Faculty and staff are encouraged to use our new confidential Mediation Services to help communicate with co-workers and supervisors.

Mediation is an informal process where a neutral person (the mediator) facilitates discussions between employees who are experiencing a conflict or a misunderstanding. Employees are encouraged to discuss their issues in an informal and non-adversarial manner. The goal of mediation is to find a common ground and reach an agreement (verbally or in writing). Even if no agreement is reached the process can still help employees open up the lines of communication.

For more information, please review our Mediation Information.

To Contact Human Resources Regarding Mediation:

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(423) 439-6125  
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Thank you,

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