	44%	44%	46%
	Responding 1 or 2	9%	10%	6%	6%	7%	13%	7%	8%	8%	8%
Mean		5.12	4.95	5.13	5.36	5.19	4.85	4.98	5.11	5.05	5.03
Standard Deviation		1.76	1.70	1.63	1.59	1.60	1.83	1.55	1.66	1.69	1.66
% Responding		81%	94%	90%	89%	94%	89%	78%	91%	84%	83%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 5: Satisfaction: Services Provided

Q47. Hall/Apt. Environment - How satisfied are you with: Information desk services		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	31%	24%	28%	31%	31%	35%	23%	30%	32%	30%
	(6) Moderately satisfied	19%	24%	17%	22%	28%	25%	21%	25%	24%	25%
	(5) Slightly satisfied	11%	21%	13%	12%	19%	17%	15%	17%	13%	15%
	(4) Neutral	25%	20%	34%	27%	15%	16%	32%	20%	23%	22%
	(3) Slightly dissatisfied	7%	5%	4%	4%	4%	3%	4%	4%	4%	4%
	(2) Moderately dissatisfied	4%	3%	1%	2%	2%	1%	1%	2%	2%	2%
	(1) Very dissatisfied	4%	3%	3%	2%	1%	2%	3%	2%	2%	2%
Combined Response Key	Responding 6 or 7	50%	48%	45%	54%	59%	60%	45%	55%	56%	55%
	Responding 3, 4 or 5	43%	46%	50%	43%	38%	36%	51%	41%	40%	41%
	Responding 1 or 2	7%	6%	4%	4%	3%	3%	5%	4%	4%	4%
Mean		5.16	5.21	5.15	5.39	5.58	5.61	5.11	5.44	5.41	5.41
Standard Deviation		1.69	1.53	1.55	1.48	1.37	1.41	1.50	1.45	1.51	1.48
% Responding		77%	96%	74%	87%	97%	95%	74%	92%	79%	81%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 5. Satisfaction: Services Provided (*Not a predictor*)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	171	28%	5.14	43%	5.25	34%	5.16	39%	5.15
Female	430	71%	5.33	56%	5.36	65%	5.19	60%	5.20
Transgender	1	0%	NR	1%	4.44	0%	4.08	0%	4.69
Other	0	0%	NR	0%	4.65	0%	3.66	0%	4.65
Statistical Test of Means									
Male	171	24%	5.14	42%	5.25	31%	5.16	37%	5.15
Female	430	61%	5.33	55%	5.36	60%	5.19	57%	5.20
Statistical Difference			ND		***		ND		***

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	34	6%	5.50	16%	5.38	17%	5.06	8%	5.20
Native American/Alaska Native/Inuit	1	0%	NR	1%	4.88	0%	5.26	1%	5.09
Asian/Middle Eastern/Pacific Islander	21	3%	4.79	3%	5.11	8%	4.95	10%	5.07
Spanish/Hispanic/Latino(a)	10	2%	5.19	2%	5.07	6%	5.14	5%	5.23
White/Caucasian	525	87%	5.27	74%	5.32	63%	5.26	72%	5.20
Multiracial	9	2%	5.27	3%	5.11	4%	4.96	3%	5.08
Other	1	0%	NR	1%	5.02	2%	4.73	2%	4.92
Statistical Test of Means									
White American	525	74%	5.27	72%	5.32	57%	5.26	67%	5.20
All Others	76	11%	5.26	25%	5.27	34%	5.02	26%	5.13
Statistical Difference			ND		*		***		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	313	52%	5.34	53%	5.30	52%	5.16	51%	5.18
Sophomore	145	24%	5.17	26%	5.33	24%	5.18	26%	5.18
Junior	95	16%	5.14	13%	5.31	13%	5.20	13%	5.18
Senior	45	7%	5.29	6%	5.33	7%	5.17	8%	5.21
Graduate/Professional Student	2	0%	6.83	1%	5.13	3%	5.23	1%	5.14
Non-Degree or Other	3	1%	5.48	0%	5.04	0%	5.09	0%	4.87
Statistical Test of Means									
Freshman	313	44%	5.34	52%	5.30	48%	5.16	48%	5.18
All Others	290	41%	5.19	45%	5.32	43%	5.19	45%	5.18
Statistical Difference			ND		ND		ND		ND

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 5. Satisfaction: Services Provided (Not a predictor)

Number of Semesters/Quarters in Campus Housing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters / 3 quarters	160	27%	5.11	37%	5.28	46%	5.21	41%	5.19
2 to 4 semesters or 3 to 6 quarters	373	62%	5.33	49%	5.33	41%	5.12	44%	5.17
5 to 6 semesters or 7 to 9 quarters	50	8%	5.23	10%	5.33	8%	5.22	9%	5.19
7 to 8 semesters or 10 to 12 quarters	16	3%	5.38	3%	5.34	4%	5.15	5%	5.22
9 to 10 semesters or 13 to 14 quarters	2	0%	6.06	1%	5.18	1%	5.28	1%	5.12
More than 10 semesters or more than 14 quarters	2	0%	5.93	0%	5.05	0%	4.86	0%	4.92
Statistical Test of Means									
Less than 2 semesters or less than 3 quarters	160	22%	5.11	36%	5.28	42%	5.21	39%	5.19
All Others	443	62%	5.32	61%	5.32	49%	5.14	55%	5.17
Statistical Difference			ND		*		***		***

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	13	2%	5.00	5%	5.12	5%	5.01	4%	5.05
2.25 to 2.49	25	4%	4.72	6%	5.23	5%	5.07	5%	5.13
2.50 to 2.74	55	9%	5.26	9%	5.34	7%	5.18	7%	5.16
2.75 to 2.99	69	11%	5.13	15%	5.29	12%	5.05	12%	5.16
3.00 to 3.24	100	17%	5.45	20%	5.34	19%	5.16	19%	5.18
3.25 to 3.49	101	17%	5.18	15%	5.37	17%	5.22	17%	5.19
3.50 to 3.74	113	19%	5.22	14%	5.35	17%	5.21	18%	5.20
3.75 to 4.00	123	20%	5.47	15%	5.30	17%	5.27	18%	5.23
Other than 4.0 GPA Scale	2	0%	5.17	1%	5.02	1%	4.95	1%	5.03
Statistical Test of Means									
Below 3.00 GPA	162	23%	5.10	35%	5.26	26%	5.08	26%	5.14
3.00 GPA and higher	437	62%	5.34	63%	5.34	65%	5.21	68%	5.20
Statistical Difference			*		***		***		***

Average Number of Hours Studied per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
1-5 hours	126	21%	5.15	24%	5.22	20%	5.10	18%	5.13
6-10 hours	165	27%	5.31	29%	5.37	28%	5.19	26%	5.20
11-15 hours	156	26%	5.28	23%	5.32	22%	5.20	22%	5.21
16-20 hours	78	13%	5.30	12%	5.37	16%	5.22	16%	5.21
21-25 hours	35	6%	5.27	6%	5.26	7%	5.19	9%	5.18
26-30 hours	21	3%	5.18	3%	5.31	4%	5.17	4%	5.19
31 or more hours	22	4%	5.49	3%	5.15	3%	5.05	4%	5.04
Statistical Test of Means									
Less than 10 hours per week	291	41%	5.24	52%	5.30	44%	5.15	42%	5.17
11 or more hours per week	312	44%	5.29	45%	5.31	47%	5.20	52%	5.19
Statistical Difference			ND		ND		*		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 5. Satisfaction: Services Provided (*Not a predictor*)

Average Number of Hours Worked per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Do not work	233	39%	5.30	55%	5.31	51%	5.16	50%	5.20
1-10 hours	156	26%	5.19	19%	5.33	20%	5.22	22%	5.18
11-20 hours	137	23%	5.15	17%	5.32	20%	5.16	19%	5.18
21-30 hours	53	9%	5.56	6%	5.25	6%	5.20	6%	5.15
31-40 hours	16	3%	5.15	2%	5.12	2%	5.13	2%	5.12
more than 40 hours	8	1%	5.97	1%	5.00	1%	4.96	1%	4.98
Statistical Test of Means									
Do not work	233	33%	5.30	54%	5.31	46%	5.16	46%	5.20
Work at least 1 hour per week	370	52%	5.24	44%	5.30	45%	5.18	47%	5.17
Statistical Difference			ND		ND		ND		***

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No	490	82%	5.32	88%	5.31	89%	5.18	90%	5.18
Yes	104	18%	5.07	12%	5.27	11%	5.13	10%	5.16
Statistical Test of Means									
No	490	70%	5.32	86%	5.31	80%	5.18	83%	5.18
Yes	104	15%	5.07	11%	5.27	10%	5.13	10%	5.16
Statistical Difference			ND		ND		ND		***

Gender of Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	64	11%	4.86	34%	5.24	13%	5.08	15%	5.12
Female	182	30%	5.23	42%	5.35	25%	5.02	23%	5.19
Coed	357	59%	5.36	24%	5.32	62%	5.26	62%	5.19
Statistical Test of Means									
Single Sex (Male or Female)	246	35%	5.13	74%	5.30	35%	5.04	35%	5.16
Coed	357	50%	5.36	23%	5.32	56%	5.26	58%	5.19
Statistical Difference			*		ND		***		***

Participate in programs sponsored by your hall/apt. complex	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	375	63%	5.16	47%	5.18	42%	4.98	42%	5.03
Sometimes	158	26%	5.40	42%	5.39	42%	5.25	44%	5.26
Often or very often	66	11%	5.59	12%	5.52	16%	5.47	14%	5.41
Statistical Test of Means									
Rarely or never participate	375	53%	5.16	46%	5.18	38%	4.98	39%	5.03
Participate sometimes or often	224	32%	5.45	52%	5.42	53%	5.31	54%	5.29
Statistical Difference			**		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 5. Satisfaction: Services Provided (Not a predictor)**

Do you reside in a designated academic community?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	176	30%	5.42	32%	5.32	32%	5.23	36%	5.23
No	413	70%	5.21	68%	5.30	68%	5.15	64%	5.16
Statistical Test of Means									
Reside in an academic community	176	25%	5.42	32%	5.32	29%	5.23	34%	5.23
Do not reside in an academic community	413	59%	5.21	66%	5.30	62%	5.15	59%	5.16
Statistical Difference			ND		ND		***		***

Type of Room Resided in Current Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One bedroom, floor community bathroom	177	29%	4.85	43%	5.18	29%	5.04	42%	5.15
One bedroom with a private bathroom	198	33%	5.45	5%	5.35	12%	5.30	9%	5.23
Two or more bedrooms sharing a bathroom, no living room or kitchen	59	10%	5.17	26%	5.37	20%	5.10	20%	5.20
Two or more bedrooms sharing a bathroom and living room, no kitchen	9	1%	5.06	7%	5.54	21%	5.36	10%	5.21
Apartment (bedroom(s), bathroom(s), living room, kitchen)	160	27%	5.55	19%	5.40	17%	5.20	19%	5.20
Statistical Test of Means									
One Bedroom	375	53%	5.17	47%	5.20	37%	5.11	47%	5.16
All Other Room Configurations	228	32%	5.43	50%	5.40	54%	5.22	46%	5.20
Statistical Difference			*		***		***		***

Number of people assigned to live in your bedroom	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	150	25%	5.30	24%	5.38	28%	5.33	23%	5.26
Two	447	75%	5.26	69%	5.28	56%	5.11	64%	5.18
Three	1	0%	NR	2%	5.28	8%	5.04	8%	5.02
More than three	2	0%	3.94	5%	5.33	9%	5.22	6%	5.14
Statistical Test of Means									
One or two	597	84%	5.27	91%	5.31	76%	5.18	81%	5.20
Three or more	3	0%	4.96	6%	5.31	15%	5.14	12%	5.07
Statistical Difference			ND		ND		ND		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 5. Satisfaction: Services Provided (Not a predictor)

Choice of Roommate	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Don't have any	69	11%	5.11	9%	5.37	10%	5.25	10%	5.21
Chose all	256	42%	5.40	29%	5.34	22%	5.24	29%	5.22
Chose some but not all	42	7%	5.27	20%	5.33	19%	5.21	16%	5.17
Chose none	236	39%	5.16	42%	5.26	50%	5.12	45%	5.16
Statistical Test of Means									
Chose some or all of the roommate(s)	298	47%	5.38	53%	5.34	40%	5.22	46%	5.20
Did not choose any roommate(s)	236	37%	5.16	45%	5.26	50%	5.12	47%	5.16
Statistical Difference			*		***		***		***

Number of Alcoholic Drinks Consumed Per Event	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	370	62%	5.31	47%	5.35	49%	5.22	41%	5.25
One or two drinks	100	17%	5.16	19%	5.35	21%	5.20	18%	5.20
Three or four drinks	59	10%	5.21	14%	5.30	15%	5.15	17%	5.17
Five or six drinks	39	7%	5.43	10%	5.29	9%	5.09	12%	5.12
Seven or eight drinks	12	2%	4.99	4%	5.15	3%	5.11	5%	5.07
More than eight drinks	16	3%	4.72	7%	5.06	3%	4.81	7%	4.99
Statistical Test of Means									
Do not consume alcohol	370	62%	5.31	46%	5.35	49%	5.22	41%	5.25
Does consume alcohol	226	38%	5.18	53%	5.28	51%	5.14	59%	5.14
Statistical Difference			ND		***		***		***

Frequency of Alcohol Consumption	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	343	58%	5.28	45%	5.35	47%	5.20	39%	5.25
Less than once per week	169	28%	5.31	28%	5.32	30%	5.21	28%	5.18
Once per week	44	7%	5.23	12%	5.28	12%	5.16	14%	5.16
Two to three times per week	34	6%	4.89	13%	5.27	10%	5.03	17%	5.10
Almost every day	4	1%	5.03	1%	4.97	0%	4.47	1%	4.88
Every day	1	0%	NR	2%	4.85	0%	4.15	1%	4.83
Statistical Test of Means									
Do not consume alcohol	343	57%	5.28	45%	5.35	47%	5.20	39%	5.25
Does consume alcohol	252	42%	5.22	55%	5.28	53%	5.15	61%	5.14
Statistical Difference			ND		***		**		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 5. Satisfaction: Services Provided (*Not a predictor*)

Alcohol Negatively Impacts Quality of Life for Students on Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
(1) not at all	333	58%	5.30	52%	5.41	54%	5.27	48%	5.29
(2)	89	15%	5.41	16%	5.28	16%	5.23	18%	5.21
(3)	50	9%	5.37	9%	5.18	10%	5.13	10%	5.11
(4) moderately	63	11%	5.18	12%	5.17	12%	5.01	13%	5.04
(5)	19	3%	4.78	5%	5.17	5%	4.96	5%	5.01
(6)	10	2%	5.01	3%	5.15	2%	4.91	3%	4.95
(7) extremely	14	2%	4.50	3%	5.00	2%	4.62	3%	4.65
Statistical Test of Means									
Does not negatively impact life (1, 2, 3)	472	81%	5.32	77%	5.36	79%	5.25	76%	5.25
Does negatively impact life (4, 5, 6, 7)	106	18%	5.00	22%	5.15	21%	4.94	24%	4.98
Statistical Difference			*		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 5: Satisfaction: Services Provided

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data							
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data	
									Mean	Difference	Mean	Difference	Mean	Difference	Mean	Difference
Factor 5: Satisfaction: Services Provided	603	5.27	1.30	NA					5.27	0.00	NA		5.54	-0.27 ↓	5.36	-0.09
Q34. Hall/Apt. Environment - How satisfied are you with: Internet connectivity in your room	594	5.03	1.97	NA					5.19	-0.16 ↓	NA		5.67	-0.64 ↓	5.56	-0.53 ↓
Q39. Hall/Apt. Environment - How satisfied are you with: Laundry room facilities	561	5.23	1.73	NA					5.15	0.08	NA		5.26	-0.03	5.16	0.07
Q41. Hall/Apt. Environment - How satisfied are you with: Common areas (i.e. lounges, study rooms, etc.)	554	5.49	1.67	NA					5.42	0.07	NA		5.07	0.42 ↑	4.92	0.57 ↑
Q42. Hall/Apt. Environment - How satisfied are you with: Computing facilities in your hall/building	455	5.04	1.85	NA					5.20	-0.16 ↓	NA		5.23	-0.19 ↓	4.91	0.13 ↑
Q43. Hall/Apt. Environment - How satisfied are you with: Cable TV services	577	5.59	1.63	NA					5.66	-0.07	NA		6.08	-0.49 ↓	5.91	-0.32 ↓
Q44. Hall/Apt. Environment - How satisfied are you with: Telephone services	497	5.24	1.74	NA					5.43	-0.19 ↓	NA		5.93	-0.69 ↓	5.70	-0.46 ↓
Q45. Hall/Apt. Environment - How satisfied are you with: Postal services	516	5.50	1.63	NA					5.61	-0.11 ↓	NA		5.92	-0.42 ↓	5.77	-0.27 ↓
Q46. Hall/Apt. Environment - How satisfied are you with: Vending services	576	5.12	1.76	NA					4.70	0.42 ↑	NA		5.31	-0.19 ↓	5.07	0.05
Q47. Hall/Apt. Environment - How satisfied are you with: Information desk services	549	5.16	1.69	NA					4.96	0.20 ↑	NA		5.25	-0.09	5.11	0.05

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Hall Analysis for Factor 5: Satisfaction: Services Provided

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*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25



Introduction to Factor 6

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Arrows graphically indicate areas of most change and areas of least change.

Area Analysis

Areas are sorted by those that outperform the institution's aggregate factor mean down to those Areas that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

Hall Analysis

Halls are sorted by those that outperform the institution's aggregate factor mean down to those Halls that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Hall level can be made. Number responding and standard deviation data is also provided.

Floor Analysis

Floors are sorted by those that outperform the institution's aggregate factor mean down to those Floors that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Floor level can be made. Number responding and standard deviation data is also provided.

**Factor and Question Analysis: Select 6 Comparison
for Factor 6: Satisfaction: Room Assignment or Change Process**

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from highest question mean to lowest question mean.

	Your Data			Your Select 6 Data										Comparison to Select 6		
				There are 6 institutions in this comparison group.												
	N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7
										Min	Max					
Factor 6: Satisfaction: Room Assignment or Change Process	597	5.34	1.56	5.37	5.45	5.31	5.58	5.45	5.14	5.14	5.58	5.44	1.40	-0.10	ND	5
Q50. Hall/Apt. Environment - How satisfied are you with: Current room assignment	589	5.53	1.80	5.66	5.56	5.51	5.80	5.60	5.50	5.50	5.80	5.66	1.59	-0.13	ND	5
Q49. Hall/Apt. Environment - How satisfied are you with: Room assignment process	580	5.24	1.77	5.25	5.32	5.17	5.46	5.36	4.99	4.99	5.46	5.32	1.60	-0.08	ND	5
Q48. Hall/Apt. Environment - How satisfied are you with: Flexibility of the room change policy	500	5.10	1.69	5.14	5.37	5.20	5.39	5.29	4.80	4.80	5.39	5.25	1.56	-0.15	▼ *	6

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 6: Satisfaction: Room Assignment or Change Process

Data is sorted from highest question mean to lowest question mean.	Your Data			Carnegie Class Data and Comparisons There are 21 institutions in this Carnegie Class							All Institutions Data and Comparisons There are 282 total participating institutions						
	N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank
						Min	Max						Min	Max			
Factor 6: Satisfaction: Room Assignment or Change Process	597	5.34	1.56	5.21	1.52	4.61	5.59	0.13	▲	7	5.30	1.48	3.73	6.26	0.04	▲	121
Q50. Hall/Apt. Environment - How satisfied are you with: Current room assignment	589	5.53	1.80	5.49	1.75	4.81	5.83	0.04	▲	11	5.62	1.67	4.34	6.45	-0.09	▼	179
Q49. Hall/Apt. Environment - How satisfied are you with: Room assignment process	580	5.24	1.77	5.03	1.78	4.21	5.44	0.21	▲	8	5.09	1.74	3.03	6.29	0.15	▲	90
Q48. Hall/Apt. Environment - How satisfied are you with: Flexibility of the room change policy	500	5.10	1.69	5.01	1.68	4.39	5.43	0.09	▲	9	5.02	1.65	3.10	6.67	0.08	▲	105

▼: Your data has a lower mean than the mean of the comparative group ▲: Your data has a higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 6: Satisfaction: Room Assignment or Change Process

Q48. Hall/Apt. Environment - How satisfied are you with: Flexibility of the room change policy		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	31%	25%	32%	31%	30%	31%	19%	29%	27%	25%
	(6) Moderately satisfied	15%	22%	20%	18%	24%	20%	18%	21%	18%	19%
	(5) Slightly satisfied	10%	20%	11%	11%	16%	15%	14%	15%	10%	12%
	(4) Neutral	32%	22%	31%	29%	22%	26%	35%	25%	31%	31%
	(3) Slightly dissatisfied	4%	5%	3%	5%	4%	4%	6%	4%	5%	5%
	(2) Moderately dissatisfied	3%	2%	1%	3%	2%	1%	3%	2%	3%	3%
	(1) Very dissatisfied	4%	4%	1%	4%	3%	3%	6%	3%	5%	5%
Combined Response Key	Responding 6 or 7	46%	47%	52%	49%	54%	50%	38%	50%	45%	44%
	Responding 3, 4 or 5	46%	47%	46%	44%	42%	45%	54%	45%	47%	48%
	Responding 1 or 2	7%	7%	3%	6%	4%	5%	9%	5%	8%	8%
Mean		5.10	5.14	5.37	5.20	5.39	5.29	4.80	5.25	5.02	5.02
Standard Deviation		1.69	1.58	1.45	1.64	1.49	1.55	1.63	1.56	1.68	1.65
% Responding		70%	92%	79%	82%	77%	80%	71%	81%	73%	70%
Q49. Hall/Apt. Environment - How satisfied are you with: Room assignment process		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	34%	26%	32%	30%	32%	33%	23%	30%	28%	27%
	(6) Moderately satisfied	21%	24%	23%	20%	25%	20%	23%	23%	21%	22%
	(5) Slightly satisfied	8%	21%	11%	14%	17%	15%	16%	16%	13%	14%
	(4) Neutral	22%	19%	23%	21%	16%	22%	22%	19%	22%	20%
	(3) Slightly dissatisfied	6%	5%	5%	6%	5%	4%	6%	5%	7%	7%
	(2) Moderately dissatisfied	3%	2%	3%	4%	2%	2%	4%	3%	4%	4%
	(1) Very dissatisfied	6%	4%	3%	5%	3%	4%	6%	4%	6%	6%
Combined Response Key	Responding 6 or 7	55%	50%	54%	51%	57%	53%	46%	53%	48%	49%
	Responding 3, 4 or 5	37%	44%	39%	40%	38%	41%	45%	41%	41%	41%
	Responding 1 or 2	8%	6%	6%	9%	5%	6%	10%	6%	10%	9%
Mean		5.24	5.25	5.32	5.17	5.46	5.36	4.99	5.32	5.03	5.09
Standard Deviation		1.77	1.55	1.61	1.73	1.52	1.59	1.70	1.60	1.78	1.74
% Responding		81%	96%	89%	92%	96%	94%	81%	94%	87%	89%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 6: Satisfaction: Room Assignment or Change Process

Q50. Hall/Apt. Environment - How satisfied are you with: Current room assignment		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	45%	39%	43%	41%	44%	43%	39%	42%	41%	43%
	(6) Moderately satisfied	19%	24%	21%	21%	24%	20%	24%	23%	21%	22%
	(5) Slightly satisfied	8%	16%	10%	11%	14%	13%	11%	13%	10%	11%
	(4) Neutral	13%	13%	13%	12%	11%	13%	14%	12%	13%	12%
	(3) Slightly dissatisfied	6%	3%	5%	7%	3%	4%	5%	4%	6%	5%
	(2) Moderately dissatisfied	3%	1%	4%	3%	2%	3%	4%	2%	3%	3%
	(1) Very dissatisfied	5%	3%	4%	5%	2%	4%	4%	3%	5%	4%
Combined Response Key	Responding 6 or 7	64%	63%	64%	63%	68%	63%	63%	65%	62%	66%
	Responding 3, 4 or 5	27%	32%	28%	30%	27%	31%	29%	29%	29%	27%
	Responding 1 or 2	8%	5%	8%	8%	4%	7%	8%	6%	8%	7%
Mean		5.53	5.66	5.56	5.51	5.80	5.60	5.50	5.66	5.49	5.62
Standard Deviation		1.80	1.52	1.72	1.74	1.47	1.64	1.70	1.59	1.75	1.67
% Responding		83%	98%	90%	94%	98%	97%	82%	95%	83%	91%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 6. Satisfaction: Room Assignment or Change Process (Not a predictor)**

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	170	29%	5.27	43%	5.40	34%	5.21	39%	5.29
Female	425	71%	5.38	56%	5.49	65%	5.23	60%	5.31
Transgender	1	0%	NR	1%	4.66	0%	4.19	0%	4.82
Other	0	0%	NR	0%	4.68	0%	3.62	0%	4.81
Statistical Test of Means									
Male	170	24%	5.27	42%	5.40	31%	5.21	36%	5.29
Female	425	60%	5.38	55%	5.49	59%	5.23	56%	5.31
Statistical Difference			ND		***		ND		***

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	33	6%	5.43	16%	5.41	17%	5.10	8%	5.26
Native American/Alaska Native/Inuit	1	0%	NR	1%	4.88	0%	4.97	1%	5.18
Asian/Middle Eastern/Pacific Islander	21	4%	5.48	3%	5.15	8%	4.99	10%	5.15
Spanish/Hispanic/Latino(a)	10	2%	5.23	2%	5.22	6%	5.25	5%	5.30
White/Caucasian	520	87%	5.33	74%	5.48	63%	5.31	72%	5.34
Multiracial	9	2%	5.56	3%	5.19	4%	5.05	3%	5.19
Other	1	0%	NR	1%	5.08	2%	4.69	2%	5.01
Statistical Test of Means									
White American	520	73%	5.33	71%	5.48	56%	5.31	66%	5.34
All Others	75	11%	5.44	25%	5.31	33%	5.07	26%	5.21
Statistical Difference			ND		***		***		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	313	52%	5.43	54%	5.47	53%	5.20	51%	5.31
Sophomore	143	24%	5.22	26%	5.44	24%	5.24	26%	5.30
Junior	92	15%	5.12	13%	5.34	13%	5.21	13%	5.27
Senior	44	7%	5.43	6%	5.47	7%	5.33	8%	5.38
Graduate/Professional Student	2	0%	7.00	1%	4.96	3%	5.14	1%	5.20
Non-Degree or Other	3	1%	6.22	0%	5.03	0%	5.21	0%	4.90
Statistical Test of Means									
Freshman	313	44%	5.43	52%	5.47	47%	5.20	48%	5.31
All Others	284	40%	5.24	45%	5.40	43%	5.24	45%	5.30
Statistical Difference			ND		**		ND		ND

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 6. Satisfaction: Room Assignment or Change Process (Not a predictor)**

Number of Semesters/Quarters in Campus Housing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters / 3 quarters	158	26%	5.25	37%	5.36	46%	5.22	41%	5.30
2 to 4 semesters or 3 to 6 quarters	371	62%	5.40	49%	5.51	41%	5.20	44%	5.30
5 to 6 semesters or 7 to 9 quarters	49	8%	5.08	9%	5.40	8%	5.29	9%	5.31
7 to 8 semesters or 10 to 12 quarters	15	3%	5.48	3%	5.45	4%	5.33	5%	5.42
9 to 10 semesters or 13 to 14 quarters	2	0%	6.50	1%	5.20	1%	5.42	1%	5.29
More than 10 semesters or more than 14 quarters	2	0%	7.00	0%	4.78	0%	5.01	0%	5.04
Statistical Test of Means									
Less than 2 semesters or less than 3 quarters	158	22%	5.25	36%	5.36	41%	5.22	38%	5.30
All Others	439	62%	5.38	60%	5.48	48%	5.22	54%	5.31
Statistical Difference			ND		***		ND		ND

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	13	2%	5.04	5%	5.25	5%	5.00	4%	5.14
2.25 to 2.49	25	4%	4.79	6%	5.37	5%	5.06	5%	5.23
2.50 to 2.74	54	9%	5.46	9%	5.41	7%	5.22	7%	5.25
2.75 to 2.99	69	12%	5.06	15%	5.43	12%	5.12	12%	5.29
3.00 to 3.24	97	16%	5.39	20%	5.43	19%	5.20	19%	5.29
3.25 to 3.49	100	17%	5.10	15%	5.47	17%	5.26	17%	5.33
3.50 to 3.74	113	19%	5.49	14%	5.55	17%	5.27	18%	5.33
3.75 to 4.00	122	21%	5.63	15%	5.48	17%	5.32	18%	5.37
Other than 4.0 GPA Scale	2	0%	5.00	1%	5.12	1%	5.04	1%	5.18
Statistical Test of Means									
Below 3.00 GPA	161	23%	5.15	34%	5.39	26%	5.12	25%	5.25
3.00 GPA and higher	432	61%	5.42	62%	5.48	64%	5.26	67%	5.33
Statistical Difference			ND		***		***		***

Average Number of Hours Studied per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
1-5 hours	126	21%	5.29	24%	5.37	20%	5.14	18%	5.27
6-10 hours	162	27%	5.21	29%	5.50	28%	5.23	26%	5.33
11-15 hours	154	26%	5.32	23%	5.46	22%	5.23	22%	5.33
16-20 hours	78	13%	5.40	13%	5.46	16%	5.29	16%	5.32
21-25 hours	35	6%	5.69	6%	5.44	7%	5.25	9%	5.28
26-30 hours	21	4%	5.52	3%	5.33	4%	5.28	4%	5.28
31 or more hours	21	4%	5.82	3%	5.20	3%	5.06	4%	5.12
Statistical Test of Means									
Less than 10 hours per week	288	40%	5.25	52%	5.44	43%	5.20	41%	5.30
11 or more hours per week	309	43%	5.43	45%	5.44	46%	5.24	51%	5.30
Statistical Difference			ND		ND		*		ND

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 6. Satisfaction: Room Assignment or Change Process (Not a predictor)**

Average Number of Hours Worked per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Do not work	232	39%	5.27	55%	5.45	51%	5.19	50%	5.31
1-10 hours	154	26%	5.48	19%	5.48	20%	5.26	22%	5.32
11-20 hours	135	23%	5.26	17%	5.42	20%	5.24	19%	5.30
21-30 hours	52	9%	5.53	6%	5.42	6%	5.28	6%	5.27
31-40 hours	16	3%	5.03	2%	5.14	2%	5.11	2%	5.20
more than 40 hours	8	1%	5.58	1%	5.13	1%	5.00	1%	5.08
Statistical Test of Means									
Do not work	232	33%	5.27	53%	5.45	46%	5.19	46%	5.31
Work at least 1 hour per week	365	51%	5.39	43%	5.43	44%	5.25	46%	5.30
Statistical Difference			ND		ND		*		*

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No	485	82%	5.36	88%	5.46	89%	5.24	90%	5.32
Yes	103	18%	5.29	12%	5.31	11%	5.07	10%	5.20
Statistical Test of Means									
No	485	69%	5.36	85%	5.46	79%	5.24	83%	5.32
Yes	103	15%	5.29	11%	5.31	10%	5.07	10%	5.20
Statistical Difference			ND		***		***		***

Gender of Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	63	11%	5.00	34%	5.39	13%	5.17	15%	5.27
Female	178	30%	5.41	42%	5.52	25%	5.13	23%	5.32
Coed	356	60%	5.37	24%	5.38	62%	5.27	62%	5.30
Statistical Test of Means									
Single Sex (Male or Female)	241	34%	5.30	73%	5.46	34%	5.14	35%	5.30
Coed	356	50%	5.37	23%	5.38	55%	5.27	57%	5.30
Statistical Difference			ND		**		***		ND

Participate in programs sponsored by your hall/apt. complex	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	375	63%	5.19	47%	5.29	42%	4.98	42%	5.08
Sometimes	154	26%	5.55	42%	5.54	42%	5.31	44%	5.41
Often or very often	64	11%	5.77	12%	5.69	16%	5.61	14%	5.63
Statistical Test of Means									
Rarely or never participate	375	53%	5.19	45%	5.29	37%	4.98	38%	5.08
Participate sometimes or often	218	31%	5.61	51%	5.57	52%	5.40	54%	5.46
Statistical Difference			**		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 6. Satisfaction: Room Assignment or Change Process (Not a predictor)**

Do you reside in a designated academic community?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	175	30%	5.44	32%	5.46	32%	5.29	36%	5.35
No	408	70%	5.31	68%	5.42	68%	5.18	64%	5.28
Statistical Test of Means									
Reside in an academic community	175	25%	5.44	31%	5.46	29%	5.29	34%	5.35
Do not reside in an academic community	408	59%	5.31	65%	5.42	61%	5.18	59%	5.28
Statistical Difference			ND		ND		***		***

Type of Room Resided in Current Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One bedroom, floor community bathroom	174	29%	5.07	43%	5.39	29%	5.21	42%	5.32
One bedroom with a private bathroom	197	33%	5.46	5%	5.59	12%	5.26	9%	5.37
Two or more bedrooms sharing a bathroom, no living room or kitchen	59	10%	5.20	25%	5.50	20%	5.12	20%	5.27
Two or more bedrooms sharing a bathroom and living room, no kitchen	8	1%	5.17	7%	5.48	21%	5.33	10%	5.28
Apartment (bedroom(s), bathroom(s), living room, kitchen)	159	27%	5.55	19%	5.40	17%	5.19	19%	5.27
Statistical Test of Means									
One Bedroom	371	52%	5.28	47%	5.41	37%	5.22	47%	5.33
All Other Room Configurations	226	32%	5.45	50%	5.46	53%	5.22	45%	5.27
Statistical Difference			ND		ND		ND		***

Number of people assigned to live in your bedroom	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	147	25%	5.59	24%	5.50	27%	5.40	23%	5.42
Two	444	75%	5.27	69%	5.43	56%	5.17	64%	5.30
Three	1	0%	NR	2%	5.31	8%	5.09	8%	5.08
More than three	2	0%	4.00	5%	5.27	9%	5.12	6%	5.17
Statistical Test of Means									
One or two	591	83%	5.35	90%	5.45	75%	5.25	80%	5.33
Three or more	3	0%	4.33	6%	5.28	15%	5.11	12%	5.12
Statistical Difference			ND		**		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 6. Satisfaction: Room Assignment or Change Process (Not a predictor)**

Choice of Roommate	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Don't have any	67	11%	5.59	9%	5.60	9%	5.44	9%	5.47
Chose all	254	43%	5.66	29%	5.66	22%	5.52	29%	5.53
Chose some but not all	41	7%	4.93	20%	5.49	19%	5.26	16%	5.26
Chose none	235	39%	5.00	42%	5.23	50%	5.04	46%	5.14
Statistical Test of Means									
Chose some or all of the roommate(s)	295	47%	5.56	52%	5.59	40%	5.40	46%	5.43
Did not choose any roommate(s)	235	37%	5.00	44%	5.23	50%	5.04	47%	5.14
Statistical Difference			***		***		***		***

Number of Alcoholic Drinks Consumed Per Event	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	367	62%	5.35	46%	5.43	49%	5.23	41%	5.33
One or two drinks	98	17%	5.24	19%	5.47	21%	5.23	18%	5.29
Three or four drinks	59	10%	5.44	14%	5.52	15%	5.28	17%	5.32
Five or six drinks	38	6%	5.70	10%	5.45	9%	5.18	12%	5.29
Seven or eight drinks	12	2%	4.85	4%	5.36	3%	5.20	5%	5.27
More than eight drinks	16	3%	4.46	7%	5.28	3%	4.88	7%	5.21
Statistical Test of Means									
Do not consume alcohol	367	61%	5.35	46%	5.43	48%	5.23	40%	5.33
Does consume alcohol	223	37%	5.30	53%	5.45	50%	5.21	59%	5.29
Statistical Difference			ND		ND		ND		***

Frequency of Alcohol Consumption	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	340	58%	5.33	45%	5.43	47%	5.22	39%	5.33
Less than once per week	167	28%	5.48	28%	5.48	30%	5.26	28%	5.28
Once per week	44	7%	5.35	12%	5.47	12%	5.25	14%	5.32
Two to three times per week	34	6%	4.64	13%	5.48	10%	5.15	17%	5.31
Almost every day	3	1%	6.44	1%	5.18	0%	4.77	1%	5.04
Every day	1	0%	NR	2%	4.94	0%	4.03	1%	4.95
Statistical Test of Means									
Do not consume alcohol	340	57%	5.33	44%	5.43	46%	5.22	38%	5.33
Does consume alcohol	249	42%	5.33	55%	5.45	52%	5.22	60%	5.29
Statistical Difference			ND		ND		ND		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 6. Satisfaction: Room Assignment or Change Process (Not a predictor)**

Alcohol Negatively Impacts Quality of Life for Students on Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
(1) not at all	330	58%	5.45	52%	5.54	54%	5.33	48%	5.43
(2)	88	15%	5.48	16%	5.43	16%	5.33	18%	5.37
(3)	49	9%	5.28	9%	5.30	10%	5.22	10%	5.24
(4) moderately	63	11%	4.87	12%	5.33	12%	5.01	13%	5.13
(5)	19	3%	4.93	5%	5.33	5%	4.95	5%	5.06
(6)	10	2%	4.90	3%	5.21	2%	4.69	3%	4.91
(7) extremely	14	2%	4.36	3%	5.04	2%	4.34	3%	4.51
Statistical Test of Means									
Does not negatively impact life (1, 2, 3)	467	81%	5.44	77%	5.49	78%	5.32	75%	5.39
Does negatively impact life (4, 5, 6, 7)	106	18%	4.82	22%	5.28	21%	4.89	23%	5.02
Statistical Difference			***		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 6: Satisfaction: Room Assignment or Change Process

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data								
									2008's Data		2007's Data		2006's Data		2005's Data		
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	Mean	Difference	Mean	Difference	Mean	Difference	Mean	Difference	
Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009																	
Factor 6: Satisfaction: Room Assignment or Change Process	597	5.34	1.56	NA					5.36	-0.02	NA		5.50	-0.16	↓	5.31	0.03
Q48. Hall/Apt. Environment - How satisfied are you with: Flexibility of the room change policy	500	5.10	1.69	NA					5.06	0.04	NA		5.49	-0.39	↓	5.21	-0.11 ↓
Q49. Hall/Apt. Environment - How satisfied are you with: Room assignment process	580	5.24	1.77	NA					5.29	-0.05	NA		5.49	-0.25	↓	5.37	-0.13 ↓
Q50. Hall/Apt. Environment - How satisfied are you with: Current room assignment	589	5.53	1.80	NA					5.62	-0.09	NA		NA		NA		

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Hall Analysis for Factor 6: Satisfaction: Room Assignment or Change Process

Hall Descriptions	Hall Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q048. Hall/Apt. Environment - How satisfied are you with: Flexibility of the room change	Q049. Hall/Apt. Environment - How satisfied are you with: Room assignment process	Q050. Hall/Apt. Environment - How satisfied are you with: Current room assignment
	Number Responding	Factor Mean	Standard Deviation	Rank						
Code 4: Luntsford	51	5.87	1.52	1	5.34	0.53	▲	5.77	5.69	6.02
Code 14: Governors	146	5.60	1.32	2	5.34	0.26	▲	5.24	5.54	5.83
Code 15: Centennial	100	5.38	1.53	3	5.34	0.04		5.21	5.31	5.46
Code 2: L. Clement	97	5.20	1.65	4	5.34	-0.14	▽	4.97	5.04	5.42
Code 1: Carter	50	5.18	1.49	5	5.34	-0.16	▽	4.72	5.10	5.48
Code 6: Stone	22	5.05	1.61	6	5.34	-0.29	▼	5.00	4.77	5.43
Code 7: West	23	4.91	1.71	7	5.34	-0.43	▼	4.47	5.04	5.09
Code 10: Davis	58	4.91	1.67	8	5.34	-0.43	▼	4.91	4.70	5.10
Code 3: Dossett	17	4.86	1.63	9	5.34	-0.48	▼	4.20	5.06	5.06
Code 13: Powell	14	4.48	1.63	10	5.34	-0.86	▼	4.91	4.50	4.21

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25



Introduction to Factor 7

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Arrows graphically indicate areas of most change and areas of least change.

Area Analysis

Areas are sorted by those that outperform the institution's aggregate factor mean down to those Areas that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

Hall Analysis

Halls are sorted by those that outperform the institution's aggregate factor mean down to those Halls that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Hall level can be made. Number responding and standard deviation data is also provided.

Floor Analysis

Floors are sorted by those that outperform the institution's aggregate factor mean down to those Floors that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Floor level can be made. Number responding and standard deviation data is also provided.

East Tennessee State University

CSAR

Factor and Question Analysis: Select 6 Comparison for Factor 7: Satisfaction: Safety and Security

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from highest question mean to lowest question mean.

	Your Data			Your Select 6 Data										Comparison to Select 6		
				There are 6 institutions in this comparison group.												
	N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7
										Min	Max					
Factor 7: Satisfaction: Safety and Security	600	5.71	1.33	5.65	5.63	5.50	5.83	5.62	5.83	5.50	5.83	5.69	1.21	0.02	ND	3
Q52. Hall/Apt. Environment - How satisfied are you with: How safe you feel in your room	593	6.04	1.42	5.83	6.15	5.93	6.09	5.97	6.00	5.83	6.15	5.99	1.31	0.05	ND	3
Q53. Hall/Apt. Environment - How satisfied are you with: How safe you feel in your hall/apt. building	588	5.95	1.46	5.79	5.99	5.86	6.09	5.83	5.94	5.79	6.09	5.94	1.31	0.01	ND	3
Q51. Hall/Apt. Environment - How satisfied are you with: Security of possessions in room	595	5.79	1.63	5.61	5.78	5.69	5.91	5.80	5.68	5.61	5.91	5.78	1.44	0.01	ND	3
Q54. Hall/Apt. Environment - How satisfied are you with: How safe you feel walking on campus at night	588	5.06	1.82	5.35	4.64	4.54	5.23	4.88	5.68	4.54	5.68	5.06	1.71	0.00	ND	4

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 7: Satisfaction: Safety and Security

Data is sorted from highest question mean to lowest question mean.

	Your Data			Carnegie Class Data and Comparisons There are 21 institutions in this Carnegie Class							All Institutions Data and Comparisons There are 282 total participating institutions						
	N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank
						Min	Max						Min	Max			
Factor 7: Satisfaction: Safety and Security	600	5.71	1.33	5.73	1.28	4.83	6.26	-0.02	▼	13	5.85	1.18	4.06	6.57	-0.14	▼	202
Q52. Hall/Apt. Environment - How satisfied are you with: How safe you feel in your room	593	6.04	1.42	6.04	1.36	5.20	6.42	0.00		14	6.13	1.26	4.53	6.75	-0.09	▼	185
Q53. Hall/Apt. Environment - How satisfied are you with: How safe you feel in your hall/apt. building	588	5.95	1.46	6.01	1.35	5.04	6.46	-0.06	▼	14	6.09	1.25	3.99	6.68	-0.14	▼	192
Q51. Hall/Apt. Environment - How satisfied are you with: Security of possessions in room	595	5.79	1.63	5.71	1.54	4.95	6.17	0.08	▲	9	5.82	1.44	4.34	6.64	-0.03	▼	149
Q54. Hall/Apt. Environment - How satisfied are you with: How safe you feel walking on campus at night	588	5.06	1.82	5.18	1.75	4.04	6.36	-0.12	▼	13	5.39	1.60	3.37	6.57	-0.33	▼	216

▼: Your data has a lower mean than the mean of the comparative group ▲: Your data has a higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 7: Satisfaction: Safety and Security

Q51. Hall/Apt. Environment - How satisfied are you with: Security of possessions in room		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	49%	36%	43%	42%	44%	43%	39%	42%	43%	44%
	(6) Moderately satisfied	22%	25%	24%	24%	27%	25%	26%	25%	24%	26%
	(5) Slightly satisfied	9%	19%	12%	11%	15%	14%	13%	15%	11%	12%
	(4) Neutral	10%	12%	14%	12%	9%	11%	13%	11%	13%	11%
	(3) Slightly dissatisfied	4%	4%	4%	4%	3%	3%	4%	3%	4%	3%
	(2) Moderately dissatisfied	2%	1%	2%	2%	1%	1%	2%	1%	2%	2%
	(1) Very dissatisfied	4%	3%	1%	3%	2%	2%	2%	2%	3%	2%
Combined Response Key	Responding 6 or 7	71%	61%	67%	67%	71%	68%	65%	67%	67%	70%
	Responding 3, 4 or 5	23%	35%	30%	28%	26%	29%	30%	29%	28%	27%
	Responding 1 or 2	6%	5%	3%	5%	3%	4%	5%	4%	5%	4%
Mean		5.79	5.61	5.78	5.69	5.91	5.80	5.68	5.78	5.71	5.82
Standard Deviation		1.63	1.50	1.42	1.57	1.32	1.44	1.49	1.44	1.55	1.44
% Responding		84%	98%	92%	94%	98%	98%	83%	96%	89%	92%
Q52. Hall/Apt. Environment - How satisfied are you with: How safe you feel in your room		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	56%	42%	52%	48%	50%	48%	50%	48%	53%	54%
	(6) Moderately satisfied	21%	26%	28%	24%	27%	25%	27%	26%	23%	25%
	(5) Slightly satisfied	8%	15%	10%	11%	12%	12%	9%	12%	9%	9%
	(4) Neutral	9%	10%	8%	10%	8%	10%	8%	9%	9%	8%
	(3) Slightly dissatisfied	3%	2%	2%	3%	2%	2%	2%	2%	2%	2%
	(2) Moderately dissatisfied	3%	1%	1%	2%	1%	1%	2%	1%	1%	1%
	(1) Very dissatisfied	2%	3%	0%	2%	1%	2%	2%	2%	2%	1%
Combined Response Key	Responding 6 or 7	76%	69%	79%	72%	77%	73%	76%	74%	76%	79%
	Responding 3, 4 or 5	20%	28%	19%	24%	21%	25%	20%	23%	20%	19%
	Responding 1 or 2	4%	4%	1%	3%	2%	3%	4%	3%	3%	2%
Mean		6.04	5.83	6.15	5.93	6.09	5.97	6.00	5.99	6.04	6.13
Standard Deviation		1.42	1.39	1.15	1.41	1.20	1.33	1.38	1.31	1.36	1.26
% Responding		83%	98%	91%	94%	98%	98%	83%	96%	89%	92%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 7: Satisfaction: Safety and Security

Q53. Hall/Apt. Environment - How satisfied are you with: How safe you feel in your hall/apt. building		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	50%	40%	46%	45%	48%	42%	46%	45%	51%	51%
	(6) Moderately satisfied	26%	27%	28%	25%	30%	27%	29%	28%	24%	26%
	(5) Slightly satisfied	8%	16%	12%	13%	12%	14%	10%	13%	10%	10%
	(4) Neutral	9%	12%	9%	10%	8%	11%	9%	9%	9%	8%
	(3) Slightly dissatisfied	3%	2%	2%	3%	2%	3%	2%	2%	2%	2%
	(2) Moderately dissatisfied	2%	1%	2%	2%	1%	1%	2%	1%	1%	1%
	(1) Very dissatisfied	2%	2%	1%	2%	1%	2%	2%	2%	2%	1%
Combined Response Key	Responding 6 or 7	76%	67%	74%	70%	77%	69%	75%	73%	75%	78%
	Responding 3, 4 or 5	20%	30%	23%	26%	21%	27%	22%	25%	22%	20%
	Responding 1 or 2	4%	3%	3%	4%	1%	3%	4%	3%	3%	2%
Mean		5.95	5.79	5.99	5.86	6.09	5.83	5.94	5.94	6.01	6.09
Standard Deviation		1.46	1.39	1.26	1.41	1.15	1.39	1.38	1.31	1.36	1.25
% Responding		83%	97%	91%	93%	97%	97%	83%	95%	89%	91%
Q54. Hall/Apt. Environment - How satisfied are you with: How safe you feel walking on campus at night		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	28%	27%	17%	19%	24%	24%	37%	24%	29%	31%
	(6) Moderately satisfied	23%	28%	22%	19%	27%	21%	30%	25%	24%	27%
	(5) Slightly satisfied	15%	20%	18%	17%	23%	16%	14%	19%	15%	16%
	(4) Neutral	12%	14%	16%	13%	13%	15%	10%	13%	13%	12%
	(3) Slightly dissatisfied	10%	5%	14%	13%	8%	11%	4%	9%	9%	7%
	(2) Moderately dissatisfied	6%	3%	7%	8%	3%	5%	4%	5%	5%	4%
	(1) Very dissatisfied	6%	3%	7%	10%	3%	7%	2%	5%	5%	3%
Combined Response Key	Responding 6 or 7	51%	55%	39%	38%	50%	45%	67%	48%	53%	58%
	Responding 3, 4 or 5	37%	39%	47%	44%	44%	42%	27%	42%	37%	36%
	Responding 1 or 2	12%	6%	14%	18%	6%	12%	6%	10%	10%	7%
Mean		5.06	5.35	4.64	4.54	5.23	4.88	5.68	5.06	5.18	5.39
Standard Deviation		1.82	1.55	1.78	1.93	1.54	1.83	1.48	1.71	1.75	1.60
% Responding		83%	96%	91%	94%	97%	97%	83%	95%	89%	91%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 7. Satisfaction: Safety and Security (*Not a predictor*)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	169	28%	5.88	43%	5.79	34%	5.86	39%	5.94
Female	429	72%	5.64	56%	5.63	65%	5.68	60%	5.80
Transgender	1	0%	NR	1%	4.87	0%	4.48	0%	5.07
Other	0	0%	NR	0%	5.08	0%	4.14	0%	5.21
Statistical Test of Means									
Male	169	24%	5.88	42%	5.79	31%	5.86	36%	5.94
Female	429	61%	5.64	55%	5.63	59%	5.68	56%	5.80
Statistical Difference			*		***		***		***

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	34	6%	5.72	16%	5.71	17%	5.52	8%	5.73
Native American/Alaska Native/Inuit	1	0%	NR	1%	5.27	0%	5.59	1%	5.68
Asian/Middle Eastern/Pacific Islander	21	4%	5.30	3%	5.45	8%	5.55	10%	5.67
Spanish/Hispanic/Latino(a)	10	2%	5.58	2%	5.46	6%	5.72	5%	5.86
White/Caucasian	522	87%	5.73	74%	5.72	63%	5.83	72%	5.90
Multiracial	9	2%	5.33	3%	5.48	4%	5.74	3%	5.83
Other	1	0%	NR	1%	5.27	2%	5.26	2%	5.59
Statistical Test of Means									
White American	522	74%	5.73	72%	5.72	57%	5.83	67%	5.90
All Others	76	11%	5.54	25%	5.61	34%	5.57	26%	5.74
Statistical Difference			ND		***		***		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	313	52%	5.75	54%	5.72	52%	5.71	51%	5.85
Sophomore	145	24%	5.54	26%	5.67	24%	5.74	26%	5.85
Junior	92	15%	5.76	13%	5.63	13%	5.75	13%	5.85
Senior	45	8%	5.72	6%	5.68	7%	5.80	8%	5.89
Graduate/Professional Student	2	0%	6.88	1%	5.33	3%	5.80	1%	5.85
Non-Degree or Other	3	1%	6.67	0%	5.30	0%	5.54	0%	5.47
Statistical Test of Means									
Freshman	313	44%	5.75	52%	5.72	47%	5.71	48%	5.85
All Others	287	40%	5.66	45%	5.65	43%	5.75	45%	5.85
Statistical Difference			ND		**		ND		ND

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 7. Satisfaction: Safety and Security (*Not a predictor*)

