EAST TENNESSEE STATE UNIVERSITY BOARD OF TRUSTEES FINANCE AND ADMINISTRATION COMMITTEE SEPTEMBER 2025 MEETING

10:20 – 11:00 a.m. EDT Friday September 12, 2025 East Tennessee Room D.P. Culp Student Center 412 J.L. Seehorn Road Johnson City, TN

AGENDA

- I. Call to Order
- II. Roll Call
- III. Approval of the Committee Minutes from May 23, 2025
- IV. Voyager Update King/Graham (15 minutes)
- V. Quarterly Financial Update *Graham* (5 minutes)
- VI. Quarterly Report of Agreements \$250,000 or Greater *Ortiz* (5 minutes)
- VII. Other Business
- VIII. Adjournment

ACTION ITEM

DATE: September 12, 2025

ITEM: Approval of the Minutes from May 23, 2025

COMMITTEE: Finance and Administration

RECOMMENDED ACTION: Approve

PRESENTED BY: Dr. Adam Green

Board Secretary

The minutes of the May 23, 2025, quarterly meeting of the Finance and Administration Committee are included in the meeting materials.

MOTION: I move that the Board of Trustees adopt the resolution, approving the minutes as outlined in the meeting materials.

RESOLVED: The reading of the minutes of the May 23, 2025, meeting of the Finance and Administration Committee is omitted, and the minutes are approved as presented in the meeting materials, provided that the Secretary is authorized to make any necessary edits to correct spelling errors, grammatical errors, format errors, or other technical errors subsequently identified.

EAST TENNESSEE STATE UNIVERSITY BOARD OF TRUSTEES FINANCE AND ADMINISTRATION COMMITTEE

MINUTES

May 23, 2025 Johnson City, Tennessee

The East Tennessee State University Board of Trustees' Finance and Administration Committee met on Friday, May 23, 2025, at 10:30 a.m. in the East Tennessee Room of the D.P. Culp Student Center.

I. Call to Order

Committee Chair Steve DeCarlo called the meeting to order at 10:30 a.m.

II. Roll Call

Board Secretary Dr. Adam Green conducted the roll call. The following committee members were physically present:

Chair Steve DeCarlo Trustee Charles Allen Trustee Dorothy Grisham Trustee Dr. Linda Latimer Trustee Trent White

Other Trustees present were Janet Ayers, Melissa Steagall-Jones, and Tony Treadway.

III. Approval of the Committee Minutes from February 21, 2025, and April 11, 2025

The minutes from the February 21, 2025, meeting of the Finance and Administration Committee, as well as the minutes from the committee's called meeting that took place on April 11, 2025, were approved as submitted. Trustee Charles Allen made the motion to approve, and Trustee Dorothy Grisham seconded the motion. It passed unanimously.

IV. Action Item: Approval of Spring Estimated and July Proposed Budgets

Ms. Christy Graham, Chief Financial Officer, noted that budget hearings across campus focused on efficiencies and how the campus can reallocate resources to most effectively meet the needs and the expectations of our students. She indicated that the tuition and mandatory fee range confirmed in March by the Tennessee Higher Education Commission established the binding range for tuition increases for undergraduate education at 0 percent to 6.5 percent.

Ms. Graham reported that the main campus budget shows revenue increasing from last July to this July by 3.8 percent or \$12 million. This includes tuition revenue increasing by \$5.6 million, mandatory fee revenue increasing by \$1 million, state appropriations increasing by more than \$2 million, and auxiliary revenues increasing by \$2 million. Expenses are budgeted to increase by 3.3 percent, excluding auxiliaries. Of the \$9 million increase in expenses, \$5 million is for salaries and benefits. Full-time employee headcount has been reduced by nine positions through vacancy management.

For the Quillen College of Medicine, Ms. Graham said that the budget projection includes a \$7 million increase in revenue, primarily due to increased state appropriations and an increase in private grants and contracts. Employee headcount is increasing by two positions. Family Medicine revenue is increasing by \$600,000, and employee headcount is increasing by one position. For the College of Pharmacy, revenue is projected to increase due to an increase in tuition and state appropriations.

Trustee Grisham made a motion to accept the budgets as presented, and Trustee Allen seconded the motion. It passed unanimously.

