



ETSU Parking Services FREQUENTLY ASKED QUESTIONS

HOW DO I RECEIVE MY PARKING PERMIT?

- If you are registered for Fall 2020, please visit <https://etsupws.etsu.edu/Parking/Login?ReturnUrl=%2fParking> to request your parking permit online.
- Online requests will be taken between **June 12, 2020 and July 31, 2020**.
- Please allow 24 hours after you have registered for classes before requesting your permit.
- Permits requested online will be mailed to the address specified in your request. (Check your address! Remember Apt. #!)
- After July 31st, you may only request a permit by coming in person to the Parking Services office to pick up your permit. You will need your ID and vehicle license plate number.
- If your permit does not arrive, notify Parking Services by September 2 to avoid a replacement fee.

WHAT TYPE OF PERMIT SHOULD I REQUEST?

- If you have a darkly tinted back window, Jeep, or convertible, please request an **EXTERIOR ADHESIVE** permit.
- All others may request an **INTERIOR STATIC** permit, which may be moved between vehicles.

HOW MUCH IS MY PERMIT?

- The cost of your first parking permit is included in your Program Service Fee.
- If you are registered for classes, you are eligible for one student parking permit.
- Additional permits may be purchased at a cost of \$70.
- Replacement permits are also \$70 for lost/stolen permits (applies to permits not reported lost in the mail by September 2, 2020). Please make sure to remove your permit when selling your vehicle or if the vehicle is in an accident. We can exchange permits free of charge, as long as you bring in your original.

WHEN DOES MY PERMIT EXPIRE?

- Parking permits issued in Fall 2020 are valid through the 2020-2021 academic year.
- They will expire on August 31, 2021.

WHERE DO I DISPLAY MY PERMIT?

- Permits must be displayed on the left side of the rear windshield of the vehicle, directly behind the driver and clearly visible from the rear of the vehicle.
- For convertibles and Jeeps with removable tops, please place the permit on the left side of the rear bumper.



IS CARPOOL PARKING AVAILABLE? HOW CAN I OBTAIN A CARPOOL PERMIT?

- Carpool applications are available online at www.etsu.edu/parking or in the Parking Services office.
- At least two students and/or faculty/staff must register and fill out the required application information.
- Both applicants must live off campus, and both must have a vehicle registered with Parking Services and have obtained his/her student and/or faculty/staff parking permit.

WHERE IS THE PARKING SERVICES OFFICE LOCATED?

- Parking Services is located at the intersection of Stout Drive & University Parkway at 132 Stout Drive.
- Hours of operation are Monday - Friday, 8:00 a.m. to 4:30 p.m.
- Temporary and Visitor parking permits are available beginning at 7:30 a.m. at our drive-through window and 24 hours per day online at www.etsu.edu/parking.
- You may contact us at **423-439-5650** or by email at parking@etsu.edu.

HOW DO I LEARN THE ETSU CAMPUS PARKING RULES & REGULATIONS?

- The **ETSU Parking & Traffic Regulations Brochure** is available online at www.etsu.edu/parking.
- Hard copy brochures are available in the Parking Services office.
- Parking & Traffic Regulations are updated every academic year.
- You are responsible for knowing all campus parking regulations, so please review the brochure!