Number of Semesters/Quarters in Campus Housing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters / 3 quarters	159	27%	5.63	37%	5.60	46%	5.76	41%	5.85
2 to 4 semesters or 3 to 6 quarters	372	62%	5.71	49%	5.78	41%	5.70	44%	5.85
5 to 6 semesters or 7 to 9 quarters	49	8%	5.81	9%	5.66	8%	5.79	9%	5.87
7 to 8 semesters or 10 to 12 quarters	16	3%	6.00	3%	5.64	4%	5.82	5%	5.94
9 to 10 semesters or 13 to 14 quarters	2	0%	5.88	1%	5.23	1%	5.58	1%	5.73
More than 10 semesters or more than 14 quarters	2	0%	6.50	0%	5.06	0%	5.20	0%	5.42
Statistical Test of Means									
Less than 2 semesters or less than 3 quarters	159	22%	5.63	36%	5.60	41%	5.76	38%	5.85
All Others	441	62%	5.74	61%	5.74	49%	5.71	54%	5.86
Statistical Difference			ND		***		*		*

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	13	2%	5.27	5%	5.53	5%	5.47	4%	5.65
2.25 to 2.49	25	4%	5.03	6%	5.61	5%	5.49	5%	5.70
2.50 to 2.74	55	9%	5.38	9%	5.69	7%	5.58	7%	5.75
2.75 to 2.99	69	12%	5.76	15%	5.68	12%	5.62	12%	5.80
3.00 to 3.24	98	16%	5.86	20%	5.68	19%	5.71	19%	5.83
3.25 to 3.49	101	17%	5.54	15%	5.68	17%	5.78	17%	5.88
3.50 to 3.74	113	19%	5.73	14%	5.74	17%	5.81	18%	5.91
3.75 to 4.00	122	20%	6.00	15%	5.76	17%	5.92	18%	5.96
Other than 4.0 GPA Scale	2	0%	5.38	1%	5.41	1%	5.71	1%	5.72
Statistical Test of Means									
Below 3.00 GPA	162	23%	5.48	35%	5.65	26%	5.56	26%	5.75
3.00 GPA and higher	434	61%	5.79	62%	5.72	64%	5.80	67%	5.89
Statistical Difference			*		**		***		***

Average Number of Hours Studied per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
1-5 hours	126	21%	5.55	24%	5.64	20%	5.66	18%	5.81
6-10 hours	164	27%	5.79	29%	5.72	28%	5.73	26%	5.87
11-15 hours	154	26%	5.62	23%	5.71	22%	5.75	22%	5.87
16-20 hours	78	13%	5.86	13%	5.73	16%	5.80	16%	5.88
21-25 hours	35	6%	6.01	6%	5.67	7%	5.81	9%	5.88
26-30 hours	21	4%	5.49	3%	5.62	4%	5.75	4%	5.86
31 or more hours	22	4%	5.77	3%	5.44	3%	5.60	4%	5.70
Statistical Test of Means									
Less than 10 hours per week	290	41%	5.69	52%	5.68	44%	5.70	41%	5.84
11 or more hours per week	310	44%	5.72	45%	5.69	47%	5.76	51%	5.86
Statistical Difference			ND		ND		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 7. Satisfaction: Safety and Security (*Not a predictor*)

Average Number of Hours Worked per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Do not work	232	39%	5.67	55%	5.72	51%	5.70	50%	5.85
1-10 hours	155	26%	5.72	19%	5.72	20%	5.81	22%	5.90
11-20 hours	137	23%	5.69	17%	5.64	20%	5.75	19%	5.85
21-30 hours	52	9%	5.88	6%	5.61	6%	5.74	6%	5.80
31-40 hours	16	3%	5.42	2%	5.44	2%	5.61	2%	5.72
more than 40 hours	8	1%	6.19	1%	5.16	1%	5.37	1%	5.57
Statistical Test of Means									
Do not work	232	33%	5.67	53%	5.72	46%	5.70	46%	5.85
Work at least 1 hour per week	368	52%	5.73	43%	5.65	44%	5.76	46%	5.86
Statistical Difference			ND		***		**		ND

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No	488	83%	5.75	88%	5.70	88%	5.75	90%	5.86
Yes	103	17%	5.56	12%	5.62	12%	5.60	10%	5.78
Statistical Test of Means									
No	488	70%	5.75	85%	5.70	80%	5.75	83%	5.86
Yes	103	15%	5.56	11%	5.62	10%	5.60	10%	5.78
Statistical Difference			ND		*		***		***

Gender of Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	63	11%	5.77	34%	5.78	13%	5.77	15%	5.88
Female	181	30%	5.65	42%	5.65	25%	5.58	23%	5.79
Coed	356	59%	5.72	24%	5.63	62%	5.73	62%	5.87
Statistical Test of Means									
Single Sex (Male or Female)	244	34%	5.68	74%	5.71	35%	5.65	35%	5.82
Coed	356	50%	5.72	23%	5.63	56%	5.73	58%	5.87
Statistical Difference			ND		**		***		***

Participate in programs sponsored by your hall/apt. complex	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	375	63%	5.59	47%	5.57	42%	5.54	42%	5.70
Sometimes	155	26%	5.79	42%	5.77	42%	5.80	44%	5.92
Often or very often	66	11%	6.19	12%	5.88	16%	6.03	14%	6.09
Statistical Test of Means									
Rarely or never participate	375	53%	5.59	45%	5.57	38%	5.54	39%	5.70
Participate sometimes or often	221	31%	5.91	52%	5.79	53%	5.87	54%	5.96
Statistical Difference			**		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 7. Satisfaction: Safety and Security (*Not a predictor*)

Do you reside in a designated academic community?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	176	30%	5.74	32%	5.74	32%	5.79	36%	5.88
No	410	70%	5.72	68%	5.66	68%	5.66	64%	5.83
Statistical Test of Means									
Reside in an academic community	176	25%	5.74	31%	5.74	29%	5.79	34%	5.88
Do not reside in an academic community	410	59%	5.72	65%	5.66	62%	5.66	59%	5.83
Statistical Difference			ND		**		***		***

Type of Room Resided in Current Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One bedroom, floor community bathroom	176	29%	5.52	43%	5.65	29%	5.66	42%	5.87
One bedroom with a private bathroom	197	33%	5.84	5%	5.79	12%	5.80	9%	5.90
Two or more bedrooms sharing a bathroom, no living room or kitchen	58	10%	5.57	25%	5.76	20%	5.65	20%	5.80
Two or more bedrooms sharing a bathroom and living room, no kitchen	9	2%	5.69	7%	5.80	21%	5.80	10%	5.81
Apartment (bedroom(s), bathroom(s), living room, kitchen)	160	27%	5.80	19%	5.60	17%	5.61	19%	5.85
Statistical Test of Means									
One Bedroom	373	52%	5.69	47%	5.67	37%	5.70	47%	5.88
All Other Room Configurations	227	32%	5.74	50%	5.71	53%	5.69	46%	5.82
Statistical Difference			ND		*		ND		***

Number of people assigned to live in your bedroom	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	149	25%	5.75	24%	5.70	28%	5.82	23%	5.93
Two	445	75%	5.69	69%	5.69	56%	5.71	64%	5.85
Three	1	0%	NR	2%	5.66	8%	5.77	8%	5.78
More than three	2	0%	5.21	5%	5.55	9%	5.65	6%	5.71
Statistical Test of Means									
One or two	594	84%	5.71	91%	5.70	75%	5.74	81%	5.87
Three or more	3	0%	5.31	6%	5.58	15%	5.70	12%	5.75
Statistical Difference			ND		**		ND		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 7. Satisfaction: Safety and Security (*Not a predictor*)

Choice of Roommate	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Don't have any	68	11%	5.66	9%	5.73	10%	5.81	10%	5.92
Chose all	256	43%	5.87	29%	5.74	22%	5.85	29%	5.94
Chose some but not all	41	7%	5.64	20%	5.71	19%	5.77	16%	5.79
Chose none	235	39%	5.56	42%	5.64	50%	5.66	46%	5.81
Statistical Test of Means									
Chose some or all of the roommate(s)	297	47%	5.84	53%	5.73	40%	5.81	46%	5.88
Did not choose any roommate(s)	235	37%	5.56	44%	5.64	50%	5.66	47%	5.81
Statistical Difference			*		***		***		***

Number of Alcoholic Drinks Consumed Per Event	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	369	62%	5.66	47%	5.71	49%	5.71	41%	5.82
One or two drinks	99	17%	5.80	19%	5.68	21%	5.74	18%	5.84
Three or four drinks	59	10%	5.76	14%	5.72	15%	5.80	17%	5.93
Five or six drinks	38	6%	5.88	10%	5.70	9%	5.78	12%	5.93
Seven or eight drinks	12	2%	5.88	4%	5.71	3%	5.90	5%	5.93
More than eight drinks	16	3%	5.28	7%	5.51	3%	5.53	7%	5.76
Statistical Test of Means									
Do not consume alcohol	369	62%	5.66	46%	5.71	49%	5.71	40%	5.82
Does consume alcohol	224	37%	5.77	53%	5.67	50%	5.76	59%	5.88
Statistical Difference			ND		ND		*		***

Frequency of Alcohol Consumption	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	342	58%	5.62	45%	5.70	47%	5.70	39%	5.81
Less than once per week	168	28%	5.87	28%	5.72	30%	5.78	28%	5.88
Once per week	44	7%	5.86	12%	5.71	12%	5.80	14%	5.93
Two to three times per week	34	6%	5.47	13%	5.69	10%	5.76	17%	5.92
Almost every day	3	1%	6.67	1%	5.30	0%	5.39	1%	5.58
Every day	1	0%	NR	2%	5.12	0%	4.57	1%	5.20
Statistical Test of Means									
Do not consume alcohol	342	57%	5.62	44%	5.70	47%	5.70	39%	5.81
Does consume alcohol	250	42%	5.80	55%	5.68	52%	5.76	61%	5.88
Statistical Difference			ND		ND		***		***

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NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 7. Satisfaction: Safety and Security (*Not a predictor*)

Alcohol Negatively Impacts Quality of Life for Students on Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
(1) not at all	331	57%	5.78	52%	5.83	54%	5.87	48%	5.99
(2)	89	15%	5.87	16%	5.73	16%	5.82	18%	5.96
(3)	50	9%	5.99	9%	5.56	10%	5.72	10%	5.82
(4) moderately	63	11%	5.48	12%	5.47	12%	5.45	13%	5.63
(5)	19	3%	5.32	5%	5.46	5%	5.47	5%	5.61
(6)	10	2%	4.68	3%	5.47	2%	5.39	3%	5.47
(7) extremely	14	2%	4.46	3%	5.14	2%	4.86	3%	4.98
Statistical Test of Means									
Does not negatively impact life (1, 2, 3)	470	81%	5.82	77%	5.77	78%	5.84	76%	5.96
Does negatively impact life (4, 5, 6, 7)	106	18%	5.24	22%	5.43	21%	5.38	24%	5.54
Statistical Difference			***		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 7: Satisfaction: Safety and Security

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data									
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data			2007's Data		2006's Data		2005's Data		
									Mean	Difference		Mean	Difference		Mean	Difference		Mean
Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009																		
Factor 7: Satisfaction: Safety and Security	600	5.71	1.33	NA					5.59	0.12	↑	NA		5.72	-0.01	5.57	0.14	↑
Q51. Hall/Apt. Environment - How satisfied are you with: Security of possessions in room	595	5.79	1.63	NA					5.77	0.02		NA		5.82	-0.03	5.60	0.19	↑
Q52. Hall/Apt. Environment - How satisfied are you with: How safe you feel in your room	593	6.04	1.42	NA					5.93	0.11	↑	NA		5.97	0.07	5.82	0.22	↑
Q53. Hall/Apt. Environment - How satisfied are you with: How safe you feel in your hall/apt. building	588	5.95	1.46	NA					5.78	0.17	↑	NA		5.88	0.07	5.76	0.19	↑
Q54. Hall/Apt. Environment - How satisfied are you with: How safe you feel walking on campus at night	588	5.06	1.82	NA					4.89	0.17	↑	NA		5.22	-0.16	↓	5.09	-0.03

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Hall Analysis for Factor 7: Satisfaction: Safety and Security

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience

Hall Descriptions

	Hall Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q051. Hall/Apt. Environment - How satisfied are you with: Security of possessions in room	Q052. Hall/Apt. Environment - How satisfied are you with: How safe you feel in your room	Q053. Hall/Apt. Environment - How satisfied are you with: How safe you feel in your hall/apt.	Q054. Hall/Apt. Environment - How satisfied are you with: How safe you feel walking on campus
	Number Responding	Factor Mean	Standard Deviation	Rank							
Code 4: Luntsford	51	6.09	1.15	1	5.71	0.38	▲	6.28	6.48	6.32	5.24
Code 14: Governors	146	5.83	1.17	2	5.71	0.12	△	6.00	6.21	6.06	5.03
Code 15: Centennial	101	5.82	1.31	3	5.71	0.11	△	5.97	6.13	6.14	5.10
Code 6: Stone	21	5.71	1.32	4	5.71	0.00		5.60	6.05	6.05	5.15
Code 13: Powell	14	5.67	1.34	5	5.71	-0.04		5.57	5.64	5.64	6.00
Code 1: Carter	50	5.62	1.25	6	5.71	-0.09		5.70	6.10	6.22	4.49
Code 3: Dossett	17	5.56	1.83	7	5.71	-0.15	▽	5.35	5.47	5.59	5.82
Code 2: L. Clement	100	5.55	1.43	8	5.71	-0.16	▽	5.48	5.83	5.71	5.18
Code 10: Davis	58	5.33	1.56	9	5.71	-0.38	▼	5.29	5.60	5.42	5.05
Code 7: West	23	5.28	1.23	10	5.71	-0.43	▼	5.48	5.74	5.57	4.35

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25



Introduction to Factor 8

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Arrows graphically indicate areas of most change and areas of least change.

Area Analysis

Areas are sorted by those that outperform the institution's aggregate factor mean down to those Areas that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

Hall Analysis

Halls are sorted by those that outperform the institution's aggregate factor mean down to those Halls that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Hall level can be made. Number responding and standard deviation data is also provided.

Floor Analysis

Floors are sorted by those that outperform the institution's aggregate factor mean down to those Floors that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Floor level can be made. Number responding and standard deviation data is also provided.

Factor and Question Analysis: Select 6 Comparison for Factor 8: Satisfaction: Dining Services

This factor is your 4th Predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from highest question mean to lowest question mean.

This factor is your 4th Predictor of Overall Program Effectiveness: Full Residence Experience		Your Data			Your Select 6 Data										Comparison to Select 6																	
					There are 6 institutions in this comparison group.																											
		Data is sorted from highest question mean to lowest question mean.																	N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means
Min	Max																															
Factor 8: Satisfaction: Dining Services		524	4.59	1.49	4.83	4.94	4.95	4.84	4.85	4.49	4.49	4.95	4.85	1.41	-0.26	▼	***	6														
Q58.	Dining Services - How satisfied are you with the: Service provided by dining service staff	513	5.28	1.64	5.18	5.44	5.49	5.37	5.14	5.18	5.14	5.49	5.31	1.56	-0.03		ND	4														
Q57.	Dining Services - How satisfied are you with the: Dining environment	514	5.25	1.58	5.13	5.60	5.58	5.29	5.25	5.22	5.13	5.60	5.33	1.49	-0.08		ND	5														
Q56.	Dining Services - How satisfied are you with the: Cleanliness of dining area	518	5.19	1.61	4.98	5.36	5.46	5.12	5.14	5.26	4.98	5.46	5.18	1.54	0.01		ND	4														
Q59.	Dining Services - How satisfied are you with the: Dining service hours	518	4.23	1.92	4.79	4.70	4.26	4.38	4.59	4.04	4.04	4.79	4.47	1.84	-0.24	▼	**	6														
Q60.	Dining Services - How satisfied are you with the: Variety of the dining plan options	494	4.19	1.98	4.65	4.72	4.60	4.73	4.62	4.07	4.07	4.73	4.63	1.83	-0.44	▼	***	6														
Q55.	Dining Services - How satisfied are you with the: Quality of food	517	4.08	1.95	4.44	4.34	4.79	4.44	4.60	4.03	4.03	4.79	4.51	1.76	-0.43	▼	***	6														
Q61.	Dining Services - How satisfied are you with the: Value of your dining plan	479	3.76	2.01	4.60	4.46	4.49	4.57	4.63	3.63	3.63	4.63	4.51	1.92	-0.75	▼	***	6														

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 8: Satisfaction: Dining Services

Data is sorted from highest question mean to lowest question mean.	Your Data			Carnegie Class Data and Comparisons There are 21 institutions in this Carnegie Class							All Institutions Data and Comparisons There are 282 total participating institutions						
	N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank
						Min	Max						Min	Max			
Factor 8: Satisfaction: Dining Services	524	4.59	1.49	4.68	1.41	3.91	5.18	-0.09	▼	13	4.78	1.40	3.16	6.20	-0.19	▼	168
Q58. Dining Services - How satisfied are you with the: Service provided by dining service staff	513	5.28	1.64	5.27	1.62	4.26	6.11	0.01	▲	11	5.33	1.58	3.78	6.45	-0.05	▼	149
Q57. Dining Services - How satisfied are you with the: Dining environment	514	5.25	1.58	5.35	1.50	4.63	5.95	-0.10	▼	13	5.35	1.49	3.59	6.30	-0.10	▼	158
Q56. Dining Services - How satisfied are you with the: Cleanliness of dining area	518	5.19	1.61	5.23	1.55	4.56	5.98	-0.04	▼	11	5.27	1.53	3.65	6.32	-0.08	▼	151
Q59. Dining Services - How satisfied are you with the: Dining service hours	518	4.23	1.92	4.24	1.89	3.49	5.02	-0.01	▼	11	4.45	1.87	2.76	6.20	-0.22	▼	172
Q60. Dining Services - How satisfied are you with the: Variety of the dining plan options	494	4.19	1.98	4.27	1.93	3.42	4.91	-0.08	▼	12	4.40	1.90	2.48	6.20	-0.21	▼	155
Q55. Dining Services - How satisfied are you with the: Quality of food	517	4.08	1.95	4.33	1.83	2.79	5.09	-0.25	▼	16	4.45	1.81	2.36	6.20	-0.37	▼	181
Q61. Dining Services - How satisfied are you with the: Value of your dining plan	479	3.76	2.01	4.12	2.00	3.12	4.68	-0.36	▼	15	4.22	1.99	2.08	6.20	-0.46	▼	193

▼: Your data has a lower mean than the mean of the comparative group ▲: Your data has a higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 8: Satisfaction: Dining Services

Q55. Dining Services - How satisfied are you with the: Quality of food		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	10%	14%	7%	15%	13%	14%	6%	13%	10%	12%
	(6) Moderately satisfied	20%	18%	21%	27%	18%	21%	20%	21%	22%	23%
	(5) Slightly satisfied	17%	22%	27%	20%	23%	23%	22%	22%	20%	21%
	(4) Neutral	14%	18%	14%	14%	17%	16%	11%	16%	13%	14%
	(3) Slightly dissatisfied	13%	12%	14%	13%	13%	12%	16%	13%	14%	13%
	(2) Moderately dissatisfied	11%	7%	10%	6%	8%	6%	11%	7%	10%	9%
	(1) Very dissatisfied	15%	10%	7%	5%	8%	7%	13%	8%	10%	9%
Combined Response Key	Responding 6 or 7	30%	32%	28%	42%	31%	35%	26%	33%	33%	34%
	Responding 3, 4 or 5	44%	51%	55%	47%	53%	52%	50%	51%	47%	48%
	Responding 1 or 2	26%	17%	17%	11%	16%	14%	24%	15%	20%	18%
Mean		4.08	4.44	4.34	4.79	4.44	4.60	4.03	4.51	4.32	4.45
Standard Deviation		1.95	1.82	1.68	1.69	1.76	1.73	1.84	1.76	1.84	1.81
% Responding		73%	96%	92%	92%	91%	94%	81%	92%	86%	87%
Q56. Dining Services - How satisfied are you with the: Cleanliness of dining area		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	23%	19%	23%	28%	20%	22%	20%	22%	23%	24%
	(6) Moderately satisfied	29%	25%	31%	30%	28%	26%	31%	28%	29%	30%
	(5) Slightly satisfied	16%	23%	22%	18%	23%	22%	22%	22%	19%	19%
	(4) Neutral	17%	17%	13%	14%	15%	16%	15%	16%	16%	15%
	(3) Slightly dissatisfied	7%	8%	6%	5%	8%	6%	5%	7%	7%	7%
	(2) Moderately dissatisfied	3%	4%	3%	3%	4%	4%	3%	3%	3%	3%
	(1) Very dissatisfied	4%	5%	2%	2%	3%	4%	3%	3%	3%	3%
Combined Response Key	Responding 6 or 7	53%	43%	54%	58%	47%	48%	52%	49%	52%	53%
	Responding 3, 4 or 5	40%	48%	41%	37%	46%	44%	42%	44%	41%	40%
	Responding 1 or 2	7%	9%	4%	5%	7%	8%	6%	7%	7%	6%
Mean		5.19	4.98	5.36	5.46	5.12	5.14	5.26	5.18	5.23	5.27
Standard Deviation		1.61	1.61	1.42	1.46	1.54	1.58	1.47	1.54	1.56	1.53
% Responding		73%	96%	92%	91%	91%	94%	81%	92%	81%	87%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 8: Satisfaction: Dining Services

Q57. Dining Services - How satisfied are you with the: Dining environment		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	25%	21%	28%	30%	23%	24%	20%	24%	25%	25%
	(6) Moderately satisfied	27%	25%	33%	31%	29%	28%	30%	29%	30%	31%
	(5) Slightly satisfied	20%	24%	21%	17%	22%	20%	21%	21%	18%	19%
	(4) Neutral	17%	17%	13%	14%	15%	17%	18%	15%	16%	15%
	(3) Slightly dissatisfied	4%	5%	3%	4%	6%	5%	5%	5%	5%	5%
	(2) Moderately dissatisfied	4%	3%	1%	2%	3%	3%	3%	3%	3%	3%
	(1) Very dissatisfied	4%	5%	1%	2%	3%	3%	3%	3%	3%	3%
Combined Response Key	Responding 6 or 7	52%	46%	61%	62%	52%	52%	50%	53%	55%	55%
	Responding 3, 4 or 5	40%	47%	37%	35%	43%	42%	44%	41%	39%	39%
	Responding 1 or 2	8%	7%	2%	4%	5%	7%	6%	6%	6%	6%
Mean		5.25	5.13	5.60	5.58	5.29	5.25	5.22	5.33	5.35	5.35
Standard Deviation		1.58	1.56	1.28	1.39	1.48	1.54	1.48	1.49	1.51	1.49
% Responding		72%	97%	92%	91%	90%	94%	81%	92%	86%	87%
Q58. Dining Services - How satisfied are you with the: Service provided by dining service staff		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	29%	23%	30%	33%	27%	24%	23%	27%	27%	27%
	(6) Moderately satisfied	24%	26%	27%	27%	28%	25%	28%	27%	28%	28%
	(5) Slightly satisfied	19%	22%	19%	17%	20%	19%	18%	19%	17%	18%
	(4) Neutral	16%	16%	13%	13%	14%	16%	15%	15%	15%	14%
	(3) Slightly dissatisfied	5%	7%	7%	5%	5%	7%	7%	6%	6%	6%
	(2) Moderately dissatisfied	3%	2%	3%	3%	3%	4%	4%	3%	3%	3%
	(1) Very dissatisfied	5%	5%	2%	3%	3%	4%	4%	3%	4%	4%
Combined Response Key	Responding 6 or 7	53%	49%	56%	60%	55%	49%	52%	54%	54%	55%
	Responding 3, 4 or 5	40%	44%	39%	35%	40%	42%	40%	40%	38%	38%
	Responding 1 or 2	8%	7%	5%	6%	6%	9%	8%	6%	7%	7%
Mean		5.28	5.18	5.44	5.49	5.37	5.14	5.18	5.31	5.27	5.33
Standard Deviation		1.64	1.59	1.49	1.54	1.51	1.64	1.63	1.56	1.62	1.58
% Responding		72%	97%	91%	91%	90%	94%	81%	92%	86%	86%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 8: Satisfaction: Dining Services

Q59. Dining Services - How satisfied are you with the: Dining service hours		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	14%	18%	17%	16%	15%	18%	8%	16%	13%	15%
	(6) Moderately satisfied	18%	21%	23%	19%	17%	20%	18%	19%	19%	20%
	(5) Slightly satisfied	14%	21%	19%	15%	19%	18%	18%	18%	16%	17%
	(4) Neutral	15%	18%	14%	12%	16%	17%	14%	15%	14%	14%
	(3) Slightly dissatisfied	18%	10%	15%	17%	17%	12%	23%	15%	17%	16%
	(2) Moderately dissatisfied	8%	5%	6%	9%	8%	7%	10%	8%	9%	8%
	(1) Very dissatisfied	12%	7%	6%	12%	9%	8%	10%	9%	11%	9%
Combined Response Key	Responding 6 or 7	32%	39%	40%	34%	32%	38%	26%	35%	32%	36%
	Responding 3, 4 or 5	48%	49%	48%	44%	51%	47%	54%	49%	48%	47%
	Responding 1 or 2	20%	11%	12%	22%	17%	15%	20%	16%	20%	17%
Mean		4.23	4.79	4.70	4.26	4.38	4.59	4.04	4.47	4.24	4.45
Standard Deviation		1.92	1.72	1.75	1.97	1.83	1.83	1.77	1.84	1.89	1.87
% Responding		73%	96%	92%	91%	91%	94%	81%	92%	81%	86%
Q60. Dining Services - How satisfied are you with the: Variety of the dining plan options		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	15%	18%	17%	19%	18%	18%	11%	18%	14%	16%
	(6) Moderately satisfied	16%	19%	23%	21%	22%	19%	16%	21%	18%	19%
	(5) Slightly satisfied	14%	20%	19%	17%	19%	18%	18%	19%	16%	17%
	(4) Neutral	21%	18%	16%	15%	15%	18%	15%	16%	16%	16%
	(3) Slightly dissatisfied	10%	12%	13%	11%	11%	11%	18%	12%	14%	14%
	(2) Moderately dissatisfied	10%	5%	6%	7%	6%	7%	8%	6%	9%	8%
	(1) Very dissatisfied	15%	7%	7%	10%	7%	8%	14%	8%	13%	11%
Combined Response Key	Responding 6 or 7	31%	36%	40%	40%	41%	37%	27%	38%	33%	35%
	Responding 3, 4 or 5	44%	51%	48%	43%	46%	47%	51%	47%	46%	46%
	Responding 1 or 2	24%	13%	12%	17%	14%	15%	22%	15%	21%	19%
Mean		4.19	4.65	4.72	4.60	4.73	4.62	4.07	4.63	4.27	4.40
Standard Deviation		1.98	1.77	1.75	1.92	1.80	1.83	1.88	1.83	1.94	1.90
% Responding		69%	96%	92%	91%	90%	93%	81%	91%	86%	86%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 8: Satisfaction: Dining Services

Q61. Dining Services - How satisfied are you with the: Value of your dining plan		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Very satisfied	11%	19%	16%	19%	19%	20%	8%	18%	14%	15%
	(6) Moderately satisfied	13%	18%	20%	19%	20%	19%	14%	19%	17%	18%
	(5) Slightly satisfied	13%	19%	17%	15%	18%	17%	13%	17%	15%	15%
	(4) Neutral	19%	19%	14%	15%	16%	17%	14%	16%	16%	16%
	(3) Slightly dissatisfied	11%	10%	15%	12%	11%	10%	20%	12%	13%	13%
	(2) Moderately dissatisfied	13%	6%	6%	7%	7%	6%	11%	7%	9%	9%
	(1) Very dissatisfied	20%	10%	11%	12%	10%	10%	20%	11%	16%	14%
Combined Response Key	Responding 6 or 7	24%	37%	36%	38%	39%	39%	22%	37%	31%	33%
	Responding 3, 4 or 5	43%	48%	46%	43%	44%	44%	46%	45%	44%	44%
	Responding 1 or 2	33%	16%	17%	19%	17%	16%	31%	18%	25%	23%
Mean		3.76	4.60	4.46	4.49	4.57	4.63	3.63	4.51	4.11	4.22
Standard Deviation		2.01	1.85	1.91	1.97	1.91	1.91	1.94	1.92	2.00	1.99
% Responding		67%	96%	92%	90%	89%	92%	80%	90%	85%	86%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 8. Satisfaction: Dining Services (4th Predictor)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	159	30%	4.62	44%	4.87	34%	4.70	39%	4.77
Female	363	69%	4.59	55%	4.84	65%	4.67	60%	4.79
Transgender	1	0%	NR	1%	3.96	0%	3.73	0%	4.22
Other	0	0%	NR	0%	4.06	0%	3.40	0%	4.20
Statistical Test of Means									
Male	159	22%	4.62	41%	4.87	30%	4.70	35%	4.77
Female	363	51%	4.59	52%	4.84	57%	4.67	53%	4.79
Statistical Difference			ND		ND		ND		***

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	34	7%	4.21	16%	4.91	17%	4.60	8%	4.76
Native American/Alaska Native/Inuit	0	0%	NR	1%	4.39	0%	4.52	1%	4.72
Asian/Middle Eastern/Pacific Islander	17	3%	4.19	3%	4.59	8%	4.41	9%	4.64
Spanish/Hispanic/Latino(a)	9	2%	4.44	2%	4.73	6%	4.61	5%	4.86
White/Caucasian	455	87%	4.64	74%	4.86	63%	4.77	72%	4.81
Multiracial	7	1%	3.86	3%	4.74	4%	4.41	3%	4.71
Other	1	0%	NR	1%	4.50	2%	4.17	2%	4.44
Statistical Test of Means									
White American	455	64%	4.64	68%	4.86	55%	4.77	63%	4.81
All Others	68	10%	4.24	24%	4.81	32%	4.52	24%	4.71
Statistical Difference			*		*		***		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	284	54%	4.61	56%	4.88	54%	4.74	53%	4.86
Sophomore	124	24%	4.52	25%	4.84	24%	4.60	26%	4.69
Junior	76	15%	4.60	12%	4.82	12%	4.54	13%	4.67
Senior	36	7%	4.59	6%	4.73	7%	4.59	7%	4.69
Graduate/Professional Student	1	0%	NR	1%	4.35	2%	4.91	1%	4.79
Non-Degree or Other	3	1%	4.38	0%	4.48	0%	4.63	0%	4.52
Statistical Test of Means									
Freshman	284	40%	4.61	52%	4.88	47%	4.74	47%	4.86
All Others	240	34%	4.56	41%	4.81	40%	4.60	41%	4.68
Statistical Difference			ND		**		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 8. Satisfaction: Dining Services (4th Predictor)

Number of Semesters/Quarters in Campus Housing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters / 3 quarters	141	27%	4.54	38%	4.90	47%	4.81	42%	4.88
2 to 4 semesters or 3 to 6 quarters	326	62%	4.60	49%	4.82	41%	4.55	44%	4.72
5 to 6 semesters or 7 to 9 quarters	41	8%	4.59	9%	4.83	8%	4.56	9%	4.66
7 to 8 semesters or 10 to 12 quarters	13	2%	4.78	3%	4.87	3%	4.59	4%	4.72
9 to 10 semesters or 13 to 14 quarters	1	0%	NR	1%	4.48	1%	4.61	1%	4.62
More than 10 semesters or more than 14 quarters	2	0%	4.50	0%	4.10	0%	4.25	0%	4.42
Statistical Test of Means									
Less than 2 semesters or less than 3 quarters	141	20%	4.54	36%	4.90	41%	4.81	37%	4.88
All Others	383	54%	4.61	57%	4.82	46%	4.56	51%	4.71
Statistical Difference			ND		**		***		***

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	11	2%	4.62	6%	4.80	5%	4.60	4%	4.73
2.25 to 2.49	24	5%	4.55	6%	4.89	6%	4.63	5%	4.73
2.50 to 2.74	45	9%	4.54	9%	4.87	7%	4.71	7%	4.73
2.75 to 2.99	59	11%	4.39	15%	4.86	12%	4.63	12%	4.76
3.00 to 3.24	92	18%	4.84	20%	4.90	19%	4.71	19%	4.78
3.25 to 3.49	90	17%	4.61	15%	4.88	17%	4.66	17%	4.78
3.50 to 3.74	97	19%	4.59	14%	4.81	17%	4.68	17%	4.78
3.75 to 4.00	102	20%	4.51	15%	4.77	17%	4.70	17%	4.82
Other than 4.0 GPA Scale	2	0%	4.93	1%	4.39	1%	4.48	1%	4.67
Statistical Test of Means									
Below 3.00 GPA	139	20%	4.49	34%	4.86	25%	4.65	24%	4.74
3.00 GPA and higher	381	54%	4.63	59%	4.85	62%	4.69	63%	4.79
Statistical Difference			ND		ND		ND		***

Average Number of Hours Studied per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
1-5 hours	111	21%	4.68	24%	4.82	20%	4.66	19%	4.74
6-10 hours	147	28%	4.45	29%	4.91	29%	4.71	26%	4.80
11-15 hours	136	26%	4.64	23%	4.86	22%	4.69	22%	4.81
16-20 hours	68	13%	4.52	13%	4.83	16%	4.68	16%	4.79
21-25 hours	26	5%	5.16	6%	4.79	7%	4.68	9%	4.79
26-30 hours	17	3%	4.05	3%	4.84	4%	4.54	4%	4.73
31 or more hours	19	4%	4.70	3%	4.52	3%	4.47	4%	4.58
Statistical Test of Means									
Less than 10 hours per week	258	36%	4.55	50%	4.87	42%	4.69	40%	4.78
11 or more hours per week	266	37%	4.63	43%	4.82	45%	4.67	48%	4.78
Statistical Difference			ND		ND		ND		ND

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 8. Satisfaction: Dining Services (4th Predictor)

Average Number of Hours Worked per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Do not work	208	40%	4.65	56%	4.88	51%	4.73	50%	4.81
1-10 hours	135	26%	4.63	19%	4.84	21%	4.65	22%	4.78
11-20 hours	119	23%	4.49	17%	4.83	19%	4.61	19%	4.75
21-30 hours	42	8%	4.55	6%	4.81	6%	4.62	6%	4.71
31-40 hours	13	2%	4.36	2%	4.65	2%	4.72	2%	4.68
more than 40 hours	7	1%	4.39	1%	4.42	1%	4.40	1%	4.49
Statistical Test of Means									
Do not work	208	29%	4.65	52%	4.88	45%	4.73	44%	4.81
Work at least 1 hour per week	316	44%	4.55	41%	4.81	42%	4.62	44%	4.75
Statistical Difference			ND		**		***		***

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No	420	82%	4.58	88%	4.84	89%	4.67	90%	4.77
Yes	95	18%	4.67	12%	4.89	11%	4.71	10%	4.82
Statistical Test of Means									
No	420	60%	4.58	82%	4.84	77%	4.67	79%	4.77
Yes	95	14%	4.67	11%	4.89	10%	4.71	9%	4.82
Statistical Difference			ND		ND		ND		***

Gender of Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	62	12%	4.67	34%	4.84	13%	4.62	15%	4.77
Female	151	29%	4.65	42%	4.81	26%	4.56	24%	4.80
Coed	311	59%	4.54	24%	4.92	61%	4.79	61%	4.78
Statistical Test of Means									
Single Sex (Male or Female)	213	30%	4.65	70%	4.83	34%	4.58	34%	4.78
Coed	311	44%	4.54	22%	4.92	53%	4.79	54%	4.78
Statistical Difference			ND		**		***		ND

Participate in programs sponsored by your hall/apt. complex	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	321	62%	4.52	46%	4.74	41%	4.51	41%	4.64
Sometimes	141	27%	4.73	42%	4.94	43%	4.76	45%	4.86
Often or very often	58	11%	4.70	12%	4.94	16%	4.89	15%	4.91
Statistical Test of Means									
Rarely or never participate	321	45%	4.52	43%	4.74	36%	4.51	36%	4.64
Participate sometimes or often	199	28%	4.72	50%	4.94	51%	4.79	52%	4.88
Statistical Difference			ND		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 8. Satisfaction: Dining Services (4th Predictor)

Do you reside in a designated academic community?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	161	31%	4.71	33%	4.89	32%	4.79	37%	4.82
No	353	69%	4.53	67%	4.82	68%	4.67	63%	4.75
Statistical Test of Means									
Reside in an academic community	161	23%	4.71	31%	4.89	28%	4.79	32%	4.82
Do not reside in an academic community	353	51%	4.53	62%	4.82	59%	4.67	56%	4.75
Statistical Difference			ND		*		***		***

Type of Room Resided in Current Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One bedroom, floor community bathroom	156	30%	4.46	44%	4.77	29%	4.68	43%	4.83
One bedroom with a private bathroom	178	34%	4.52	5%	4.88	12%	4.59	9%	4.70
Two or more bedrooms sharing a bathroom, no living room or kitchen	52	10%	4.64	26%	4.79	21%	4.56	21%	4.78
Two or more bedrooms sharing a bathroom and living room, no kitchen	9	2%	5.00	8%	5.21	22%	4.91	10%	4.73
Apartment (bedroom(s), bathroom(s), living room, kitchen)	129	25%	4.80	16%	4.97	16%	4.76	17%	4.75
Statistical Test of Means									
One Bedroom	334	47%	4.49	46%	4.78	36%	4.65	46%	4.80
All Other Room Configurations	190	27%	4.77	47%	4.91	51%	4.75	42%	4.76
Statistical Difference			*		***		***		***

Number of people assigned to live in your bedroom	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	123	24%	4.41	23%	4.87	26%	4.73	22%	4.73
Two	396	76%	4.65	71%	4.84	56%	4.65	65%	4.82
Three	0	0%	NR	2%	4.90	8%	4.59	8%	4.66
More than three	2	0%	1.86	4%	4.86	9%	4.77	5%	4.69
Statistical Test of Means									
One or two	519	73%	4.60	87%	4.85	72%	4.68	76%	4.80
Three or more	2	0%	1.86	6%	4.87	15%	4.69	12%	4.68
Statistical Difference			**		ND		ND		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 8. Satisfaction: Dining Services (4th Predictor)

Choice of Roommate	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Don't have any	58	11%	4.15	9%	4.74	9%	4.57	9%	4.69
Chose all	217	41%	4.75	29%	4.89	22%	4.70	29%	4.79
Chose some but not all	37	7%	4.66	20%	4.86	19%	4.68	16%	4.72
Chose none	212	40%	4.53	42%	4.83	51%	4.69	46%	4.81
Statistical Test of Means									
Chose some or all of the roommate(s)	254	40%	4.74	50%	4.88	39%	4.69	43%	4.76
Did not choose any roommate(s)	212	34%	4.53	43%	4.83	49%	4.69	45%	4.81
Statistical Difference			ND		ND		ND		***

Number of Alcoholic Drinks Consumed Per Event	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	319	62%	4.62	47%	4.91	49%	4.70	41%	4.85
One or two drinks	86	17%	4.56	18%	4.84	20%	4.68	18%	4.78
Three or four drinks	51	10%	4.62	14%	4.82	15%	4.67	17%	4.77
Five or six drinks	35	7%	4.55	10%	4.87	9%	4.68	12%	4.76
Seven or eight drinks	12	2%	4.11	4%	4.75	3%	4.62	5%	4.67
More than eight drinks	15	3%	4.28	7%	4.59	3%	4.37	7%	4.55
Statistical Test of Means									
Do not consume alcohol	319	53%	4.62	45%	4.91	47%	4.70	38%	4.85
Does consume alcohol	199	33%	4.52	51%	4.80	48%	4.65	55%	4.74
Statistical Difference			ND		***		*		***

Frequency of Alcohol Consumption	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	295	57%	4.62	45%	4.91	48%	4.70	39%	4.85
Less than once per week	147	28%	4.66	28%	4.82	30%	4.69	28%	4.77
Once per week	40	8%	4.21	11%	4.85	11%	4.69	14%	4.76
Two to three times per week	30	6%	4.46	12%	4.80	10%	4.61	17%	4.72
Almost every day	3	1%	5.20	1%	4.60	0%	3.97	1%	4.43
Every day	1	0%	NR	2%	4.42	0%	3.68	1%	4.38
Statistical Test of Means									
Do not consume alcohol	295	49%	4.62	43%	4.91	45%	4.70	37%	4.85
Does consume alcohol	221	37%	4.54	52%	4.80	50%	4.66	57%	4.74
Statistical Difference			ND		***		*		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 8. Satisfaction: Dining Services (4th Predictor)

Alcohol Negatively Impacts Quality of Life for Students on Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
(1) not at all	290	58%	4.66	52%	4.94	54%	4.74	48%	4.85
(2)	79	16%	4.63	16%	4.85	16%	4.75	18%	4.85
(3)	42	8%	4.84	9%	4.74	10%	4.70	10%	4.77
(4) moderately	54	11%	4.39	12%	4.72	12%	4.54	13%	4.67
(5)	16	3%	4.02	5%	4.69	4%	4.47	5%	4.66
(6)	8	2%	4.52	3%	4.68	2%	4.49	3%	4.56
(7) extremely	13	3%	3.52	3%	4.54	2%	4.17	3%	4.25
Statistical Test of Means									
Does not negatively impact life (1, 2, 3)	411	71%	4.67	74%	4.90	76%	4.73	71%	4.84
Does negatively impact life (4, 5, 6, 7)	91	16%	4.21	22%	4.69	20%	4.48	22%	4.61
Statistical Difference			**		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 8: Satisfaction: Dining Services

This factor is your 4th Predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

This factor is your 4th Predictor of Overall Program Effectiveness: Full Residence Experience	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data										
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data				
									Mean	Difference	Mean	Difference	Mean	Difference	Mean	Difference			
Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009																			
Factor 8: Satisfaction: Dining Services	524	4.59	1.49	NA					4.65	-0.06	NA		4.89	-0.30	↓	4.91	-0.32	↓	
Q55. Dining Services - How satisfied are you with the: Quality of food	517	4.08	1.95	NA					4.18	-0.10	↓	NA		4.53	-0.45	↓	4.61	-0.53	↓
Q56. Dining Services - How satisfied are you with the: Cleanliness of dining area	518	5.19	1.61	NA					5.06	0.13	↑	NA		5.27	-0.08		5.28	-0.09	
Q57. Dining Services - How satisfied are you with the: Dining environment	514	5.25	1.58	NA					5.10	0.15	↑	NA		5.34	-0.09		5.44	-0.19	↓
Q58. Dining Services - How satisfied are you with the: Service provided by dining service staff	513	5.28	1.64	NA					5.09	0.19	↑	NA		5.32	-0.04		5.49	-0.21	↓
Q59. Dining Services - How satisfied are you with the: Dining service hours	518	4.23	1.92	NA					4.39	-0.16	↓	NA		4.69	-0.46	↓	4.62	-0.39	↓
Q60. Dining Services - How satisfied are you with the: Variety of the dining plan options	494	4.19	1.98	NA					4.45	-0.26	↓	NA		4.64	-0.45	↓	4.64	-0.45	↓
Q61. Dining Services - How satisfied are you with the: Value of your dining plan	479	3.76	2.01	NA					4.24	-0.48	↓	NA		4.48	-0.72	↓	4.38	-0.62	↓

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Hall Analysis for Factor 8: Satisfaction: Dining Services

Hall Descriptions	Hall Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q055. Dining Services - How satisfied are you with the: Quality of food	Q056. Dining Services - How satisfied are you with the: Cleanliness of dining area	Q057. Dining Services - How satisfied are you with the: Dining environment	Q058. Dining Services - How satisfied are you with the: Service provided by dining	Q059. Dining Services - How satisfied are you with the: Dining service hours	Q060. Dining Services - How satisfied are you with the: Variety of the dining plan options	Q061. Dining Services - How satisfied are you with the: Value of your dining plan
	Number Responding	Factor Mean	Standard Deviation	Rank										
Code 4: Luntsford	44	4.98	1.54	1	4.59	0.39	▲	4.71	5.24	5.40	5.43	4.70	4.87	4.56
Code 13: Powell	13	4.75	1.55	2	4.59	0.16	△	3.67	5.85	4.92	5.50	4.15	4.36	3.82
Code 14: Governors	137	4.65	1.39	3	4.59	0.06		3.99	5.21	5.25	5.44	4.40	4.33	3.78
Code 15: Centennial	84	4.63	1.38	4	4.59	0.04		4.10	5.13	5.37	5.51	4.15	4.22	3.76
Code 2: L. Clement	94	4.58	1.58	5	4.59	-0.01		4.19	5.23	5.32	5.09	4.23	4.08	3.83
Code 1: Carter	37	4.53	1.48	6	4.59	-0.06		4.46	5.22	5.19	5.06	3.89	4.09	3.55
Code 3: Dossett	17	4.52	1.57	7	4.59	-0.07		3.65	5.29	5.18	5.12	4.29	4.00	3.60
Code 6: Stone	18	4.32	1.80	8	4.59	-0.27	▼	3.39	4.89	4.89	5.17	4.17	3.88	3.56
Code 10: Davis	49	4.31	1.57	9	4.59	-0.28	▼	3.84	5.06	5.15	4.96	3.90	3.98	3.28
Code 7: West	16	3.86	1.08	10	4.59	-0.73	▼	3.25	4.62	4.73	4.80	3.44	3.13	3.19

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25



Introduction to Factor 9

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Arrows graphically indicate areas of most change and areas of least change.

Area Analysis

Areas are sorted by those that outperform the institution's aggregate factor mean down to those Areas that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

Hall Analysis

Halls are sorted by those that outperform the institution's aggregate factor mean down to those Halls that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Hall level can be made. Number responding and standard deviation data is also provided.

Floor Analysis

Floors are sorted by those that outperform the institution's aggregate factor mean down to those Floors that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Floor level can be made. Number responding and standard deviation data is also provided.

East Tennessee State University

CSAR

Factor and Question Analysis: Select 6 Comparison for Factor 9: Climate: Fellow Residents are Tolerant

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from highest question mean to lowest question mean.

