Fall 2017-Non-Residential/Commuter Meal/Block Plan Agreement Terms and Conditions

These terms and conditions govern the Anytime Dining Meal Plans and Block Plans for Non-Residential or Commuter students. By participating, the dining membership payer and/or recipient agree to the following:

PAYMENT PROVISIONS

A. Non-Residential/Commuter plans are taxable at 9.5% TN sales tax. The Dining Dollars component of the plan is taxed at the food service register.

B. Student Block Plans are sold on behalf of Sodexo and are taxable at 9.5% TN sales tax. The Flex Dollars component of the plan is taxed at the food service register.

C. Non-residential/Commuter and Student Block Plans will be placed on the student account and will be payable to the University.

DINING PLAN PROVISIONS

A. The ETSU ID card serves as your dining card. It is required for all transactions and is limited to your use only - no exceptions. It is a violation of University policy to use/possess another person’s ID. If your ETSU ID card is lost or stolen, you must immediately report it to ID Services in the D.P. Culp University Center, the ID Services website, or the Campus Police. ETSU Dining will not be held responsible for any unauthorized purchases. Failure to report a lost or stolen card may result in a loss of funds. You must also apply for a new card at ID Services.

B. Fall Meal/Block plans begin on Wednesday, August 23, 2017 at 7:00am for normal hours of operation, and will end on December 15, 2017 or whenever all meals are used whichever comes first.

C. Non-Residential/Commuter plans are a one semester commitment. You must purchase a Fall and Spring meal plan separately, as they do not carry over.

D. Meals are not transferable to others. Members may bring guests using their guest passes, Dining Dollars, Flex Dollars, ID Bucs, credit card or cash only. Unused guest passes do not roll to the next term.

E. Students with special dietary needs or food allergies are to meet directly with Disability Services/Dining Services staff to discuss and prepare a plan for accommodation.

F. The 5-Day Anytime Dining Plan begins at 7am on Monday and ends 12am Friday. The 7-Day Anytime Dining Plan begins at 7am on Monday and ends 12am Sunday.

G. The Student Block Plans are a designated number of meals per semester that can be used in the Market Place or the Tree House take out during all operating hours. Each of the block plans include $200 Flex Dollars to use at any on-campus retail dining location.

H. If a student has entered The Market Place during a defined meal period, they will not have access to a carry out meal during that meal period from the Tree House. If a student has swiped their card at the Tree House, such student’s card shall be limited for use up to a 2 hour period after the swipe in either The Market Place or the Tree house.

I. ETSU Dining Services reserves the right to alter services or hours of operation. Notice will be given with modified schedules posted in all dining locations and online at ETSU.sodexomyway.com and www.etsu.edu/housing.

J. Meals will not be available during school breaks (i.e. Winter Break and Spring Break); however, Dining Dollars, ID Bucs, Flex Dollars, credit or cash will be accepted at any retail dining locations that are open for the break.
K. Any unpaid balances may subject dining membership participants to "academic hold status," which may prevent registering, receiving transcripts and/or graduating.

**DINING DOLLARS/FLEX DOLLARS**

A. Dining Dollars/Flex Dollars may be used at all ETSU retail dining locations.

B. Additional Dining Dollars can be purchased anytime throughout the semester. This is a separate charge and will be payable to ETSU.

C. Dining Dollars/Flex Dollars are non-refundable and non-transferable. Unused Dining Dollars and Flex Dollars will carry over from fall to spring semester, if a spring semester meal plan has been purchased, otherwise, they are forfeited. For spring semester plans, all unused Dining Dollars and Flex Dollars will be forfeited at the end of the spring semester.

D. Dining Dollars and Flex Dollars are separate from ID Bucs and can only be used at ETSU dining locations.

**CANCELLATION AND CHANGE POLICY**

A. Students may change their meal plan to another plan with no penalties through the first day of class. The last day to change for Fall, 2017 is August 28, 2017.

B. Students may request to cancel a Non-Residential/Commuter or Student Block Plan Agreement in writing before the first day of fall semester classes, August 28, 2017.

C. Block Plans sold on behalf of Sodexo are non-cancellable, non-transferable, and non-refundable on or after the first day of classes for the term.

D. Canceling the Non-Residential/Commuter Agreement on or after the first day of classes will require an appeal with the ETSU Housing and Dining Appeals Committee.

C. You are fully obligated for your Dining Plan Agreement, unless and until, you are released from the Dining Plan Agreement by the Office of Housing and Residence Life. Failure to utilize your Dining Plan is not justification to cancel the plan. Students who cancel or are released from a Non-Residential/Commuter Agreement will receive dining plan refunds according to the University Refund Policy. Block Plans sold on behalf of Sodexo are non-cancellable and non-refundable on or after the first day of classes for the term.