V. Action Item: Approval of Non-Mandatory Fee for Quillen College of Medicine FY26

Ms. Graham said the College of Medicine is requesting that its current \$125 per semester microscope fee be reduced to \$25 per semester and that the fee be reclassified as a microscope lab fee.

Trustee Grisham moved that the request be approved as presented, and Trustee Allen seconded the motion. It passed unanimously.

VI. Action Item: Approval of FY26 Capital Budget Submittals and Disclosures

Ms. Laura Bailey, Associate Vice President of Capital Planning and Facilities Services, announced that, in the capital outlay category, Phase II of Brown Hall renovation has been funded by the state in the amount of \$53,440,000. With Phase I, she said, the total project comes to more than \$101 million, covering 160,000 square feet of science space. She added that Phase I will begin in June. Another capital outlay project that has been submitted to the state is for Main Campus Utility Infrastructure, in the amount of \$16.9 million—a project that is very important given the age of several campus systems.

Ms. Bailey described various capital maintenance projects totaling \$23,490,000. She reported that the university's number-one project in this category, Safety Steam Line Repairs and Replacement, has been funded by the state at \$3.5 million. Other projects submitted to the state for consideration are HVAC and Plumbing Repairs, Elevator Repairs and Replacement, Roof

Replacements, Electrical Infrastructure, Campus Water Lines, and Exterior and Structural Repairs and Replacement.

Trustee Allen made a motion that the list of capital budget submittals and disclosures be approved, and Trustee Grisham seconded the motion. It passed unanimously.

VII. Quarterly Financial Update

Ms. Graham compared revenue and expenditure information from March 31, 2024, to March 31, 2025. She reported that unrestricted education and general revenue increased year over year by 3.79 percent or \$12 million, across all appropriation units, primarily due to increases in tuition and fees and state appropriations. Unrestricted education and general expenditures have increased by 9.41 percent, which includes an increase to salaries and benefits of 8.57 percent and an increase in operating expenses of 11.54 percent. Ms. Graham said revenues and expenditures, including restricted and auxiliary operations, present a similar story. Revenues increased by 5.27 percent, with a large increase to auxiliaries, due to increased rates for housing, increased capacity, and a record number of students on meal plans. Expenditures, including auxiliary and restricted funds, increased by 10.89 percent. Salaries and benefits increased by 7.69 percent while operating increased by 12.53 percent.

Ms. Graham reported that ETSU's statement of net position indicates that we are in a strong cash position.

VIII. Presentation of FY24 Composite Financial Index

Ms. Graham told the committee that the Composite Financial Index, measuring financial health, was created primarily for private institutions but was modified in 2002 for public institutions. It includes four different ratios. For fiscal year 2024, Ms. Graham reported, ETSU's total CFI was 4.58, with the standard being 3.0. ETSU scored above the standard in all four of the index's ratios. President Noland said the figures indicate that ETSU is in the strongest position it has ever been in since the data have been collected. He said the CFI is the highest it has been since we have been reporting this information to the board.

IX. Quarterly Report of Agreements \$250,000 or Greater

Dr. Katie Zink, Director of Procurement and Contract Services, reported the following:

- An RFP for athletics apparel to BSN Sports (Nike), with a contract amount of \$2 million
- An RFQ for professional cleaning services to YS Janitorial Services, with a contract amount of \$1.9 million
- An RFP for enrollment consulting services to Carnegie Dartlet, with a contract amount of \$840,442

- A contract with Elsevier for online journal articles for the College of Medicine, in the amount of \$587,341
- A purchase order with Workspace Interiors to update furniture in Nicks Hall, with a contract amount of \$615,134
- An RFP out now for a library subscription agent for Sherrod Library, at an estimated \$4 million over five years
- An RFP in process for Nursing SIM equipment, estimated to be up to \$2 million for a one-time purchase

President Noland added a clarification on janitorial services, noting that the RFQ does not mean that the university is outsourcing custodial services. He said the university will enter into a swing contract with the company to fill employment gaps with contract labor when needed. He described it as a "labor stopgap."

X. Other Business

There was no other business to come before the committee.

XI. Adjournment

The meeting was adjourned at 11:10 a.m.