<i>This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience</i>	Your Data			Your Select 6 Data										Comparison to Select 6			
				There are 6 institutions in this comparison group.													
	N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7	
Min										Max							
Data is sorted from highest question mean to lowest question mean.																	
Factor 9: Climate: Fellow Residents are Tolerant	577	5.53	1.31	5.71	5.64	5.75	5.89	5.89	5.44	5.44	5.89	5.79	1.24	-0.26	▼	***	6
Q63. Climate - To what extent do your fellow residents respect people of differing: Genders	573	5.75	1.31	5.83	5.83	5.93	6.02	6.00	5.75	5.75	6.02	5.94	1.26	-0.19	▼	***	7
Q62. Climate - To what extent do your fellow residents respect people of differing: Races/ethnicities	573	5.64	1.37	5.71	5.75	5.81	5.94	5.94	5.66	5.64	5.94	5.85	1.33	-0.21	▼	***	7
Q65. Climate - To what extent do your fellow residents respect people of differing: Religious beliefs	570	5.52	1.43	5.73	5.70	5.76	5.90	5.87	5.44	5.44	5.90	5.80	1.34	-0.28	▼	***	6
Q66. Climate - To what extent do your fellow residents respect people of differing: Political views	559	5.47	1.44	5.69	5.55	5.67	5.83	5.84	5.25	5.25	5.84	5.73	1.38	-0.26	▼	***	6
Q64. Climate - To what extent do your fellow residents respect people of differing: Sexual orientation	566	5.31	1.57	5.61	5.40	5.59	5.75	5.80	5.09	5.09	5.80	5.65	1.46	-0.34	▼	***	6

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 9: Climate: Fellow Residents are Tolerant

Data is sorted from highest question mean to lowest question mean.	Your Data			Carnegie Class Data and Comparisons There are 21 institutions in this Carnegie Class							All Institutions Data and Comparisons There are 282 total participating institutions						
	N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank
						Min	Max						Min	Max			
Factor 9: Climate: Fellow Residents are Tolerant	577	5.53	1.31	5.74	1.24	5.17	6.10	-0.21	▼	17	5.84	1.21	4.58	6.46	-0.31	▼	243
Q63. Climate - To what extent do your fellow residents respect people of differing: Genders	573	5.75	1.31	5.92	1.27	5.26	6.23	-0.17	▼	17	6.00	1.24	4.72	6.54	-0.25	▼	237
Q62. Climate - To what extent do your fellow residents respect people of differing: Races/ethnicities	573	5.64	1.37	5.82	1.33	5.24	6.14	-0.18	▼	16	5.90	1.31	4.82	6.52	-0.26	▼	230
Q65. Climate - To what extent do your fellow residents respect people of differing: Religious beliefs	570	5.52	1.43	5.74	1.36	5.24	6.13	-0.22	▼	17	5.85	1.33	4.76	6.39	-0.33	▼	242
Q66. Climate - To what extent do your fellow residents respect people of differing: Political views	559	5.47	1.44	5.66	1.40	5.22	6.08	-0.19	▼	18	5.76	1.37	4.44	6.47	-0.29	▼	235
Q64. Climate - To what extent do your fellow residents respect people of differing: Sexual orientation	566	5.31	1.57	5.58	1.47	4.95	6.02	-0.27	▼	19	5.73	1.42	4.21	6.40	-0.42	▼	251

▼: Your data has a lower mean than the mean of the comparative group ▲: Your data has a higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 9: Climate: Fellow Residents are Tolerant

Q62. Climate - To what extent do your fellow residents respect people of differing: Races/ethnicities		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	35%	40%	38%	40%	45%	45%	34%	42%	40%	43%
	(6)	28%	24%	28%	29%	27%	25%	29%	27%	28%	28%
	(5)	12%	16%	14%	12%	15%	14%	15%	14%	12%	12%
	(4) Moderately	21%	13%	16%	15%	10%	12%	16%	13%	15%	13%
	(3)	2%	3%	2%	2%	2%	2%	2%	2%	2%	2%
	(2)	1%	1%	2%	1%	1%	1%	2%	1%	1%	1%
	(1) Not at all	1%	2%	1%	1%	1%	1%	1%	1%	1%	1%
Combined Response Key	Responding 6 or 7	63%	64%	66%	68%	71%	71%	63%	69%	69%	71%
	Responding 3, 4 or 5	34%	32%	32%	29%	26%	28%	34%	29%	29%	27%
	Responding 1 or 2	3%	4%	3%	2%	2%	2%	3%	2%	2%	2%
Mean		5.64	5.71	5.75	5.81	5.94	5.94	5.66	5.85	5.81	5.90
Standard Deviation		1.37	1.44	1.33	1.32	1.28	1.27	1.36	1.33	1.33	1.31
% Responding		80%	96%	91%	91%	96%	96%	80%	94%	87%	89%
Q63. Climate - To what extent do your fellow residents respect people of differing: Genders		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	37%	41%	40%	43%	47%	47%	38%	44%	43%	46%
	(6)	29%	27%	28%	29%	27%	25%	29%	27%	28%	28%
	(5)	12%	15%	12%	10%	13%	13%	13%	13%	11%	11%
	(4) Moderately	18%	13%	16%	14%	9%	13%	15%	12%	14%	12%
	(3)	2%	2%	1%	1%	1%	1%	2%	1%	2%	2%
	(2)	0%	1%	2%	1%	1%	0%	1%	1%	1%	1%
	(1) Not at all	1%	2%	1%	1%	1%	1%	2%	1%	1%	1%
Combined Response Key	Responding 6 or 7	66%	68%	68%	72%	74%	72%	67%	72%	72%	74%
	Responding 3, 4 or 5	32%	29%	29%	26%	24%	27%	30%	26%	27%	24%
	Responding 1 or 2	2%	3%	3%	2%	2%	1%	3%	2%	2%	2%
Mean		5.75	5.83	5.83	5.93	6.02	6.00	5.75	5.94	5.91	6.00
Standard Deviation		1.31	1.33	1.30	1.24	1.23	1.21	1.37	1.26	1.27	1.24
% Responding		80%	96%	90%	91%	95%	95%	79%	93%	87%	89%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 9: Climate: Fellow Residents are Tolerant

Q64. Climate - To what extent do your fellow residents respect people of differing: Sexual orientation		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	30%	37%	31%	35%	42%	42%	25%	38%	36%	40%
	(6)	23%	25%	24%	26%	24%	24%	23%	24%	25%	25%
	(5)	15%	16%	14%	13%	15%	14%	16%	15%	13%	13%
	(4) Moderately	21%	14%	20%	18%	12%	16%	20%	15%	18%	15%
	(3)	5%	3%	7%	4%	4%	2%	7%	4%	4%	3%
	(2)	4%	1%	2%	3%	2%	1%	5%	2%	2%	2%
	(1) Not at all	2%	3%	2%	1%	2%	1%	4%	2%	2%	2%
Combined Response Key	Responding 6 or 7	53%	62%	56%	61%	66%	66%	48%	63%	61%	66%
	Responding 3, 4 or 5	41%	34%	40%	35%	31%	32%	43%	33%	35%	31%
	Responding 1 or 2	6%	4%	4%	4%	4%	2%	9%	4%	4%	3%
Mean		5.31	5.61	5.40	5.59	5.75	5.80	5.09	5.65	5.57	5.73
Standard Deviation		1.57	1.50	1.51	1.45	1.44	1.36	1.67	1.46	1.47	1.42
% Responding		79%	96%	89%	90%	94%	93%	76%	92%	80%	87%
Q65. Climate - To what extent do your fellow residents respect people of differing: Religious beliefs		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	32%	39%	37%	38%	43%	44%	31%	41%	38%	42%
	(6)	27%	26%	27%	28%	27%	24%	25%	26%	27%	27%
	(5)	13%	16%	13%	12%	14%	14%	17%	14%	12%	12%
	(4) Moderately	21%	14%	17%	16%	12%	15%	17%	14%	16%	14%
	(3)	4%	3%	3%	2%	2%	2%	4%	2%	3%	2%
	(2)	1%	1%	1%	1%	1%	1%	3%	1%	1%	1%
	(1) Not at all	2%	2%	1%	1%	1%	1%	3%	1%	1%	1%
Combined Response Key	Responding 6 or 7	59%	64%	64%	67%	70%	68%	57%	67%	66%	69%
	Responding 3, 4 or 5	38%	33%	34%	31%	28%	30%	38%	31%	32%	28%
	Responding 1 or 2	3%	3%	2%	2%	2%	2%	6%	2%	3%	2%
Mean		5.52	5.73	5.70	5.76	5.90	5.87	5.44	5.80	5.73	5.85
Standard Deviation		1.43	1.38	1.34	1.34	1.29	1.30	1.53	1.34	1.37	1.33
% Responding		80%	95%	88%	90%	95%	93%	79%	92%	86%	88%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 9: Climate: Fellow Residents are Tolerant

Q66. Climate - To what extent do your fellow residents respect people of differing: Political views		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	31%	38%	33%	37%	42%	43%	27%	39%	36%	40%
	(6)	27%	25%	25%	27%	25%	24%	24%	25%	27%	27%
	(5)	14%	16%	15%	13%	15%	14%	16%	15%	13%	13%
	(4) Moderately	21%	15%	21%	18%	12%	16%	22%	15%	18%	15%
	(3)	4%	3%	2%	3%	3%	2%	6%	3%	3%	3%
	(2)	1%	1%	3%	1%	1%	1%	3%	1%	2%	1%
	(1) Not at all	2%	2%	1%	1%	1%	1%	3%	1%	1%	1%
Combined Response Key	Responding 6 or 7	58%	63%	58%	64%	67%	67%	51%	65%	63%	66%
	Responding 3, 4 or 5	39%	34%	38%	33%	30%	31%	44%	33%	34%	31%
	Responding 1 or 2	3%	3%	4%	3%	2%	2%	5%	3%	3%	3%
Mean		5.47	5.69	5.55	5.67	5.83	5.84	5.25	5.73	5.65	5.76
Standard Deviation		1.44	1.41	1.40	1.39	1.34	1.32	1.54	1.38	1.40	1.37
% Responding		79%	95%	87%	88%	94%	91%	77%	91%	84%	87%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 9. Climate: Fellow Residents are Tolerant (*Not a predictor*)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	166	29%	5.44	43%	5.67	34%	5.65	39%	5.75
Female	409	71%	5.58	56%	5.91	65%	5.80	60%	5.91
Transgender	1	0%	NR	1%	4.65	0%	4.06	0%	4.77
Other	0	0%	NR	0%	5.05	0%	5.03	0%	5.09
Statistical Test of Means									
Male	166	23%	5.44	41%	5.67	30%	5.65	35%	5.75
Female	409	58%	5.58	53%	5.91	58%	5.80	55%	5.91
Statistical Difference			ND		***		***		***

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	33	6%	5.40	16%	5.76	17%	5.59	8%	5.64
Native American/Alaska Native/Inuit	1	0%	NR	1%	5.31	0%	5.63	1%	5.52
Asian/Middle Eastern/Pacific Islander	21	4%	5.13	3%	5.44	8%	5.45	10%	5.59
Spanish/Hispanic/Latino(a)	10	2%	5.46	2%	5.60	6%	5.76	5%	5.86
White/Caucasian	500	87%	5.55	74%	5.84	63%	5.83	72%	5.91
Multiracial	9	2%	5.89	3%	5.50	4%	5.66	3%	5.74
Other	1	0%	NR	1%	5.52	2%	5.44	2%	5.58
Statistical Test of Means									
White American	500	70%	5.55	70%	5.84	55%	5.83	65%	5.91
All Others	75	11%	5.40	24%	5.66	33%	5.59	25%	5.67
Statistical Difference			ND		***		***		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	302	52%	5.66	54%	5.81	53%	5.75	52%	5.88
Sophomore	137	24%	5.43	26%	5.82	24%	5.75	26%	5.84
Junior	91	16%	5.49	13%	5.73	13%	5.72	13%	5.79
Senior	44	8%	5.05	6%	5.69	7%	5.64	8%	5.76
Graduate/Professional Student	0	0%	NR	1%	5.29	3%	5.79	1%	5.76
Non-Degree or Other	3	1%	4.53	0%	5.59	0%	5.40	0%	5.24
Statistical Test of Means									
Freshman	302	42%	5.66	51%	5.81	46%	5.75	47%	5.88
All Others	275	39%	5.38	43%	5.76	41%	5.72	43%	5.81
Statistical Difference			**		*		ND		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 9. Climate: Fellow Residents are Tolerant (*Not a predictor*)

Number of Semesters/Quarters in Campus Housing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters / 3 quarters	155	27%	5.43	38%	5.77	46%	5.78	42%	5.87
2 to 4 semesters or 3 to 6 quarters	354	61%	5.62	49%	5.84	41%	5.72	44%	5.85
5 to 6 semesters or 7 to 9 quarters	49	8%	5.44	9%	5.70	8%	5.70	9%	5.80
7 to 8 semesters or 10 to 12 quarters	16	3%	4.91	3%	5.74	4%	5.63	4%	5.77
9 to 10 semesters or 13 to 14 quarters	1	0%	NR	1%	5.46	1%	5.56	1%	5.54
More than 10 semesters or more than 14 quarters	2	0%	6.50	0%	5.19	0%	5.11	0%	5.21
Statistical Test of Means									
Less than 2 semesters or less than 3 quarters	155	22%	5.43	35%	5.77	41%	5.78	38%	5.87
All Others	422	59%	5.56	59%	5.81	47%	5.71	53%	5.83
Statistical Difference			ND		ND		***		***

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	12	2%	5.05	5%	5.59	4%	5.52	4%	5.62
2.25 to 2.49	24	4%	5.26	6%	5.64	6%	5.57	5%	5.69
2.50 to 2.74	54	9%	5.51	9%	5.76	7%	5.64	7%	5.75
2.75 to 2.99	66	11%	5.55	15%	5.77	12%	5.66	12%	5.79
3.00 to 3.24	99	17%	5.46	20%	5.81	20%	5.75	19%	5.83
3.25 to 3.49	98	17%	5.67	15%	5.81	17%	5.76	17%	5.88
3.50 to 3.74	107	19%	5.51	14%	5.86	17%	5.80	18%	5.91
3.75 to 4.00	113	20%	5.60	15%	5.87	17%	5.84	18%	5.91
Other than 4.0 GPA Scale	2	0%	4.40	1%	5.49	1%	5.77	1%	5.74
Statistical Test of Means									
Below 3.00 GPA	156	22%	5.45	34%	5.72	25%	5.62	25%	5.74
3.00 GPA and higher	417	59%	5.56	61%	5.84	63%	5.79	65%	5.88
Statistical Difference			ND		***		***		***

Average Number of Hours Studied per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
1-5 hours	120	21%	5.52	24%	5.68	20%	5.66	18%	5.77
6-10 hours	160	28%	5.57	29%	5.84	28%	5.75	26%	5.85
11-15 hours	148	26%	5.32	23%	5.83	22%	5.76	22%	5.86
16-20 hours	74	13%	5.53	13%	5.83	16%	5.79	16%	5.88
21-25 hours	35	6%	6.11	6%	5.83	7%	5.79	9%	5.88
26-30 hours	18	3%	5.21	3%	5.64	4%	5.70	4%	5.87
31 or more hours	22	4%	5.97	3%	5.79	3%	5.67	4%	5.76
Statistical Test of Means									
Less than 10 hours per week	280	39%	5.55	51%	5.77	42%	5.71	40%	5.82
11 or more hours per week	297	42%	5.50	44%	5.82	46%	5.76	50%	5.86
Statistical Difference			ND		*		**		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 9. Climate: Fellow Residents are Tolerant (*Not a predictor*)

Average Number of Hours Worked per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Do not work	223	39%	5.60	55%	5.83	51%	5.73	50%	5.85
1-10 hours	148	26%	5.51	19%	5.75	20%	5.75	22%	5.85
11-20 hours	130	23%	5.20	17%	5.77	20%	5.74	19%	5.84
21-30 hours	52	9%	5.84	6%	5.72	6%	5.76	6%	5.82
31-40 hours	16	3%	5.79	2%	5.58	2%	5.77	2%	5.78
more than 40 hours	8	1%	6.52	1%	5.51	1%	5.57	1%	5.60
Statistical Test of Means									
Do not work	223	31%	5.60	52%	5.83	45%	5.73	45%	5.85
Work at least 1 hour per week	354	50%	5.48	42%	5.74	43%	5.75	45%	5.83
Statistical Difference			ND		***		ND		***

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No	468	82%	5.56	88%	5.79	89%	5.75	90%	5.85
Yes	101	18%	5.43	12%	5.79	11%	5.69	10%	5.81
Statistical Test of Means									
No	468	67%	5.56	83%	5.79	78%	5.75	81%	5.85
Yes	101	14%	5.43	11%	5.79	10%	5.69	9%	5.81
Statistical Difference			ND		ND		ND		***

Gender of Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	62	11%	5.29	34%	5.63	13%	5.57	15%	5.64
Female	175	30%	5.65	42%	5.92	26%	5.73	23%	5.88
Coed	340	59%	5.50	24%	5.79	61%	5.76	62%	5.88
Statistical Test of Means									
Single Sex (Male or Female)	237	33%	5.56	72%	5.79	34%	5.67	34%	5.79
Coed	340	48%	5.50	22%	5.79	54%	5.76	56%	5.88
Statistical Difference			ND		ND		***		***

Participate in programs sponsored by your hall/apt. complex	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	350	61%	5.38	46%	5.71	41%	5.59	41%	5.72
Sometimes	157	27%	5.74	42%	5.84	43%	5.80	45%	5.90
Often or very often	66	12%	5.80	12%	5.94	16%	5.95	15%	6.02
Statistical Test of Means									
Rarely or never participate	350	49%	5.38	44%	5.71	36%	5.59	37%	5.72
Participate sometimes or often	223	32%	5.76	51%	5.86	52%	5.84	53%	5.93
Statistical Difference			***		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 9. Climate: Fellow Residents are Tolerant (*Not a predictor*)**

Do you reside in a designated academic community?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	171	30%	5.63	33%	5.80	32%	5.76	37%	5.87
No	392	70%	5.50	67%	5.79	68%	5.71	63%	5.83
Statistical Test of Means									
Reside in an academic community	171	25%	5.63	31%	5.80	28%	5.76	33%	5.87
Do not reside in an academic community	392	56%	5.50	64%	5.79	60%	5.71	57%	5.83
Statistical Difference			ND		ND		**		***

Type of Room Resided in Current Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One bedroom, floor community bathroom	169	29%	5.55	43%	5.73	29%	5.69	42%	5.84
One bedroom with a private bathroom	192	33%	5.48	5%	5.77	12%	5.72	9%	5.86
Two or more bedrooms sharing a bathroom, no living room or kitchen	58	10%	5.43	26%	5.83	20%	5.67	20%	5.82
Two or more bedrooms sharing a bathroom and living room, no kitchen	7	1%	5.91	8%	5.80	21%	5.82	10%	5.80
Apartment (bedroom(s), bathroom(s), living room, kitchen)	151	26%	5.59	18%	5.89	17%	5.73	19%	5.88
Statistical Test of Means									
One Bedroom	361	51%	5.51	46%	5.73	36%	5.70	46%	5.85
All Other Room Configurations	216	30%	5.55	49%	5.85	52%	5.74	44%	5.84
Statistical Difference			ND		***		*		ND

Number of people assigned to live in your bedroom	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	139	24%	5.61	24%	5.80	27%	5.75	23%	5.83
Two	433	75%	5.50	70%	5.80	56%	5.74	64%	5.86
Three	1	0%	NR	2%	5.59	8%	5.79	8%	5.83
More than three	2	0%	5.20	5%	5.72	9%	5.70	6%	5.77
Statistical Test of Means									
One or two	572	81%	5.53	88%	5.80	73%	5.74	78%	5.85
Three or more	3	0%	5.80	6%	5.69	15%	5.74	12%	5.80
Statistical Difference			ND		*		ND		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 9. Climate: Fellow Residents are Tolerant (*Not a predictor*)**

Choice of Roommate	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Don't have any	63	11%	5.57	9%	5.72	9%	5.69	9%	5.78
Chose all	247	43%	5.61	29%	5.86	22%	5.84	29%	5.90
Chose some but not all	41	7%	5.37	20%	5.81	19%	5.75	16%	5.80
Chose none	226	39%	5.45	42%	5.76	50%	5.70	46%	5.84
Statistical Test of Means									
Chose some or all of the roommate(s)	288	46%	5.57	51%	5.84	39%	5.80	45%	5.87
Did not choose any roommate(s)	226	36%	5.45	43%	5.76	49%	5.70	46%	5.84
Statistical Difference			ND		***		***		***

Number of Alcoholic Drinks Consumed Per Event	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	348	61%	5.52	46%	5.81	49%	5.71	41%	5.81
One or two drinks	98	17%	5.56	19%	5.83	21%	5.78	18%	5.86
Three or four drinks	58	10%	5.55	14%	5.85	15%	5.83	17%	5.94
Five or six drinks	38	7%	5.62	10%	5.83	9%	5.75	12%	5.91
Seven or eight drinks	12	2%	5.45	4%	5.68	3%	5.72	5%	5.86
More than eight drinks	16	3%	5.29	7%	5.48	3%	5.40	7%	5.65
Statistical Test of Means									
Do not consume alcohol	348	58%	5.52	45%	5.81	47%	5.71	39%	5.81
Does consume alcohol	222	37%	5.54	52%	5.78	49%	5.76	57%	5.87
Statistical Difference			ND		ND		*		***

Frequency of Alcohol Consumption	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	322	57%	5.51	44%	5.81	47%	5.71	39%	5.81
Less than once per week	164	29%	5.67	28%	5.82	30%	5.78	28%	5.86
Once per week	44	8%	5.12	12%	5.82	12%	5.76	14%	5.92
Two to three times per week	34	6%	5.51	13%	5.81	10%	5.80	17%	5.91
Almost every day	4	1%	5.95	1%	5.16	0%	5.35	1%	5.52
Every day	1	0%	NR	2%	5.13	0%	4.50	1%	5.10
Statistical Test of Means									
Do not consume alcohol	322	54%	5.51	43%	5.81	45%	5.71	37%	5.81
Does consume alcohol	247	41%	5.54	54%	5.78	51%	5.76	59%	5.87
Statistical Difference			ND		ND		**		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 9. Climate: Fellow Residents are Tolerant (*Not a predictor*)

Alcohol Negatively Impacts Quality of Life for Students on Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
(1) not at all	321	58%	5.72	52%	5.96	53%	5.89	48%	6.01
(2)	83	15%	5.43	16%	5.75	16%	5.75	18%	5.89
(3)	47	9%	5.26	9%	5.63	10%	5.65	10%	5.75
(4) moderately	60	11%	5.16	12%	5.57	12%	5.49	13%	5.62
(5)	19	3%	5.29	5%	5.59	4%	5.45	5%	5.60
(6)	9	2%	4.93	3%	5.49	2%	5.28	3%	5.50
(7) extremely	14	3%	4.66	3%	5.33	2%	5.08	3%	5.09
Statistical Test of Means									
Does not negatively impact life (1, 2, 3)	451	78%	5.62	75%	5.88	76%	5.84	74%	5.95
Does negatively impact life (4, 5, 6, 7)	102	18%	5.10	22%	5.54	20%	5.41	23%	5.54
Statistical Difference			***		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 9: Climate: Fellow Residents are Tolerant

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data							
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data	
Factor 9: Climate: Fellow Residents are Tolerant	577	5.53	1.31	NA					5.66	-0.13 ↓	NA		5.57	-0.04	5.42	0.11 ↑
Q62. Climate - To what extent do your fellow residents respect people of differing: Races/ethnicities	573	5.64	1.37	NA					5.67	-0.03	NA		5.56	0.08	5.37	0.27 ↑
Q63. Climate - To what extent do your fellow residents respect people of differing: Genders	573	5.75	1.31	NA					5.87	-0.12 ↓	NA		5.59	0.16 ↑	5.46	0.29 ↑
Q64. Climate - To what extent do your fellow residents respect people of differing: Sexual orientation	566	5.31	1.57	NA					5.53	-0.22 ↓	NA		NA		NA	
Q65. Climate - To what extent do your fellow residents respect people of differing: Religious beliefs	570	5.52	1.43	NA					5.63	-0.11 ↓	NA		NA		NA	
Q66. Climate - To what extent do your fellow residents respect people of differing: Political views	559	5.47	1.44	NA					5.60	-0.13 ↓	NA		NA		NA	

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Hall Analysis for Factor 9: Climate: Fellow Residents are Tolerant

Hall Descriptions	Hall Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q062. Climate - To what extent do your fellow residents respect people of differing:	Q063. Climate - To what extent do your fellow residents respect people of differing: Genders	Q064. Climate - To what extent do your fellow residents respect people of differing: Sexual	Q065. Climate - To what extent do your fellow residents respect people of differing: Religious	Q066. Climate - To what extent do your fellow residents respect people of differing: Political
	Number Responding	Factor Mean	Standard Deviation	Rank								
Code 4: Luntsford	50	5.70	1.21	1	5.53	0.17	△	5.66	6.02	5.64	5.65	5.55
Code 2: L. Clement	95	5.65	1.21	2	5.53	0.12	△	5.78	5.88	5.55	5.59	5.61
Code 1: Carter	47	5.60	1.36	3	5.53	0.07		5.72	5.79	5.39	5.51	5.57
Code 15: Centennial	93	5.55	1.34	4	5.53	0.02		5.61	5.74	5.19	5.65	5.62
Code 7: West	23	5.50	1.21	5	5.53	-0.03		5.52	5.65	5.36	5.35	5.57
Code 14: Governors	141	5.43	1.36	6	5.53	-0.10	▽	5.55	5.60	5.19	5.51	5.32
Code 10: Davis	57	5.40	1.29	7	5.53	-0.13	▽	5.63	5.68	5.21	5.25	5.23
Code 6: Stone	21	5.39	1.29	8	5.53	-0.14	▽	5.55	5.55	5.19	5.38	5.43
Code 13: Powell	13	5.28	1.20	9	5.53	-0.25	▼	5.62	5.83	4.62	5.38	5.08
Code 3: Dossett	17	5.13	1.62	10	5.53	-0.40	▼	5.35	5.59	4.69	5.12	5.00

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25



Introduction to Factor 10

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Arrows graphically indicate areas of most change and areas of least change.

Area Analysis

Areas are sorted by those that outperform the institution's aggregate factor mean down to those Areas that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

Hall Analysis

Halls are sorted by those that outperform the institution's aggregate factor mean down to those Halls that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Hall level can be made. Number responding and standard deviation data is also provided.

Floor Analysis

Floors are sorted by those that outperform the institution's aggregate factor mean down to those Floors that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Floor level can be made. Number responding and standard deviation data is also provided.

Factor and Question Analysis: Select 6 Comparison for Factor 10: Climate: Fellow Residents are Respectful

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from highest question mean to lowest question mean.

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience	Your Data			Your Select 6 Data										Comparison to Select 6			
				There are 6 institutions in this comparison group.													
	N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7	
Data is sorted from highest question mean to lowest question mean.										Min	Max						
Factor 10: Climate: Fellow Residents are Respectful	591	4.91	1.61	5.38	5.02	5.17	5.59	5.56	4.91	4.91	5.59	5.40	1.36	-0.49	▼	***	7
Q69. To what degree are residents living with/near you: Respecting your privacy	587	5.47	1.65	5.61	5.48	5.68	5.84	5.86	5.41	5.41	5.86	5.73	1.42	-0.26	▼	***	6
Q70. To what degree are residents living with/near you: Respecting your property	582	5.42	1.74	5.66	5.55	5.62	5.89	5.89	5.54	5.42	5.89	5.76	1.42	-0.34	▼	***	7
Q71. To what degree are residents living with/near you: Maintaining cleanliness	579	4.78	1.93	5.29	4.66	4.69	5.38	5.21	4.66	4.66	5.38	5.13	1.73	-0.35	▼	***	4
Q67. To what degree are residents living with/near you: Respecting your study time	589	4.75	1.93	5.29	4.98	5.11	5.55	5.57	4.77	4.75	5.57	5.35	1.61	-0.60	▼	***	7
Q72. To what degree are residents living with/near you: Concerned about academic success	562	4.57	1.91	5.30	4.73	5.05	5.49	5.42	4.64	4.57	5.49	5.28	1.62	-0.71	▼	***	7
Q68. To what degree are residents living with/near you: Respecting your sleep time	588	4.48	2.05	5.15	4.73	4.88	5.40	5.42	4.45	4.45	5.42	5.17	1.74	-0.69	▼	***	6

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 10: Climate: Fellow Residents are Respectful

Data is sorted from highest question mean to lowest question mean.	Your Data			Carnegie Class Data and Comparisons There are 21 institutions in this Carnegie Class							All Institutions Data and Comparisons There are 282 total participating institutions						
	N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank
						Min	Max						Min	Max			
Factor 10: Climate: Fellow Residents are Respectful	591	4.91	1.61	5.23	1.41	4.61	5.77	-0.32	▼	20	5.36	1.35	3.75	6.03	-0.45	▼	255
Q69. To what degree are residents living with/near you: Respecting your privacy	587	5.47	1.65	5.64	1.48	4.94	6.12	-0.17	▼	19	5.74	1.41	4.34	6.37	-0.27	▼	236
Q70. To what degree are residents living with/near you: Respecting your property	582	5.42	1.74	5.65	1.51	4.98	6.10	-0.23	▼	20	5.78	1.42	4.22	6.40	-0.36	▼	255
Q71. To what degree are residents living with/near you: Maintaining cleanliness	579	4.78	1.93	4.88	1.80	4.30	5.60	-0.10	▼	13	5.04	1.74	3.05	5.75	-0.26	▼	196
Q67. To what degree are residents living with/near you: Respecting your study time	589	4.75	1.93	5.17	1.69	4.51	5.75	-0.42	▼	20	5.30	1.63	3.71	6.07	-0.55	▼	260
Q72. To what degree are residents living with/near you: Concerned about academic success	562	4.57	1.91	5.09	1.67	4.57	5.69	-0.52	▼	20	5.24	1.60	3.61	6.09	-0.67	▼	261
Q68. To what degree are residents living with/near you: Respecting your sleep time	588	4.48	2.05	4.95	1.82	4.40	5.46	-0.47	▼	20	5.10	1.76	3.28	6.00	-0.62	▼	261

▼: Your data has a lower mean than the mean of the comparative group ▲: Your data has a higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 10: Climate: Fellow Residents are Respectful

Q67. To what degree are residents living with/near you: Respecting your study time		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	24%	27%	22%	27%	32%	37%	17%	30%	27%	29%
	(6)	21%	27%	24%	25%	28%	25%	24%	26%	25%	26%
	(5)	12%	19%	16%	14%	18%	15%	18%	17%	15%	16%
	(4) Moderately	18%	14%	20%	17%	11%	14%	20%	14%	18%	15%
	(3)	9%	6%	7%	6%	5%	5%	9%	6%	7%	6%
	(2)	7%	3%	5%	6%	2%	3%	5%	3%	5%	4%
	(1) Not at all	9%	4%	5%	5%	2%	3%	7%	4%	5%	4%
Combined Response Key	Responding 6 or 7	45%	54%	46%	52%	60%	62%	41%	56%	52%	55%
	Responding 3, 4 or 5	39%	39%	44%	38%	35%	33%	47%	37%	39%	37%
	Responding 1 or 2	16%	7%	10%	11%	4%	5%	12%	7%	9%	7%
Mean		4.75	5.29	4.98	5.11	5.55	5.57	4.77	5.35	5.15	5.30
Standard Deviation		1.93	1.60	1.70	1.74	1.47	1.55	1.73	1.61	1.70	1.63
% Responding		83%	97%	92%	94%	98%	97%	83%	95%	89%	92%
Q68. To what degree are residents living with/near you: Respecting your sleep time		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	21%	27%	21%	25%	31%	35%	16%	29%	25%	27%
	(6)	21%	23%	21%	23%	26%	24%	20%	24%	23%	24%
	(5)	12%	19%	16%	13%	18%	14%	16%	16%	14%	16%
	(4) Moderately	14%	14%	17%	16%	11%	13%	19%	14%	16%	15%
	(3)	10%	9%	11%	9%	7%	6%	11%	8%	9%	8%
	(2)	10%	3%	7%	7%	3%	4%	9%	5%	6%	5%
	(1) Not at all	12%	5%	8%	8%	3%	4%	9%	5%	7%	5%
Combined Response Key	Responding 6 or 7	42%	50%	42%	48%	57%	59%	35%	52%	48%	51%
	Responding 3, 4 or 5	36%	42%	44%	38%	36%	33%	47%	38%	39%	38%
	Responding 1 or 2	23%	8%	14%	15%	7%	8%	18%	10%	13%	11%
Mean		4.48	5.15	4.73	4.88	5.40	5.42	4.45	5.17	4.93	5.10
Standard Deviation		2.05	1.70	1.84	1.89	1.60	1.67	1.86	1.74	1.83	1.76
% Responding		83%	97%	93%	94%	98%	97%	84%	96%	89%	92%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 10: Climate: Fellow Residents are Respectful

Q69. To what degree are residents living with/near you: Respecting your privacy		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	36%	34%	35%	38%	40%	43%	28%	38%	37%	39%
	(6)	25%	28%	25%	28%	29%	26%	29%	28%	27%	28%
	(5)	12%	18%	14%	12%	15%	13%	17%	15%	13%	14%
	(4) Moderately	16%	13%	16%	14%	9%	12%	17%	12%	14%	12%
	(3)	4%	4%	5%	3%	3%	2%	5%	3%	4%	3%
	(2)	3%	1%	3%	3%	1%	1%	2%	2%	2%	2%
	(1) Not at all	4%	3%	3%	2%	2%	2%	3%	2%	2%	2%
Combined Response Key	Responding 6 or 7	61%	62%	60%	66%	69%	70%	57%	66%	64%	67%
	Responding 3, 4 or 5	32%	34%	35%	29%	28%	28%	38%	30%	31%	29%
	Responding 1 or 2	7%	4%	6%	5%	3%	3%	5%	4%	4%	4%
Mean		5.47	5.61	5.48	5.68	5.84	5.86	5.41	5.73	5.64	5.74
Standard Deviation		1.65	1.44	1.57	1.48	1.34	1.36	1.50	1.42	1.48	1.41
% Responding		82%	97%	92%	94%	98%	97%	83%	96%	89%	92%
Q70. To what degree are residents living with/near you: Respecting your property		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	36%	36%	35%	38%	42%	46%	34%	40%	38%	41%
	(6)	25%	28%	25%	26%	29%	25%	27%	27%	27%	28%
	(5)	12%	16%	16%	12%	14%	12%	15%	14%	13%	13%
	(4) Moderately	14%	12%	15%	14%	9%	12%	15%	12%	14%	12%
	(3)	4%	4%	4%	4%	3%	3%	5%	3%	4%	3%
	(2)	4%	1%	3%	3%	1%	1%	1%	2%	2%	2%
	(1) Not at all	6%	2%	2%	3%	2%	2%	3%	2%	3%	2%
Combined Response Key	Responding 6 or 7	61%	64%	60%	64%	71%	71%	61%	67%	65%	69%
	Responding 3, 4 or 5	30%	32%	35%	30%	26%	26%	35%	29%	30%	28%
	Responding 1 or 2	9%	4%	5%	5%	3%	3%	5%	4%	5%	4%
Mean		5.42	5.66	5.55	5.62	5.89	5.89	5.54	5.76	5.64	5.78
Standard Deviation		1.74	1.44	1.52	1.54	1.32	1.37	1.51	1.42	1.52	1.42
% Responding		82%	97%	92%	94%	98%	97%	83%	96%	89%	92%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 10: Climate: Fellow Residents are Respectful

Q71. To what degree are residents living with/near you: Maintaining cleanliness		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	23%	28%	20%	20%	30%	30%	17%	27%	23%	25%
	(6)	22%	25%	20%	22%	27%	22%	22%	24%	22%	24%
	(5)	15%	19%	18%	15%	18%	16%	17%	17%	16%	17%
	(4) Moderately	16%	14%	17%	17%	12%	15%	19%	14%	18%	16%
	(3)	7%	7%	10%	10%	7%	7%	11%	8%	9%	8%
	(2)	6%	2%	7%	8%	3%	3%	7%	4%	6%	5%
	(1) Not at all	10%	4%	9%	8%	4%	6%	7%	5%	7%	5%
Combined Response Key	Responding 6 or 7	45%	53%	39%	42%	57%	53%	39%	51%	45%	48%
	Responding 3, 4 or 5	39%	40%	45%	41%	36%	38%	47%	39%	42%	41%
	Responding 1 or 2	16%	6%	16%	16%	7%	9%	14%	10%	13%	11%
Mean		4.78	5.29	4.66	4.69	5.38	5.21	4.66	5.13	4.87	5.04
Standard Deviation		1.93	1.61	1.86	1.88	1.61	1.74	1.79	1.73	1.80	1.74
% Responding		81%	97%	92%	94%	98%	98%	83%	96%	89%	92%
Q72. To what degree are residents living with/near you: Concerned about academic success		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	21%	29%	19%	24%	32%	33%	16%	28%	24%	26%
	(6)	17%	25%	22%	25%	27%	24%	21%	25%	25%	26%
	(5)	12%	18%	16%	13%	17%	15%	17%	16%	15%	16%
	(4) Moderately	23%	17%	22%	21%	14%	18%	24%	18%	20%	18%
	(3)	9%	5%	8%	7%	5%	4%	10%	6%	7%	6%
	(2)	8%	3%	7%	5%	3%	2%	6%	3%	5%	4%
	(1) Not at all	9%	4%	7%	5%	2%	3%	7%	4%	5%	4%
Combined Response Key	Responding 6 or 7	38%	53%	41%	49%	59%	56%	37%	54%	49%	52%
	Responding 3, 4 or 5	44%	40%	45%	41%	36%	38%	51%	39%	42%	40%
	Responding 1 or 2	17%	7%	14%	10%	5%	6%	13%	7%	9%	7%
Mean		4.57	5.30	4.73	5.05	5.49	5.42	4.64	5.28	5.08	5.24
Standard Deviation		1.91	1.60	1.80	1.70	1.50	1.58	1.72	1.62	1.68	1.60
% Responding		79%	95%	90%	91%	96%	94%	80%	93%	87%	89%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 10. Climate: Fellow Residents are Respectful *(Not a predictor)*

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	166	28%	4.93	43%	5.41	34%	5.29	39%	5.41
Female	423	72%	4.92	56%	5.40	65%	5.19	61%	5.34
Transgender	1	0%	NR	1%	4.65	0%	3.85	0%	4.74
Other	0	0%	NR	0%	4.92	0%	4.44	0%	4.92
Statistical Test of Means									
Male	166	23%	4.93	42%	5.41	31%	5.29	36%	5.41
Female	423	60%	4.92	55%	5.40	59%	5.19	56%	5.34
Statistical Difference			ND		ND		***		***

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	32	5%	5.48	16%	5.44	17%	5.13	8%	5.32
Native American/Alaska Native/Inuit	1	0%	NR	1%	5.01	0%	5.15	1%	5.15
Asian/Middle Eastern/Pacific Islander	20	3%	4.88	3%	5.19	8%	5.13	10%	5.24
Spanish/Hispanic/Latino(a)	10	2%	5.22	2%	5.22	6%	5.28	5%	5.40
White/Caucasian	516	88%	4.88	74%	5.42	63%	5.26	72%	5.39
Multiracial	9	2%	4.57	3%	5.20	4%	5.20	3%	5.30
Other	1	0%	NR	1%	4.99	2%	4.83	2%	5.17
Statistical Test of Means									
White American	516	73%	4.88	71%	5.42	57%	5.26	66%	5.39
All Others	73	10%	5.16	25%	5.34	33%	5.15	26%	5.30
Statistical Difference			ND		**		***		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	311	53%	4.96	54%	5.37	53%	5.12	52%	5.30
Sophomore	141	24%	4.89	26%	5.44	24%	5.28	26%	5.42
Junior	92	16%	4.87	13%	5.41	13%	5.33	13%	5.43
Senior	43	7%	4.68	6%	5.48	7%	5.38	8%	5.48
Graduate/Professional Student	2	0%	6.67	1%	5.12	3%	5.53	1%	5.54
Non-Degree or Other	2	0%	5.00	0%	5.36	0%	5.06	0%	5.01
Statistical Test of Means									
Freshman	311	44%	4.96	52%	5.37	47%	5.12	48%	5.30
All Others	280	39%	4.86	45%	5.43	43%	5.32	45%	5.43
Statistical Difference			ND		*		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 10. Climate: Fellow Residents are Respectful *(Not a predictor)*

Number of Semesters/Quarters in Campus Housing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters / 3 quarters	157	27%	4.87	37%	5.30	46%	5.19	42%	5.32
2 to 4 semesters or 3 to 6 quarters	366	62%	4.94	49%	5.47	41%	5.20	44%	5.36
5 to 6 semesters or 7 to 9 quarters	49	8%	4.93	9%	5.47	8%	5.40	9%	5.48
7 to 8 semesters or 10 to 12 quarters	16	3%	4.48	3%	5.48	4%	5.36	5%	5.52
9 to 10 semesters or 13 to 14 quarters	1	0%	NR	1%	5.26	1%	5.47	1%	5.36
More than 10 semesters or more than 14 quarters	2	0%	6.50	0%	5.15	0%	5.08	0%	5.05
Statistical Test of Means									
Less than 2 semesters or less than 3 quarters	157	22%	4.87	36%	5.30	41%	5.19	38%	5.32
All Others	434	61%	4.93	60%	5.46	49%	5.24	54%	5.39
Statistical Difference			ND		***		**		***

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	12	2%	4.12	5%	5.23	4%	4.97	4%	5.17
2.25 to 2.49	25	4%	4.25	6%	5.27	5%	5.08	5%	5.26
2.50 to 2.74	54	9%	4.73	9%	5.36	7%	5.15	7%	5.29
2.75 to 2.99	67	11%	4.86	15%	5.41	12%	5.16	12%	5.35
3.00 to 3.24	97	16%	5.05	19%	5.40	19%	5.22	19%	5.35
3.25 to 3.49	101	17%	4.89	15%	5.44	17%	5.25	17%	5.39
3.50 to 3.74	111	19%	4.99	14%	5.47	17%	5.27	18%	5.40
3.75 to 4.00	120	20%	5.09	15%	5.44	17%	5.30	18%	5.41
Other than 4.0 GPA Scale	2	0%	4.08	1%	5.16	1%	5.27	1%	5.32
Statistical Test of Means									
Below 3.00 GPA	158	22%	4.66	34%	5.34	26%	5.11	25%	5.29
3.00 GPA and higher	429	61%	5.01	62%	5.43	64%	5.26	67%	5.39
Statistical Difference			*		***		***		***

Average Number of Hours Studied per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
1-5 hours	125	21%	4.85	24%	5.32	20%	5.13	18%	5.32
6-10 hours	161	27%	4.77	29%	5.43	28%	5.23	26%	5.37
11-15 hours	152	26%	4.96	23%	5.47	22%	5.23	22%	5.39
16-20 hours	76	13%	5.01	13%	5.44	16%	5.29	16%	5.38
21-25 hours	35	6%	5.38	6%	5.40	7%	5.28	9%	5.38
26-30 hours	21	4%	4.76	3%	5.25	4%	5.27	4%	5.35
31 or more hours	21	4%	5.05	3%	5.24	3%	5.07	4%	5.20
Statistical Test of Means									
Less than 10 hours per week	286	40%	4.81	52%	5.38	43%	5.19	41%	5.35
11 or more hours per week	305	43%	5.01	45%	5.42	47%	5.25	51%	5.37
Statistical Difference			ND		ND		**		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 10. Climate: Fellow Residents are Respectful (Not a predictor)

Average Number of Hours Worked per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Do not work	227	38%	4.99	55%	5.42	51%	5.20	50%	5.36
1-10 hours	154	26%	4.86	19%	5.40	20%	5.27	22%	5.39
11-20 hours	135	23%	4.78	17%	5.39	20%	5.24	19%	5.37
21-30 hours	52	9%	5.13	6%	5.33	6%	5.22	6%	5.33
31-40 hours	15	3%	4.61	2%	5.38	2%	5.21	2%	5.32
more than 40 hours	8	1%	5.40	1%	5.09	1%	4.87	1%	5.15
Statistical Test of Means									
Do not work	227	32%	4.99	53%	5.42	46%	5.20	46%	5.36
Work at least 1 hour per week	364	51%	4.87	43%	5.38	44%	5.24	46%	5.37
Statistical Difference			ND		ND		*		ND

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No	482	83%	4.93	88%	5.40	89%	5.23	90%	5.37
Yes	100	17%	4.85	12%	5.40	11%	5.16	10%	5.32
Statistical Test of Means									
No	482	69%	4.93	85%	5.40	80%	5.23	83%	5.37
Yes	100	14%	4.85	11%	5.40	10%	5.16	10%	5.32
Statistical Difference			ND		ND		ND		***

Gender of Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	62	10%	4.79	34%	5.39	13%	5.17	15%	5.31
Female	178	30%	5.00	42%	5.45	26%	5.09	23%	5.34
Coed	351	59%	4.89	24%	5.33	62%	5.24	62%	5.39
Statistical Test of Means									
Single Sex (Male or Female)	240	34%	4.94	73%	5.42	34%	5.12	35%	5.33
Coed	351	49%	4.89	23%	5.33	55%	5.24	57%	5.39
Statistical Difference			ND		**		***		***

Participate in programs sponsored by your hall/apt. complex	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	369	63%	4.77	47%	5.27	42%	5.04	41%	5.20
Sometimes	154	26%	5.01	42%	5.49	42%	5.29	44%	5.44
Often or very often	64	11%	5.50	12%	5.59	16%	5.48	14%	5.61
Statistical Test of Means									
Rarely or never participate	369	52%	4.77	45%	5.27	37%	5.04	38%	5.20
Participate sometimes or often	218	31%	5.16	51%	5.51	52%	5.34	54%	5.48
Statistical Difference			**		***		***		***

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NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 10. Climate: Fellow Residents are Respectful (Not a predictor)**

Do you reside in a designated academic community?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	176	30%	5.04	32%	5.42	32%	5.25	36%	5.40
No	402	70%	4.87	68%	5.39	68%	5.16	64%	5.34
Statistical Test of Means									
Reside in an academic community	176	25%	5.04	31%	5.42	29%	5.25	34%	5.40
Do not reside in an academic community	402	58%	4.87	65%	5.39	61%	5.16	59%	5.34
Statistical Difference			ND		ND		***		***

Type of Room Resided in Current Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One bedroom, floor community bathroom	173	29%	4.81	43%	5.29	29%	5.10	42%	5.31
One bedroom with a private bathroom	196	33%	4.98	5%	5.52	12%	5.23	9%	5.43
Two or more bedrooms sharing a bathroom, no living room or kitchen	57	10%	4.79	26%	5.48	20%	5.11	20%	5.31
Two or more bedrooms sharing a bathroom and living room, no kitchen	9	2%	4.58	7%	5.33	21%	5.28	10%	5.37
Apartment (bedroom(s), bathroom(s), living room, kitchen)	156	26%	5.01	19%	5.54	17%	5.33	19%	5.50
Statistical Test of Means									
One Bedroom	369	52%	4.90	47%	5.31	37%	5.14	47%	5.33
All Other Room Configurations	222	31%	4.93	50%	5.48	53%	5.23	45%	5.40
Statistical Difference			ND		***		***		***

Number of people assigned to live in your bedroom	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	144	24%	4.99	24%	5.47	27%	5.40	23%	5.48
Two	442	75%	4.89	69%	5.38	56%	5.15	64%	5.34
Three	1	0%	NR	2%	5.26	8%	5.16	8%	5.26
More than three	2	0%	5.08	5%	5.38	9%	5.13	6%	5.30
Statistical Test of Means									
One or two	586	83%	4.91	90%	5.40	75%	5.24	80%	5.38
Three or more	3	0%	5.06	6%	5.35	15%	5.15	12%	5.28
Statistical Difference			ND		ND		**		***

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Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 10. Climate: Fellow Residents are Respectful (Not a predictor)

Choice of Roommate	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Don't have any	65	11%	5.08	9%	5.45	9%	5.35	9%	5.41
Chose all	253	43%	5.09	29%	5.50	22%	5.38	29%	5.51
Chose some but not all	42	7%	4.74	20%	5.45	19%	5.27	16%	5.33
Chose none	231	39%	4.70	42%	5.30	50%	5.11	46%	5.27
Statistical Test of Means									
Chose some or all of the roommate(s)	295	47%	5.04	52%	5.48	40%	5.33	46%	5.45
Did not choose any roommate(s)	231	37%	4.70	44%	5.30	50%	5.11	47%	5.27
Statistical Difference			*		***		***		***

Number of Alcoholic Drinks Consumed Per Event	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	363	62%	4.91	46%	5.39	49%	5.19	41%	5.32
One or two drinks	97	17%	4.91	19%	5.45	21%	5.27	18%	5.37
Three or four drinks	58	10%	4.83	14%	5.44	15%	5.28	17%	5.42
Five or six drinks	38	7%	5.34	10%	5.44	9%	5.25	12%	5.42
Seven or eight drinks	12	2%	4.42	4%	5.35	3%	5.27	5%	5.40
More than eight drinks	16	3%	4.56	7%	5.23	3%	4.97	7%	5.31
Statistical Test of Means									
Do not consume alcohol	363	61%	4.91	46%	5.39	49%	5.19	40%	5.32
Does consume alcohol	221	37%	4.91	53%	5.41	50%	5.25	59%	5.39
Statistical Difference			ND		ND		**		***

Frequency of Alcohol Consumption	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	337	58%	4.88	45%	5.39	47%	5.18	39%	5.32
Less than once per week	165	28%	5.06	28%	5.40	30%	5.25	28%	5.34
Once per week	44	8%	4.75	12%	5.47	12%	5.32	14%	5.44
Two to three times per week	33	6%	4.66	13%	5.47	10%	5.24	17%	5.46
Almost every day	3	1%	5.56	1%	5.09	0%	5.13	1%	5.24
Every day	1	0%	NR	2%	5.10	0%	4.29	1%	5.03
Statistical Test of Means									
Do not consume alcohol	337	56%	4.88	44%	5.39	47%	5.18	38%	5.32
Does consume alcohol	246	41%	4.94	55%	5.42	52%	5.25	60%	5.39
Statistical Difference			ND		ND		***		***

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NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 10. Climate: Fellow Residents are Respectful *(Not a predictor)*

Alcohol Negatively Impacts Quality of Life for Students on Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
(1) not at all	327	58%	5.16	52%	5.64	54%	5.50	48%	5.66
(2)	87	15%	5.08	16%	5.39	16%	5.26	18%	5.44
(3)	48	8%	4.78	9%	5.15	10%	5.06	10%	5.20
(4) moderately	62	11%	4.35	12%	5.07	12%	4.84	13%	5.00
(5)	19	3%	4.02	5%	4.98	5%	4.52	5%	4.79
(6)	10	2%	3.83	3%	4.75	2%	4.26	3%	4.51
(7) extremely	14	2%	3.30	3%	4.50	2%	3.68	3%	4.04
Statistical Test of Means									
Does not negatively impact life (1, 2, 3)	462	80%	5.11	77%	5.53	78%	5.40	75%	5.54
Does negatively impact life (4, 5, 6, 7)	105	18%	4.10	22%	4.94	21%	4.58	23%	4.79
Statistical Difference			***		***		***		***

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NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 10: Climate: Fellow Residents are Respectful

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data								
									2008's Data		2007's Data		2006's Data		2005's Data		
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	Mean	Difference	Mean	Difference	Mean	Difference	Mean	Difference	
Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009																	
Factor 10: Climate: Fellow Residents are Respectful	591	4.91	1.61	NA					5.24	-0.33	↓	NA		NA		NA	
Q67. To what degree are residents living with/near you: Respecting your study time	589	4.75	1.93	NA					5.13	-0.38	↓	NA		NA		NA	
Q68. To what degree are residents living with/near you: Respecting your sleep time	588	4.48	2.05	NA					4.87	-0.39	↓	NA		NA		NA	
Q69. To what degree are residents living with/near you: Respecting your privacy	587	5.47	1.65	NA					5.59	-0.12	↓	NA		NA		NA	
Q70. To what degree are residents living with/near you: Respecting your property	582	5.42	1.74	NA					5.66	-0.24	↓	NA		NA		NA	
Q71. To what degree are residents living with/near you: Maintaining cleanliness	579	4.78	1.93	NA					5.18	-0.40	↓	NA		NA		NA	
Q72. To what degree are residents living with/near you: Concerned about academic success	562	4.57	1.91	NA					5.00	-0.43	↓	NA		NA		NA	

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Hall Analysis for Factor 10: Climate: Fellow Residents are Respectful

<i>This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience</i> Hall Descriptions	Hall Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q067. To what degree are residents living with/near you: Respecting your study time	Q068. To what degree are residents living with/near you: Respecting your sleep time	Q069. To what degree are residents living with/near you: Respecting your privacy	Q070. To what degree are residents living with/near you: Respecting your property	Q071. To what degree are residents living with/near you: Maintaining cleanliness	Q072. To what degree are residents living with/near you: Concerned about academic
	Number Responding	Factor Mean	Standard Deviation	Rank									
Code 4: Luntsford	52	5.19	1.70	1	4.91	0.28	▲	5.02	4.90	5.62	5.73	5.14	4.76
Code 6: Stone	21	5.16	1.45	2	4.91	0.25	▲	4.95	4.62	5.67	5.65	5.05	5.00
Code 1: Carter	47	5.10	1.60	3	4.91	0.19	△	4.89	4.91	5.49	5.57	4.93	4.53
Code 3: Dossett	16	5.01	1.58	4	4.91	0.10	△	4.94	5.00	5.62	5.62	4.81	4.06
Code 14: Governors	145	4.94	1.52	5	4.91	0.03		4.75	4.41	5.57	5.46	5.00	4.61
Code 15: Centennial	98	4.93	1.61	6	4.91	0.02		4.82	4.56	5.52	5.33	4.66	4.66
Code 2: L. Clement	99	4.93	1.61	7	4.91	0.02		4.87	4.51	5.44	5.38	4.74	4.69
Code 13: Powell	14	4.48	1.36	8	4.91	-0.43	▼	4.64	4.07	5.07	5.36	4.14	3.57
Code 10: Davis	57	4.45	1.74	9	4.91	-0.46	▼	4.19	3.86	5.04	5.16	4.40	4.00
Code 7: West	23	4.33	1.56	10	4.91	-0.58	▼	3.87	3.65	5.17	4.87	3.96	4.48

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25



Introduction to Factor 11

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Arrows graphically indicate areas of most change and areas of least change.

Area Analysis

Areas are sorted by those that outperform the institution's aggregate factor mean down to those Areas that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

Hall Analysis

Halls are sorted by those that outperform the institution's aggregate factor mean down to those Halls that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Hall level can be made. Number responding and standard deviation data is also provided.

Floor Analysis

Floors are sorted by those that outperform the institution's aggregate factor mean down to those Floors that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Floor level can be made. Number responding and standard deviation data is also provided.

East Tennessee State University

CSAR

Factor and Question Analysis: Select 6 Comparison for Factor 11: Climate: Sense of Community

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from highest question mean to lowest question mean.

