1. **Call to Order**

Provost Kimberly McCorkle called the meeting to order at 8:30 a.m.

2. **Roll Call**

Jennifer Hill led the roll call. Members present were Ms. Bridget Baird, Dr. Ginni Blackhart, Dr. Joe Bidwell, Dr. Bill Block, Dr. Cheri Clavier, Dr. Joel Faidley, Ms. Joy Fulkerson, Dr. Adam Green, Dr. Lisa Haddad, Dr. Nick Hagemeier, Mr. Steven Hendrix, Dr. Mike Hoff, Dr. Leann Horsley, Dr. Keith Johnson, Dr. B.J. King, Dr. Karen King, Dr. Kimberly McCorkle, Mr. Mason Mosier, Dr. Tony Pittarese, Dr. Richard Sander, Dr. Janna Scarborough, Dr. Joe Sherlin, and Ms. Gina Osborne.

3. **Standing Items**

3.1 **Approve minutes from the September 12, 2022, meeting**

A motion was made to approve the minutes from the September 12, 2022, meeting. The motion was seconded; the minutes were approved.

3.2 **Review agenda**

Provost McCorkle noted that President Brian Noland is traveling and will give his full report on Friday, October 7, in his State of the University Address. She encouraged Council members to attend.

3.3 **Consent agenda items**

Four items were included in the consent agenda. All policies have been through an extensive review. No requests were made to remove any item from the consent agenda. A motion was made and seconded to approve the consent agenda. The motion passed.

3.4 **Call for Voluntary Reports**

*Council of Chairs:* Dr. Lisa Haddad reported that the Council is working on the Chair Step-down Policy and should complete it by the end of the semester. Beginning in November, the Council will begin revisions to the Chair Handbook. Chair training is ongoing.

*SGA:* President Mason Mosier reported that the October 15 Yung Gravy concert is sold out. He said the SGA is seeing student engagement across the board and is working on a number of issues.

*Athletics:* Dr. Richard Sander reported that the ETSU men’s golf team is currently in first place in the Bank of Tennessee Golf Tournament at Blackthorn and that Coach Amos anticipates that
the team could move up in the top 25 nationally if it wins the tournament. The women’s volleyball team is in first place in the Southern Conference.

Information Technology: Dr. Karen King gave an update on the Oracle project and shared a 90-day timeline for the ERP and HCM Cloud Implementation. Project planning has begun and the team kickoff has taken place. HCM has started the design workshop. ITS has reviewed the scope of the project and inventoried the business processes in Finance; it is also working on the conversion blueprint and learning more about the upcoming transition. The messaging campaign with more information about the project and how it impacts employees will begin in November; students will not be greatly impacted other than student organizations that spend money. The “go live” projection is August 2023 for Finance and December 2023 for the rest of the university. Dr. King said she would continue to give updates at every University Council meeting.

3.5 Sub-Council Reports

Quality and Effectiveness Sub-Council: Dr. Cheri Clavier reported that the Southern Association of Colleges and Schools Committee on Colleges (SACSCOC) report was submitted in September, and now the Sub-Council is working on Quality Enhancement Plan (QEP) submission. The QEP will focus on community-engaged learning. The student learning outcomes are expected to include meaningful connections between students’ community-engaged learning experiences and course content, enabling students to critically reflect on how community-engaged learning influences their future aspirations, and enabling students to articulate how community-engaged learning prepares them to make productive contributions in a diverse society. The Sub-Council will meet every three weeks to develop an assessment plan for the QEP goals and outcomes by the end of the fall semester.

5. Information Items/Presentations

5.1 Final Discussion: Development of Peers and Key Performance Indicators

Dr. Mike Hoff gave an update on the Peer Selection Process, noting that there had been questions about some of the institutions on the latest listing of ETSU’s peers. One of these is Appalachian State University, which does not have as many doctoral programs as ETSU. Dr. Hoff said there is some confusion about how peers are selected; Appalachian State is regional, but ETSU is national. He said institutions on the national scale would push ETSU forward, and ETSU is not choosing peers it is competitive with, but those with which it aspires to compete. He hopes that more national universities will choose ETSU as a peer institution by the end of the decade.

Dr. Hoff also shared the final set of Key Performance Indicators (KPIs), which fall under the headings of Enrollment, Student Success, Campus Environment, Fiscal Sustainability, Research and Service, and Stewardship of Place. He noted that veteran status was added as a population to be tracked, and licensure pass rates was added to the list. More extensive information on all of the KPIs will be available on the website. Not all KPIs are operational yet but are close to becoming operational. Not all KPIs are expected to “go through the roof,” and some are included to help ensure ETSU does not lose ground in key areas. Dr. Hoff said the KPIs match the pillars
of ETSU’s strategic plan. He will present the more formal report on this at the Board of Trustees meeting in November.

7. Announcements

Dr. Keith Johnson said the Office of Equity and Inclusion will present the diagnostic results from Moon Shot on Wednesday, October 12, and invited Council members to attend via Zoom.

Dr. Joe Sherlin reported that Dr. Kevin Brooks is the new director of the Mary V. Jordan Multicultural Center. He comes to ETSU with 20 years of experience as a scholar, civic engagement practitioner, and administrator. Dr. Sherlin encouraged Council members to stop by and say hello to Dr. Brooks.

8. Adjournment

Provost McCorkle adjourned the meeting at 8:56 a.m.