INFORMATION ITEM

DATE: September 12, 2025

ITEM: Voyager Update

COMMITTEE: Finance and Administration

PRESENTED BY: Dr. Karen King

Chief Information Officer

Christy Graham

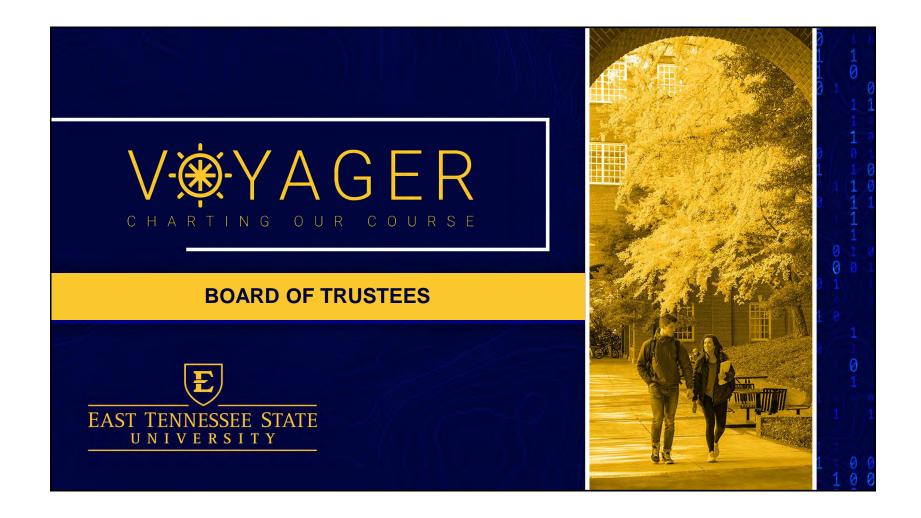
Chief Financial Officer and

Vice President of Business and Finance

The Voyager project sponsors will brief the ETSU Board of Trustees on one of ETSU's most significant modernization initiatives—the transformation of the institution's Human Capital Management and Finance systems. This effort positions ETSU for greater efficiency, transparency, and service across campus operations.

On July 1, 2025, the University launched Voyager, which replaces aging operating systems with Oracle's Fusion Cloud, a state-of-the-art suite of applications for human resources, finance, procurement, and payroll. This cloud-based platform enables streamlined processes, improved data accuracy, and enhanced reporting capabilities to support strategic decision-making.

The presentation will showcase the project's current status, highlight next steps in implementation, and share how comprehensive training and support will prepare faculty and staff to leverage the system's capabilities. Voyager will lay the foundation for a more agile and data-informed ETSU.