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience	Your Data			Your Select 6 Data										Comparison to Select 6			
				There are 6 institutions in this comparison group.													
	N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7	
Min										Max							
Data is sorted from highest question mean to lowest question mean.																	
Factor 11: Climate: Sense of Community	594	5.20	1.34	5.56	5.37	5.41	5.76	5.58	5.25	5.20	5.76	5.58	1.24	-0.38	▼	***	7
Q74. Community - In your living area (i.e. floor, apt. section, community, house), to what degree do you: Respect other students	587	5.83	1.35	5.80	5.86	5.92	5.98	5.99	5.70	5.70	5.99	5.92	1.26	-0.09		ND	5
Q75. Community - In your living area (i.e. floor, apt. section, community, house), to what degree do you: Feel accepted by other students	580	5.25	1.53	5.58	5.42	5.52	5.77	5.68	5.23	5.23	5.77	5.63	1.39	-0.38	▼	***	6
Q73. Community - In your living area (i.e. floor, apt. section, community, house), to what degree do you: Trust other students	593	4.56	1.77	5.30	4.82	4.79	5.51	5.10	4.84	4.56	5.51	5.20	1.60	-0.64	▼	***	7

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 11: Climate: Sense of Community

Data is sorted from highest question mean to lowest question mean.	Your Data			Carnegie Class Data and Comparisons There are 21 institutions in this Carnegie Class							All Institutions Data and Comparisons There are 282 total participating institutions						
	N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank
						Min	Max						Min	Max			
Factor 11: Climate: Sense of Community	594	5.20	1.34	5.44	1.27	4.72	5.97	-0.24	▼	18	5.61	1.23	4.14	6.28	-0.41	▼	253
Q74. Community - In your living area (i.e. floor, apt. section, community, house), to what degree do you: Respect other students	587	5.83	1.35	5.89	1.28	5.16	6.22	-0.06	▼	15	5.96	1.23	5.13	6.54	-0.13	▼	206
Q75. Community - In your living area (i.e. floor, apt. section, community, house), to what degree do you: Feel accepted by other students	580	5.25	1.53	5.48	1.46	4.94	5.92	-0.23	▼	18	5.60	1.41	4.38	6.20	-0.35	▼	244
Q73. Community - In your living area (i.e. floor, apt. section, community, house), to what degree do you: Trust other students	593	4.56	1.77	4.98	1.62	4.05	5.78	-0.42	▼	19	5.28	1.53	2.94	6.30	-0.72	▼	263

▼: Your data has a lower mean than the mean of the comparative group ▲: Your data has a higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 11: Climate: Sense of Community

Q73. Community - In your living area (i.e. floor, apt. section, community, house), to what degree do you: Trust other students		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	16%	27%	17%	17%	29%	24%	16%	24%	19%	25%
	(6)	20%	26%	23%	22%	29%	24%	25%	26%	25%	28%
	(5)	14%	20%	18%	18%	20%	20%	18%	19%	17%	18%
	(4) Moderately	26%	16%	24%	24%	13%	18%	24%	17%	23%	18%
	(3)	9%	4%	9%	8%	4%	6%	7%	6%	7%	5%
	(2)	6%	3%	5%	5%	2%	3%	4%	3%	4%	3%
	(1) Not at all	8%	4%	4%	6%	2%	5%	6%	4%	5%	3%
Combined Response Key	Responding 6 or 7	36%	53%	40%	40%	58%	47%	41%	50%	44%	52%
	Responding 3, 4 or 5	50%	40%	50%	50%	37%	44%	49%	43%	47%	41%
	Responding 1 or 2	15%	7%	10%	11%	4%	8%	10%	7%	9%	6%
Mean		4.56	5.30	4.82	4.79	5.51	5.10	4.84	5.20	4.96	5.28
Standard Deviation		1.77	1.60	1.63	1.67	1.43	1.66	1.63	1.60	1.63	1.53
% Responding		83%	97%	92%	94%	98%	98%	83%	96%	89%	92%
Q74. Community - In your living area (i.e. floor, apt. section, community, house), to what degree do you: Respect other students		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	40%	39%	41%	42%	43%	46%	34%	42%	41%	43%
	(6)	29%	29%	29%	30%	30%	27%	32%	29%	30%	30%
	(5)	13%	17%	13%	11%	14%	13%	15%	14%	12%	12%
	(4) Moderately	13%	11%	12%	12%	9%	10%	14%	11%	13%	11%
	(3)	1%	2%	2%	2%	2%	2%	2%	2%	2%	2%
	(2)	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%
	(1) Not at all	2%	2%	1%	1%	1%	1%	2%	1%	1%	1%
Combined Response Key	Responding 6 or 7	70%	67%	70%	72%	73%	73%	66%	71%	71%	73%
	Responding 3, 4 or 5	27%	30%	28%	26%	25%	25%	31%	27%	27%	25%
	Responding 1 or 2	3%	3%	2%	2%	2%	2%	4%	2%	2%	2%
Mean		5.83	5.80	5.86	5.92	5.98	5.99	5.70	5.92	5.89	5.96
Standard Deviation		1.35	1.33	1.30	1.26	1.20	1.24	1.37	1.26	1.28	1.23
% Responding		82%	97%	93%	94%	98%	98%	83%	96%	89%	92%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 11: Climate: Sense of Community

Q75. Community - In your living area (i.e. floor, apt. section, community, house), to what degree do you: Feel accepted by other students		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	26%	32%	28%	30%	37%	36%	23%	33%	29%	33%
	(6)	24%	29%	29%	31%	30%	27%	27%	29%	29%	30%
	(5)	17%	17%	18%	15%	18%	16%	17%	17%	15%	15%
	(4) Moderately	23%	14%	17%	17%	11%	15%	21%	14%	18%	15%
	(3)	3%	4%	4%	4%	2%	3%	6%	3%	4%	4%
	(2)	4%	1%	2%	2%	1%	1%	2%	1%	2%	2%
	(1) Not at all	3%	2%	2%	2%	1%	2%	3%	2%	2%	2%
Combined Response Key	Responding 6 or 7	50%	61%	56%	61%	66%	63%	51%	62%	59%	62%
	Responding 3, 4 or 5	43%	36%	39%	36%	31%	34%	44%	35%	37%	34%
	Responding 1 or 2	6%	3%	5%	4%	3%	3%	5%	3%	5%	4%
Mean		5.25	5.58	5.42	5.52	5.77	5.68	5.23	5.63	5.47	5.60
Standard Deviation		1.53	1.42	1.47	1.43	1.30	1.37	1.51	1.38	1.46	1.41
% Responding		81%	97%	92%	93%	97%	97%	81%	95%	88%	91%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group .

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data .

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 11. Climate: Sense of Community (Not a predictor)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	167	28%	5.11	43%	5.53	34%	5.45	39%	5.60
Female	425	72%	5.25	56%	5.63	65%	5.44	60%	5.62
Transgender	1	0%	NR	1%	4.70	0%	4.24	0%	4.88
Other	0	0%	NR	0%	5.08	0%	4.05	0%	4.94
Statistical Test of Means									
Male	167	24%	5.11	42%	5.53	31%	5.45	36%	5.60
Female	425	60%	5.25	55%	5.63	59%	5.44	56%	5.62
Statistical Difference			ND		***		ND		***

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	34	6%	5.29	16%	5.47	17%	5.20	8%	5.36
Native American/Alaska Native/Inuit	1	0%	NR	1%	5.15	0%	5.22	1%	5.37
Asian/Middle Eastern/Pacific Islander	21	4%	5.15	3%	5.35	8%	5.34	10%	5.46
Spanish/Hispanic/Latino(a)	10	2%	5.47	2%	5.33	6%	5.46	5%	5.61
White/Caucasian	516	87%	5.19	74%	5.64	63%	5.53	72%	5.67
Multiracial	9	2%	5.48	3%	5.29	4%	5.32	3%	5.51
Other	1	0%	NR	1%	5.28	2%	5.11	2%	5.34
Statistical Test of Means									
White American	516	73%	5.19	71%	5.64	56%	5.53	66%	5.67
All Others	76	11%	5.30	25%	5.41	33%	5.28	26%	5.46
Statistical Difference			ND		***		***		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	312	53%	5.23	54%	5.56	53%	5.39	52%	5.60
Sophomore	141	24%	5.26	26%	5.65	24%	5.46	26%	5.62
Junior	91	15%	5.03	13%	5.54	13%	5.47	13%	5.60
Senior	45	8%	5.04	6%	5.57	7%	5.51	8%	5.63
Graduate/Professional Student	2	0%	7.00	1%	5.24	3%	5.68	1%	5.63
Non-Degree or Other	3	1%	5.33	0%	5.68	0%	5.32	0%	5.25
Statistical Test of Means									
Freshman	312	44%	5.23	52%	5.56	47%	5.39	47%	5.60
All Others	282	40%	5.16	45%	5.60	42%	5.49	45%	5.61
Statistical Difference			ND		ND		***		**

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 11. Climate: Sense of Community (*Not a predictor*)

Number of Semesters/Quarters in Campus Housing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters / 3 quarters	159	27%	5.03	37%	5.47	46%	5.44	42%	5.59
2 to 4 semesters or 3 to 6 quarters	366	62%	5.30	48%	5.67	41%	5.40	44%	5.61
5 to 6 semesters or 7 to 9 quarters	49	8%	5.07	10%	5.62	8%	5.56	9%	5.64
7 to 8 semesters or 10 to 12 quarters	16	3%	4.70	3%	5.59	4%	5.51	5%	5.68
9 to 10 semesters or 13 to 14 quarters	2	0%	6.50	1%	5.31	1%	5.42	1%	5.47
More than 10 semesters or more than 14 quarters	2	0%	6.50	0%	4.85	0%	4.97	0%	5.10
Statistical Test of Means									
Less than 2 semesters or less than 3 quarters	159	22%	5.03	36%	5.47	41%	5.44	38%	5.59
All Others	435	61%	5.26	60%	5.64	48%	5.43	54%	5.62
Statistical Difference			ND		***		ND		***

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	13	2%	4.64	5%	5.40	4%	5.14	4%	5.34
2.25 to 2.49	25	4%	4.64	6%	5.44	5%	5.23	5%	5.45
2.50 to 2.74	54	9%	4.98	9%	5.52	7%	5.30	7%	5.50
2.75 to 2.99	67	11%	4.87	15%	5.53	12%	5.33	12%	5.57
3.00 to 3.24	99	17%	5.51	19%	5.57	19%	5.42	19%	5.60
3.25 to 3.49	100	17%	5.27	15%	5.65	17%	5.51	17%	5.65
3.50 to 3.74	111	19%	5.32	14%	5.71	17%	5.53	18%	5.67
3.75 to 4.00	121	20%	5.27	15%	5.64	17%	5.56	18%	5.67
Other than 4.0 GPA Scale	2	0%	4.67	1%	5.25	1%	5.46	1%	5.51
Statistical Test of Means									
Below 3.00 GPA	159	22%	4.85	34%	5.49	26%	5.27	25%	5.50
3.00 GPA and higher	431	61%	5.34	62%	5.64	64%	5.50	67%	5.65
Statistical Difference			***		***		***		***

Average Number of Hours Studied per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
1-5 hours	124	21%	5.10	24%	5.45	20%	5.31	18%	5.50
6-10 hours	162	27%	5.19	29%	5.62	28%	5.43	26%	5.60
11-15 hours	154	26%	5.16	23%	5.63	22%	5.44	22%	5.64
16-20 hours	77	13%	5.28	13%	5.65	16%	5.52	16%	5.65
21-25 hours	35	6%	5.56	6%	5.69	7%	5.57	9%	5.68
26-30 hours	20	3%	4.93	3%	5.47	4%	5.50	4%	5.66
31 or more hours	22	4%	5.61	3%	5.40	3%	5.34	4%	5.49
Statistical Test of Means									
Less than 10 hours per week	286	40%	5.15	51%	5.54	43%	5.38	41%	5.56
11 or more hours per week	308	43%	5.25	45%	5.62	46%	5.48	51%	5.64
Statistical Difference			ND		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 11. Climate: Sense of Community (*Not a predictor*)

Average Number of Hours Worked per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Do not work	232	39%	5.22	55%	5.59	51%	5.40	50%	5.60
1-10 hours	152	26%	5.13	19%	5.60	20%	5.52	22%	5.65
11-20 hours	134	23%	5.14	17%	5.59	20%	5.46	19%	5.61
21-30 hours	52	9%	5.42	6%	5.46	6%	5.41	6%	5.57
31-40 hours	16	3%	5.02	2%	5.45	2%	5.35	2%	5.52
more than 40 hours	8	1%	5.96	1%	5.30	1%	5.23	1%	5.40
Statistical Test of Means									
Do not work	232	33%	5.22	53%	5.59	46%	5.40	46%	5.60
Work at least 1 hour per week	362	51%	5.19	43%	5.56	44%	5.47	46%	5.61
Statistical Difference			ND		ND		***		**

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No	484	83%	5.23	88%	5.59	89%	5.46	90%	5.62
Yes	101	17%	5.11	12%	5.52	11%	5.28	10%	5.51
Statistical Test of Means									
No	484	69%	5.23	85%	5.59	79%	5.46	82%	5.62
Yes	101	14%	5.11	11%	5.52	10%	5.28	10%	5.51
Statistical Difference			ND		*		***		***

Gender of Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	63	11%	4.91	34%	5.52	13%	5.41	15%	5.56
Female	180	30%	5.30	43%	5.67	25%	5.33	23%	5.61
Coed	351	59%	5.20	24%	5.50	62%	5.43	62%	5.62
Statistical Test of Means									
Single Sex (Male or Female)	243	34%	5.20	73%	5.60	34%	5.35	35%	5.59
Coed	351	49%	5.20	23%	5.50	55%	5.43	57%	5.62
Statistical Difference			ND		***		***		***

Participate in programs sponsored by your hall/apt. complex	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	368	62%	5.01	47%	5.39	42%	5.16	41%	5.35
Sometimes	156	26%	5.49	42%	5.71	42%	5.54	44%	5.73
Often or very often	66	11%	5.59	12%	5.89	16%	5.87	14%	6.00
Statistical Test of Means									
Rarely or never participate	368	52%	5.01	45%	5.39	37%	5.16	38%	5.35
Participate sometimes or often	222	31%	5.52	51%	5.74	52%	5.63	54%	5.79
Statistical Difference			***		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 11. Climate: Sense of Community (Not a predictor)**

Do you reside in a designated academic community?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	174	30%	5.27	32%	5.61	32%	5.48	36%	5.66
No	406	70%	5.18	68%	5.57	68%	5.36	64%	5.57
Statistical Test of Means									
Reside in an academic community	174	25%	5.27	31%	5.61	28%	5.48	33%	5.66
Do not reside in an academic community	406	58%	5.18	65%	5.57	61%	5.36	59%	5.57
Statistical Difference			ND		ND		***		***

Type of Room Resided in Current Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One bedroom, floor community bathroom	174	29%	5.07	43%	5.49	29%	5.36	42%	5.61
One bedroom with a private bathroom	194	33%	5.18	5%	5.65	12%	5.37	9%	5.58
Two or more bedrooms sharing a bathroom, no living room or kitchen	59	10%	5.23	26%	5.62	20%	5.32	20%	5.54
Two or more bedrooms sharing a bathroom and living room, no kitchen	8	1%	5.50	7%	5.56	21%	5.52	10%	5.60
Apartment (bedroom(s), bathroom(s), living room, kitchen)	159	27%	5.35	19%	5.70	17%	5.44	19%	5.69
Statistical Test of Means									
One Bedroom	368	52%	5.13	47%	5.51	37%	5.36	47%	5.60
All Other Room Configurations	226	32%	5.32	50%	5.64	53%	5.43	45%	5.61
Statistical Difference			ND		***		**		*

Number of people assigned to live in your bedroom	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	147	25%	5.28	24%	5.58	27%	5.51	23%	5.63
Two	442	75%	5.17	69%	5.58	56%	5.41	64%	5.61
Three	1	0%	NR	2%	5.50	8%	5.42	8%	5.59
More than three	2	0%	5.83	5%	5.52	9%	5.42	6%	5.58
Statistical Test of Means									
One or two	589	83%	5.20	90%	5.58	74%	5.44	80%	5.61
Three or more	3	0%	5.89	6%	5.51	15%	5.42	12%	5.58
Statistical Difference			ND		ND		ND		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 11. Climate: Sense of Community (*Not a predictor*)

Choice of Roommate	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Don't have any	68	11%	5.29	9%	5.52	9%	5.44	10%	5.57
Chose all	251	42%	5.32	29%	5.70	22%	5.57	29%	5.72
Chose some but not all	42	7%	5.20	20%	5.64	19%	5.52	16%	5.58
Chose none	233	39%	5.04	42%	5.49	50%	5.35	46%	5.55
Statistical Test of Means									
Chose some or all of the roommate(s)	293	47%	5.31	52%	5.67	40%	5.55	46%	5.67
Did not choose any roommate(s)	233	37%	5.04	44%	5.49	50%	5.35	46%	5.55
Statistical Difference			*		***		***		***

Number of Alcoholic Drinks Consumed Per Event	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	364	62%	5.17	46%	5.55	49%	5.39	41%	5.52
One or two drinks	100	17%	5.26	19%	5.61	21%	5.47	18%	5.61
Three or four drinks	58	10%	5.29	14%	5.69	15%	5.52	17%	5.72
Five or six drinks	38	6%	5.48	10%	5.67	9%	5.53	12%	5.72
Seven or eight drinks	12	2%	4.97	4%	5.51	3%	5.48	5%	5.69
More than eight drinks	15	3%	4.56	7%	5.41	3%	5.18	7%	5.57
Statistical Test of Means									
Do not consume alcohol	364	61%	5.17	46%	5.55	48%	5.39	40%	5.52
Does consume alcohol	223	37%	5.24	53%	5.61	50%	5.48	58%	5.67
Statistical Difference			ND		**		***		***

Frequency of Alcohol Consumption	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	338	58%	5.12	45%	5.54	47%	5.39	39%	5.52
Less than once per week	167	29%	5.46	28%	5.61	30%	5.47	28%	5.60
Once per week	43	7%	5.03	12%	5.68	12%	5.54	14%	5.73
Two to three times per week	34	6%	4.93	13%	5.69	10%	5.51	17%	5.77
Almost every day	3	1%	5.44	1%	5.21	0%	5.18	1%	5.42
Every day	1	0%	NR	2%	5.17	0%	4.02	1%	5.12
Statistical Test of Means									
Do not consume alcohol	338	57%	5.12	44%	5.54	46%	5.39	38%	5.52
Does consume alcohol	248	42%	5.29	55%	5.61	52%	5.48	60%	5.66
Statistical Difference			ND		**		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 11. Climate: Sense of Community (*Not a predictor*)

Alcohol Negatively Impacts Quality of Life for Students on Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
(1) not at all	327	57%	5.34	52%	5.73	54%	5.61	48%	5.79
(2)	89	16%	5.39	16%	5.59	16%	5.49	18%	5.70
(3)	50	9%	5.10	9%	5.44	10%	5.37	10%	5.52
(4) moderately	61	11%	4.76	12%	5.37	12%	5.15	13%	5.35
(5)	19	3%	4.26	5%	5.39	5%	5.04	5%	5.27
(6)	10	2%	4.50	3%	5.23	2%	4.87	3%	5.05
(7) extremely	14	2%	4.12	3%	4.83	2%	4.43	3%	4.57
Statistical Test of Means									
Does not negatively impact life (1, 2, 3)	466	80%	5.33	77%	5.67	78%	5.56	75%	5.73
Does negatively impact life (4, 5, 6, 7)	104	18%	4.56	22%	5.29	21%	5.01	23%	5.21
Statistical Difference			***		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 11: Climate: Sense of Community

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data							
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data	
									Mean	Difference	Mean	Difference	Mean	Difference	Mean	Difference
Factor 11: Climate: Sense of Community	594	5.20	1.34	NA					5.48	-0.28 ↓	NA		NA		NA	
Q73. Community - In your living area (i.e. floor, apt. section, community, house), to what degree do you: Trust other students	593	4.56	1.77	NA					5.05	-0.49 ↓	NA		NA		NA	
Q74. Community - In your living area (i.e. floor, apt. section, community, house), to what degree do you: Respect other students	587	5.83	1.35	NA					5.85	-0.02	NA		NA		NA	
Q75. Community - In your living area (i.e. floor, apt. section, community, house), to what degree do you: Feel accepted by other students	580	5.25	1.53	NA					5.55	-0.30 ↓	NA		NA		NA	

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Hall Analysis for Factor 11: Climate: Sense of Community

Hall Descriptions	Hall Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q073. Community - In your living area (i.e. floor, apt. section, community, house), to	Q074. Community - In your living area (i.e. floor, apt. section, community, house), to	Q075. Community - In your living area (i.e. floor, apt. section, community, house), to
	Number Responding	Factor Mean	Standard Deviation	Rank						
Code 3: Dossett	17	5.59	1.50	1	5.20	0.39	▲	5.41	5.82	5.53
Code 6: Stone	22	5.58	1.05	2	5.20	0.38	▲	5.36	5.91	5.48
Code 15: Centennial	99	5.32	1.29	3	5.20	0.12	△	4.55	6.07	5.33
Code 4: Luntsford	52	5.30	1.45	4	5.20	0.10	△	4.85	5.86	5.27
Code 2: L. Clement	100	5.23	1.56	5	5.20	0.03		4.78	5.61	5.38
Code 1: Carter	49	5.21	1.10	6	5.20	0.01		4.31	6.10	5.19
Code 14: Governors	144	5.20	1.19	7	5.20	0.00		4.51	5.89	5.25
Code 7: West	22	4.91	1.41	8	5.20	-0.29	▼	4.27	5.33	5.05
Code 10: Davis	56	4.79	1.21	9	5.20	-0.41	▼	3.88	5.54	4.95
Code 13: Powell	14	4.02	1.25	10	5.20	-1.18	▼	3.07	4.93	4.07

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25



Introduction to Factor 12

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Arrows graphically indicate areas of most change and areas of least change.

Area Analysis

Areas are sorted by those that outperform the institution's aggregate factor mean down to those Areas that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

Hall Analysis

Halls are sorted by those that outperform the institution's aggregate factor mean down to those Halls that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Hall level can be made. Number responding and standard deviation data is also provided.

Floor Analysis

Floors are sorted by those that outperform the institution's aggregate factor mean down to those Floors that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Floor level can be made. Number responding and standard deviation data is also provided.

Factor and Question Analysis: Select 6 Comparison for Factor 12: Learning Outcomes: Personal Interactions

***This factor is your Top Predictor of Overall
Program Effectiveness: Full Residence Experience***

Data is sorted from highest question mean to lowest question mean.

	Your Data			Your Select 6 Data										Comparison to Select 6			
				There are 6 institutions in this comparison group.													
	N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7	
										Min	Max						
Factor 12: Learning Outcomes: Personal Interactions	595	4.95	1.63	5.56	5.44	5.28	5.58	5.53	4.81	4.81	5.58	5.46	1.37	-0.51	▼	***	6
Q77. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Live cooperatively	586	5.15	1.69	5.63	5.59	5.45	5.70	5.68	4.97	4.97	5.70	5.59	1.41	-0.44	▼	***	6
Q79. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Improve interpersonal relationships	582	5.00	1.73	5.55	5.41	5.26	5.57	5.49	4.72	4.72	5.57	5.44	1.49	-0.44	▼	***	6
Q76. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Meet other people	595	4.86	1.89	5.59	5.52	5.30	5.61	5.59	5.02	4.86	5.61	5.51	1.55	-0.65	▼	***	7
Q78. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Resolve conflict	567	4.83	1.77	5.48	5.24	5.14	5.46	5.38	4.52	4.52	5.48	5.33	1.55	-0.50	▼	***	6

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 12: Learning Outcomes: Personal Interactions

Data is sorted from highest question mean to lowest question mean.	Your Data			Carnegie Class Data and Comparisons There are 21 institutions in this Carnegie Class							All Institutions Data and Comparisons There are 282 total participating institutions						
	N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank
						Min	Max						Min	Max			
Factor 12: Learning Outcomes: Personal Interactions	595	4.95	1.63	5.29	1.46	4.28	5.60	-0.34	▼	19	5.42	1.39	3.89	6.16	-0.47	▼	254
Q77. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Live cooperatively	586	5.15	1.69	5.46	1.51	4.47	5.82	-0.31	▼	18	5.58	1.43	3.92	6.28	-0.43	▼	251
Q79. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Improve interpersonal relationships	582	5.00	1.73	5.26	1.60	4.21	5.56	-0.26	▼	18	5.40	1.52	3.72	6.06	-0.40	▼	240
Q76. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Meet other people	595	4.86	1.89	5.34	1.67	4.36	5.65	-0.48	▼	19	5.47	1.60	3.85	6.48	-0.61	▼	267
Q78. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Resolve conflict	567	4.83	1.77	5.12	1.64	4.04	5.40	-0.29	▼	19	5.24	1.57	3.61	5.88	-0.41	▼	239

▼: Your data has a lower mean than the mean of the comparative group ▲: Your data has a higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 12: Learning Outcomes: Personal Interactions

Q76. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Meet other people		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	27%	35%	36%	32%	34%	37%	29%	34%	33%	34%
	(6)	19%	25%	23%	23%	27%	24%	19%	25%	23%	24%
	(5)	11%	19%	15%	14%	18%	16%	15%	17%	14%	15%
	(4) Moderately	22%	12%	16%	19%	13%	14%	18%	14%	17%	15%
	(3)	7%	4%	5%	5%	4%	4%	5%	4%	5%	4%
	(2)	7%	2%	4%	3%	2%	2%	6%	3%	4%	3%
	(1) Not at all	8%	3%	2%	4%	2%	3%	7%	3%	4%	3%
Combined Response Key	Responding 6 or 7	46%	60%	59%	54%	61%	61%	48%	59%	55%	59%
	Responding 3, 4 or 5	40%	35%	36%	38%	35%	34%	39%	35%	37%	35%
	Responding 1 or 2	15%	5%	5%	8%	4%	5%	13%	6%	8%	6%
Mean		4.86	5.59	5.52	5.30	5.61	5.59	5.02	5.51	5.32	5.46
Standard Deviation		1.89	1.49	1.53	1.66	1.45	1.52	1.85	1.55	1.68	1.60
% Responding		84%	97%	93%	94%	97%	98%	84%	96%	90%	92%
Q77. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Live cooperatively		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	26%	33%	33%	30%	33%	36%	24%	32%	30%	32%
	(6)	26%	28%	28%	27%	31%	27%	22%	28%	28%	29%
	(5)	13%	22%	17%	16%	19%	18%	18%	18%	16%	16%
	(4) Moderately	22%	12%	17%	18%	12%	14%	19%	14%	18%	15%
	(3)	4%	3%	3%	4%	3%	2%	6%	3%	4%	3%
	(2)	5%	1%	2%	2%	1%	1%	5%	2%	2%	2%
	(1) Not at all	5%	2%	1%	3%	2%	2%	7%	2%	3%	2%
Combined Response Key	Responding 6 or 7	52%	60%	60%	57%	64%	62%	46%	61%	58%	61%
	Responding 3, 4 or 5	38%	37%	37%	38%	33%	34%	43%	36%	37%	34%
	Responding 1 or 2	10%	3%	3%	5%	3%	3%	12%	4%	5%	4%
Mean		5.15	5.63	5.59	5.45	5.70	5.68	4.97	5.59	5.45	5.58
Standard Deviation		1.69	1.36	1.38	1.50	1.32	1.38	1.77	1.41	1.51	1.43
% Responding		82%	97%	92%	94%	97%	97%	83%	96%	89%	92%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 12: Learning Outcomes: Personal Interactions

Q78. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Resolve conflict		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	22%	30%	26%	26%	28%	31%	16%	28%	24%	25%
	(6)	21%	27%	24%	23%	28%	24%	19%	25%	25%	26%
	(5)	14%	19%	18%	17%	20%	18%	17%	19%	16%	18%
	(4) Moderately	25%	15%	22%	22%	16%	19%	24%	18%	22%	20%
	(3)	6%	4%	5%	6%	4%	4%	8%	4%	6%	5%
	(2)	5%	1%	3%	3%	2%	2%	5%	2%	3%	3%
	(1) Not at all	7%	3%	3%	5%	3%	4%	10%	4%	5%	4%
Combined Response Key	Responding 6 or 7	43%	57%	50%	48%	56%	54%	35%	53%	49%	51%
	Responding 3, 4 or 5	45%	39%	44%	44%	39%	41%	49%	41%	43%	42%
	Responding 1 or 2	12%	4%	6%	7%	5%	5%	16%	6%	8%	6%
Mean		4.83	5.48	5.24	5.14	5.46	5.38	4.52	5.33	5.11	5.24
Standard Deviation		1.77	1.46	1.54	1.63	1.44	1.55	1.82	1.55	1.64	1.57
% Responding		80%	96%	89%	91%	95%	93%	81%	93%	86%	88%
Q79. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Improve interpersonal relationships		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	25%	30%	31%	28%	31%	32%	20%	30%	27%	29%
	(6)	21%	29%	23%	24%	29%	25%	19%	27%	26%	28%
	(5)	17%	19%	17%	17%	19%	17%	19%	18%	16%	17%
	(4) Moderately	22%	15%	20%	20%	14%	18%	21%	17%	20%	17%
	(3)	5%	3%	4%	5%	3%	3%	7%	4%	5%	4%
	(2)	5%	1%	3%	2%	2%	1%	4%	2%	3%	2%
	(1) Not at all	6%	3%	2%	4%	2%	3%	9%	3%	4%	3%
Combined Response Key	Responding 6 or 7	45%	59%	54%	52%	60%	57%	39%	56%	53%	56%
	Responding 3, 4 or 5	44%	37%	41%	42%	37%	38%	47%	39%	40%	38%
	Responding 1 or 2	10%	4%	5%	6%	4%	4%	14%	5%	7%	6%
Mean		5.00	5.55	5.41	5.26	5.57	5.49	4.72	5.44	5.26	5.40
Standard Deviation		1.73	1.40	1.50	1.59	1.39	1.49	1.82	1.49	1.61	1.52
% Responding		82%	96%	91%	93%	97%	95%	82%	94%	88%	91%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 12. Learning Outcomes: Personal Interactions (Top Predictor)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	168	28%	4.81	43%	5.40	34%	5.27	39%	5.38
Female	425	72%	5.03	56%	5.51	65%	5.30	61%	5.44
Transgender	1	0%	NR	1%	4.93	0%	3.82	0%	4.77
Other	0	0%	NR	0%	5.08	0%	4.46	0%	4.80
Statistical Test of Means									
Male	168	24%	4.81	42%	5.40	31%	5.27	36%	5.38
Female	425	60%	5.03	55%	5.51	59%	5.30	56%	5.44
Statistical Difference			ND		***		ND		***

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	33	6%	5.18	16%	5.56	17%	5.33	8%	5.42
Native American/Alaska Native/Inuit	1	0%	NR	1%	5.11	0%	5.05	1%	5.26
Asian/Middle Eastern/Pacific Islander	21	4%	4.83	3%	5.29	8%	5.17	10%	5.27
Spanish/Hispanic/Latino(a)	10	2%	5.03	2%	5.30	6%	5.40	5%	5.50
White/Caucasian	518	87%	4.95	74%	5.47	63%	5.29	72%	5.44
Multiracial	9	2%	4.86	3%	5.28	4%	5.21	3%	5.31
Other	1	0%	NR	1%	5.29	2%	5.01	2%	5.15
Statistical Test of Means									
White American	518	73%	4.95	71%	5.47	57%	5.29	66%	5.44
All Others	75	11%	5.02	25%	5.45	33%	5.27	26%	5.35
Statistical Difference			ND		ND		ND		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	310	52%	5.04	54%	5.51	53%	5.34	52%	5.49
Sophomore	144	24%	4.92	26%	5.46	24%	5.25	26%	5.37
Junior	92	15%	4.58	13%	5.35	13%	5.18	13%	5.30
Senior	44	7%	5.20	6%	5.36	7%	5.29	8%	5.35
Graduate/Professional Student	2	0%	6.62	1%	4.86	3%	4.83	1%	4.91
Non-Degree or Other	3	1%	4.42	0%	5.57	0%	5.01	0%	4.95
Statistical Test of Means									
Freshman	310	44%	5.04	52%	5.51	47%	5.34	48%	5.49
All Others	285	40%	4.86	45%	5.41	43%	5.21	45%	5.34
Statistical Difference			ND		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 12. Learning Outcomes: Personal Interactions (Top Predictor)

Number of Semesters/Quarters in Campus Housing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters / 3 quarters	159	27%	4.79	37%	5.42	46%	5.29	42%	5.44
2 to 4 semesters or 3 to 6 quarters	366	62%	5.05	49%	5.51	41%	5.24	44%	5.41
5 to 6 semesters or 7 to 9 quarters	50	8%	4.81	9%	5.44	8%	5.34	9%	5.37
7 to 8 semesters or 10 to 12 quarters	16	3%	4.55	3%	5.46	4%	5.44	5%	5.45
9 to 10 semesters or 13 to 14 quarters	2	0%	6.62	1%	5.13	1%	5.28	1%	5.31
More than 10 semesters or more than 14 quarters	2	0%	6.50	0%	4.99	0%	4.72	0%	4.97
Statistical Test of Means									
Less than 2 semesters or less than 3 quarters	159	22%	4.79	36%	5.42	41%	5.29	38%	5.44
All Others	436	61%	5.02	60%	5.49	49%	5.27	54%	5.40
Statistical Difference			ND		**		ND		***

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	13	2%	4.56	5%	5.29	5%	5.17	4%	5.29
2.25 to 2.49	24	4%	4.30	6%	5.45	5%	5.22	5%	5.39
2.50 to 2.74	55	9%	5.02	9%	5.45	7%	5.23	7%	5.40
2.75 to 2.99	67	11%	4.91	15%	5.46	12%	5.21	12%	5.43
3.00 to 3.24	99	17%	5.08	20%	5.52	19%	5.32	19%	5.44
3.25 to 3.49	100	17%	4.95	15%	5.51	17%	5.33	17%	5.46
3.50 to 3.74	112	19%	5.08	14%	5.50	17%	5.34	18%	5.43
3.75 to 4.00	121	20%	4.91	15%	5.40	17%	5.26	18%	5.39
Other than 4.0 GPA Scale	2	0%	5.00	1%	5.32	1%	4.98	1%	5.24
Statistical Test of Means									
Below 3.00 GPA	159	22%	4.83	34%	5.43	26%	5.21	25%	5.40
3.00 GPA and higher	432	61%	5.00	62%	5.49	64%	5.31	67%	5.43
Statistical Difference			ND		*		***		***

Average Number of Hours Studied per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
1-5 hours	124	21%	4.91	24%	5.36	20%	5.18	18%	5.32
6-10 hours	163	27%	4.88	29%	5.51	28%	5.31	26%	5.44
11-15 hours	154	26%	4.81	23%	5.51	22%	5.28	22%	5.46
16-20 hours	76	13%	5.13	13%	5.51	16%	5.37	16%	5.45
21-25 hours	35	6%	5.30	6%	5.48	7%	5.34	9%	5.44
26-30 hours	21	4%	4.95	3%	5.41	4%	5.26	4%	5.42
31 or more hours	22	4%	5.59	3%	5.27	3%	5.08	4%	5.20
Statistical Test of Means									
Less than 10 hours per week	287	40%	4.89	52%	5.44	43%	5.26	41%	5.39
11 or more hours per week	308	43%	5.01	45%	5.48	47%	5.30	51%	5.43
Statistical Difference			ND		ND		*		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 12. Learning Outcomes: Personal Interactions (Top Predictor)

Average Number of Hours Worked per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Do not work	229	38%	4.90	55%	5.47	51%	5.22	50%	5.41
1-10 hours	154	26%	4.78	19%	5.45	20%	5.36	22%	5.45
11-20 hours	136	23%	5.22	17%	5.52	20%	5.38	19%	5.44
21-30 hours	52	9%	5.26	6%	5.37	6%	5.28	6%	5.38
31-40 hours	16	3%	3.91	2%	5.19	2%	5.11	2%	5.33
more than 40 hours	8	1%	5.62	1%	5.14	1%	5.04	1%	5.20
Statistical Test of Means									
Do not work	229	32%	4.90	53%	5.47	46%	5.22	46%	5.41
Work at least 1 hour per week	366	51%	4.99	43%	5.44	44%	5.34	46%	5.43
Statistical Difference			ND		ND		***		***

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No	484	83%	5.02	88%	5.47	89%	5.32	90%	5.44
Yes	102	17%	4.67	12%	5.39	11%	4.96	10%	5.23
Statistical Test of Means									
No	484	69%	5.02	85%	5.47	80%	5.32	83%	5.44
Yes	102	15%	4.67	11%	5.39	10%	4.96	10%	5.23
Statistical Difference			*		*		***		***

Gender of Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	61	10%	4.67	34%	5.41	13%	5.33	15%	5.39
Female	180	30%	5.03	42%	5.53	26%	5.25	23%	5.47
Coed	354	60%	4.96	24%	5.41	62%	5.27	62%	5.41
Statistical Test of Means									
Single Sex (Male or Female)	241	34%	4.94	73%	5.48	35%	5.28	35%	5.44
Coed	354	50%	4.96	23%	5.41	55%	5.27	57%	5.41
Statistical Difference			ND		*		ND		***

Participate in programs sponsored by your hall/apt. complex	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	369	62%	4.66	47%	5.16	42%	4.81	41%	5.01
Sometimes	157	27%	5.22	42%	5.64	42%	5.48	44%	5.61
Often or very often	65	11%	6.01	12%	6.02	16%	5.99	14%	6.01
Statistical Test of Means									
Rarely or never participate	369	52%	4.66	45%	5.16	37%	4.81	38%	5.01
Participate sometimes or often	222	31%	5.45	51%	5.73	53%	5.62	54%	5.71
Statistical Difference			***		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 12. Learning Outcomes: Personal Interactions (Top Predictor)

Do you reside in a designated academic community?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	175	30%	5.11	32%	5.54	32%	5.41	36%	5.53
No	407	70%	4.88	68%	5.42	68%	5.20	64%	5.36
Statistical Test of Means									
Reside in an academic community	175	25%	5.11	31%	5.54	29%	5.41	34%	5.53
Do not reside in an academic community	407	58%	4.88	65%	5.42	61%	5.20	59%	5.36
Statistical Difference			ND		***		***		***

Type of Room Resided in Current Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One bedroom, floor community bathroom	172	29%	4.75	43%	5.44	29%	5.29	42%	5.48
One bedroom with a private bathroom	197	33%	4.98	5%	5.51	12%	5.26	9%	5.41
Two or more bedrooms sharing a bathroom, no living room or kitchen	58	10%	4.90	26%	5.51	20%	5.26	20%	5.39
Two or more bedrooms sharing a bathroom and living room, no kitchen	9	2%	5.33	7%	5.51	21%	5.43	10%	5.42
Apartment (bedroom(s), bathroom(s), living room, kitchen)	159	27%	5.14	19%	5.41	17%	5.07	19%	5.31
Statistical Test of Means									
One Bedroom	369	52%	4.87	47%	5.44	37%	5.28	47%	5.47
All Other Room Configurations	226	32%	5.09	50%	5.47	53%	5.27	45%	5.36
Statistical Difference			ND		ND		ND		***

Number of people assigned to live in your bedroom	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	147	25%	5.01	24%	5.36	27%	5.21	23%	5.32
Two	442	75%	4.94	69%	5.50	56%	5.29	64%	5.45
Three	1	0%	NR	2%	5.42	8%	5.40	8%	5.45
More than three	2	0%	4.75	5%	5.39	9%	5.33	6%	5.40
Statistical Test of Means									
One or two	589	83%	4.96	90%	5.46	75%	5.27	80%	5.42
Three or more	3	0%	5.50	6%	5.40	15%	5.36	12%	5.43
Statistical Difference			ND		ND		***		ND

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 12. Learning Outcomes: Personal Interactions (Top Predictor)

Choice of Roommate	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Don't have any	67	11%	4.97	9%	5.34	10%	5.15	10%	5.32
Chose all	253	43%	5.09	29%	5.58	22%	5.40	29%	5.52
Chose some but not all	42	7%	5.29	20%	5.51	19%	5.35	16%	5.39
Chose none	233	39%	4.75	42%	5.38	50%	5.23	46%	5.38
Statistical Test of Means									
Chose some or all of the roommate(s)	295	47%	5.12	52%	5.55	40%	5.38	46%	5.48
Did not choose any roommate(s)	233	37%	4.75	44%	5.38	50%	5.23	47%	5.38
Statistical Difference			**		***		***		***

Number of Alcoholic Drinks Consumed Per Event	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	365	62%	4.94	46%	5.43	49%	5.27	41%	5.35
One or two drinks	100	17%	4.87	19%	5.51	21%	5.26	18%	5.39
Three or four drinks	58	10%	5.23	14%	5.52	15%	5.38	17%	5.49
Five or six drinks	38	6%	5.15	10%	5.55	9%	5.33	12%	5.53
Seven or eight drinks	11	2%	5.16	4%	5.45	3%	5.31	5%	5.52
More than eight drinks	16	3%	4.09	7%	5.35	3%	4.97	7%	5.45
Statistical Test of Means									
Do not consume alcohol	365	61%	4.94	46%	5.43	49%	5.27	40%	5.35
Does consume alcohol	223	37%	4.97	53%	5.49	50%	5.29	59%	5.46
Statistical Difference			ND		**		ND		***

Frequency of Alcohol Consumption	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	339	58%	4.89	45%	5.42	47%	5.26	39%	5.35
Less than once per week	167	28%	5.10	28%	5.47	30%	5.28	28%	5.37
Once per week	43	7%	4.97	12%	5.56	12%	5.36	14%	5.52
Two to three times per week	34	6%	4.85	13%	5.58	10%	5.34	17%	5.61
Almost every day	3	1%	5.08	1%	5.23	0%	4.65	1%	5.28
Every day	1	0%	NR	2%	5.18	0%	4.17	1%	5.07
Statistical Test of Means									
Do not consume alcohol	339	57%	4.89	44%	5.42	47%	5.26	38%	5.35
Does consume alcohol	248	42%	5.03	55%	5.49	52%	5.30	60%	5.46
Statistical Difference			ND		**		ND		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 12. Learning Outcomes: Personal Interactions (Top Predictor)

Alcohol Negatively Impacts Quality of Life for Students on Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
(1) not at all	329	58%	4.99	52%	5.52	54%	5.35	48%	5.50
(2)	87	15%	5.34	16%	5.49	16%	5.37	18%	5.50
(3)	49	9%	5.10	9%	5.36	10%	5.33	10%	5.40
(4) moderately	63	11%	4.60	12%	5.36	12%	5.17	13%	5.30
(5)	19	3%	4.17	5%	5.32	4%	5.10	5%	5.24
(6)	10	2%	4.80	3%	5.32	2%	4.82	3%	5.07
(7) extremely	14	2%	3.73	3%	5.09	2%	4.58	3%	4.63
Statistical Test of Means									
Does not negatively impact life (1, 2, 3)	465	80%	5.07	77%	5.50	78%	5.35	76%	5.49
Does negatively impact life (4, 5, 6, 7)	106	18%	4.43	22%	5.32	21%	5.05	23%	5.19
Statistical Difference			***		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 12: Learning Outcomes: Personal Interactions

This factor is your Top Predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data							
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data	
									Mean	Difference	Mean	Difference	Mean	Difference	Mean	Difference
Factor 12: Learning Outcomes: Personal Interactions	595	4.95	1.63	NA					5.40	-0.45 ↓	NA		5.71	-0.76 ↓	5.47	-0.52 ↓
Q76. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Meet other people	595	4.86	1.89	NA					5.41	-0.55 ↓	NA		5.79	-0.93 ↓	5.54	-0.68 ↓
Q77. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Live cooperatively	586	5.15	1.69	NA					5.54	-0.39 ↓	NA		5.74	-0.59 ↓	5.53	-0.38 ↓
Q78. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Resolve conflict	567	4.83	1.77	NA					5.29	-0.46 ↓	NA		5.60	-0.77 ↓	5.36	-0.53 ↓
Q79. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Improve interpersonal relationships	582	5.00	1.73	NA					5.37	-0.37 ↓	NA		5.70	-0.70 ↓	5.46	-0.46 ↓

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Hall Analysis for Factor 12: Learning Outcomes: Personal Interactions

<i>This factor is your Top Predictor of Overall Program Effectiveness: Full Residence Experience</i> Hall Descriptions	Hall Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q076. Learning Outcomes - To what extent has living in on-campus housing enhanced	Q077. Learning Outcomes - To what extent has living in on-campus housing enhanced	Q078. Learning Outcomes - To what extent has living in on-campus housing enhanced	Q079. Learning Outcomes - To what extent has living in on-campus housing enhanced
	Number Responding	Factor Mean	Standard Deviation	Rank							
Code 4: Luntsford	52	5.36	1.56	1	4.95	0.41	▲	5.17	5.52	5.37	5.40
Code 6: Stone	22	5.16	1.59	2	4.95	0.21	△	5.18	5.05	5.00	5.41
Code 14: Governors	145	5.11	1.46	3	4.95	0.16	△	4.94	5.32	4.98	5.18
Code 3: Dossett	16	5.04	1.62	4	4.95	0.09		5.12	5.25	4.67	5.00
Code 2: L. Clement	98	5.03	1.74	5	4.95	0.08		5.00	5.19	4.93	5.04
Code 15: Centennial	100	4.89	1.71	6	4.95	-0.06		4.87	5.10	4.66	4.89
Code 1: Carter	48	4.82	1.45	7	4.95	-0.13	▽	4.38	5.21	4.89	4.94
Code 10: Davis	58	4.50	1.56	8	4.95	-0.45	▼	4.43	4.81	4.33	4.43
Code 7: West	23	4.49	1.69	9	4.95	-0.46	▼	4.57	4.43	4.30	4.62
Code 13: Powell	14	3.98	1.82	10	4.95	-0.97	▼	4.14	4.07	4.00	3.71

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25



Introduction to Factor 13

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Arrows graphically indicate areas of most change and areas of least change.

Area Analysis

Areas are sorted by those that outperform the institution's aggregate factor mean down to those Areas that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

Hall Analysis

Halls are sorted by those that outperform the institution's aggregate factor mean down to those Halls that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Hall level can be made. Number responding and standard deviation data is also provided.

Floor Analysis

Floors are sorted by those that outperform the institution's aggregate factor mean down to those Floors that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Floor level can be made. Number responding and standard deviation data is also provided.

Factor and Question Analysis: Select 6 Comparison for Factor 13: Learning Outcomes: Diverse Interactions

This factor is your 5th Predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from highest question mean to lowest question mean.

<i>This factor is your 5th Predictor of Overall Program Effectiveness: Full Residence Experience</i>				Your Data			Your Select 6 Data							Comparison to Select 6							
Data is sorted from highest question mean to lowest question mean.				N Mean Std Dev			There are 6 institutions in this comparison group.							Difference in Means Stat Level Rank Among 7							
							Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means						Wt Mean	Std Dev	
													Min								Max
Factor 13: Learning Outcomes: Diverse Interactions				589	5.08	1.70	5.45	5.61	5.49	5.45	4.91	4.83	4.83	5.61	5.34	1.58	-0.26	▼	***	5	
Q87.	Diverse Interactions - To what degree have you: Interacted with residents who are different from you (i.e. race/ethnicity, beliefs, etc.)			586	5.14	1.72	5.48	5.68	5.58	5.48	4.92	4.95	4.92	5.68	5.39	1.64	-0.25	▼	***	5	
Q88.	Diverse Interactions - To what degree have you: Benefited from interactions with residents who are different from you (i.e. race/ethnicity, beliefs, etc.)			578	5.05	1.76	5.43	5.55	5.41	5.44	4.90	4.72	4.72	5.55	5.31	1.65	-0.26	▼	***	5	

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 13: Learning Outcomes: Diverse Interactions

		Your Data			Carnegie Class Data and Comparisons There are 21 institutions in this Carnegie Class						All Institutions Data and Comparisons There are 282 total participating institutions							
Data is sorted from highest question mean to lowest question mean.		N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank
							Min	Max						Min	Max			
Factor 13: Learning Outcomes: Diverse Interactions		589	5.08	1.70	5.49	1.48	4.88	5.91	-0.41	▼	18	5.49	1.46	4.28	6.44	-0.41	▼	255
Q87.	Diverse Interactions - To what degree have you: Interacted with residents who are different from you (i.e. race/ethnicity, beliefs, etc.)	586	5.14	1.72	5.56	1.50	4.93	6.02	-0.42	▼	18	5.55	1.50	4.45	6.50	-0.41	▼	253
Q88.	Diverse Interactions - To what degree have you: Benefited from interactions with residents who are different from you (i.e. race/ethnicity, beliefs, etc.)	578	5.05	1.76	5.43	1.59	4.83	5.81	-0.38	▼	18	5.46	1.55	4.06	6.39	-0.41	▼	253

▼: Your data has a lower mean than the mean of the comparative group ▲: Your data has a higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 13: Learning Outcomes: Diverse Interactions

Q87. Diverse Interactions - To what degree have you: Interacted with residents who are different from you (i.e. race/ethnicity, beliefs, etc.)		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	29%	32%	39%	37%	31%	32%	22%	32%	36%	35%
	(6)	22%	23%	23%	24%	26%	19%	21%	24%	24%	24%
	(5)	13%	21%	14%	14%	20%	15%	18%	18%	14%	16%
	(4) Moderately	21%	15%	17%	16%	14%	13%	23%	15%	17%	16%
	(3)	5%	4%	4%	4%	4%	3%	5%	4%	4%	4%
	(2)	6%	2%	2%	2%	2%	4%	6%	3%	3%	3%
	(1) Not at all	4%	2%	1%	2%	3%	15%	5%	5%	2%	2%
Combined Response Key	Responding 6 or 7	51%	55%	63%	62%	57%	51%	43%	56%	60%	59%
	Responding 3, 4 or 5	40%	40%	34%	34%	38%	30%	46%	37%	35%	36%
	Responding 1 or 2	10%	5%	3%	5%	5%	19%	10%	7%	5%	5%
Mean		5.14	5.48	5.68	5.58	5.48	4.92	4.95	5.39	5.55	5.55
Standard Deviation		1.72	1.47	1.42	1.51	1.48	2.11	1.67	1.64	1.51	1.50
% Responding		82%	97%	92%	93%	97%	97%	82%	95%	89%	91%
Q88. Diverse Interactions - To what degree have you: Benefited from interactions with residents who are different from you (i.e. race/ethnicity, beliefs, etc.)		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	27%	30%	37%	33%	29%	29%	21%	30%	33%	33%
	(6)	21%	24%	22%	24%	26%	20%	19%	24%	23%	24%
	(5)	15%	21%	14%	14%	21%	15%	16%	18%	15%	16%
	(4) Moderately	20%	16%	18%	18%	15%	15%	23%	16%	18%	17%
	(3)	6%	4%	4%	4%	4%	5%	7%	4%	4%	4%
	(2)	5%	2%	2%	3%	2%	4%	5%	3%	3%	3%
	(1) Not at all	6%	3%	2%	4%	3%	13%	9%	5%	3%	3%
Combined Response Key	Responding 6 or 7	48%	54%	59%	57%	55%	49%	40%	54%	57%	57%
	Responding 3, 4 or 5	41%	41%	36%	36%	40%	35%	46%	39%	37%	37%
	Responding 1 or 2	11%	5%	5%	6%	5%	17%	14%	8%	6%	6%
Mean		5.05	5.43	5.55	5.41	5.44	4.90	4.72	5.31	5.42	5.45
Standard Deviation		1.76	1.48	1.52	1.61	1.48	2.02	1.84	1.65	1.59	1.55
% Responding		81%	96%	92%	92%	96%	97%	82%	94%	88%	90%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 13. Learning Outcomes: Diverse Interactions (5th Predictor)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	166	28%	5.13	43%	5.31	34%	5.45	39%	5.44
Female	421	72%	5.07	56%	5.39	65%	5.51	60%	5.54
Transgender	1	0%	NR	1%	4.33	0%	4.08	0%	4.71
Other	0	0%	NR	0%	4.85	0%	4.62	0%	5.10
Statistical Test of Means									
Male	166	23%	5.13	41%	5.31	31%	5.45	36%	5.44
Female	421	59%	5.07	54%	5.39	59%	5.51	56%	5.54
Statistical Difference			ND		**		*		***

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	33	6%	5.79	16%	5.45	17%	5.50	8%	5.60
Native American/Alaska Native/Inuit	1	0%	NR	1%	4.85	0%	5.55	1%	5.41
Asian/Middle Eastern/Pacific Islander	21	4%	5.24	3%	5.31	8%	5.44	10%	5.48
Spanish/Hispanic/Latino(a)	10	2%	5.40	2%	5.47	6%	5.80	5%	5.78
White/Caucasian	512	87%	5.03	74%	5.32	63%	5.43	72%	5.45
Multiracial	9	2%	5.00	3%	5.38	4%	5.72	3%	5.68
Other	1	0%	NR	1%	5.33	2%	5.63	2%	5.48
Statistical Test of Means									
White American	512	72%	5.03	70%	5.32	56%	5.43	66%	5.45
All Others	75	11%	5.48	25%	5.41	33%	5.57	26%	5.59
Statistical Difference			*		**		***		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	308	52%	5.07	54%	5.37	53%	5.49	52%	5.54
Sophomore	142	24%	5.12	26%	5.31	24%	5.44	26%	5.44
Junior	91	15%	4.92	13%	5.32	13%	5.52	13%	5.44
Senior	43	7%	5.44	6%	5.37	7%	5.58	8%	5.46
Graduate/Professional Student	2	0%	5.50	1%	4.92	3%	5.37	1%	5.31
Non-Degree or Other	3	1%	3.67	0%	5.29	0%	5.11	0%	5.07
Statistical Test of Means									
Freshman	308	43%	5.07	51%	5.37	47%	5.49	47%	5.54
All Others	281	39%	5.09	44%	5.31	42%	5.47	44%	5.44
Statistical Difference			ND		*		ND		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 13. Learning Outcomes: Diverse Interactions (5th Predictor)

Number of Semesters/Quarters in Campus Housing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters / 3 quarters	157	27%	4.98	38%	5.30	46%	5.49	42%	5.51
2 to 4 semesters or 3 to 6 quarters	363	62%	5.10	48%	5.38	41%	5.44	44%	5.48
5 to 6 semesters or 7 to 9 quarters	49	8%	5.24	9%	5.35	8%	5.58	9%	5.47
7 to 8 semesters or 10 to 12 quarters	16	3%	4.78	3%	5.42	4%	5.69	5%	5.50
9 to 10 semesters or 13 to 14 quarters	2	0%	7.00	1%	5.13	1%	5.52	1%	5.43
More than 10 semesters or more than 14 quarters	2	0%	6.50	0%	5.06	0%	5.24	0%	5.06
Statistical Test of Means									
Less than 2 semesters or less than 3 quarters	157	22%	4.98	36%	5.30	41%	5.49	38%	5.51
All Others	432	61%	5.12	59%	5.37	48%	5.47	53%	5.48
Statistical Difference			ND		**		ND		***

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	13	2%	4.35	5%	5.36	5%	5.41	4%	5.40
2.25 to 2.49	24	4%	4.90	6%	5.44	5%	5.47	5%	5.46
2.50 to 2.74	54	9%	5.31	9%	5.36	7%	5.47	7%	5.47
2.75 to 2.99	67	11%	5.18	15%	5.30	12%	5.37	12%	5.49
3.00 to 3.24	98	17%	5.18	20%	5.41	19%	5.51	19%	5.51
3.25 to 3.49	101	17%	5.22	15%	5.35	17%	5.53	17%	5.52
3.50 to 3.74	109	19%	5.15	14%	5.35	17%	5.54	18%	5.51
3.75 to 4.00	119	20%	4.80	15%	5.25	17%	5.43	18%	5.45
Other than 4.0 GPA Scale	2	0%	4.50	1%	5.19	1%	5.47	1%	5.41
Statistical Test of Means									
Below 3.00 GPA	158	22%	5.11	34%	5.35	26%	5.42	25%	5.47
3.00 GPA and higher	427	60%	5.08	61%	5.35	64%	5.50	66%	5.50
Statistical Difference			ND		ND		***		***

Average Number of Hours Studied per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
1-5 hours	124	21%	5.05	24%	5.19	20%	5.31	18%	5.33
6-10 hours	162	28%	5.04	29%	5.39	28%	5.48	26%	5.49
11-15 hours	149	25%	4.98	23%	5.38	22%	5.52	22%	5.53
16-20 hours	76	13%	5.13	13%	5.49	16%	5.56	16%	5.56
21-25 hours	35	6%	5.44	6%	5.34	7%	5.59	9%	5.58
26-30 hours	21	4%	4.86	3%	5.40	4%	5.49	4%	5.58
31 or more hours	22	4%	5.70	3%	5.25	3%	5.49	4%	5.45
Statistical Test of Means									
Less than 10 hours per week	286	40%	5.04	51%	5.30	43%	5.41	41%	5.43
11 or more hours per week	303	43%	5.11	44%	5.40	46%	5.54	51%	5.54
Statistical Difference			ND		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 13. Learning Outcomes: Diverse Interactions (5th Predictor)

Average Number of Hours Worked per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Do not work	229	39%	4.98	55%	5.34	51%	5.38	50%	5.46
1-10 hours	152	26%	4.93	19%	5.34	20%	5.55	22%	5.51
11-20 hours	132	22%	5.33	17%	5.40	20%	5.63	19%	5.54
21-30 hours	52	9%	5.30	6%	5.31	6%	5.61	6%	5.56
31-40 hours	16	3%	4.84	2%	5.02	2%	5.43	2%	5.50
more than 40 hours	8	1%	5.81	1%	5.15	1%	5.46	1%	5.40
Statistical Test of Means									
Do not work	229	32%	4.98	53%	5.34	46%	5.38	46%	5.46
Work at least 1 hour per week	360	51%	5.15	43%	5.34	44%	5.58	46%	5.53
Statistical Difference			ND		ND		***		***

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No	478	82%	5.14	88%	5.34	89%	5.50	90%	5.50
Yes	102	18%	4.84	12%	5.35	11%	5.33	10%	5.39
Statistical Test of Means									
No	478	68%	5.14	84%	5.34	79%	5.50	82%	5.50
Yes	102	15%	4.84	11%	5.35	10%	5.33	10%	5.39
Statistical Difference			ND		ND		***		***

Gender of Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	60	10%	5.10	34%	5.29	13%	5.45	15%	5.37
Female	177	30%	4.95	42%	5.34	26%	5.46	23%	5.46
Coed	352	60%	5.14	24%	5.43	62%	5.46	62%	5.53
Statistical Test of Means									
Single Sex (Male or Female)	237	33%	4.99	72%	5.32	34%	5.46	35%	5.43
Coed	352	49%	5.14	23%	5.43	55%	5.46	57%	5.53
Statistical Difference			ND		***		ND		***

Participate in programs sponsored by your hall/apt. complex	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	364	62%	4.68	46%	5.03	41%	5.07	41%	5.14
Sometimes	155	27%	5.46	42%	5.53	43%	5.64	44%	5.65
Often or very often	66	11%	6.36	12%	5.95	16%	6.09	14%	6.02
Statistical Test of Means									
Rarely or never participate	364	51%	4.68	44%	5.03	37%	5.07	38%	5.14
Participate sometimes or often	221	31%	5.73	51%	5.62	52%	5.77	54%	5.74
Statistical Difference			***		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 13. Learning Outcomes: Diverse Interactions (5th Predictor)

Do you reside in a designated academic community?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	173	30%	5.24	32%	5.35	32%	5.54	36%	5.59
No	402	70%	5.00	68%	5.34	68%	5.42	64%	5.44
Statistical Test of Means									
Reside in an academic community	173	25%	5.24	31%	5.35	28%	5.54	33%	5.59
Do not reside in an academic community	402	58%	5.00	64%	5.34	61%	5.42	58%	5.44
Statistical Difference			ND		ND		***		***

Type of Room Resided in Current Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One bedroom, floor community bathroom	171	29%	4.94	43%	5.27	29%	5.43	42%	5.48
One bedroom with a private bathroom	195	33%	5.04	5%	5.37	12%	5.48	9%	5.54
Two or more bedrooms sharing a bathroom, no living room or kitchen	58	10%	5.04	26%	5.39	20%	5.49	20%	5.51
Two or more bedrooms sharing a bathroom and living room, no kitchen	7	1%	6.00	7%	5.61	21%	5.54	10%	5.50
Apartment (bedroom(s), bathroom(s), living room, kitchen)	158	27%	5.25	18%	5.34	17%	5.37	19%	5.47
Statistical Test of Means									
One Bedroom	366	51%	4.99	46%	5.28	37%	5.44	47%	5.49
All Other Room Configurations	223	31%	5.22	49%	5.40	53%	5.47	45%	5.49
Statistical Difference			ND		***		ND		ND

Number of people assigned to live in your bedroom	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	147	25%	5.20	24%	5.35	28%	5.49	23%	5.49
Two	436	74%	5.06	70%	5.33	56%	5.47	64%	5.49
Three	1	0%	NR	2%	5.33	8%	5.63	8%	5.53
More than three	2	0%	3.00	5%	5.38	9%	5.43	6%	5.48
Statistical Test of Means									
One or two	583	82%	5.09	89%	5.34	74%	5.47	79%	5.49
Three or more	3	0%	4.33	6%	5.37	15%	5.52	12%	5.51
Statistical Difference			ND		ND		ND		*

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 13. Learning Outcomes: Diverse Interactions (5th Predictor)

Choice of Roommate	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Don't have any	67	11%	5.14	9%	5.31	9%	5.45	10%	5.50
Chose all	249	42%	5.10	29%	5.32	22%	5.48	29%	5.46
Chose some but not all	41	7%	5.05	20%	5.43	19%	5.51	16%	5.48
Chose none	232	39%	5.04	42%	5.33	50%	5.47	46%	5.52
Statistical Test of Means									
Chose some or all of the roommate(s)	290	46%	5.09	52%	5.36	40%	5.50	45%	5.47
Did not choose any roommate(s)	232	37%	5.04	44%	5.33	50%	5.47	46%	5.52
Statistical Difference			ND		ND		ND		***

Number of Alcoholic Drinks Consumed Per Event	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	357	61%	5.12	46%	5.33	49%	5.46	41%	5.48
One or two drinks	100	17%	5.14	19%	5.39	21%	5.54	18%	5.54
Three or four drinks	59	10%	4.86	14%	5.39	15%	5.54	17%	5.55
Five or six drinks	38	7%	5.05	10%	5.46	9%	5.47	12%	5.51
Seven or eight drinks	12	2%	5.21	4%	5.30	3%	5.41	5%	5.44
More than eight drinks	16	3%	4.44	7%	5.22	3%	5.15	7%	5.32
Statistical Test of Means									
Do not consume alcohol	357	60%	5.12	46%	5.33	48%	5.46	40%	5.48
Does consume alcohol	225	38%	5.01	52%	5.37	50%	5.50	58%	5.50
Statistical Difference			ND		ND		ND		***

Frequency of Alcohol Consumption	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	331	57%	5.11	45%	5.32	47%	5.46	39%	5.48
Less than once per week	169	29%	5.20	28%	5.40	30%	5.52	28%	5.51
Once per week	44	8%	4.91	12%	5.40	12%	5.49	14%	5.54
Two to three times per week	34	6%	4.65	13%	5.43	10%	5.52	17%	5.51
Almost every day	3	1%	5.67	1%	5.00	0%	4.97	1%	5.19
Every day	1	0%	NR	2%	4.83	0%	4.40	1%	4.94
Statistical Test of Means									
Do not consume alcohol	331	55%	5.11	44%	5.32	46%	5.46	38%	5.48
Does consume alcohol	251	42%	5.06	54%	5.38	52%	5.50	60%	5.50
Statistical Difference			ND		ND		ND		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 13. Learning Outcomes: Diverse Interactions (5th Predictor)

Alcohol Negatively Impacts Quality of Life for Students on Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
(1) not at all	326	58%	5.15	52%	5.39	54%	5.54	48%	5.56
(2)	86	15%	5.06	16%	5.38	16%	5.47	18%	5.52
(3)	48	8%	4.80	9%	5.29	10%	5.49	10%	5.46
(4) moderately	63	11%	5.23	12%	5.25	12%	5.42	13%	5.41
(5)	19	3%	4.61	5%	5.26	5%	5.39	5%	5.43
(6)	10	2%	4.80	3%	5.42	2%	5.26	3%	5.35
(7) extremely	14	2%	4.82	3%	5.20	2%	5.29	3%	5.05
Statistical Test of Means									
Does not negatively impact life (1, 2, 3)	460	79%	5.10	76%	5.37	78%	5.52	75%	5.54
Does negatively impact life (4, 5, 6, 7)	106	18%	5.02	22%	5.27	21%	5.38	23%	5.37
Statistical Difference			ND		**		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Longitudinal: Five-Year Comparison for Factor 13: Learning Outcomes: Diverse Interactions

This factor is your 5th Predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data							
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data	
Factor 13: Learning Outcomes: Diverse Interactions	589	5.08	1.70	NA					5.30	-0.22	↓	NA		NA		NA
Q87. Diverse Interactions - To what degree have you: Interacted with residents who are different from you (i.e. race/ethnicity, beliefs, etc.)	586	5.14	1.72	NA					5.34	-0.20	↓	NA		NA		NA
Q88. Diverse Interactions - To what degree have you: Benefited from interactions with residents who are different from you (i.e. race/ethnicity, beliefs, etc.)	578	5.05	1.76	NA					5.26	-0.21	↓	NA		NA		NA

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Hall Analysis for Factor 13: Learning Outcomes: Diverse Interactions

Hall Descriptions	Hall Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q087. Diverse Interactions - To what degree have you: Interacted with residents who	Q088. Diverse Interactions - To what degree have you: Benefitted from interactions with
	Number Responding	Factor Mean	Standard Deviation	Rank					
Code 6: Stone	22	5.50	1.75	1	5.08	0.42	▲	5.64	5.43
Code 3: Dossett	17	5.35	1.72	2	5.08	0.27	▲	5.41	5.29
Code 4: Luntsford	51	5.35	1.69	3	5.08	0.27	▲	5.45	5.29
Code 15: Centennial	100	5.18	1.67	4	5.08	0.10	△	5.23	5.17
Code 13: Powell	14	5.04	1.62	5	5.08	-0.04		5.21	5.00
Code 14: Governors	143	5.04	1.66	6	5.08	-0.04		5.09	5.00
Code 10: Davis	57	5.02	1.88	7	5.08	-0.06		5.23	4.88
Code 2: L. Clement	96	4.97	1.59	8	5.08	-0.11	▽	4.93	5.01
Code 7: West	23	4.91	1.83	9	5.08	-0.17	▽	5.00	4.83
Code 1: Carter	47	4.69	1.72	10	5.08	-0.39	▼	4.64	4.76

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25



Introduction to Factor 14

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Arrows graphically indicate areas of most change and areas of least change.

Area Analysis

Areas are sorted by those that outperform the institution's aggregate factor mean down to those Areas that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

Hall Analysis

Halls are sorted by those that outperform the institution's aggregate factor mean down to those Halls that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Hall level can be made. Number responding and standard deviation data is also provided.

Floor Analysis

Floors are sorted by those that outperform the institution's aggregate factor mean down to those Floors that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Floor level can be made. Number responding and standard deviation data is also provided.

Factor and Question Analysis: Select 6 Comparison for Factor 14: Learning Outcomes: Manage Time, Study, Solve Problems

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from highest question mean to lowest question mean.

<i>This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience</i>		Your Data			Your Select 6 Data									Comparison to Select 6				
					There are 6 institutions in this comparison group.													
		N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7	
Min	Max																	
Data is sorted from highest question mean to lowest question mean.																		
Factor 14: Learning Outcomes: Manage Time, Study, Solve Problems		592	4.75	1.65	5.38	5.07	5.05	5.36	5.42	4.35	4.35	5.42	5.24	1.46	-0.49	▼	***	6
Q82.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Solve your own problems	581	5.22	1.67	5.59	5.42	5.42	5.63	5.65	4.81	4.81	5.65	5.53	1.47	-0.31	▼	***	6
Q81.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Manage your time more effectively	586	4.65	1.85	5.33	4.99	4.96	5.29	5.36	4.25	4.25	5.36	5.17	1.63	-0.52	▼	***	6
Q80.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Study more effectively	588	4.41	1.90	5.21	4.81	4.78	5.17	5.26	4.00	4.00	5.26	5.04	1.71	-0.63	▼	***	6

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 14: Learning Outcomes: Manage Time, Study, Solve Problems

Data is sorted from highest question mean to lowest question mean.	Your Data			Carnegie Class Data and Comparisons There are 21 institutions in this Carnegie Class							All Institutions Data and Comparisons There are 282 total participating institutions						
	N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank
						Min	Max						Min	Max			
Factor 14: Learning Outcomes: Manage Time, Study, Solve Problems	592	4.75	1.65	4.98	1.54	4.42	5.32	-0.23	▼	19	5.06	1.51	3.61	5.62	-0.31	▼	226
Q82. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Solve your own problems	581	5.22	1.67	5.36	1.58	4.74	5.58	-0.14	▼	14	5.44	1.52	3.82	5.91	-0.22	▼	206
Q81. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Manage your time more effectively	586	4.65	1.85	4.90	1.73	4.37	5.30	-0.25	▼	19	4.96	1.71	3.48	5.55	-0.31	▼	223
Q80. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Study more effectively	588	4.41	1.90	4.70	1.80	4.12	5.14	-0.29	▼	19	4.80	1.77	3.46	5.49	-0.39	▼	231

▼: Your data has a lower mean than the mean of the comparative group ▲: Your data has a higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 14: Learning Outcomes: Manage Time, Study, Solve Problems

Q80. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Study more effectively		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	16%	27%	21%	20%	25%	30%	13%	24%	19%	20%
	(6)	19%	23%	20%	21%	24%	23%	13%	22%	20%	21%
	(5)	12%	20%	16%	17%	20%	17%	14%	18%	17%	18%
	(4) Moderately	23%	16%	21%	22%	17%	17%	21%	18%	21%	19%
	(3)	11%	7%	10%	8%	6%	6%	14%	7%	9%	9%
	(2)	7%	3%	7%	5%	4%	3%	9%	4%	6%	5%
	(1) Not at all	11%	4%	5%	7%	4%	4%	15%	5%	8%	7%
Combined Response Key	Responding 6 or 7	35%	50%	41%	41%	49%	52%	26%	47%	39%	41%
	Responding 3, 4 or 5	47%	43%	47%	47%	43%	40%	49%	44%	47%	47%
	Responding 1 or 2	18%	7%	12%	12%	8%	8%	25%	10%	14%	12%
Mean		4.41	5.21	4.81	4.78	5.17	5.26	4.00	5.04	4.69	4.80
Standard Deviation		1.90	1.62	1.75	1.77	1.63	1.65	1.93	1.71	1.80	1.77
% Responding		83%	97%	93%	94%	97%	97%	83%	95%	89%	91%
Q81. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Manage your time more effectively		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	20%	28%	24%	22%	26%	30%	13%	26%	21%	22%
	(6)	20%	24%	20%	23%	26%	25%	17%	24%	22%	23%
	(5)	15%	22%	18%	16%	21%	18%	18%	19%	17%	18%
	(4) Moderately	22%	16%	21%	22%	16%	17%	19%	18%	21%	19%
	(3)	8%	5%	7%	7%	5%	4%	12%	6%	8%	8%
	(2)	8%	2%	5%	4%	3%	3%	9%	3%	4%	4%
	(1) Not at all	8%	3%	4%	6%	4%	4%	12%	5%	6%	6%
Combined Response Key	Responding 6 or 7	40%	52%	44%	45%	52%	54%	30%	49%	43%	45%
	Responding 3, 4 or 5	44%	42%	47%	45%	42%	39%	49%	43%	46%	45%
	Responding 1 or 2	16%	6%	9%	10%	7%	6%	21%	8%	11%	10%
Mean		4.65	5.33	4.99	4.96	5.29	5.36	4.25	5.17	4.89	4.96
Standard Deviation		1.85	1.53	1.68	1.71	1.56	1.57	1.88	1.63	1.74	1.71
% Responding		82%	97%	93%	94%	97%	97%	83%	95%	89%	91%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 14: Learning Outcomes: Manage Time, Study, Solve Problems

Q82. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Solve your own problems		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	29%	33%	31%	30%	33%	36%	20%	32%	29%	30%
	(6)	22%	27%	24%	26%	29%	28%	22%	27%	26%	28%
	(5)	13%	20%	16%	16%	18%	15%	19%	17%	15%	16%
	(4) Moderately	24%	14%	20%	19%	14%	15%	20%	15%	19%	17%
	(3)	4%	3%	4%	4%	3%	2%	7%	3%	3%	3%
	(2)	2%	1%	2%	2%	1%	1%	4%	1%	2%	2%
	(1) Not at all	5%	3%	2%	3%	2%	3%	9%	3%	4%	4%
Combined Response Key	Responding 6 or 7	52%	60%	55%	56%	62%	64%	42%	59%	55%	58%
	Responding 3, 4 or 5	41%	37%	41%	38%	35%	32%	45%	36%	38%	37%
	Responding 1 or 2	7%	4%	4%	5%	3%	4%	13%	5%	6%	5%
Mean		5.22	5.59	5.42	5.42	5.63	5.65	4.81	5.53	5.36	5.44
Standard Deviation		1.67	1.42	1.49	1.53	1.38	1.46	1.80	1.47	1.58	1.53
% Responding		82%	96%	92%	93%	96%	96%	82%	95%	88%	90%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 14. Learning Outcomes: Manage Time, Study, Solve Problems (Not a
predictor)**

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	165	28%	4.64	43%	5.22	34%	5.00	39%	5.06
Female	425	72%	4.81	56%	5.26	65%	4.97	61%	5.06
Transgender	1	0%	NR	1%	4.94	0%	3.79	0%	4.63
Other	0	0%	NR	0%	4.89	0%	4.28	0%	4.55
Statistical Test of Means									
Male	165	23%	4.64	42%	5.22	31%	5.00	36%	5.06
Female	425	60%	4.81	54%	5.26	59%	4.97	56%	5.06
Statistical Difference			ND		ND		ND		ND

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	33	6%	5.15	16%	5.41	17%	5.10	8%	5.23
Native American/Alaska Native/Inuit	1	0%	NR	1%	4.99	0%	5.00	1%	5.01
Asian/Middle Eastern/Pacific Islander	21	4%	4.60	3%	5.09	8%	4.96	10%	4.96
Spanish/Hispanic/Latino(a)	10	2%	4.73	2%	5.06	6%	5.17	5%	5.21
White/Caucasian	515	87%	4.73	74%	5.23	63%	4.94	72%	5.06
Multiracial	9	2%	4.44	3%	5.10	4%	4.86	3%	4.90
Other	1	0%	NR	1%	5.16	2%	4.77	2%	4.90
Statistical Test of Means									
White American	515	73%	4.73	71%	5.23	56%	4.94	66%	5.06
All Others	75	11%	4.87	25%	5.29	33%	5.04	26%	5.07
Statistical Difference			ND		ND		***		ND

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	310	52%	4.91	54%	5.27	53%	5.00	52%	5.09
Sophomore	141	24%	4.56	26%	5.24	24%	4.94	26%	5.05
Junior	92	16%	4.43	13%	5.20	13%	4.93	13%	5.01
Senior	44	7%	4.79	6%	5.17	7%	5.04	8%	5.05
Graduate/Professional Student	2	0%	6.67	1%	4.86	3%	4.90	1%	4.87
Non-Degree or Other	3	1%	5.00	0%	5.33	0%	4.77	0%	4.63
Statistical Test of Means									
Freshman	310	44%	4.91	51%	5.27	47%	5.00	47%	5.09
All Others	282	40%	4.57	44%	5.21	43%	4.95	45%	5.03
Statistical Difference			*		*		*		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 14. Learning Outcomes: Manage Time, Study, Solve Problems (Not a
predictor)**

Number of Semesters/Quarters in Campus Housing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters / 3 quarters	159	27%	4.71	37%	5.22	46%	4.98	42%	5.06
2 to 4 semesters or 3 to 6 quarters	363	61%	4.81	49%	5.26	41%	4.94	44%	5.06
5 to 6 semesters or 7 to 9 quarters	50	8%	4.47	9%	5.29	8%	5.04	9%	5.07
7 to 8 semesters or 10 to 12 quarters	16	3%	4.19	3%	5.32	4%	5.23	5%	5.14
9 to 10 semesters or 13 to 14 quarters	2	0%	6.67	1%	4.97	1%	5.06	1%	5.06
More than 10 semesters or more than 14 quarters	2	0%	6.50	0%	5.05	0%	4.74	0%	4.81
Statistical Test of Means									
Less than 2 semesters or less than 3 quarters	159	22%	4.71	36%	5.22	41%	4.98	38%	5.06
All Others	433	61%	4.77	60%	5.26	48%	4.97	54%	5.07
Statistical Difference			ND		ND		ND		ND

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	13	2%	4.51	5%	4.99	5%	4.73	4%	4.86
2.25 to 2.49	24	4%	4.10	6%	5.19	5%	4.95	5%	5.03
2.50 to 2.74	55	9%	4.80	9%	5.23	7%	4.92	7%	5.04
2.75 to 2.99	67	11%	4.73	15%	5.28	12%	4.92	12%	5.09
3.00 to 3.24	99	17%	4.79	20%	5.34	19%	5.04	19%	5.11
3.25 to 3.49	100	17%	4.74	15%	5.30	17%	5.05	17%	5.11
3.50 to 3.74	110	19%	4.86	14%	5.27	17%	5.01	18%	5.08
3.75 to 4.00	120	20%	4.77	15%	5.16	17%	4.95	18%	5.02
Other than 4.0 GPA Scale	2	0%	4.83	1%	5.03	1%	4.55	1%	4.88
Statistical Test of Means									
Below 3.00 GPA	159	22%	4.64	34%	5.21	26%	4.90	25%	5.03
3.00 GPA and higher	429	61%	4.79	62%	5.27	64%	5.01	67%	5.08
Statistical Difference			ND		*		***		***

Average Number of Hours Studied per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
1-5 hours	122	21%	4.45	24%	5.06	20%	4.73	18%	4.88
6-10 hours	163	28%	4.58	29%	5.28	28%	5.00	26%	5.07
11-15 hours	154	26%	4.75	23%	5.34	22%	5.01	22%	5.14
16-20 hours	76	13%	5.05	13%	5.36	16%	5.08	16%	5.12
21-25 hours	35	6%	5.34	6%	5.27	7%	5.12	9%	5.12
26-30 hours	21	4%	5.22	3%	5.21	4%	5.10	4%	5.12
31 or more hours	21	4%	5.22	3%	5.15	3%	5.01	4%	4.94
Statistical Test of Means									
Less than 10 hours per week	285	40%	4.53	51%	5.18	43%	4.89	41%	4.99
11 or more hours per week	307	43%	4.96	45%	5.32	47%	5.06	51%	5.12
Statistical Difference			**		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 14. Learning Outcomes: Manage Time, Study, Solve Problems (Not a
predictor)**

Average Number of Hours Worked per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Do not work	228	39%	4.79	55%	5.26	51%	4.94	50%	5.05
1-10 hours	153	26%	4.67	19%	5.21	20%	5.01	22%	5.06
11-20 hours	135	23%	4.87	17%	5.27	20%	5.03	19%	5.08
21-30 hours	52	9%	4.84	6%	5.23	6%	5.04	6%	5.08
31-40 hours	16	3%	3.58	2%	5.06	2%	4.94	2%	5.05
more than 40 hours	8	1%	4.87	1%	4.96	1%	4.85	1%	4.98
Statistical Test of Means									
Do not work	228	32%	4.79	53%	5.26	46%	4.94	46%	5.05
Work at least 1 hour per week	364	51%	4.72	43%	5.22	44%	5.02	46%	5.07
Statistical Difference			ND		ND		***		**

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No	481	83%	4.76	88%	5.25	89%	5.00	90%	5.08
Yes	102	18%	4.74	12%	5.22	11%	4.76	10%	4.94
Statistical Test of Means									
No	481	69%	4.76	85%	5.25	79%	5.00	82%	5.08
Yes	102	15%	4.74	11%	5.22	10%	4.76	10%	4.94
Statistical Difference			ND		ND		***		***

Gender of Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	61	10%	4.44	34%	5.22	13%	4.97	15%	5.06
Female	180	30%	4.62	42%	5.28	26%	4.92	23%	5.09
Coed	351	59%	4.87	24%	5.22	62%	4.99	62%	5.05
Statistical Test of Means									
Single Sex (Male or Female)	241	34%	4.57	73%	5.25	34%	4.94	35%	5.08
Coed	351	49%	4.87	23%	5.22	55%	4.99	57%	5.05
Statistical Difference			*		ND		*		***

Participate in programs sponsored by your hall/apt. complex	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	368	63%	4.53	47%	4.99	41%	4.63	41%	4.75
Sometimes	156	27%	5.01	42%	5.40	42%	5.11	44%	5.21
Often or very often	64	11%	5.41	12%	5.70	16%	5.52	14%	5.49
Statistical Test of Means									
Rarely or never participate	368	52%	4.53	45%	4.99	37%	4.63	38%	4.75
Participate sometimes or often	220	31%	5.13	51%	5.46	53%	5.22	54%	5.28
Statistical Difference			***		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 14. Learning Outcomes: Manage Time, Study, Solve Problems (Not a
predictor)**

Do you reside in a designated academic community?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	175	30%	5.12	32%	5.33	32%	5.10	36%	5.17
No	404	70%	4.60	68%	5.20	68%	4.91	64%	5.01
Statistical Test of Means									
Reside in an academic community	175	25%	5.12	31%	5.33	29%	5.10	33%	5.17
Do not reside in an academic community	404	58%	4.60	65%	5.20	61%	4.91	59%	5.01
Statistical Difference			***		***		***		***

Type of Room Resided in Current Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One bedroom, floor community bathroom	172	29%	4.28	43%	5.17	29%	4.86	42%	5.03
One bedroom with a private bathroom	197	33%	4.88	5%	5.35	12%	5.03	9%	5.14
Two or more bedrooms sharing a bathroom, no living room or kitchen	57	10%	4.86	26%	5.32	20%	4.99	20%	5.05
Two or more bedrooms sharing a bathroom and living room, no kitchen	8	1%	5.75	7%	5.30	21%	5.10	10%	5.11
Apartment (bedroom(s), bathroom(s), living room, kitchen)	158	27%	5.01	19%	5.26	17%	4.94	19%	5.09
Statistical Test of Means									
One Bedroom	369	52%	4.60	46%	5.19	37%	4.91	47%	5.05
All Other Room Configurations	223	31%	5.00	50%	5.29	53%	5.01	45%	5.08
Statistical Difference			**		***		***		***

Number of people assigned to live in your bedroom	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	144	24%	4.90	24%	5.23	27%	5.06	23%	5.08
Two	442	75%	4.71	69%	5.25	56%	4.94	64%	5.05
Three	1	0%	NR	2%	5.14	8%	5.00	8%	5.04
More than three	2	0%	5.17	5%	5.27	9%	4.97	6%	5.11
Statistical Test of Means									
One or two	586	83%	4.75	90%	5.24	74%	4.98	80%	5.06
Three or more	3	0%	5.78	6%	5.23	15%	4.98	12%	5.07
Statistical Difference			ND		ND		ND		ND

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 14. Learning Outcomes: Manage Time, Study, Solve Problems (Not a
predictor)**

Choice of Roommate	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Don't have any	65	11%	4.83	9%	5.27	9%	5.06	10%	5.05
Chose all	252	43%	4.83	29%	5.32	22%	5.04	29%	5.16
Chose some but not all	42	7%	5.05	20%	5.31	19%	5.02	16%	5.09
Chose none	233	39%	4.59	42%	5.15	50%	4.91	46%	4.99
Statistical Test of Means									
Chose some or all of the roommate(s)	294	47%	4.86	52%	5.32	40%	5.03	46%	5.14
Did not choose any roommate(s)	233	37%	4.59	44%	5.15	50%	4.91	46%	4.99
Statistical Difference			ND		***		***		***

Number of Alcoholic Drinks Consumed Per Event	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	362	62%	4.83	46%	5.25	49%	5.01	41%	5.07
One or two drinks	100	17%	4.64	19%	5.29	21%	5.00	18%	5.05
Three or four drinks	58	10%	4.79	14%	5.24	15%	4.99	17%	5.06
Five or six drinks	38	7%	4.64	10%	5.22	9%	4.89	12%	5.05
Seven or eight drinks	11	2%	4.09	4%	5.18	3%	4.81	5%	5.04
More than eight drinks	16	3%	3.90	7%	5.16	3%	4.58	7%	5.07
Statistical Test of Means									
Do not consume alcohol	362	61%	4.83	46%	5.25	48%	5.01	40%	5.07
Does consume alcohol	223	37%	4.60	53%	5.24	50%	4.94	58%	5.05
Statistical Difference			ND		ND		**		**

Frequency of Alcohol Consumption	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	336	58%	4.80	45%	5.26	47%	5.02	39%	5.08
Less than once per week	167	29%	4.78	28%	5.21	30%	4.96	28%	4.99
Once per week	43	7%	4.53	12%	5.28	12%	4.98	14%	5.09
Two to three times per week	34	6%	4.36	13%	5.31	10%	4.90	17%	5.13
Almost every day	3	1%	5.22	1%	5.10	0%	4.43	1%	4.95
Every day	1	0%	NR	2%	5.13	0%	3.99	1%	5.01
Statistical Test of Means									
Do not consume alcohol	336	56%	4.80	44%	5.26	47%	5.02	38%	5.08
Does consume alcohol	248	42%	4.67	55%	5.24	52%	4.94	60%	5.05
Statistical Difference			ND		ND		**		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 14. Learning Outcomes: Manage Time, Study, Solve Problems (Not a
predictor)**

Alcohol Negatively Impacts Quality of Life for Students on Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
(1) not at all	327	58%	4.72	52%	5.32	53%	5.09	48%	5.19
(2)	86	15%	5.01	16%	5.22	16%	4.99	18%	5.06
(3)	49	9%	5.03	9%	5.09	10%	4.95	10%	4.97
(4) moderately	63	11%	4.68	12%	5.16	12%	4.87	13%	4.93
(5)	19	3%	4.07	5%	5.08	4%	4.66	5%	4.82
(6)	10	2%	4.60	3%	5.06	2%	4.34	3%	4.67
(7) extremely	14	2%	3.81	3%	4.89	2%	4.19	3%	4.33
Statistical Test of Means									
Does not negatively impact life (1, 2, 3)	462	80%	4.81	77%	5.27	78%	5.05	75%	5.13
Does negatively impact life (4, 5, 6, 7)	106	18%	4.45	22%	5.10	21%	4.69	23%	4.81
Statistical Difference			*		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 14: Learning Outcomes: Manage Time, Study, Solve Problems

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data							
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data	
Factor 14: Learning Outcomes: Manage Time, Study, Solve Problems	592	4.75	1.65	NA					5.15	-0.40 ↓	NA		5.34	-0.59 ↓	5.16	-0.41 ↓
Q80. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Study more effectively	588	4.41	1.90	NA					4.90	-0.49 ↓	NA		5.08	-0.67 ↓	4.79	-0.38 ↓
Q81. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Manage your time more effectively	586	4.65	1.85	NA					5.05	-0.40 ↓	NA		5.26	-0.61 ↓	5.07	-0.42 ↓
Q82. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Solve your own problems	581	5.22	1.67	NA					5.49	-0.27 ↓	NA		5.73	-0.51 ↓	5.63	-0.41 ↓

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Hall Analysis for Factor 14: Learning Outcomes: Manage Time, Study, Solve Problems

<i>This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience</i> Hall Descriptions	Hall Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q080. Learning Outcomes - To what extent has living in on-campus housing enhanced	Q081. Learning Outcomes - To what extent has living in on-campus housing enhanced	Q082. Learning Outcomes - To what extent has living in on-campus housing enhanced
	Number Responding	Factor Mean	Standard Deviation	Rank						
Code 4: Luntsford	52	5.14	1.60	1	4.75	0.39	▲	4.80	4.88	5.67
Code 14: Governors	144	5.05	1.46	2	4.75	0.30	▲	4.73	5.00	5.44
Code 6: Stone	22	4.92	1.88	3	4.75	0.17	△	4.41	4.95	5.41
Code 15: Centennial	98	4.89	1.63	4	4.75	0.14	△	4.56	4.85	5.27
Code 3: Dossett	16	4.73	1.51	5	4.75	-0.02		4.50	4.62	5.06
Code 2: L. Clement	98	4.52	1.75	6	4.75	-0.23	▽	4.11	4.44	5.07
Code 1: Carter	48	4.39	1.49	7	4.75	-0.36	▼	3.94	4.17	5.20
Code 10: Davis	58	4.36	1.77	8	4.75	-0.39	▼	4.10	4.24	4.72
Code 13: Powell	14	4.17	1.60	9	4.75	-0.58	▼	3.71	4.00	4.79
Code 7: West	23	3.87	1.56	10	4.75	-0.88	▼	3.73	3.68	4.38

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25



Introduction to Factor 15

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Arrows graphically indicate areas of most change and areas of least change.

Area Analysis

Areas are sorted by those that outperform the institution's aggregate factor mean down to those Areas that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

Hall Analysis

Halls are sorted by those that outperform the institution's aggregate factor mean down to those Halls that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Hall level can be made. Number responding and standard deviation data is also provided.

Floor Analysis

Floors are sorted by those that outperform the institution's aggregate factor mean down to those Floors that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Floor level can be made. Number responding and standard deviation data is also provided.

East Tennessee State University

CSAR

Factor and Question Analysis: Select 6 Comparison for Factor 15: Learning Outcomes: Personal Growth

***This factor is your 2nd Predictor of Overall
Program Effectiveness: Full Residence Experience***

Data is sorted from highest question mean to lowest question mean.

This factor is your 2nd Predictor of Overall Program Effectiveness: Full Residence Experience		Your Data			Your Select 6 Data									Comparison to Select 6																
					There are 6 institutions in this comparison group.																									
		Data is sorted from highest question mean to lowest question mean.															N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means
Min	Max																													
Factor 15: Learning Outcomes: Personal Growth		584	5.01	1.75	5.54	5.43	5.36	5.50	5.37	4.41	4.41	5.54	5.40	1.49	-0.39	▼	***	6												
Q85.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Respect other races/ethnicities	566	5.31	1.72	5.66	5.58	5.58	5.68	5.50	4.72	4.72	5.68	5.57	1.55	-0.26	▼	***	6												
Q86.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Improve communication skills	572	5.14	1.76	5.64	5.56	5.45	5.64	5.57	4.73	4.73	5.64	5.54	1.52	-0.40	▼	***	6												
Q83.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of alcohol use and abuse	515	4.76	2.12	5.44	5.27	5.17	5.34	5.35	4.00	4.00	5.44	5.26	1.78	-0.50	▼	***	6												
Q84.	Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of drug use and abuse	506	4.72	2.13	5.44	5.29	5.16	5.33	5.01	3.97	3.97	5.44	5.19	1.82	-0.47	▼	***	6												

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 15: Learning Outcomes: Personal Growth

Data is sorted from highest question mean to lowest question mean.	Your Data			Carnegie Class Data and Comparisons There are 21 institutions in this Carnegie Class							All Institutions Data and Comparisons There are 282 total participating institutions						
	N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank
						Min	Max						Min	Max			
Factor 15: Learning Outcomes: Personal Growth	584	5.01	1.75	5.26	1.58	4.26	5.53	-0.25	▼	19	5.31	1.53	3.26	6.03	-0.30	▼	221
Q85. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Respect other races/ethnicities	566	5.31	1.72	5.47	1.63	4.64	5.76	-0.16	▼	16	5.52	1.59	3.51	6.32	-0.21	▼	198
Q86. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Improve communication skills	572	5.14	1.76	5.39	1.61	4.33	5.67	-0.25	▼	18	5.47	1.56	3.60	6.22	-0.33	▼	232
Q83. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of alcohol use and abuse	515	4.76	2.12	5.05	1.88	3.94	5.38	-0.29	▼	20	5.13	1.85	2.90	6.06	-0.37	▼	217
Q84. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of drug use and abuse	506	4.72	2.13	5.03	1.90	3.92	5.35	-0.31	▼	19	5.09	1.87	3.01	6.03	-0.37	▼	220

▼: Your data has a lower mean than the mean of the comparative group ▲: Your data has a higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 15: Learning Outcomes: Personal Growth

Q83. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of alcohol use and abuse		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	31%	34%	31%	31%	32%	36%	17%	32%	30%	30%
	(6)	17%	23%	22%	22%	24%	21%	14%	22%	21%	22%
	(5)	8%	17%	14%	12%	15%	14%	11%	14%	12%	13%
	(4) Moderately	19%	15%	20%	21%	16%	17%	22%	17%	20%	19%
	(3)	6%	4%	5%	5%	4%	3%	4%	4%	4%	4%
	(2)	4%	2%	2%	2%	2%	2%	6%	2%	3%	3%
	(1) Not at all	14%	5%	6%	7%	6%	7%	25%	7%	10%	8%
Combined Response Key	Responding 6 or 7	48%	58%	54%	53%	57%	57%	32%	55%	51%	52%
	Responding 3, 4 or 5	34%	35%	39%	38%	35%	34%	37%	36%	37%	36%
	Responding 1 or 2	19%	7%	8%	10%	8%	10%	31%	10%	13%	12%
Mean		4.76	5.44	5.27	5.17	5.34	5.35	4.00	5.26	5.04	5.13
Standard Deviation		2.12	1.64	1.70	1.79	1.71	1.79	2.18	1.78	1.89	1.85
% Responding		72%	93%	87%	84%	93%	90%	73%	89%	81%	84%
Q84. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of drug use and abuse		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	30%	35%	33%	31%	32%	32%	18%	32%	30%	30%
	(6)	17%	24%	22%	21%	24%	19%	13%	22%	21%	21%
	(5)	8%	16%	14%	13%	15%	13%	11%	14%	12%	13%
	(4) Moderately	21%	15%	20%	20%	16%	18%	22%	18%	20%	19%
	(3)	6%	3%	4%	4%	4%	4%	4%	4%	4%	4%
	(2)	4%	2%	2%	3%	2%	4%	6%	3%	3%	3%
	(1) Not at all	15%	5%	6%	8%	6%	11%	25%	8%	10%	9%
Combined Response Key	Responding 6 or 7	47%	58%	54%	52%	56%	51%	31%	54%	51%	52%
	Responding 3, 4 or 5	34%	35%	38%	37%	35%	35%	38%	36%	36%	36%
	Responding 1 or 2	19%	7%	8%	10%	8%	15%	32%	11%	13%	12%
Mean		4.72	5.44	5.29	5.16	5.33	5.01	3.97	5.19	5.02	5.09
Standard Deviation		2.13	1.64	1.70	1.81	1.71	1.97	2.19	1.82	1.91	1.87
% Responding		71%	93%	86%	82%	90%	91%	73%	88%	79%	82%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 15: Learning Outcomes: Personal Growth

Q85. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Respect other races/ethnicities		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	35%	37%	37%	37%	37%	39%	22%	37%	35%	36%
	(6)	19%	26%	24%	25%	27%	21%	20%	25%	24%	25%
	(5)	13%	17%	13%	13%	17%	14%	15%	15%	13%	13%
	(4) Moderately	22%	14%	19%	18%	14%	14%	24%	16%	19%	17%
	(3)	3%	2%	3%	2%	2%	3%	4%	2%	2%	3%
	(2)	3%	1%	2%	1%	1%	2%	4%	1%	2%	2%
	(1) Not at all	5%	3%	3%	4%	3%	6%	12%	4%	5%	4%
Combined Response Key	Responding 6 or 7	54%	63%	61%	62%	64%	61%	41%	61%	60%	61%
	Responding 3, 4 or 5	38%	33%	35%	33%	33%	31%	43%	33%	34%	33%
	Responding 1 or 2	8%	4%	4%	5%	4%	8%	16%	6%	7%	6%
Mean		5.31	5.66	5.58	5.58	5.68	5.50	4.72	5.57	5.47	5.52
Standard Deviation		1.72	1.46	1.50	1.55	1.43	1.72	1.90	1.55	1.63	1.59
% Responding		79%	96%	91%	91%	96%	95%	80%	94%	86%	89%
Q86. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Improve communication skills		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	29%	35%	35%	32%	35%	38%	20%	34%	31%	32%
	(6)	22%	27%	24%	25%	27%	22%	20%	25%	25%	26%
	(5)	13%	17%	16%	15%	17%	16%	19%	17%	15%	16%
	(4) Moderately	22%	14%	18%	19%	14%	16%	22%	16%	18%	17%
	(3)	5%	2%	3%	3%	3%	3%	6%	3%	3%	3%
	(2)	2%	1%	2%	2%	1%	2%	4%	2%	2%	2%
	(1) Not at all	7%	3%	2%	3%	3%	4%	11%	3%	5%	4%
Combined Response Key	Responding 6 or 7	51%	63%	59%	57%	63%	60%	40%	60%	57%	59%
	Responding 3, 4 or 5	40%	33%	37%	37%	33%	34%	46%	35%	37%	35%
	Responding 1 or 2	9%	4%	4%	6%	4%	5%	14%	5%	7%	6%
Mean		5.14	5.64	5.56	5.45	5.64	5.57	4.73	5.54	5.38	5.47
Standard Deviation		1.76	1.44	1.45	1.55	1.44	1.56	1.85	1.52	1.62	1.56
% Responding		80%	96%	91%	93%	96%	96%	81%	94%	88%	90%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 15. Learning Outcomes: Personal Growth (2nd Predictor)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	167	29%	4.77	43%	5.32	34%	5.18	39%	5.23
Female	415	71%	5.13	56%	5.46	65%	5.30	61%	5.37
Transgender	1	0%	NR	1%	4.77	0%	4.34	0%	4.72
Other	0	0%	NR	0%	4.95	0%	4.20	0%	4.66
Statistical Test of Means									
Male	167	24%	4.77	41%	5.32	31%	5.18	36%	5.23
Female	415	59%	5.13	54%	5.46	59%	5.30	56%	5.37
Statistical Difference			*		***		***		***

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	33	6%	5.10	16%	5.58	17%	5.38	8%	5.46
Native American/Alaska Native/Inuit	1	0%	NR	1%	4.92	0%	5.28	1%	5.22
Asian/Middle Eastern/Pacific Islander	21	4%	5.10	3%	5.31	8%	5.22	10%	5.27
Spanish/Hispanic/Latino(a)	10	2%	5.15	2%	5.29	6%	5.46	5%	5.51
White/Caucasian	507	87%	4.99	74%	5.38	63%	5.22	72%	5.30
Multiracial	9	2%	5.07	3%	5.20	4%	5.17	3%	5.16
Other	1	0%	NR	1%	5.34	2%	4.98	2%	5.10
Statistical Test of Means									
White American	507	71%	4.99	71%	5.38	56%	5.22	66%	5.30
All Others	75	11%	5.14	25%	5.46	33%	5.31	26%	5.34
Statistical Difference			ND		**		***		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	306	52%	5.17	54%	5.46	53%	5.35	52%	5.40
Sophomore	139	24%	4.87	26%	5.40	24%	5.17	26%	5.28
Junior	90	15%	4.52	13%	5.24	13%	5.13	13%	5.18
Senior	44	8%	5.29	6%	5.24	7%	5.18	8%	5.16
Graduate/Professional Student	2	0%	6.50	1%	4.76	3%	4.70	1%	4.82
Non-Degree or Other	3	1%	4.75	0%	5.70	0%	5.04	0%	4.82
Statistical Test of Means									
Freshman	306	43%	5.17	51%	5.46	47%	5.35	47%	5.40
All Others	278	39%	4.83	44%	5.32	42%	5.13	44%	5.22
Statistical Difference			*		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 15. Learning Outcomes: Personal Growth (2nd Predictor)

Number of Semesters/Quarters in Campus Housing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters / 3 quarters	156	27%	4.89	37%	5.39	46%	5.30	42%	5.35
2 to 4 semesters or 3 to 6 quarters	358	61%	5.11	49%	5.42	41%	5.20	44%	5.30
5 to 6 semesters or 7 to 9 quarters	50	9%	4.66	9%	5.36	8%	5.24	9%	5.23
7 to 8 semesters or 10 to 12 quarters	16	3%	4.56	3%	5.35	4%	5.26	5%	5.25
9 to 10 semesters or 13 to 14 quarters	2	0%	6.50	1%	5.01	1%	5.19	1%	5.21
More than 10 semesters or more than 14 quarters	2	0%	6.50	0%	4.94	0%	4.66	0%	4.91
Statistical Test of Means									
Less than 2 semesters or less than 3 quarters	156	22%	4.89	36%	5.39	41%	5.30	38%	5.35
All Others	428	60%	5.05	60%	5.40	48%	5.21	54%	5.28
Statistical Difference			ND		ND		***		***

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	13	2%	5.19	5%	5.27	5%	5.20	4%	5.27
2.25 to 2.49	24	4%	4.56	6%	5.48	5%	5.35	5%	5.37
2.50 to 2.74	55	9%	5.02	9%	5.44	7%	5.24	7%	5.36
2.75 to 2.99	67	12%	4.95	15%	5.42	12%	5.22	12%	5.37
3.00 to 3.24	99	17%	5.03	20%	5.51	19%	5.33	19%	5.37
3.25 to 3.49	99	17%	5.01	15%	5.42	17%	5.32	17%	5.34
3.50 to 3.74	108	19%	5.15	14%	5.37	17%	5.23	18%	5.30
3.75 to 4.00	115	20%	4.97	15%	5.24	17%	5.14	18%	5.19
Other than 4.0 GPA Scale	2	0%	5.50	1%	5.18	1%	4.90	1%	5.11
Statistical Test of Means									
Below 3.00 GPA	159	22%	4.93	34%	5.41	26%	5.25	25%	5.35
3.00 GPA and higher	421	60%	5.04	61%	5.40	63%	5.26	66%	5.30
Statistical Difference			ND		ND		ND		***

Average Number of Hours Studied per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
1-5 hours	123	21%	4.86	24%	5.27	20%	5.10	18%	5.18
6-10 hours	159	27%	4.85	29%	5.46	28%	5.30	26%	5.34
11-15 hours	151	26%	4.89	23%	5.46	22%	5.28	22%	5.37
16-20 hours	75	13%	5.25	13%	5.48	16%	5.32	16%	5.35
21-25 hours	35	6%	5.59	6%	5.37	7%	5.28	9%	5.34
26-30 hours	21	4%	5.44	3%	5.27	4%	5.23	4%	5.31
31 or more hours	20	3%	5.75	3%	5.17	3%	5.09	4%	5.14
Statistical Test of Means									
Less than 10 hours per week	282	40%	4.85	51%	5.37	43%	5.22	41%	5.27
11 or more hours per week	302	42%	5.16	44%	5.43	46%	5.28	51%	5.34
Statistical Difference			*		*		*		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 15. Learning Outcomes: Personal Growth (2nd Predictor)

Average Number of Hours Worked per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Do not work	225	39%	5.00	55%	5.42	51%	5.22	50%	5.31
1-10 hours	152	26%	4.81	19%	5.35	20%	5.27	22%	5.30
11-20 hours	134	23%	5.23	17%	5.45	20%	5.33	19%	5.33
21-30 hours	50	9%	5.10	6%	5.28	6%	5.21	6%	5.30
31-40 hours	16	3%	4.38	2%	5.18	2%	5.08	2%	5.27
more than 40 hours	7	1%	6.32	1%	5.14	1%	5.14	1%	5.16
Statistical Test of Means									
Do not work	225	32%	5.00	53%	5.42	45%	5.22	46%	5.31
Work at least 1 hour per week	359	50%	5.02	43%	5.37	44%	5.28	46%	5.31
Statistical Difference			ND		*		*		ND

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No	474	82%	5.08	88%	5.40	89%	5.28	90%	5.33
Yes	101	18%	4.74	12%	5.35	11%	4.98	10%	5.17
Statistical Test of Means									
No	474	68%	5.08	85%	5.40	79%	5.28	82%	5.33
Yes	101	14%	4.74	11%	5.35	10%	4.98	10%	5.17
Statistical Difference			ND		ND		***		***

Gender of Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	61	10%	4.60	34%	5.31	13%	5.23	15%	5.24
Female	176	30%	5.11	43%	5.46	26%	5.26	23%	5.38
Coed	347	59%	5.03	24%	5.41	62%	5.26	62%	5.30
Statistical Test of Means									
Single Sex (Male or Female)	237	33%	4.98	73%	5.39	34%	5.25	35%	5.32
Coed	347	49%	5.03	23%	5.41	55%	5.26	57%	5.30
Statistical Difference			ND		ND		ND		***

Participate in programs sponsored by your hall/apt. complex	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	362	62%	4.73	47%	5.10	41%	4.82	41%	4.94
Sometimes	154	27%	5.35	42%	5.58	42%	5.44	44%	5.49
Often or very often	65	11%	5.82	12%	5.94	16%	5.87	14%	5.83
Statistical Test of Means									
Rarely or never participate	362	51%	4.73	45%	5.10	37%	4.82	38%	4.94
Participate sometimes or often	219	31%	5.49	51%	5.66	52%	5.56	54%	5.57
Statistical Difference			***		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 15. Learning Outcomes: Personal Growth (2nd Predictor)