VOYAGER



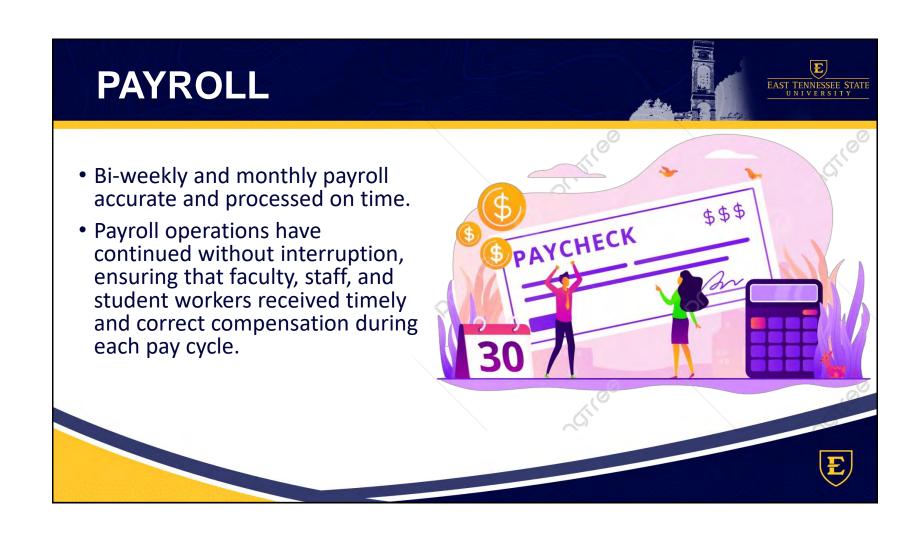




HCM and Finance Two Month Post Go-Live Update

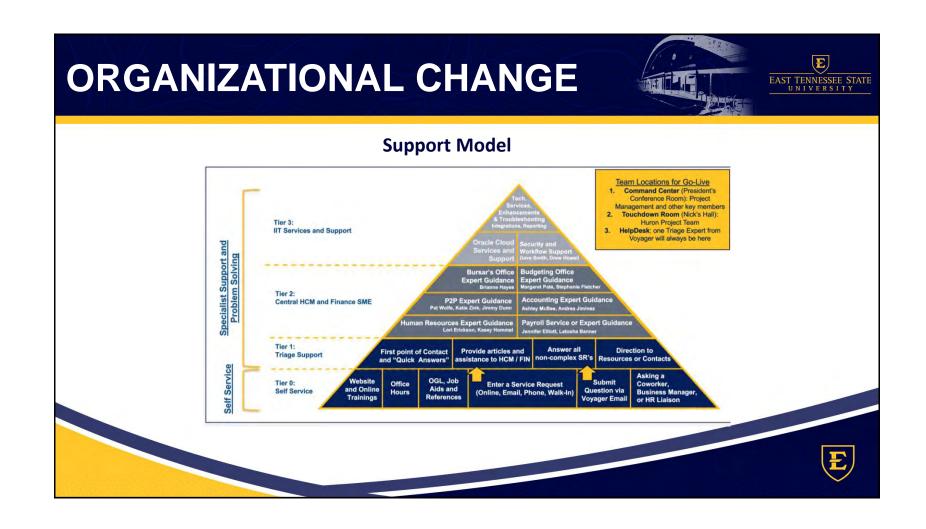
On July 1, 2025, the University successfully transitioned to the Oracle HCM and Finance cloud platforms, marking a major milestone in modernizing our enterprise systems. This implementation replaced multiple legacy platforms with a unified, cloud-based solution that streamlines payroll, human resources, finance, and procurement operations.











ORGANIZATIONAL CHANGE





Training Metrics

Key Statistics	
Average number of unique users per day	328
Total number of training materials developed	220
Basic Navigation Video	1426
View my pay stub	1874
Number in ILT sessions	1416
Number in Open Labs	383
Welcome Message Views	6375
Links Clicked	1985
Smart Tip Views	9326
Process Guides Accessed	2477

*As of 8/11/25 – statistics will be updated prior to Board of Trustees Presentation on 9/12/25



ORGANIZATIONAL CHANGE





Training Resources

- Voyager Support Website
- Voyager Index Lookup
- Chart of Accounts Resources
- ITS Help Desk
 - Submit an ITS Help Desk Ticket
 - Call (423) 439-4648
 - Email itshelp@etsu.edu
 - Live Chat Start Now
- Voyager Training Feedback Form
- Faculty Training Sessions
- Faculty Open Lab Sessions





ORGANIZATIONAL CHANGE





Help Desk Statistics

Logged = 9

Assigned = 22

Updated by User = 45

In Progress = 74

Waiting for User = 64

Closed/Completed = 975

Total = 1189

*As of 8/11/25 – statistics will be updated prior to Board of Trustees Presentation on 9/12/25



FUTURE ENHANCEMENTS





Oracle provides quarterly updates

- ✓ Security Patches
- ✓ New Features

System Improvements

- ✓ Reporting Tools
- ✓ Dashboards





ACKNOWLEDGMENTS EAST TENNESSEE STATE • ITS Team HCM Team • Finance Team



INFORMATION ITEM

DATE: September 12, 2025

ITEM: Quarterly Financial Update

COMMITTEE: Finance and Administration

PRESENTED BY: Christy Graham

Chief Financial Officer and

Vice President of Business and Finance

The tables below summarize financial activities for the university through June of fiscal year 2024-25. The comparison is current year to prior year for the same twelve-month period.