Do you reside in a designated academic community?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	175	31%	5.32	32%	5.48	32%	5.40	36%	5.43
No	396	69%	4.87	68%	5.35	68%	5.19	64%	5.25
Statistical Test of Means									
Reside in an academic community	175	25%	5.32	31%	5.48	28%	5.40	33%	5.43
Do not reside in an academic community	396	57%	4.87	65%	5.35	61%	5.19	58%	5.25
Statistical Difference			**		***		***		***

Type of Room Resided in Current Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One bedroom, floor community bathroom	168	29%	4.75	43%	5.33	29%	5.20	42%	5.33
One bedroom with a private bathroom	196	34%	5.08	5%	5.47	12%	5.28	9%	5.35
Two or more bedrooms sharing a bathroom, no living room or kitchen	57	10%	4.90	26%	5.46	21%	5.25	20%	5.29
Two or more bedrooms sharing a bathroom and living room, no kitchen	9	2%	5.00	7%	5.60	21%	5.45	10%	5.35
Apartment (bedroom(s), bathroom(s), living room, kitchen)	154	26%	5.25	19%	5.37	17%	5.11	19%	5.24
Statistical Test of Means									
One Bedroom	364	51%	4.93	46%	5.34	36%	5.22	47%	5.34
All Other Room Configurations	220	31%	5.15	49%	5.45	53%	5.28	45%	5.28
Statistical Difference			ND		***		*		***

Number of people assigned to live in your bedroom	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	144	25%	5.13	24%	5.35	27%	5.21	23%	5.24
Two	434	75%	4.98	69%	5.41	56%	5.25	64%	5.33
Three	1	0%	NR	2%	5.23	8%	5.36	8%	5.34
More than three	2	0%	4.00	5%	5.42	9%	5.31	6%	5.35
Statistical Test of Means									
One or two	578	82%	5.02	90%	5.40	74%	5.24	80%	5.30
Three or more	3	0%	5.00	6%	5.37	15%	5.33	12%	5.35
Statistical Difference			ND		ND		**		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 15. Learning Outcomes: Personal Growth (2nd Predictor)

Choice of Roommate	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Don't have any	66	11%	5.19	9%	5.32	9%	5.20	9%	5.25
Chose all	248	42%	5.16	29%	5.48	22%	5.32	29%	5.38
Chose some but not all	42	7%	5.49	20%	5.46	19%	5.29	16%	5.32
Chose none	228	39%	4.71	42%	5.32	50%	5.21	46%	5.27
Statistical Test of Means									
Chose some or all of the roommate(s)	290	46%	5.20	52%	5.47	40%	5.31	46%	5.36
Did not choose any roommate(s)	228	36%	4.71	44%	5.32	50%	5.21	46%	5.27
Statistical Difference			**		***		***		***

Number of Alcoholic Drinks Consumed Per Event	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	354	61%	5.06	46%	5.42	49%	5.30	41%	5.34
One or two drinks	100	17%	5.01	19%	5.43	21%	5.24	18%	5.30
Three or four drinks	58	10%	5.03	14%	5.42	15%	5.28	17%	5.33
Five or six drinks	38	7%	5.06	10%	5.42	9%	5.16	12%	5.30
Seven or eight drinks	11	2%	4.55	4%	5.29	3%	5.04	5%	5.24
More than eight drinks	16	3%	3.97	7%	5.19	3%	4.82	7%	5.18
Statistical Test of Means									
Do not consume alcohol	354	59%	5.06	46%	5.42	48%	5.30	40%	5.34
Does consume alcohol	223	37%	4.93	53%	5.39	50%	5.20	58%	5.29
Statistical Difference			ND		ND		***		***

Frequency of Alcohol Consumption	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	329	57%	5.02	45%	5.42	47%	5.30	39%	5.35
Less than once per week	167	29%	5.13	28%	5.38	30%	5.24	28%	5.25
Once per week	43	7%	4.84	12%	5.38	12%	5.22	14%	5.33
Two to three times per week	34	6%	4.62	13%	5.48	10%	5.14	17%	5.35
Almost every day	3	1%	5.75	1%	5.11	0%	4.48	1%	5.01
Every day	1	0%	NR	2%	5.04	0%	4.10	1%	4.98
Statistical Test of Means									
Do not consume alcohol	329	55%	5.02	44%	5.42	46%	5.30	38%	5.35
Does consume alcohol	248	42%	5.00	55%	5.39	52%	5.20	60%	5.29
Statistical Difference			ND		ND		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 15. Learning Outcomes: Personal Growth (2nd Predictor)

Alcohol Negatively Impacts Quality of Life for Students on Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
(1) not at all	321	57%	4.99	52%	5.43	54%	5.29	48%	5.36
(2)	86	15%	5.34	16%	5.39	16%	5.28	18%	5.33
(3)	49	9%	5.21	9%	5.34	10%	5.32	10%	5.30
(4) moderately	61	11%	4.88	12%	5.37	12%	5.21	13%	5.26
(5)	19	3%	4.14	5%	5.43	4%	5.18	5%	5.25
(6)	10	2%	4.90	3%	5.31	2%	4.93	3%	5.14
(7) extremely	14	3%	4.86	3%	5.11	2%	4.75	3%	4.74
Statistical Test of Means									
Does not negatively impact life (1, 2, 3)	456	79%	5.08	76%	5.41	77%	5.29	75%	5.34
Does negatively impact life (4, 5, 6, 7)	104	18%	4.74	22%	5.35	21%	5.12	23%	5.18
Statistical Difference			ND		ND		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 15: Learning Outcomes: Personal Growth

This factor is your 2nd Predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data							
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data	
									Mean	Difference	Mean	Difference	Mean	Difference	Mean	Difference
Factor 15: Learning Outcomes: Personal Growth	584	5.01	1.75	NA					5.31	-0.30 ↓	NA		5.57	-0.56 ↓	5.29	-0.28 ↓
Q83. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of alcohol use and abuse	515	4.76	2.12	NA					5.08	-0.32 ↓	NA		5.52	-0.76 ↓	5.20	-0.44 ↓
Q84. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of drug use and abuse	506	4.72	2.13	NA					5.09	-0.37 ↓	NA		5.53	-0.81 ↓	5.20	-0.48 ↓
Q85. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Respect other races/ethnicities	566	5.31	1.72	NA					5.54	-0.23 ↓	NA		5.68	-0.37 ↓	5.47	-0.16 ↓
Q86. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Improve communication skills	572	5.14	1.76	NA					5.46	-0.32 ↓	NA		5.57	-0.43 ↓	5.33	-0.19 ↓

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Hall Analysis for Factor 15: Learning Outcomes: Personal Growth

This factor is your 2nd Predictor of Overall Program Effectiveness: Full Residence Experience Hall Descriptions	Hall Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q083. Learning Outcomes - To what extent has living in on-campus housing enhanced	Q084. Learning Outcomes - To what extent has living in on-campus housing enhanced	Q085. Learning Outcomes - To what extent has living in on-campus housing enhanced	Q086. Learning Outcomes - To what extent has living in on-campus housing enhanced
	Number Responding	Factor Mean	Standard Deviation	Rank							
Code 4: Luntsford	52	5.50	1.61	1	5.01	0.49	▲	5.45	5.44	5.58	5.62
Code 14: Governors	143	5.17	1.66	2	5.01	0.16	△	5.01	4.97	5.46	5.24
Code 2: L. Clement	97	5.11	1.70	3	5.01	0.10	△	4.85	4.85	5.37	5.24
Code 6: Stone	22	5.03	1.89	4	5.01	0.02		4.86	4.82	5.32	5.19
Code 15: Centennial	95	4.95	1.84	5	5.01	-0.06		4.53	4.52	5.19	5.20
Code 1: Carter	45	4.78	1.46	6	5.01	-0.23	▽	4.47	4.31	5.32	4.73
Code 10: Davis	58	4.64	1.82	7	5.01	-0.37	▼	4.37	4.50	4.98	4.71
Code 3: Dossett	16	4.59	1.74	8	5.01	-0.42	▼	3.86	3.36	5.06	5.38
Code 7: West	23	4.35	1.92	9	5.01	-0.66	▼	4.24	4.19	4.90	4.43
Code 13: Powell	14	4.26	1.86	10	5.01	-0.75	▼	4.18	3.91	4.77	4.14

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25



Introduction to Factor 16

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Questions Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Arrows graphically indicate areas of most change and areas of least change.

Area Analysis

Areas are sorted by those that outperform the institution's aggregate factor mean down to those Areas that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

Hall Analysis

Halls are sorted by those that outperform the institution's aggregate factor mean down to those Halls that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Hall level can be made. Number responding and standard deviation data is also provided.

Floor Analysis

Floors are sorted by those that outperform the institution's aggregate factor mean down to those Floors that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Floor level can be made. Number responding and standard deviation data is also provided.

East Tennessee State University

CSAR

Factor and Questions Analysis: Select 6 Comparison for Factor 16: Satisfaction: College/University

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from highest question mean to lowest question mean.

<i>This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience</i>	Your Data			Your Select 6 Data										Comparison to Select 6			
				There are 6 institutions in this comparison group.													
	N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7	
Min										Max							
Data is sorted from highest question mean to lowest question mean.																	
Factor 16: Satisfaction: College/University	588	5.49	1.39	5.67	5.76	5.60	5.82	5.40	5.66	5.40	5.82	5.67	1.29	-0.18	▼	**	6
Q94. Overall Evaluation - To what degree: Will you recommend this college/university to a friend	580	5.71	1.61	5.78	6.19	5.87	5.96	5.85	5.92	5.71	6.19	5.90	1.40	-0.19	▼	**	7
Q89. Overall Evaluation - To what degree: Are you satisfied with your overall experience on this campus	588	5.29	1.45	5.56	5.35	5.34	5.68	5.06	5.41	5.06	5.68	5.46	1.47	-0.17	▼	**	6

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 16: Satisfaction: College/University

	Your Data			Carnegie Class Data and Comparisons There are 21 institutions in this Carnegie Class							All Institutions Data and Comparisons There are 282 total participating institutions						
Data is sorted from highest question mean to lowest question mean.	N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank
						Min	Max						Min	Max			
Factor 16: Satisfaction: College/University	588	5.49	1.39	5.54	1.34	4.85	6.13	-0.05	▼	14	5.69	1.27	4.15	6.30	-0.20	▼	198
Q94. Overall Evaluation - To what degree: Will you recommend this college/university to a friend	580	5.71	1.61	5.68	1.58	4.65	6.36	0.03	▲	12	5.85	1.47	4.07	6.39	-0.14	▼	178
Q89. Overall Evaluation - To what degree: Are you satisfied with your overall experience on this campus	588	5.29	1.45	5.40	1.42	4.96	5.90	-0.11	▼	17	5.53	1.37	4.26	6.39	-0.24	▼	223

▼: Your data has a lower mean than the mean of the comparative group ▲: Your data has a higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 16: Satisfaction: College/University

Q89. Overall Evaluation - To what degree: Are you satisfied with your overall experience on this campus		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	21%	30%	25%	23%	30%	26%	23%	27%	24%	27%
	(6)	33%	29%	29%	31%	34%	25%	35%	31%	33%	34%
	(5)	20%	22%	20%	20%	20%	18%	19%	20%	19%	19%
	(4) Moderately	16%	12%	16%	17%	10%	11%	13%	12%	16%	13%
	(3)	6%	4%	4%	5%	4%	6%	5%	4%	4%	4%
	(2)	3%	2%	2%	2%	1%	7%	2%	3%	2%	2%
	(1) Not at all	3%	2%	3%	2%	1%	7%	2%	3%	2%	2%
Combined Response Key	Responding 6 or 7	54%	59%	54%	54%	64%	51%	58%	58%	56%	61%
	Responding 3, 4 or 5	41%	38%	40%	42%	33%	35%	37%	36%	39%	35%
	Responding 1 or 2	5%	3%	6%	5%	3%	14%	5%	5%	5%	4%
Mean		5.29	5.56	5.35	5.34	5.68	5.06	5.41	5.46	5.40	5.53
Standard Deviation		1.45	1.37	1.49	1.42	1.28	1.85	1.43	1.47	1.42	1.37
% Responding		83%	98%	92%	93%	98%	98%	84%	96%	89%	92%
Q94. Overall Evaluation - To what degree: Will you recommend this college/university to a friend		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	45%	41%	61%	47%	47%	47%	48%	47%	43%	46%
	(6)	22%	25%	15%	24%	25%	22%	24%	24%	23%	24%
	(5)	13%	17%	10%	11%	13%	14%	13%	13%	12%	12%
	(4) Moderately	10%	11%	10%	10%	9%	11%	8%	10%	12%	10%
	(3)	3%	2%	1%	2%	2%	2%	4%	2%	3%	3%
	(2)	3%	1%	1%	2%	1%	2%	2%	2%	2%	2%
	(1) Not at all	4%	2%	1%	2%	2%	3%	2%	2%	3%	2%
Combined Response Key	Responding 6 or 7	67%	66%	77%	71%	73%	69%	71%	71%	66%	71%
	Responding 3, 4 or 5	27%	30%	21%	24%	24%	26%	25%	26%	28%	25%
	Responding 1 or 2	7%	4%	2%	5%	3%	4%	3%	4%	6%	4%
Mean		5.71	5.78	6.19	5.87	5.96	5.85	5.92	5.90	5.68	5.85
Standard Deviation		1.61	1.40	1.26	1.48	1.35	1.46	1.40	1.40	1.58	1.47
% Responding		81%	97%	90%	92%	98%	95%	83%	95%	88%	91%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 16. Satisfaction: College/University (*Not a predictor*)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	171	29%	5.41	43%	5.59	35%	5.50	39%	5.62
Female	415	71%	5.54	56%	5.75	65%	5.57	60%	5.74
Transgender	1	0%	NR	1%	4.59	0%	3.79	0%	4.75
Other	0	0%	NR	0%	4.79	0%	4.63	0%	5.10
Statistical Test of Means									
Male	171	24%	5.41	42%	5.59	31%	5.50	36%	5.62
Female	415	59%	5.54	54%	5.75	59%	5.57	56%	5.74
Statistical Difference			ND		***		**		***

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	33	6%	5.23	16%	5.57	17%	5.32	8%	5.45
Native American/Alaska Native/Inuit	1	0%	NR	1%	5.02	0%	5.53	1%	5.53
Asian/Middle Eastern/Pacific Islander	21	4%	5.10	3%	5.26	8%	5.21	10%	5.37
Spanish/Hispanic/Latino(a)	10	2%	5.55	2%	5.58	6%	5.59	5%	5.76
White/Caucasian	511	87%	5.53	74%	5.73	63%	5.65	72%	5.77
Multiracial	9	2%	5.28	3%	5.45	4%	5.38	3%	5.56
Other	1	0%	NR	1%	5.39	2%	5.20	2%	5.37
Statistical Test of Means									
White American	511	72%	5.53	71%	5.73	56%	5.65	66%	5.77
All Others	75	11%	5.26	25%	5.50	33%	5.34	26%	5.49
Statistical Difference			ND		***		***		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	304	52%	5.51	54%	5.71	52%	5.55	51%	5.73
Sophomore	140	24%	5.48	26%	5.68	24%	5.54	26%	5.69
Junior	94	16%	5.34	13%	5.60	13%	5.52	13%	5.63
Senior	45	8%	5.76	6%	5.58	7%	5.49	8%	5.60
Graduate/Professional Student	2	0%	7.00	1%	4.94	3%	5.45	1%	5.49
Non-Degree or Other	3	1%	5.17	0%	5.51	0%	5.31	0%	5.24
Statistical Test of Means									
Freshman	304	43%	5.51	52%	5.71	47%	5.55	47%	5.73
All Others	284	40%	5.48	45%	5.63	43%	5.52	45%	5.65
Statistical Difference			ND		***		ND		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 16. Satisfaction: College/University (*Not a predictor*)

Number of Semesters/Quarters in Campus Housing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters / 3 quarters	153	26%	5.40	37%	5.59	46%	5.58	41%	5.70
2 to 4 semesters or 3 to 6 quarters	366	62%	5.55	49%	5.76	41%	5.49	44%	5.70
5 to 6 semesters or 7 to 9 quarters	49	8%	5.33	9%	5.59	8%	5.52	9%	5.64
7 to 8 semesters or 10 to 12 quarters	16	3%	5.47	3%	5.61	4%	5.51	5%	5.64
9 to 10 semesters or 13 to 14 quarters	2	0%	7.00	1%	5.32	1%	5.35	1%	5.49
More than 10 semesters or more than 14 quarters	2	0%	6.50	0%	5.08	0%	5.16	0%	5.14
Statistical Test of Means									
Less than 2 semesters or less than 3 quarters	153	21%	5.40	36%	5.59	41%	5.58	38%	5.70
All Others	435	61%	5.53	60%	5.72	48%	5.50	54%	5.68
Statistical Difference			ND		***		***		***

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	13	2%	4.73	5%	5.29	4%	4.94	4%	5.10
2.25 to 2.49	24	4%	4.67	6%	5.48	5%	5.20	5%	5.34
2.50 to 2.74	54	9%	5.13	9%	5.50	7%	5.33	7%	5.44
2.75 to 2.99	69	12%	5.27	15%	5.58	12%	5.35	12%	5.55
3.00 to 3.24	95	16%	5.48	20%	5.66	19%	5.54	19%	5.66
3.25 to 3.49	97	17%	5.60	15%	5.77	17%	5.66	17%	5.77
3.50 to 3.74	111	19%	5.61	14%	5.83	17%	5.68	18%	5.84
3.75 to 4.00	121	21%	5.88	15%	5.89	17%	5.76	18%	5.91
Other than 4.0 GPA Scale	2	0%	5.00	1%	5.26	1%	5.25	1%	5.55
Statistical Test of Means									
Below 3.00 GPA	160	23%	5.09	34%	5.50	26%	5.25	25%	5.42
3.00 GPA and higher	424	60%	5.65	62%	5.78	64%	5.66	67%	5.79
Statistical Difference			***		***		***		***

Average Number of Hours Studied per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
1-5 hours	125	21%	5.31	24%	5.51	20%	5.31	18%	5.51
6-10 hours	158	27%	5.30	29%	5.71	28%	5.58	26%	5.69
11-15 hours	151	26%	5.72	23%	5.72	22%	5.57	22%	5.73
16-20 hours	76	13%	5.62	13%	5.77	16%	5.63	16%	5.77
21-25 hours	35	6%	5.70	6%	5.76	7%	5.66	9%	5.79
26-30 hours	21	4%	5.50	3%	5.69	4%	5.58	4%	5.77
31 or more hours	22	4%	5.68	3%	5.57	3%	5.46	4%	5.57
Statistical Test of Means									
Less than 10 hours per week	283	40%	5.30	52%	5.62	43%	5.47	41%	5.62
11 or more hours per week	305	43%	5.67	45%	5.73	47%	5.60	51%	5.75
Statistical Difference			**		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 16. Satisfaction: College/University (*Not a predictor*)

Average Number of Hours Worked per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Do not work	229	39%	5.49	55%	5.70	51%	5.52	50%	5.69
1-10 hours	152	26%	5.54	19%	5.70	20%	5.62	22%	5.73
11-20 hours	131	22%	5.46	17%	5.65	20%	5.55	19%	5.69
21-30 hours	53	9%	5.57	6%	5.56	6%	5.52	6%	5.63
31-40 hours	16	3%	5.28	2%	5.31	2%	5.33	2%	5.53
more than 40 hours	7	1%	5.29	1%	5.34	1%	5.20	1%	5.40
Statistical Test of Means									
Do not work	229	32%	5.49	53%	5.70	46%	5.52	46%	5.69
Work at least 1 hour per week	359	50%	5.50	43%	5.63	44%	5.56	46%	5.69
Statistical Difference			ND		**		*		ND

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No	479	83%	5.51	88%	5.68	89%	5.55	90%	5.70
Yes	100	17%	5.41	12%	5.59	11%	5.46	10%	5.62
Statistical Test of Means									
No	479	68%	5.51	85%	5.68	79%	5.55	83%	5.70
Yes	100	14%	5.41	11%	5.59	10%	5.46	10%	5.62
Statistical Difference			ND		**		**		***

Gender of Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	64	11%	5.27	34%	5.58	13%	5.44	15%	5.60
Female	176	30%	5.50	42%	5.75	25%	5.44	23%	5.75
Coed	348	59%	5.53	24%	5.66	62%	5.56	62%	5.69
Statistical Test of Means									
Single Sex (Male or Female)	240	34%	5.44	73%	5.67	34%	5.44	35%	5.69
Coed	348	49%	5.53	23%	5.66	55%	5.56	57%	5.69
Statistical Difference			ND		ND		***		ND

Participate in programs sponsored by your hall/apt. complex	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	362	62%	5.37	47%	5.51	42%	5.30	42%	5.48
Sometimes	156	27%	5.67	42%	5.76	42%	5.63	44%	5.79
Often or very often	66	11%	5.75	12%	6.00	16%	5.91	14%	5.99
Statistical Test of Means									
Rarely or never participate	362	51%	5.37	45%	5.51	37%	5.30	38%	5.48
Participate sometimes or often	222	31%	5.70	51%	5.81	52%	5.71	54%	5.84
Statistical Difference			**		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 16. Satisfaction: College/University (*Not a predictor*)

Do you reside in a designated academic community?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	171	30%	5.63	32%	5.69	32%	5.61	36%	5.74
No	403	70%	5.44	68%	5.66	68%	5.47	64%	5.66
Statistical Test of Means									
Reside in an academic community	171	25%	5.63	31%	5.69	28%	5.61	34%	5.74
Do not reside in an academic community	403	58%	5.44	65%	5.66	61%	5.47	59%	5.66
Statistical Difference			ND		ND		***		***

Type of Room Resided in Current Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One bedroom, floor community bathroom	173	29%	5.29	43%	5.61	29%	5.58	42%	5.73
One bedroom with a private bathroom	191	32%	5.53	5%	5.74	12%	5.45	9%	5.66
Two or more bedrooms sharing a bathroom, no living room or kitchen	59	10%	5.41	26%	5.73	21%	5.35	20%	5.67
Two or more bedrooms sharing a bathroom and living room, no kitchen	8	1%	6.00	7%	5.75	21%	5.62	10%	5.62
Apartment (bedroom(s), bathroom(s), living room, kitchen)	157	27%	5.68	19%	5.67	17%	5.53	19%	5.66
Statistical Test of Means									
One Bedroom	364	51%	5.42	47%	5.62	37%	5.54	47%	5.72
All Other Room Configurations	224	31%	5.62	50%	5.71	53%	5.50	45%	5.66
Statistical Difference			ND		***		*		***

Number of people assigned to live in your bedroom	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	146	25%	5.43	24%	5.64	28%	5.58	23%	5.66
Two	436	75%	5.53	69%	5.69	56%	5.54	64%	5.72
Three	1	0%	NR	2%	5.51	8%	5.35	8%	5.62
More than three	2	0%	2.50	5%	5.60	9%	5.61	6%	5.61
Statistical Test of Means									
One or two	582	82%	5.50	90%	5.68	74%	5.55	80%	5.70
Three or more	3	0%	3.67	6%	5.57	15%	5.49	12%	5.62
Statistical Difference			*		*		*		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 16. Satisfaction: College/University (*Not a predictor*)

Choice of Roommate	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Don't have any	67	11%	5.49	9%	5.63	10%	5.45	10%	5.62
Chose all	253	43%	5.51	29%	5.77	22%	5.70	29%	5.78
Chose some but not all	41	7%	5.85	20%	5.74	19%	5.60	16%	5.65
Chose none	227	39%	5.42	41%	5.58	50%	5.46	45%	5.66
Statistical Test of Means									
Chose some or all of the roommate(s)	294	47%	5.56	52%	5.76	40%	5.66	46%	5.73
Did not choose any roommate(s)	227	36%	5.42	44%	5.58	50%	5.46	46%	5.66
Statistical Difference			ND		***		***		***

Number of Alcoholic Drinks Consumed Per Event	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	361	62%	5.56	47%	5.69	49%	5.55	41%	5.68
One or two drinks	98	17%	5.49	19%	5.68	21%	5.53	18%	5.69
Three or four drinks	58	10%	5.49	14%	5.75	15%	5.60	17%	5.77
Five or six drinks	40	7%	5.46	10%	5.75	9%	5.53	12%	5.75
Seven or eight drinks	12	2%	5.00	4%	5.56	3%	5.52	5%	5.68
More than eight drinks	15	3%	4.53	7%	5.43	3%	5.12	7%	5.50
Statistical Test of Means									
Do not consume alcohol	361	60%	5.56	46%	5.69	49%	5.55	40%	5.68
Does consume alcohol	223	37%	5.40	53%	5.67	50%	5.52	59%	5.70
Statistical Difference			ND		ND		ND		***

Frequency of Alcohol Consumption	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	334	57%	5.51	45%	5.69	47%	5.55	39%	5.68
Less than once per week	169	29%	5.59	28%	5.68	30%	5.55	28%	5.67
Once per week	42	7%	5.37	12%	5.77	12%	5.58	14%	5.76
Two to three times per week	33	6%	5.05	13%	5.69	10%	5.52	17%	5.77
Almost every day	4	1%	6.12	1%	5.29	0%	4.89	1%	5.37
Every day	1	0%	NR	2%	5.01	0%	3.93	1%	5.00
Statistical Test of Means									
Do not consume alcohol	334	56%	5.51	44%	5.69	47%	5.55	39%	5.68
Does consume alcohol	249	42%	5.47	55%	5.67	52%	5.53	60%	5.70
Statistical Difference			ND		ND		ND		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 16. Satisfaction: College/University (*Not a predictor*)

Alcohol Negatively Impacts Quality of Life for Students on Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
(1) not at all	328	58%	5.54	52%	5.76	54%	5.61	48%	5.76
(2)	87	15%	5.53	16%	5.75	16%	5.62	18%	5.78
(3)	48	8%	6.05	9%	5.62	10%	5.60	10%	5.70
(4) moderately	61	11%	5.31	12%	5.53	12%	5.39	13%	5.56
(5)	18	3%	4.97	5%	5.54	5%	5.39	5%	5.59
(6)	10	2%	4.90	3%	5.59	2%	5.24	3%	5.46
(7) extremely	14	2%	4.71	3%	5.21	2%	4.90	3%	5.03
Statistical Test of Means									
Does not negatively impact life (1, 2, 3)	463	80%	5.59	77%	5.74	78%	5.61	76%	5.76
Does negatively impact life (4, 5, 6, 7)	103	18%	5.13	22%	5.50	21%	5.32	23%	5.49
Statistical Difference			**		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 16: Satisfaction: College/University

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data							
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data	
Factor 16: Satisfaction: College/University	588	5.49	1.39	NA					5.66	-0.17 ↓	NA		5.59	-0.10 ↓	5.50	-0.01
Q89. Overall Evaluation - To what degree: Are you satisfied with your overall experience on this campus	588	5.29	1.45	NA					5.57	-0.28 ↓	NA		5.59	-0.30 ↓	5.50	-0.21 ↓
Q94. Overall Evaluation - To what degree: Will you recommend this college/university to a friend	580	5.71	1.61	NA					5.76	-0.05	NA		NA		NA	

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Hall Analysis for Factor 16: Satisfaction: College/University

Hall Descriptions	Hall Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q089. Overall Evaluation - To what degree: Are you satisfied with your overall experience on	Q094. Overall Evaluation - To what degree: Will you recommend this
	Number Responding	Factor Mean	Standard Deviation	Rank					
Code 4: Luntsford	51	5.74	1.21	1	5.49	0.25	▲	5.51	6.02
Code 14: Governors	138	5.72	1.19	2	5.49	0.23	△	5.55	5.88
Code 13: Powell	14	5.68	0.96	3	5.49	0.19	△	5.14	6.21
Code 15: Centennial	99	5.49	1.31	4	5.49	0.00		5.29	5.73
Code 1: Carter	48	5.46	1.54	5	5.49	-0.03		5.19	5.73
Code 6: Stone	22	5.32	1.58	6	5.49	-0.17	▽	5.23	5.41
Code 2: L. Clement	98	5.29	1.50	7	5.49	-0.20	▽	5.14	5.44
Code 10: Davis	59	5.23	1.59	8	5.49	-0.26	▼	4.98	5.47
Code 7: West	22	5.20	1.40	9	5.49	-0.29	▼	4.86	5.55
Code 3: Dossett	17	5.06	1.79	10	5.49	-0.43	▼	4.76	5.38

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25



Introduction to Factor 17

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Arrows graphically indicate areas of most change and areas of least change.

Area Analysis

Areas are sorted by those that outperform the institution's aggregate factor mean down to those Areas that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

Hall Analysis

Halls are sorted by those that outperform the institution's aggregate factor mean down to those Halls that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Hall level can be made. Number responding and standard deviation data is also provided.

Floor Analysis

Floors are sorted by those that outperform the institution's aggregate factor mean down to those Floors that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Floor level can be made. Number responding and standard deviation data is also provided.

Factor and Question Analysis: Select 6 Comparison for Factor 17: Overall Resident Satisfaction

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from highest question mean to lowest question mean.

<i>This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience</i>		Your Data			Your Select 6 Data									Comparison to Select 6				
					There are 6 institutions in this comparison group.													
		N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7	
Min	Max																	
Data is sorted from highest question mean to lowest question mean.																		
Factor 17: Overall Resident Satisfaction		588	4.91	1.75	5.37	5.26	5.17	5.44	4.72	4.58	4.58	5.44	5.20	1.62	-0.29	▼	***	5
Q93.	Overall Evaluation - To what degree: Will you recommend living in on-campus housing to new students	580	5.22	1.88	5.50	5.64	5.54	5.53	4.80	4.73	4.73	5.64	5.36	1.79	-0.14		ND	5
Q90.	Overall Evaluation - To what degree: Are you satisfied with your on-campus housing experience this year	586	4.87	1.80	5.34	5.15	5.08	5.47	4.79	4.62	4.62	5.47	5.20	1.68	-0.33	▼	***	5
Q92.	Overall Evaluation - To what degree: Did your on-campus housing experience fulfill your expectations	585	4.64	1.94	5.28	5.00	4.92	5.34	4.61	4.40	4.40	5.34	5.06	1.75	-0.42	▼	***	5

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 17: Overall Resident Satisfaction

Data is sorted from highest question mean to lowest question mean.

	Your Data			Carnegie Class Data and Comparisons There are 21 institutions in this Carnegie Class							All Institutions Data and Comparisons There are 282 total participating institutions						
	N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank
						Min	Max						Min	Max			
Factor 17: Overall Resident Satisfaction	588	4.91	1.75	5.10	1.62	4.43	5.72	-0.19	▼	17	5.31	1.54	2.98	6.11	-0.40	▼	227
Q93. Overall Evaluation - To what degree: Will you recommend living in on-campus housing to new students	580	5.22	1.88	5.36	1.78	4.49	6.07	-0.14	▼	15	5.58	1.67	2.64	6.34	-0.36	▼	218
Q90. Overall Evaluation - To what degree: Are you satisfied with your on-campus housing experience this year	586	4.87	1.80	5.07	1.69	4.50	5.64	-0.20	▼	17	5.26	1.63	3.17	6.09	-0.39	▼	226
Q92. Overall Evaluation - To what degree: Did your on-campus housing experience fulfill your expectations	585	4.64	1.94	4.87	1.79	4.27	5.48	-0.23	▼	17	5.10	1.71	3.01	5.93	-0.46	▼	231

▼: Your data has a lower mean than the mean of the comparative group ▲: Your data has a higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 17: Overall Resident Satisfaction

Q90. Overall Evaluation - To what degree: Are you satisfied with your on-campus housing experience this year		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	21%	27%	22%	23%	29%	25%	16%	26%	23%	26%
	(6)	25%	26%	28%	28%	30%	20%	23%	27%	27%	29%
	(5)	14%	22%	19%	16%	20%	15%	18%	19%	17%	17%
	(4) Moderately	19%	14%	17%	16%	11%	12%	15%	13%	16%	14%
	(3)	8%	5%	9%	7%	5%	7%	11%	6%	7%	6%
	(2)	5%	3%	3%	5%	3%	12%	7%	5%	5%	4%
	(1) Not at all	8%	3%	3%	5%	3%	7%	9%	5%	5%	4%
Combined Response Key	Responding 6 or 7	46%	53%	50%	51%	58%	46%	40%	52%	50%	55%
	Responding 3, 4 or 5	41%	41%	44%	38%	36%	35%	44%	38%	40%	37%
	Responding 1 or 2	13%	6%	6%	10%	6%	20%	16%	10%	10%	8%
Mean		4.87	5.34	5.15	5.08	5.47	4.79	4.62	5.20	5.07	5.26
Standard Deviation		1.80	1.53	1.56	1.71	1.49	1.97	1.85	1.68	1.70	1.63
% Responding		82%	97%	92%	93%	98%	98%	84%	96%	89%	92%
Q92. Overall Evaluation - To what degree: Did your on-campus housing experience fulfill your expectations		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	21%	26%	22%	22%	27%	23%	15%	24%	21%	24%
	(6)	22%	26%	24%	25%	27%	20%	21%	25%	24%	26%
	(5)	15%	21%	16%	15%	19%	16%	17%	18%	16%	17%
	(4) Moderately	16%	16%	22%	18%	15%	12%	17%	16%	18%	16%
	(3)	9%	5%	6%	8%	5%	4%	9%	6%	8%	7%
	(2)	8%	3%	5%	5%	3%	15%	8%	6%	6%	5%
	(1) Not at all	10%	4%	5%	7%	4%	9%	12%	6%	7%	6%
Combined Response Key	Responding 6 or 7	42%	51%	46%	47%	54%	43%	36%	49%	45%	50%
	Responding 3, 4 or 5	40%	42%	44%	41%	39%	32%	43%	39%	42%	40%
	Responding 1 or 2	18%	6%	10%	12%	6%	25%	21%	12%	13%	10%
Mean		4.64	5.28	5.00	4.92	5.34	4.61	4.40	5.06	4.86	5.10
Standard Deviation		1.94	1.56	1.67	1.80	1.55	2.04	1.93	1.75	1.80	1.71
% Responding		82%	98%	92%	93%	98%	98%	84%	96%	89%	92%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 17: Overall Resident Satisfaction

Q93. Overall Evaluation - To what degree: Will you recommend living in on-campus housing to new students		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	34%	33%	43%	40%	37%	30%	27%	35%	36%	40%
	(6)	22%	26%	23%	24%	26%	19%	19%	24%	23%	25%
	(5)	15%	19%	12%	11%	15%	14%	13%	14%	12%	13%
	(4) Moderately	11%	12%	12%	13%	11%	11%	12%	12%	14%	12%
	(3)	5%	4%	4%	4%	3%	3%	7%	4%	5%	4%
	(2)	5%	2%	2%	3%	3%	11%	8%	4%	4%	3%
	(1) Not at all	8%	4%	5%	5%	5%	12%	13%	6%	6%	5%
Combined Response Key	Responding 6 or 7	56%	59%	65%	64%	62%	49%	47%	59%	59%	64%
	Responding 3, 4 or 5	32%	35%	28%	28%	30%	28%	32%	30%	31%	28%
	Responding 1 or 2	13%	6%	7%	8%	8%	23%	21%	11%	10%	8%
Mean		5.22	5.50	5.64	5.54	5.53	4.80	4.73	5.36	5.36	5.58
Standard Deviation		1.88	1.56	1.65	1.70	1.65	2.12	2.09	1.79	1.79	1.67
% Responding		81%	97%	92%	93%	98%	98%	84%	96%	89%	91%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 17. Overall Resident Satisfaction (*Not a predictor*)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	171	29%	4.72	43%	5.19	35%	5.11	39%	5.29
Female	415	71%	5.00	56%	5.22	65%	5.10	60%	5.32
Transgender	1	0%	NR	1%	4.38	0%	3.64	0%	4.71
Other	0	0%	NR	0%	4.76	0%	4.77	0%	4.84
Statistical Test of Means									
Male	171	24%	4.72	42%	5.19	31%	5.11	36%	5.29
Female	415	59%	5.00	54%	5.22	59%	5.10	56%	5.32
Statistical Difference			ND		ND		ND		***

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	33	6%	5.07	16%	5.16	17%	4.96	8%	5.17
Native American/Alaska Native/Inuit	1	0%	NR	1%	4.74	0%	5.06	1%	5.18
Asian/Middle Eastern/Pacific Islander	21	4%	4.87	3%	5.05	8%	5.02	10%	5.21
Spanish/Hispanic/Latino(a)	10	2%	5.10	2%	5.12	6%	5.23	5%	5.41
White/Caucasian	511	87%	4.89	74%	5.24	63%	5.15	72%	5.34
Multiracial	9	2%	4.81	3%	4.94	4%	4.90	3%	5.21
Other	1	0%	NR	1%	5.06	2%	4.71	2%	5.00
Statistical Test of Means									
White American	511	72%	4.89	71%	5.24	56%	5.15	66%	5.34
All Others	75	11%	4.99	25%	5.11	33%	5.00	26%	5.23
Statistical Difference			ND		***		***		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	304	52%	4.97	54%	5.24	52%	5.11	51%	5.35
Sophomore	140	24%	4.89	26%	5.15	24%	5.02	26%	5.25
Junior	94	16%	4.66	13%	5.15	13%	5.11	13%	5.25
Senior	45	8%	4.99	6%	5.25	7%	5.24	8%	5.37
Graduate/Professional Student	2	0%	7.00	1%	4.72	3%	4.91	1%	4.96
Non-Degree or Other	3	1%	4.67	0%	5.07	0%	5.09	0%	4.86
Statistical Test of Means									
Freshman	304	43%	4.97	52%	5.24	47%	5.11	47%	5.35
All Others	284	40%	4.84	45%	5.16	43%	5.07	45%	5.26
Statistical Difference			ND		**		ND		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 17. Overall Resident Satisfaction (*Not a predictor*)

Number of Semesters/Quarters in Campus Housing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters / 3 quarters	153	26%	4.81	37%	5.05	46%	5.13	41%	5.31
2 to 4 semesters or 3 to 6 quarters	366	62%	4.95	49%	5.30	41%	5.01	44%	5.28
5 to 6 semesters or 7 to 9 quarters	49	8%	4.71	9%	5.24	8%	5.26	9%	5.34
7 to 8 semesters or 10 to 12 quarters	16	3%	4.90	3%	5.35	4%	5.30	5%	5.47
9 to 10 semesters or 13 to 14 quarters	2	0%	7.00	1%	5.19	1%	5.29	1%	5.26
More than 10 semesters or more than 14 quarters	2	0%	6.50	0%	5.04	0%	4.83	0%	4.93
Statistical Test of Means									
Less than 2 semesters or less than 3 quarters	153	21%	4.81	36%	5.05	41%	5.13	38%	5.31
All Others	435	61%	4.94	60%	5.29	48%	5.07	54%	5.30
Statistical Difference			ND		***		*		ND

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	13	2%	4.82	5%	5.04	4%	4.76	4%	5.00
2.25 to 2.49	24	4%	4.03	6%	5.18	5%	4.93	5%	5.14
2.50 to 2.74	54	9%	4.81	9%	5.22	7%	4.99	7%	5.18
2.75 to 2.99	69	12%	4.78	15%	5.16	12%	4.96	12%	5.25
3.00 to 3.24	95	16%	4.76	20%	5.22	19%	5.08	19%	5.29
3.25 to 3.49	97	17%	4.86	15%	5.24	17%	5.17	17%	5.36
3.50 to 3.74	111	19%	5.12	14%	5.26	17%	5.21	18%	5.37
3.75 to 4.00	121	21%	5.17	15%	5.24	17%	5.22	18%	5.41
Other than 4.0 GPA Scale	2	0%	5.33	1%	4.90	1%	4.81	1%	5.18
Statistical Test of Means									
Below 3.00 GPA	160	23%	4.68	34%	5.16	26%	4.93	25%	5.18
3.00 GPA and higher	424	60%	4.99	62%	5.24	64%	5.17	67%	5.36
Statistical Difference			ND		**		***		***

Average Number of Hours Studied per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
1-5 hours	125	21%	5.03	24%	5.12	20%	4.97	18%	5.22
6-10 hours	158	27%	4.64	29%	5.27	28%	5.12	26%	5.33
11-15 hours	151	26%	4.81	23%	5.23	22%	5.08	22%	5.35
16-20 hours	76	13%	4.98	13%	5.24	16%	5.20	16%	5.34
21-25 hours	35	6%	5.54	6%	5.19	7%	5.20	9%	5.34
26-30 hours	21	4%	4.78	3%	5.16	4%	5.09	4%	5.32
31 or more hours	22	4%	5.62	3%	4.94	3%	4.94	4%	5.12
Statistical Test of Means									
Less than 10 hours per week	283	40%	4.81	52%	5.20	43%	5.06	41%	5.29
11 or more hours per week	305	43%	4.99	45%	5.20	46%	5.13	51%	5.32
Statistical Difference			ND		ND		**		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 17. Overall Resident Satisfaction (*Not a predictor*)

Average Number of Hours Worked per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Do not work	229	39%	4.95	55%	5.24	51%	5.06	50%	5.31
1-10 hours	152	26%	4.92	19%	5.23	20%	5.21	22%	5.36
11-20 hours	131	22%	4.97	17%	5.17	20%	5.15	19%	5.30
21-30 hours	53	9%	4.70	6%	5.00	6%	5.00	6%	5.21
31-40 hours	16	3%	4.24	2%	4.89	2%	4.81	2%	5.13
more than 40 hours	7	1%	5.00	1%	5.05	1%	4.72	1%	5.03
Statistical Test of Means									
Do not work	229	32%	4.95	53%	5.24	46%	5.06	46%	5.31
Work at least 1 hour per week	359	50%	4.88	43%	5.16	44%	5.13	46%	5.30
Statistical Difference			ND		**		**		*

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No	479	83%	4.94	88%	5.22	89%	5.12	90%	5.33
Yes	100	17%	4.75	12%	5.07	11%	4.87	10%	5.13
Statistical Test of Means									
No	479	68%	4.94	85%	5.22	79%	5.12	83%	5.33
Yes	100	14%	4.75	11%	5.07	10%	4.87	10%	5.13
Statistical Difference			ND		**		***		***

Gender of Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	64	11%	4.30	34%	5.18	13%	5.06	15%	5.23
Female	176	30%	4.93	42%	5.23	25%	4.95	23%	5.28
Coed	348	59%	5.01	24%	5.18	62%	5.13	62%	5.34
Statistical Test of Means									
Single Sex (Male or Female)	240	34%	4.76	73%	5.21	34%	4.99	35%	5.26
Coed	348	49%	5.01	23%	5.18	55%	5.13	57%	5.34
Statistical Difference			ND		ND		***		***

Participate in programs sponsored by your hall/apt. complex	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	362	62%	4.65	47%	4.90	42%	4.64	42%	4.92
Sometimes	156	27%	5.14	42%	5.40	42%	5.28	44%	5.49
Often or very often	66	11%	5.71	12%	5.74	16%	5.78	14%	5.87
Statistical Test of Means									
Rarely or never participate	362	51%	4.65	45%	4.90	37%	4.64	38%	4.92
Participate sometimes or often	222	31%	5.31	51%	5.47	52%	5.42	54%	5.58
Statistical Difference			***		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 17. Overall Resident Satisfaction (*Not a predictor*)

Do you reside in a designated academic community?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	171	30%	5.10	32%	5.24	32%	5.24	36%	5.41
No	403	70%	4.84	68%	5.18	68%	5.00	64%	5.25
Statistical Test of Means									
Reside in an academic community	171	25%	5.10	31%	5.24	28%	5.24	33%	5.41
Do not reside in an academic community	403	58%	4.84	65%	5.18	61%	5.00	59%	5.25
Statistical Difference			ND		ND		***		***

Type of Room Resided in Current Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One bedroom, floor community bathroom	173	29%	4.45	43%	5.06	29%	5.01	42%	5.31
One bedroom with a private bathroom	191	32%	5.07	5%	5.43	12%	5.07	9%	5.34
Two or more bedrooms sharing a bathroom, no living room or kitchen	59	10%	4.86	26%	5.34	21%	4.96	20%	5.25
Two or more bedrooms sharing a bathroom and living room, no kitchen	8	1%	6.12	7%	5.47	21%	5.28	10%	5.33
Apartment (bedroom(s), bathroom(s), living room, kitchen)	157	27%	5.17	19%	5.18	17%	5.09	19%	5.34
Statistical Test of Means									
One Bedroom	364	51%	4.77	47%	5.10	37%	5.03	47%	5.32
All Other Room Configurations	224	31%	5.12	50%	5.30	53%	5.11	45%	5.30
Statistical Difference			*		***		***		**

Number of people assigned to live in your bedroom	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	146	25%	4.97	24%	5.24	28%	5.22	23%	5.34
Two	436	75%	4.89	69%	5.19	56%	5.03	64%	5.31
Three	1	0%	NR	2%	5.02	8%	5.09	8%	5.26
More than three	2	0%	2.67	5%	5.23	9%	5.12	6%	5.29
Statistical Test of Means									
One or two	582	82%	4.91	90%	5.20	74%	5.09	80%	5.31
Three or more	3	0%	3.00	6%	5.17	15%	5.11	12%	5.27
Statistical Difference			ND		ND		ND		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 17. Overall Resident Satisfaction (*Not a predictor*)

Choice of Roommate	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Don't have any	67	11%	4.99	9%	5.19	10%	5.12	10%	5.31
Chose all	253	43%	5.09	29%	5.32	21%	5.25	29%	5.44
Chose some but not all	41	7%	5.02	20%	5.31	19%	5.18	16%	5.27
Chose none	227	39%	4.66	41%	5.08	50%	5.00	46%	5.24
Statistical Test of Means									
Chose some or all of the roommate(s)	294	47%	5.08	52%	5.32	40%	5.22	46%	5.38
Did not choose any roommate(s)	227	36%	4.66	44%	5.08	50%	5.00	46%	5.24
Statistical Difference			**		***		***		***

Number of Alcoholic Drinks Consumed Per Event	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	361	62%	4.95	47%	5.22	49%	5.13	41%	5.30
One or two drinks	98	17%	4.91	19%	5.24	21%	5.10	18%	5.28
Three or four drinks	58	10%	5.00	14%	5.24	15%	5.15	17%	5.37
Five or six drinks	40	7%	4.79	10%	5.29	9%	5.04	12%	5.37
Seven or eight drinks	12	2%	4.47	4%	5.10	3%	5.02	5%	5.31
More than eight drinks	15	3%	4.20	7%	5.01	3%	4.47	7%	5.20
Statistical Test of Means									
Do not consume alcohol	361	60%	4.95	46%	5.22	49%	5.13	40%	5.30
Does consume alcohol	223	37%	4.84	53%	5.21	50%	5.06	59%	5.32
Statistical Difference			ND		ND		**		**

Frequency of Alcohol Consumption	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	334	57%	4.91	45%	5.21	47%	5.12	39%	5.30
Less than once per week	169	29%	5.01	28%	5.18	30%	5.11	28%	5.26
Once per week	42	7%	4.76	12%	5.32	12%	5.13	14%	5.37
Two to three times per week	33	6%	4.62	13%	5.25	10%	4.96	17%	5.41
Almost every day	4	1%	5.67	1%	5.00	0%	4.47	1%	5.09
Every day	1	0%	NR	2%	4.88	0%	3.71	1%	4.90
Statistical Test of Means									
Do not consume alcohol	334	56%	4.91	44%	5.21	47%	5.12	39%	5.30
Does consume alcohol	249	42%	4.91	55%	5.21	52%	5.07	60%	5.32
Statistical Difference			ND		ND		*		**

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 17. Overall Resident Satisfaction (*Not a predictor*)

Alcohol Negatively Impacts Quality of Life for Students on Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
(1) not at all	328	58%	4.98	52%	5.26	54%	5.19	48%	5.40
(2)	87	15%	5.24	16%	5.29	16%	5.27	18%	5.47
(3)	48	8%	5.16	9%	5.15	10%	5.14	10%	5.32
(4) moderately	61	11%	4.66	12%	5.14	12%	4.93	13%	5.15
(5)	18	3%	3.98	5%	5.08	5%	4.75	5%	5.06
(6)	10	2%	4.13	3%	4.95	2%	4.48	3%	4.80
(7) extremely	14	2%	3.55	3%	4.57	2%	3.88	3%	4.20
Statistical Test of Means									
Does not negatively impact life (1, 2, 3)	463	80%	5.05	77%	5.25	78%	5.20	76%	5.41
Does negatively impact life (4, 5, 6, 7)	103	18%	4.34	22%	5.04	21%	4.72	23%	4.99
Statistical Difference			***		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 17: Overall Resident Satisfaction

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data							
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data	
Factor 17: Overall Resident Satisfaction	588	4.91	1.75	NA					5.24	-0.33 ↓	NA		5.08	-0.17 ↓	4.93	-0.02
Q90. Overall Evaluation - To what degree: Are you satisfied with your on-campus housing experience this year	586	4.87	1.80	NA					5.22	-0.35 ↓	NA		5.38	-0.51 ↓	5.22	-0.35 ↓
Q92. Overall Evaluation - To what degree: Did your on-campus housing experience fulfill your expectations	585	4.64	1.94	NA					5.03	-0.39 ↓	NA		4.83	-0.19 ↓	4.73	-0.09
Q93. Overall Evaluation - To what degree: Will you recommend living in on-campus housing to new students	580	5.22	1.88	NA					5.49	-0.27 ↓	NA		5.02	0.20 ↑	4.85	0.37 ↑

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Hall Analysis for Factor 17: Overall Resident Satisfaction

Hall Descriptions	Hall Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q090. Overall Evaluation - To what degree: Are you satisfied with your on-campus housing	Q092. Overall Evaluation - To what degree: Did your on-campus housing experience	Q093. Overall Evaluation - To what degree: Will you recommend living in on-campus
	Number Responding	Factor Mean	Standard Deviation	Rank						
Code 4: Luntsford	51	5.28	1.47	1	4.91	0.37	▲	5.20	5.04	5.73
Code 14: Governors	138	5.21	1.54	2	4.91	0.30	▲	5.17	4.89	5.55
Code 6: Stone	22	5.12	1.64	3	4.91	0.21	△	5.27	4.73	5.36
Code 15: Centennial	99	5.01	1.71	4	4.91	0.10	△	4.93	4.74	5.33
Code 1: Carter	48	5.00	1.59	5	4.91	0.09		4.92	4.65	5.44
Code 3: Dossett	17	4.71	1.84	6	4.91	-0.20	▽	4.71	4.59	4.82
Code 10: Davis	59	4.59	1.91	7	4.91	-0.32	▼	4.59	4.40	4.91
Code 2: L. Clement	98	4.56	1.94	8	4.91	-0.35	▼	4.56	4.36	4.73
Code 7: West	22	4.27	1.64	9	4.91	-0.64	▼	4.09	4.00	4.73
Code 13: Powell	14	3.60	2.04	10	4.91	-1.31	▼	3.43	3.57	3.79

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25



Introduction to Factor 18

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Arrows graphically indicate areas of most change and areas of least change.

Area Analysis

Areas are sorted by those that outperform the institution's aggregate factor mean down to those Areas that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

Hall Analysis

Halls are sorted by those that outperform the institution's aggregate factor mean down to those Halls that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Hall level can be made. Number responding and standard deviation data is also provided.

Floor Analysis

Floors are sorted by those that outperform the institution's aggregate factor mean down to those Floors that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Floor level can be made. Number responding and standard deviation data is also provided.

East Tennessee State University

CSAR

Factor and Question Analysis: Select 6 Comparison for Factor 18: Overall Learning Experience

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from highest question mean to lowest question mean.