Table 1 - Unrestricted E&G Revenues by Unit and Revenue Source

Unrestricted E&G Year-to-Year Comparisons Year-to-Date 6-30-2024 & 6-30-2025

			Change	
	FY2023-24	FY2024-25	\$	%
REVENUES				
By Appropriation Unit				
Main Campus	\$287,447,607	\$294,126,464	\$6,678,856	2.3%
Medicine/Family Med	100,072,919	99,326,157	(746,761)	(0.8%)
Pharmacy	8,530,482	8,795,804	265,323	3.1%
TOTAL REVENUE	\$396,051,008	\$402,248,426	\$6,197,418	1.6%
By Revenue Source				
Tuition and Fees	\$162,059,026	\$167,819,758	\$5,760,733	3.6%
State Appropriations	167,045,119	168,851,575	\$1,806,456	1.1%
Grants, Contracts, Gifts	13,379,858	14,645,204	\$1,265,347	9.5%
Other	53,567,006	50,931,888	(\$2,635,117)	(4.9%)
TOTAL REVENUE	\$396,051,008	\$402,248,426	\$6,197,418	1.6%

Table 2 – Unrestricted E&G Expenditures by Appropriation Unit and Classification

Unrestricted E&G Year-to-Year Comparisons Year-to-Date 6-30-2024 & 6-30-2025

			Change		
	FY2023-24	FY2024-25	\$	%	
EXPENDITURES					
By Appropriation Unit					
Main Campus	\$245,750,381	\$262,468,228	\$16,717,848	6.8%	
Medicine/Family Med	90,351,278	93,113,224	2,761,946	3.1%	
Pharmacy	8,050,927	8,561,772	510,845	6.3%	
TOTAL EXPENSE	\$344,152,586	\$364,143,224	\$19,990,638	5.8%	
By Natural Classification					
Salaries & Benefits	\$264,809,590	\$275,124,159	\$10,314,570	3.9%	
Operating	51,951,133	58,673,657	6,722,524	12.9%	
Capital/Equipment	1,166,214	3,374,940	2,208,725	189.4%	
Scholarships/Fellowships	26,225,649	26,970,468	744,820	2.8%	
TOTAL EXPENSE	\$344,152,586	\$364,143,224	\$19,990,638	5.8%	
By Functional Classification					
Instruction	\$180,568,935	\$187,441,435	\$6,872,500	3.8%	
Research	8,911,208	9,726,879	815,672	9.2%	
Public Services	5,850,184	5,198,851	(651,333)	(11.1%)	
Academic Support	37,575,057	40,225,411	2,650,355	7.1%	
Student Services	34,342,168	37,914,659	3,572,490	10.4%	
Institutional Support	24,854,397	29,752,822	4,898,425	19.7%	
Physical Plant	25,830,701	26,912,697	1,081,997	4.2%	
Scholarships/Fellowships	26,219,937	26,970,470	750,533	2.9%	
TOTAL EXPENSE	\$344,152,586	\$364,143,224	\$19,990,638	5.8%	

Table 3 – Current Operating Funds Revenues by Fund Type and Revenue Source

Current Operating Funds (Unrestricted/Auxiliaries/Restricted) Year-to-Year Comparisons Year-to-Date 6-30-2024 & 6-30-2025

			Change	
	FY2023-24	FY2024-25	\$	%
REVENUES				
By Current Fund Type				
Unrestricted E&G	\$396,051,008	\$402,248,426	\$6,197,418	1.6%
Auxiliaries	31,797,336	36,577,806	4,780,470	15.0%
Restricted Funds	138,977,418	155,397,791	16,420,374	11.8%
TOTAL REVENUE	\$566,825,762	\$594,224,023	\$27,398,261	4.8%
REVENUES				
By Revenue Sources				
Tuition and Fees	\$163,025,484	\$168,803,737	5,778,252	3.5%
State Appropriations	167,588,219	169,407,975	1,819,756	1.1%
Grants, Contracts, Gifts	150,205,730	167,888,265	17,682,536	11.8%
Other	54,708,744	52,332,596	(2,376,148)	-4.3%
Auxiliaries	31,297,585	35,791,451	4,493,866	14.4%
TOTAL REVENUE	\$566,825,762	\$594,224,023	\$27,398,261	4.8%

Table 4 – Current Operating Funds Expenditures by Fund Type and Classification

Current Operating Funds (Unrestricted/Auxiliaries/Restricted) Year-to-Year Comparisons Year-to-Date 6-30-2024 & 6-30-2025

			Change		
	FY2023-24	FY2024-25	\$	%	
EXPENDITURES				_	
By Current Fund Type					
Unrestricted E&G	\$344,152,586	\$364,143,224	\$19,990,638	5.8%	
Auxiliaries	18,248,510	19,936,358	1,687,848	9.3%	
Restricted Funds	135,342,217	143,128,349	7,786,132	5.8%	
TOTAL EXPENSE	\$497,743,312	\$527,207,931	\$29,464,618	5.9%	
EXPENDITURES					
By Natural Classification					
Salaries & Benefits	\$316,926,135	\$328,119,641	\$11,193,506	3.5%	
Operating	94,382,932	102,165,853	7,782,921	8.2%	
Capital/Equipment	1,943,499	4,946,419	3,002,920	154.5%	
Scholarships/Fellowships	84,490,746	91,976,018	7,485,272	8.9%	
TOTAL EXPENSE	\$497,743,312	\$527,207,931	\$29,464,618	5.9%	
EXPENDITURES					
By Functional Classification					
Instruction	\$187,630,291	\$194,589,606	6,959,315	3.7%	
Research	25,160,999	24,424,072	(736,927)	(2.9%)	
Public Services	62,524,160	65,366,345	2,842,186	4.5%	
Academic Support	38,199,030	40,892,898	2,693,868	7.1%	
Student Services	35,655,962	39,128,182	3,472,219	9.7%	
Institutional Support	26,430,405	31,028,258	4,597,853	17.4%	
Physical Plant	25,952,123	26,985,278	1,033,155	4.0%	
Scholarships/Fellowships	77,941,832	84,856,934	6,915,102	8.9%	
Auxiliaries	18,248,510	19,936,358	1,687,848	9.2%	
TOTAL EXPENSE	\$497,743,312	\$527,207,931	\$29,464,618	5.9%	

Table 5 – Statement of Net Position	
Table 5 will be provided to Committee members during its September 12, 2025, meeting.	

INFORMATION ITEM

DATE: September 12, 2025

ITEM: Quarterly Report of Agreements \$250,000 or Greater

COMMITTEE: Finance and Administration

PRESENTED BY: Alex Ortiz

Director of Procurement and Contract Services

Included below is a list of agreements with amounts totaling \$250,000 or greater processed during the period of April 2025 – June 2025.

Contract/PO Date

April - June 2025: Contracts/Purchase Orders*

Fiscal Review

Start	End	Contractor	Description of Services/ Products	Contract/PO Amount	\$ Annual Contract	Competitive	Approval
05/20/2025	05/19/2030	Daktronics/Huntington National Bank	LED video scoreboard and ribbons for Freedom Hall	\$1,577,400	\$1,577,400	Yes	N/A
07/01/2025	06/30/2030	Tri-Cities Regional Emergency Physicians	Teach adult and pediatric medicine to medical students and residents	\$1,300,000	\$260,000	No	N/A
08/25/2025	08/01/2028	Johnson City Transit – Bucshot	Contracted services for student transportation	\$677,038	\$677,038	No	N/A
07/15/2025	10/31/2025	Huron Consulting Services LLC	Statement of Work – extended hypercare support	\$409,869.14	\$409,869.14	Yes	N/A
05/27/2025	05/26/2026	Dell Computer Corporation	2025 Summer PC Rollout	\$283,453.56	\$283,453.56	Yes	N/A
05/21/2025	05/20/2026	NexGen Security, LLC	Main Campus-Phase 2 Genetec-Access Cont	\$737,111	\$737,111	Yes	N/A
05/02/2025	05/01/2026	Echosens North America Inc.	Two Fibroscan Units for Internal Medicine	\$433,068	\$433,068	Yes	N/A

^{*}This report does not include contracts or agreements associated with revenue, software/systems maintenance agreements, contracts with the federal government, and construction projects which are approved through the State Building Commission.

RFQ/RFPs -In-Process and Upcoming

- Nursing SIM Equipment RFQ
 - o Fall 2025 estimated up to \$2,000,000 for one-time purchase