<i>This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience</i>	Your Data			Your Select 6 Data										Comparison to Select 6			
				There are 6 institutions in this comparison group.													
	N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7	
Min										Max							
Data is sorted from highest question mean to lowest question mean.																	
Factor 18: Overall Learning Experience	588	4.90	1.48	5.40	5.16	5.13	5.45	4.90	4.86	4.86	5.45	5.24	1.45	-0.34	▼	***	6
Q89. Overall Evaluation - To what degree: Are you satisfied with your overall experience on this campus	588	5.29	1.45	5.56	5.35	5.34	5.68	5.06	5.41	5.06	5.68	5.46	1.47	-0.17	▼	**	6
Q91. Overall Evaluation - To what degree: Has living in on-campus housing enhanced your learning experience	583	4.51	1.95	5.24	4.96	4.93	5.21	4.74	4.28	4.28	5.24	5.02	1.76	-0.51	▼	***	6

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 18: Overall Learning Experience

		Your Data			Carnegie Class Data and Comparisons There are 21 institutions in this Carnegie Class						All Institutions Data and Comparisons There are 282 total participating institutions							
Data is sorted from highest question mean to lowest question mean.		N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank
							Min	Max						Min	Max			
Factor 18: Overall Learning Experience		588	4.90	1.48	5.14	1.42	4.68	5.66	-0.24	▼	17	5.27	1.37	3.58	6.15	-0.37	▼	240
Q89.	Overall Evaluation - To what degree: Are you satisfied with your overall experience on this campus	588	5.29	1.45	5.40	1.42	4.96	5.90	-0.11	▼	17	5.53	1.37	4.26	6.39	-0.24	▼	223
Q91.	Overall Evaluation - To what degree: Has living in on-campus housing enhanced your learning experience	583	4.51	1.95	4.88	1.80	4.21	5.41	-0.37	▼	19	5.01	1.75	2.89	5.92	-0.50	▼	245

▼: Your data has a lower mean than the mean of the comparative group ▲: Your data has a higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 18: Overall Learning Experience

Q89. Overall Evaluation - To what degree: Are you satisfied with your overall experience on this campus		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	21%	30%	25%	23%	30%	26%	23%	27%	24%	27%
	(6)	33%	29%	29%	31%	34%	25%	35%	31%	33%	34%
	(5)	20%	22%	20%	20%	20%	18%	19%	20%	19%	19%
	(4) Moderately	16%	12%	16%	17%	10%	11%	13%	12%	16%	13%
	(3)	6%	4%	4%	5%	4%	6%	5%	4%	4%	4%
	(2)	3%	2%	2%	2%	1%	7%	2%	3%	2%	2%
	(1) Not at all	3%	2%	3%	2%	1%	7%	2%	3%	2%	2%
Combined Response Key	Responding 6 or 7	54%	59%	54%	54%	64%	51%	58%	58%	56%	61%
	Responding 3, 4 or 5	41%	38%	40%	42%	33%	35%	37%	36%	39%	35%
	Responding 1 or 2	5%	3%	6%	5%	3%	14%	5%	5%	5%	4%
Mean		5.29	5.56	5.35	5.34	5.68	5.06	5.41	5.46	5.40	5.53
Standard Deviation		1.45	1.37	1.49	1.42	1.28	1.85	1.43	1.47	1.42	1.37
% Responding		83%	98%	92%	93%	98%	98%	84%	96%	89%	92%
Q91. Overall Evaluation - To what degree: Has living in on-campus housing enhanced your learning experience		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	18%	26%	24%	22%	25%	24%	16%	24%	22%	23%
	(6)	20%	25%	22%	25%	27%	19%	20%	24%	23%	25%
	(5)	16%	21%	17%	17%	19%	17%	13%	18%	16%	17%
	(4) Moderately	17%	16%	19%	17%	16%	15%	16%	16%	18%	17%
	(3)	11%	5%	8%	7%	5%	7%	12%	6%	7%	7%
	(2)	6%	3%	7%	5%	4%	8%	10%	5%	5%	5%
	(1) Not at all	12%	4%	4%	8%	5%	10%	14%	6%	8%	6%
Combined Response Key	Responding 6 or 7	38%	50%	45%	47%	52%	43%	36%	48%	45%	48%
	Responding 3, 4 or 5	44%	43%	44%	40%	40%	39%	41%	41%	42%	41%
	Responding 1 or 2	18%	7%	11%	13%	8%	18%	23%	12%	13%	11%
Mean		4.51	5.24	4.96	4.93	5.21	4.74	4.28	5.02	4.87	5.01
Standard Deviation		1.95	1.58	1.71	1.81	1.63	1.96	2.00	1.76	1.81	1.75
% Responding		82%	97%	92%	93%	97%	98%	83%	95%	89%	91%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 18. Overall Learning Experience (*Not a predictor*)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	171	29%	4.82	43%	5.20	35%	5.10	39%	5.23
Female	415	71%	4.95	56%	5.28	65%	5.16	60%	5.31
Transgender	1	0%	NR	1%	4.41	0%	3.56	0%	4.61
Other	0	0%	NR	0%	4.66	0%	4.65	0%	4.80
Statistical Test of Means									
Male	171	24%	4.82	42%	5.20	31%	5.10	36%	5.23
Female	415	59%	4.95	54%	5.28	59%	5.16	56%	5.31
Statistical Difference			ND		**		**		***

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	33	6%	4.95	16%	5.18	17%	5.06	8%	5.18
Native American/Alaska Native/Inuit	1	0%	NR	1%	4.80	0%	5.01	1%	5.14
Asian/Middle Eastern/Pacific Islander	21	4%	4.81	3%	5.04	8%	5.04	10%	5.10
Spanish/Hispanic/Latino(a)	10	2%	5.25	2%	5.24	6%	5.31	5%	5.43
White/Caucasian	511	87%	4.90	74%	5.28	63%	5.17	72%	5.31
Multiracial	9	2%	4.72	3%	5.04	4%	4.99	3%	5.15
Other	1	0%	NR	1%	5.00	2%	4.88	2%	5.03
Statistical Test of Means									
White American	511	72%	4.90	71%	5.28	56%	5.17	66%	5.31
All Others	75	11%	4.92	25%	5.14	33%	5.08	26%	5.19
Statistical Difference			ND		***		***		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	304	52%	4.93	54%	5.28	52%	5.15	51%	5.31
Sophomore	140	24%	4.82	26%	5.21	24%	5.08	26%	5.24
Junior	94	16%	4.73	13%	5.18	13%	5.13	13%	5.22
Senior	45	8%	5.22	6%	5.24	7%	5.23	8%	5.28
Graduate/Professional Student	2	0%	7.00	1%	4.79	3%	5.10	1%	5.13
Non-Degree or Other	3	1%	4.67	0%	5.30	0%	5.14	0%	4.93
Statistical Test of Means									
Freshman	304	43%	4.93	52%	5.28	47%	5.15	47%	5.31
All Others	284	40%	4.87	45%	5.20	43%	5.12	45%	5.23
Statistical Difference			ND		**		ND		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 18. Overall Learning Experience (*Not a predictor*)

Number of Semesters/Quarters in Campus Housing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters / 3 quarters	153	26%	4.85	37%	5.13	46%	5.16	41%	5.27
2 to 4 semesters or 3 to 6 quarters	366	62%	4.91	49%	5.32	41%	5.08	44%	5.27
5 to 6 semesters or 7 to 9 quarters	49	8%	4.82	9%	5.23	8%	5.21	9%	5.27
7 to 8 semesters or 10 to 12 quarters	16	3%	4.91	3%	5.33	4%	5.27	5%	5.35
9 to 10 semesters or 13 to 14 quarters	2	0%	7.00	1%	5.22	1%	5.24	1%	5.21
More than 10 semesters or more than 14 quarters	2	0%	6.50	0%	4.95	0%	4.93	0%	4.88
Statistical Test of Means									
Less than 2 semesters or less than 3 quarters	153	21%	4.85	36%	5.13	41%	5.16	38%	5.27
All Others	435	61%	4.92	60%	5.30	48%	5.11	54%	5.27
Statistical Difference			ND		***		*		ND

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	13	2%	4.69	5%	4.81	4%	4.48	4%	4.64
2.25 to 2.49	24	4%	4.15	6%	5.03	5%	4.79	5%	4.95
2.50 to 2.74	54	9%	4.58	9%	5.11	7%	4.85	7%	5.03
2.75 to 2.99	69	12%	4.72	15%	5.16	12%	4.93	12%	5.16
3.00 to 3.24	95	16%	4.76	20%	5.27	19%	5.14	19%	5.26
3.25 to 3.49	97	17%	4.93	15%	5.35	17%	5.26	17%	5.36
3.50 to 3.74	111	19%	5.10	14%	5.40	17%	5.32	18%	5.41
3.75 to 4.00	121	21%	5.21	15%	5.41	17%	5.35	18%	5.46
Other than 4.0 GPA Scale	2	0%	5.25	1%	4.86	1%	4.78	1%	5.16
Statistical Test of Means									
Below 3.00 GPA	160	23%	4.59	34%	5.07	26%	4.82	25%	5.02
3.00 GPA and higher	424	60%	5.02	62%	5.35	64%	5.26	67%	5.37
Statistical Difference			**		***		***		***

Average Number of Hours Studied per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
1-5 hours	125	21%	4.66	24%	5.06	20%	4.84	18%	5.08
6-10 hours	158	27%	4.74	29%	5.29	28%	5.16	26%	5.27
11-15 hours	151	26%	4.93	23%	5.30	22%	5.16	22%	5.33
16-20 hours	76	13%	5.13	13%	5.36	16%	5.29	16%	5.35
21-25 hours	35	6%	5.34	6%	5.32	7%	5.30	9%	5.38
26-30 hours	21	4%	5.02	3%	5.32	4%	5.25	4%	5.37
31 or more hours	22	4%	5.57	3%	5.15	3%	5.18	4%	5.18
Statistical Test of Means									
Less than 10 hours per week	283	40%	4.71	51%	5.18	43%	5.03	41%	5.19
11 or more hours per week	305	43%	5.08	45%	5.31	47%	5.23	51%	5.34
Statistical Difference			**		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 18. Overall Learning Experience (*Not a predictor*)

Average Number of Hours Worked per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Do not work	229	39%	4.94	55%	5.27	51%	5.09	50%	5.27
1-10 hours	152	26%	4.91	19%	5.24	20%	5.21	22%	5.31
11-20 hours	131	22%	4.98	17%	5.24	20%	5.19	19%	5.28
21-30 hours	53	9%	4.70	6%	5.14	6%	5.11	6%	5.20
31-40 hours	16	3%	4.28	2%	4.95	2%	4.94	2%	5.15
more than 40 hours	7	1%	4.86	1%	5.11	1%	4.83	1%	5.06
Statistical Test of Means									
Do not work	229	32%	4.94	53%	5.27	46%	5.09	46%	5.27
Work at least 1 hour per week	359	50%	4.87	43%	5.21	44%	5.17	46%	5.27
Statistical Difference			ND		*		***		ND

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No	479	83%	4.94	88%	5.25	89%	5.15	90%	5.29
Yes	100	17%	4.70	12%	5.15	11%	4.98	10%	5.15
Statistical Test of Means									
No	479	68%	4.94	85%	5.25	79%	5.15	83%	5.29
Yes	100	14%	4.70	11%	5.15	10%	4.98	10%	5.15
Statistical Difference			ND		*		***		***

Gender of Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	64	11%	4.58	34%	5.22	13%	5.06	15%	5.20
Female	176	30%	4.86	42%	5.29	25%	5.07	23%	5.31
Coed	348	59%	4.98	24%	5.19	62%	5.14	62%	5.28
Statistical Test of Means									
Single Sex (Male or Female)	240	34%	4.79	73%	5.26	34%	5.07	35%	5.27
Coed	348	49%	4.98	23%	5.19	55%	5.14	57%	5.28
Statistical Difference			ND		*		***		*

Participate in programs sponsored by your hall/apt. complex	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	362	62%	4.72	47%	5.00	42%	4.78	42%	4.97
Sometimes	156	27%	5.14	42%	5.39	42%	5.28	44%	5.43
Often or very often	66	11%	5.33	12%	5.72	16%	5.64	14%	5.69
Statistical Test of Means									
Rarely or never participate	362	51%	4.72	45%	5.00	37%	4.78	38%	4.97
Participate sometimes or often	222	31%	5.20	51%	5.46	52%	5.38	54%	5.49
Statistical Difference			***		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 18. Overall Learning Experience (*Not a predictor*)

Do you reside in a designated academic community?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	171	30%	5.10	32%	5.29	32%	5.26	36%	5.38
No	403	70%	4.84	68%	5.21	68%	5.05	64%	5.22
Statistical Test of Means									
Reside in an academic community	171	25%	5.10	31%	5.29	28%	5.26	34%	5.38
Do not reside in an academic community	403	58%	4.84	65%	5.21	61%	5.05	59%	5.22
Statistical Difference			*		**		***		***

Type of Room Resided in Current Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One bedroom, floor community bathroom	173	29%	4.60	43%	5.14	29%	5.08	42%	5.27
One bedroom with a private bathroom	191	32%	4.98	5%	5.41	12%	5.12	9%	5.30
Two or more bedrooms sharing a bathroom, no living room or kitchen	59	10%	4.90	26%	5.35	21%	5.06	20%	5.25
Two or more bedrooms sharing a bathroom and living room, no kitchen	8	1%	5.88	7%	5.36	21%	5.21	10%	5.27
Apartment (bedroom(s), bathroom(s), living room, kitchen)	157	27%	5.09	19%	5.23	17%	5.11	19%	5.28
Statistical Test of Means									
One Bedroom	364	51%	4.80	47%	5.17	37%	5.09	47%	5.28
All Other Room Configurations	224	31%	5.07	50%	5.31	53%	5.13	45%	5.27
Statistical Difference			*		***		ND		ND

Number of people assigned to live in your bedroom	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	146	25%	4.93	24%	5.24	28%	5.20	23%	5.27
Two	436	75%	4.89	69%	5.24	56%	5.11	64%	5.28
Three	1	0%	NR	2%	5.18	8%	5.10	8%	5.25
More than three	2	0%	3.00	5%	5.23	9%	5.13	6%	5.26
Statistical Test of Means									
One or two	582	82%	4.90	90%	5.24	74%	5.14	80%	5.28
Three or more	3	0%	4.00	6%	5.22	15%	5.12	12%	5.26
Statistical Difference			ND		ND		ND		**

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 18. Overall Learning Experience (*Not a predictor*)

Choice of Roommate	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Don't have any	67	11%	4.95	9%	5.24	10%	5.14	10%	5.24
Chose all	253	43%	4.98	29%	5.35	22%	5.25	29%	5.37
Chose some but not all	41	7%	5.21	20%	5.33	19%	5.19	16%	5.26
Chose none	227	39%	4.74	41%	5.12	50%	5.06	45%	5.23
Statistical Test of Means									
Chose some or all of the roommate(s)	294	47%	5.02	52%	5.34	40%	5.22	46%	5.33
Did not choose any roommate(s)	227	36%	4.74	44%	5.12	50%	5.06	46%	5.23
Statistical Difference			*		***		***		***

Number of Alcoholic Drinks Consumed Per Event	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	361	62%	5.00	47%	5.26	49%	5.18	41%	5.29
One or two drinks	98	17%	4.78	19%	5.26	21%	5.14	18%	5.27
Three or four drinks	58	10%	5.02	14%	5.27	15%	5.17	17%	5.31
Five or six drinks	40	7%	4.65	10%	5.30	9%	5.05	12%	5.28
Seven or eight drinks	12	2%	4.33	4%	5.13	3%	4.92	5%	5.22
More than eight drinks	15	3%	4.13	7%	5.06	3%	4.59	7%	5.13
Statistical Test of Means									
Do not consume alcohol	361	60%	5.00	46%	5.26	49%	5.18	40%	5.29
Does consume alcohol	223	37%	4.75	53%	5.23	50%	5.08	59%	5.26
Statistical Difference			ND		ND		***		***

Frequency of Alcohol Consumption	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	334	57%	4.97	45%	5.27	47%	5.18	39%	5.29
Less than once per week	169	29%	4.91	28%	5.22	30%	5.13	28%	5.23
Once per week	42	7%	4.76	12%	5.32	12%	5.14	14%	5.31
Two to three times per week	33	6%	4.45	13%	5.28	10%	5.01	17%	5.32
Almost every day	4	1%	5.75	1%	4.99	0%	4.46	1%	5.01
Every day	1	0%	NR	2%	4.85	0%	3.95	1%	4.89
Statistical Test of Means									
Do not consume alcohol	334	56%	4.97	44%	5.27	47%	5.18	39%	5.29
Does consume alcohol	249	42%	4.82	55%	5.24	52%	5.09	60%	5.26
Statistical Difference			ND		ND		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 18. Overall Learning Experience (*Not a predictor*)

Alcohol Negatively Impacts Quality of Life for Students on Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
(1) not at all	328	58%	4.94	52%	5.29	54%	5.22	48%	5.36
(2)	87	15%	5.08	16%	5.29	16%	5.21	18%	5.36
(3)	48	8%	5.35	9%	5.20	10%	5.17	10%	5.25
(4) moderately	61	11%	4.74	12%	5.16	12%	4.98	13%	5.15
(5)	18	3%	4.06	5%	5.16	5%	4.93	5%	5.10
(6)	10	2%	4.30	3%	5.13	2%	4.64	3%	4.93
(7) extremely	14	2%	4.00	3%	4.78	2%	4.35	3%	4.48
Statistical Test of Means									
Does not negatively impact life (1, 2, 3)	463	80%	5.01	77%	5.28	78%	5.21	76%	5.34
Does negatively impact life (4, 5, 6, 7)	103	18%	4.48	22%	5.11	21%	4.86	23%	5.04
Statistical Difference			***		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 18: Overall Learning Experience

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data							
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data	
									Mean	Difference	Mean	Difference	Mean	Difference	Mean	Difference
Factor 18: Overall Learning Experience	588	4.90	1.48	NA					5.29	-0.39 ↓	NA		5.59	-0.69 ↓	5.50	-0.60 ↓
Q89. Overall Evaluation - To what degree: Are you satisfied with your overall experience on this campus	588	5.29	1.45	NA					5.57	-0.28 ↓	NA		5.59	-0.30 ↓	5.50	-0.21 ↓
Q91. Overall Evaluation - To what degree: Has living in on-campus housing enhanced your learning experience	583	4.51	1.95	NA					4.99	-0.48 ↓	NA		NA		NA	

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Hall Analysis for Factor 18: Overall Learning Experience

This factor is not a predictor of Overall Program Effectiveness: Full Residence Experience

Hall Descriptions

	Hall Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q089. Overall Evaluation - To what degree: Are you satisfied with your overall experience on	Q091. Overall Evaluation - To what degree: Has living in on-campus housing enhanced
	Number Responding	Factor Mean	Standard Deviation	Rank					
Code 14: Governors	138	5.17	1.32	1	4.90	0.27	▲	5.55	4.80
Code 4: Luntsford	51	5.07	1.29	2	4.90	0.17	△	5.51	4.63
Code 6: Stone	22	5.02	1.58	3	4.90	0.12	△	5.23	4.82
Code 15: Centennial	99	4.95	1.44	4	4.90	0.05		5.29	4.57
Code 1: Carter	48	4.78	1.55	5	4.90	-0.12	▽	5.19	4.36
Code 2: L. Clement	98	4.78	1.55	6	4.90	-0.12	▽	5.14	4.39
Code 10: Davis	59	4.60	1.74	7	4.90	-0.30	▼	4.98	4.22
Code 3: Dossett	17	4.56	1.70	8	4.90	-0.34	▼	4.76	4.35
Code 7: West	22	4.39	1.29	9	4.90	-0.51	▼	4.86	3.91
Code 13: Powell	14	4.29	0.96	10	4.90	-0.61	▼	5.14	3.43

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25



Introduction to Factor 19

This gives an introduction into the Analysis by Factor reports for this factor.

Factor and Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Factor and Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's factor and question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question for this factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Statistical Analysis of Categorical Questions: All Comparative Groups

In this report your factor means are broken down by each category and a statistical test is done between groupings of categories. You may find little change across a population (for instance, gender) or you may find a large variance in factor means across another population (for instance, ethnicity). We encourage you to study the factor means and identify those populations that have answered unusually high or unusually low. After those are identified, create focus groups with these populations to learn more about their perceptions of your operations. Comparisons are also made between your Select 6, all other institutions in your Carnegie Class, and all other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Arrows graphically indicate areas of most change and areas of least change.

Area Analysis

Areas are sorted by those that outperform the institution's aggregate factor mean down to those Areas that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

Hall Analysis

Halls are sorted by those that outperform the institution's aggregate factor mean down to those Halls that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Hall level can be made. Number responding and standard deviation data is also provided.

Floor Analysis

Floors are sorted by those that outperform the institution's aggregate factor mean down to those Floors that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Floor level can be made. Number responding and standard deviation data is also provided.

Factor and Question Analysis: Select 6 Comparison for Factor 19: Overall Program Effectiveness: Full Residence Experience

Overall Program Effectiveness: Full Residence Experience is the Dependent Variable		Your Data			Your Select 6 Data									Comparison to Select 6				
					There are 6 institutions in this comparison group.													
		N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7	
											Min	Max						
Factor 19: Overall Program Effectiveness: Full Residence Experience		589	4.62	1.62	5.19	4.99	4.91	5.18	4.67	4.33	4.33	5.19	4.99	1.49	-0.37	▼	***	6
Q93.	Overall Evaluation - To what degree: Will you recommend living in on-campus housing to new students	580	5.22	1.88	5.50	5.64	5.54	5.53	4.80	4.73	4.73	5.64	5.36	1.79	-0.14		ND	5
Q90.	Overall Evaluation - To what degree: Are you satisfied with your on-campus housing experience this year	586	4.87	1.80	5.34	5.15	5.08	5.47	4.79	4.62	4.62	5.47	5.20	1.68	-0.33	▼	***	5
Q92.	Overall Evaluation - To what degree: Did your on-campus housing experience fulfill your expectations	585	4.64	1.94	5.28	5.00	4.92	5.34	4.61	4.40	4.40	5.34	5.06	1.75	-0.42	▼	***	5
Q91.	Overall Evaluation - To what degree: Has living in on-campus housing enhanced your learning experience	583	4.51	1.95	5.24	4.96	4.93	5.21	4.74	4.28	4.28	5.24	5.02	1.76	-0.51	▼	***	6
Q97.	Overall Value: Comparing cost to quality, rate the overall value of the residence hall experience	588	3.89	1.69	4.60	4.21	4.14	4.34	4.48	3.63	3.63	4.60	4.32	1.67	-0.43	▼	***	6

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

Factor and Question Analysis: Carnegie Class and All Institution Comparison for Factor 19: Overall Program Effectiveness: Full Residence Experience

Data is sorted from highest question mean to lowest question mean.	Your Data			Carnegie Class Data and Comparisons There are 21 institutions in this Carnegie Class							All Institutions Data and Comparisons There are 282 total participating institutions						
	N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank
						Min	Max						Min	Max			
Factor 19: Overall Program Effectiveness: Full Residence Experience	589	4.62	1.62	4.83	1.50	4.28	5.47	-0.21	▼	17	5.03	1.44	2.84	5.84	-0.41	▼	232
Q93. Overall Evaluation - To what degree: Will you recommend living in on-campus housing to new students	580	5.22	1.88	5.36	1.78	4.49	6.07	-0.14	▼	15	5.58	1.67	2.64	6.34	-0.36	▼	218
Q90. Overall Evaluation - To what degree: Are you satisfied with your on-campus housing experience this year	586	4.87	1.80	5.07	1.69	4.50	5.64	-0.20	▼	17	5.26	1.63	3.17	6.09	-0.39	▼	226
Q92. Overall Evaluation - To what degree: Did your on-campus housing experience fulfill your expectations	585	4.64	1.94	4.87	1.79	4.27	5.48	-0.23	▼	17	5.10	1.71	3.01	5.93	-0.46	▼	231
Q91. Overall Evaluation - To what degree: Has living in on-campus housing enhanced your learning experience	583	4.51	1.95	4.88	1.80	4.21	5.41	-0.37	▼	19	5.01	1.75	2.89	5.92	-0.50	▼	245
Q97. Overall Value: Comparing cost to quality, rate the overall value of the residence hall experience	588	3.89	1.69	3.98	1.60	3.32	4.72	-0.09	▼	14	4.23	1.62	2.34	5.13	-0.34	▼	209

▼: Your data has a lower mean than the mean of the comparative group ▲: Your data has a higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 19: Overall Program Effectiveness: Full Residence Experience

Q90. Overall Evaluation - To what degree: Are you satisfied with your on-campus housing experience this year		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	21%	27%	22%	23%	29%	25%	16%	26%	23%	26%
	(6)	25%	26%	28%	28%	30%	20%	23%	27%	27%	29%
	(5)	14%	22%	19%	16%	20%	15%	18%	19%	17%	17%
	(4) Moderately	19%	14%	17%	16%	11%	12%	15%	13%	16%	14%
	(3)	8%	5%	9%	7%	5%	7%	11%	6%	7%	6%
	(2)	5%	3%	3%	5%	3%	12%	7%	5%	5%	4%
	(1) Not at all	8%	3%	3%	5%	3%	7%	9%	5%	5%	4%
Combined Response Key	Responding 6 or 7	46%	53%	50%	51%	58%	46%	40%	52%	50%	55%
	Responding 3, 4 or 5	41%	41%	44%	38%	36%	35%	44%	38%	40%	37%
	Responding 1 or 2	13%	6%	6%	10%	6%	20%	16%	10%	10%	8%
Mean		4.87	5.34	5.15	5.08	5.47	4.79	4.62	5.20	5.07	5.26
Standard Deviation		1.80	1.53	1.56	1.71	1.49	1.97	1.85	1.68	1.70	1.63
% Responding		82%	97%	92%	93%	98%	98%	84%	96%	89%	92%
Q91. Overall Evaluation - To what degree: Has living in on-campus housing enhanced your learning experience		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	18%	26%	24%	22%	25%	24%	16%	24%	22%	23%
	(6)	20%	25%	22%	25%	27%	19%	20%	24%	23%	25%
	(5)	16%	21%	17%	17%	19%	17%	13%	18%	16%	17%
	(4) Moderately	17%	16%	19%	17%	16%	15%	16%	16%	18%	17%
	(3)	11%	5%	8%	7%	5%	7%	12%	6%	7%	7%
	(2)	6%	3%	7%	5%	4%	8%	10%	5%	5%	5%
	(1) Not at all	12%	4%	4%	8%	5%	10%	14%	6%	8%	6%
Combined Response Key	Responding 6 or 7	38%	50%	45%	47%	52%	43%	36%	48%	45%	48%
	Responding 3, 4 or 5	44%	43%	44%	40%	40%	39%	41%	41%	42%	41%
	Responding 1 or 2	18%	7%	11%	13%	8%	18%	23%	12%	13%	11%
Mean		4.51	5.24	4.96	4.93	5.21	4.74	4.28	5.02	4.87	5.01
Standard Deviation		1.95	1.58	1.71	1.81	1.63	1.96	2.00	1.76	1.81	1.75
% Responding		82%	97%	92%	93%	97%	98%	83%	95%	89%	91%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 19: Overall Program Effectiveness: Full Residence Experience

Q92. Overall Evaluation - To what degree: Did your on-campus housing experience fulfill your expectations		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	21%	26%	22%	22%	27%	23%	15%	24%	21%	24%
	(6)	22%	26%	24%	25%	27%	20%	21%	25%	24%	26%
	(5)	15%	21%	16%	15%	19%	16%	17%	18%	16%	17%
	(4) Moderately	16%	16%	22%	18%	15%	12%	17%	16%	18%	16%
	(3)	9%	5%	6%	8%	5%	4%	9%	6%	8%	7%
	(2)	8%	3%	5%	5%	3%	15%	8%	6%	6%	5%
	(1) Not at all	10%	4%	5%	7%	4%	9%	12%	6%	7%	6%
Combined Response Key	Responding 6 or 7	42%	51%	46%	47%	54%	43%	36%	49%	45%	50%
	Responding 3, 4 or 5	40%	42%	44%	41%	39%	32%	43%	39%	42%	40%
	Responding 1 or 2	18%	6%	10%	12%	6%	25%	21%	12%	13%	10%
Mean		4.64	5.28	5.00	4.92	5.34	4.61	4.40	5.06	4.86	5.10
Standard Deviation		1.94	1.56	1.67	1.80	1.55	2.04	1.93	1.75	1.80	1.71
% Responding		82%	98%	92%	93%	98%	98%	84%	96%	89%	92%
Q93. Overall Evaluation - To what degree: Will you recommend living in on-campus housing to new students		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Extremely	34%	33%	43%	40%	37%	30%	27%	35%	36%	40%
	(6)	22%	26%	23%	24%	26%	19%	19%	24%	23%	25%
	(5)	15%	19%	12%	11%	15%	14%	13%	14%	12%	13%
	(4) Moderately	11%	12%	12%	13%	11%	11%	12%	12%	14%	12%
	(3)	5%	4%	4%	4%	3%	3%	7%	4%	5%	4%
	(2)	5%	2%	2%	3%	3%	11%	8%	4%	4%	3%
	(1) Not at all	8%	4%	5%	5%	5%	12%	13%	6%	6%	5%
Combined Response Key	Responding 6 or 7	56%	59%	65%	64%	62%	49%	47%	59%	59%	64%
	Responding 3, 4 or 5	32%	35%	28%	28%	30%	28%	32%	30%	31%	28%
	Responding 1 or 2	13%	6%	7%	8%	8%	23%	21%	11%	10%	8%
Mean		5.22	5.50	5.64	5.54	5.53	4.80	4.73	5.36	5.36	5.58
Standard Deviation		1.88	1.56	1.65	1.70	1.65	2.12	2.09	1.79	1.79	1.67
% Responding		81%	97%	92%	93%	98%	98%	84%	96%	89%	91%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for Factor 19: Overall Program Effectiveness: Full Residence Experience

Q97. Overall Value: Comparing cost to quality, rate the overall value of the residence hall experience		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Exceptional	7%	14%	7%	8%	10%	13%	5%	10%	6%	8%
	(6) Excellent	12%	19%	14%	14%	18%	18%	11%	17%	12%	16%
	(5) Very good	18%	22%	21%	20%	22%	20%	14%	21%	19%	21%
	(4) Good	17%	19%	23%	23%	18%	20%	19%	20%	22%	21%
	(3) Fair	24%	14%	21%	21%	16%	16%	25%	17%	22%	19%
	(2) Poor	13%	5%	9%	10%	9%	7%	15%	9%	11%	10%
	(1) Very poor	8%	6%	4%	5%	6%	6%	11%	6%	7%	6%
Combined Response Key	Responding 6 or 7	20%	33%	22%	21%	28%	31%	16%	27%	19%	24%
	Responding 3, 4 or 5	59%	56%	65%	63%	57%	56%	58%	58%	63%	61%
	Responding 1 or 2	22%	11%	13%	15%	15%	13%	26%	15%	18%	15%
Mean		3.89	4.60	4.21	4.14	4.34	4.48	3.63	4.32	3.98	4.23
Standard Deviation		1.69	1.67	1.53	1.58	1.68	1.69	1.66	1.67	1.61	1.62
% Responding		83%	95%	92%	93%	96%	94%	84%	94%	88%	91%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 19. Overall Program Effectiveness: Full Residence Experience**
(Dependent Variable)

Gender	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	171	29%	4.47	43%	4.99	35%	4.85	39%	5.02
Female	416	71%	4.70	56%	4.99	65%	4.82	60%	5.04
Transgender	1	0%	NR	1%	4.35	0%	3.40	0%	4.54
Other	0	0%	NR	0%	4.62	0%	4.57	0%	4.59
Statistical Test of Means									
Male	171	24%	4.47	42%	4.99	31%	4.85	36%	5.02
Female	416	59%	4.70	55%	4.99	59%	4.82	56%	5.04
Statistical Difference			ND		ND		ND		**

Race/Ethnicity	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Black/African American	33	6%	4.81	16%	4.98	17%	4.74	8%	4.95
Native American/Alaska Native/Inuit	1	0%	NR	1%	4.63	0%	4.84	1%	4.93
Asian/Middle Eastern/Pacific Islander	21	4%	4.71	3%	4.86	8%	4.76	10%	4.94
Spanish/Hispanic/Latino(a)	10	2%	4.92	2%	4.93	6%	4.98	5%	5.15
White/Caucasian	512	87%	4.60	74%	5.01	63%	4.87	72%	5.06
Multiracial	9	2%	4.47	3%	4.75	4%	4.64	3%	4.93
Other	1	0%	NR	1%	4.84	2%	4.47	2%	4.74
Statistical Test of Means									
White American	512	72%	4.60	72%	5.01	56%	4.87	66%	5.06
All Others	75	11%	4.76	25%	4.92	33%	4.76	26%	4.97
Statistical Difference			ND		**		***		***

Class Standing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Freshman/First-Year	305	52%	4.67	54%	5.05	52%	4.86	51%	5.10
Sophomore	140	24%	4.57	26%	4.92	24%	4.73	26%	4.96
Junior	94	16%	4.42	13%	4.90	13%	4.82	13%	4.95
Senior	45	8%	4.80	6%	4.99	7%	4.96	8%	5.07
Graduate/Professional Student	2	0%	6.80	1%	4.64	3%	4.68	1%	4.72
Non-Degree or Other	3	1%	4.60	0%	5.01	0%	4.83	0%	4.64
Statistical Test of Means									
Freshman	305	43%	4.67	52%	5.05	47%	4.86	47%	5.10
All Others	284	40%	4.57	45%	4.92	43%	4.78	45%	4.96
Statistical Difference			ND		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 19. Overall Program Effectiveness: Full Residence Experience
(Dependent Variable)**

Number of Semesters/Quarters in Campus Housing	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Less than 2 semesters / 3 quarters	154	26%	4.58	37%	4.90	46%	4.88	41%	5.06
2 to 4 semesters or 3 to 6 quarters	366	62%	4.64	49%	5.06	41%	4.72	44%	4.99
5 to 6 semesters or 7 to 9 quarters	49	8%	4.44	10%	4.97	8%	4.95	9%	5.03
7 to 8 semesters or 10 to 12 quarters	16	3%	4.79	3%	5.10	4%	5.01	5%	5.16
9 to 10 semesters or 13 to 14 quarters	2	0%	6.80	1%	5.03	1%	5.02	1%	5.02
More than 10 semesters or more than 14 quarters	2	0%	6.30	0%	4.86	0%	4.58	0%	4.70
Statistical Test of Means									
Less than 2 semesters or less than 3 quarters	154	22%	4.58	36%	4.90	41%	4.88	38%	5.06
All Others	435	61%	4.64	60%	5.04	48%	4.78	54%	5.01
Statistical Difference			ND		***		***		***

Cumulative GPA	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
below 2.25	13	2%	4.78	5%	4.84	5%	4.51	4%	4.74
2.25 to 2.49	24	4%	3.86	6%	4.94	5%	4.65	5%	4.89
2.50 to 2.74	54	9%	4.59	9%	5.00	7%	4.71	7%	4.92
2.75 to 2.99	69	12%	4.54	15%	4.96	12%	4.72	12%	4.99
3.00 to 3.24	95	16%	4.49	20%	5.02	19%	4.83	19%	5.03
3.25 to 3.49	97	17%	4.59	15%	5.04	17%	4.90	17%	5.08
3.50 to 3.74	111	19%	4.77	14%	5.03	17%	4.93	18%	5.08
3.75 to 4.00	122	21%	4.82	15%	5.00	17%	4.93	18%	5.11
Other than 4.0 GPA Scale	2	0%	4.90	1%	4.72	1%	4.52	1%	4.91
Statistical Test of Means									
Below 3.00 GPA	160	23%	4.47	34%	4.95	26%	4.67	25%	4.92
3.00 GPA and higher	425	60%	4.68	62%	5.02	64%	4.89	67%	5.07
Statistical Difference			ND		**		***		***

Average Number of Hours Studied per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
1-5 hours	125	21%	4.67	24%	4.90	20%	4.66	18%	4.94
6-10 hours	159	27%	4.40	29%	5.05	28%	4.86	26%	5.05
11-15 hours	151	26%	4.53	23%	5.03	22%	4.82	22%	5.08
16-20 hours	76	13%	4.74	13%	5.03	16%	4.94	16%	5.06
21-25 hours	35	6%	5.27	6%	4.99	7%	4.93	9%	5.06
26-30 hours	21	4%	4.54	3%	4.97	4%	4.83	4%	5.04
31 or more hours	22	4%	5.23	3%	4.78	3%	4.69	4%	4.85
Statistical Test of Means									
Less than 10 hours per week	284	40%	4.52	52%	4.98	43%	4.78	41%	5.00
11 or more hours per week	305	43%	4.72	45%	5.00	47%	4.87	51%	5.05
Statistical Difference			ND		ND		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 19. Overall Program Effectiveness: Full Residence Experience**
(Dependent Variable)

Average Number of Hours Worked per Week	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Do not work	229	39%	4.69	55%	5.03	51%	4.80	50%	5.05
1-10 hours	153	26%	4.61	19%	4.99	20%	4.92	22%	5.07
11-20 hours	131	22%	4.68	17%	4.96	20%	4.87	19%	5.01
21-30 hours	53	9%	4.43	6%	4.78	6%	4.73	6%	4.93
31-40 hours	16	3%	3.97	2%	4.72	2%	4.58	2%	4.87
more than 40 hours	7	1%	4.63	1%	4.91	1%	4.47	1%	4.79
Statistical Test of Means									
Do not work	229	32%	4.69	53%	5.03	46%	4.80	46%	5.05
Work at least 1 hour per week	360	51%	4.58	43%	4.94	44%	4.85	46%	5.02
Statistical Difference			ND		***		*		***

Did you transfer to this institution this academic year?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
No	480	83%	4.65	88%	5.00	89%	4.85	90%	5.05
Yes	100	17%	4.49	12%	4.89	11%	4.63	10%	4.87
Statistical Test of Means									
No	480	68%	4.65	85%	5.00	79%	4.85	83%	5.05
Yes	100	14%	4.49	11%	4.89	10%	4.63	10%	4.87
Statistical Difference			ND		**		***		***

Gender of Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Male	64	11%	4.15	34%	4.98	13%	4.80	15%	4.98
Female	176	30%	4.65	42%	5.01	25%	4.70	23%	5.02
Coed	349	59%	4.69	24%	4.96	62%	4.86	62%	5.05
Statistical Test of Means									
Single Sex (Male or Female)	240	34%	4.52	73%	5.00	34%	4.73	35%	5.00
Coed	349	49%	4.69	23%	4.96	55%	4.86	57%	5.05
Statistical Difference			ND		ND		***		***

Participate in programs sponsored by your hall/apt. complex	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Never or rarely	363	62%	4.38	47%	4.69	42%	4.40	42%	4.65
Sometimes	156	27%	4.89	42%	5.18	42%	5.00	44%	5.22
Often or very often	66	11%	5.32	12%	5.52	16%	5.49	14%	5.57
Statistical Test of Means									
Rarely or never participate	363	51%	4.38	45%	4.69	37%	4.40	38%	4.65
Participate sometimes or often	222	31%	5.02	51%	5.26	52%	5.13	54%	5.30
Statistical Difference			***		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 19. Overall Program Effectiveness: Full Residence Experience**
(Dependent Variable)

Do you reside in a designated academic community?	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Yes	171	30%	4.86	32%	5.07	32%	4.99	36%	5.15
No	404	70%	4.54	68%	4.95	68%	4.73	64%	4.97
Statistical Test of Means									
Reside in an academic community	171	25%	4.86	31%	5.07	28%	4.99	34%	5.15
Do not reside in an academic community	404	58%	4.54	65%	4.95	61%	4.73	59%	4.97
Statistical Difference			*		***		***		***

Type of Room Resided in Current Year	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One bedroom, floor community bathroom	173	29%	4.23	43%	4.88	29%	4.75	42%	5.04
One bedroom with a private bathroom	192	33%	4.77	5%	5.19	12%	4.81	9%	5.06
Two or more bedrooms sharing a bathroom, no living room or kitchen	59	10%	4.63	26%	5.11	20%	4.71	20%	4.99
Two or more bedrooms sharing a bathroom and living room, no kitchen	8	1%	5.87	7%	5.23	21%	4.99	10%	5.05
Apartment (bedroom(s), bathroom(s), living room, kitchen)	157	27%	4.81	19%	4.93	17%	4.81	19%	5.03
Statistical Test of Means									
One Bedroom	365	51%	4.51	47%	4.91	37%	4.77	47%	5.05
All Other Room Configurations	224	31%	4.80	50%	5.06	53%	4.84	45%	5.02
Statistical Difference			*		***		**		***

Number of people assigned to live in your bedroom	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
One	146	25%	4.68	24%	4.99	28%	4.93	23%	5.04
Two	437	75%	4.61	69%	4.99	56%	4.77	64%	5.03
Three	1	0%	NR	2%	4.84	8%	4.82	8%	4.99
More than three	2	0%	2.60	5%	5.01	9%	4.86	6%	5.02
Statistical Test of Means									
One or two	583	82%	4.63	90%	4.99	75%	4.82	80%	5.04
Three or more	3	0%	3.40	6%	4.97	15%	4.84	12%	5.00
Statistical Difference			ND		ND		ND		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 19. Overall Program Effectiveness: Full Residence Experience
(Dependent Variable)**

Choice of Roommate	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
Don't have any	67	11%	4.71	9%	4.97	10%	4.85	10%	5.02
Chose all	253	43%	4.76	29%	5.08	21%	4.95	29%	5.13
Chose some but not all	41	7%	4.75	20%	5.07	19%	4.89	16%	5.00
Chose none	228	39%	4.42	41%	4.89	50%	4.75	46%	4.98
Statistical Test of Means									
Chose some or all of the roommate(s)	294	47%	4.76	52%	5.08	40%	4.92	46%	5.09
Did not choose any roommate(s)	228	36%	4.42	44%	4.89	50%	4.75	47%	4.98
Statistical Difference			*		***		***		***

Number of Alcoholic Drinks Consumed Per Event	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	362	62%	4.68	47%	5.01	49%	4.88	41%	5.04
One or two drinks	98	17%	4.60	19%	5.02	21%	4.83	18%	5.01
Three or four drinks	58	10%	4.72	14%	4.99	15%	4.86	17%	5.06
Five or six drinks	40	7%	4.42	10%	5.05	9%	4.74	12%	5.06
Seven or eight drinks	12	2%	4.02	4%	4.86	3%	4.67	5%	5.00
More than eight drinks	15	3%	4.03	7%	4.85	3%	4.23	7%	4.94
Statistical Test of Means									
Do not consume alcohol	362	61%	4.68	46%	5.01	49%	4.88	40%	5.04
Does consume alcohol	223	37%	4.53	53%	4.98	50%	4.78	59%	5.03
Statistical Difference			ND		ND		***		***

Frequency of Alcohol Consumption	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
I do not consume alcohol	335	57%	4.66	45%	5.01	47%	4.87	39%	5.05
Less than once per week	169	29%	4.67	28%	4.96	30%	4.83	28%	4.97
Once per week	42	7%	4.47	12%	5.07	12%	4.83	14%	5.07
Two to three times per week	33	6%	4.38	13%	5.03	10%	4.68	17%	5.11
Almost every day	4	1%	5.50	1%	4.82	0%	4.19	1%	4.84
Every day	1	0%	NR	2%	4.76	0%	3.56	1%	4.72
Statistical Test of Means									
Do not consume alcohol	335	56%	4.66	44%	5.01	47%	4.87	39%	5.05
Does consume alcohol	249	42%	4.60	55%	4.99	52%	4.78	61%	5.02
Statistical Difference			ND		ND		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

**Statistical Analysis of Categorical Questions: All Comparative Groups
for Factor 19. Overall Program Effectiveness: Full Residence Experience**
(Dependent Variable)

Alcohol Negatively Impacts Quality of Life for Students on Floor	Your Data			Select 6		Carnegie Class		All Institutions	
	# Resp	% Resp	Mean	% Resp	Mean	% Resp	Mean	% Resp	Mean
(1) not at all	328	58%	4.69	52%	5.02	54%	4.91	48%	5.11
(2)	87	15%	4.95	16%	5.06	16%	4.98	18%	5.17
(3)	49	9%	4.89	9%	4.94	10%	4.87	10%	5.04
(4) moderately	61	11%	4.40	12%	4.94	12%	4.68	13%	4.91
(5)	18	3%	3.67	5%	4.91	5%	4.51	5%	4.81
(6)	10	2%	3.74	3%	4.82	2%	4.23	3%	4.58
(7) extremely	14	2%	3.26	3%	4.47	2%	3.73	3%	4.04
Statistical Test of Means									
Does not negatively impact life (1, 2, 3)	464	80%	4.76	77%	5.02	78%	4.92	76%	5.11
Does negatively impact life (4, 5, 6, 7)	103	18%	4.05	22%	4.87	21%	4.49	24%	4.75
Statistical Difference			***		***		***		***

NOTE: There are 21 institutions in this Carnegie Class. There are 282 participating institutions. Means of these two groups are weighted and do include East Tennessee State University's data.

NOTE: Statistical Difference Level - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for Factor 19: Overall Program Effectiveness: Full Residence Experience

Overall Program Effectiveness: Full Residence Experience is the Dependent Variable

Data is sorted from the highest positive difference to the lowest negative difference between the means for 2010 and 2009

	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data							
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data	
									Mean	Difference	Mean	Difference	Mean	Difference	Mean	Difference
Factor 19: Overall Program Effectiveness: Full Residence Experience	589	4.62	1.62	NA					4.99	-0.37 ↓	NA		4.89	-0.27 ↓	4.71	-0.09
Q90. Overall Evaluation - To what degree: Are you satisfied with your on-campus housing experience this year	586	4.87	1.80	NA					5.22	-0.35 ↓	NA		5.38	-0.51 ↓	5.22	-0.35 ↓
Q91. Overall Evaluation - To what degree: Has living in on-campus housing enhanced your learning experience	583	4.51	1.95	NA					4.99	-0.48 ↓	NA		NA		NA	
Q92. Overall Evaluation - To what degree: Did your on-campus housing experience fulfill your expectations	585	4.64	1.94	NA					5.03	-0.39 ↓	NA		4.83	-0.19 ↓	4.73	-0.09
Q93. Overall Evaluation - To what degree: Will you recommend living in on-campus housing to new students	580	5.22	1.88	NA					5.49	-0.27 ↓	NA		5.02	0.20 ↑	4.85	0.37 ↑
Q97. Overall Value: Comparing cost to quality, rate the overall value of the residence hall experience	588	3.89	1.69	NA					4.21	-0.32 ↓	NA		4.32	-0.43 ↓	4.06	-0.17 ↓

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Hall Analysis for Factor 19: Overall Program Effectiveness: Full Residence Experience

Overall Program Effectiveness: Full Residence Experience is the Dependent Variable	Hall Data				Your Institution's Factor Mean	Difference between Means	Arrow*	Q090. Overall Evaluation - To what degree: Are you satisfied with your on-campus housing	Q091. Overall Evaluation - To what degree: Has living in on-campus housing enhanced	Q092. Overall Evaluation - To what degree: Did your on-campus housing experience	Q093. Overall Evaluation - To what degree: Will you recommend living in on-campus	Q097. Overall Value: Comparing cost to quality, rate the overall value of the residence hall
	Number Responding	Factor Mean	Standard Deviation	Rank								
Hall Descriptions												
Code 4: Luntsford	51	4.96	1.38	1	4.62	0.34	▲	5.20	4.63	5.04	5.73	4.40
Code 14: Governors	139	4.90	1.46	2	4.62	0.28	▲	5.17	4.80	4.89	5.55	4.10
Code 6: Stone	22	4.88	1.59	3	4.62	0.26	▲	5.27	4.82	4.73	5.36	4.23
Code 1: Carter	48	4.71	1.44	4	4.62	0.09		4.92	4.36	4.65	5.44	4.19
Code 15: Centennial	99	4.64	1.55	5	4.62	0.02		4.93	4.57	4.74	5.33	3.62
Code 3: Dossett	17	4.45	1.76	6	4.62	-0.17	▽	4.71	4.35	4.59	4.82	3.76
Code 2: L. Clement	98	4.37	1.80	7	4.62	-0.25	▼	4.56	4.39	4.36	4.73	3.76
Code 10: Davis	59	4.30	1.79	8	4.62	-0.32	▼	4.59	4.22	4.40	4.91	3.49
Code 7: West	22	4.07	1.47	9	4.62	-0.55	▼	4.09	3.91	4.00	4.73	3.64
Code 13: Powell	14	3.49	1.82	10	4.62	-1.13	▼	3.43	3.43	3.57	3.79	3.21

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25



Introduction to Question(s) That Do Not Compose a Factor

This section is devoted to those questions that did not compose a factor.

Question Analysis: Select 6 Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's question means and the means of your Select 6. Individual means from each of your Select 6 institutions are also provided. Ranks are given.

Question Analysis: Carnegie Class and All Institution Comparison

This report provides a statistical test (if your institution ordered a CSAR) between your institution's question means and the means of your Carnegie Class and all participating institutions. Ranks are given.

Frequency Distribution of Questions: All Comparative Groups

This report gives a frequency distribution of each question that is not associated with a factor showing the percent responding for each answer, the mean of that question, and the standard deviation. This allows you to see the distribution (bell, bi-modal, etc.) of each question. Information is given for your institution, each of your Select 6 institutions, the other institutions in your Carnegie Class, and the other participating institutions.

Longitudinal: Five-Year Comparison

If your institution participated in this study last year, you'll see the whole picture of your operation's evolution. This report shows a statistical testing (if a CSAR was ordered) of your institution's factor and question means for this year compared to your institution's means from last year. Arrows graphically indicate areas of most change and areas of least change.

Area Analysis

Areas are sorted by those that outperform the institution's aggregate factor mean down to those Areas that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Area level can be made. Number responding and standard deviation data is also provided.

Hall Analysis

Halls are sorted by those that outperform the institution's aggregate factor mean down to those Halls that underperform the institution's aggregate factor mean. The questions that compose the factor are also provided so that an in-depth analysis at the Hall level can be made. Number responding and standard deviation data is also provided.

Floor Analysis

The questions that do not compose a factor are given here by Floor.

East Tennessee State University

CSAR

Question Analysis: Select 6 Comparison for the Question(s) That Do Not Comprise a Factor

	Your Data			Your Select 6 Data										Comparison to Select 6		
				There are 6 institutions in this comparison group.												
	N	Mean	Std Dev	Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Range of Means		Wt Mean	Std Dev	Difference in Means	Stat Level	Rank Among 7
										Min	Max					
Q95. If given a choice, to what degree do you intend to: Return to THIS college/university for the next academic term (Mark N/A if graduating or for studying abroad.)	565	6.35	1.46	6.01	6.35	6.29	6.38	6.26	6.44	6.01	6.44	6.28	1.38	0.07	ND	4
Q96. If given a choice, to what degree do you intend to: Reside on-campus next year (Mark N/A if graduating or for studying abroad.)	557	4.87	2.47	5.25	4.28	4.87	4.49	4.66	4.74	4.28	5.25	4.73	2.35	0.14	ND	3

NR: Data is not reported

Level of Statistical Significance - ***: $p < .001$; **: $p < .01$; *: $p < .05$; ND: There is no statistical difference between these means

▼: Your data has a statistically lower mean than the mean of the comparative group ▲: Your data has a statistically higher mean than the mean of the comparative group

East Tennessee State University

Question Analysis: Carnegie Class and All Institution Comparison for the Question(s) That Do Not Comprise a Factor

	Your Data			Carnegie Class Data and Comparisons There are 21 institutions in this Carnegie Class							All Institutions Data and Comparisons There are 282 total participating institutions						
	N	Mean	Std Dev	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank	Wt Mean	Std Dev	Range of Means		Difference in Means	Arrow	Rank
						Min	Max						Min	Max			
Q95. If given a choice, to what degree do you intend to: Return to THIS college/university for the next academic term (Mark N/A if graduating or for studying abroad.)	565	6.35	1.46	6.20	1.45	5.29	6.53	0.15	▲	7	6.32	1.36	5.29	6.74	0.03	▲	120
Q96. If given a choice, to what degree do you intend to: Reside on-campus next year (Mark N/A if graduating or for studying abroad.)	557	4.87	2.47	4.67	2.29	3.12	5.81	0.20	▲	11	4.86	2.30	2.59	6.54	0.01	▲	152

▼: Your data has a lower mean than the mean of the comparative group ▲: Your data has a higher mean than the mean of the comparative group

NOTE: Weighted Mean (Wt Mean) and Standard Deviation (Std Dev) is calculated without East Tennessee State University's data included

East Tennessee State University

Frequency Distribution of Questions: All Comparative Groups for the Question(s) That Do Not Comprise a Factor

Q95. If given a choice, to what degree do you intend to: Return to THIS college/university for the next academic term (Mark N/A if graduating or for studying abroad.)		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Definitely will	75%	59%	74%	70%	74%	67%	75%	69%	67%	71%
	(6)	11%	15%	10%	12%	11%	15%	11%	12%	12%	11%
	(5)	4%	9%	5%	7%	6%	6%	5%	7%	6%	6%
	(4) Uncertain	4%	8%	7%	7%	5%	7%	4%	6%	8%	7%
	(3)	2%	3%	1%	1%	1%	2%	1%	2%	1%	1%
	(2)	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%
	(1) Definitely will not	4%	3%	2%	2%	3%	2%	2%	2%	3%	2%
Combined Response Key	Responding 6 or 7	86%	74%	83%	82%	85%	82%	86%	82%	80%	83%
	Responding 3, 4 or 5	9%	21%	13%	15%	12%	15%	10%	15%	16%	14%
	Responding 1 or 2	5%	5%	3%	3%	4%	3%	3%	4%	4%	4%
Mean		6.35	6.01	6.35	6.29	6.38	6.26	6.44	6.28	6.20	6.32
Standard Deviation		1.46	1.54	1.34	1.35	1.33	1.34	1.25	1.38	1.45	1.36
% Responding		79%	95%	89%	90%	95%	95%	81%	93%	85%	86%
Q96. If given a choice, to what degree do you intend to: Reside on-campus next year (Mark N/A if graduating or for studying abroad.)		Your Data	Data from Your Select 6 Institutions							Carnegie Class	All Institutions
			Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Weighted Mean		
Response Key	(7) Definitely will	46%	44%	39%	35%	39%	30%	44%	38%	36%	41%
	(6)	12%	16%	7%	13%	11%	13%	9%	12%	12%	12%
	(5)	4%	10%	4%	9%	7%	10%	6%	8%	8%	7%
	(4) Uncertain	10%	11%	10%	21%	8%	21%	12%	13%	17%	14%
	(3)	2%	3%	3%	3%	3%	5%	2%	3%	3%	3%
	(2)	4%	3%	6%	6%	4%	5%	4%	5%	5%	5%
	(1) Definitely will not	23%	13%	31%	13%	28%	15%	24%	20%	19%	18%
Combined Response Key	Responding 6 or 7	57%	60%	46%	48%	50%	43%	53%	50%	48%	52%
	Responding 3, 4 or 5	16%	24%	17%	33%	18%	37%	19%	25%	28%	25%
	Responding 1 or 2	27%	16%	37%	19%	33%	20%	28%	25%	24%	23%
Mean		4.87	5.25	4.28	4.87	4.49	4.66	4.74	4.73	4.68	4.86
Standard Deviation		2.47	2.12	2.62	2.11	2.56	2.12	2.48	2.35	2.30	2.30
% Responding		78%	94%	87%	87%	94%	93%	80%	91%	82%	84%

NOTE: There are 21 institutions in this Carnegie Class. There are 282 institutions in the All Institutions group.

NOTE: % Responding is calculated as the number of respondents to this question divided by the total number of surveys submitted.

NOTE: Means of Carnegie Class and All Institutions data are weighted and do include East Tennessee State University's data.

NR: Not Reported

East Tennessee State University

CSAR

Longitudinal: Five-Year Comparison for the Question(s) That Do Not Comprise a Factor

	2010's Data			2009's Data			Statistical Comparison		Previous Years' Data							
	N	Mean	Std Dev	N	Mean	Std Dev	Diff	Stat Level	2008's Data		2007's Data		2006's Data		2005's Data	
Q95. If given a choice, to what degree do you intend to: Return to THIS college/university for the next academic term (Mark N/A if graduating or for studying abroad.)	565	6.35	1.46		NA				5.97	0.38	↑	NA		NA		NA
Q96. If given a choice, to what degree do you intend to: Reside on-campus next year (Mark N/A if graduating or for studying abroad.)	557	4.87	2.47		NA				4.87	0.00		NA		NA		NA

NOTE: Stat Level (Level of Statistical Significance) - *** denotes $p < .001$; ** denotes $p < .01$; * denotes $p < .05$; ND denotes no statistical difference between means.
Arrow Designations - ▲: 2010 has a statistically higher mean than 2009. ▼: 2010 has a statistically lower mean than 2009

NOTE: A T-Test is performed between 2010 and 2009 to determine if the differences in means are statistical. All other comparisons are not statistically tested.

NOTE: Difference = Difference between means. Arrow Designations - ↓ denotes a difference < -0.1 ; ↑ denotes difference > 0.1

NA: Not Applicable - Your institution did not participate in the study that year or the factor is new

East Tennessee State University

Hall Analysis for Question(s) That Do Not Comprise a Factor

Hall Descriptions	Q095. If given a choice, to what degree do you intend to: Return to THIS college/university for the	Q096. If given a choice, to what degree do you intend to: Reside on-campus next year
Code 1: Carter	6.40	4.77
Code 2: L. Clement	6.25	4.70
Code 3: Dossett	6.35	4.53
Code 4: Luntsford	6.48	5.44
Code 6: Stone	6.27	5.86
Code 7: West	6.40	5.05
Code 10: Davis	6.45	4.61
Code 13: Powell	6.50	3.85
Code 14: Governors	6.40	5.17
Code 15: Centennial	6.19	4.43

*Arrow Designations - ▼: Difference < -0.25; ▽: -0.25 < Difference < -0.10; △: 0.10 < Difference < 0.25; ▲: Difference > 0.25

Understanding the Analysis

Understanding these concepts will aid in understanding the analysis and enable interpretation of the results most effectively.

Creation of Factors

Factors (also called "constructs") are groupings of related questions that share a relationship. Factor analysis is a statistical technique used to derive factors. The basic assumption of factor analysis is that underlying dimensions, or factors, can be used to explain more complex phenomena. Consider, for example, the notion of altruism. Altruism is not subject to direct measurement as inches are for distance, pounds are for weight, degrees Fahrenheit are for temperature, and millimeters of mercury are for atmospheric pressure. Instead, altruism can be estimated indirectly by observations of other behaviors or reports, such as charitable giving, helping others in need without being asked to do so, etc. Perception, too, has this characteristic of "indirect measurement". In measuring perceptions, the object is to develop several questions (individual items on a questionnaire) that, in concert, capture the notion for a particular topic, such as "Facilities". Factor analysis is a statistical technique for confirming whether, in fact, these individual items do constitute a coherent factor.

Factor Reliability

Once it has been determined that a certain set of questions do share a relationship and therefore constitute a factor, there is an additional (and necessary) statistical test to assess the psychometric soundness of the factor. We rely on Cronbach's Alpha (a statistical test to determine the reliability or internal consistency of any factor). If a set of five questions, for example, constitute a factor, then we would expect, on average, that subjects would have a tendency to answer each of the questions consistently. Specifically, if a subject answered the first three questions with 1's and 2's, we would expect that the last two questions would be answered similarly. Certainly, if most subjects answered the last two questions with 4's and 5's, the internal consistency of the factor would be in serious doubt. Cronbach's Alpha is a way to statistically evaluate this internal consistency.

A Cronbach's Alpha of zero would mean that there is no internal consistency at all, i.e., subjects are likely to respond with any value on any of the questions in a factor with no discernable pattern. An Alpha of 1 would mean that every subject answered every question comprising the factor consistently (e.g., all subjects answered with all 5's, or all 1's). This is a highly unlikely event. An Alpha of .5 is considered acceptable; an Alpha of .7 good; Alphas in the .8 to .9 range are exceptional.

Testing for Differences Between Means

If statistical testing is done, the differences between your institution and the average of the comparison groups (e.g. Select 6) are identified for the factors and the individual survey questions. When conducting our analysis, we test for the significance of differences between the two means (averages). A difference is identified as "significant" if the probability that the result could have occurred merely due to chance is less than 5%. All differences reported are significant at the .05 levels or better. Many are significant at the .01 (less than 1% of the results could have occurred due to chance) or .001 (less than 0.1% of the results could have occurred due to chance) level.

Results of such a test should be interpreted with caution. It is possible--actually probable when working with large sample sizes--that a comparison could be statistically significant (having a low probability the difference is due to chance), and for practical purposes not be substantive. In such a case the difference is of no practical consequence.

For example, suppose the statistical analysis determined that women were significantly more satisfied than men on some element. Before a commitment is made for some remedial intervention, we need to assess the magnitude of the difference. Assume that the mean score for women was 4.60 and for men 4.55. While such a difference could be statistically significant, it does not appear to be substantive. Suppose, though, that the differences were 4.12 and 4.74. This probably does indicate a more serious issue, one that might warrant intervention.

Regression Analysis (Identifying Predictors)

A correlation establishes the relationship between two variables. Regression analysis, by contrast, allows us to determine the relationship between a study's dependent variable (in this case, Overall Program Effectiveness: Full Residence Experience) and multiple independent variables (e.g., facilities, environment, etc.). If we suspect, for example, that Overall Program Effectiveness: Full Residence Experience is related to a set of independent variables, we could simultaneously assess the extent to which all of these independent variables predict Overall Program Effectiveness: Full Residence Experience. Beyond that, we can determine the exact weights for each of the independent variables, which allows us to identify which of the independent variables is most important, which is second, and so forth. We can further determine how much each independent variable increases our ability to predict Overall Program Effectiveness: Full Residence Experience.

The first step in regression analysis is to identify which of the independent variables is the best predictor of Overall Program Effectiveness: Full Residence Experience. Next, the analysis takes into account (controls for) the effect of the first variable and then determines the second best predictor. This is an iterative process, which controls for all prior variables, then identifies the next variable (e.g., the 3rd most important, 4th most important and so on). Examining the output of this process allows us to identify the most important predictors among the dependent variables, those with more modest explanatory power, and finally those variables that contribute nothing to our understanding of the predictors of Overall Program Effectiveness: Full Residence Experience.

We should note that while the variables in this latter category have no explanatory power, in a practical sense, they contribute greatly to our decision-making ability. Knowing what is not related to -- or predictive of -- Overall Program Effectiveness: Full Residence Experience can be a valuable insight. Presumably, one would not allocate scarce resources to improve elements that are not related to Overall Program Effectiveness: Full Residence Experience. Conversely, if we know the best predictors of Overall Program Effectiveness: Full Residence Experience, investment in those elements would pay high dividends.

Frequently, in reporting results of regression analysis, the term "variance" will be mentioned, particularly how much variance is "accounted for". Essentially, this refers to how well we can explain a certain outcome (improving Overall Program Effectiveness: Full Residence Experience) by using the factors. The higher the percentages of variance accounted for, the stronger our conclusions about how well the factors we have identified help us understand what predicts a given outcome (in this case, improving Overall Program Effectiveness: Full Residence Experience). The R^2 value is an indicator of the amount of variance accounted for by a given factor. Traditionally factors are reported in descending order based on the amount of variance that they account for. If the first factor has a R^2 of .38 (or 38%) and the second factor reports a R^2 of .42 (42%), then the second factor has added .04 (4%) to the first factor's .38 (38%) for a total variance accounted for by both factors of .42 (42%).

In social science research, a study that accounts for 20-40% of the variance in the dependent variable of interest is quite high. Values between 40% to 60% are unusual. A value above 60% of the variance accounted for is exceptional.

SUMMARY

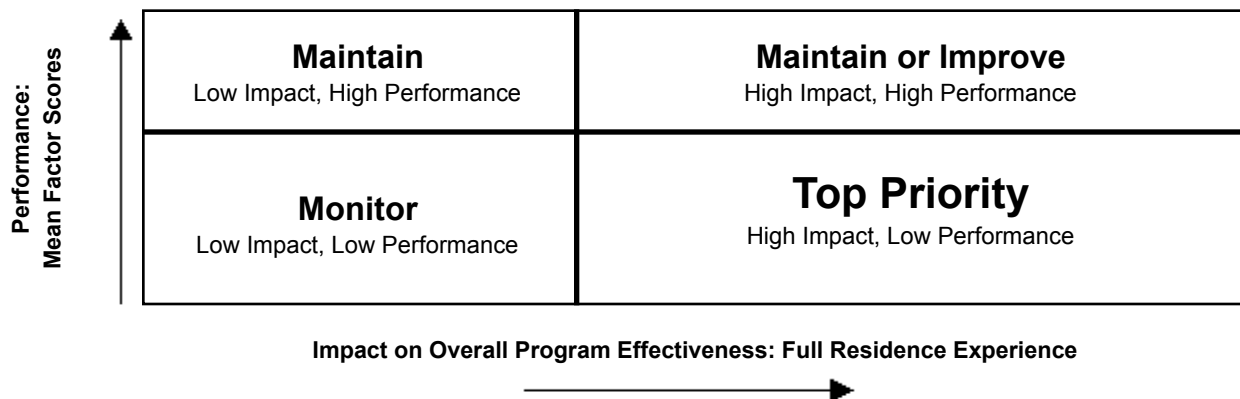
We recommend that you look carefully at the statistics in this report; they can greatly enhance the value of the data analysis and the effectiveness of your decision-making. Sound reasoning based on the data and your understanding of your individual program will provide you with a solid foundation for making decisions that facilitate Continuous Quality Improvement. Statistics are a support tool to suggest those issues worthy of attention. However, it is only when the statistics are applied to the test of reasoning professionals that they become of real value.

Understanding the Priority Matrix

The Priority Matrix is the "Executive Summary" of EBI Stakeholder Perception Benchmarking studies. While it is a statistically based analysis (involving factor and regression analyses), the ultimate interpretation is simple and direct. In the illustration below, the principles of the matrix are explained.

The **Impact** axis identifies the degree to which the factors (statistical groupings of questions derived from responses to the survey instrument) are predictors of Overall Program Effectiveness: Full Residence Experience.

The **Performance** axis identifies mean scores for the factors. A simplified representation of the analysis appears below with an explanation of the four quadrants created within the Performance vs. Impact matrix:



Impact Axis: EBI uses an ENTER multiple regression analysis to determine the extent to which factors (or constructs) are predictors of Overall Program Effectiveness: Full Residence Experience. Due to the compression of the items, we've opted to expand the scale into a natural logarithm function of the the change in the variance. As you move to the right along the horizontal axis, the amount that the factor contributes to Overall Program Effectiveness : Full Residence Experience increases.

Performance Axis: Factor means are based on questions using a scale from 1 to 7. As you move up the vertical axis, the factor mean increases signifying a higher satisfaction or agreement.

Vertical Cross Bar: This line indicates the cutoff point between factors that are major predictors of Overall Program Effectiveness: Full Residence Experience (these lie to the right of the cross bar) and those factors that are minor predictors (these lie to the left of the cross bar). We do not plot the factors that are not predictors.

Horizontal Cross Bar: This line represents a 75% satisfaction/agreement level (5.50 value on a 7 scale) and approximates the minimum mean for the top performing programs participating in the EBI Benchmarking Study.

ACUHO-I/EBI Resident Study

Participant List Grouped by Carnegie Classification

Associate's--Public Urban

Monroe Community College

Baccalaureate Colleges--Arts & Sciences

California State University, Channel Islands
College of Saint Benedict
Colorado College
Davidson College
Illinois College
Lafayette College
Maryville College
Northland College
SUNY at Old Westbury
University of Wisconsin-Green Bay

California State University-Monterey Bay
College of the Holy Cross
Colorado State University Pueblo
Furman University
Illinois Wesleyan University
Marymount Manhattan College
Monash University
Occidental College
University of Minnesota-Morris
Wingate University

Baccalaureate Colleges--Diverse Fields

California Maritime Academy
Delaware Valley College
Fairmont State University and Pierpont Community & Technical
Shepherd University
Stevenson University
University of South Carolina Upstate

Champlain College
Dickinson State University
Lake Superior State University
Southern Adventist University
University of South Carolina Aiken

Baccalaureate/Associate's Colleges

Bethany Lutheran College

Doctoral/Research Universities

Barry University
East Carolina University
Florida A&M University
Illinois State University
Nova Southeastern University
Pacific University
Portland State University
St. Johns University
University of Arkansas at Little Rock
University of Northern Colorado
University of St Thomas

Central Michigan University
East Tennessee State University
Georgia Southern University
Indiana University of Pennsylvania
Oakland University
Pepperdine University
Seton Hall University
Texas Christian University
University of North Carolina at Charlotte
University of San Francisco

International College/University

Grant MacEwan College
McGill University
Ryerson University
University of Alberta
University of Alberta: RSJ
University of Alberta: HenkelMac
University of Toronto at Mississauga

Lakehead University
Memorial University of Newfoundland
Simon Fraser University
University of Alberta: IHouse
University of Alberta: Schaffer
University of British Columbia

TOTAL # of Participating Institutions: 282

ACUHO-I/EBI Resident Study

Participant List Grouped by Carnegie Classification

Master's Colleges and Universities (larger programs)

Alfred State College	Arkansas State University
Armstrong Atlantic State University	Bellarmino University
Bentley University	Bloomsburg University of Pennsylvania
Boise State University	Buffalo State College
California Polytechnic State Univ-San Luis Obispo	California State University-Fresno
Central Washington University	Chapman University
College of Saint Rose	College of St. Catherine
East Stroudsburg University	Eastern Illinois University
Eastern Kentucky University	Eastern Michigan University
Emerson College	Emporia State University
Fitchburg State College	Florida Gulf Coast University
Fort Hays State University	Georgia College & State University
Holy Family University	Indiana University Southeast
John Carroll University	Loyola University New Orleans
Marist College	Medaille College
Middle Tennessee State University	Millersville University
Minnesota State University Mankato	Monmouth University
New Mexico Highlands University	Pittsburg State University
Plymouth State University	Providence College
Radford University	Regis University
Rockhurst University	Saint Marys College
Saint Marys University - CAN	Salisbury University
San Jose State University	Seattle Pacific University
Seattle University	Shippensburg University
Sonoma State University	Southeast Missouri State University
Southern Illinois University Edwardsville	Southern Oregon University
St. Cloud State University	St. Edwards University
St. John Fisher College	St. Josephs University
St. Marys University-San Antonio	SUNY at Brockport
Tarleton State University	Tennessee Technological University
Texas State University - San Marcos	Towson University
University of Central Oklahoma	University of Illinois at Springfield
University of Massachusetts Dartmouth	University of New Haven
University of North Carolina at Wilmington	University of North Florida
University of Northern Iowa	University of Southern Maine
University of St. Francis	University of Tennessee at Chattanooga
University of Texas at San Antonio	University of Wisconsin-Oshkosh
University of Wisconsin-Stout	University of Wisconsin-Whitewater
Valdosta State University	Western Carolina University
Western Illinois University	Winthrop University
Xavier University	Youngstown State University

TOTAL # of Participating Institutions: 282

ACUHO-I/EBI Resident Study

Participant List Grouped by Carnegie Classification

Master's Colleges and Universities (small to medium programs)

Alfred University	Angelo State University
Arkansas Tech University	Bemidji State University
Benedictine College	Cameron University
Columbia College - Missouri	Columbia College-Chicago
Creighton University	Eastern Oregon University
Elmhurst College	Gallaudet University
Georgia Southwestern State University	Graceland University
Gwynedd-Mercy College	Ithaca College
Keene State College	Minnesota State University Moorhead
Mississippi University for Women	Mount Saint Mary College
Mount St. Mary's University - Maryland	Neumann University
New Mexico Institute of Mining and Technology	Northwest Missouri State University
Ramapo College of New Jersey	Richard Stockton College of New Jersey
Roger Williams University	Saint Martins University
Salve Regina University	Texas Southern University
The University of Texas of the Permian Basin	Trinity University
Truman State University	University of Montevallo
University of Saint Francis	University of Southern Indiana
University of Tampa	University of Wisconsin-Platteville
University of Wisconsin-River Falls	University of Wisconsin-Stevens Point
University of Wisconsin-Superior	Walsh University
Weber State University	Xavier University of Louisiana

Research Universities (high research activity)

Bowling Green State University	Clemson University
College of William and Mary	Drexel University
Florida Atlantic University	Fordham University
George Mason University	George Washington University
Kent State University	Lehigh University
Loyola University Chicago	Marquette University
Miami University	North Dakota State University
Northeastern University	Ohio University
Rutgers University - Newark	Saint Louis University
South Dakota State University	Southern Illinois University Carbondale
Temple University	Texas Tech University
University of Akron	University of Alabama
University of Central Florida	University of Idaho
University of Maryland Baltimore County	University of Oklahoma
University of Oregon	University of Rhode Island
University of Tulsa	University of Wyoming
Wake Forest University	West Virginia University
Wichita State University	

TOTAL # of Participating Institutions: 282

ACUHO-I/EBI Resident Study

Participant List Grouped by Carnegie Classification

Research Universities (very high research activity)

Arizona State University	Arizona State University: East
Arizona State University: West	Arizona State University: DPC
Arizona State University: Tempe North	Arizona State University: Tempe South
Arizona State University: Tempe Center	Arizona State University: Apartment Village
Arizona State University: South	Boston University
Carnegie Mellon University	Colorado State University
Cornell University	Emory University
Florida State University	Indiana University
Johns Hopkins University	Kansas State University
Louisiana State University	Michigan State University
New York University	North Carolina State University
Northwestern University	Oregon State University
Rutgers University - New Brunswick	Rutgers University - New Brunswick: Crowne Plaza
Rutgers University - New Brunswick: Apartment Residents	SUNY at Stony Brook
The University of Texas at Austin	Tulane University
University at Buffalo	University of Arizona
University of California-Riverside	University of Colorado at Boulder
University of Delaware	University of Illinois at Urbana-Champaign
University of Illinois at Urbana-Champaign: Graduate	University of Massachusetts Amherst
University of Miami	University of Minnesota
University of South Florida	University of South Florida-St. Petersburg
University of Tennessee at Knoxville	University of Virginia
University of Washington	Washington State University
Wayne State University	

Special Focus Institutions

Indiana Institute of Technology	Massachusetts College of Pharmacy and Allied Health Sciences
Pratt Institute	Rose-Hulman Institute of Technology
The School of the Art Institute of Chicago	Thomas Jefferson University
University of the Sciences in Philadelphia	

TOTAL # of Participating Institutions: 282

East Tennessee State University

Categorical Questions Summary: All Comparative Groups

Gender	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
Male	28%	48%	42%	50%	40%	42%	40%	43%	34%	39%
Female	72%	51%	57%	49%	61%	57%	59%	56%	65%	60%
Transgender	0%	1%	1%	0%	0%	1%	0%	1%	0%	0%
Other	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Race/Ethnicity	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
Black/African American	5%	32%	11%	5%	19%	9%	21%	16%	17%	8%
Native American/Alaska Native/Inuit	0%	1%	0%	0%	0%	1%	0%	1%	0%	1%
Asian/Middle Eastern/Pacific Islander	4%	3%	3%	4%	4%	1%	5%	3%	8%	10%
Spanish/Hispanic/Latino(a)	2%	2%	1%	2%	4%	2%	4%	2%	6%	5%
White/Caucasian	88%	58%	81%	88%	67%	84%	64%	74%	63%	72%
Multiracial	2%	3%	2%	1%	4%	2%	3%	3%	4%	3%
Other	0%	2%	1%	1%	2%	1%	2%	1%	2%	2%

Class Standing	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
Freshman/First-Year	53%	60%	53%	52%	78%	46%	50%	54%	53%	52%
Sophomore	24%	23%	27%	26%	11%	30%	25%	26%	24%	26%
Junior	16%	11%	13%	12%	8%	16%	15%	13%	13%	13%
Senior	7%	4%	6%	8%	2%	7%	9%	6%	7%	8%
Graduate/Professional Student	0%	1%	0%	3%	1%	0%	1%	1%	3%	1%
Non-Degree or Other	1%	1%	0%	0%	0%	0%	0%	0%	0%	0%

Number of Semesters/Quarters in Campus Housing	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
Less than 2 semesters / 3 quarters	27%	68%	18%	31%	46%	26%	58%	37%	46%	42%
2 to 4 semesters or 3 to 6 quarters	62%	22%	68%	56%	50%	56%	26%	49%	41%	44%
5 to 6 semesters or 7 to 9 quarters	8%	6%	10%	8%	3%	12%	11%	9%	8%	9%
7 to 8 semesters or 10 to 12 quarters	2%	2%	4%	4%	1%	4%	4%	3%	3%	4%
9 to 10 semesters or 13 to 14 quarters	0%	1%	1%	1%	0%	1%	1%	1%	1%	1%
More than 10 semesters or more than 14 quarters	0%	1%	0%	1%	0%	1%	0%	0%	0%	0%

Cumulative GPA	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
below 2.25	2%	5%	4%	6%	15%	8%	4%	5%	5%	4%
2.25 to 2.49	4%	6%	4%	5%	10%	8%	8%	6%	6%	5%
2.50 to 2.74	9%	8%	7%	7%	9%	9%	10%	9%	7%	7%
2.75 to 2.99	12%	18%	14%	10%	13%	17%	15%	15%	12%	12%
3.00 to 3.24	16%	21%	18%	16%	17%	18%	24%	20%	19%	19%
3.25 to 3.49	17%	15%	17%	15%	12%	12%	15%	15%	17%	17%
3.50 to 3.74	19%	13%	16%	16%	10%	13%	12%	14%	17%	18%
3.75 to 4.00	20%	11%	18%	24%	13%	15%	10%	15%	17%	18%
Other than 4.0 GPA Scale	0%	2%	0%	1%	1%	1%	1%	1%	1%	1%

* The order of the Select 6 is disassociated. This order does not correspond to the order of the Select 6 in the rest of the analysis

NR: Not Reported

East Tennessee State University

Categorical Questions Summary: All Comparative Groups

Average Number of Hours Studied per Week	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
1-5 hours	21%	27%	19%	19%	24%	32%	26%	24%	20%	18%
6-10 hours	27%	27%	30%	25%	31%	28%	32%	29%	28%	26%
11-15 hours	26%	26%	24%	22%	23%	21%	20%	23%	22%	22%
16-20 hours	13%	11%	14%	18%	14%	10%	12%	12%	16%	16%
21-25 hours	6%	5%	6%	8%	5%	5%	5%	6%	7%	9%
26-30 hours	4%	2%	3%	4%	2%	2%	2%	3%	4%	4%
31 or more hours	4%	3%	3%	5%	1%	2%	2%	3%	3%	4%

Average Number of Hours Worked per Week	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
Do not work	39%	57%	60%	44%	64%	52%	48%	55%	51%	50%
1-10 hours	26%	15%	17%	36%	18%	16%	22%	19%	20%	22%
11-20 hours	22%	18%	16%	11%	13%	21%	20%	17%	19%	19%
21-30 hours	9%	7%	5%	5%	4%	7%	7%	6%	6%	6%
31-40 hours	3%	2%	1%	2%	1%	3%	2%	2%	2%	2%
more than 40 hours	1%	1%	1%	2%	1%	2%	2%	1%	1%	1%

Did you transfer to this institution this academic year?	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
No	82%	84%	91%	90%	85%	87%	88%	88%	88%	90%
Yes	18%	16%	9%	10%	15%	13%	12%	12%	12%	11%

Gender of Floor	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
Male	10%	34%	42%	41%	22%	35%	18%	34%	13%	15%
Female	30%	34%	55%	33%	37%	48%	24%	43%	26%	23%
Coed	59%	32%	3%	26%	41%	16%	58%	24%	62%	62%

Participate in programs sponsored by your hall/apt. complex	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
Never or rarely	63%	58%	46%	57%	33%	33%	53%	47%	42%	42%
Sometimes	26%	34%	46%	33%	41%	50%	37%	42%	43%	44%
Often or very often	10%	9%	8%	10%	26%	17%	10%	11%	15%	14%

Do you reside in a designated academic community?	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
Yes	30%	41%	26%	31%	49%	39%	26%	32%	32%	36%
No	70%	59%	74%	69%	51%	61%	74%	68%	68%	64%

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NR: Not Reported

East Tennessee State University

Categorical Questions Summary: All Comparative Groups

Type of Room Resided in Current Year	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
One bedroom, floor community bathroom	29%	59%	18%	67%	78%	78%	27%	43%	29%	42%
One bedroom with a private bathroom	33%	2%	8%	11%	1%	6%	2%	5%	12%	9%
Two or more bedrooms sharing a bathroom, no living room or kitchen	10%	15%	49%	13%	17%	13%	9%	26%	21%	20%
Two or more bedrooms sharing a bathroom and living room, no kitchen	2%	1%	2%	1%	2%	2%	32%	7%	21%	10%
Apartment (bedroom(s), bathroom(s), living room, kitchen)	27%	23%	24%	8%	2%	0%	29%	19%	17%	19%

Number of people assigned to live in your bedroom	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
One	24%	24%	21%	17%	18%	13%	45%	24%	27%	23%
Two	75%	72%	72%	77%	82%	86%	43%	70%	56%	64%
Three	0%	0%	2%	5%	0%	0%	3%	2%	8%	8%
More than three	0%	3%	5%	1%	0%	1%	10%	5%	9%	6%

Choice of Roommate	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
Don't have any	11%	11%	8%	14%	11%	9%	9%	9%	9%	9%
Chose all	43%	24%	31%	40%	20%	44%	16%	29%	22%	29%
Chose some but not all	7%	11%	27%	12%	11%	20%	20%	20%	19%	16%
Chose none	39%	55%	34%	34%	58%	27%	56%	42%	51%	46%

Number of Alcoholic Drinks Consumed Per Event	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
I do not consume alcohol	62%	57%	39%	68%	42%	42%	50%	46%	49%	41%
One or two drinks	16%	19%	19%	14%	18%	16%	21%	19%	21%	18%
Three or four drinks	10%	10%	17%	10%	17%	13%	14%	14%	15%	17%
Five or six drinks	7%	7%	12%	4%	12%	10%	9%	10%	9%	12%
Seven or eight drinks	2%	3%	4%	3%	5%	6%	3%	4%	3%	5%
More than eight drinks	3%	5%	8%	2%	6%	13%	3%	7%	3%	7%

Frequency of Alcohol Consumption	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
I do not consume alcohol	58%	54%	38%	64%	41%	41%	48%	45%	47%	39%
Less than once per week	28%	24%	28%	24%	29%	27%	33%	28%	30%	28%
Once per week	7%	10%	13%	8%	12%	12%	11%	12%	12%	14%
Two to three times per week	6%	8%	17%	4%	17%	13%	8%	13%	10%	17%
Almost every day	1%	1%	1%	0%	1%	2%	0%	1%	0%	1%
Every day	0%	2%	3%	0%	0%	4%	0%	2%	0%	1%

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East Tennessee State University

Categorical Questions Summary: All Comparative Groups

Alcohol Negatively Impacts Quality of Life for Students on Floor	Your Data	Select 6 Programs*						Mean Response Rate		
		D-1	D-2	D-3	D-4	D-5	D-6	Select	Carnegie	All
(1) not at all	58%	63%	49%	55%	43%	45%	60%	52%	54%	48%
(2)	15%	13%	18%	17%	16%	16%	15%	16%	16%	18%
(3)	8%	6%	10%	11%	14%	9%	8%	9%	10%	10%
(4) moderately	11%	10%	13%	9%	15%	14%	10%	12%	12%	13%
(5)	3%	5%	6%	4%	5%	7%	3%	5%	4%	5%
(6)	2%	2%	3%	2%	4%	3%	2%	3%	2%	3%
(7) extremely	2%	2%	2%	2%	3%	4%	2%	3%	2%	3%

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NR: Not Reported

East Tennessee State University

Question Rank and Means: All Comparison Groups

	Your Data	Select 6 Comparison									Carnegie Class			All Institutions		
											21 Institutions			282 Institutions		
		Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Mean	Rank	Arrow*	Mean	Rank	Arrow**	Mean	Rank	Arrow**
Q15. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Availability	5.58	5.71	5.73	5.60	6.18	5.96	5.60	5.89	7	▼	5.70	16		5.76	191	
Q16. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Efforts to get to know you	5.01	5.62	5.59	5.40	6.09	5.70	5.21	5.74	7	▼	5.56	20	▼	5.61	256	▼
Q17. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Gaining your respect	5.25	5.67	5.69	5.52	6.15	5.87	5.30	5.83	7	▼	5.66	19	▼	5.71	239	▼
Q18. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Helping with a problem	5.58	5.67	5.70	5.51	6.14	5.85	5.57	5.84	5		5.67	14		5.74	176	
Q19. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Treating everyone fairly	5.65	5.84	5.83	5.74	6.33	6.10	5.64	6.03	6	▼	5.87	16		5.95	210	
Q20. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Enforcing policies	5.52	5.83	5.74	5.66	6.22	5.98	5.36	5.94	6	▼	5.75	17	▼	5.78	201	
Q21. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Organizing programs/activities	5.36	5.72	5.81	5.61	6.10	5.88	5.39	5.85	7	▼	5.65	17	▼	5.70	221	
Q22. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Promoting tolerance of others	5.47	5.81	5.82	5.67	6.26	5.98	5.52	5.96	7	▼	5.80	18	▼	5.88	237	▼
Q23. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Respecting ethnic diversity	5.88	5.98	6.09	5.93	6.38	6.21	5.79	6.15	6	▼	6.04	15		6.10	208	

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East Tennessee State University

Question Rank and Means: All Comparison Groups

	Your Data	Select 6 Comparison									Carnegie Class			All Institutions		
											21 Institutions			282 Institutions		
		Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Mean	Rank	Arrow*	Mean	Rank	Arrow**	Mean	Rank	Arrow**
Q24. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Communicating rules & regulations	5.63	5.91	5.97	5.85	6.35	6.10	5.67	6.08	7	▼	5.91	18	▼	5.97	224	
Q25. Hall/Apt. Student Staff: - How satisfied are you with your student staff member (i.e. RA, Community Advisor, Mentor, Apt. Advisor) on your floor regarding: Overall, how satisfied are you with the performance of your staff member?	5.68	5.94	5.95	5.78	6.40	6.15	5.73	6.10	7	▼	5.88	17	▼	5.96	206	
Q26. How satisfied are you with programs sponsored by your hall/apt. complex regarding: Social/educational/cultural programs	4.93	5.27	5.42	5.08	5.60	5.38	4.70	5.35	6	▼	5.17	20	▼	5.22	218	
Q27. How satisfied are you with programs sponsored by your hall/apt. complex regarding: Athletic/recreational activities	4.77	5.19	5.18	4.95	5.43	5.24	4.57	5.21	6	▼	4.97	17	▼	5.05	213	
Q28. How satisfied are you with programs sponsored by your hall/apt. complex regarding: Variety of programs	4.90	5.35	5.48	5.09	5.59	5.37	4.70	5.36	6	▼	5.16	19	▼	5.20	219	
Q29. How satisfied are you with programs sponsored by your hall/apt. complex regarding: Quality of programs	4.85	5.34	5.40	5.07	5.62	5.38	4.72	5.37	6	▼	5.15	20	▼	5.23	237	▼
Q30. Hall/Apt. Environment - How satisfied are you with: Your ability to study in your room	5.13	5.33	5.15	5.35	5.43	5.61	4.82	5.38	6	▼	5.25	16		5.31	214	
Q31. Hall/Apt. Environment - How satisfied are you with: Your ability to sleep without interruption	4.67	5.12	4.84	5.03	5.31	5.39	4.53	5.17	6	▼	4.99	19	▼	5.12	246	▼
Q32. Hall/Apt. Environment - How satisfied are you with: Your degree of privacy	5.24	5.40	5.06	5.58	5.41	5.60	5.01	5.43	5		5.38	14		5.46	221	
Q33. Hall/Apt. Environment - How satisfied are you with: Temperature regulation in room	4.84	3.71	5.30	4.50	4.83	5.27	3.50	4.59	3		4.70	10		4.63	90	
Q34. Hall/Apt. Environment - How satisfied are you with: Internet connectivity in your room	5.03	4.93	5.13	5.21	5.06	4.60	3.68	4.92	4		4.77	8		4.79	78	
Q35. Hall/Apt. Environment - How satisfied are you with: Noise level of your floor/community	4.49	4.98	4.67	4.92	5.30	5.12	4.23	5.05	6	▼	4.89	19	▼	4.98	251	▼
Q36. Hall/Apt. Environment - How satisfied are you with: The cleanliness of residence hall	5.26	5.12	4.89	5.33	5.58	5.08	4.87	5.29	3		5.25	13		5.21	122	

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	Your Data	Select 6 Comparison									Carnegie Class			All Institutions		
											21 Institutions			282 Institutions		
		Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Mean	Rank	Arrow*	Mean	Rank	Arrow**	Mean	Rank	Arrow**
Q37. Hall/Apt. Environment - How satisfied are you with: The attitude of the cleaning staff	5.91	5.63	5.81	6.10	6.08	5.85	5.96	5.94	4		6.03	14		5.96	160	
Q38. Hall/Apt. Environment - How satisfied are you with: The timeliness of repairs	5.32	4.81	4.73	5.51	5.83	5.51	5.11	5.44	4		5.13	10		5.26	115	
Q39. Hall/Apt. Environment - How satisfied are you with: Laundry room facilities	5.23	5.07	4.38	5.01	5.29	5.40	5.12	5.16	3		4.92	7		4.99	71	
Q40. Hall/Apt. Environment - How satisfied are you with: Cleanliness of bathroom facilities	5.36	5.01	4.59	5.40	5.59	5.04	4.91	5.27	3		5.23	12		5.19	99	
Q41. Hall/Apt. Environment - How satisfied are you with: Common areas (i.e. lounges, study rooms, etc.)	5.49	5.19	5.34	5.56	5.67	5.47	5.10	5.49	3		5.38	10		5.35	95	
Q42. Hall/Apt. Environment - How satisfied are you with: Computing facilities in your hall/building	5.04	4.71	4.99	5.28	5.32	5.22	4.41	5.12	4		5.14	13		5.06	138	
Q43. Hall/Apt. Environment - How satisfied are you with: Cable TV services	5.59	5.50	5.72	5.81	5.82	5.65	5.67	5.72	6	▼	5.45	9		5.50	126	
Q44. Hall/Apt. Environment - How satisfied are you with: Telephone services	5.24	5.23	5.02	5.34	5.48	5.31	4.94	5.32	4		5.05	10		5.08	91	
Q45. Hall/Apt. Environment - How satisfied are you with: Postal services	5.50	5.17	5.56	5.61	5.60	5.72	5.40	5.53	5		5.41	13		5.44	121	
Q46. Hall/Apt. Environment - How satisfied are you with: Vending services	5.12	4.95	5.13	5.36	5.19	4.85	4.98	5.11	4		5.05	11		5.03	98	
Q47. Hall/Apt. Environment - How satisfied are you with: Information desk services	5.16	5.21	5.15	5.39	5.58	5.61	5.11	5.44	5		5.42	15		5.41	184	
Q48. Hall/Apt. Environment - How satisfied are you with: Flexibility of the room change policy	5.10	5.14	5.37	5.20	5.39	5.29	4.80	5.25	6	▼	5.01	9		5.02	105	
Q49. Hall/Apt. Environment - How satisfied are you with: Room assignment process	5.24	5.25	5.32	5.17	5.46	5.36	4.99	5.32	5		5.03	8		5.09	90	
Q50. Hall/Apt. Environment - How satisfied are you with: Current room assignment	5.53	5.66	5.56	5.51	5.80	5.60	5.50	5.66	5		5.49	11		5.62	179	
Q51. Hall/Apt. Environment - How satisfied are you with: Security of possessions in room	5.79	5.61	5.78	5.69	5.91	5.80	5.68	5.78	3		5.71	9		5.82	149	

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		Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Mean	Rank	Arrow*	Mean	Rank	Arrow**	Mean	Rank	Arrow**
Q52. Hall/Apt. Environment - How satisfied are you with: How safe you feel in your room	6.04	5.83	6.15	5.93	6.09	5.97	6.00	5.99	3		6.04	14		6.13	185	
Q53. Hall/Apt. Environment - How satisfied are you with: How safe you feel in your hall/apt. building	5.95	5.79	5.99	5.86	6.09	5.83	5.94	5.94	3		6.01	14		6.09	192	
Q54. Hall/Apt. Environment - How satisfied are you with: How safe you feel walking on campus at night	5.06	5.35	4.64	4.54	5.23	4.88	5.68	5.06	4		5.18	13		5.39	216	
Q55. Dining Services - How satisfied are you with the: Quality of food	4.08	4.44	4.34	4.79	4.44	4.60	4.03	4.51	6	▼	4.33	16		4.45	181	
Q56. Dining Services - How satisfied are you with the: Cleanliness of dining area	5.19	4.98	5.36	5.46	5.12	5.14	5.26	5.18	4		5.23	11		5.27	151	
Q57. Dining Services - How satisfied are you with the: Dining environment	5.25	5.13	5.60	5.58	5.29	5.25	5.22	5.33	5		5.35	13		5.35	158	
Q58. Dining Services - How satisfied are you with the: Service provided by dining service staff	5.28	5.18	5.44	5.49	5.37	5.14	5.18	5.31	4		5.27	11		5.33	149	
Q59. Dining Services - How satisfied are you with the: Dining service hours	4.23	4.79	4.70	4.26	4.38	4.59	4.04	4.47	6	▼	4.24	11		4.45	172	
Q60. Dining Services - How satisfied are you with the: Variety of the dining plan options	4.19	4.65	4.72	4.60	4.73	4.62	4.07	4.63	6	▼	4.27	12		4.40	155	
Q61. Dining Services - How satisfied are you with the: Value of your dining plan	3.76	4.60	4.46	4.49	4.57	4.63	3.63	4.51	6	▼	4.12	15		4.22	193	
Q62. Climate - To what extent do your fellow residents respect people of differing: Races/ethnicities	5.64	5.71	5.75	5.81	5.94	5.94	5.66	5.85	7	▼	5.82	16		5.90	230	▼
Q63. Climate - To what extent do your fellow residents respect people of differing: Genders	5.75	5.83	5.83	5.93	6.02	6.00	5.75	5.94	7	▼	5.92	17	▼	6.00	237	▼
Q64. Climate - To what extent do your fellow residents respect people of differing: Sexual orientation	5.31	5.61	5.40	5.59	5.75	5.80	5.09	5.65	6	▼	5.58	19	▼	5.73	251	▼
Q65. Climate - To what extent do your fellow residents respect people of differing: Religious beliefs	5.52	5.73	5.70	5.76	5.90	5.87	5.44	5.80	6	▼	5.74	17	▼	5.85	242	▼
Q66. Climate - To what extent do your fellow residents respect people of differing: Political views	5.47	5.69	5.55	5.67	5.83	5.84	5.25	5.73	6	▼	5.66	18	▼	5.76	235	▼

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	Your Data	Select 6 Comparison									Carnegie Class			All Institutions		
											21 Institutions			282 Institutions		
		Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Mean	Rank	Arrow*	Mean	Rank	Arrow**	Mean	Rank	Arrow**
Q67. To what degree are residents living with/near you: Respecting your study time	4.75	5.29	4.98	5.11	5.55	5.57	4.77	5.35	7	▼	5.17	20	▼	5.30	260	▼
Q68. To what degree are residents living with/near you: Respecting your sleep time	4.48	5.15	4.73	4.88	5.40	5.42	4.45	5.17	6	▼	4.95	20	▼	5.10	261	▼
Q69. To what degree are residents living with/near you: Respecting your privacy	5.47	5.61	5.48	5.68	5.84	5.86	5.41	5.73	6	▼	5.64	19	▼	5.74	236	▼
Q70. To what degree are residents living with/near you: Respecting your property	5.42	5.66	5.55	5.62	5.89	5.89	5.54	5.76	7	▼	5.65	20	▼	5.78	255	▼
Q71. To what degree are residents living with/near you: Maintaining cleanliness	4.78	5.29	4.66	4.69	5.38	5.21	4.66	5.13	4		4.88	13		5.04	196	
Q72. To what degree are residents living with/near you: Concerned about academic success	4.57	5.30	4.73	5.05	5.49	5.42	4.64	5.28	7	▼	5.09	20	▼	5.24	261	▼
Q73. Community - In your living area (i.e. floor, apt. section, community, house), to what degree do you: Trust other students	4.56	5.30	4.82	4.79	5.51	5.10	4.84	5.20	7	▼	4.98	19	▼	5.28	263	▼
Q74. Community - In your living area (i.e. floor, apt. section, community, house), to what degree do you: Respect other students	5.83	5.80	5.86	5.92	5.98	5.99	5.70	5.92	5		5.89	15		5.96	206	
Q75. Community - In your living area (i.e. floor, apt. section, community, house), to what degree do you: Feel accepted by other students	5.25	5.58	5.42	5.52	5.77	5.68	5.23	5.63	6	▼	5.48	18	▼	5.60	244	▼
Q76. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Meet other people	4.86	5.59	5.52	5.30	5.61	5.59	5.02	5.51	7	▼	5.34	19	▼	5.47	267	▼
Q77. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Live cooperatively	5.15	5.63	5.59	5.45	5.70	5.68	4.97	5.59	6	▼	5.46	18	▼	5.58	251	▼
Q78. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Resolve conflict	4.83	5.48	5.24	5.14	5.46	5.38	4.52	5.33	6	▼	5.12	19	▼	5.24	239	▼
Q79. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Improve interpersonal relationships	5.00	5.55	5.41	5.26	5.57	5.49	4.72	5.44	6	▼	5.26	18	▼	5.40	240	▼

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**Top 20% = ▲; Middle 60% = Blank; Bottom 20% = ▼

East Tennessee State University

Question Rank and Means: All Comparison Groups

	Your Data	Select 6 Comparison									Carnegie Class			All Institutions		
											21 Institutions			282 Institutions		
		Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Mean	Rank	Arrow*	Mean	Rank	Arrow**	Mean	Rank	Arrow**
Q80. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Study more effectively	4.41	5.21	4.81	4.78	5.17	5.26	4.00	5.04	6	▼	4.70	19	▼	4.80	231	▼
Q81. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Manage your time more effectively	4.65	5.33	4.99	4.96	5.29	5.36	4.25	5.17	6	▼	4.90	19	▼	4.96	223	
Q82. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Solve your own problems	5.22	5.59	5.42	5.42	5.63	5.65	4.81	5.53	6	▼	5.36	14		5.44	206	
Q83. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of alcohol use and abuse	4.76	5.44	5.27	5.17	5.34	5.35	4.00	5.26	6	▼	5.05	20	▼	5.13	217	
Q84. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Understand the consequences of drug use and abuse	4.72	5.44	5.29	5.16	5.33	5.01	3.97	5.19	6	▼	5.03	19	▼	5.09	220	
Q85. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Respect other races/ethnicities	5.31	5.66	5.58	5.58	5.68	5.50	4.72	5.57	6	▼	5.47	16		5.52	198	
Q86. Learning Outcomes - To what extent has living in on-campus housing enhanced your ability to: Improve communication skills	5.14	5.64	5.56	5.45	5.64	5.57	4.73	5.54	6	▼	5.39	18	▼	5.47	232	▼
Q87. Diverse Interactions - To what degree have you: Interacted with residents who are different from you (i.e. race/ethnicity, beliefs, etc.)	5.14	5.48	5.68	5.58	5.48	4.92	4.95	5.39	5		5.56	18	▼	5.55	253	▼
Q88. Diverse Interactions - To what degree have you: Benefited from interactions with residents who are different from you (i.e. race/ethnicity, beliefs, etc.)	5.05	5.43	5.55	5.41	5.44	4.90	4.72	5.31	5		5.43	18	▼	5.46	253	▼
Q89. Overall Evaluation - To what degree: Are you satisfied with your overall experience on this campus	5.29	5.56	5.35	5.34	5.68	5.06	5.41	5.46	6	▼	5.40	17	▼	5.53	223	
Q89. Overall Evaluation - To what degree: Are you satisfied with your overall experience on this campus	5.29	5.56	5.35	5.34	5.68	5.06	5.41	5.46	6	▼	5.40	17	▼	5.53	223	

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East Tennessee State University

Question Rank and Means: All Comparison Groups

	Your Data	Select 6 Comparison									Carnegie Class			All Institutions		
											21 Institutions			282 Institutions		
		Sel 1	Sel 2	Sel 3	Sel 4	Sel 5	Sel 6	Mean	Rank	Arrow*	Mean	Rank	Arrow**	Mean	Rank	Arrow**
Q90. Overall Evaluation - To what degree: Are you satisfied with your on-campus housing experience this year	4.87	5.34	5.15	5.08	5.47	4.79	4.62	5.20	5		5.07	17	▼	5.26	226	▼
Q90. Overall Evaluation - To what degree: Are you satisfied with your on-campus housing experience this year	4.87	5.34	5.15	5.08	5.47	4.79	4.62	5.20	5		5.07	17	▼	5.26	226	▼
Q91. Overall Evaluation - To what degree: Has living in on-campus housing enhanced your learning experience	4.51	5.24	4.96	4.93	5.21	4.74	4.28	5.02	6	▼	4.88	19	▼	5.01	245	▼
Q91. Overall Evaluation - To what degree: Has living in on-campus housing enhanced your learning experience	4.51	5.24	4.96	4.93	5.21	4.74	4.28	5.02	6	▼	4.88	19	▼	5.01	245	▼
Q92. Overall Evaluation - To what degree: Did your on-campus housing experience fulfill your expectations	4.64	5.28	5.00	4.92	5.34	4.61	4.40	5.06	5		4.87	17	▼	5.10	231	▼
Q92. Overall Evaluation - To what degree: Did your on-campus housing experience fulfill your expectations	4.64	5.28	5.00	4.92	5.34	4.61	4.40	5.06	5		4.87	17	▼	5.10	231	▼
Q93. Overall Evaluation - To what degree: Will you recommend living in on-campus housing to new students	5.22	5.50	5.64	5.54	5.53	4.80	4.73	5.36	5		5.36	15		5.58	218	
Q93. Overall Evaluation - To what degree: Will you recommend living in on-campus housing to new students	5.22	5.50	5.64	5.54	5.53	4.80	4.73	5.36	5		5.36	15		5.58	218	
Q94. Overall Evaluation - To what degree: Will you recommend this college/university to a friend	5.71	5.78	6.19	5.87	5.96	5.85	5.92	5.90	7	▼	5.68	12		5.85	178	
Q95. If given a choice, to what degree do you intend to: Return to THIS college/university for the next academic term (Mark N/A if graduating or for studying abroad.)	6.35	6.01	6.35	6.29	6.38	6.26	6.44	6.28	4		6.20	7		6.32	120	
Q96. If given a choice, to what degree do you intend to: Reside on-campus next year (Mark N/A if graduating or for studying abroad.)	4.87	5.25	4.28	4.87	4.49	4.66	4.74	4.73	3		4.67	11		4.86	152	
Q97. Overall Value: Comparing cost to quality, rate the overall value of the residence hall experience	3.89	4.60	4.21	4.14	4.34	4.48	3.63	4.32	6	▼	3.98	14		4.23	209	

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